

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/19/2025	11	39	35	81	100	19	20	1	1	99
4/18/2025	11	39	35	81	100	19	20	1	1	99
4/17/2025	11	39	35	81	100	19	20	1	1	99
4/16/2025	11	39	35	82	100	18	20	1	1	99
4/15/2025	11	39	35	82	100	18	20	1	1	99
4/14/2025	11	39	35	82	100	18	20	1	1	99
4/13/2025	11	39	35	82	100	18	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/19/2025	10	39	35	84	100	16	20	1	1	99
4/18/2025	10	39	35	83	100	17	20	1	1	99
4/17/2025	10	39	35	83	100	17	20	1	1	99
4/16/2025	10	39	35	83	100	17	20	1	1	99
4/15/2025	10	39	35	83	100	17	20	1	1	99
4/14/2025	10	39	35	83	100	17	20	1	1	99
4/13/2025	11	39	35	83	100	17	20	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/19/2025	10	39	35	20	1	1	33	100	67	43
4/18/2025	10	39	35	20	1	1	33	100	67	43
4/17/2025	10	39	35	20	1	1	33	100	67	43
4/16/2025	10	39	35	20	1	1	33	100	67	43
4/15/2025	10	39	35	20	1	1	33	100	67	43
4/14/2025	10	39	35	20	1	1	33	100	67	43
4/13/2025	10	39	35	20	1	1	33	100	67	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/19/2025	11	39	35	20	1	1	65	100	35	21
4/18/2025	11	39	35	20	1	1	65	100	35	21
4/17/2025	11	39	35	20	1	1	65	100	35	21
4/16/2025	11	39	35	20	1	1	65	100	35	22
4/15/2025	11	39	35	20	1	1	65	100	35	21
4/14/2025	11	39	35	20	1	1	65	100	35	21
4/13/2025	11	39	35	20	1	1	65	100	35	21

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/19/2025	10	39	35	20	1	1	74	100	26	41
4/18/2025	10	39	35	20	1	1	74	100	26	41
4/17/2025	10	39	35	20	1	1	74	100	26	41
4/16/2025	10	39	35	20	1	1	74	100	26	41
4/15/2025	10	39	35	20	1	1	74	100	26	40
4/14/2025	10	39	35	20	1	1	74	100	26	41
4/13/2025	10	39	35	20	1	1	74	100	26	41

Harddisk Usage SHL-RPROXY-ASH

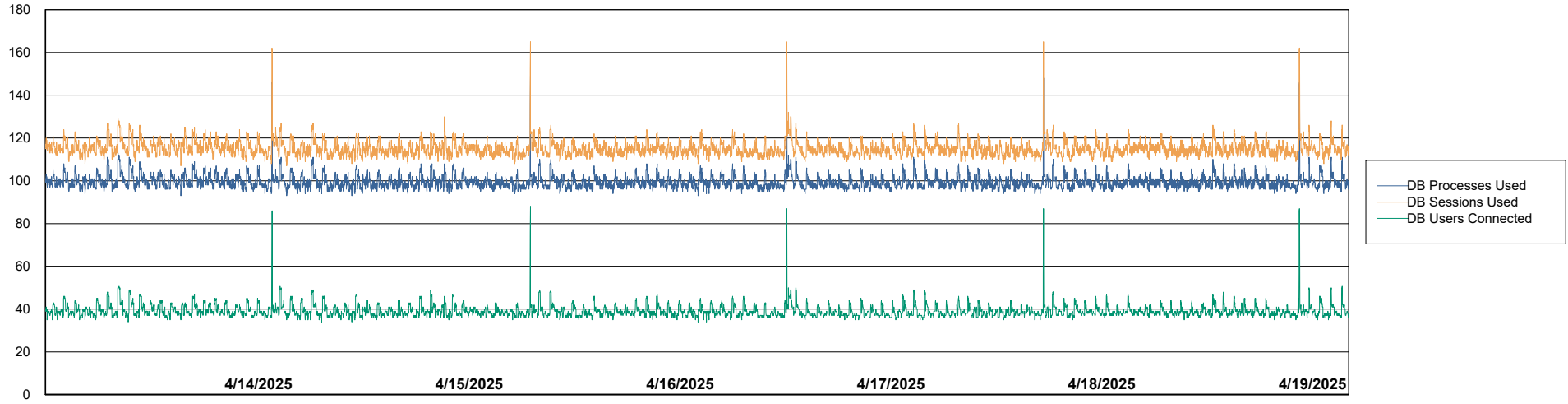
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
4/19/2025	48	39	20	20	1	1	99	10	0
4/18/2025	48	39	20	20	1	1	99	10	0
4/17/2025	48	39	20	20	1	1	99	10	0
4/16/2025	48	39	20	20	1	1	99	10	0
4/15/2025	48	39	20	20	1	1	99	10	0
4/14/2025	48	39	20	20	1	1	99	10	0
4/13/2025	48	39	20	20	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

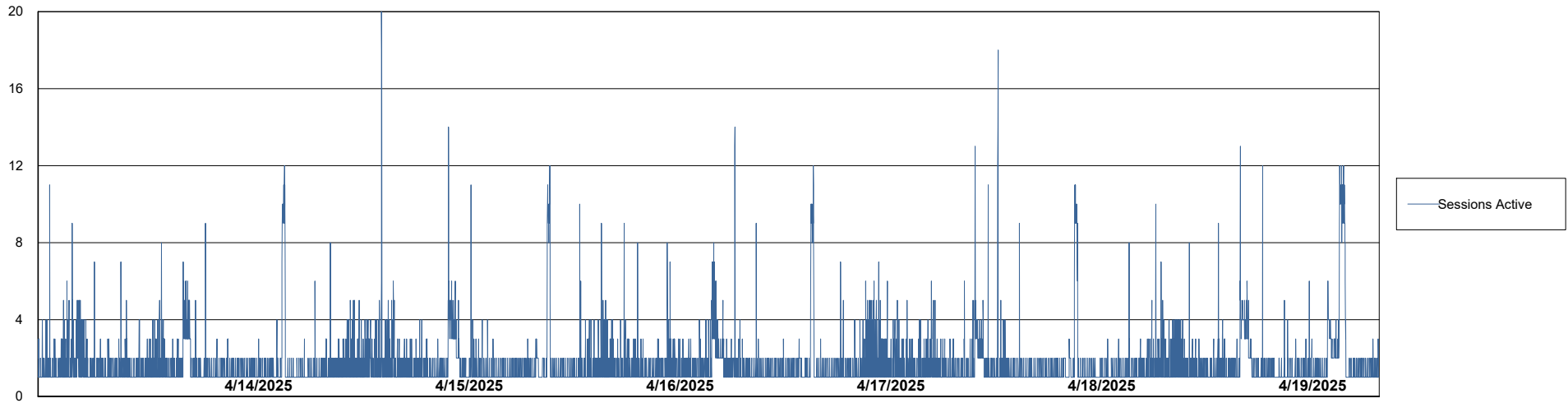
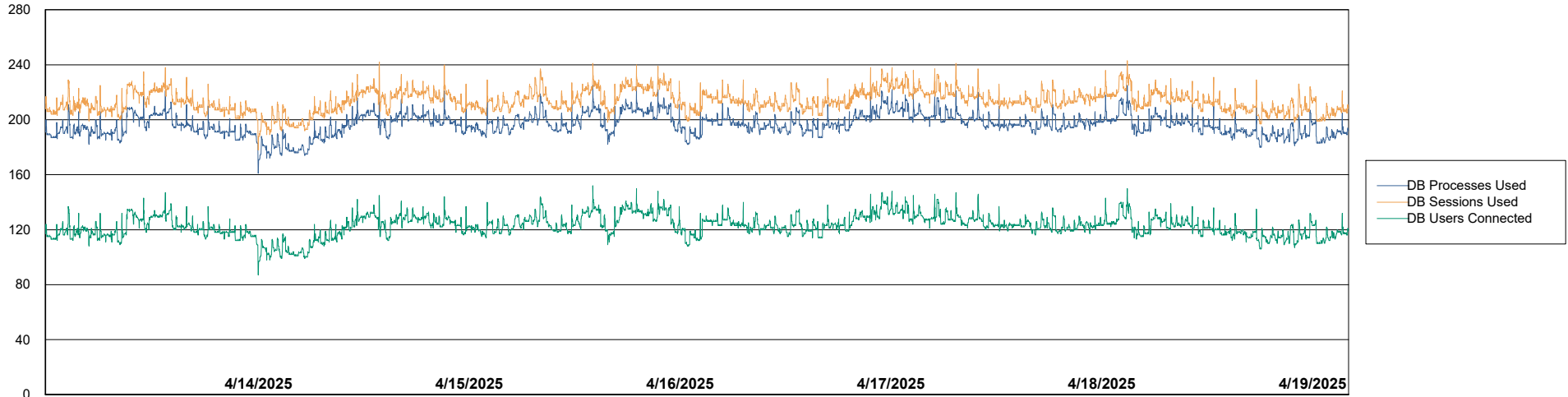


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Database Performance SHL-DBS1-ASH_PROD_ABS1



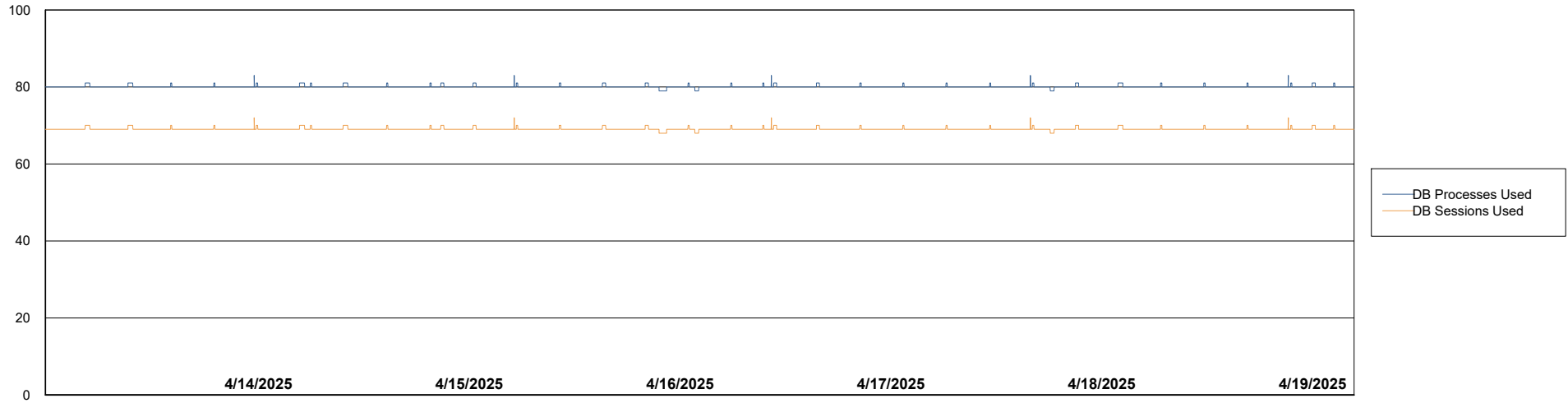
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4



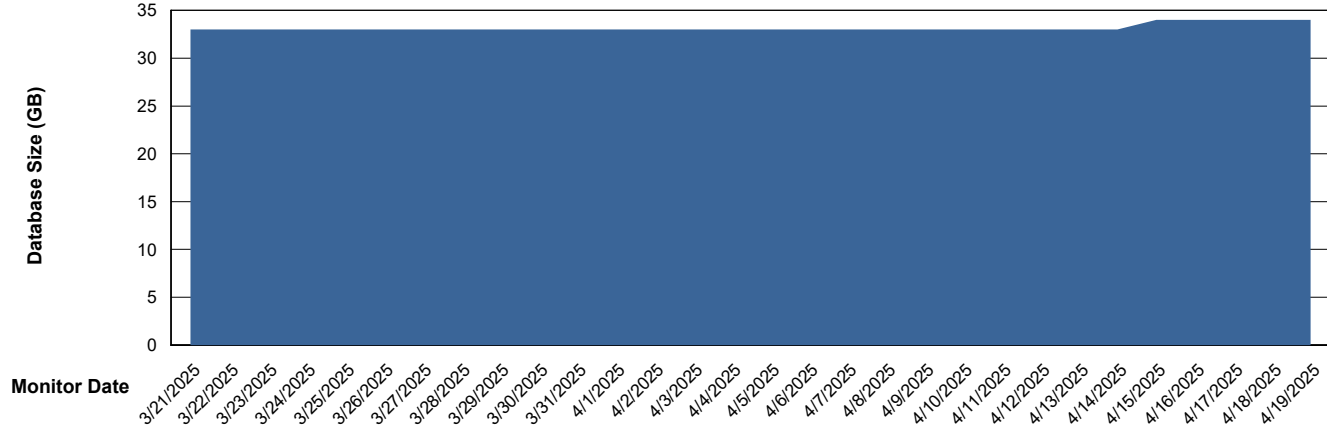
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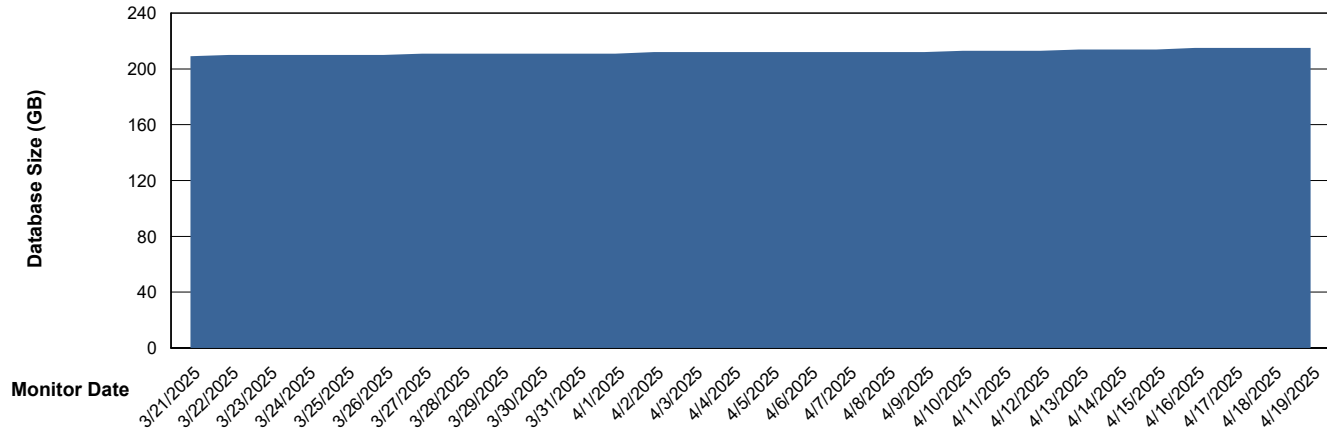
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/19/2025	ABSDATA	30	15	50
	INDX	35	15	57
4/18/2025	ABSDATA	30	15	50
	INDX	35	15	57
4/17/2025	ABSDATA	30	15	50
	INDX	35	15	57
4/16/2025	ABSDATA	30	15	50
	INDX	35	15	57
4/15/2025	ABSDATA	30	15	50
	INDX	35	15	57
4/14/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/13/2025	ABSDATA	30	15	50
	INDX	35	15	58

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/19/2025	ABSDATA	114	93	18
	INDX	116	97	17
4/18/2025	ABSDATA	114	93	18
	INDX	116	97	17
4/17/2025	ABSDATA	114	93	18
	INDX	116	96	17
4/16/2025	ABSDATA	114	93	18
	INDX	116	96	17
4/15/2025	ABSDATA	114	93	18
	INDX	116	96	17
4/14/2025	ABSDATA	114	93	18
	INDX	116	96	17
4/13/2025	ABSDATA	114	93	19
	INDX	116	96	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Wed, 16-04-2025	None
Sat, 19-04-2025	None
Mon, 14-04-2025	None
Tue, 15-04-2025	None
Fri, 18-04-2025	None
Thu, 17-04-2025	None
Sun, 13-04-2025	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



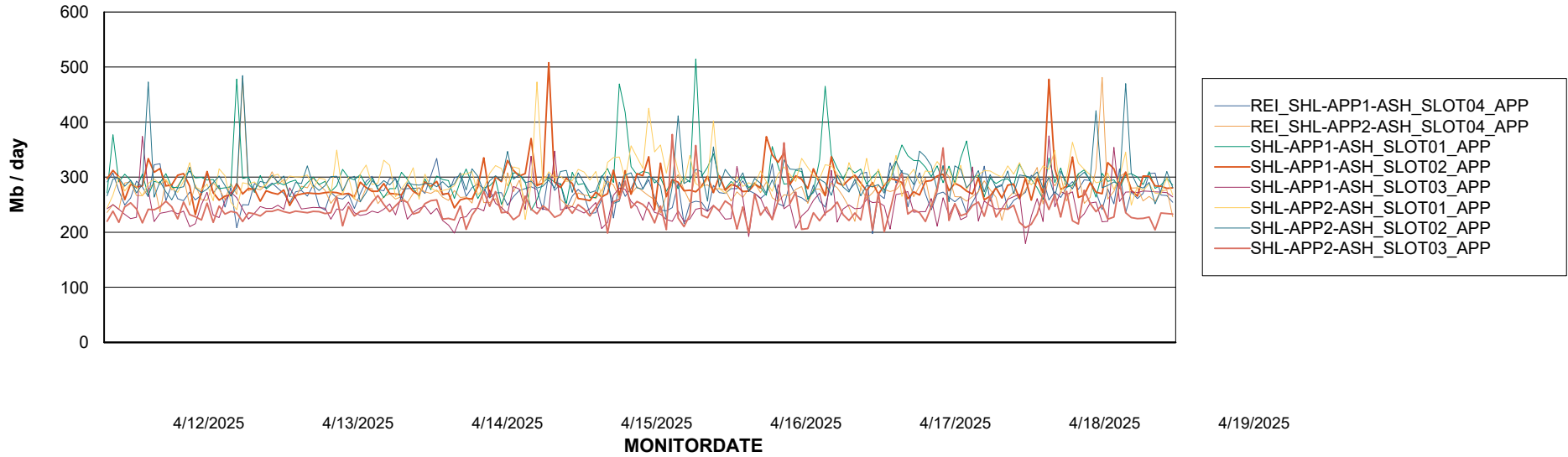
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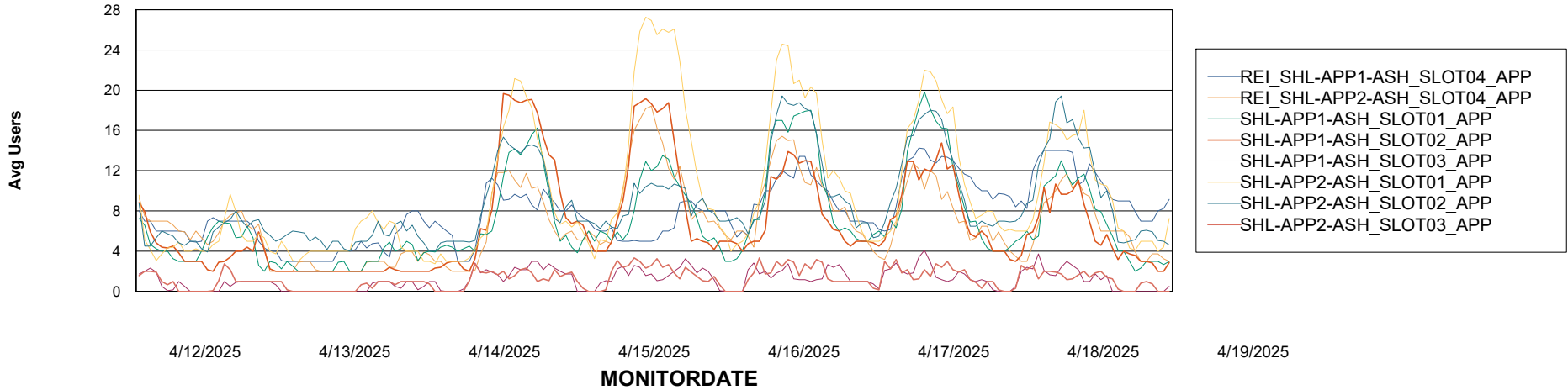


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



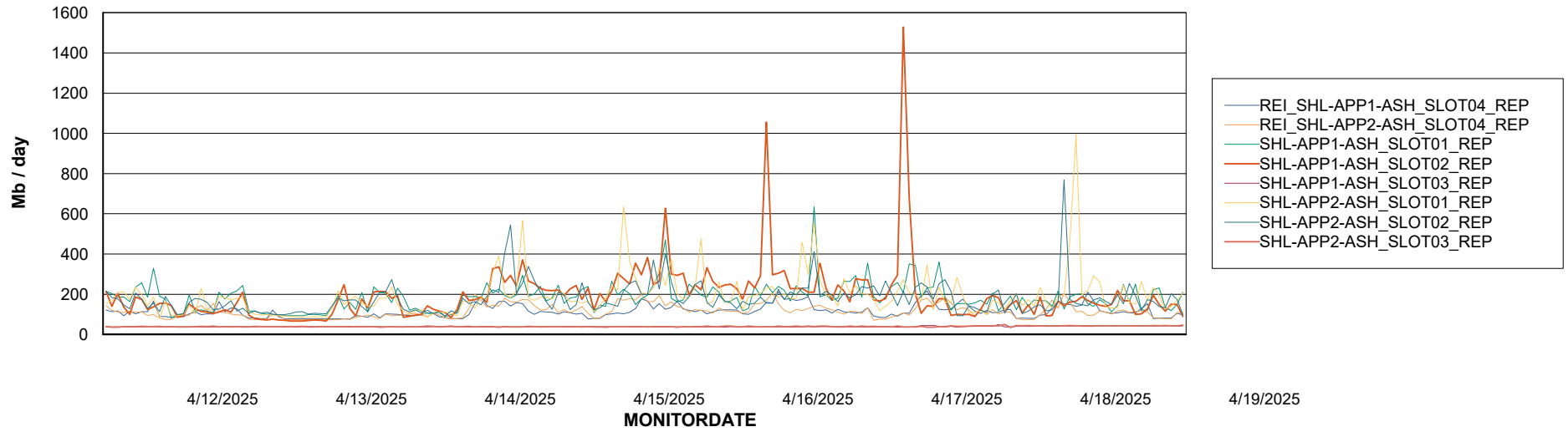
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



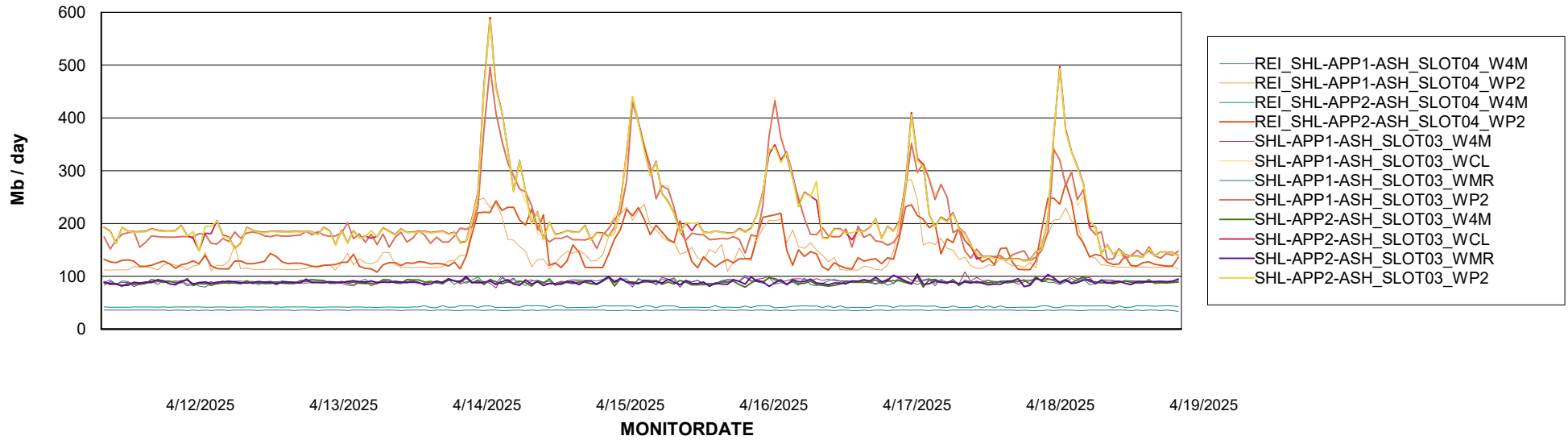
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

