

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
4/19/2025	26	499	371	71	400	117	35	400	258	57
4/18/2025	26	499	369	71	400	117	35	400	258	57
4/17/2025	27	499	366	71	400	117	35	400	258	57
4/16/2025	27	499	363	71	400	117	35	400	258	57
4/15/2025	28	499	359	71	400	117	35	400	258	57
4/14/2025	29	499	355	71	400	117	35	400	258	57
4/13/2025	29	499	354	71	400	117	35	400	258	57

Harddisk Usage RFL_PRD_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
4/19/2025	52	499	238	64	600	217	20	600	482	88
4/18/2025	52	499	237	64	600	217	20	600	482	88
4/17/2025	53	499	237	64	600	217	20	600	482	87
4/16/2025	53	499	236	64	600	217	20	600	482	88
4/15/2025	53	499	236	64	600	217	20	600	482	87
4/14/2025	53	499	236	64	600	217	20	600	482	88
4/13/2025	53	499	236	64	600	217	20	600	482	88

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Harddisk Usage RFL_PRD_ABSWEB

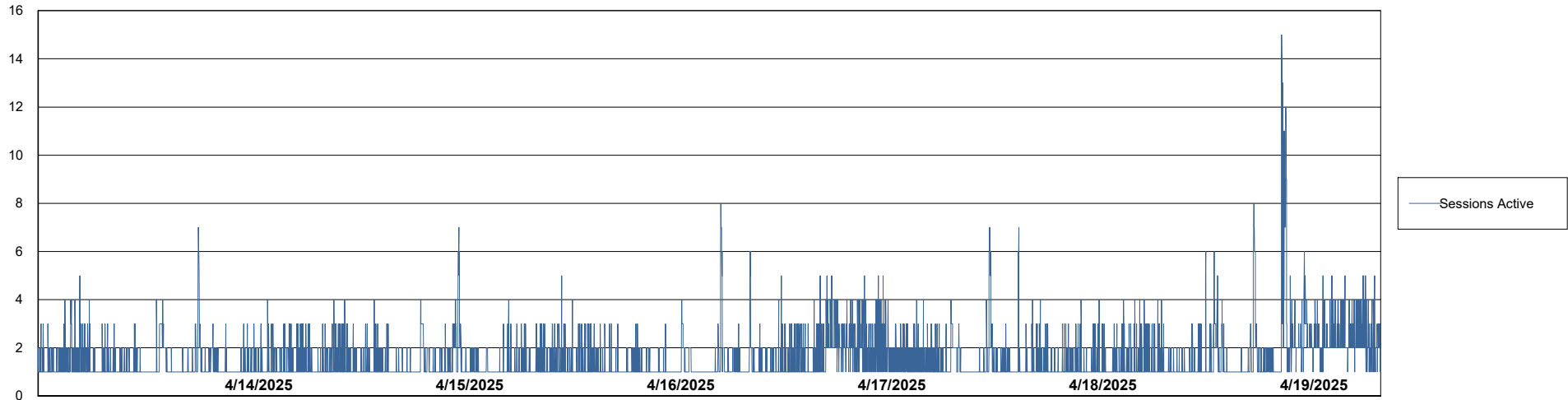
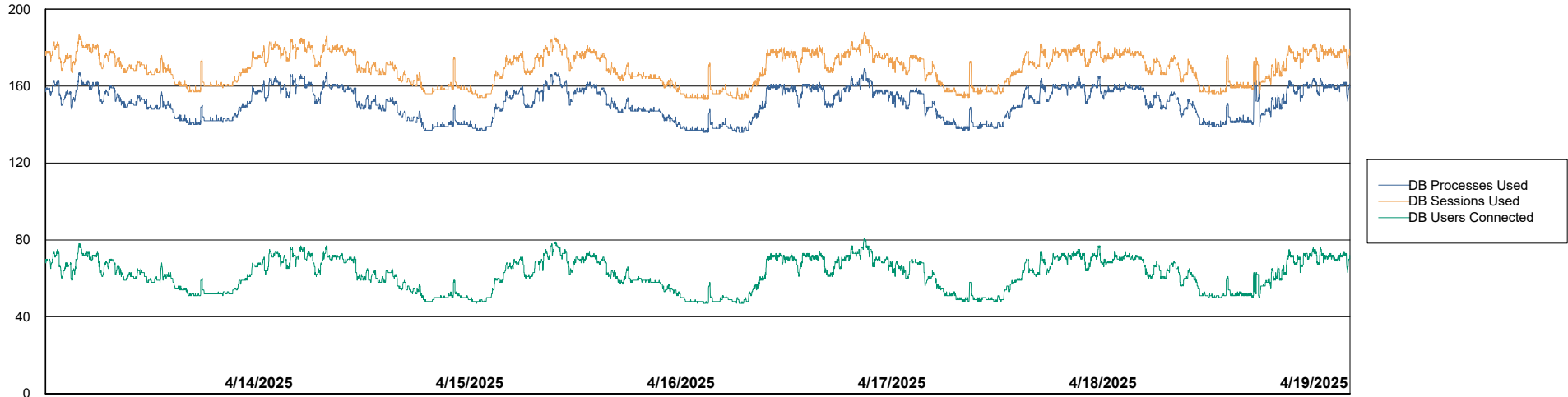
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	74	126	33
4/18/2025	74	126	33
4/17/2025	74	126	33
4/16/2025	74	126	33
4/15/2025	74	126	33
4/14/2025	74	126	33
4/13/2025	74	126	33

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Database Performance RFL_PRD_ABS01_DB



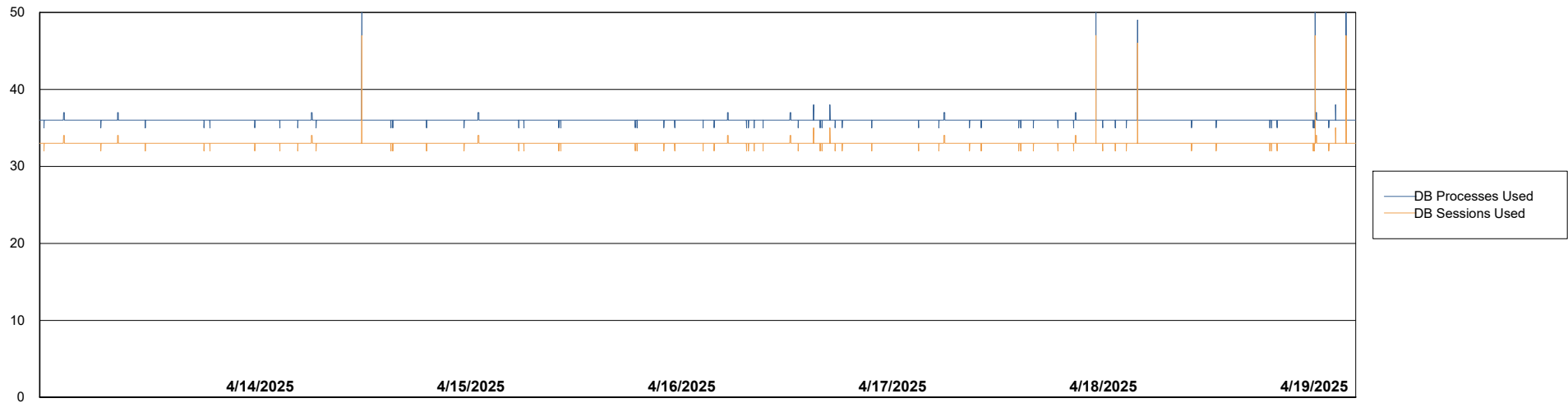
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Database Performance RFL_PRD_ABS02_STB_DB

DB Processes Max 1,000



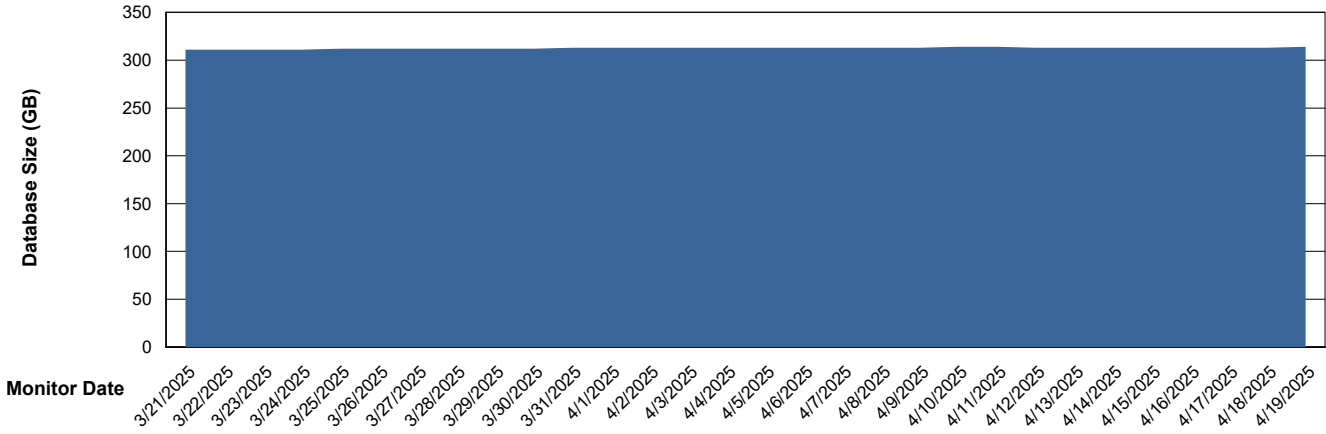
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DATABASE SIZE RFL_PRD_ABS01_DB

Database growth over last month



Database Tablespace RFL_PRD_ABS01_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/19/2025	ABSDATA	117	88	25
	INDX	258	211	18
4/18/2025	ABSDATA	117	88	25
	INDX	258	211	18
4/17/2025	ABSDATA	117	88	25
	INDX	258	210	18
4/16/2025	ABSDATA	117	88	25
	INDX	258	210	18
4/15/2025	ABSDATA	117	88	25
	INDX	258	210	19
4/14/2025	ABSDATA	117	88	25
	INDX	258	210	19
4/13/2025	ABSDATA	117	88	25
	INDX	258	210	19

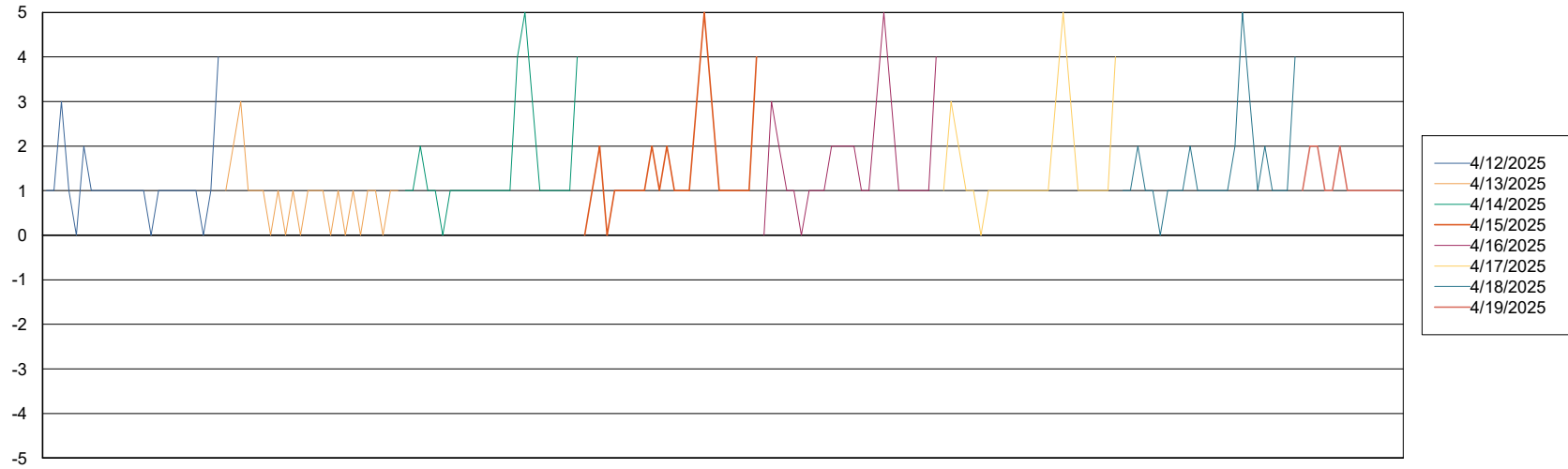
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Standby Database Health RFL_Production

Recovery lag for last 7 days



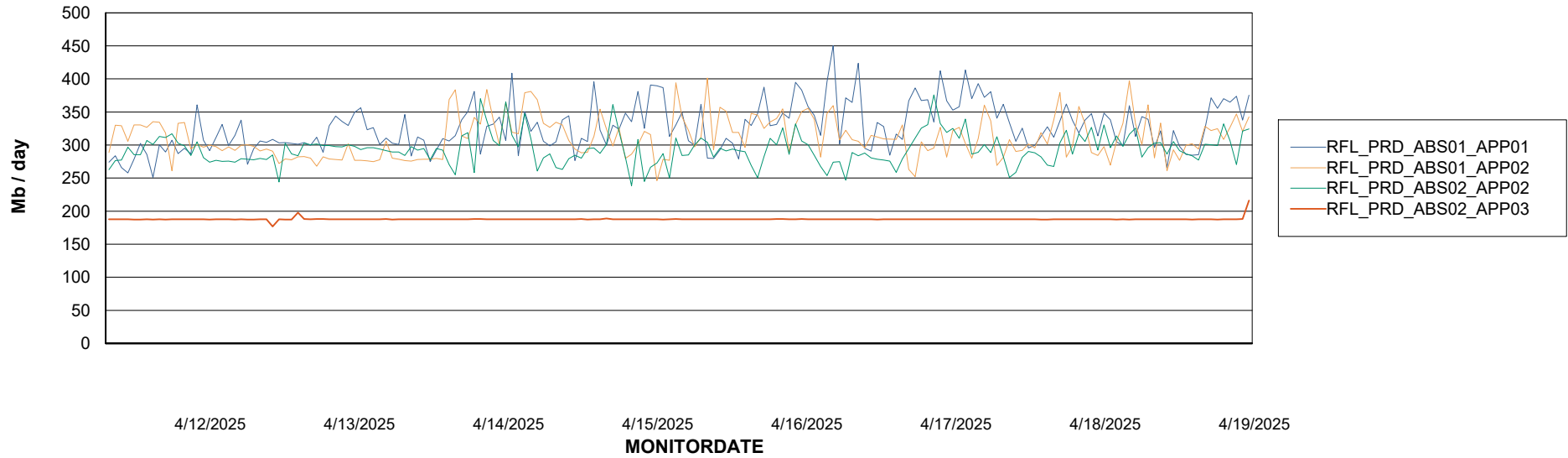
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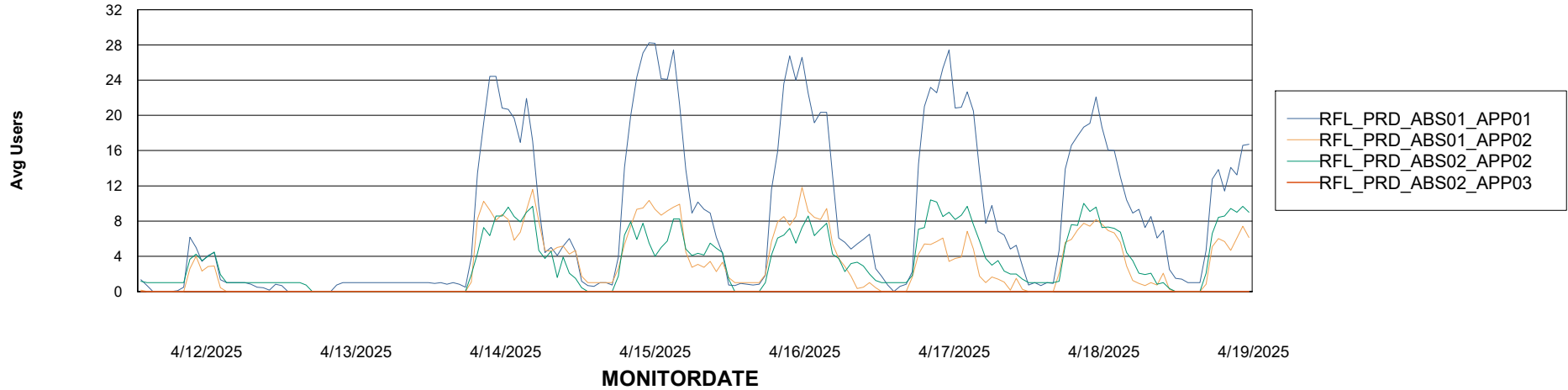


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



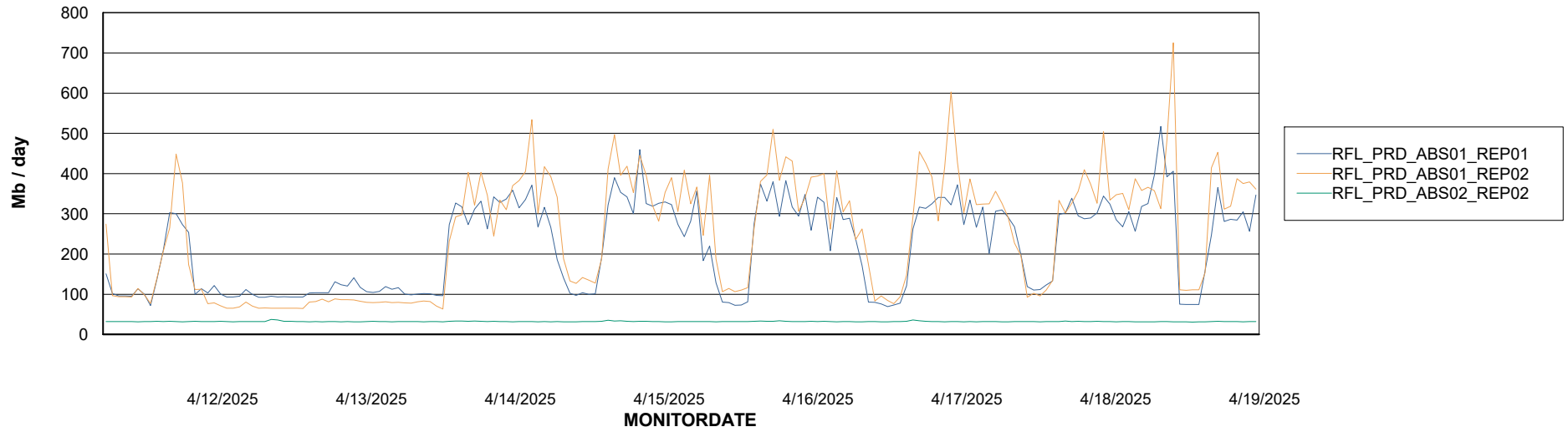
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



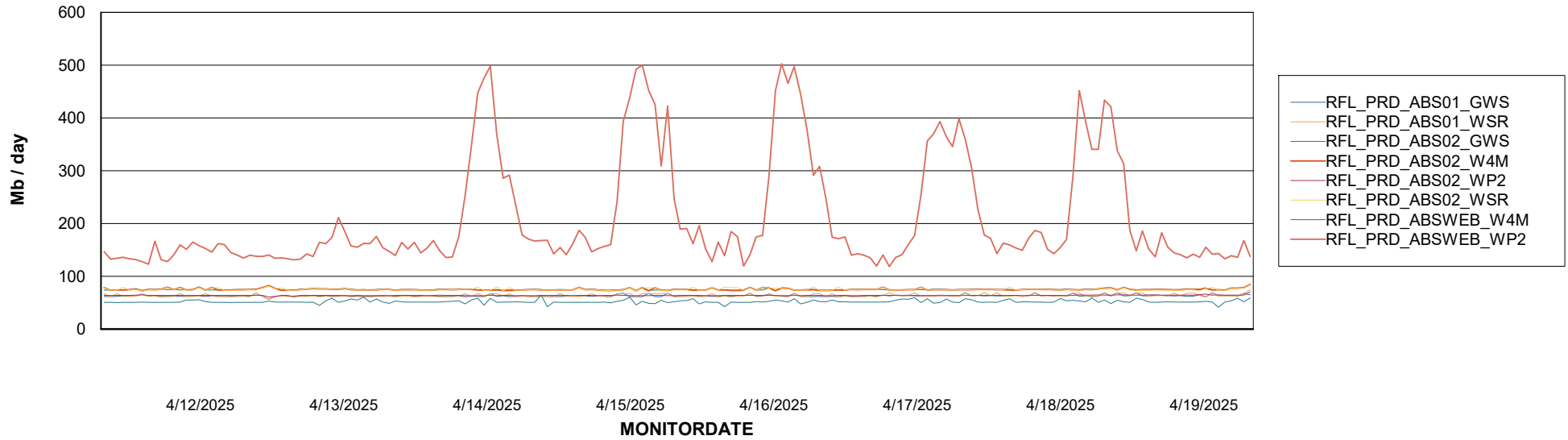
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

