

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/19/2025	26	149	111	16	900	759
4/18/2025	26	149	111	17	900	749
4/17/2025	25	149	111	17	900	749
4/16/2025	25	149	111	17	900	749
4/15/2025	28	149	108	18	900	742
4/14/2025	29	149	106	18	900	739
4/13/2025	29	149	105	18	900	740

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	48	89	47
4/18/2025	48	89	47
4/17/2025	48	89	47
4/16/2025	48	89	47
4/15/2025	49	89	46
4/14/2025	50	89	45
4/13/2025	50	89	45

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	58	79	33
4/18/2025	58	79	34
4/17/2025	58	79	34
4/16/2025	57	79	34
4/15/2025	56	79	35
4/14/2025	58	79	34
4/13/2025	58	79	34

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	35	79	51
4/18/2025	35	79	51
4/17/2025	35	79	51
4/16/2025	35	79	51
4/15/2025	36	79	51
4/14/2025	37	79	50
4/13/2025	37	79	50

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	37	149	94
4/18/2025	37	149	94
4/17/2025	37	149	94
4/16/2025	37	149	94
4/15/2025	37	149	94
4/14/2025	37	149	94
4/13/2025	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/19/2025	42	149	87	24	1,997	1,522
4/18/2025	42	149	87	24	1,997	1,526
4/17/2025	42	149	87	24	1,997	1,526
4/16/2025	42	149	87	24	1,997	1,526
4/15/2025	42	149	87	24	1,997	1,527
4/14/2025	42	149	87	24	1,997	1,524
4/13/2025	42	149	87	24	1,997	1,520

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/19/2025	61	199	77	24	1,997	1,527	65	500	176
4/18/2025	61	199	77	23	1,997	1,529	70	500	148
4/17/2025	61	199	77	23	1,997	1,529	70	500	151
4/16/2025	61	199	77	23	1,997	1,529	70	500	149
4/15/2025	61	199	77	23	1,997	1,530	70	500	149
4/14/2025	62	199	77	23	1,997	1,529	70	500	148
4/13/2025	62	199	77	23	1,997	1,532	72	500	139

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	58	79	33
4/18/2025	58	79	33
4/17/2025	58	79	33
4/16/2025	58	79	33
4/15/2025	58	79	33
4/14/2025	59	79	32
4/13/2025	60	79	32

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	50	79	40
4/18/2025	50	79	40
4/17/2025	50	79	40
4/16/2025	50	79	40
4/15/2025	51	79	39
4/14/2025	52	79	38
4/13/2025	52	79	38

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	32	149	101
4/18/2025	33	149	101
4/17/2025	33	149	101
4/16/2025	33	149	101
4/15/2025	33	149	101
4/14/2025	33	149	101
4/13/2025	33	149	101

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Harddisk Usage JSG_PRD_WORF

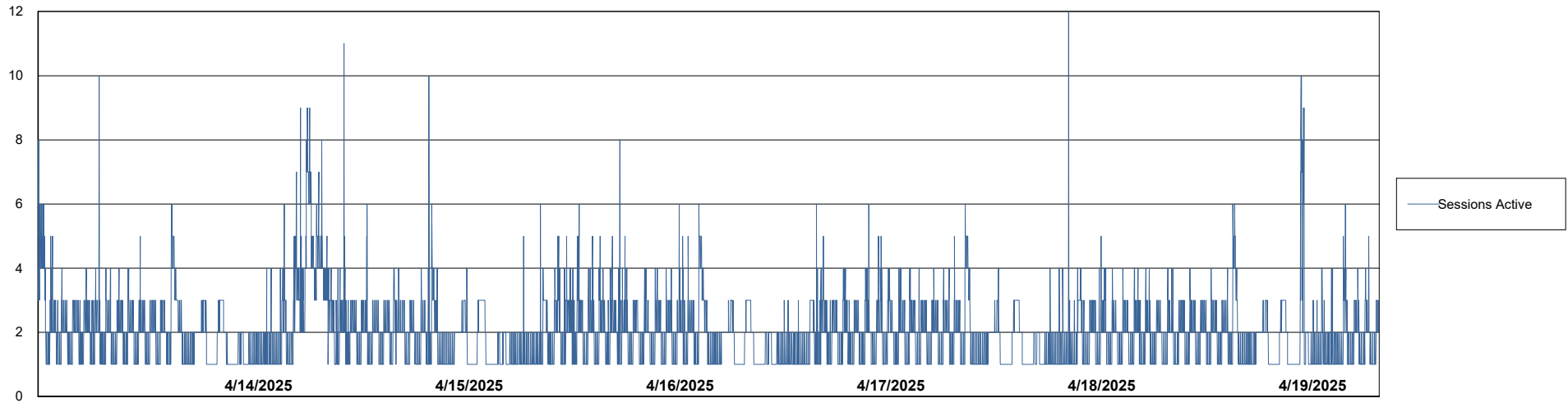
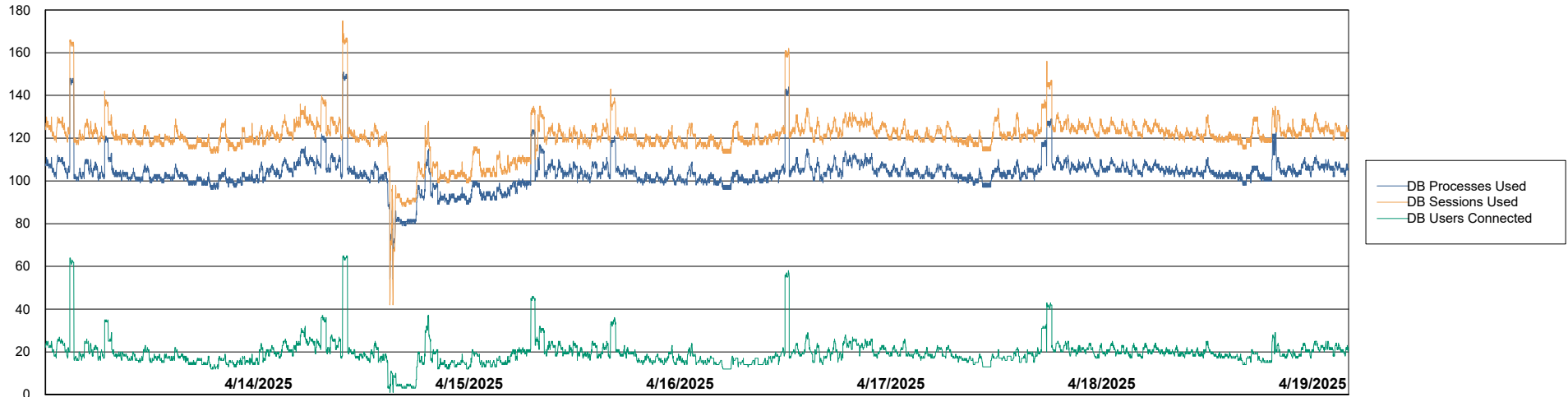
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/19/2025	49	149	76
4/18/2025	49	149	76
4/17/2025	49	149	76
4/16/2025	49	149	76
4/15/2025	49	149	76
4/14/2025	49	149	76
4/13/2025	49	149	76

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Database Performance JSG_PRD_BASHIR_DB_ABS1



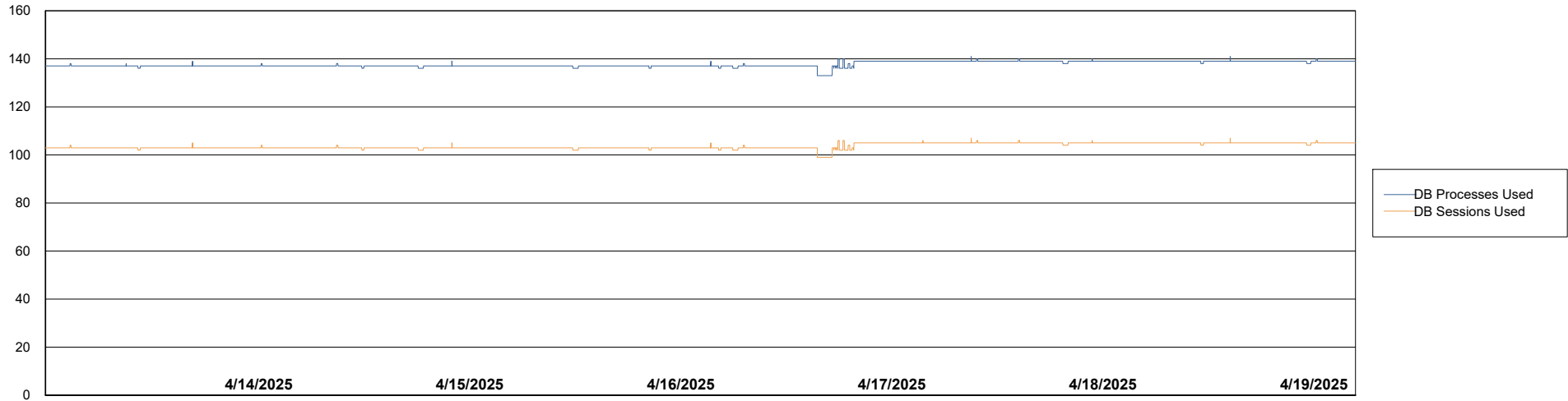
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

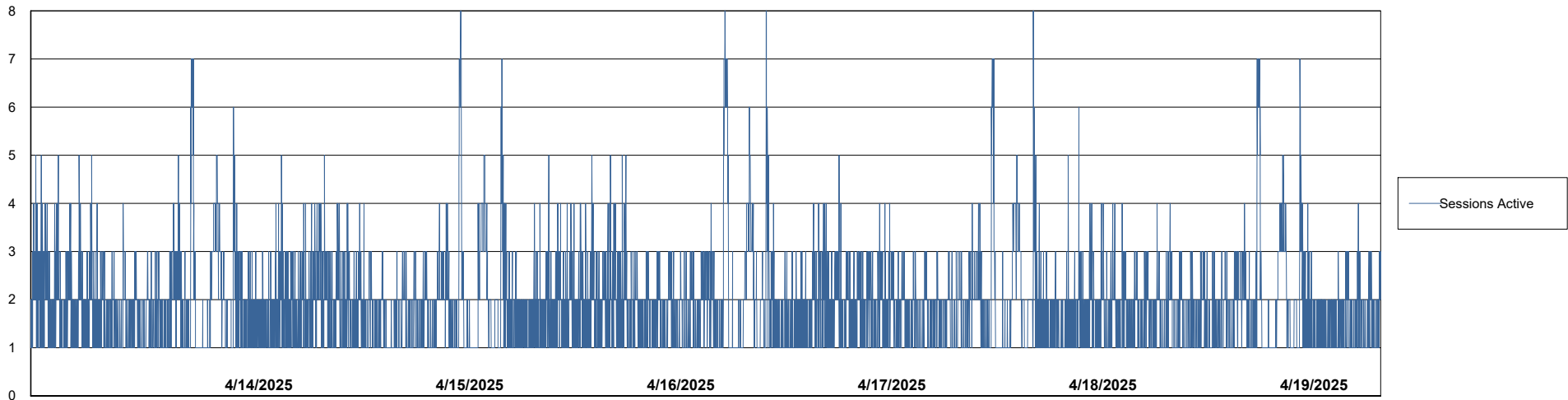
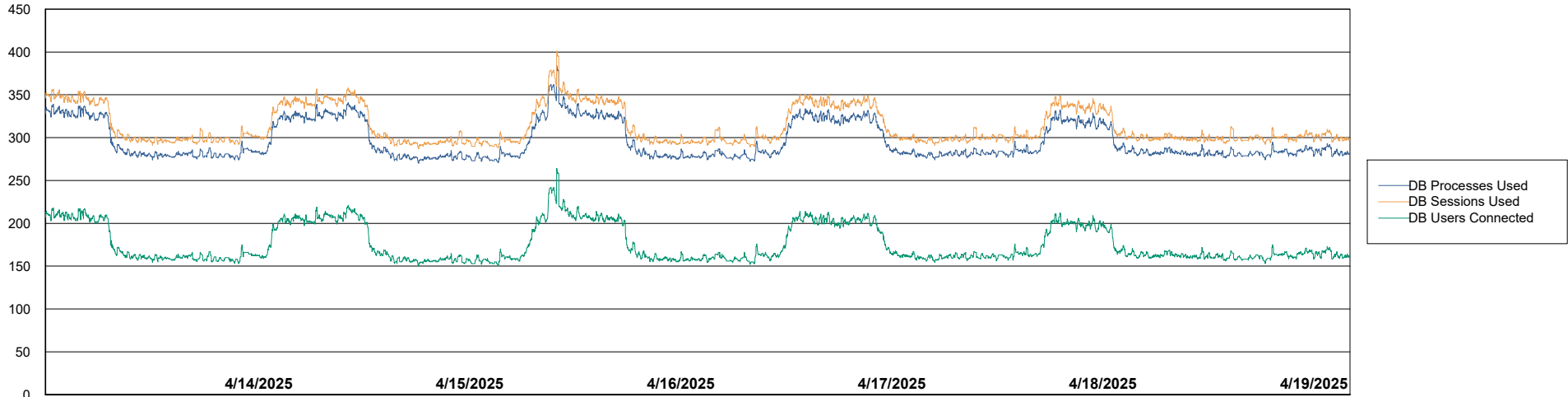


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



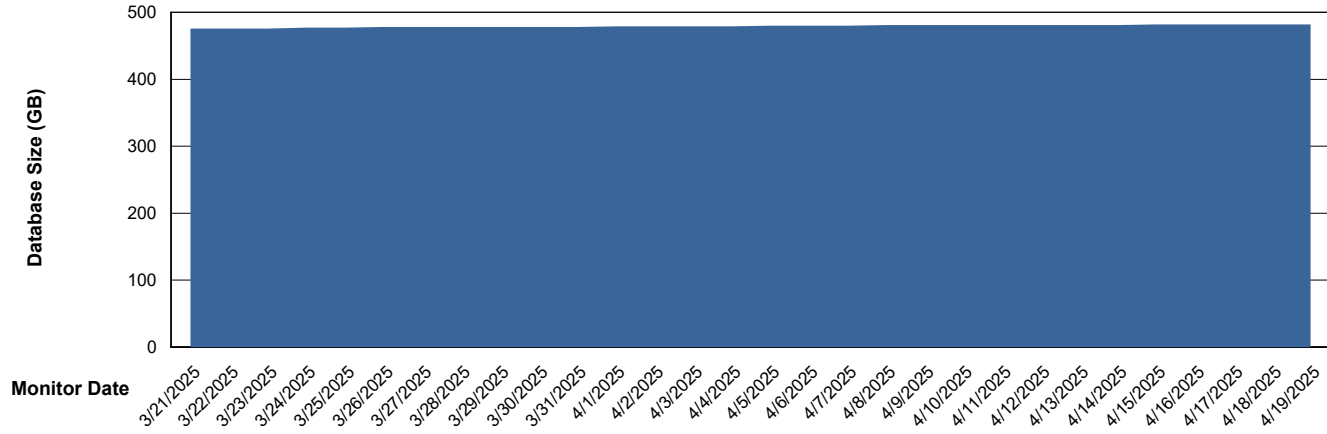
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Customer JSG_Production (24/7)
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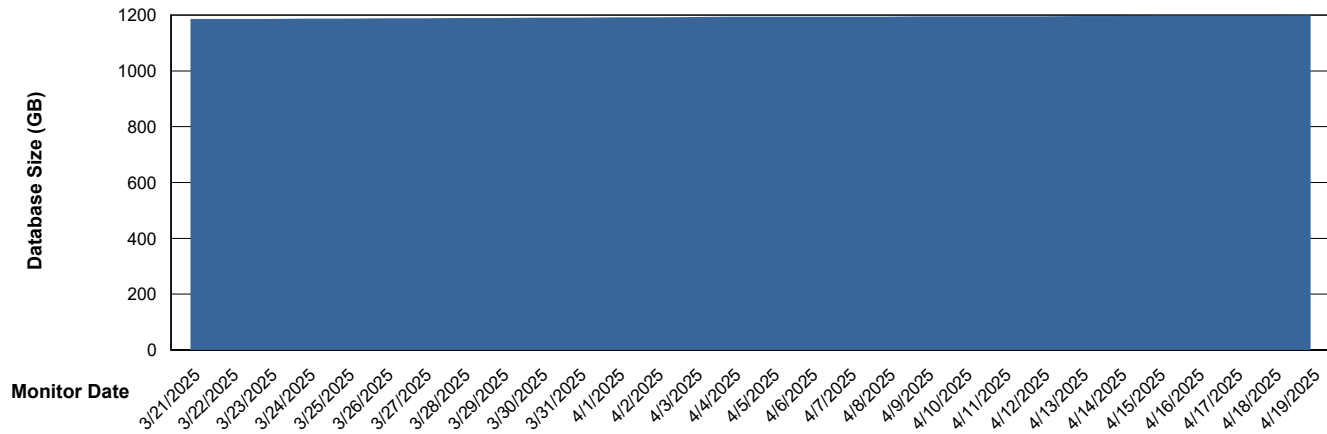
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/19/2025	ABSDATA	240	205	15
	INDX	325	272	16
4/18/2025	ABSDATA	240	205	15
	INDX	325	272	16
4/17/2025	ABSDATA	240	205	15
	INDX	325	272	16
4/16/2025	ABSDATA	240	205	15
	INDX	325	272	16
4/15/2025	ABSDATA	240	205	15
	INDX	325	272	16
4/14/2025	ABSDATA	240	205	15
	INDX	325	272	16
4/13/2025	ABSDATA	240	205	15
	INDX	325	272	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/19/2025	ABSDATA	1,344	1,123	16
	INDX	66	55	16
4/18/2025	ABSDATA	1,344	1,123	16
	INDX	66	55	16
4/17/2025	ABSDATA	1,344	1,122	16
	INDX	66	55	16
4/16/2025	ABSDATA	1,344	1,122	17
	INDX	66	55	16
4/15/2025	ABSDATA	1,344	1,122	17
	INDX	66	55	16
4/14/2025	ABSDATA	1,344	1,121	17
	INDX	66	55	16
4/13/2025	ABSDATA	1,344	1,121	17
	INDX	66	55	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 14/4/2025	Tue 15/4/2025	Wed 16/4/2025	Thu 17/4/2025	Fri 18/4/2025	Sat 19/4/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Wed, 16-04-2025	None
Mon, 14-04-2025	None
Sat, 19-04-2025	None
Sun, 13-04-2025	None
Thu, 17-04-2025	None
Fri, 18-04-2025	None
Tue, 15-04-2025	None
Fri, 18-04-2025	None
Tue, 15-04-2025	None
Sat, 19-04-2025	None
Thu, 17-04-2025	None
Mon, 14-04-2025	None
Wed, 16-04-2025	None
Sun, 13-04-2025	None

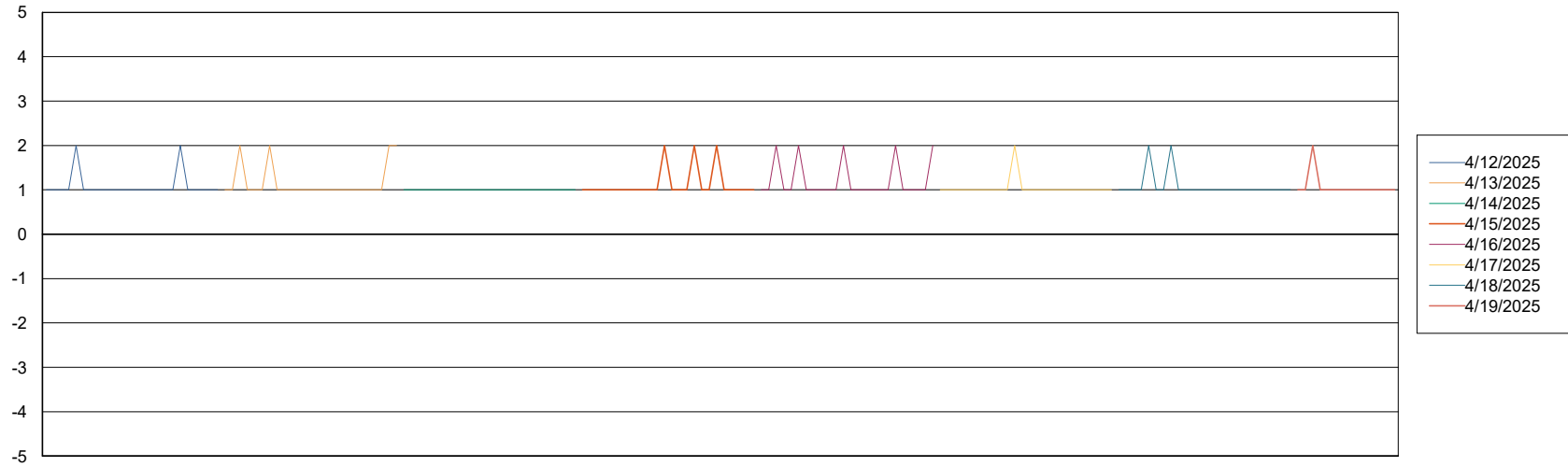
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



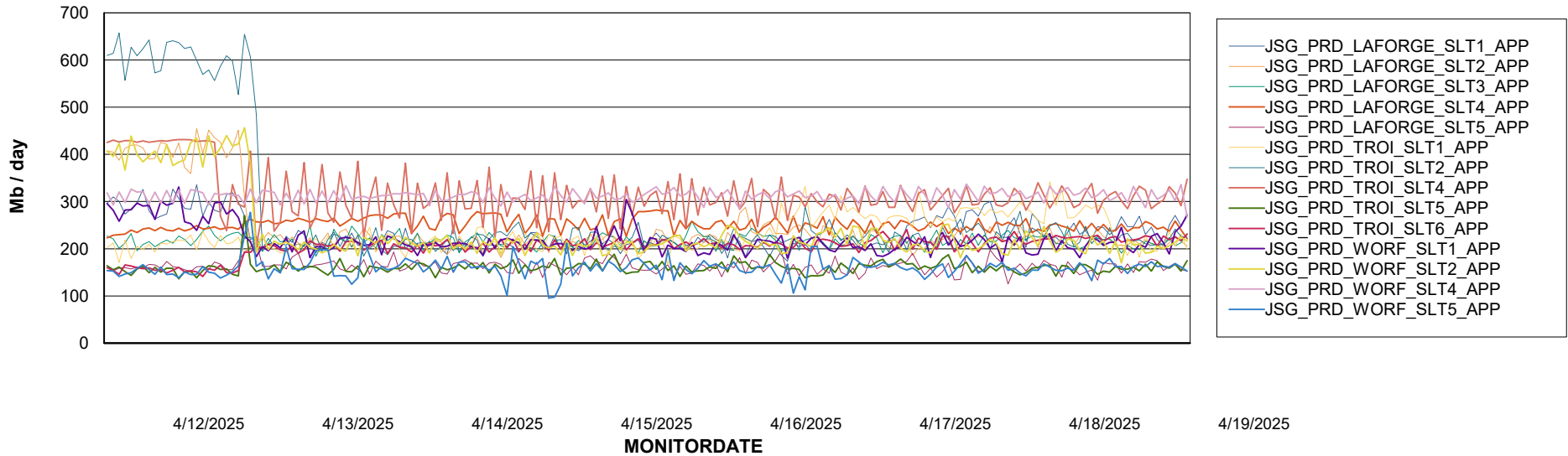
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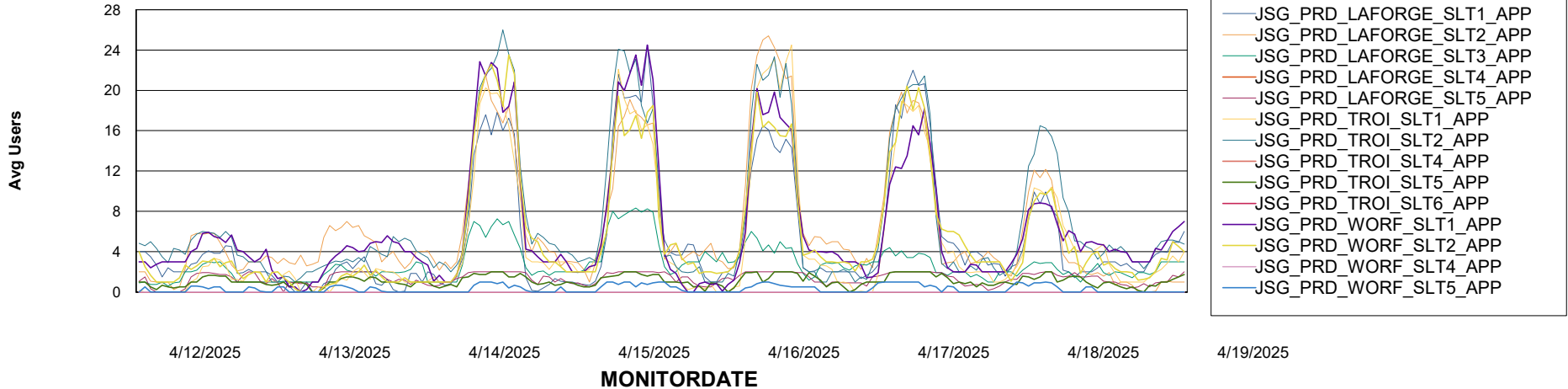


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



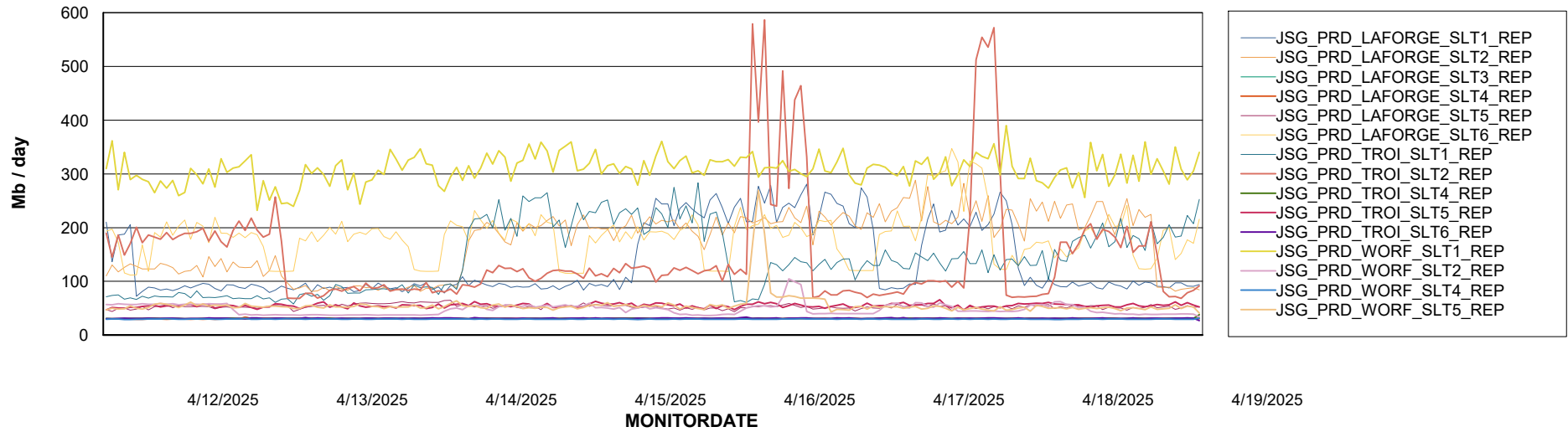
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



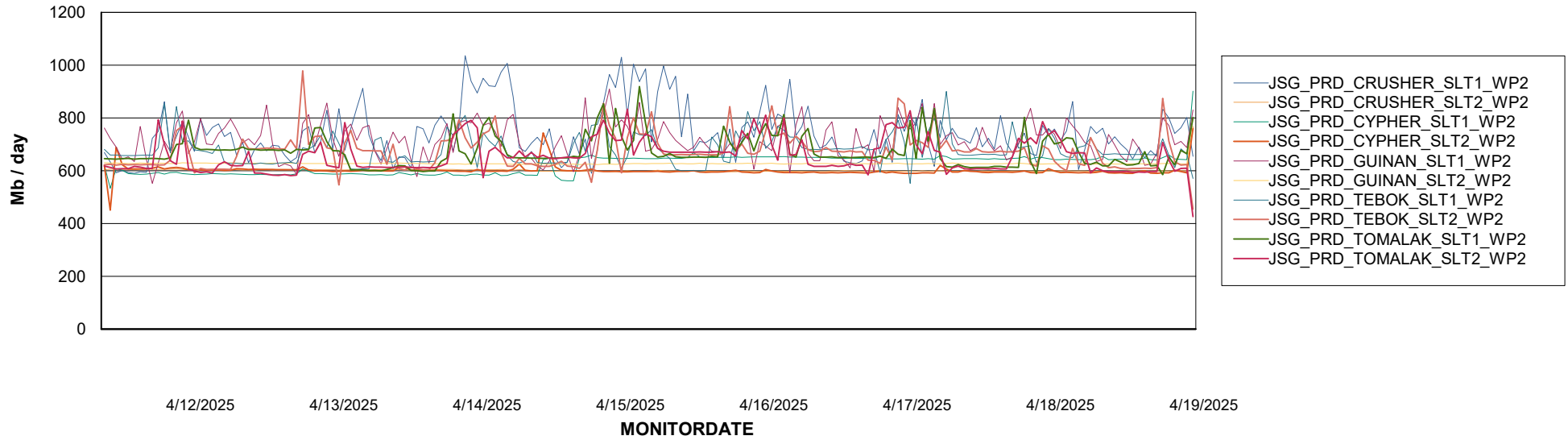
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ABSSolute Web Component Services

Avg memory used per ABS Web component

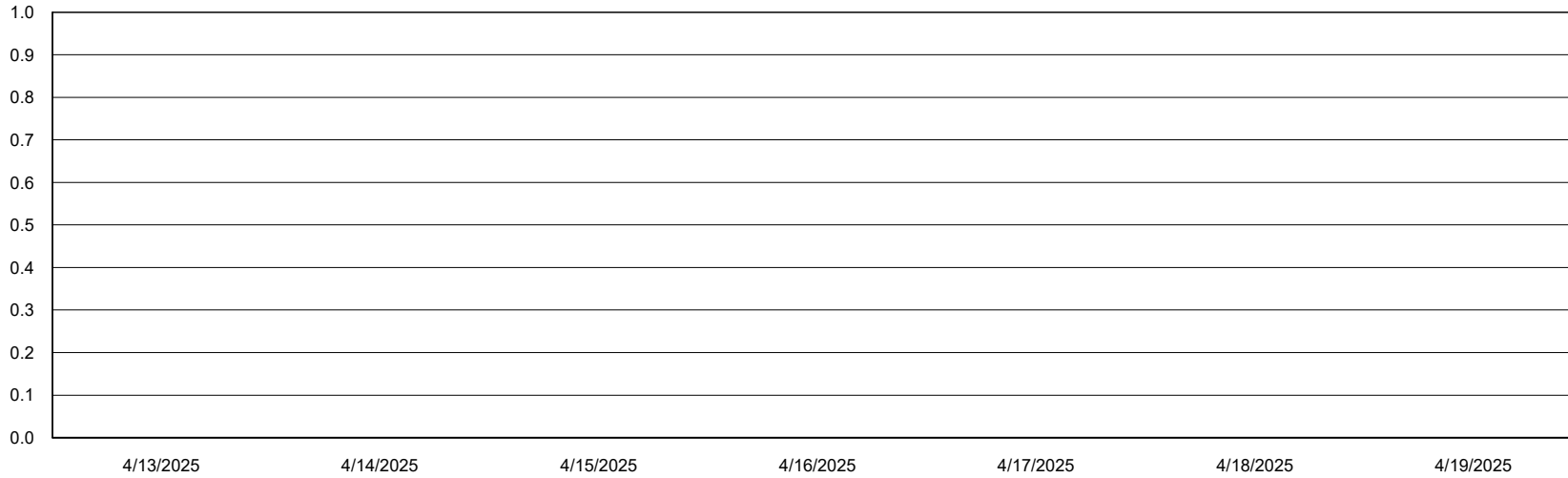


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP