

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/12/2025	58	199	83	37	500	315	80	200	40
4/11/2025	58	199	83	37	500	315	81	200	38
4/10/2025	58	199	83	37	500	315	81	200	38
4/9/2025	58	199	83	37	500	315	81	200	38
4/8/2025	58	199	83	37	500	315	81	200	38
4/7/2025	58	199	83	37	500	315	81	200	38
4/6/2025	58	199	83	37	500	315	81	200	37

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/12/2025	44	100	56	16	900	753	78	400	88
4/11/2025	44	100	56	17	900	749	78	400	88
4/10/2025	44	100	56	17	900	749	78	400	87
4/9/2025	44	100	56	17	900	749	78	400	87
4/8/2025	44	100	56	17	900	749	79	400	86
4/7/2025	44	100	56	17	900	749	79	400	83
4/6/2025	44	100	56	17	900	749	79	400	83

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4/12/2025	65	279	99	26	838	620	91	559	48
4/11/2025	65	279	98	26	838	620	91	559	48
4/10/2025	65	279	98	26	838	620	92	559	47
4/9/2025	65	279	98	26	838	620	92	559	47
4/8/2025	65	279	99	26	838	620	92	559	46
4/7/2025	65	279	98	26	838	620	92	559	43
4/6/2025	65	279	98	26	838	620	92	559	43

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/12/2025	53	100	46
4/11/2025	53	100	46
4/10/2025	53	100	46
4/9/2025	54	100	46
4/8/2025	54	100	46
4/7/2025	54	100	46
4/6/2025	54	100	46

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/12/2025	64	100	36
4/11/2025	64	100	36
4/10/2025	64	100	36
4/9/2025	64	100	36
4/8/2025	64	100	36
4/7/2025	64	100	36
4/6/2025	64	100	36

Harddisk Usage NOA_PRD_NovoLink

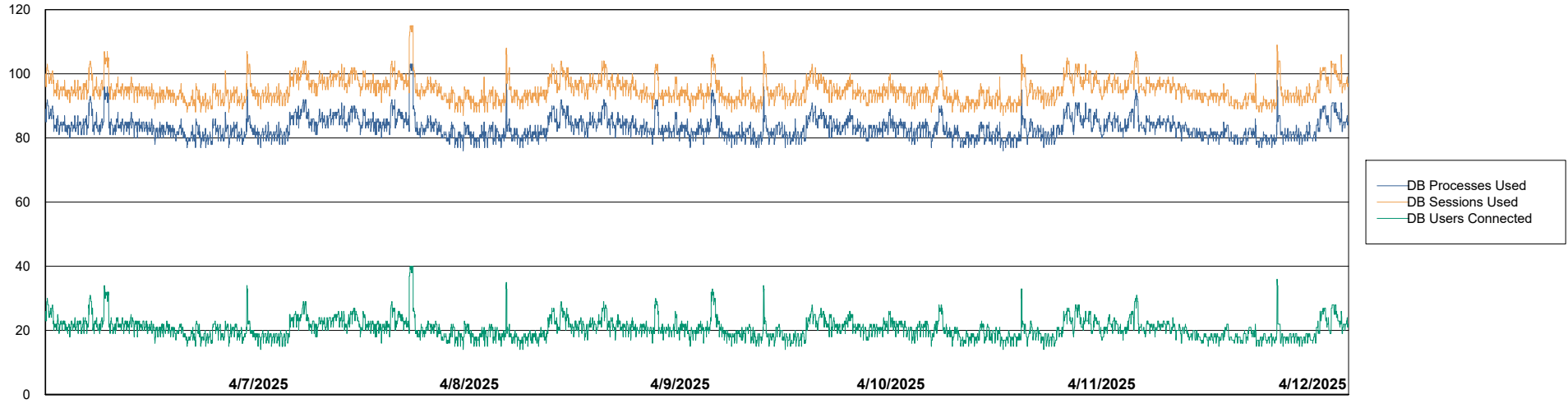
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/12/2025	70	100	30
4/11/2025	70	100	30
4/10/2025	70	100	30
4/9/2025	70	100	30
4/8/2025	70	100	30
4/7/2025	70	100	30
4/6/2025	70	100	29

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NHSBI_ABS1

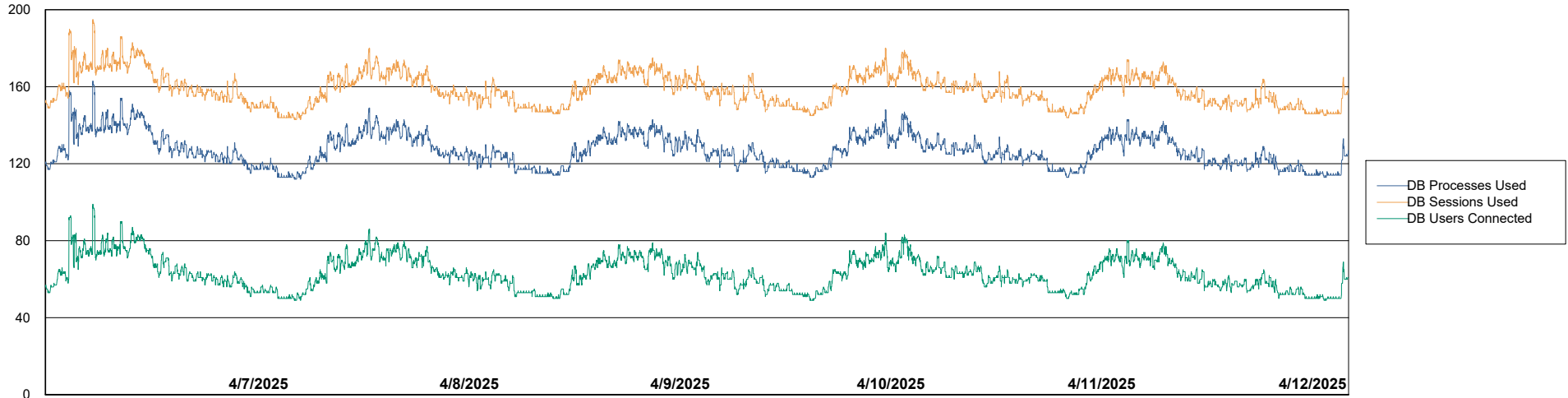


Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS01_ABS1



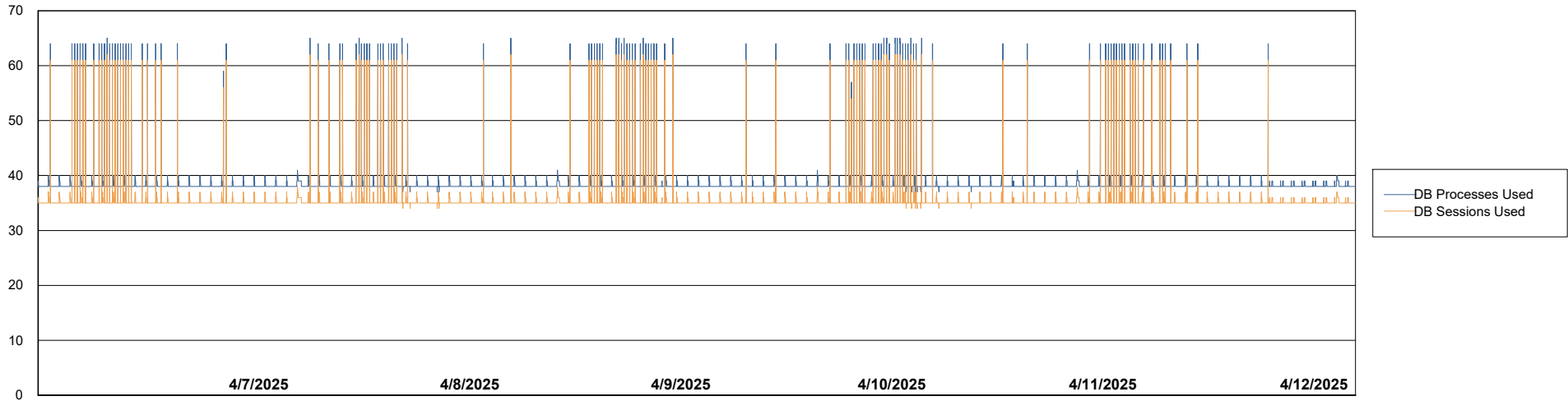
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



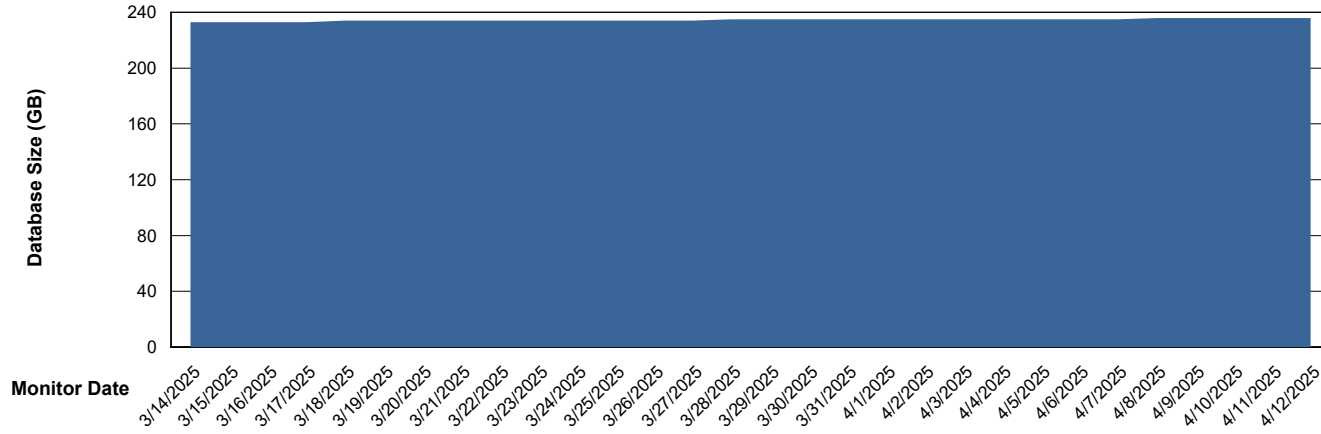
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



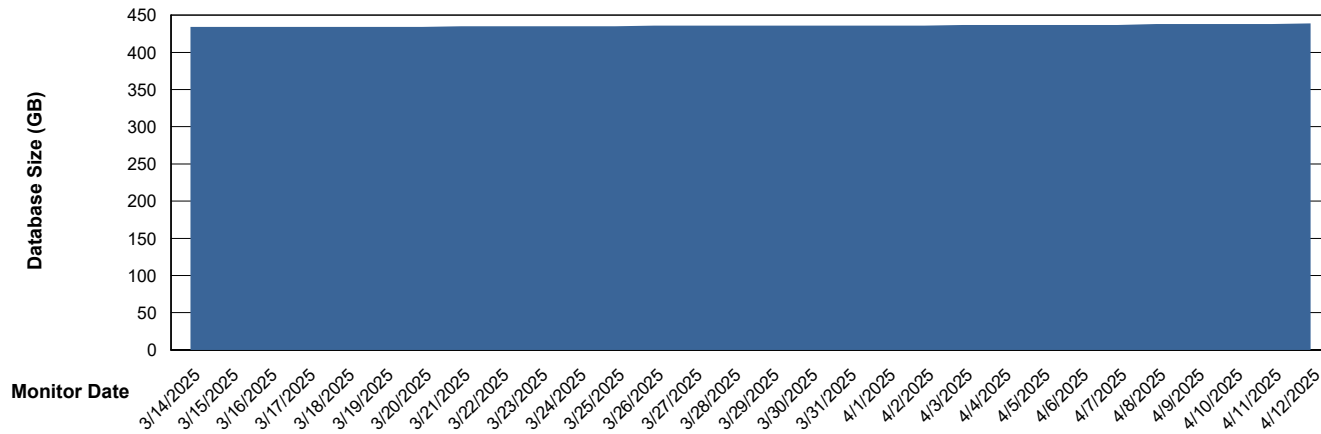
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/12/2025	ABSDATA	143	119	17
	INDX	138	111	20
4/11/2025	ABSDATA	143	119	17
	INDX	138	111	20
4/10/2025	ABSDATA	143	119	17
	INDX	138	110	20
4/9/2025	ABSDATA	143	119	17
	INDX	138	110	20
4/8/2025	ABSDATA	143	119	17
	INDX	138	110	20
4/7/2025	ABSDATA	143	119	17
	INDX	138	110	20
4/6/2025	ABSDATA	143	119	17
	INDX	138	110	20

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/12/2025	ABSDATA	195	153	21
	INDX	326	272	17
4/11/2025	ABSDATA	195	153	21
	INDX	326	272	17
4/10/2025	ABSDATA	195	153	21
	INDX	326	272	17
4/9/2025	ABSDATA	195	153	21
	INDX	326	272	17
4/8/2025	ABSDATA	195	153	22
	INDX	326	271	17
4/7/2025	ABSDATA	195	153	22
	INDX	326	271	17
4/6/2025	ABSDATA	195	153	22
	INDX	326	271	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Tue, 8-04-2025	None
Wed, 9-04-2025	None
Fri, 11-04-2025	None
Sat, 12-04-2025	None
Sun, 6-04-2025	None
Mon, 7-04-2025	None
Thu, 10-04-2025	None

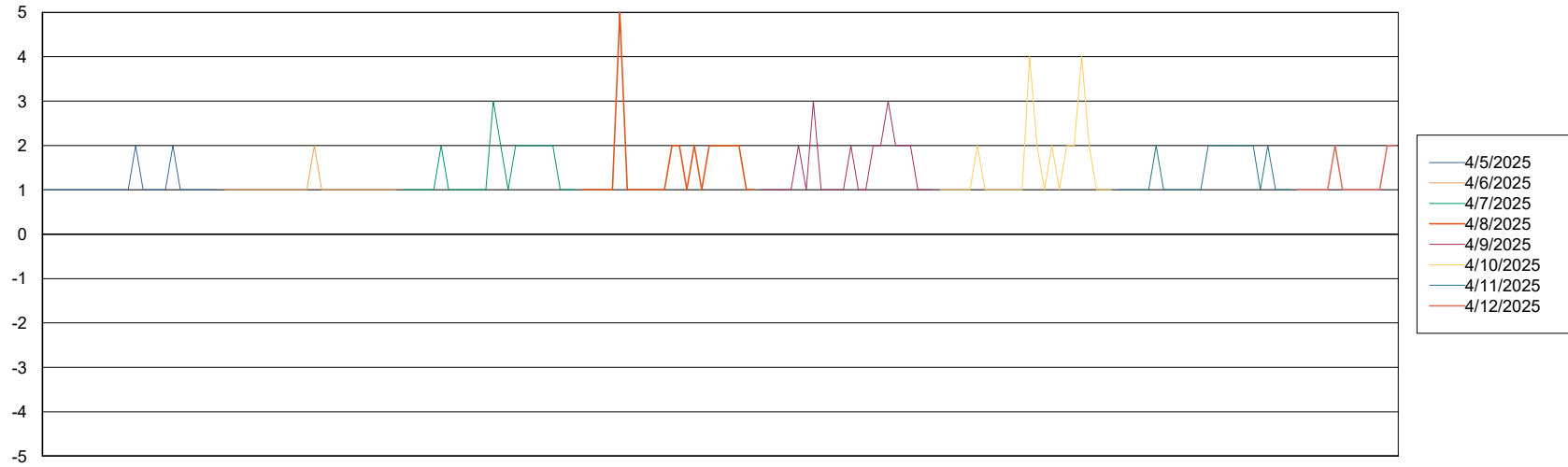
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



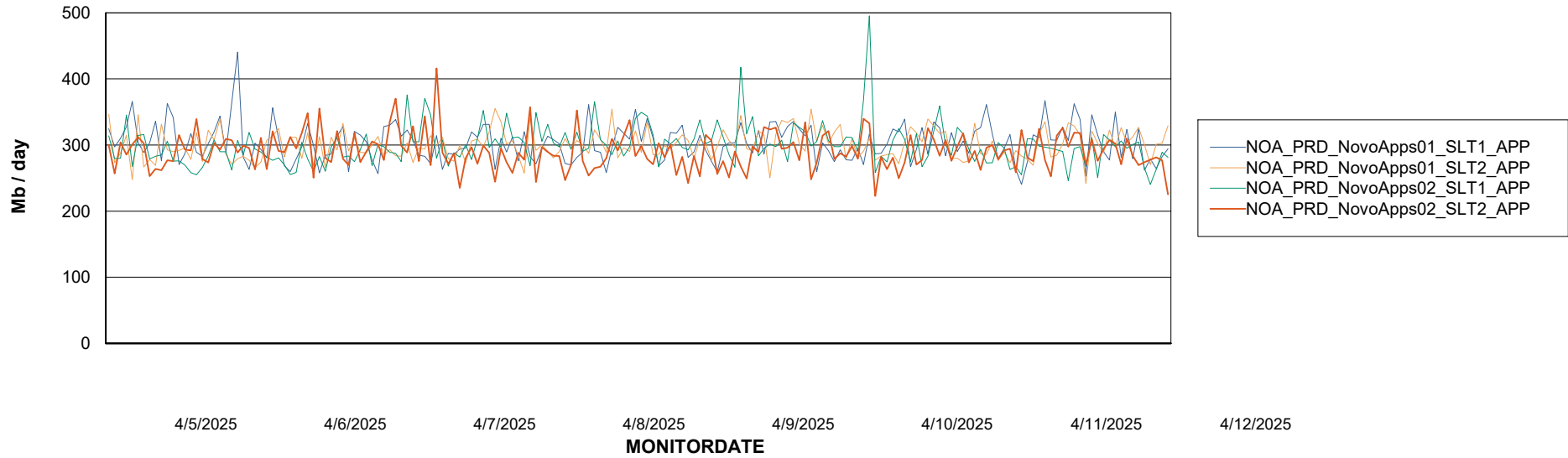
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116

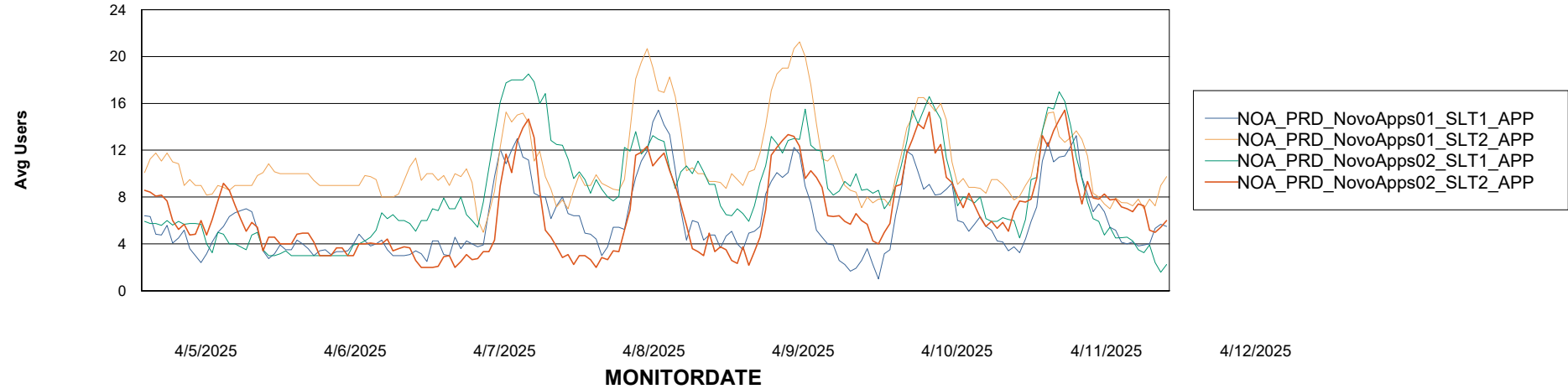


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



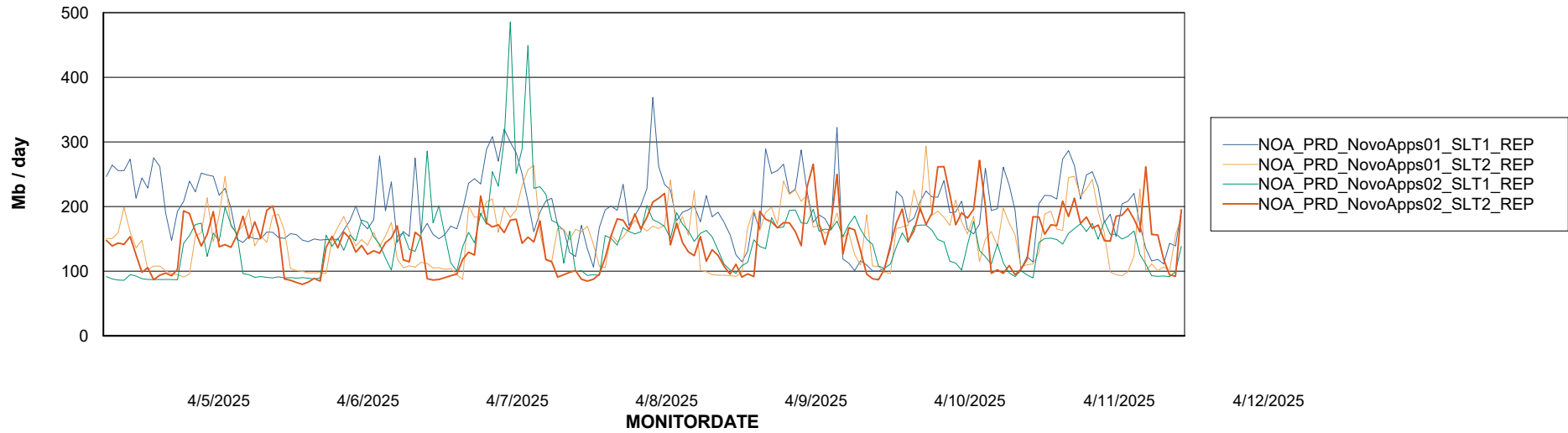
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



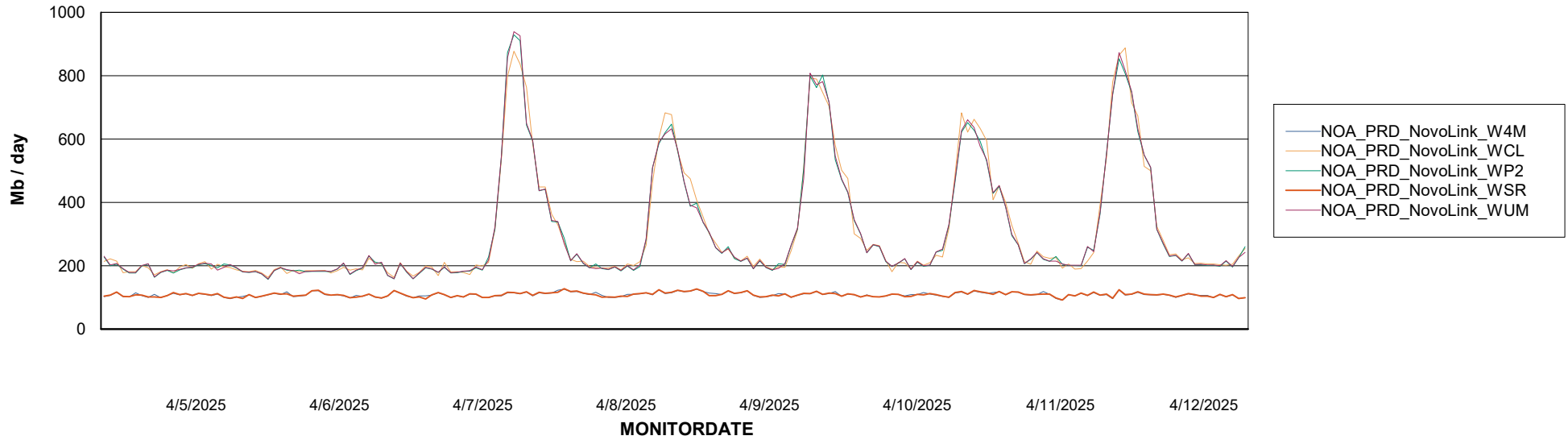
Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Disaster per ABS component

