

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/19/2025	58	199	83	37	500	315	80	200	41
4/18/2025	58	199	83	37	500	315	81	200	39
4/17/2025	58	199	83	37	500	315	81	200	38
4/16/2025	58	199	83	37	500	315	81	200	38
4/15/2025	58	199	83	37	500	315	81	200	38
4/14/2025	58	199	83	37	500	315	81	200	38
4/13/2025	58	199	83	37	500	315	81	200	38

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/19/2025	44	100	56	16	900	754	78	400	86
4/18/2025	44	100	56	17	900	750	78	400	87
4/17/2025	44	100	56	17	900	750	78	400	89
4/16/2025	44	100	56	17	900	750	77	400	90
4/15/2025	44	100	56	17	900	750	78	400	89
4/14/2025	44	100	56	17	900	749	78	400	88
4/13/2025	44	100	56	17	900	749	78	400	87

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/19/2025	64	279	99	26	838	620	92	559	47
4/18/2025	65	279	98	26	838	620	92	559	47
4/17/2025	65	279	98	26	838	620	91	559	49
4/16/2025	65	279	99	26	838	620	91	559	50
4/15/2025	65	279	99	26	838	620	91	559	49
4/14/2025	65	279	99	26	838	620	91	559	48
4/13/2025	65	279	98	26	838	620	92	559	47

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	53	100	47
4/18/2025	53	100	47
4/17/2025	53	100	46
4/16/2025	53	100	47
4/15/2025	53	100	47
4/14/2025	53	100	46
4/13/2025	53	100	46

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	64	100	36
4/18/2025	64	100	36
4/17/2025	64	100	36
4/16/2025	64	100	36
4/15/2025	64	100	36
4/14/2025	64	100	36
4/13/2025	64	100	36

Harddisk Usage NOA_PRD_NovoLink

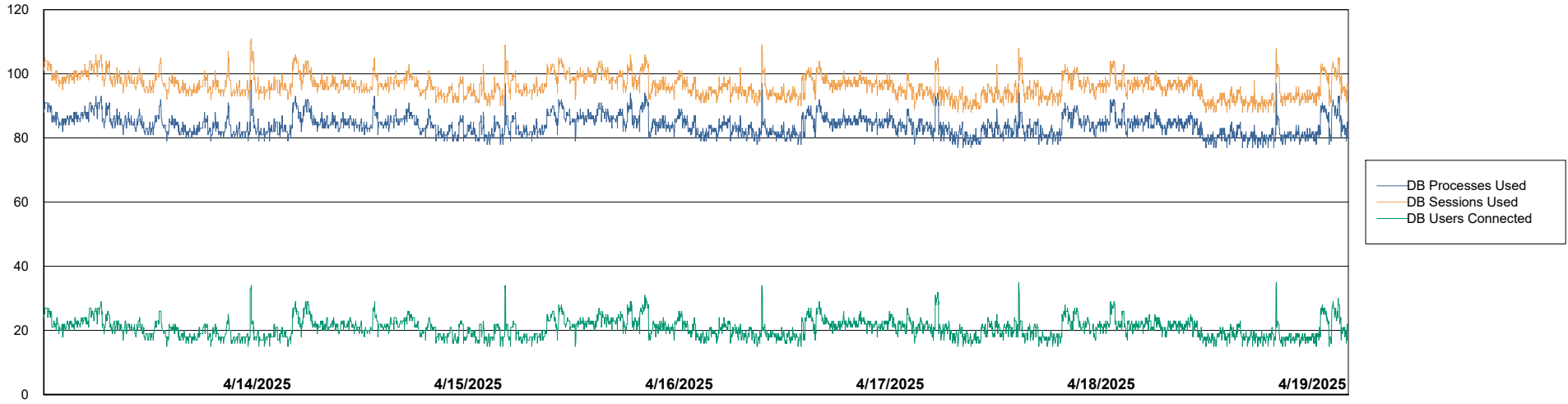
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	70	100	30
4/18/2025	70	100	30
4/17/2025	70	100	30
4/16/2025	70	100	30
4/15/2025	70	100	30
4/14/2025	70	100	30
4/13/2025	70	100	30

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Database Performance NOA_PRD_NHSBI_ABS1

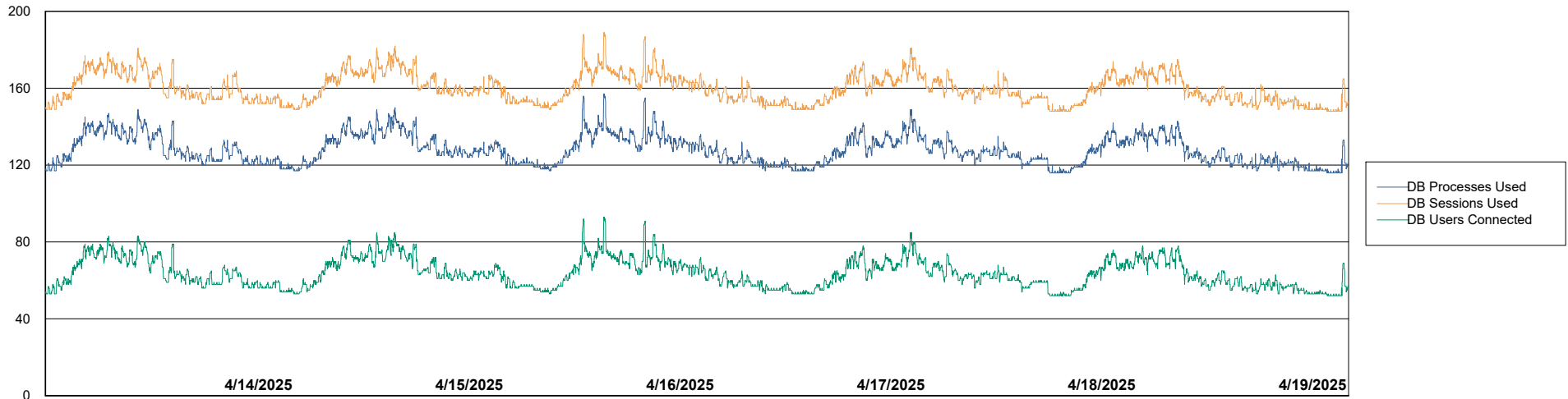


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Database Performance NOA_PRD_NovoABS01_ABS1



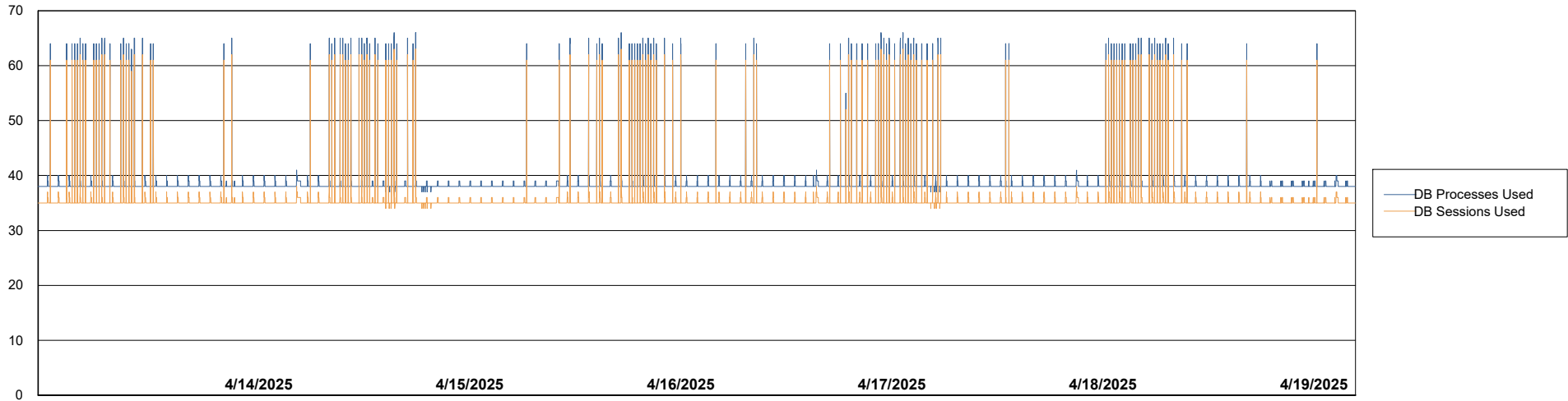
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



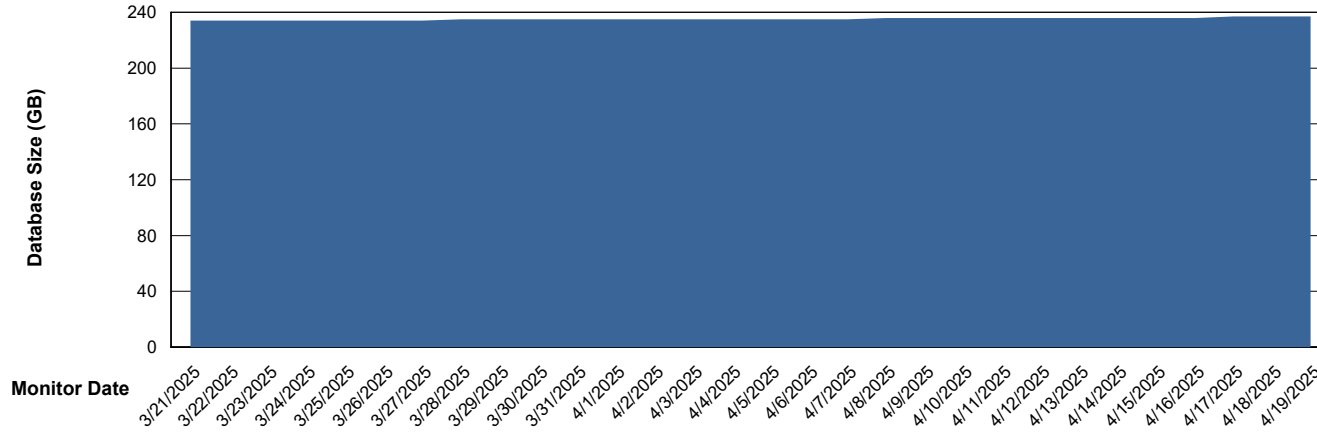
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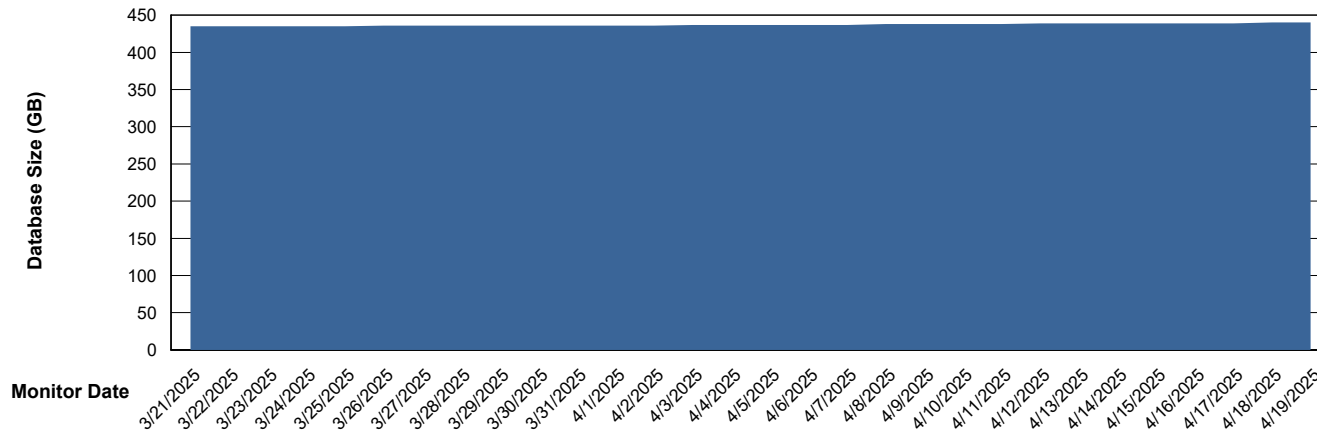
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/19/2025	ABSDATA	143	119	17
	INDX	138	111	20
4/18/2025	ABSDATA	143	119	17
	INDX	138	111	20
4/17/2025	ABSDATA	143	119	17
	INDX	138	111	20
4/16/2025	ABSDATA	143	119	17
	INDX	138	111	20
4/15/2025	ABSDATA	143	119	17
	INDX	138	111	20
4/14/2025	ABSDATA	143	119	17
	INDX	138	111	20
4/13/2025	ABSDATA	143	119	17
	INDX	138	111	20

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/19/2025	ABSDATA	195	154	21
	INDX	326	273	16
4/18/2025	ABSDATA	195	154	21
	INDX	326	273	16
4/17/2025	ABSDATA	195	154	21
	INDX	326	273	16
4/16/2025	ABSDATA	195	154	21
	INDX	326	273	16
4/15/2025	ABSDATA	195	153	21
	INDX	326	272	16
4/14/2025	ABSDATA	195	153	21
	INDX	326	272	16
4/13/2025	ABSDATA	195	153	21
	INDX	326	272	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Thu, 17-04-2025	None
Tue, 15-04-2025	None
Wed, 16-04-2025	None
Sat, 19-04-2025	None
Sun, 13-04-2025	None
Fri, 18-04-2025	None
Mon, 14-04-2025	None

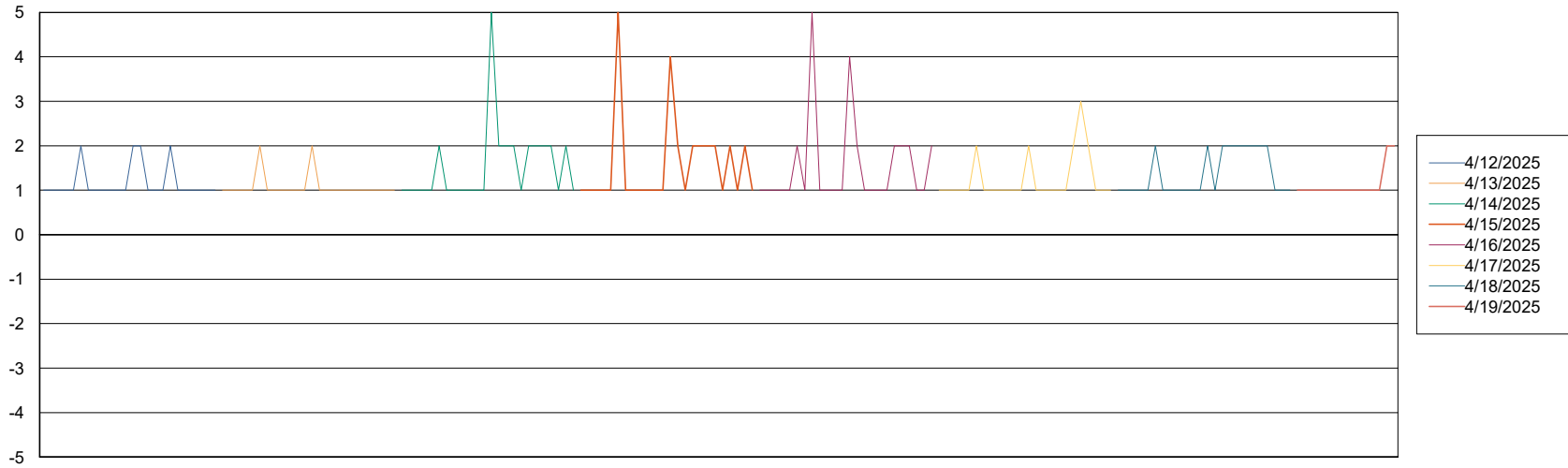
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



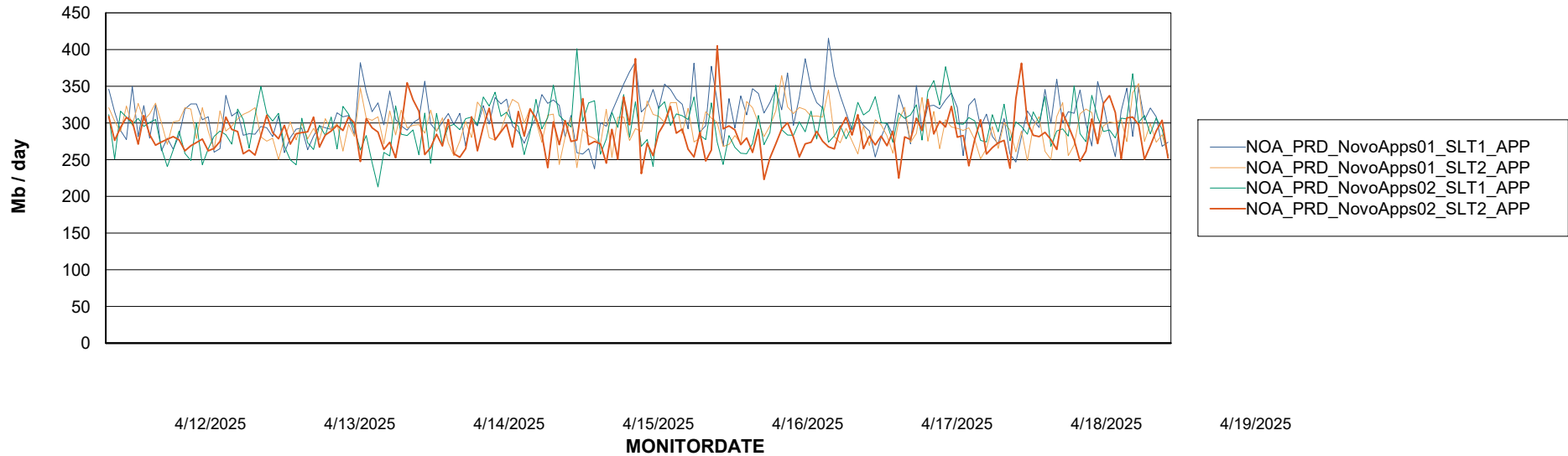
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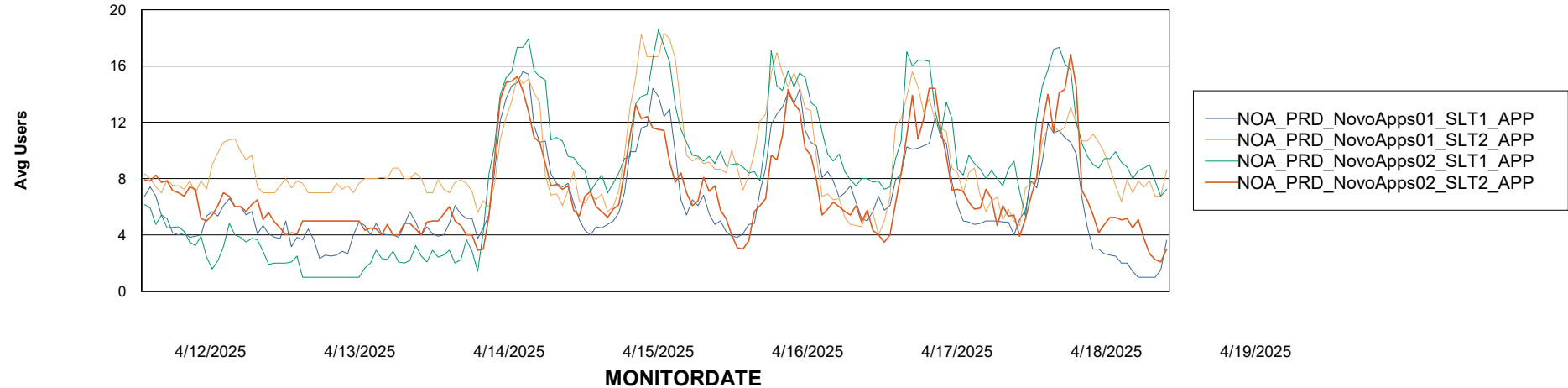


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



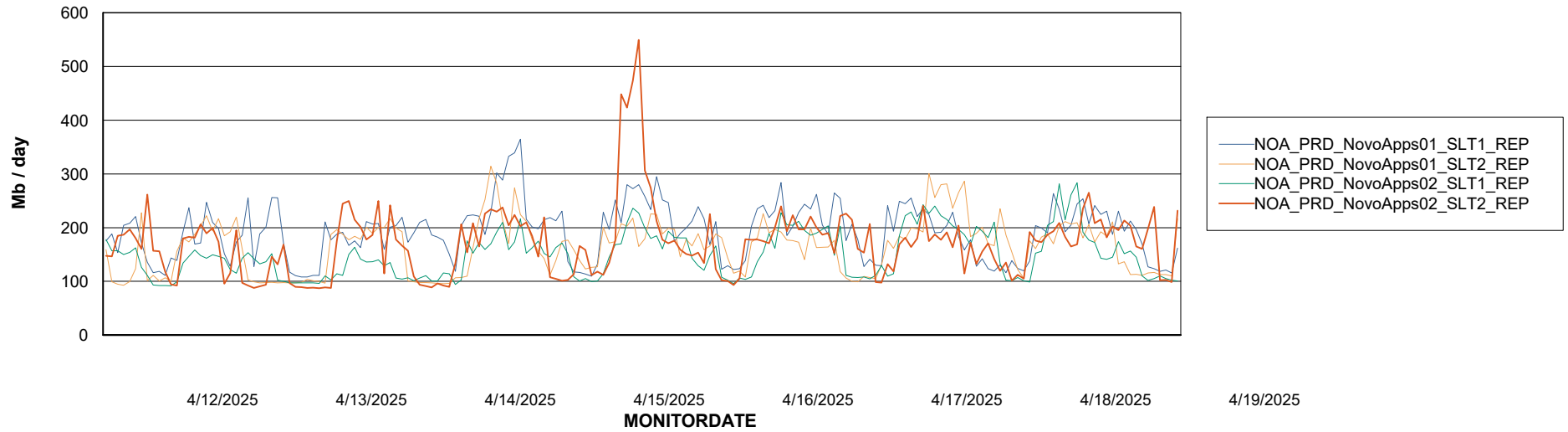
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



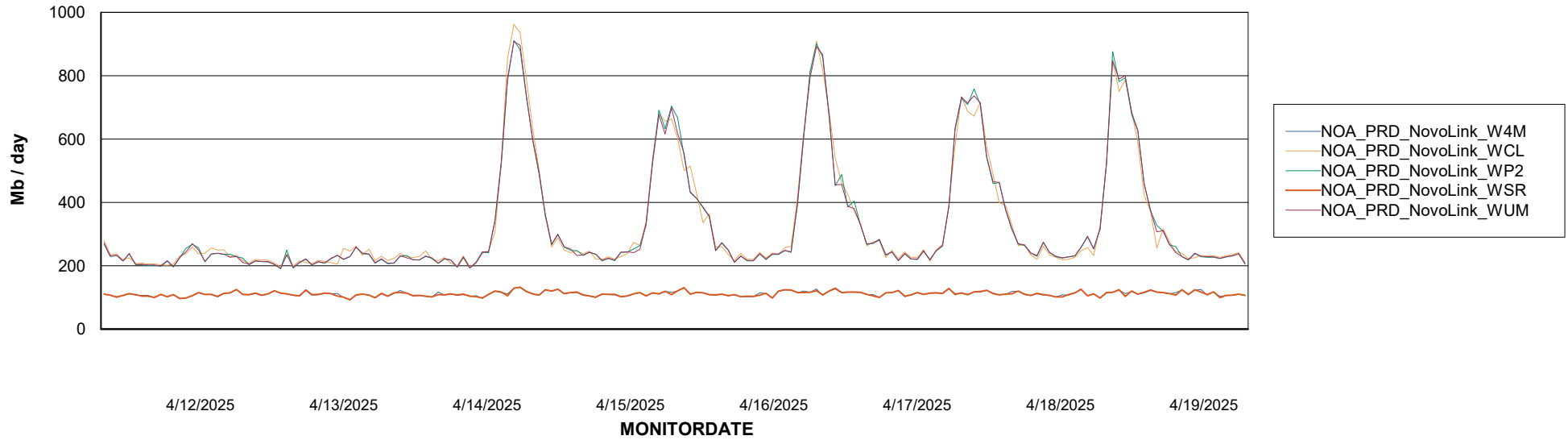
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

