

Weekly SLA Customer Report

Customer LTS(CleanLease)_Production
Database ID 126



Harddisk Usage LTS_PRD_CLSABSBI01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/12/2025 | 66 | 30 | 10 | 55 | 100 | 45 | 15 | 1,499 | 1,268 |
| 4/11/2025 | 66 | 30 | 10 | 54 | 100 | 46 | 17 | 1,499 | 1,252 |
| 4/10/2025 | 66 | 30 | 10 | 54 | 100 | 46 | 16 | 1,499 | 1,256 |
| 4/9/2025 | 66 | 30 | 10 | 54 | 100 | 46 | 16 | 1,499 | 1,258 |
| 4/8/2025 | 66 | 30 | 10 | 54 | 100 | 46 | 16 | 1,499 | 1,259 |
| 4/7/2025 | 66 | 30 | 10 | 54 | 100 | 46 | 16 | 1,499 | 1,256 |
| 4/6/2025 | 66 | 30 | 10 | 55 | 100 | 45 | 16 | 1,499 | 1,256 |

Harddisk Usage LTS_PRD_CLSABSDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /backup | Total disk space on /backup | Used disk space on /backup | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 4/12/2025 | 42 | 35 | 20 | 83 | 500 | 83 | 38 | 50 | 31 | 12 |
| 4/11/2025 | 42 | 35 | 20 | 91 | 500 | 46 | 38 | 50 | 31 | 12 |
| 4/10/2025 | 42 | 35 | 20 | 91 | 500 | 46 | 39 | 50 | 31 | 12 |
| 4/9/2025 | 42 | 35 | 20 | 91 | 500 | 45 | 39 | 50 | 31 | 12 |
| 4/8/2025 | 42 | 35 | 20 | 91 | 500 | 45 | 39 | 50 | 30 | 12 |
| 4/7/2025 | 42 | 35 | 20 | 91 | 500 | 45 | 39 | 50 | 30 | 12 |
| 4/6/2025 | 42 | 35 | 20 | 91 | 500 | 46 | 39 | 50 | 30 | 11 |

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Harddisk Usage LTS_PRD_CLSABSDB02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/12/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 13 | 1,850 | 1,609 |
| 4/11/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 13 | 1,850 | 1,603 |
| 4/10/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 13 | 1,850 | 1,603 |
| 4/9/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 13 | 1,850 | 1,605 |
| 4/8/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 13 | 1,850 | 1,613 |
| 4/7/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 13 | 1,850 | 1,610 |
| 4/6/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 12 | 1,850 | 1,625 |

Harddisk Usage LTS_PROD_CLSABSAP01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/12/2025 | 60 | 10 | 4 | 77 | 100 | 23 |
| 4/11/2025 | 60 | 10 | 4 | 76 | 100 | 24 |
| 4/10/2025 | 60 | 10 | 4 | 77 | 100 | 23 |
| 4/9/2025 | 60 | 10 | 4 | 77 | 100 | 23 |
| 4/8/2025 | 60 | 10 | 4 | 77 | 100 | 23 |
| 4/7/2025 | 60 | 10 | 4 | 77 | 100 | 23 |
| 4/6/2025 | 60 | 10 | 4 | 77 | 100 | 23 |

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Harddisk Usage LTS_PROD_CLSABSAP02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/12/2025 | 64 | 10 | 4 | 91 | 100 | 9 |
| 4/11/2025 | 64 | 10 | 4 | 91 | 100 | 9 |
| 4/10/2025 | 65 | 10 | 4 | 91 | 100 | 9 |
| 4/9/2025 | 64 | 10 | 4 | 91 | 100 | 9 |
| 4/8/2025 | 64 | 10 | 4 | 91 | 100 | 9 |
| 4/7/2025 | 64 | 10 | 4 | 91 | 100 | 9 |
| 4/6/2025 | 64 | 10 | 4 | 91 | 100 | 9 |

Harddisk Usage LTS_PROD_CLSABSAP03

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/12/2025 | 64 | 10 | 4 | 90 | 100 | 10 |
| 4/11/2025 | 64 | 10 | 4 | 90 | 100 | 10 |
| 4/10/2025 | 64 | 10 | 4 | 90 | 100 | 10 |
| 4/9/2025 | 65 | 10 | 4 | 90 | 100 | 10 |
| 4/8/2025 | 65 | 10 | 4 | 90 | 100 | 10 |
| 4/7/2025 | 64 | 10 | 4 | 90 | 100 | 10 |
| 4/6/2025 | 64 | 10 | 4 | 90 | 100 | 10 |

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Harddisk Usage LTS_PROD_CLSABSAP04

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/12/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 4/11/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 4/10/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 4/9/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 4/8/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 4/7/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 4/6/2025 | 65 | 10 | 4 | 93 | 100 | 7 |

Harddisk Usage LTS_PROD_CLSABSWS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/12/2025 | 64 | 10 | 4 | 91 | 33 | 3 |
| 4/11/2025 | 64 | 10 | 4 | 91 | 33 | 3 |
| 4/10/2025 | 64 | 10 | 4 | 91 | 33 | 3 |
| 4/9/2025 | 64 | 10 | 4 | 91 | 33 | 3 |
| 4/8/2025 | 64 | 10 | 4 | 91 | 33 | 3 |
| 4/7/2025 | 64 | 10 | 4 | 91 | 33 | 3 |
| 4/6/2025 | 64 | 10 | 4 | 91 | 33 | 3 |

Weekly SLA Customer Report

Customer LTS(CleanLease)_Production
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Harddisk Usage LTS_PROD_CLSABSWS02

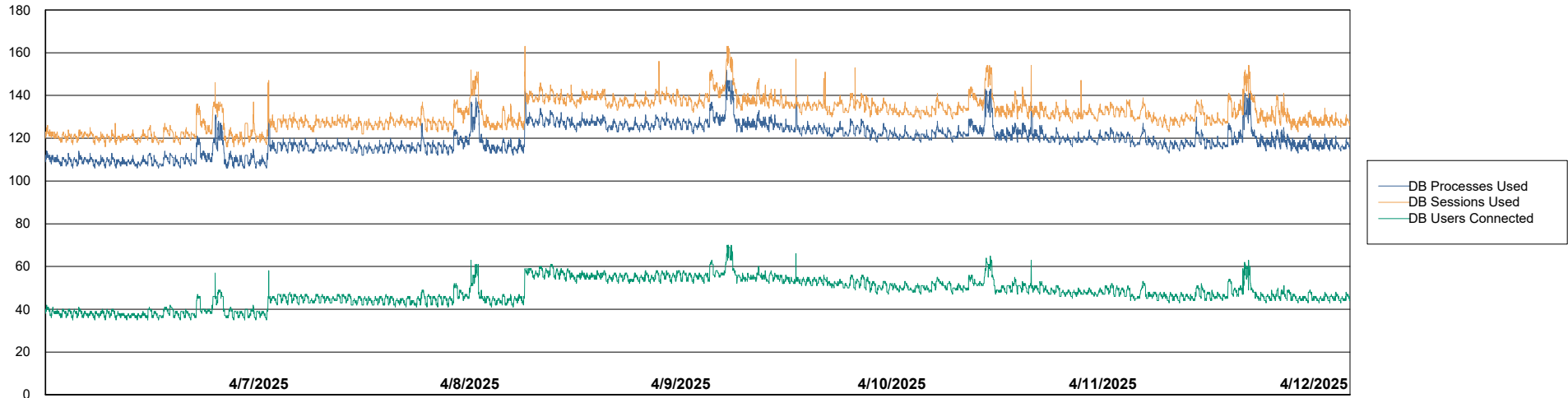
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 4/12/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 4/11/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 4/10/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 4/9/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 4/8/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 4/7/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 4/6/2025 | 65 | 10 | 4 | 91 | 33 | 3 |

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Database Performance LTS_PRD_CLSABSBI01_ABS1

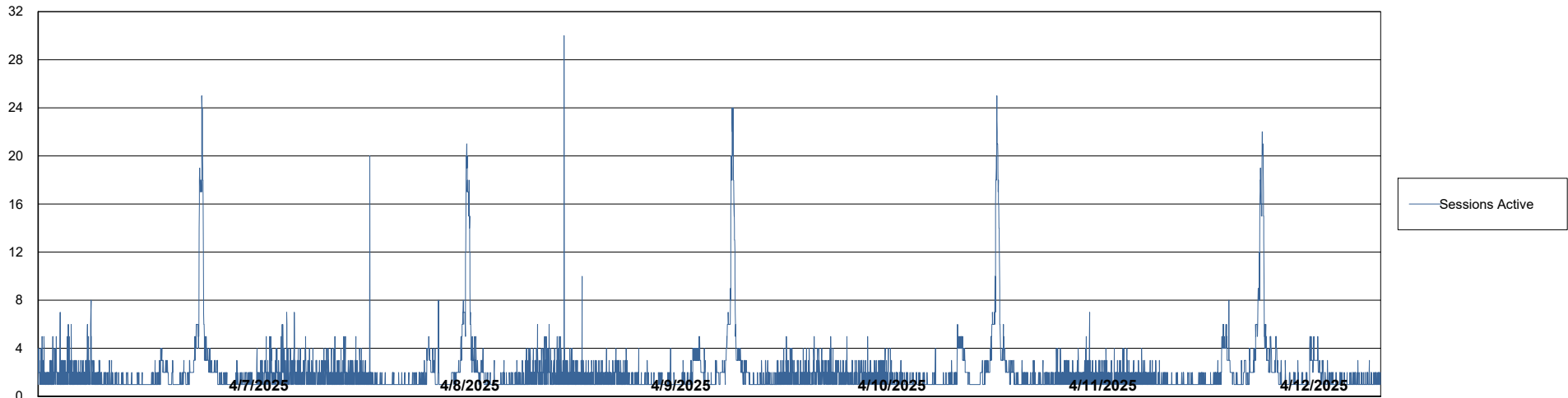
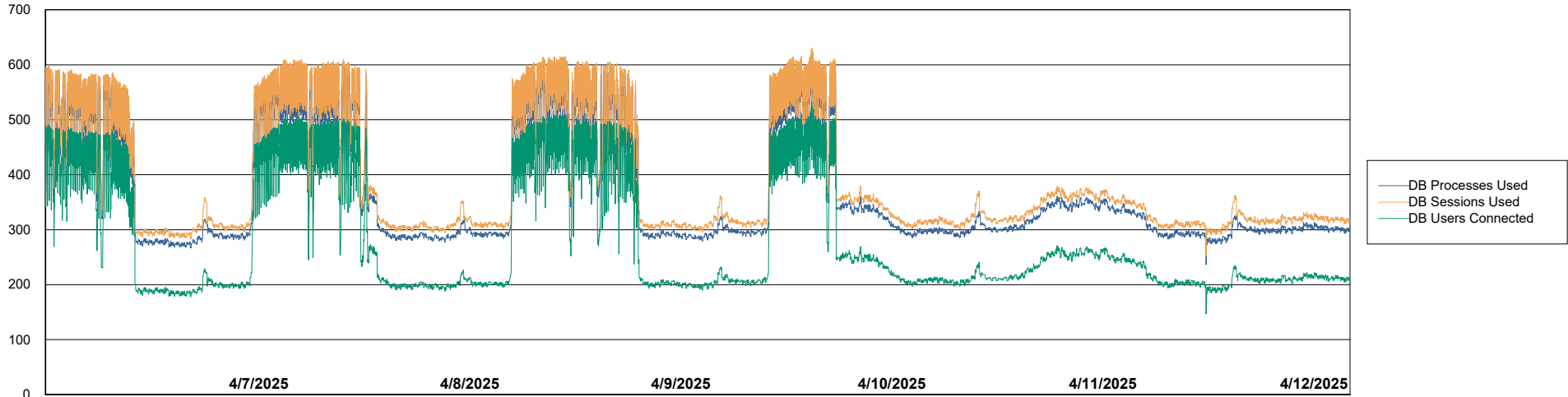


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Customer LTS(CleanLease)_Production
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Database Performance LTS_PRD_CLSABSD01_ABS1



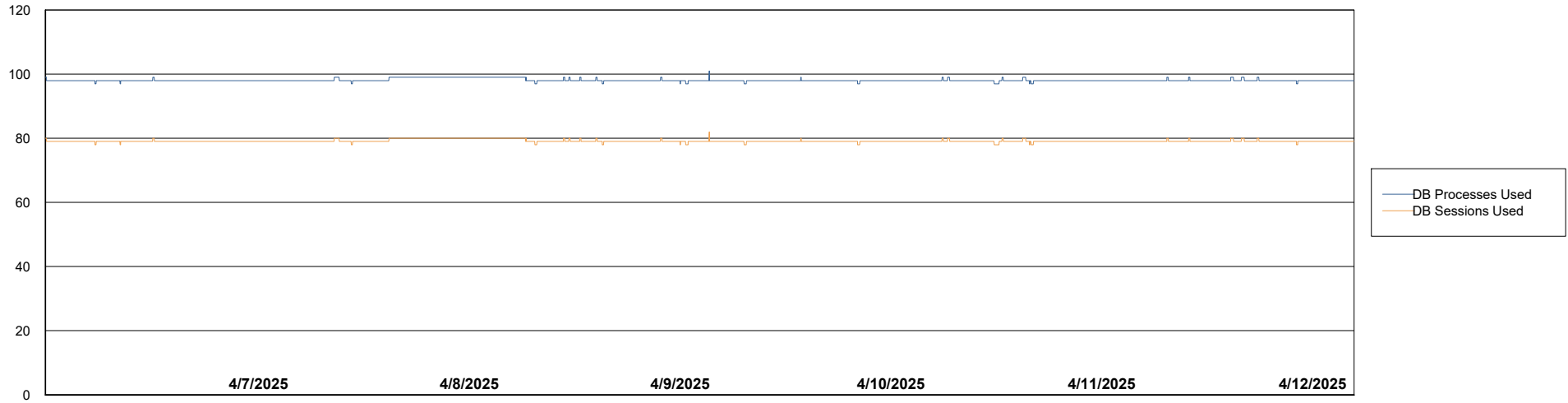
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Database Performance LTS_PRD_CLSABSD02_HSBABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000



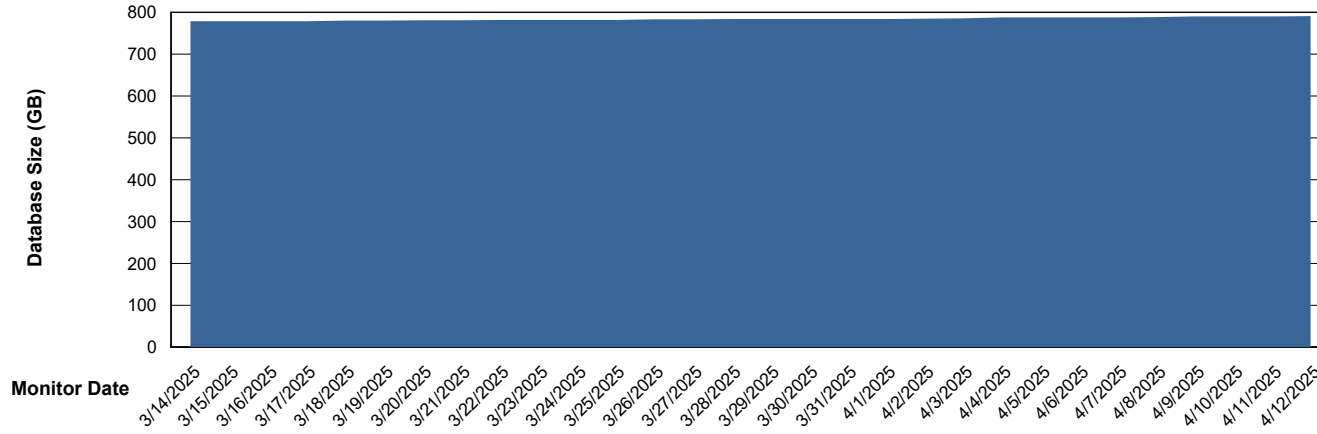
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Customer LTS(CleanLease)_Production
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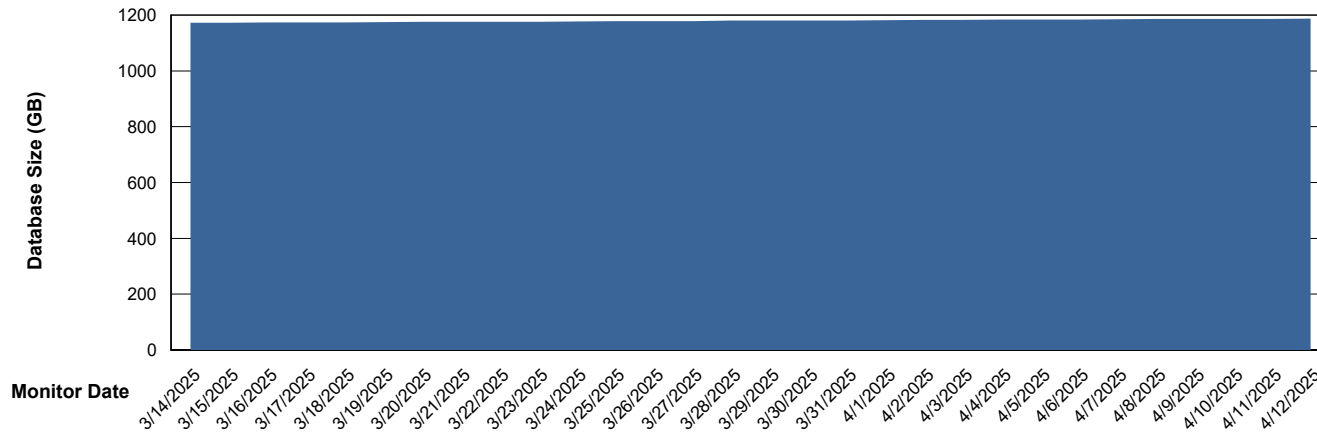
DATABASE SIZE LTS_PRD_CLSABSBI01_ABS1

Database growth over last month



DATABASE SIZE LTS_PRD_CLSABSDB01_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer LTS(CleanLease)_Production
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Database Tablespace LTS_PRD_CLSABSBI01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/12/2025 | ABSDATA | 402 | 335 | 17 |
| | INDX | 532 | 442 | 17 |
| 4/11/2025 | ABSDATA | 402 | 335 | 17 |
| | INDX | 532 | 442 | 17 |
| 4/10/2025 | ABSDATA | 402 | 334 | 17 |
| | INDX | 532 | 442 | 17 |
| 4/9/2025 | ABSDATA | 402 | 334 | 17 |
| | INDX | 532 | 441 | 17 |
| 4/8/2025 | ABSDATA | 402 | 334 | 17 |
| | INDX | 532 | 441 | 17 |
| 4/7/2025 | ABSDATA | 402 | 334 | 17 |
| | INDX | 532 | 440 | 17 |
| 4/6/2025 | ABSDATA | 402 | 334 | 17 |
| | INDX | 532 | 440 | 17 |

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Database Tablespace LTS_PRD_CLSABSDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4/12/2025 | ABSDATA | 469 | 389 | 17 |
| | INDX | 936 | 776 | 17 |
| 4/11/2025 | ABSDATA | 469 | 389 | 17 |
| | INDX | 936 | 776 | 17 |
| 4/10/2025 | ABSDATA | 469 | 389 | 17 |
| | INDX | 936 | 776 | 17 |
| 4/9/2025 | ABSDATA | 469 | 389 | 17 |
| | INDX | 936 | 776 | 17 |
| 4/8/2025 | ABSDATA | 462 | 388 | 16 |
| | INDX | 926 | 775 | 16 |
| 4/7/2025 | ABSDATA | 462 | 388 | 16 |
| | INDX | 926 | 774 | 16 |
| 4/6/2025 | ABSDATA | 462 | 388 | 16 |
| | INDX | 926 | 774 | 16 |

BI Status and last ETL error for LTS_PRD_CLSABSBI01_ABS1

| | Mon 7/4/2025 | Tue 8/4/2025 | Wed 9/4/2025 | Thu 10/4/2025 | Fri 11/4/2025 | Sat 12/4/2025 |
|-------------------------------------|--------------|--------------|--------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | LTS_PRD_CLSABSBI01_ABS1 |
|-----------------------|-------------------------|
|-----------------------|-------------------------|

| | |
|-----------------|------|
| Mon, 7-04-2025 | None |
| Mon, 7-04-2025 | None |
| Tue, 8-04-2025 | None |
| Fri, 11-04-2025 | None |
| Sun, 6-04-2025 | None |
| Sun, 6-04-2025 | None |
| Wed, 9-04-2025 | None |
| Fri, 11-04-2025 | None |
| Thu, 10-04-2025 | None |
| Sat, 12-04-2025 | None |
| Sat, 12-04-2025 | None |
| Tue, 8-04-2025 | None |
| Wed, 9-04-2025 | None |
| Thu, 10-04-2025 | None |

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Standby Database Health LTS(CleanLease)_Production

Recovery lag for last 7 days



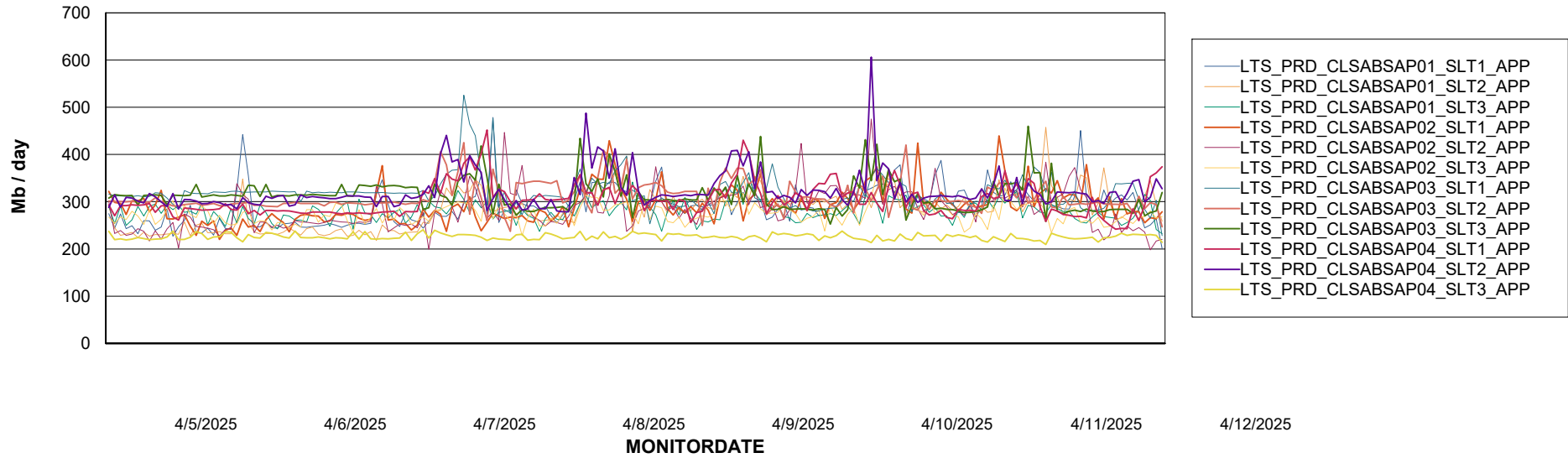
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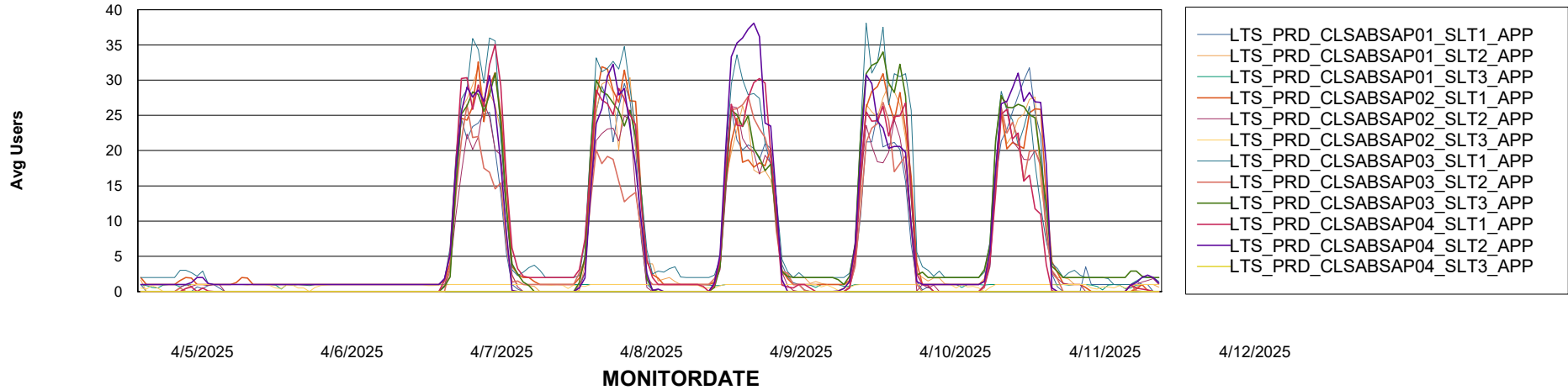


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



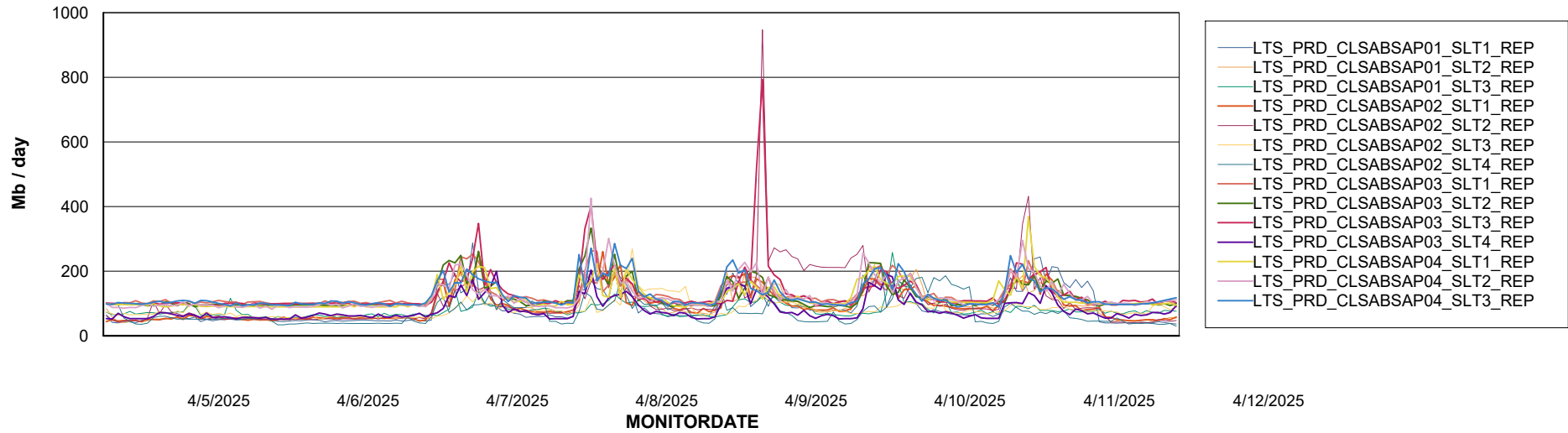
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



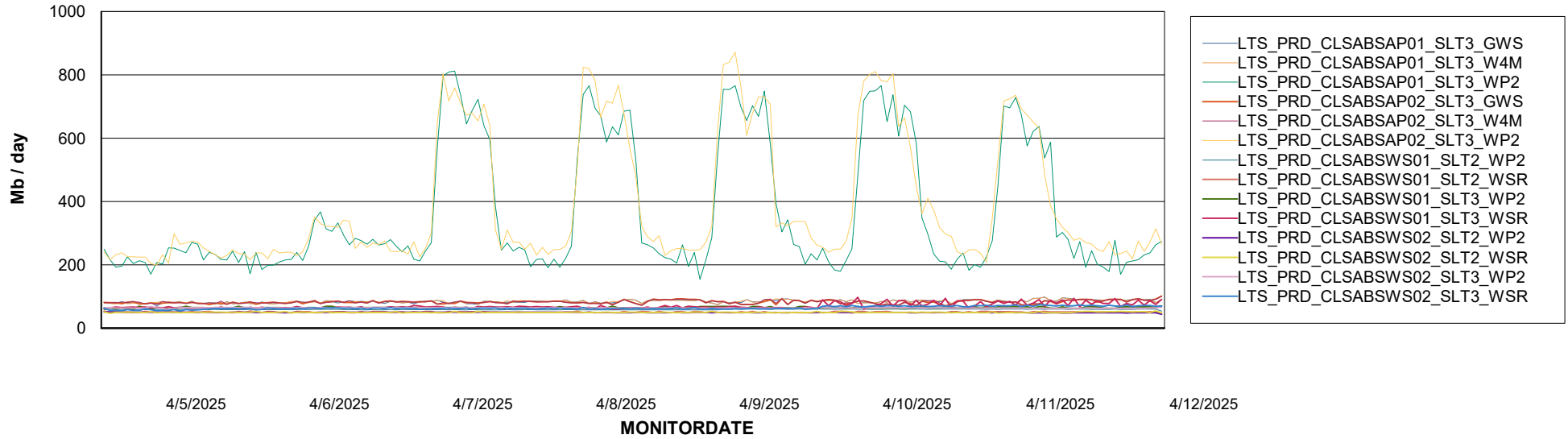
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ABSSolute Web Component Services

Avg memory used per ABS Web component

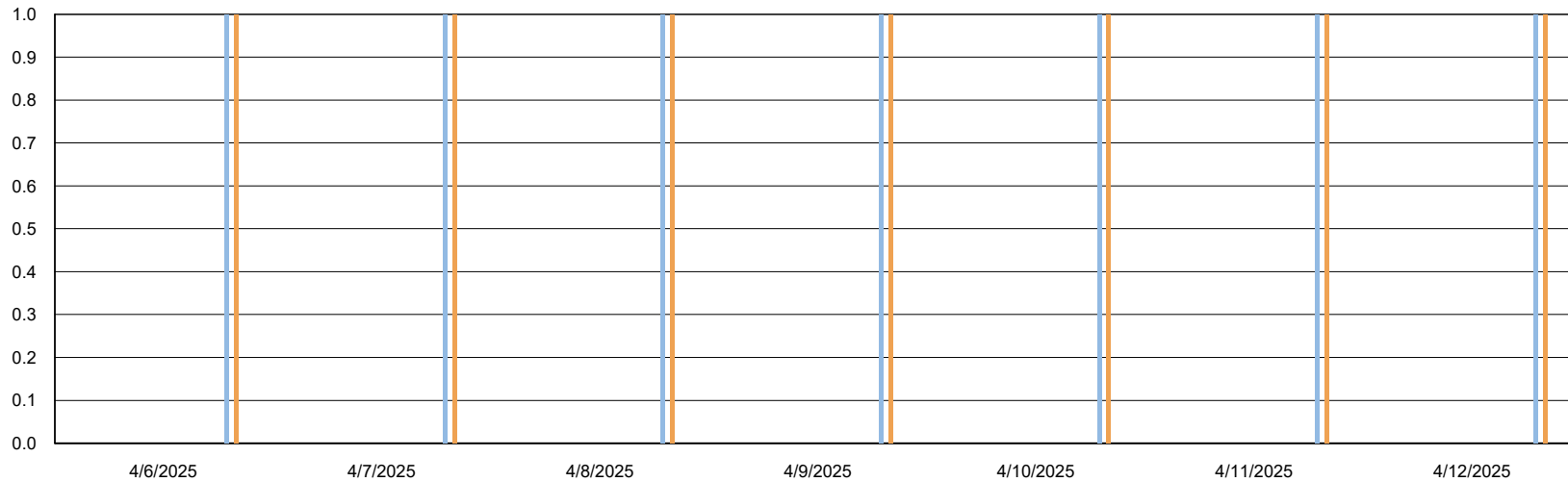


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Disaster per ABS component



- LTS_PRD_CLSABSA01_SLT1_APP
- LTS_PRD_CLSABSA01_SLT1_REP
- LTS_PRD_CLSABSA01_SLT2_APP
- LTS_PRD_CLSABSA01_SLT2_REP
- LTS_PRD_CLSABSA01_SLT3_APP
- LTS_PRD_CLSABSA01_SLT3_GWS
- LTS_PRD_CLSABSA01_SLT3_REP
- LTS_PRD_CLSABSA01_SLT3_W4M
- LTS_PRD_CLSABSA01_SLT3_WP2
- LTS_PRD_CLSABSA02_SLT1_APP
- LTS_PRD_CLSABSA02_SLT1_REP
- LTS_PRD_CLSABSA02_SLT2_APP
- LTS_PRD_CLSABSA02_SLT2_REP
- LTS_PRD_CLSABSA02_SLT3_APP
- LTS_PRD_CLSABSA02_SLT3_GWS
- LTS_PRD_CLSABSA02_SLT3_REP
- LTS_PRD_CLSABSA02_SLT3_W4M
- LTS_PRD_CLSABSA02_SLT3_WP2
- LTS_PRD_CLSABSA02_SLT4_REP
- LTS_PRD_CLSABSA03_SLT1_APP
- LTS_PRD_CLSABSA03_SLT1_REP
- LTS_PRD_CLSABSA03_SLT2_APP
- LTS_PRD_CLSABSA03_SLT2_REP
- LTS_PRD_CLSABSA03_SLT3_APP
- LTS_PRD_CLSABSA03_SLT3_REP
- LTS_PRD_CLSABSA03_SLT4_REP
- LTS_PRD_CLSABSA04_SLT1_APP
- LTS_PRD_CLSABSA04_SLT1_REP
- LTS_PRD_CLSABSA04_SLT2_APP
- LTS_PRD_CLSABSA04_SLT2_REP
- LTS_PRD_CLSABSA04_SLT3_APP
- LTS_PRD_CLSABSA04_SLT3_REP
- LTS_PRD_CLSABSW01_SLT2_WP2
- LTS_PRD_CLSABSW01_SLT2_WSR
- LTS_PRD_CLSABSW01_SLT3_WP2
- LTS_PRD_CLSABSW01_SLT3_WSR
- LTS_PRD_CLSABSW02_SLT2_WP2
- LTS_PRD_CLSABSW02_SLT2_WSR
- LTS_PRD_CLSABSW02_SLT3_WP2
- LTS_PRD_CLSABSW02_SLT3_WSR