

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



## Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
4/19/2025	92	150	12	78	100	22
4/18/2025	92	150	12	78	100	22
4/17/2025	92	150	12	78	100	22
4/16/2025	92	150	12	78	100	22
4/15/2025	92	150	12	78	100	22
4/14/2025	92	150	12	79	100	21
4/13/2025	92	150	12	79	100	21

## Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
4/19/2025	92	150	12	85	100	15
4/18/2025	92	150	12	85	100	15
4/17/2025	92	150	12	85	100	15
4/16/2025	92	150	12	85	100	15
4/15/2025	92	150	12	85	100	15
4/14/2025	92	150	12	85	100	15
4/13/2025	92	150	12	85	100	15

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## Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
4/19/2025	84	150	25	66	10	3	96	200	9	72
4/18/2025	84	150	25	66	10	3	96	200	9	72
4/17/2025	84	150	25	66	10	3	96	200	9	72
4/16/2025	84	150	25	66	10	3	96	200	9	72
4/15/2025	84	150	25	66	10	3	96	200	9	73
4/14/2025	84	150	25	66	10	3	96	200	9	73
4/13/2025	84	150	25	66	10	3	96	200	9	73

## Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
4/19/2025	84	150	25	35	10	7	99	200	1	80
4/18/2025	84	150	25	35	10	7	99	200	1	80
4/17/2025	84	150	25	35	10	7	99	200	1	80
4/16/2025	84	150	25	35	10	7	99	200	1	80
4/15/2025	84	150	25	35	10	7	99	200	1	80
4/14/2025	84	150	25	35	10	7	99	200	1	80
4/13/2025	84	150	25	35	10	7	99	200	1	80

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## Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
4/19/2025	95	150	8	92	50	4
4/18/2025	95	150	8	92	50	4
4/17/2025	95	150	8	92	50	4
4/16/2025	95	150	8	92	50	4
4/15/2025	95	150	8	92	50	4
4/14/2025	95	150	8	92	50	4
4/13/2025	95	150	8	92	50	4

## Harddisk Usage      XMX\_PROD\_ABSWEB02

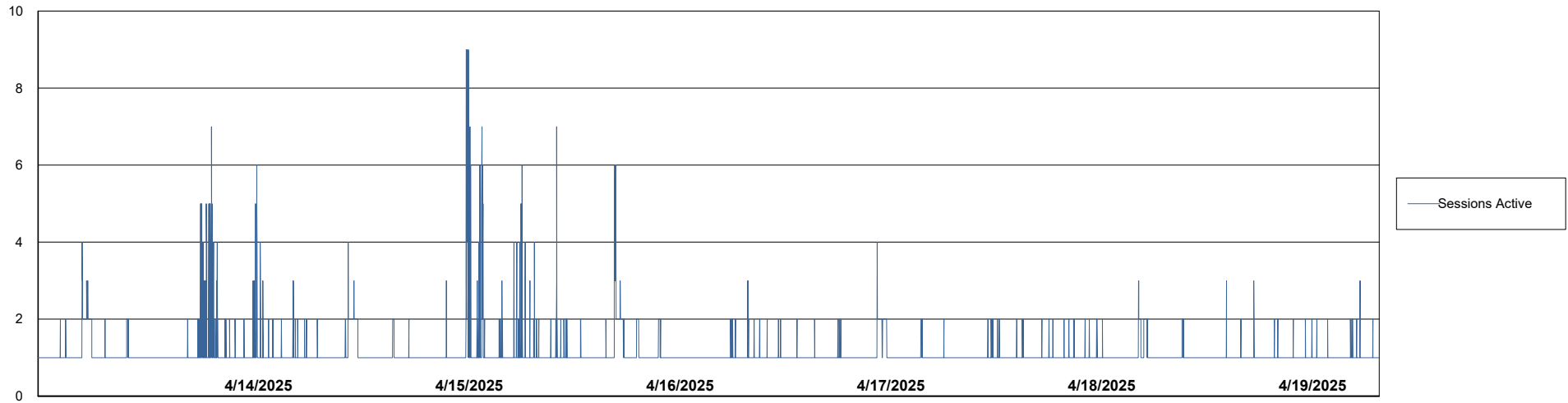
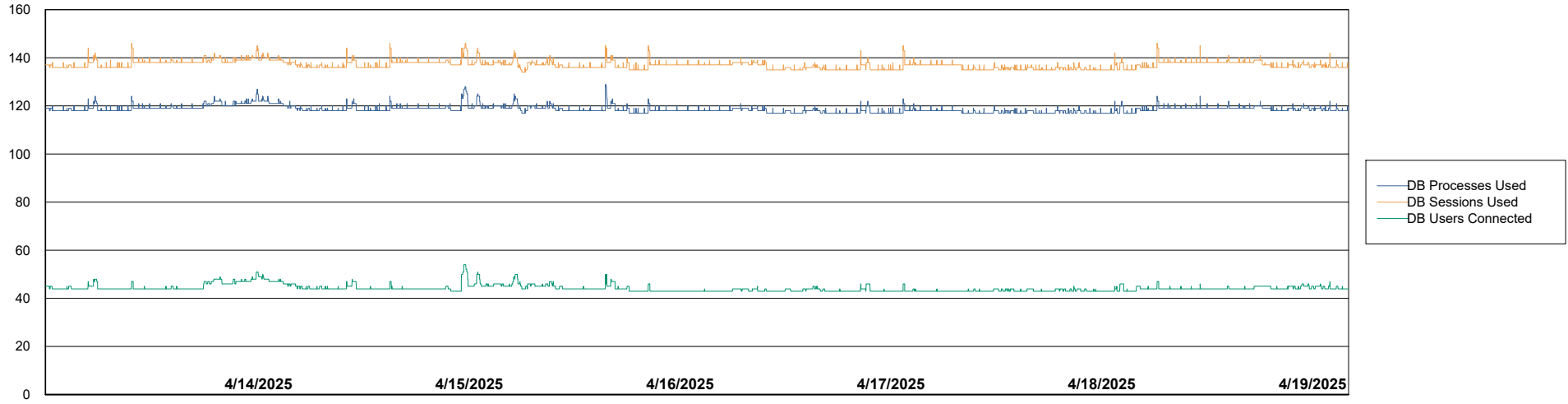
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
4/19/2025	95	150	8	88	50	6
4/18/2025	95	150	8	88	50	6
4/17/2025	95	150	8	88	50	6
4/16/2025	95	150	8	88	50	6
4/15/2025	95	150	8	88	50	6
4/14/2025	95	150	8	88	50	6
4/13/2025	95	150	8	88	50	6

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



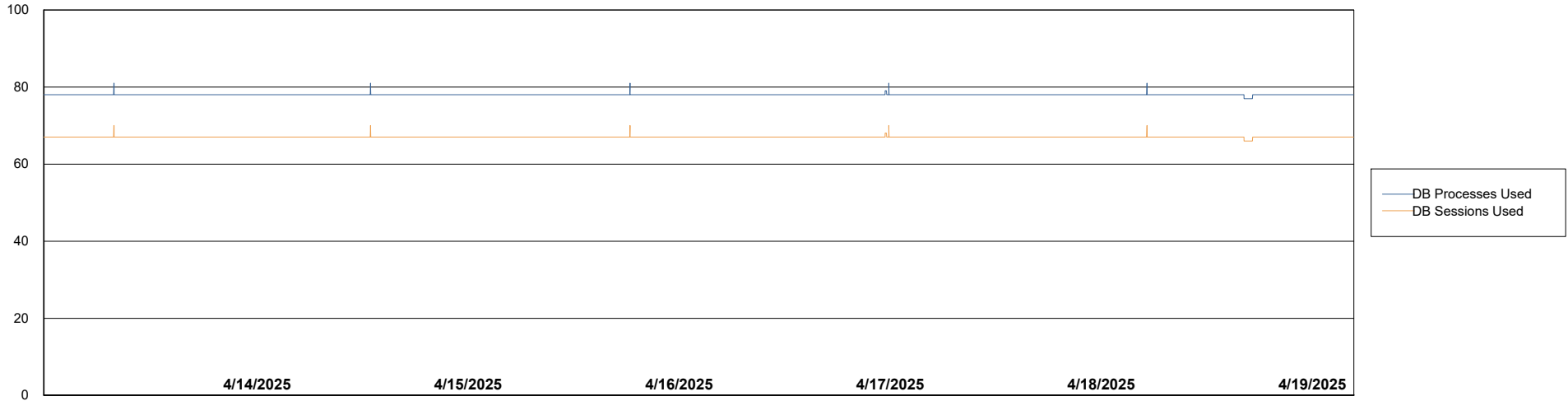
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Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



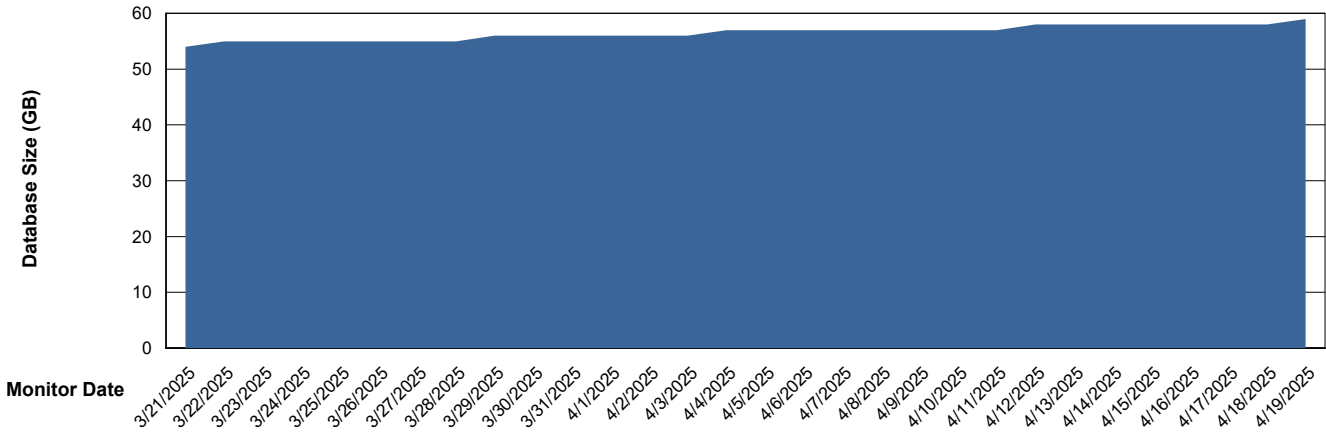
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/19/2025	ABSDATA	48	39	18
	INDX	8	0	100
4/18/2025	ABSDATA	48	39	18
	INDX	8	0	100
4/17/2025	ABSDATA	48	39	19
	INDX	8	0	100
4/16/2025	ABSDATA	48	39	19
	INDX	8	0	100
4/15/2025	ABSDATA	48	39	19
	INDX	8	0	100
4/14/2025	ABSDATA	48	39	20
	INDX	8	0	100
4/13/2025	ABSDATA	48	38	20
	INDX	8	0	100

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Standby Database Health XMX Production (24/7)

## Recovery lag for last 7 days



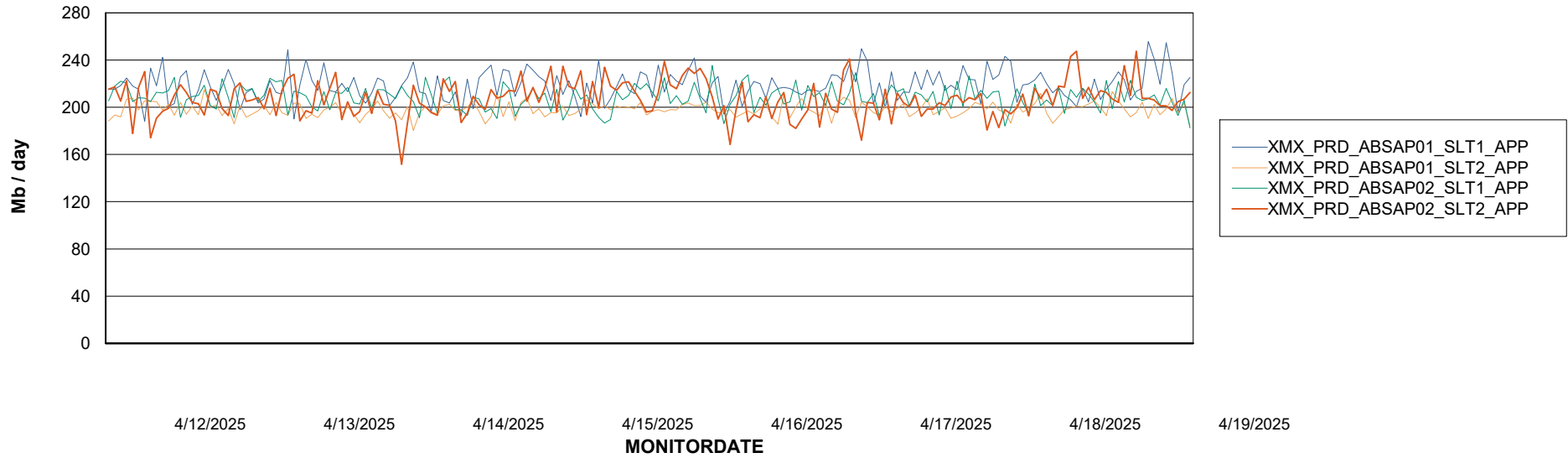
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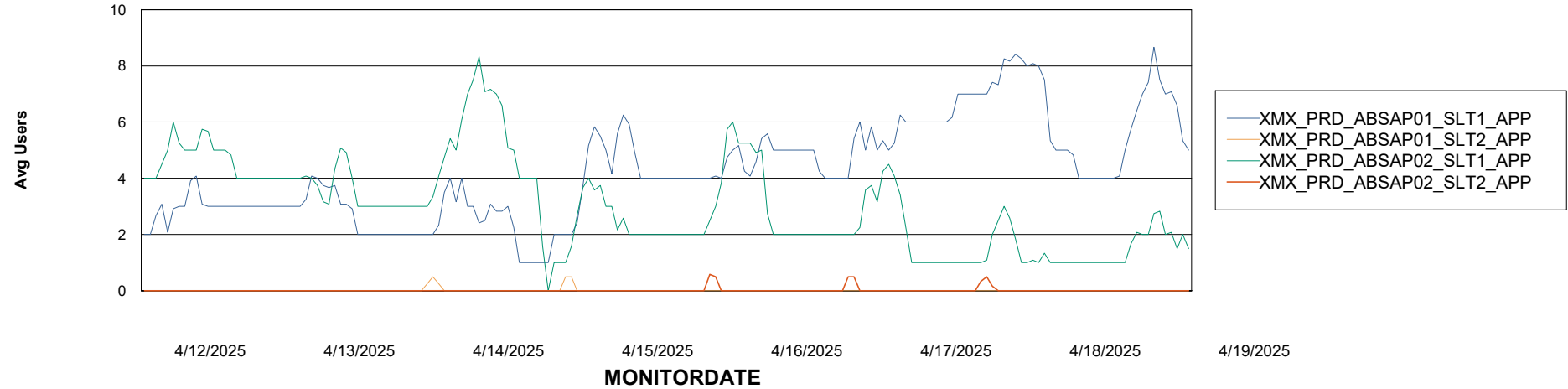


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



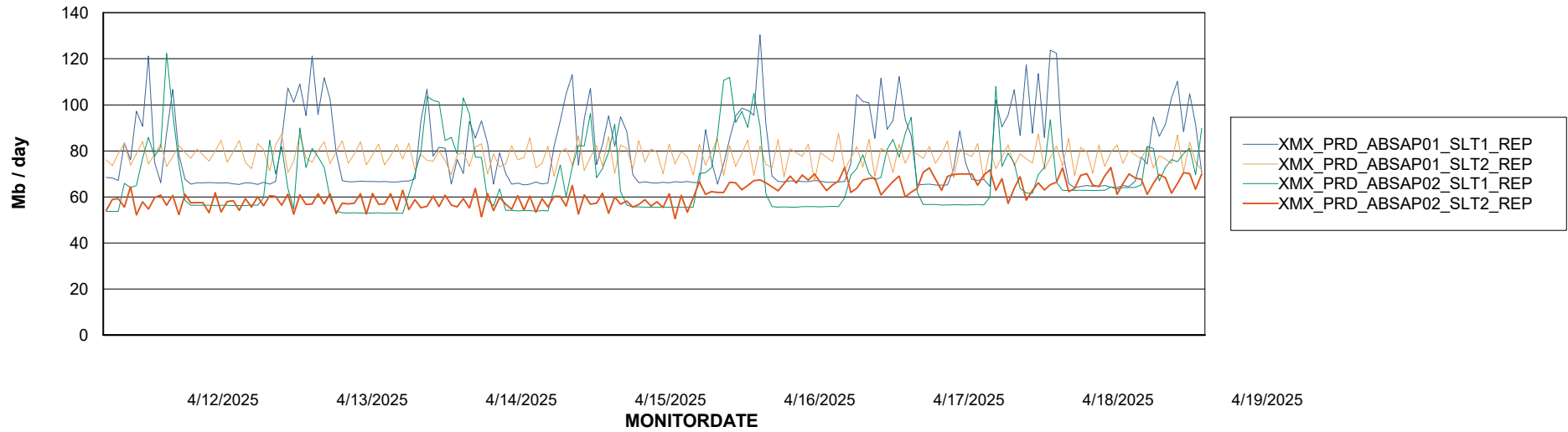
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



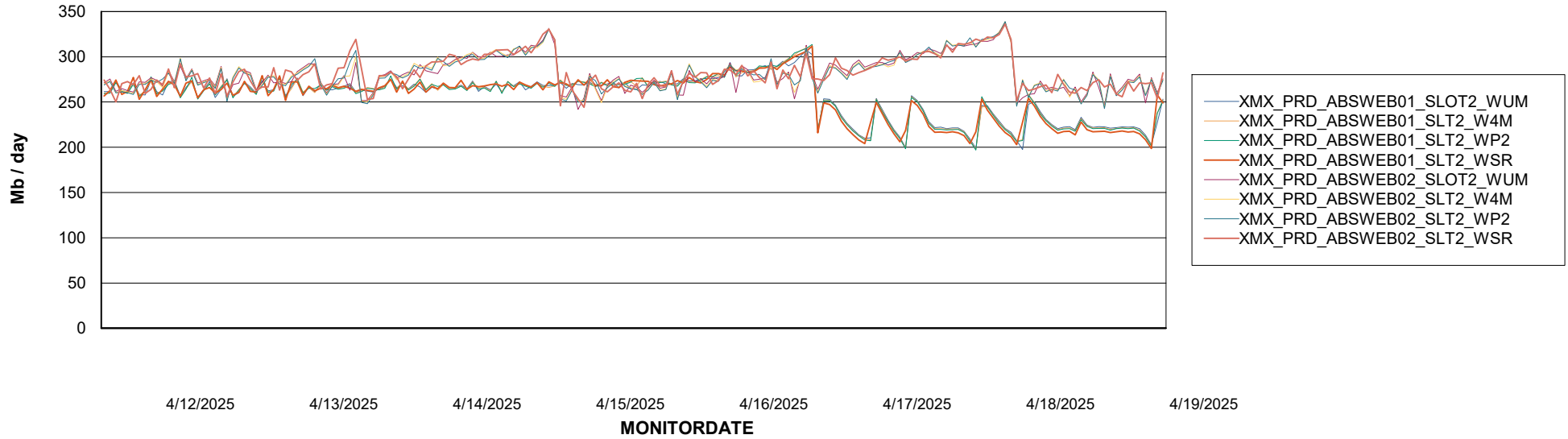
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

