

# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/12/2025	11	39	35	82	100	18	20	1	1	99
4/11/2025	11	39	35	82	100	18	20	1	1	99
4/10/2025	11	39	35	82	100	18	20	1	1	99
4/9/2025	11	39	35	82	100	18	20	1	1	99
4/8/2025	11	39	35	82	100	18	20	1	1	99
4/7/2025	11	39	35	82	100	18	20	1	1	99
4/6/2025	11	39	35	82	100	18	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/12/2025	10	39	35	83	100	17	20	1	1	99
4/11/2025	11	39	35	83	100	17	20	1	1	99
4/10/2025	11	39	35	83	100	17	20	1	1	99
4/9/2025	11	39	35	83	100	17	20	1	1	99
4/8/2025	11	39	35	83	100	17	20	1	1	99
4/7/2025	11	39	35	88	100	12	20	1	1	99
4/6/2025	11	39	35	89	100	11	20	1	1	99

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## Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/12/2025	10	39	35	20	1	1	33	100	67	43
4/11/2025	10	39	35	20	1	1	33	100	67	43
4/10/2025	10	39	35	20	1	1	33	100	67	43
4/9/2025	10	39	35	20	1	1	33	100	67	43
4/8/2025	10	39	35	20	1	1	33	100	67	43
4/7/2025	10	39	35	20	1	1	33	100	66	43
4/6/2025	10	39	35	20	1	1	34	100	66	43

## Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/12/2025	11	39	35	20	1	1	65	100	35	22
4/11/2025	11	39	35	20	1	1	65	100	35	22
4/10/2025	11	39	35	20	1	1	65	100	35	23
4/9/2025	11	39	35	20	1	1	65	100	35	23
4/8/2025	11	39	35	20	1	1	65	100	35	24
4/7/2025	11	39	35	20	1	1	65	100	34	23
4/6/2025	11	39	35	20	1	1	66	100	34	23

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/12/2025	10	39	35	20	1	1	74	100	26	42
4/11/2025	10	39	35	20	1	1	74	100	26	42
4/10/2025	10	39	35	20	1	1	74	100	26	43
4/9/2025	10	39	35	20	1	1	74	100	26	42
4/8/2025	11	39	35	20	1	1	74	100	26	43
4/7/2025	11	39	35	20	1	1	74	100	26	43
4/6/2025	11	39	35	20	1	1	74	100	26	42

Harddisk Usage SHL-RPROXY-ASH

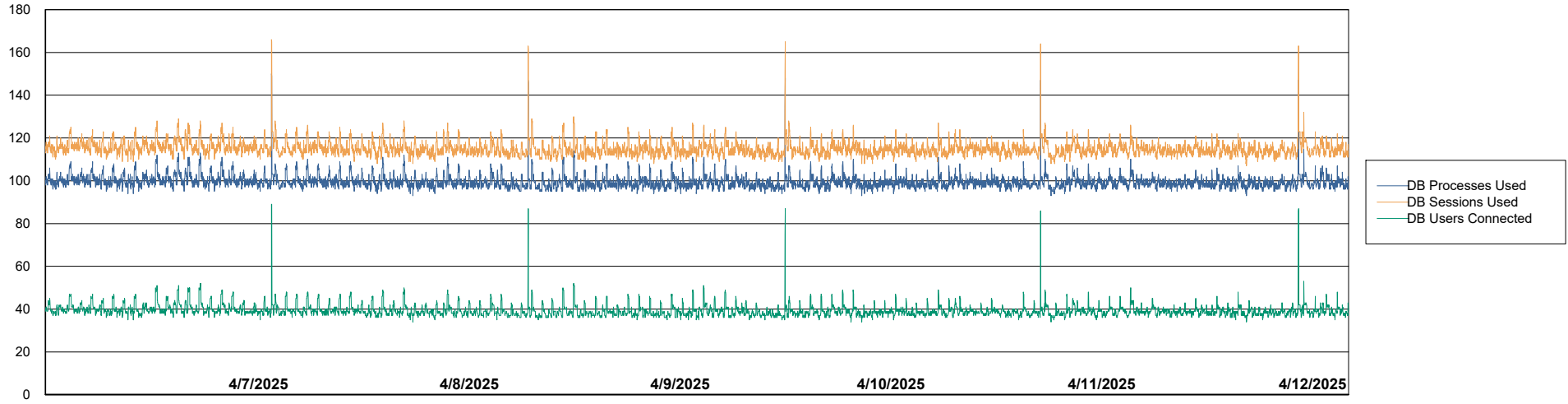
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
4/12/2025	48	39	20	20	1	1	99	10	0
4/11/2025	48	39	20	20	1	1	99	10	0
4/10/2025	48	39	20	20	1	1	99	10	0
4/9/2025	48	39	20	20	1	1	99	10	0
4/8/2025	48	39	20	20	1	1	99	10	0
4/7/2025	48	39	20	20	1	1	99	10	0
4/6/2025	48	39	20	20	1	1	99	10	0

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Database ID 182



## Database Performance SHL-BI-ASH\_PROD\_ABS1

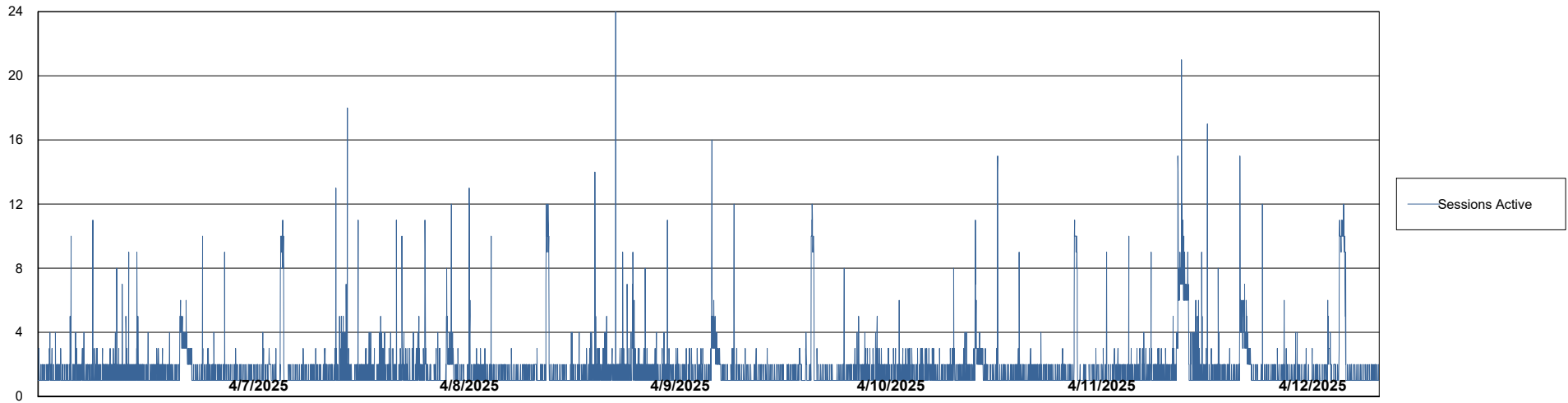
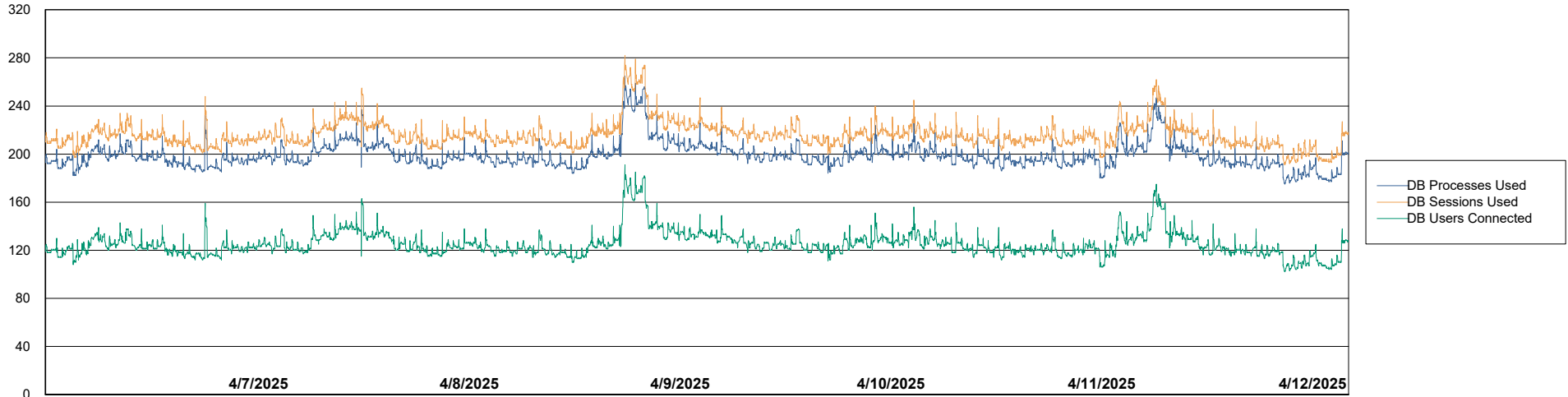


# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



## Database Performance SHL-DBS1-ASH\_PROD\_ABS1



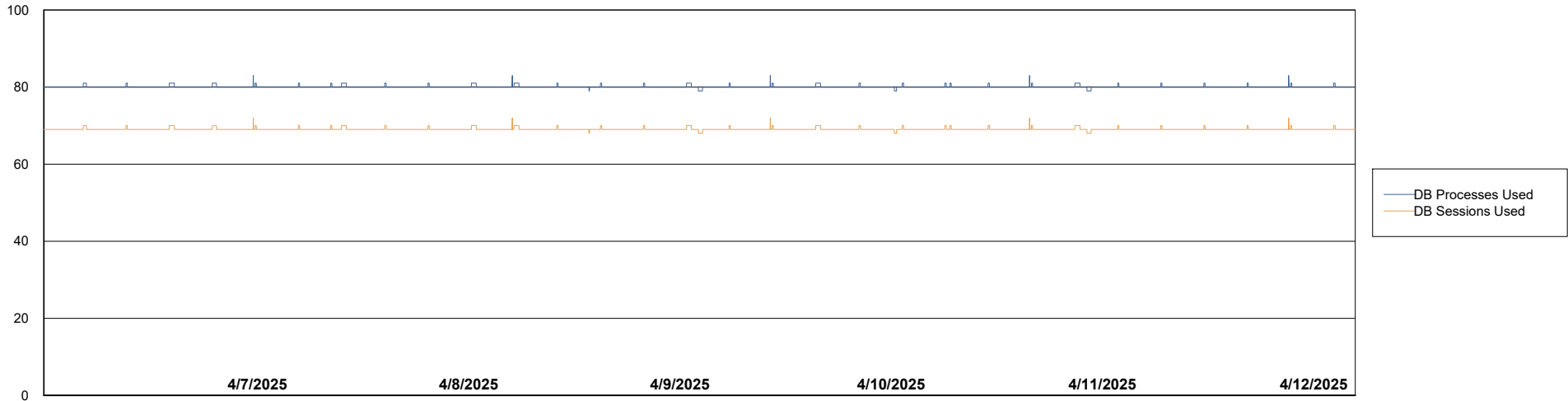
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Performance SHL-DBS2-ASH\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



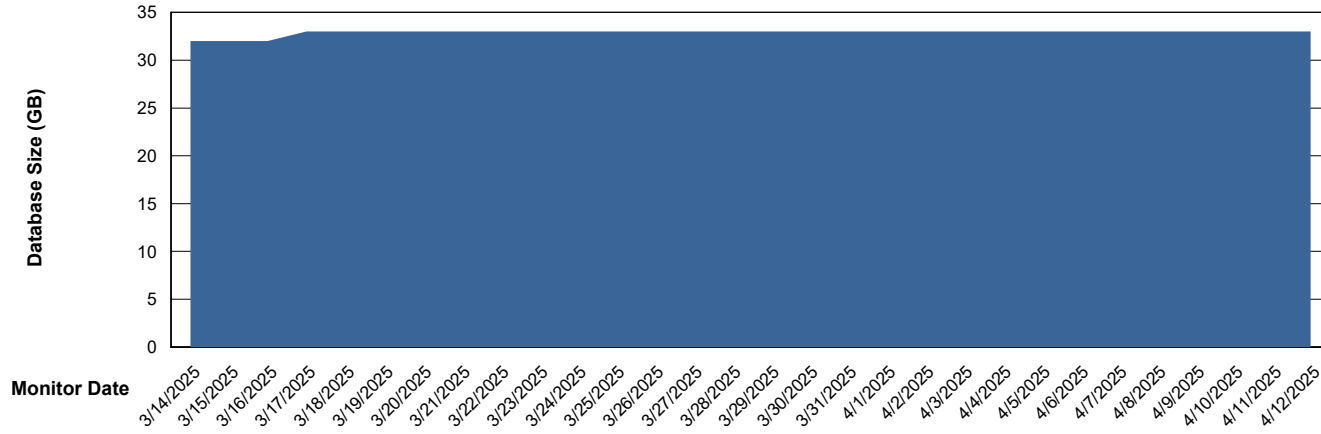
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



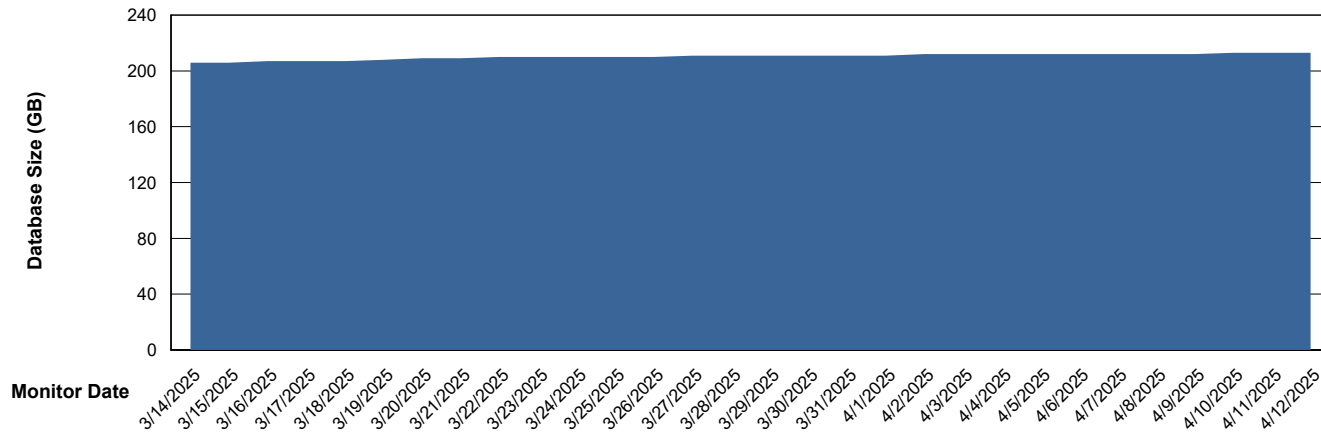
DATABASE SIZE SHL-BI-ASH\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE SHL-DBS1-ASH\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182



Database Tablespace SHL-BI-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/12/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/11/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/10/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/9/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/8/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/7/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/6/2025	ABSDATA	30	15	50
	INDX	35	15	58

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## Database Tablespace SHL-DBS1-ASH\_PROD\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/12/2025	ABSDATA	114	93	19
	INDX	116	96	17
4/11/2025	ABSDATA	114	93	19
	INDX	116	96	17
4/10/2025	ABSDATA	114	93	19
	INDX	116	96	17
4/9/2025	ABSDATA	114	93	19
	INDX	116	96	17
4/8/2025	ABSDATA	114	93	19
	INDX	116	96	17
4/7/2025	ABSDATA	114	93	19
	INDX	116	96	17
4/6/2025	ABSDATA	110	93	16
	INDX	116	96	18

## BI last ETL error for SHL-BI-ASH\_PROD\_ABS1

Mon, 7-04-2025	None
Sun, 6-04-2025	None
Tue, 8-04-2025	None
Sat, 12-04-2025	None
Wed, 9-04-2025	None
Fri, 11-04-2025	None
Thu, 10-04-2025	None

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Database ID 182



Standby Database Health SHL OCI ASH Production

## Recovery lag for last 7 days



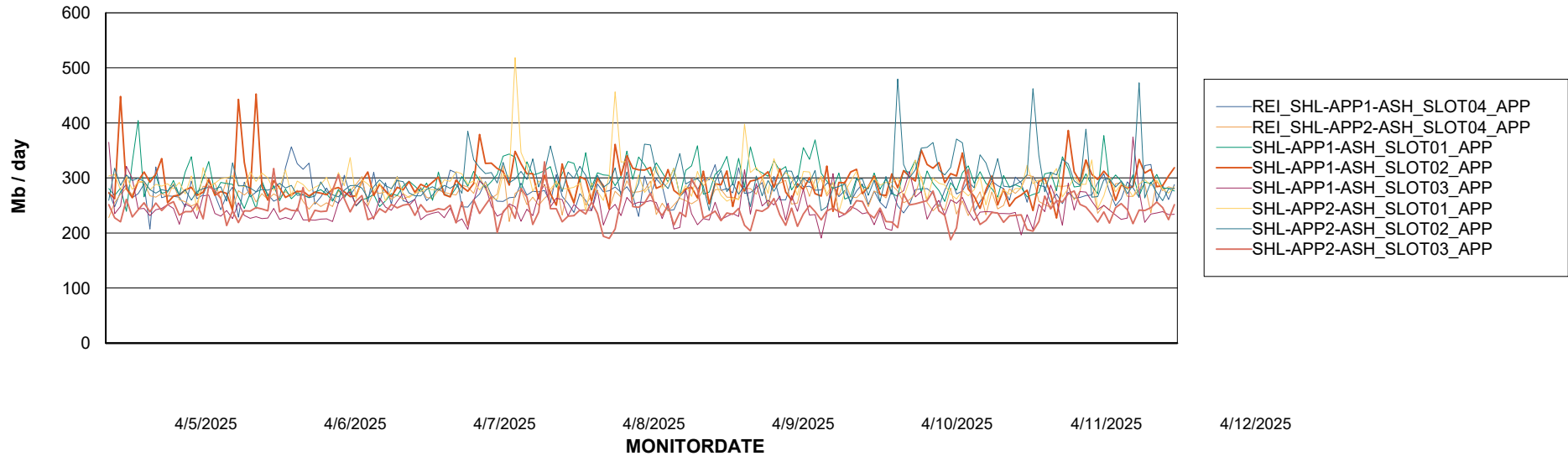
# Weekly SLA Customer Report

Customer SHL OCI ASH Production  
Database ID 182

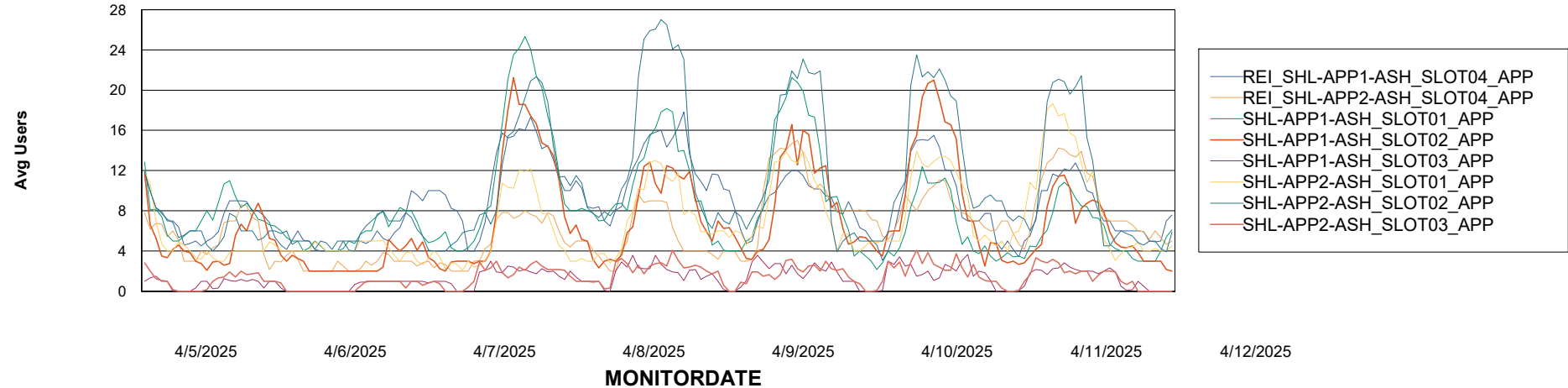


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



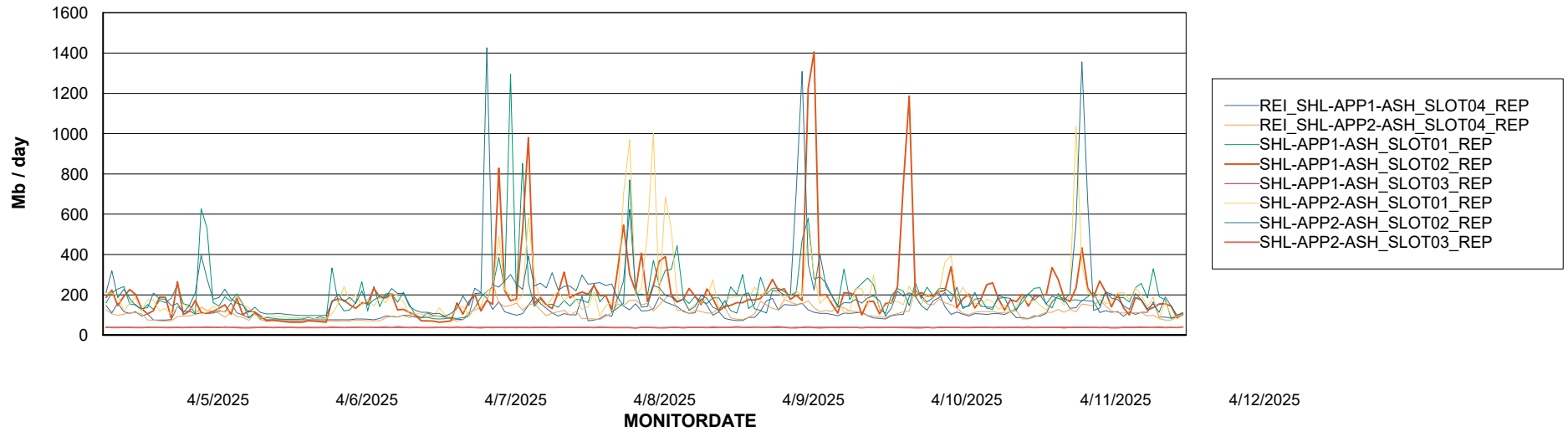
# Weekly SLA Customer Report

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Database ID 182



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



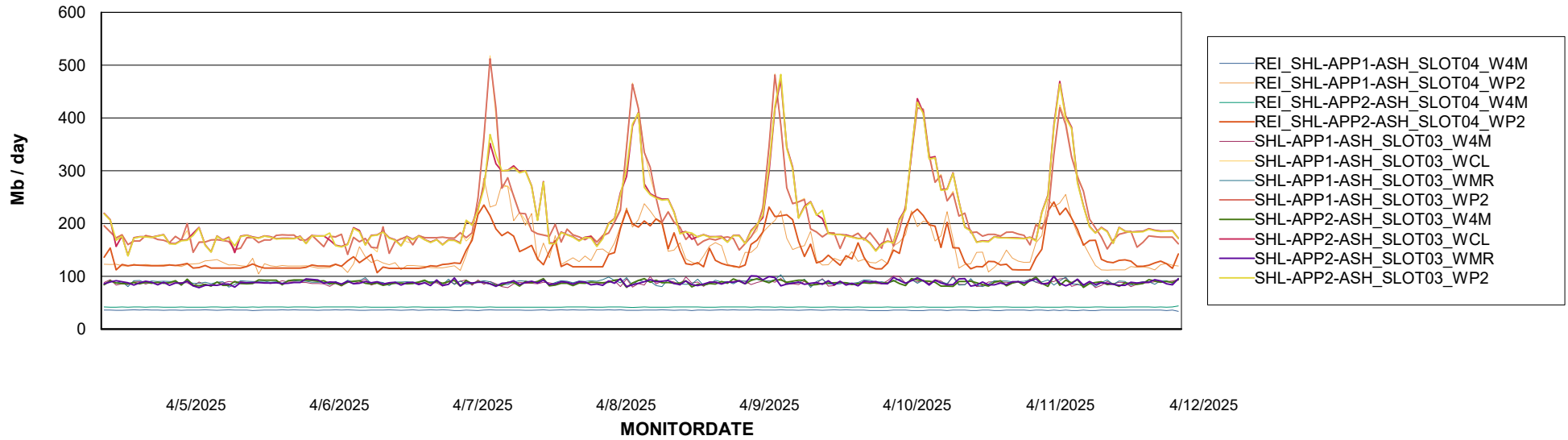
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

