

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/29/2025	58	199	83	38	500	308	81	200	39
3/28/2025	59	199	83	39	500	305	82	200	36
3/27/2025	59	199	83	39	500	304	82	200	36
3/26/2025	59	199	83	39	500	304	82	200	36
3/25/2025	59	199	83	39	500	304	82	200	36
3/24/2025	59	199	83	39	500	304	82	200	36
3/23/2025	59	199	82	39	500	304	82	200	36

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/29/2025	44	100	56	16	900	752	76	400	95
3/28/2025	44	100	56	17	900	748	76	400	96
3/27/2025	44	100	56	17	900	748	76	400	96
3/26/2025	44	100	56	17	900	748	76	400	96
3/25/2025	44	100	56	17	900	747	77	400	93
3/24/2025	44	100	56	17	900	747	77	400	90
3/23/2025	44	100	56	17	900	747	78	400	89

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/29/2025	65	279	99	26	838	620	90	559	56
3/28/2025	65	279	99	26	838	620	90	559	56
3/27/2025	65	279	99	26	838	620	90	559	56
3/26/2025	65	279	99	26	838	620	90	559	56
3/25/2025	64	279	99	26	838	620	90	559	53
3/24/2025	64	279	99	26	838	620	91	559	50
3/23/2025	64	279	99	26	838	620	91	559	49

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	55	100	45
3/28/2025	55	100	45
3/27/2025	55	100	45
3/26/2025	55	100	45
3/25/2025	55	100	45
3/24/2025	55	100	45
3/23/2025	55	100	45

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	65	100	35
3/28/2025	65	100	35
3/27/2025	65	100	35
3/26/2025	65	100	35
3/25/2025	65	100	35
3/24/2025	65	100	35
3/23/2025	65	100	35

Harddisk Usage NOA_PRD_NovoLink

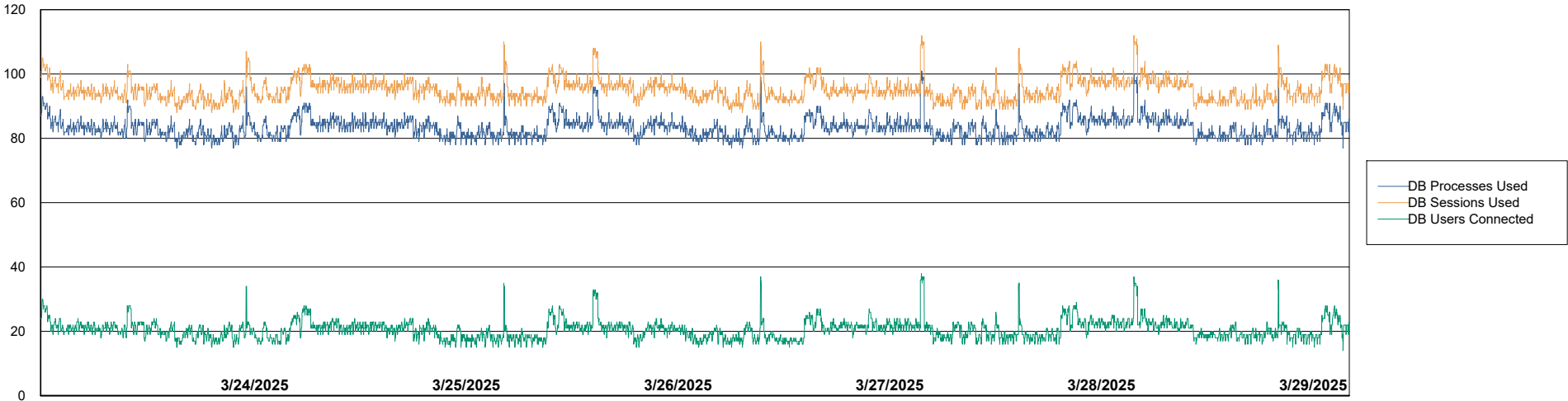
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	70	100	30
3/28/2025	70	100	30
3/27/2025	70	100	30
3/26/2025	70	100	30
3/25/2025	70	100	30
3/24/2025	70	100	30
3/23/2025	70	100	30

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Database Performance NOA_PRD_NHSBI_ABS1

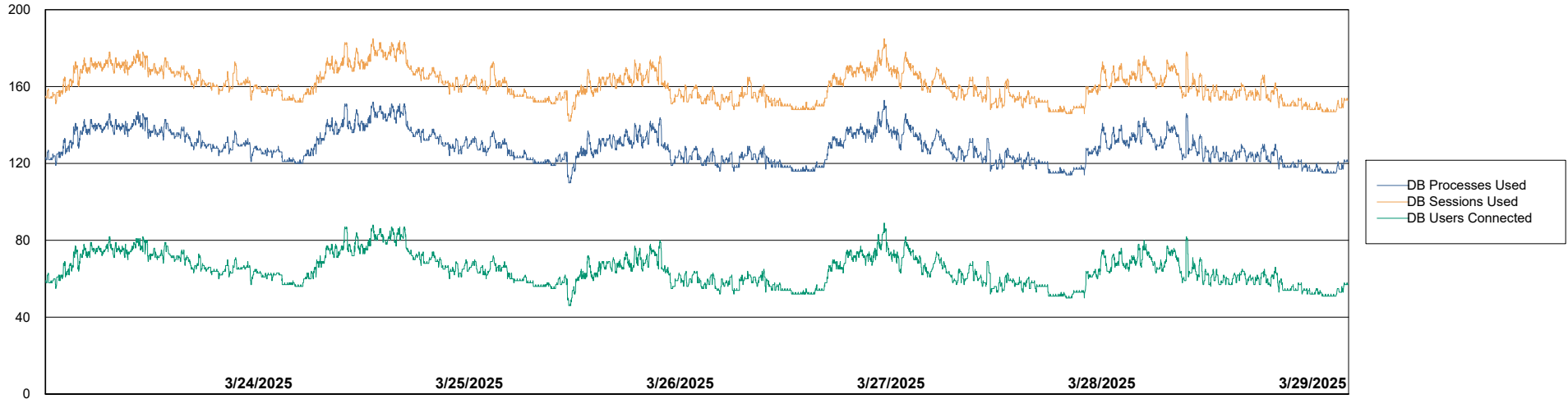


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Database Performance NOA_PRD_NovoABS01_ABS1



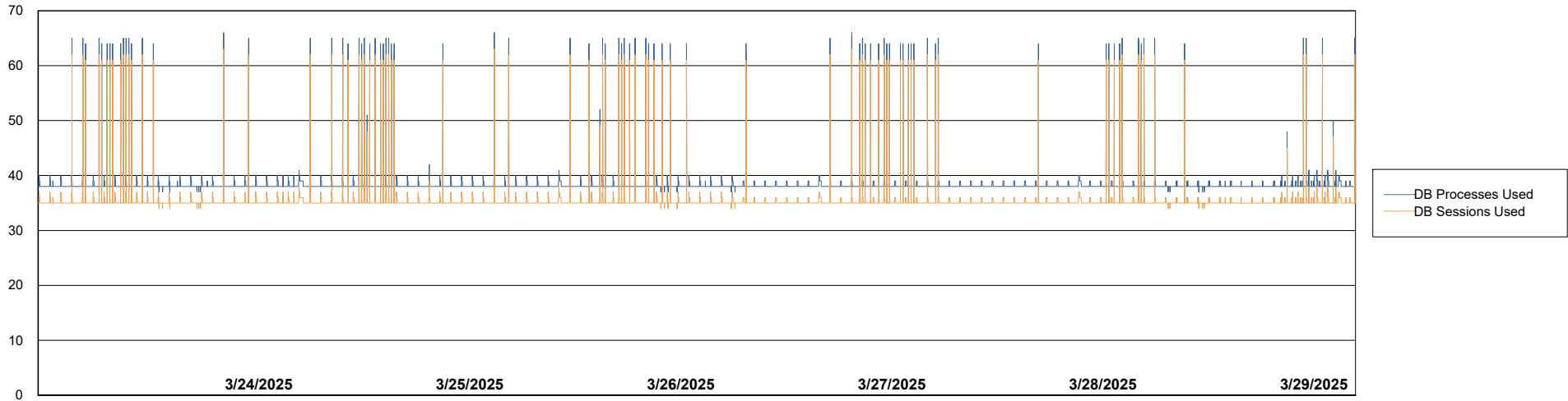
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



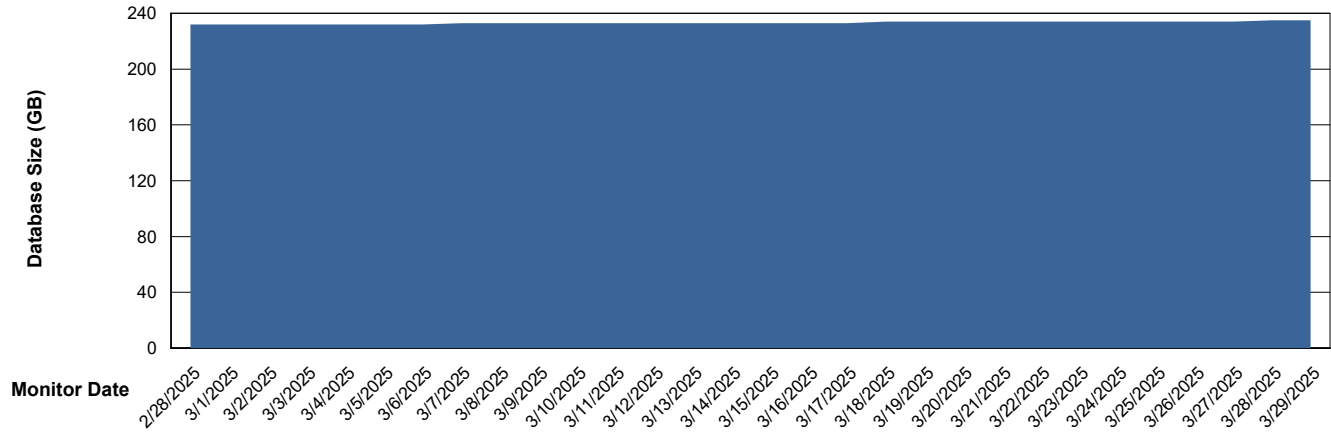
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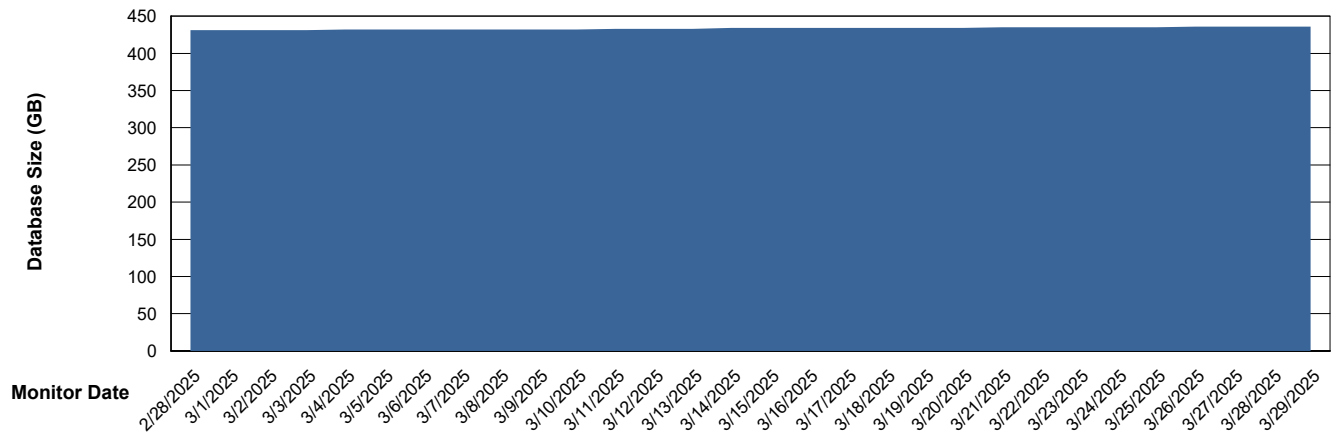
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Customer NOA_Production (24/7)
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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	143	118	17
	INDX	131	110	16
3/28/2025	ABSDATA	143	118	17
	INDX	131	110	16
3/27/2025	ABSDATA	143	118	17
	INDX	131	110	16
3/26/2025	ABSDATA	143	118	17
	INDX	131	110	16
3/25/2025	ABSDATA	143	118	17
	INDX	131	110	16
3/24/2025	ABSDATA	143	118	17
	INDX	131	110	16
3/23/2025	ABSDATA	143	118	17
	INDX	131	110	16

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	195	153	22
	INDX	326	270	17
3/28/2025	ABSDATA	195	152	22
	INDX	326	270	17
3/27/2025	ABSDATA	195	152	22
	INDX	326	270	17
3/26/2025	ABSDATA	195	152	22
	INDX	326	270	17
3/25/2025	ABSDATA	195	152	22
	INDX	326	270	17
3/24/2025	ABSDATA	195	152	22
	INDX	326	270	17
3/23/2025	ABSDATA	195	152	22
	INDX	326	270	17

BI last ETL error for NOA_PRD_NHSBI_ABS1

Mon, 24-03-2025	None
Wed, 26-03-2025	None
Thu, 27-03-2025	None
Fri, 28-03-2025	None
Tue, 25-03-2025	None
Sat, 29-03-2025	None
Sun, 23-03-2025	None

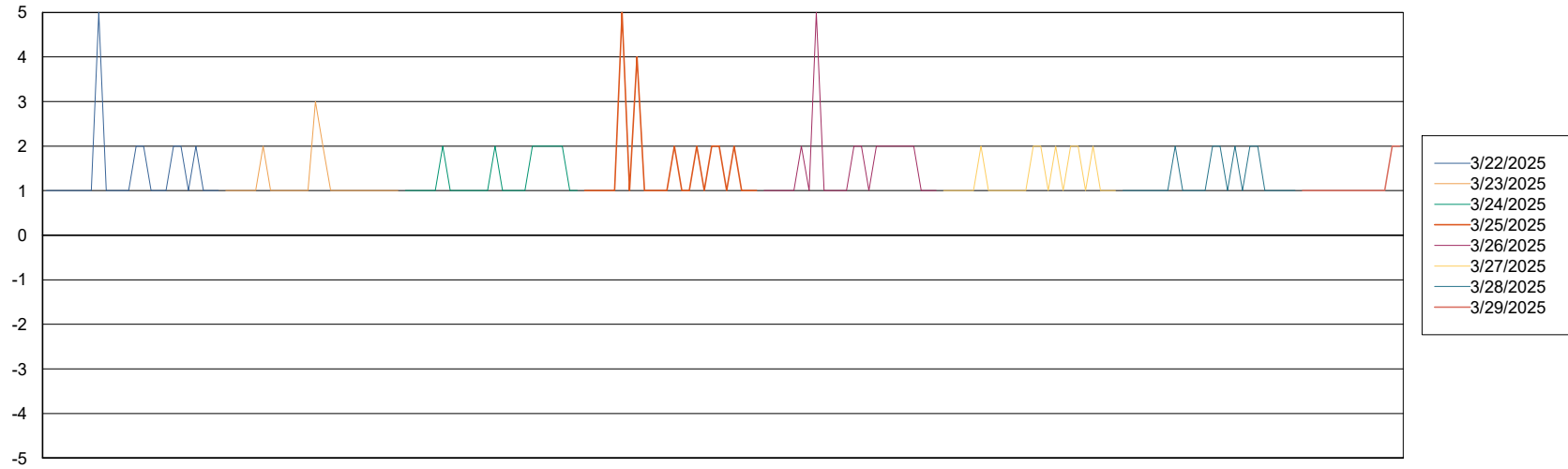
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



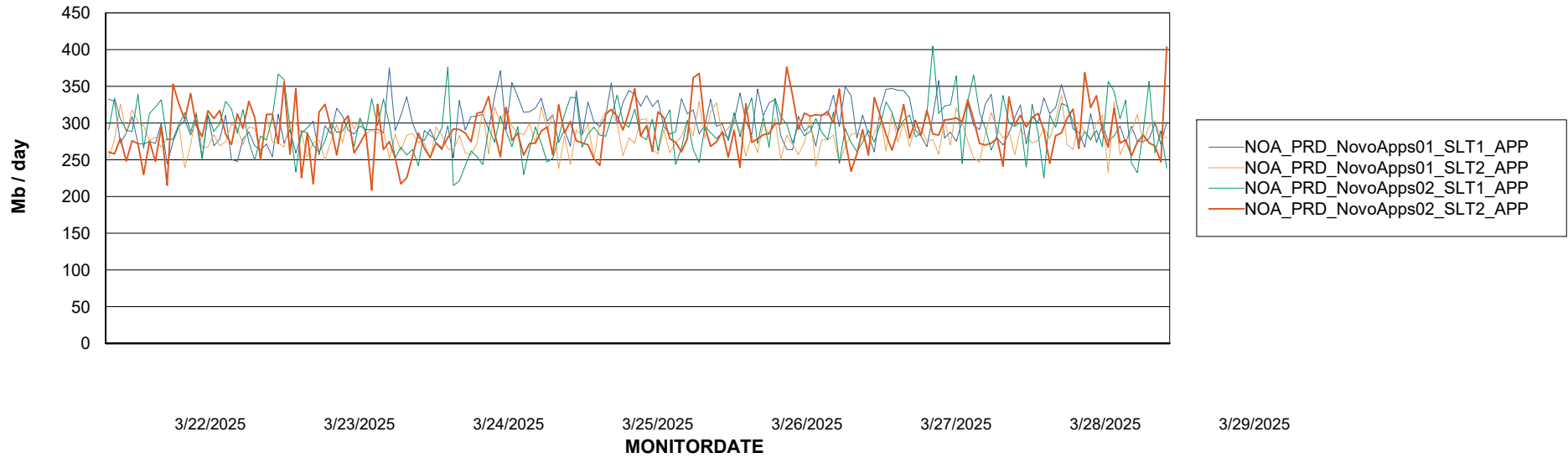
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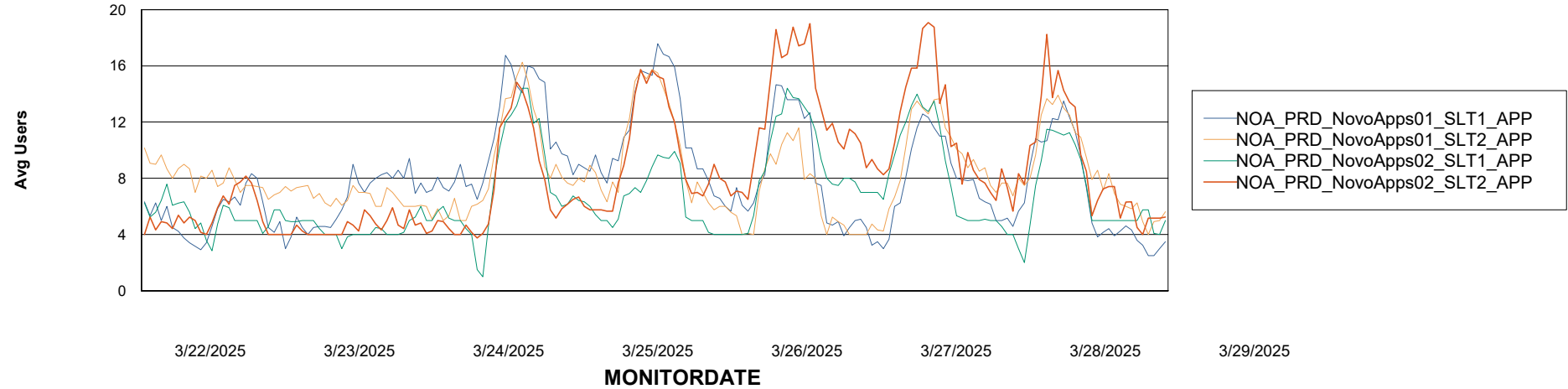


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



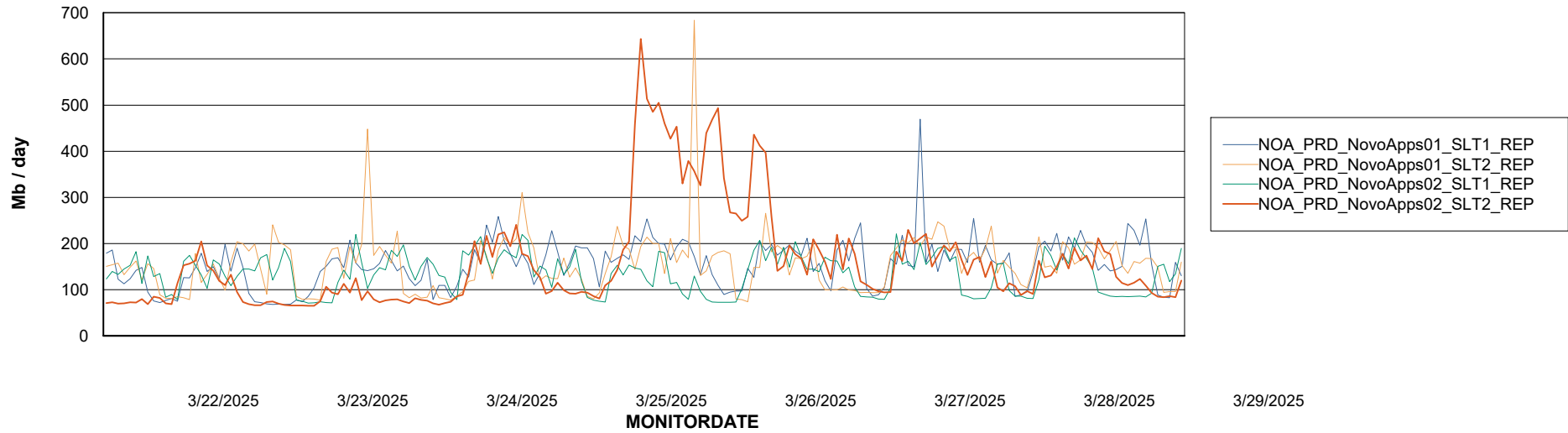
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



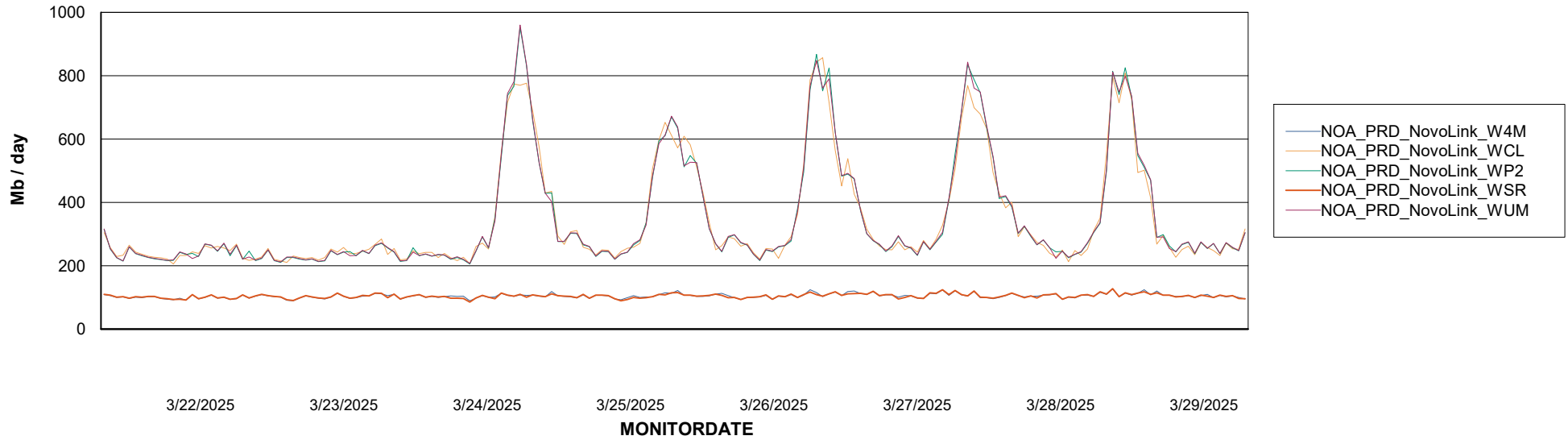
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ABSSolute Web Component Services

Avg memory used per ABS Web component

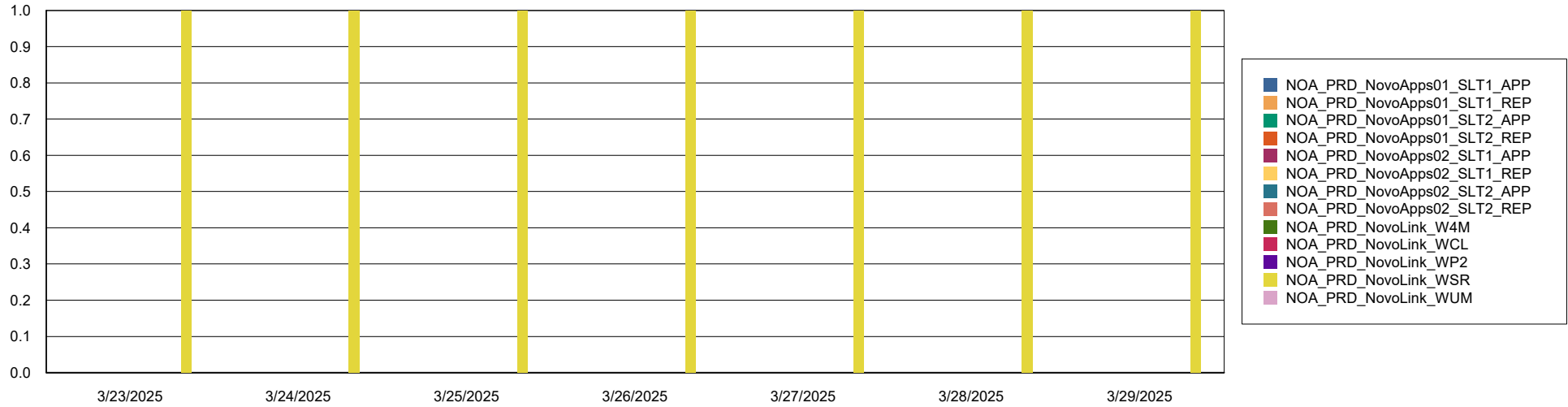


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Disaster per ABS component



- NOA_PRD_NovoApps01_SLT1_APP
- NOA_PRD_NovoApps01_SLT1_REP
- NOA_PRD_NovoApps01_SLT2_APP
- NOA_PRD_NovoApps01_SLT2_REP
- NOA_PRD_NovoApps02_SLT1_APP
- NOA_PRD_NovoApps02_SLT1_REP
- NOA_PRD_NovoApps02_SLT2_APP
- NOA_PRD_NovoApps02_SLT2_REP
- NOA_PRD_NovoLink_W4M
- NOA_PRD_NovoLink_WCL
- NOA_PRD_NovoLink_WP2
- NOA_PRD_NovoLink_WSR
- NOA_PRD_NovoLink_WUM