

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/29/2025	12	39	34	78	100	22	20	1	1	99
3/28/2025	12	39	34	77	100	23	20	1	1	99
3/27/2025	11	39	34	77	100	23	20	1	1	99
3/26/2025	12	39	34	82	100	18	20	1	1	99
3/25/2025	12	39	34	83	100	17	20	1	1	99
3/24/2025	11	39	34	83	100	17	20	1	1	99
3/23/2025	12	39	34	83	100	17	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/29/2025	11	39	35	89	100	11	20	1	1	99
3/28/2025	11	39	35	89	100	11	20	1	1	99
3/27/2025	11	39	35	89	100	11	20	1	1	99
3/26/2025	11	39	35	89	100	11	20	1	1	99
3/25/2025	11	39	35	89	100	11	20	1	1	99
3/24/2025	11	39	35	89	100	11	20	1	1	99
3/23/2025	11	39	35	89	100	11	20	1	1	99

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/29/2025	10	39	35	20	1	1	33	100	66	43
3/28/2025	10	39	35	20	1	1	34	100	66	43
3/27/2025	10	39	35	20	1	1	34	100	66	43
3/26/2025	10	39	35	20	1	1	34	100	66	43
3/25/2025	10	39	35	20	1	1	34	100	66	43
3/24/2025	10	39	35	20	1	1	34	100	66	43
3/23/2025	10	39	35	20	1	1	34	100	66	43

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/29/2025	11	39	35	20	1	1	66	100	34	25
3/28/2025	11	39	35	20	1	1	66	100	34	25
3/27/2025	11	39	35	20	1	1	66	100	34	25
3/26/2025	11	39	35	20	1	1	66	100	34	24
3/25/2025	11	39	35	20	1	1	66	100	34	24
3/24/2025	11	39	35	20	1	1	66	100	34	25
3/23/2025	11	39	35	20	1	1	66	100	34	25

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/29/2025	10	39	35	20	1	1	74	100	26	44
3/28/2025	10	39	35	20	1	1	74	100	26	44
3/27/2025	10	39	35	20	1	1	74	100	26	45
3/26/2025	10	39	35	20	1	1	74	100	26	44
3/25/2025	10	39	35	20	1	1	74	100	26	43
3/24/2025	10	39	35	20	1	1	74	100	26	44
3/23/2025	10	39	35	20	1	1	74	100	26	44

Harddisk Usage SHL-RPROXY-ASH

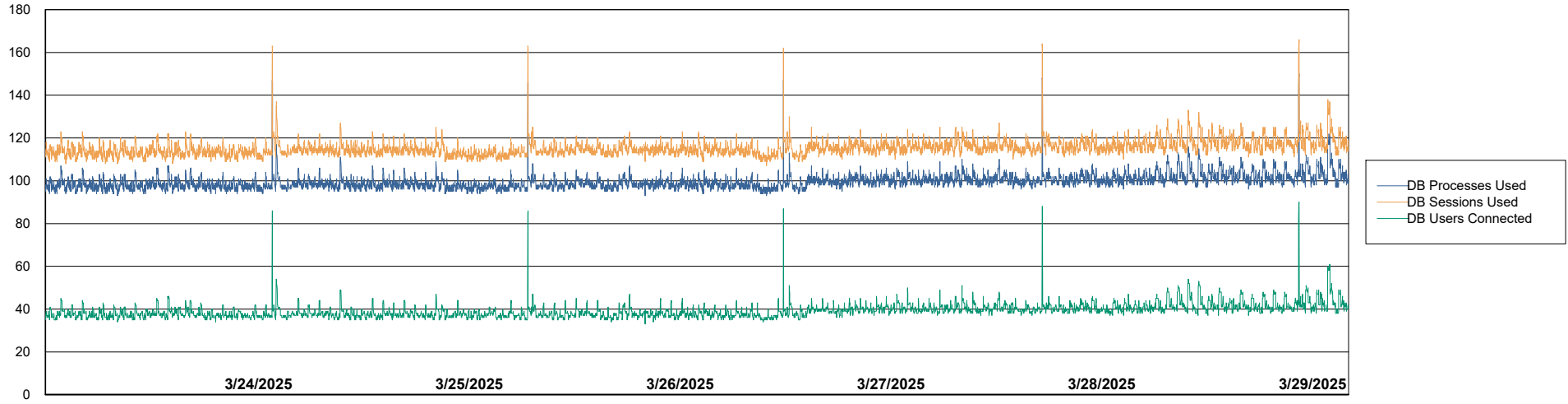
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
3/29/2025	48	39	20	20	1	1	99	10	0
3/28/2025	48	39	20	20	1	1	99	10	0
3/27/2025	46	39	21	20	1	1	99	10	0
3/26/2025	45	39	21	20	1	1	99	10	0
3/25/2025	45	39	21	20	1	1	99	10	0
3/24/2025	45	39	21	20	1	1	99	10	0
3/23/2025	45	39	21	20	1	1	99	10	0

Weekly SLA Customer Report

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Database ID 182



Database Performance SHL-BI-ASH_PROD_ABS1

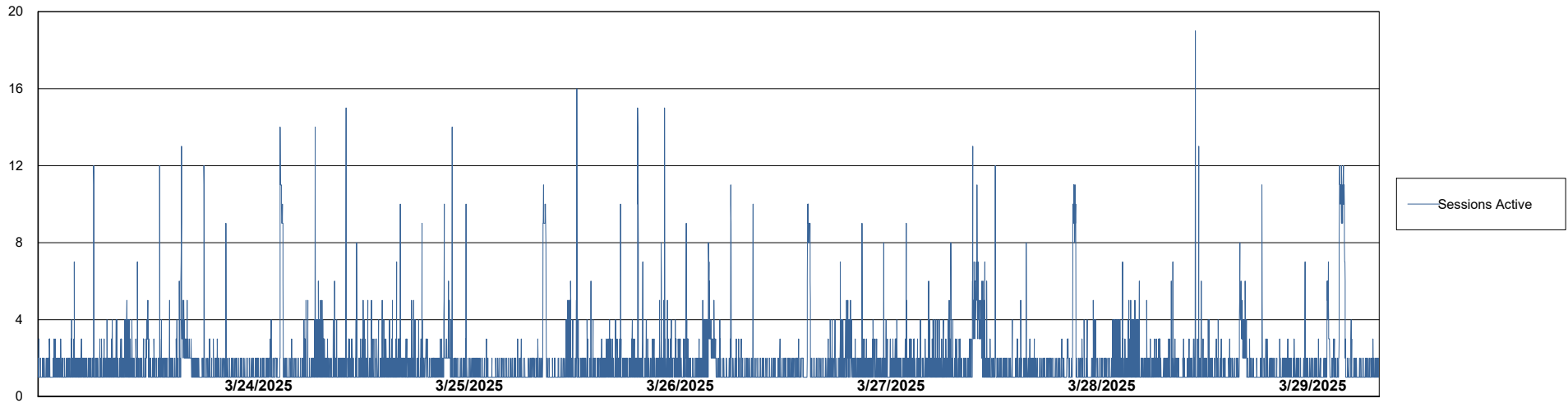
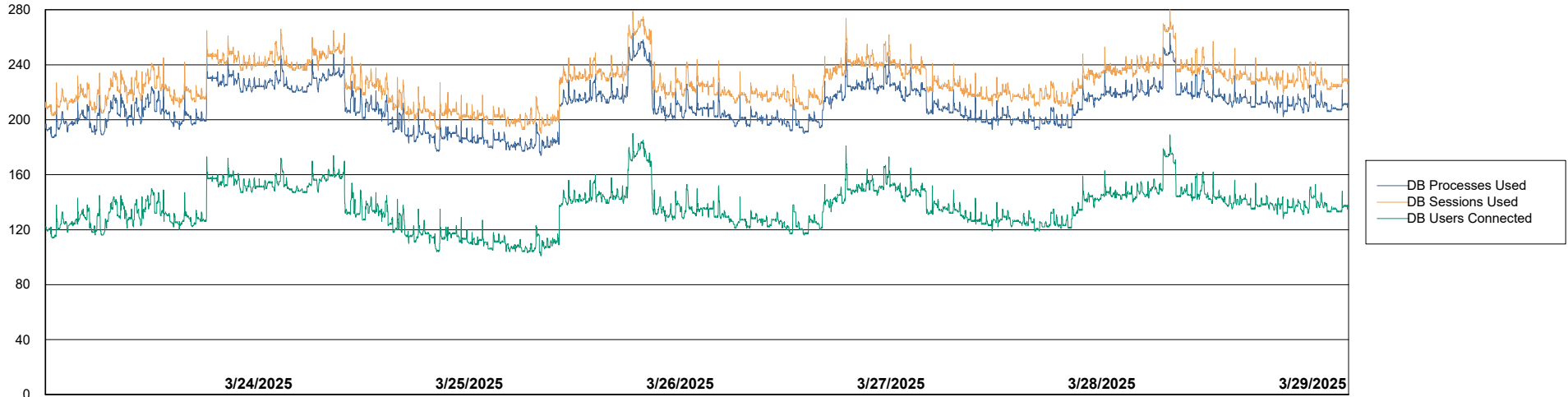


Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS1-ASH_PROD_ABS1



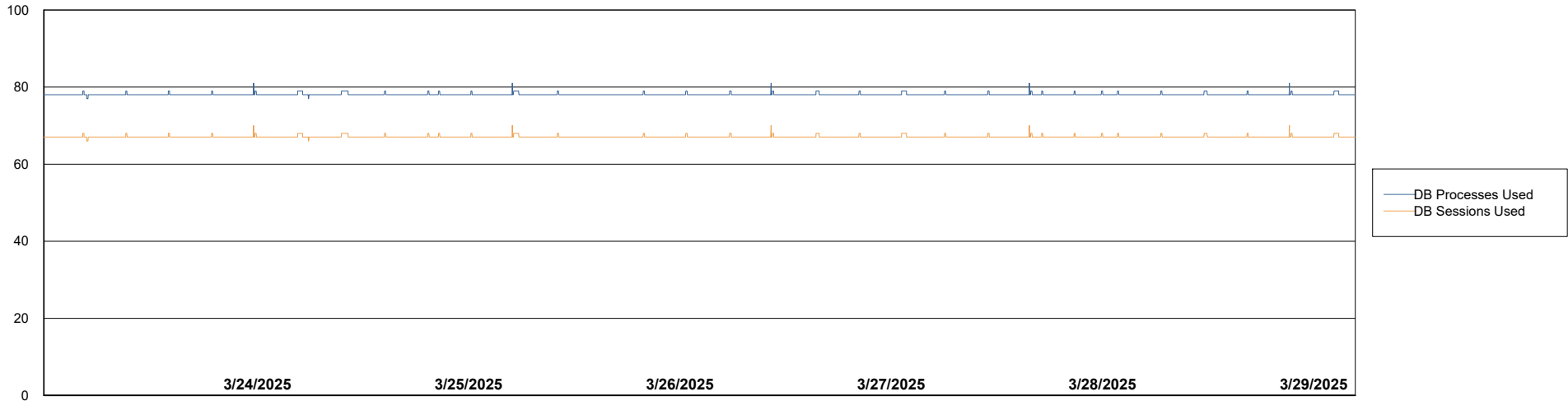
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000



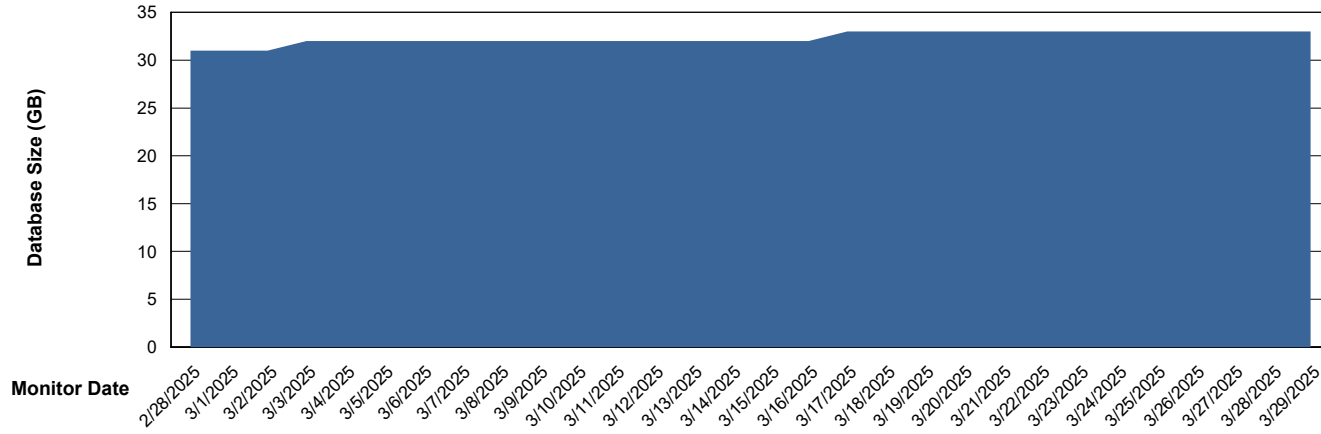
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



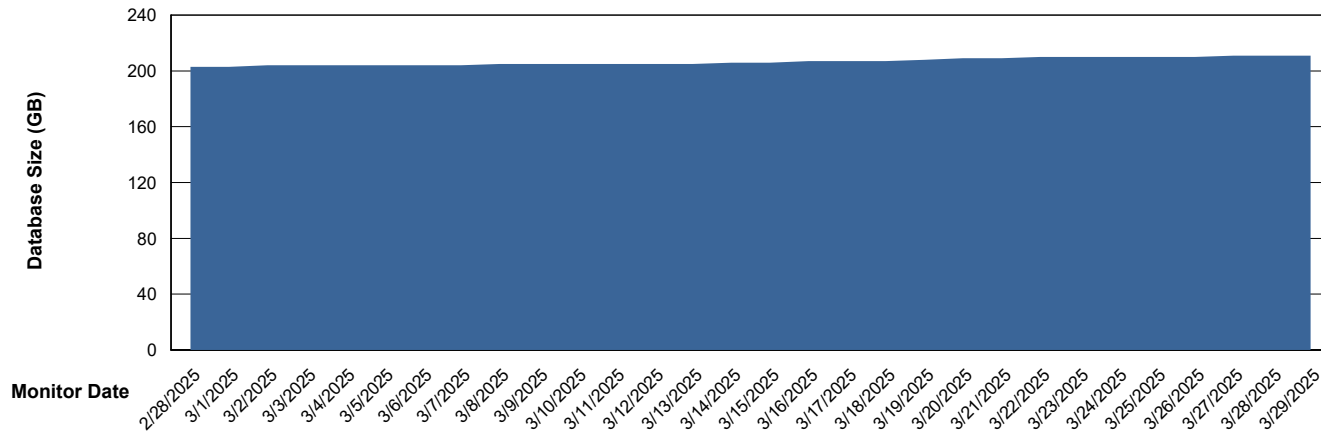
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	30	15	50
	INDX	35	15	58
3/28/2025	ABSDATA	30	15	50
	INDX	35	15	58
3/27/2025	ABSDATA	30	15	50
	INDX	35	15	58
3/26/2025	ABSDATA	30	15	51
	INDX	35	15	58
3/25/2025	ABSDATA	30	15	51
	INDX	35	15	59
3/24/2025	ABSDATA	30	15	51
	INDX	35	15	59
3/23/2025	ABSDATA	30	15	51
	INDX	35	15	59

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	110	92	16
	INDX	116	95	18
3/28/2025	ABSDATA	110	92	16
	INDX	116	95	18
3/27/2025	ABSDATA	110	92	16
	INDX	116	95	18
3/26/2025	ABSDATA	110	92	16
	INDX	116	95	18
3/25/2025	ABSDATA	110	92	17
	INDX	116	95	18
3/24/2025	ABSDATA	110	92	17
	INDX	116	95	18
3/23/2025	ABSDATA	110	92	17
	INDX	116	95	18

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Tue, 25-03-2025	None
Wed, 26-03-2025	None
Fri, 28-03-2025	None
Thu, 27-03-2025	ORA-00001: unique constraint (ABSDATAWAREHOUSE_V10.CRP_DIMENSION_KEY_PK) violated
Mon, 24-03-2025	None
Sun, 23-03-2025	None
Thu, 27-03-2025	None
Sat, 29-03-2025	None

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Database ID 182



Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



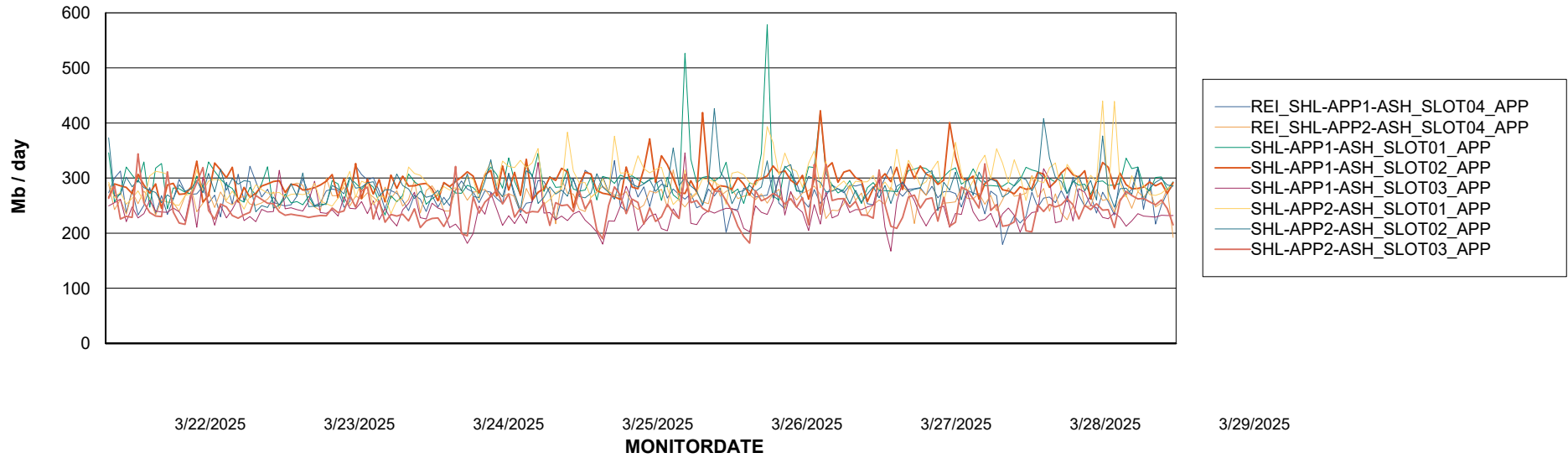
Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182

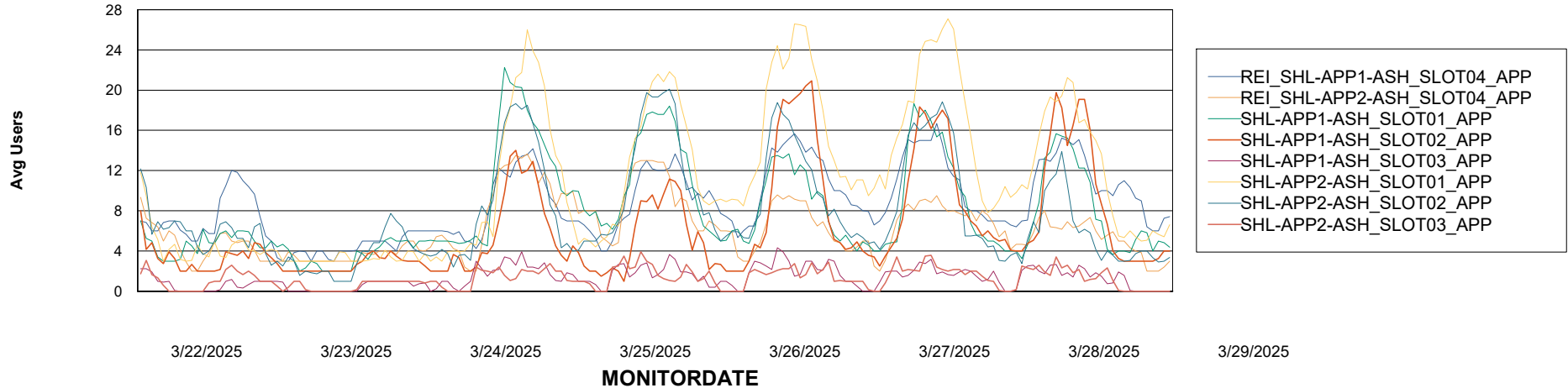


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



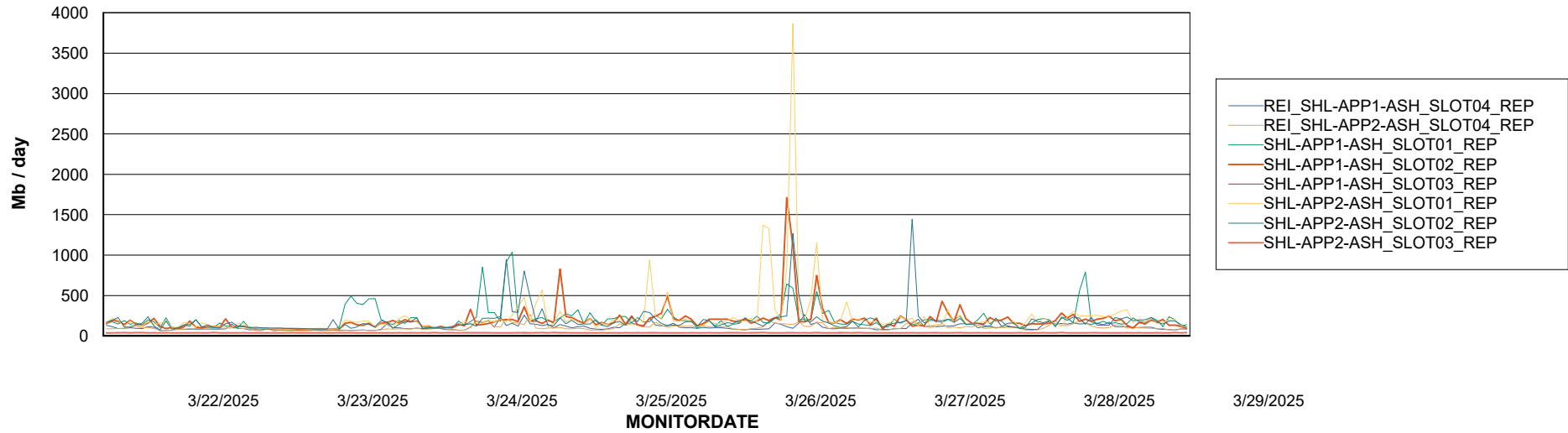
Weekly SLA Customer Report

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Database ID 182



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



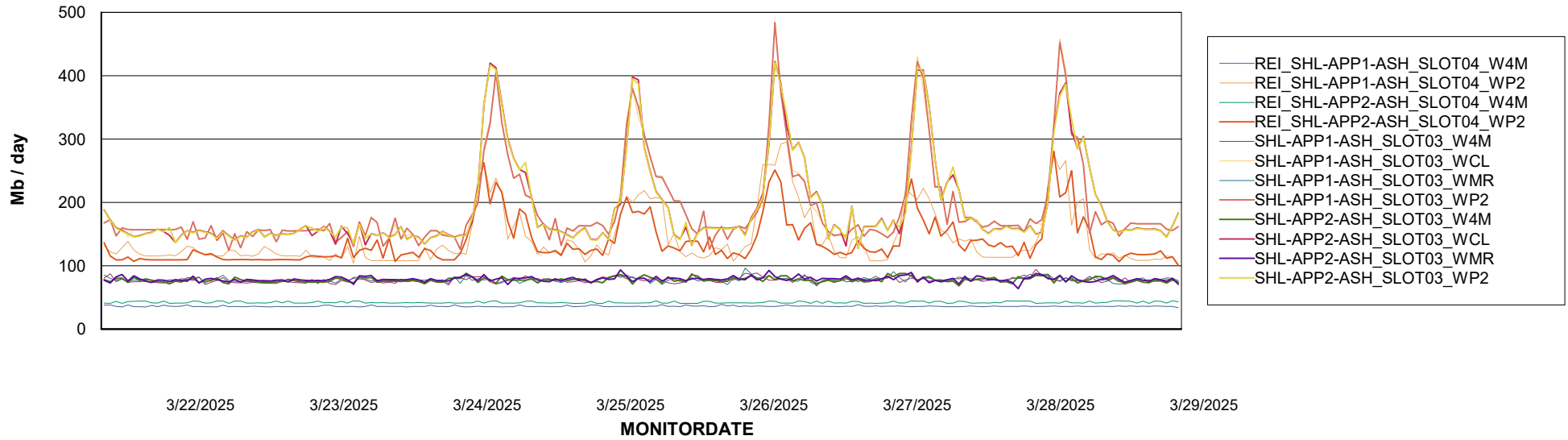
Weekly SLA Customer Report

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Database ID 182



ABSolute Web Component Services

Avg memory used per ABS Web component



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Database ID 182



Disaster per ABS component

