

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/5/2025	11	39	34	81	100	19	20	1	1	99
4/4/2025	11	39	34	80	100	20	20	1	1	99
4/3/2025	12	39	34	80	100	20	20	1	1	99
4/2/2025	12	39	34	80	100	19	20	1	1	99
4/1/2025	12	39	34	81	100	19	20	1	1	99
3/31/2025	12	39	34	81	100	19	20	1	1	99
3/30/2025	12	39	34	81	100	19	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
4/5/2025	11	39	35	89	100	11	20	1	1	99
4/4/2025	11	39	35	89	100	11	20	1	1	99
4/3/2025	11	39	35	89	100	11	20	1	1	99
4/2/2025	11	39	35	89	100	11	20	1	1	99
4/1/2025	11	39	35	89	100	11	20	1	1	99
3/31/2025	11	39	35	89	100	11	20	1	1	99
3/30/2025	11	39	35	89	100	11	20	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/5/2025	10	39	35	20	1	1	33	100	67	43
4/4/2025	11	39	35	20	1	1	33	100	67	43
4/3/2025	11	39	35	20	1	1	33	100	67	43
4/2/2025	11	39	35	20	1	1	33	100	66	43
4/1/2025	10	39	35	20	1	1	33	100	66	43
3/31/2025	10	39	35	20	1	1	34	100	66	43
3/30/2025	10	39	35	20	1	1	33	100	66	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/5/2025	11	39	35	20	1	1	66	100	34	20
4/4/2025	11	39	35	20	1	1	66	100	34	21
4/3/2025	11	39	35	20	1	1	66	100	34	20
4/2/2025	11	39	35	20	1	1	66	100	34	22
4/1/2025	11	39	35	20	1	1	66	100	34	22
3/31/2025	11	39	35	20	1	1	66	100	34	22
3/30/2025	11	39	35	20	1	1	66	100	34	22

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
4/5/2025	10	39	35	20	1	1	74	100	26	40
4/4/2025	10	39	35	20	1	1	74	100	26	40
4/3/2025	10	39	35	20	1	1	74	100	26	40
4/2/2025	10	39	35	20	1	1	74	100	26	41
4/1/2025	10	39	35	20	1	1	74	100	26	42
3/31/2025	11	39	35	20	1	1	74	100	26	42
3/30/2025	10	39	35	20	1	1	74	100	26	42

Harddisk Usage SHL-RPROXY-ASH

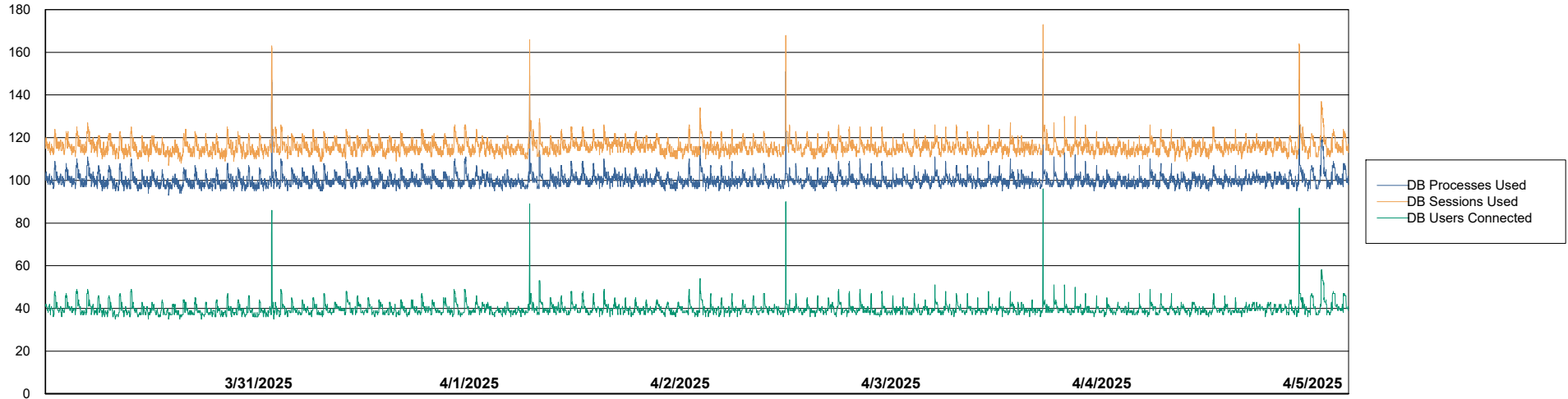
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
4/5/2025	48	39	20	20	1	1	99	10	0
4/4/2025	48	39	20	20	1	1	99	10	0
4/3/2025	48	39	20	20	1	1	99	10	0
4/2/2025	48	39	20	20	1	1	99	10	0
4/1/2025	48	39	20	20	1	1	99	10	0
3/31/2025	48	39	20	20	1	1	99	10	0
3/30/2025	48	39	20	20	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

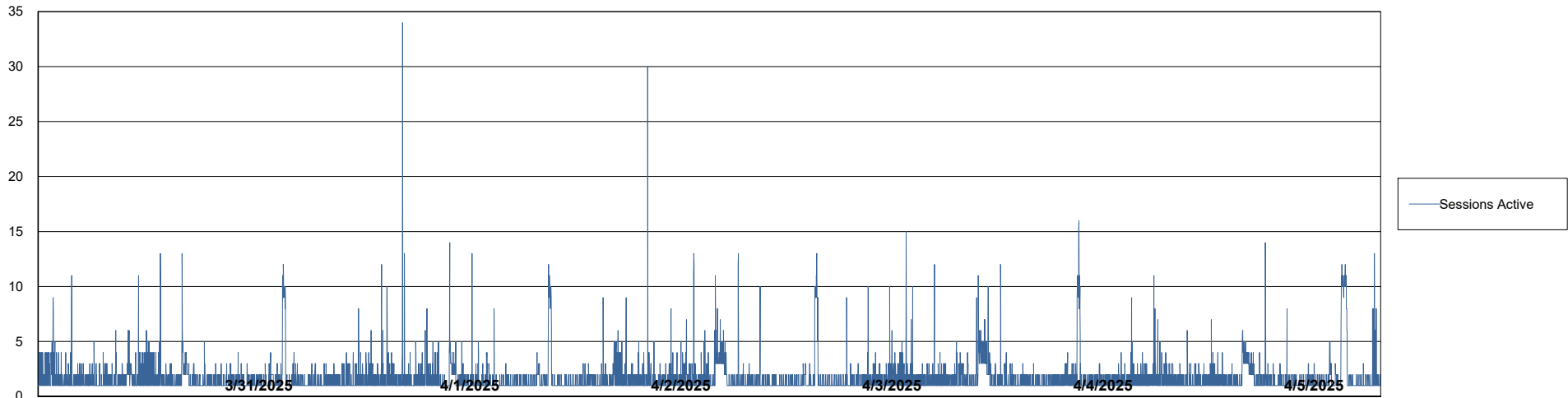
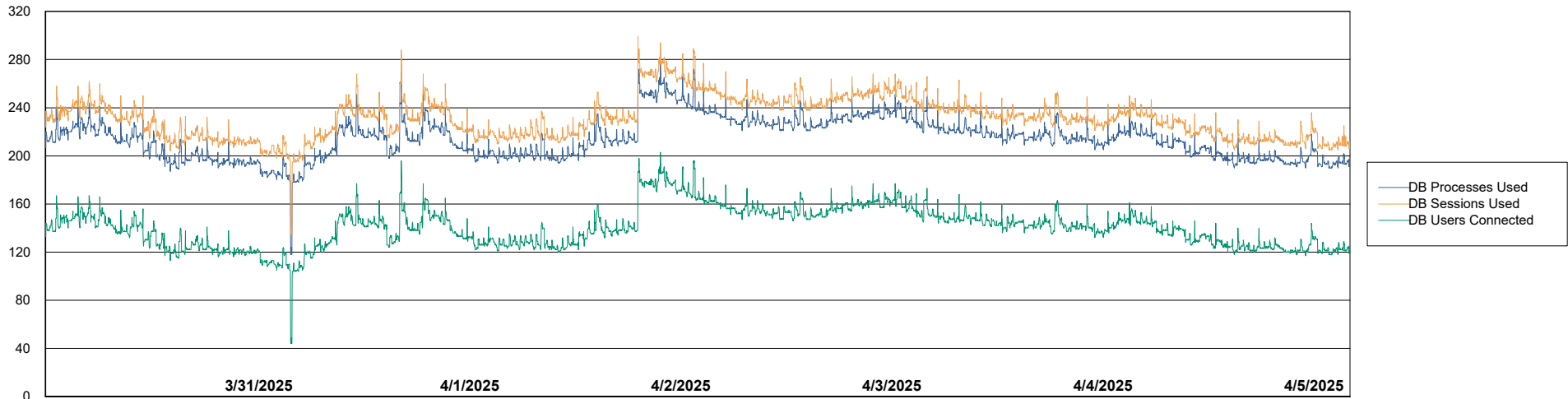


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Database Performance SHL-DBS1-ASH_PROD_ABS1



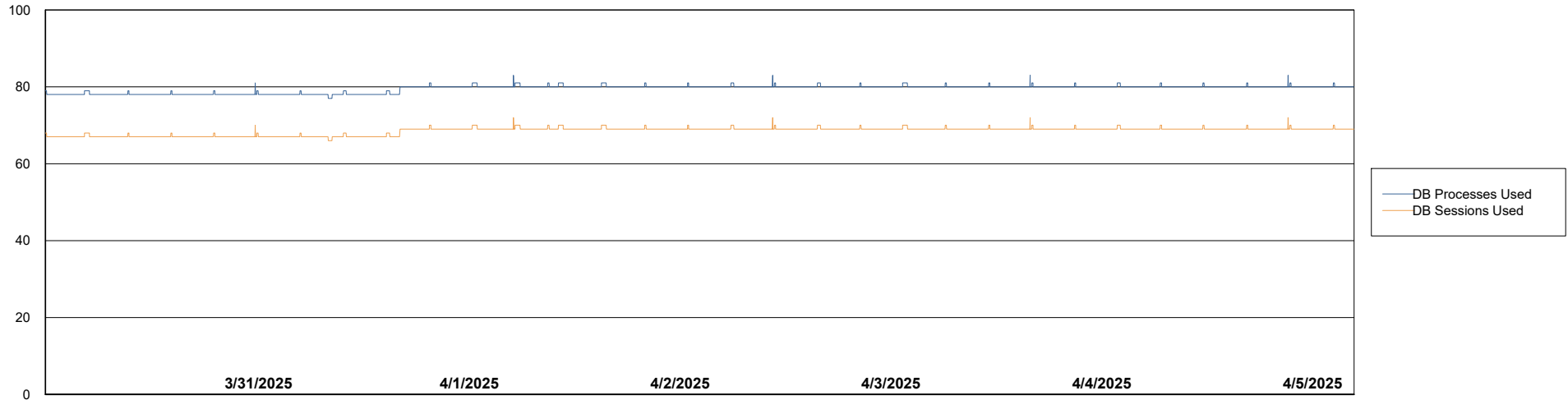
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Customer SHL OCI ASH Production
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0



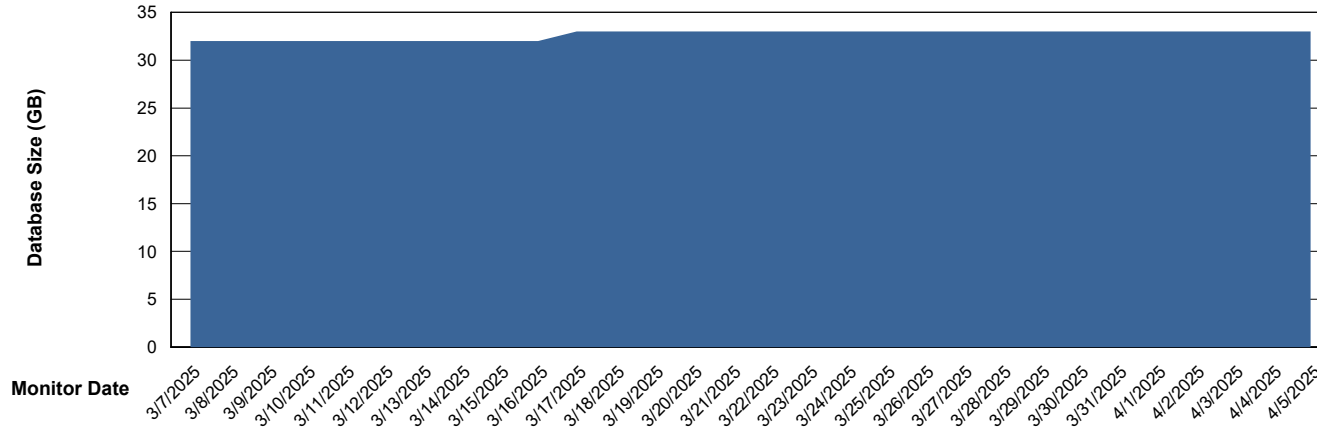
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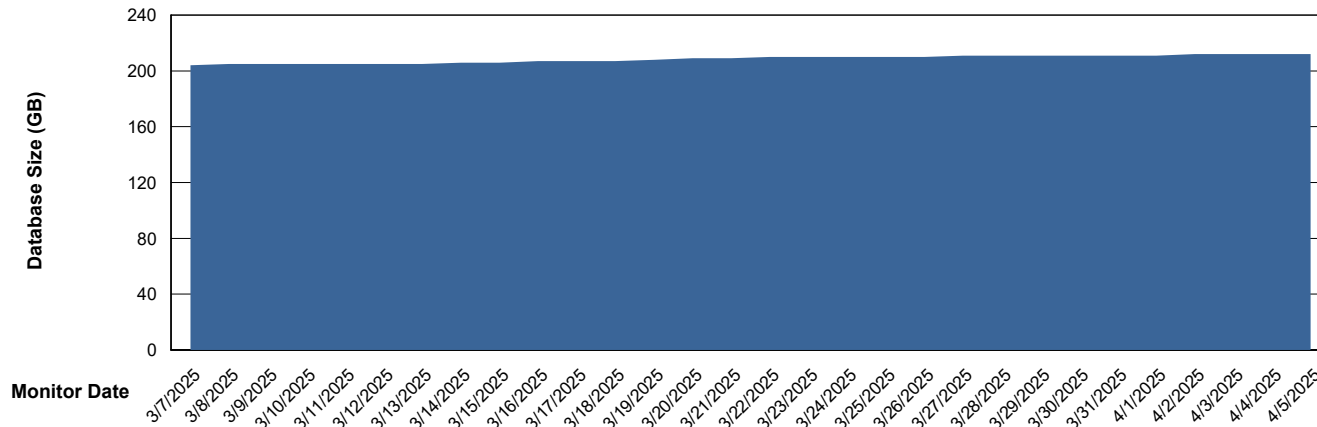
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/5/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/4/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/3/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/2/2025	ABSDATA	30	15	50
	INDX	35	15	58
4/1/2025	ABSDATA	30	15	50
	INDX	35	15	58
3/31/2025	ABSDATA	30	15	50
	INDX	35	15	58
3/30/2025	ABSDATA	30	15	50
	INDX	35	15	58

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/5/2025	ABSDATA	110	93	16
	INDX	116	96	18
4/4/2025	ABSDATA	110	93	16
	INDX	116	96	18
4/3/2025	ABSDATA	110	92	16
	INDX	116	96	18
4/2/2025	ABSDATA	110	92	16
	INDX	116	95	18
4/1/2025	ABSDATA	110	92	16
	INDX	116	95	18
3/31/2025	ABSDATA	110	92	16
	INDX	116	95	18
3/30/2025	ABSDATA	110	92	16
	INDX	116	95	18

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 30-03-2025	None
Thu, 3-04-2025	None
Fri, 4-04-2025	None
Tue, 1-04-2025	None
Mon, 31-03-2025	None
Sat, 5-04-2025	None
Wed, 2-04-2025	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



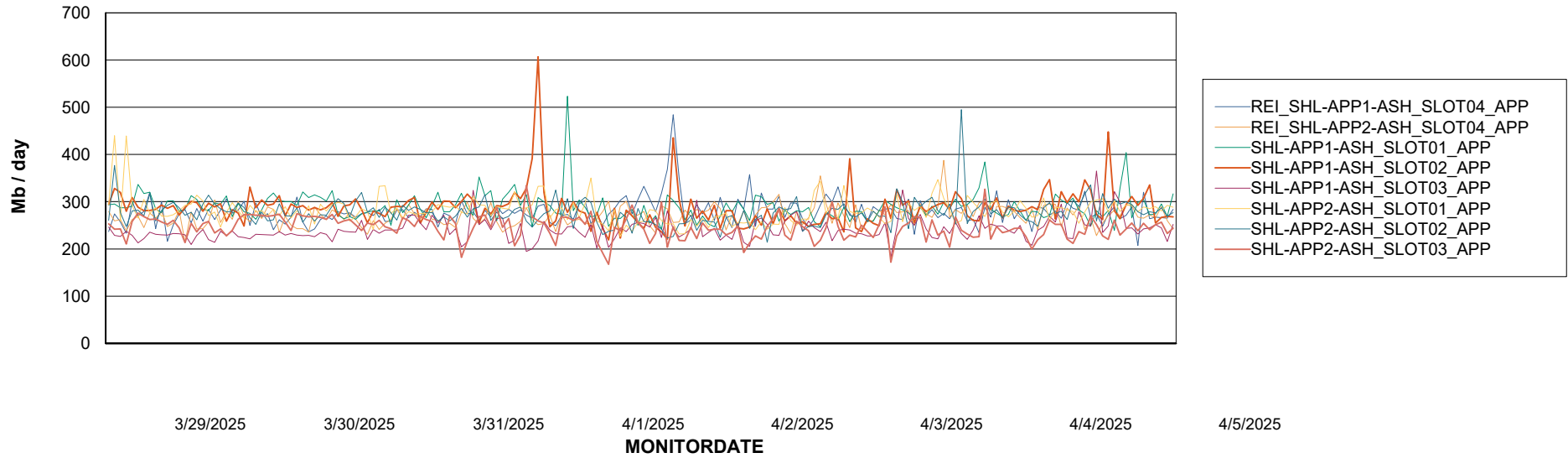
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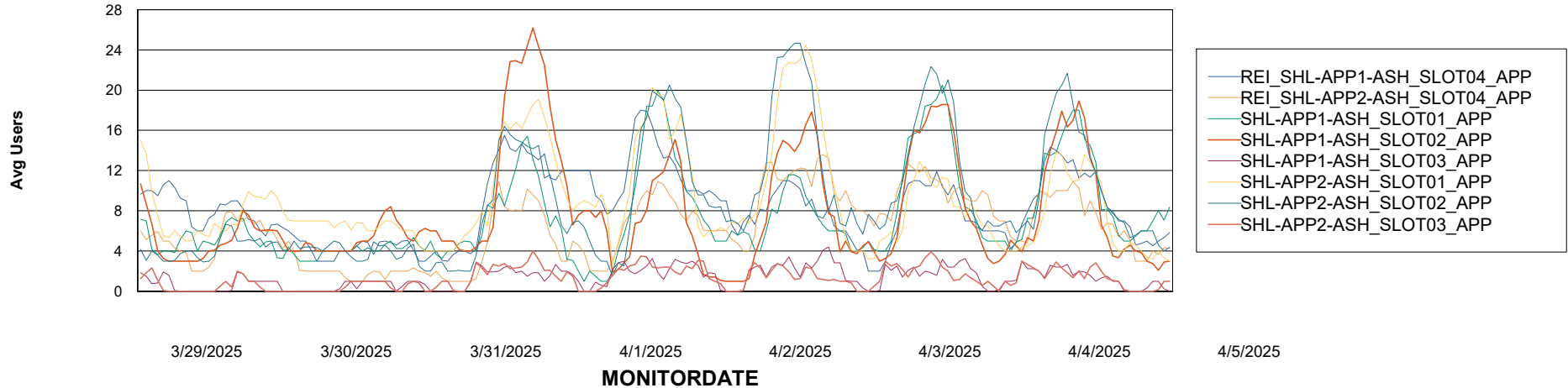


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



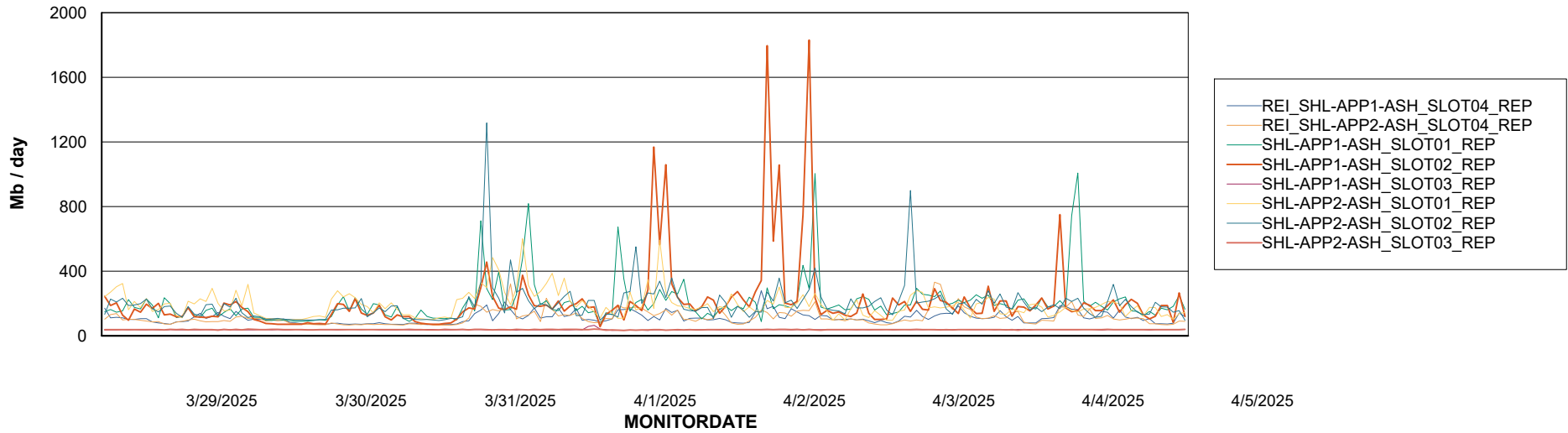
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



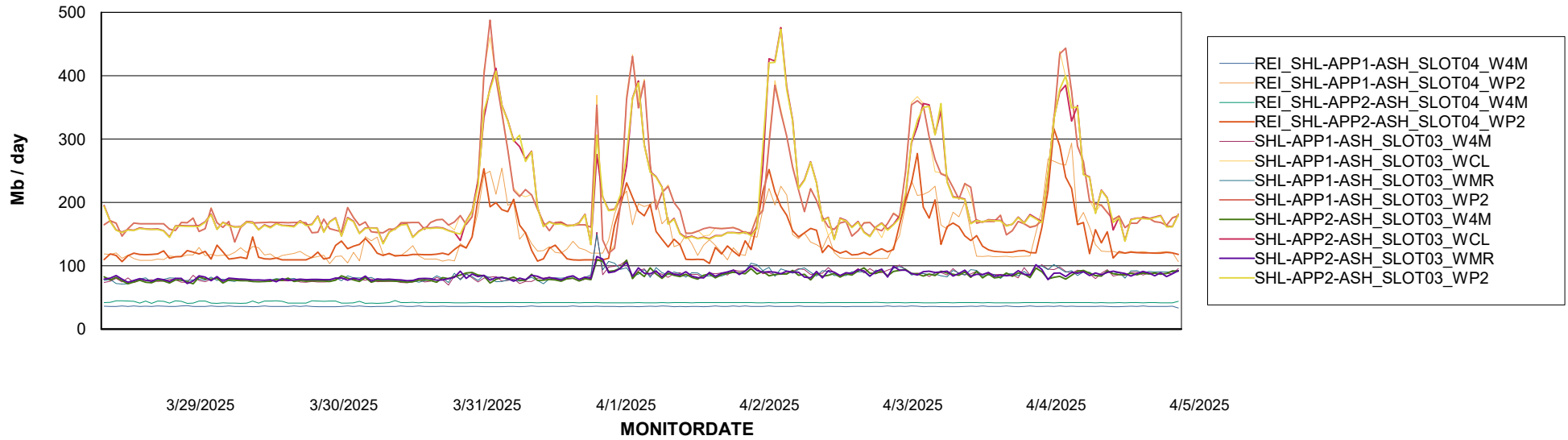
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

