

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/26/2025	26	149	110	16	900	759
4/25/2025	26	149	110	17	900	749
4/24/2025	26	149	110	17	900	749
4/23/2025	26	149	110	17	900	749
4/22/2025	26	149	111	17	900	749
4/21/2025	25	149	111	17	900	749
4/20/2025	26	149	111	17	900	750

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	49	89	45
4/25/2025	49	89	45
4/24/2025	49	89	45
4/23/2025	49	89	45
4/22/2025	50	89	45
4/21/2025	48	89	46
4/20/2025	48	89	47

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	59	79	33
4/25/2025	59	79	33
4/24/2025	59	79	33
4/23/2025	59	79	33
4/22/2025	59	79	33
4/21/2025	59	79	33
4/20/2025	59	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	37	79	50
4/25/2025	37	79	50
4/24/2025	37	79	50
4/23/2025	37	79	50
4/22/2025	37	79	50
4/21/2025	36	79	51
4/20/2025	35	79	51

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	37	149	94
4/25/2025	37	149	94
4/24/2025	37	149	94
4/23/2025	37	149	94
4/22/2025	37	149	94
4/21/2025	37	149	94
4/20/2025	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/26/2025	42	149	87	24	1,997	1,523
4/25/2025	42	149	87	23	1,997	1,529
4/24/2025	42	149	87	23	1,997	1,529
4/23/2025	42	149	87	23	1,997	1,529
4/22/2025	42	149	87	24	1,997	1,526
4/21/2025	42	149	87	24	1,997	1,523
4/20/2025	42	149	87	24	1,997	1,520

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/26/2025	61	199	77	23	1,997	1,528	64	500	181
4/25/2025	61	199	77	23	1,997	1,531	70	500	152
4/24/2025	61	199	77	23	1,997	1,532	70	500	151
4/23/2025	61	199	77	23	1,997	1,531	70	500	152
4/22/2025	61	199	77	23	1,997	1,530	70	500	148
4/21/2025	62	199	77	23	1,997	1,529	72	500	139
4/20/2025	62	199	77	23	1,997	1,532	67	500	164

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	60	79	32
4/25/2025	60	79	32
4/24/2025	60	79	32
4/23/2025	60	79	32
4/22/2025	60	79	32
4/21/2025	58	79	33
4/20/2025	58	79	33

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	52	79	38
4/25/2025	52	79	38
4/24/2025	52	79	38
4/23/2025	52	79	38
4/22/2025	52	79	38
4/21/2025	50	79	39
4/20/2025	50	79	40

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	32	149	101
4/25/2025	32	149	101
4/24/2025	32	149	101
4/23/2025	32	149	101
4/22/2025	32	149	101
4/21/2025	32	149	101
4/20/2025	32	149	101

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Harddisk Usage JSG_PRD_WORF

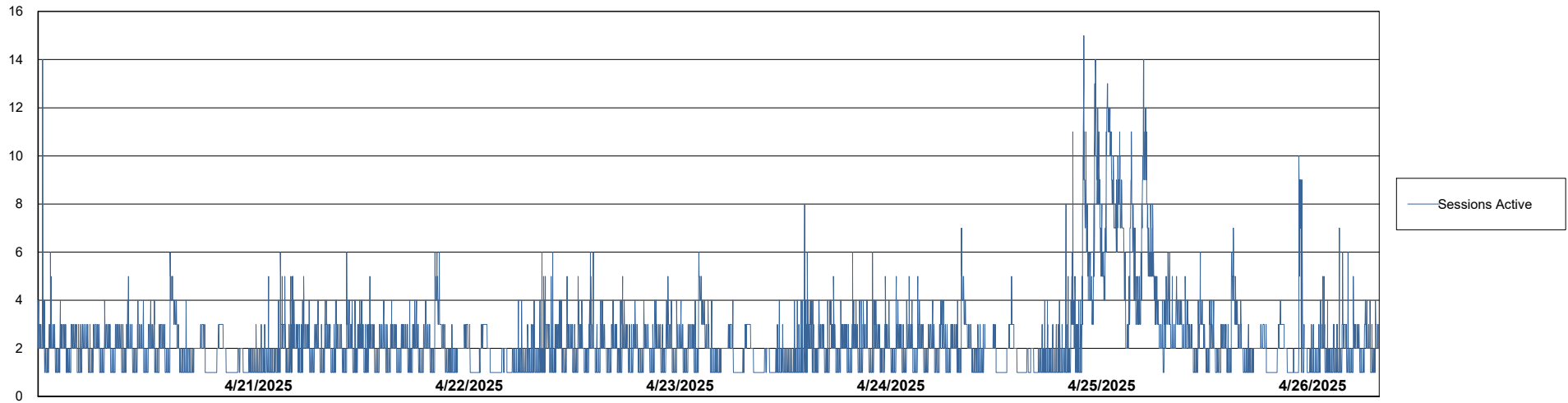
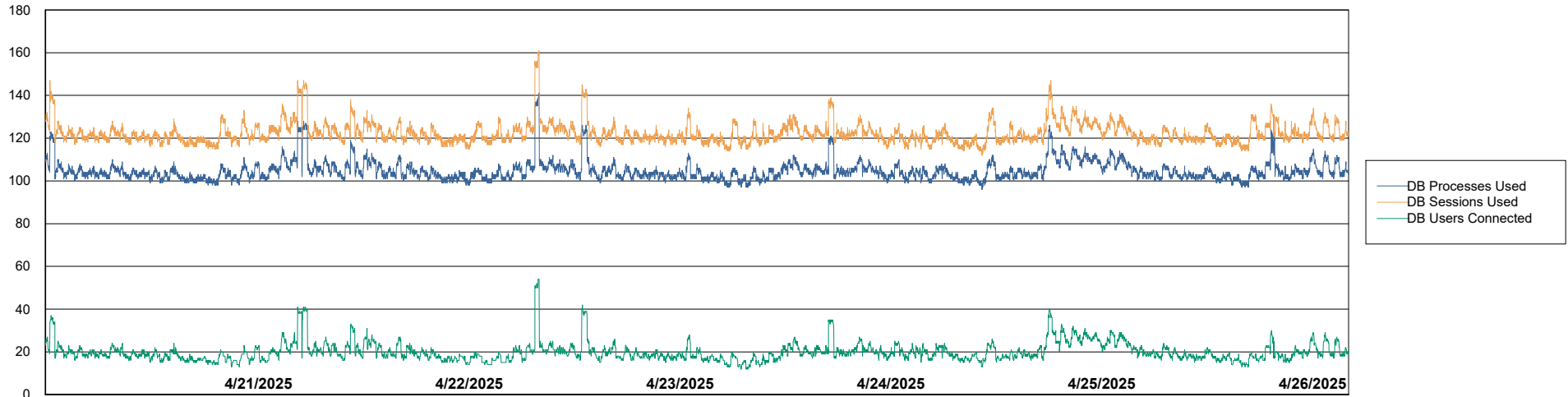
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/26/2025	49	149	77
4/25/2025	49	149	77
4/24/2025	49	149	77
4/23/2025	49	149	77
4/22/2025	49	149	77
4/21/2025	49	149	77
4/20/2025	49	149	77

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Database Performance JSG_PRD_BASHIR_DB_ABS1



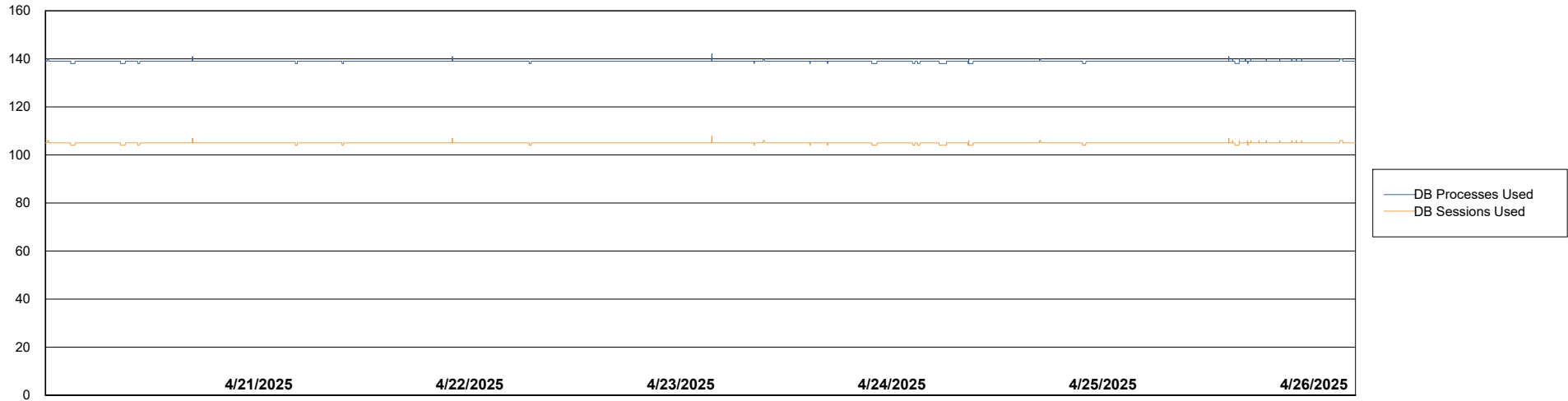
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

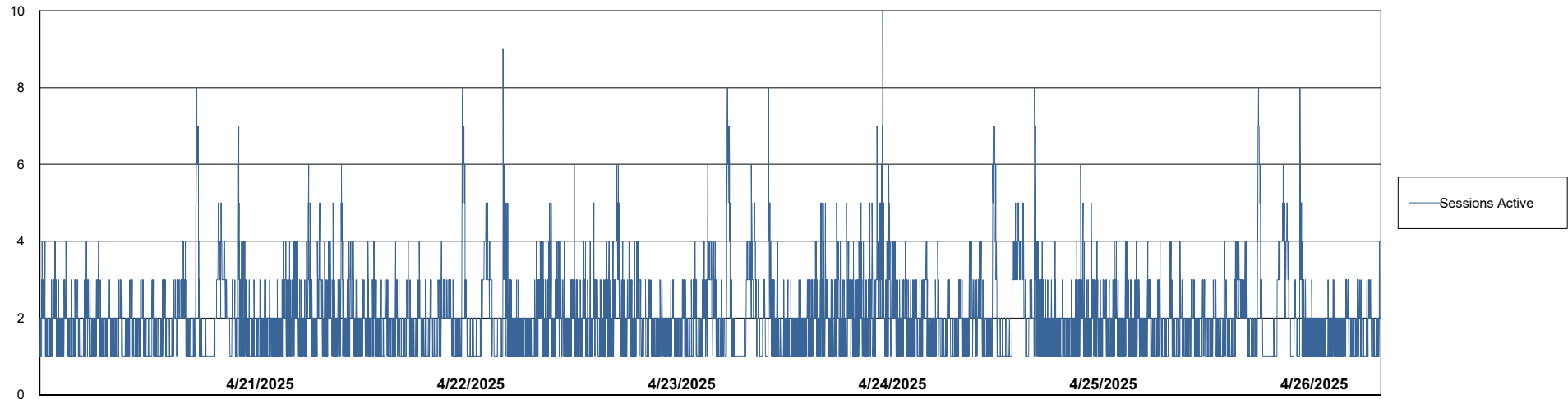
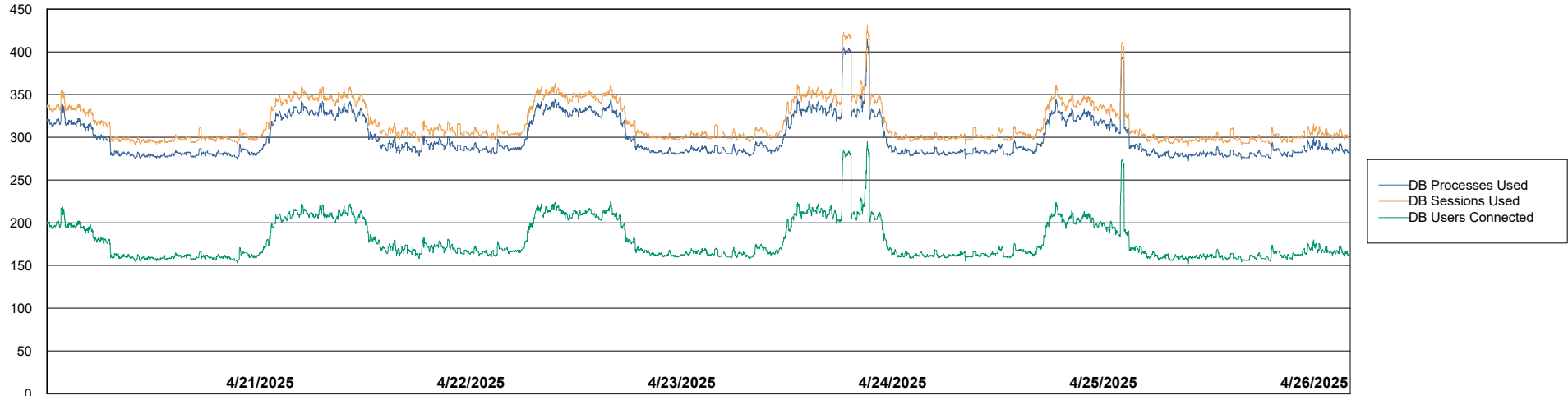


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



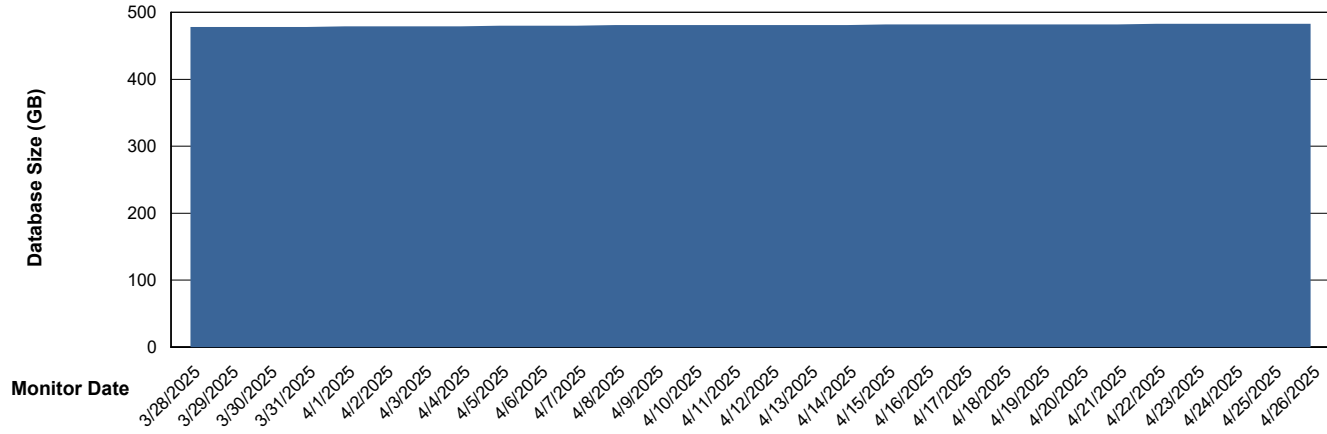
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Customer JSG_Production (24/7)
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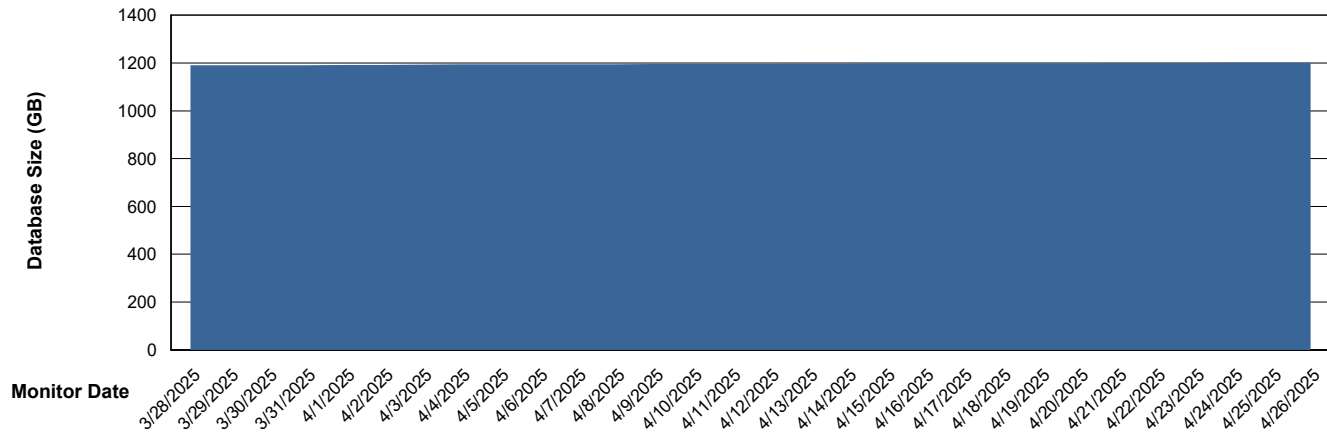
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/26/2025	ABSDATA	240	206	14
	INDX	325	273	16
4/25/2025	ABSDATA	240	205	14
	INDX	325	273	16
4/24/2025	ABSDATA	240	205	14
	INDX	325	273	16
4/23/2025	ABSDATA	240	205	14
	INDX	325	273	16
4/22/2025	ABSDATA	240	205	14
	INDX	325	273	16
4/21/2025	ABSDATA	240	205	15
	INDX	325	273	16
4/20/2025	ABSDATA	240	205	15
	INDX	325	273	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/26/2025	ABSDATA	1,344	1,125	16
	INDX	66	56	16
4/25/2025	ABSDATA	1,344	1,125	16
	INDX	66	56	16
4/24/2025	ABSDATA	1,344	1,125	16
	INDX	66	56	16
4/23/2025	ABSDATA	1,344	1,125	16
	INDX	66	55	16
4/22/2025	ABSDATA	1,344	1,124	16
	INDX	66	55	16
4/21/2025	ABSDATA	1,344	1,124	16
	INDX	66	55	16
4/20/2025	ABSDATA	1,344	1,123	16
	INDX	66	55	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 21/4/2025	Tue 22/4/2025	Wed 23/4/2025	Thu 24/4/2025	Fri 25/4/2025	Sat 26/4/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Tue, 22-04-2025	None
Sun, 20-04-2025	None
Mon, 21-04-2025	None
Thu, 24-04-2025	None
Wed, 23-04-2025	None
Fri, 25-04-2025	None
Fri, 25-04-2025	None
Sun, 20-04-2025	None
Mon, 21-04-2025	None
Thu, 24-04-2025	None
Tue, 22-04-2025	None
Wed, 23-04-2025	None
Sat, 26-04-2025	None
Sat, 26-04-2025	None

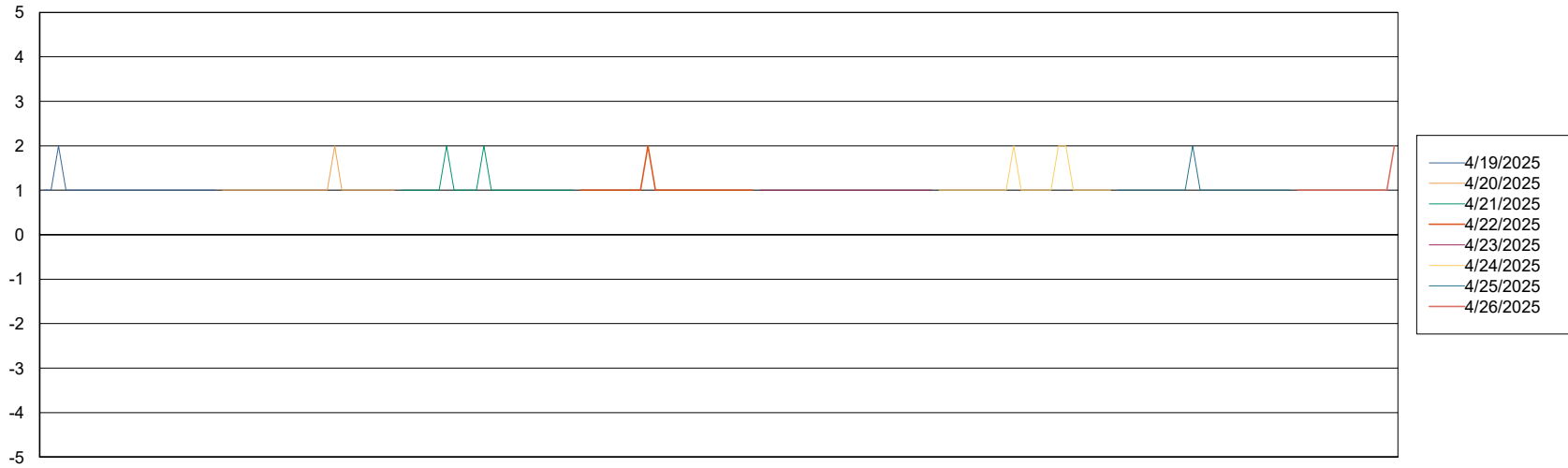
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



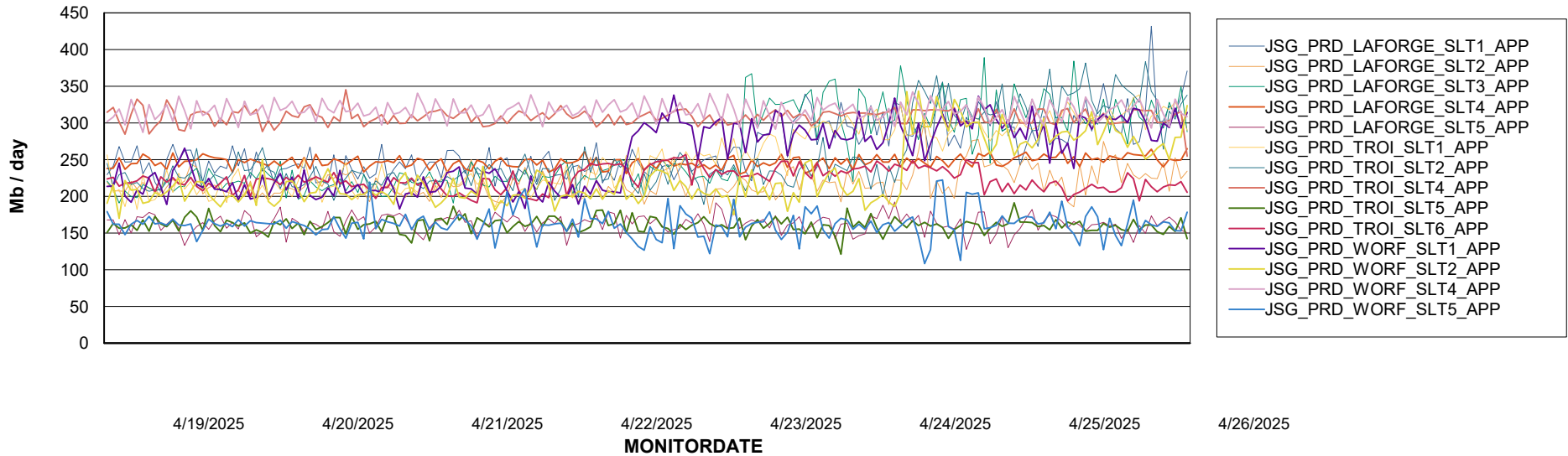
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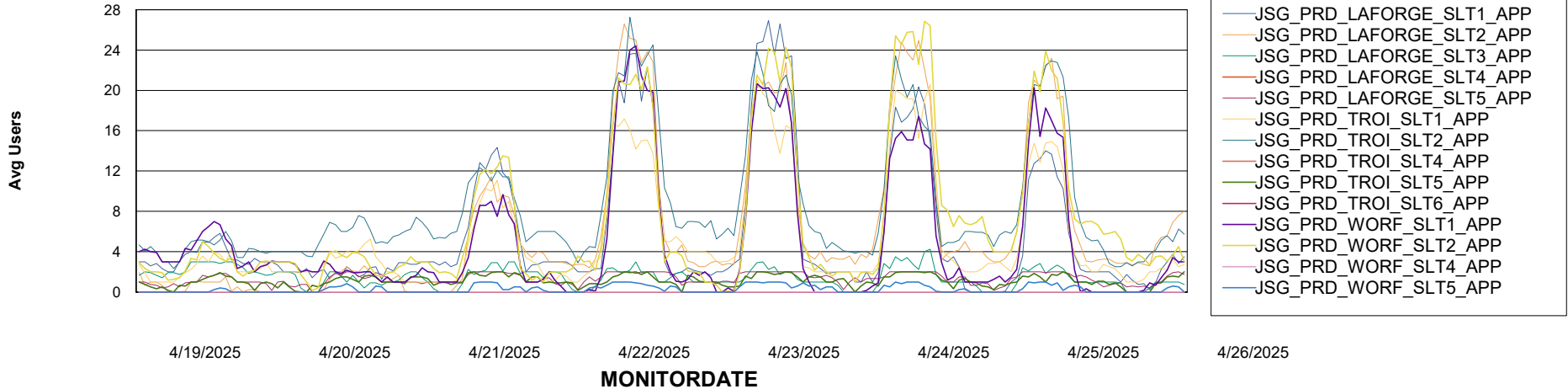


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



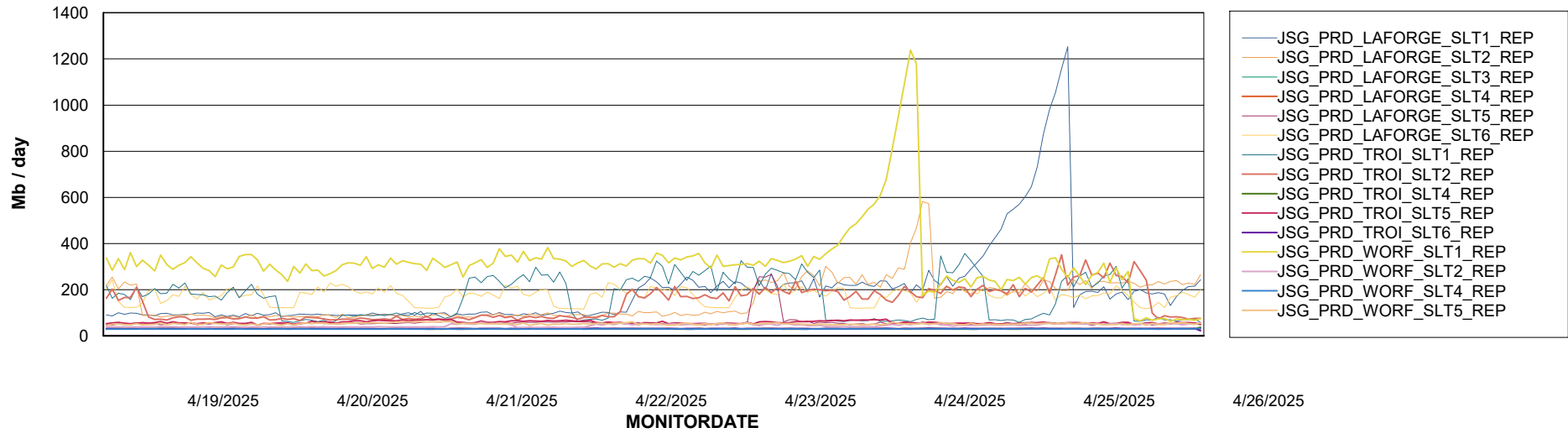
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



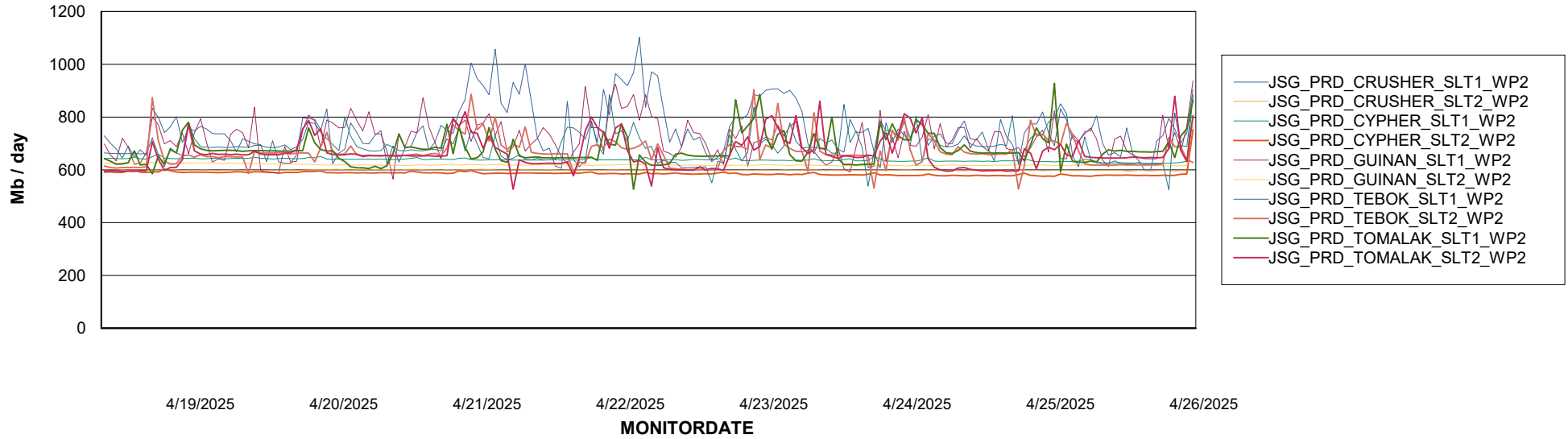
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ABSSolute Web Component Services

Avg memory used per ABS Web component

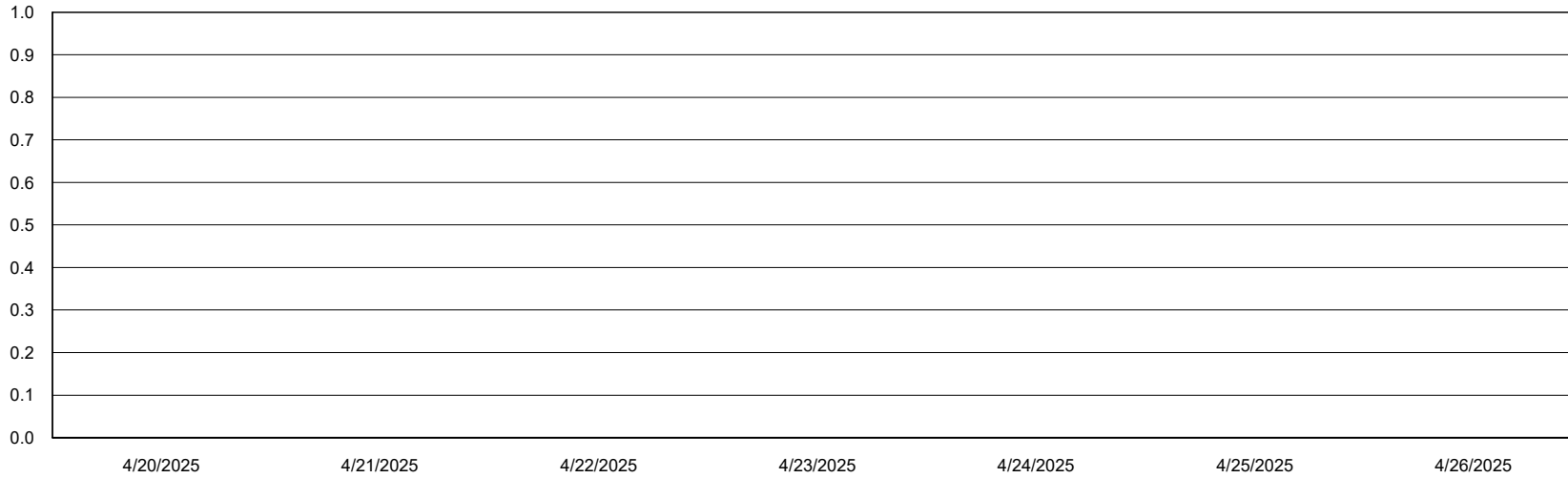


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP