

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/5/2025	30	149	105	17	900	747
4/4/2025	29	149	105	18	900	735
4/3/2025	29	149	106	18	900	735
4/2/2025	29	149	105	19	900	732
4/1/2025	30	149	105	19	900	729
3/31/2025	30	149	105	19	900	730
3/30/2025	30	149	105	19	900	730

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/5/2025	46	89	48
4/4/2025	46	89	48
4/3/2025	46	89	48
4/2/2025	46	89	48
4/1/2025	46	89	48
3/31/2025	46	89	48
3/30/2025	46	89	48

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/5/2025	61	79	31
4/4/2025	61	79	31
4/3/2025	61	79	31
4/2/2025	61	79	31
4/1/2025	61	79	31
3/31/2025	61	79	31
3/30/2025	61	79	31

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/5/2025	39	79	49
4/4/2025	39	79	49
4/3/2025	39	79	49
4/2/2025	39	79	49
4/1/2025	39	79	49
3/31/2025	39	79	49
3/30/2025	39	79	49

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/5/2025	37	149	94
4/4/2025	37	149	94
4/3/2025	37	149	94
4/2/2025	37	149	94
4/1/2025	37	149	94
3/31/2025	37	149	94
3/30/2025	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
4/5/2025	42	149	87	16	1,843	1,545
4/4/2025	42	149	87	16	1,843	1,550
4/3/2025	42	149	87	16	1,843	1,549
4/2/2025	42	149	87	16	1,843	1,545
4/1/2025	42	149	87	16	1,843	1,544
3/31/2025	42	149	87	17	1,843	1,538
3/30/2025	42	149	87	17	1,843	1,532

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
4/5/2025	62	199	77	17	1,843	1,527	67	500	163
4/4/2025	62	199	77	17	1,843	1,531	67	500	166
4/3/2025	62	199	77	17	1,843	1,531	69	500	153
4/2/2025	62	199	77	17	1,843	1,534	70	500	148
4/1/2025	62	199	77	17	1,843	1,536	70	500	148
3/31/2025	62	199	77	17	1,843	1,527	70	500	150
3/30/2025	62	199	77	17	1,843	1,527	70	500	148

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/5/2025	62	79	30
4/4/2025	62	79	30
4/3/2025	62	79	30
4/2/2025	62	79	30
4/1/2025	62	79	30
3/31/2025	62	79	30
3/30/2025	62	79	30

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/5/2025	54	79	36
4/4/2025	54	79	36
4/3/2025	54	79	36
4/2/2025	54	79	36
4/1/2025	54	79	36
3/31/2025	54	79	36
3/30/2025	54	79	36

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/5/2025	33	149	101
4/4/2025	33	149	101
4/3/2025	33	149	101
4/2/2025	33	149	101
4/1/2025	33	149	101
3/31/2025	32	149	101
3/30/2025	32	149	102

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_WORF

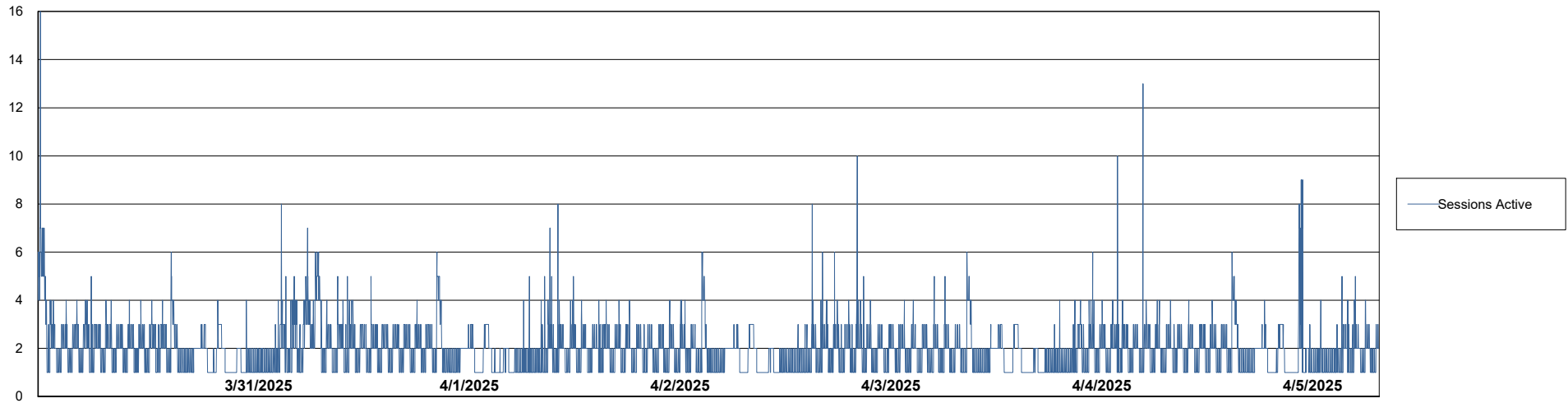
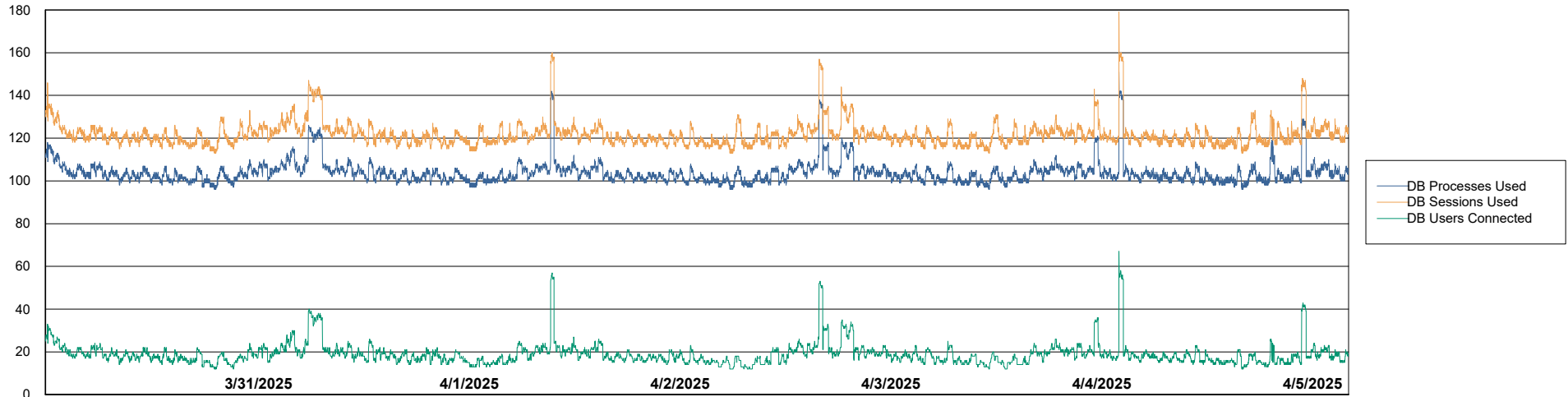
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4/5/2025	49	149	76
4/4/2025	49	149	76
4/3/2025	49	149	76
4/2/2025	49	149	76
4/1/2025	49	149	76
3/31/2025	49	149	76
3/30/2025	49	149	76

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



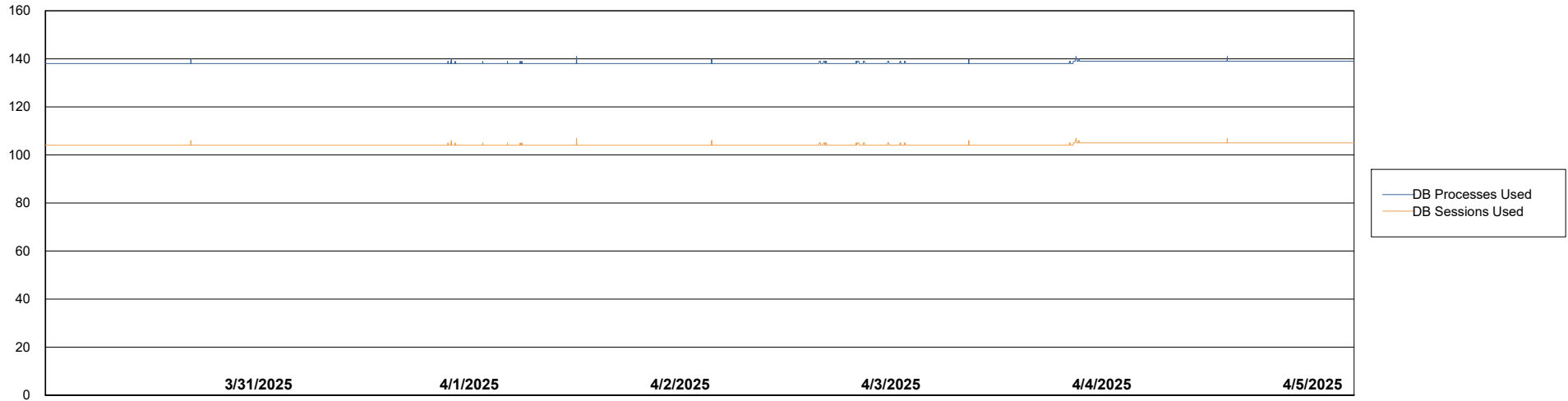
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

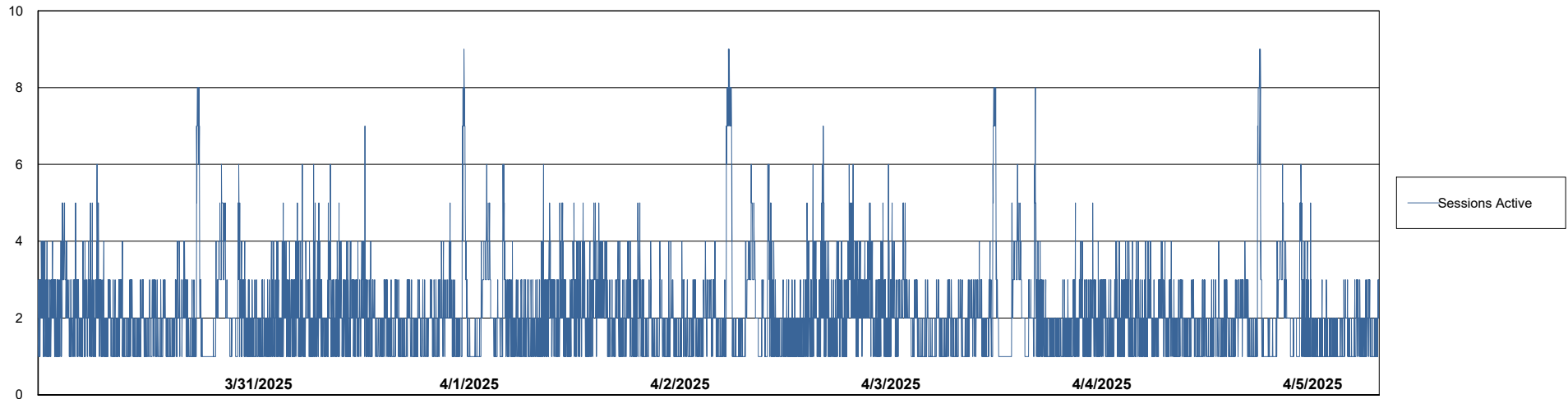
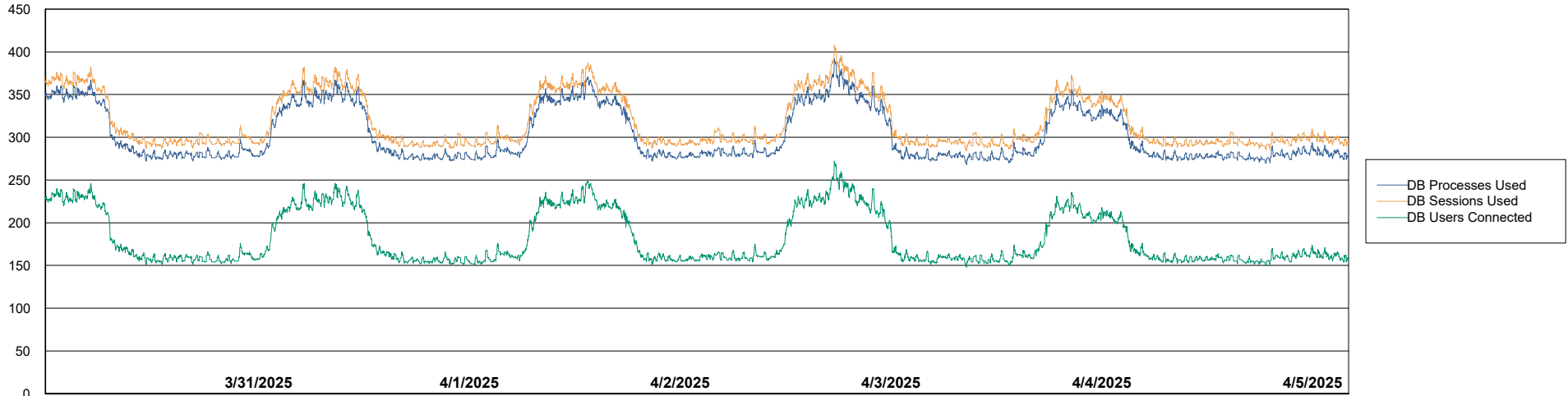


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



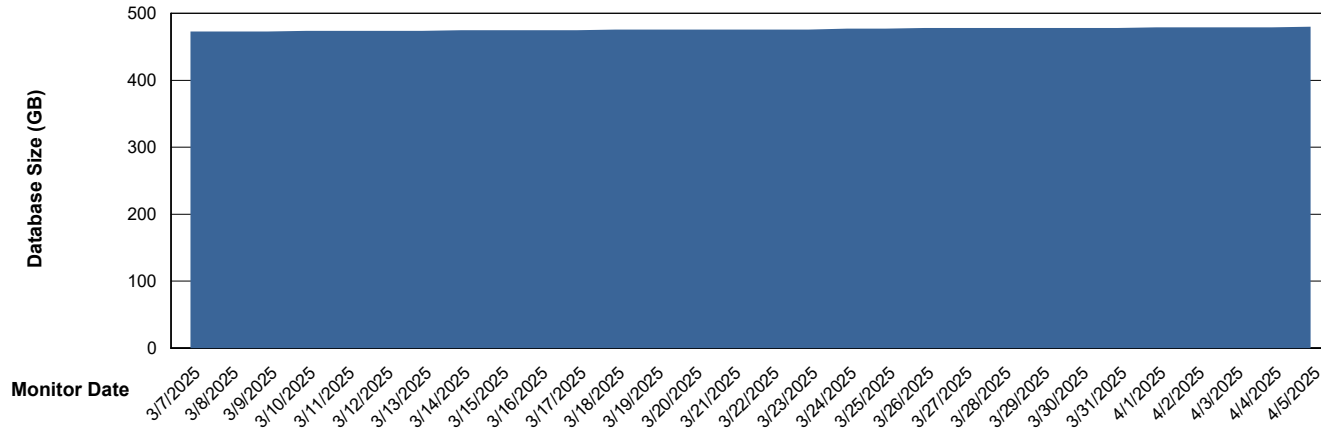
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



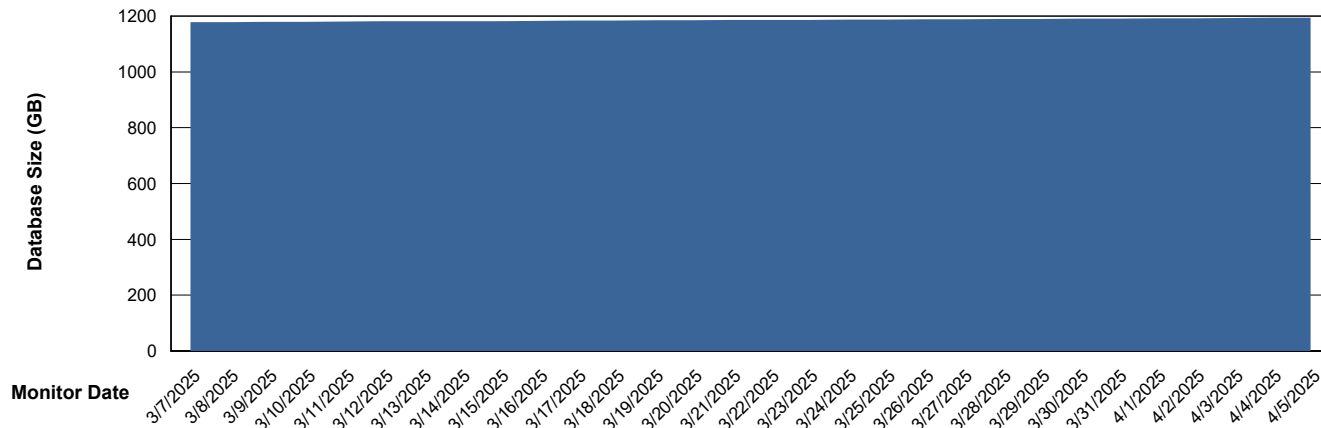
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/5/2025	ABSDATA	240	204	15
	INDX	325	271	17
4/4/2025	ABSDATA	240	204	15
	INDX	325	271	17
4/3/2025	ABSDATA	240	204	15
	INDX	325	271	17
4/2/2025	ABSDATA	240	204	15
	INDX	325	271	17
4/1/2025	ABSDATA	240	204	15
	INDX	320	271	15
3/31/2025	ABSDATA	240	203	15
	INDX	320	271	15
3/30/2025	ABSDATA	240	203	15
	INDX	320	271	15

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4/5/2025	ABSDATA	1,332	1,118	16
	INDX	66	55	16
4/4/2025	ABSDATA	1,332	1,118	16
	INDX	66	55	16
4/3/2025	ABSDATA	1,332	1,118	16
	INDX	66	55	16
4/2/2025	ABSDATA	1,332	1,117	16
	INDX	66	55	16
4/1/2025	ABSDATA	1,322	1,117	16
	INDX	66	55	16
3/31/2025	ABSDATA	1,322	1,116	16
	INDX	66	55	16
3/30/2025	ABSDATA	1,322	1,115	16
	INDX	66	55	16

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 31/3/2025	Tue 1/4/2025	Wed 2/4/2025	Thu 3/4/2025	Fri 4/4/2025	Sat 5/4/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for JSG_PRD_BASHIR_DB_ABS1

Thu, 3-04-2025	None
Fri, 4-04-2025	None
Sun, 30-03-2025	None
Tue, 1-04-2025	None
Tue, 1-04-2025	None
Wed, 2-04-2025	None
Sat, 5-04-2025	None
Wed, 2-04-2025	None
Thu, 3-04-2025	None
Mon, 31-03-2025	None
Sat, 5-04-2025	None
Sun, 30-03-2025	None
Mon, 31-03-2025	None
Fri, 4-04-2025	None

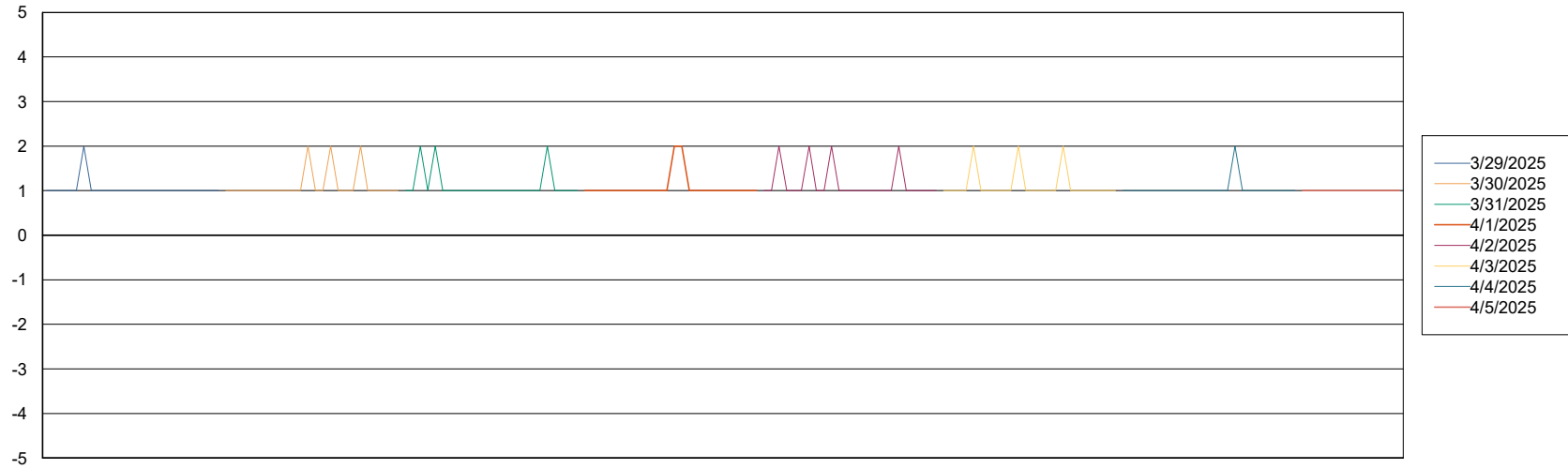
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



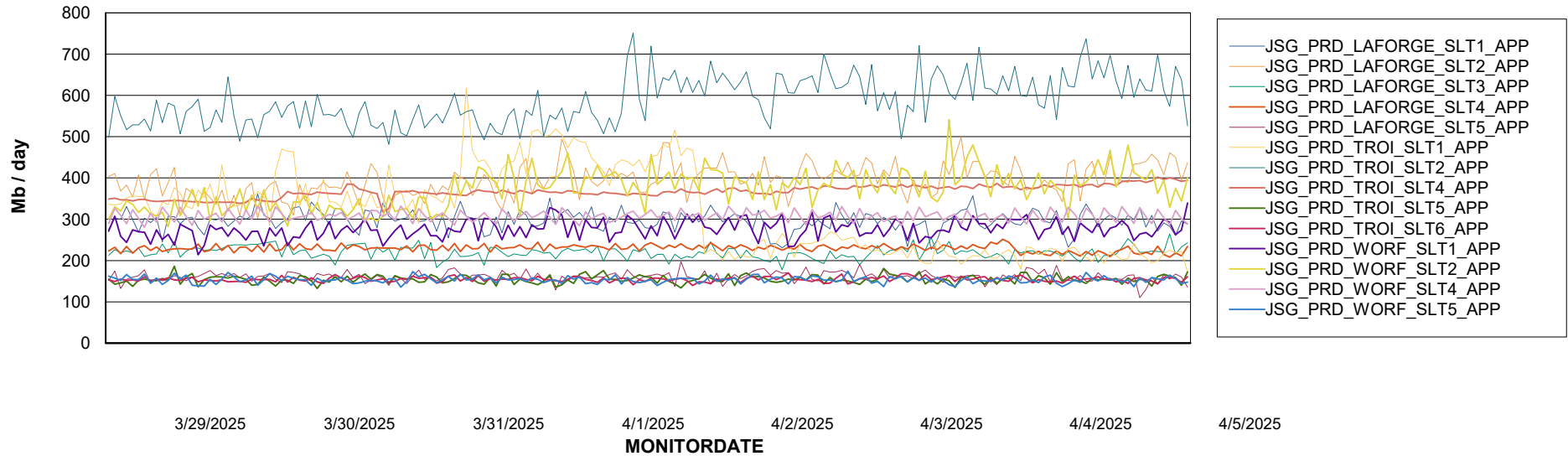
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

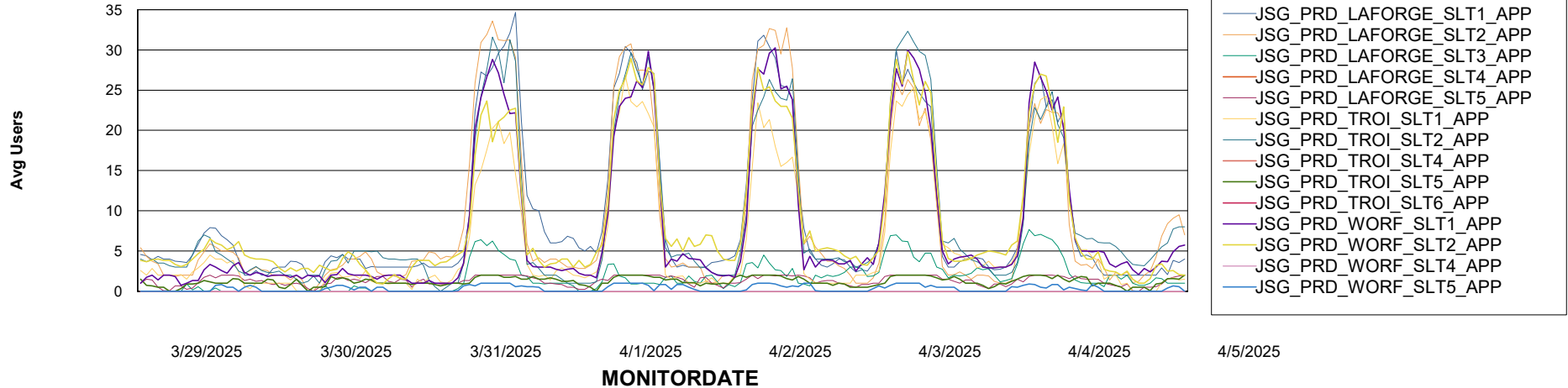


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



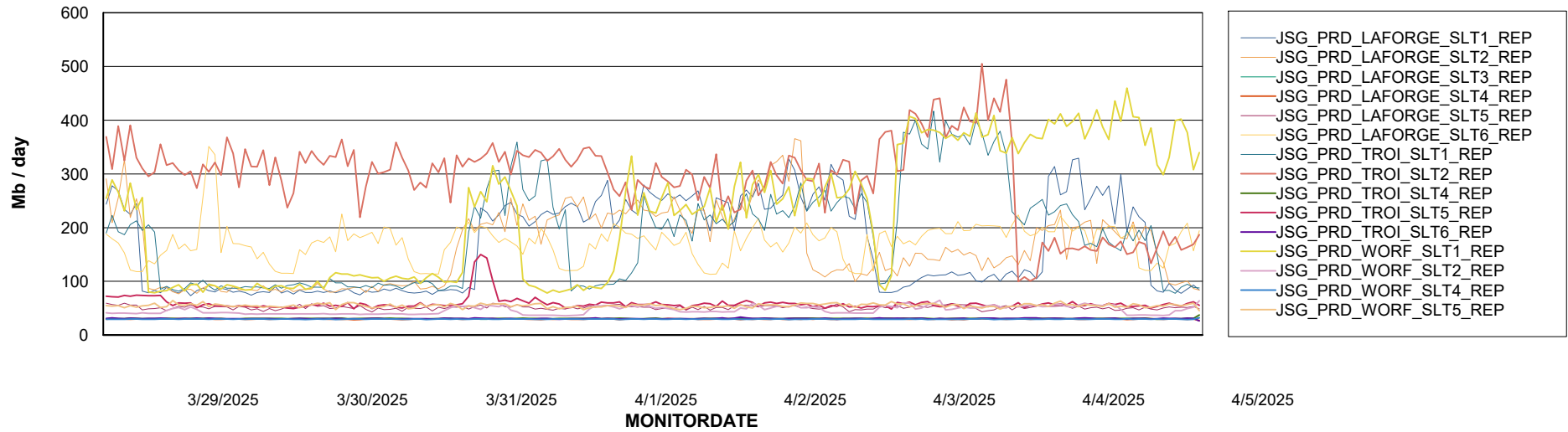
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



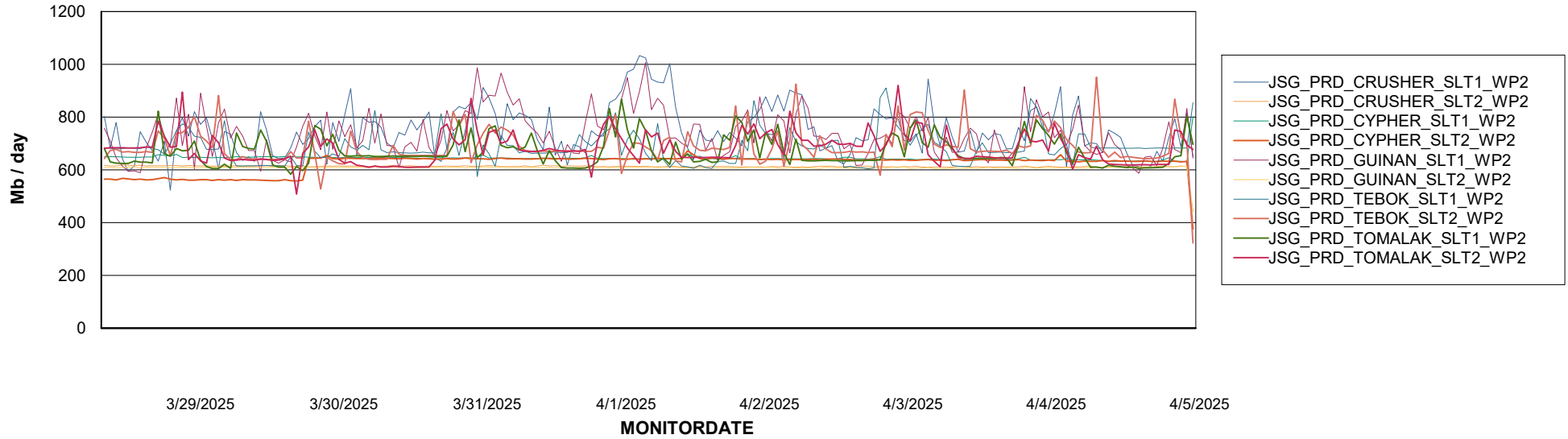
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

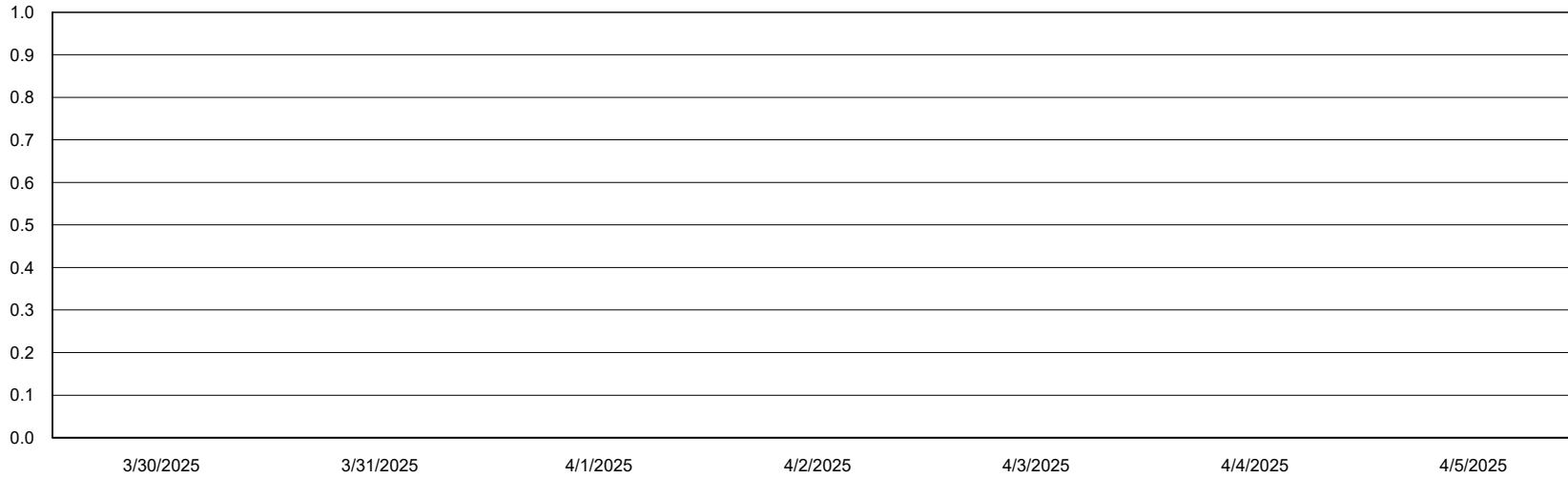


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP