

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Harddisk Usage LLG\_ABSAPPS01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/29/2025 | 86                        | 500                         | 71                         | 98                        | 393                         | 10                         |
| 3/28/2025 | 86                        | 500                         | 71                         | 98                        | 393                         | 10                         |
| 3/27/2025 | 86                        | 500                         | 71                         | 98                        | 393                         | 10                         |
| 3/26/2025 | 86                        | 500                         | 71                         | 98                        | 393                         | 10                         |
| 3/25/2025 | 86                        | 500                         | 71                         | 98                        | 393                         | 10                         |
| 3/24/2025 | 86                        | 500                         | 71                         | 98                        | 393                         | 10                         |
| 3/23/2025 | 86                        | 500                         | 71                         | 98                        | 393                         | 10                         |

## Harddisk Usage LLG\_ABSApps02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/29/2025 | 91                        | 500                         | 46                         | 96                        | 393                         | 16                         |
| 3/28/2025 | 91                        | 500                         | 46                         | 96                        | 393                         | 16                         |
| 3/27/2025 | 91                        | 500                         | 46                         | 96                        | 393                         | 16                         |
| 3/26/2025 | 91                        | 500                         | 46                         | 96                        | 393                         | 16                         |
| 3/25/2025 | 91                        | 500                         | 47                         | 96                        | 393                         | 16                         |
| 3/24/2025 | 90                        | 500                         | 48                         | 96                        | 393                         | 16                         |
| 3/23/2025 | 91                        | 500                         | 46                         | 96                        | 393                         | 16                         |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Harddisk Usage LLG\_ABSBI01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/29/2025 | 83                        | 446                         | 77                         | 90                        | 2,681                       | 258                        |
| 3/28/2025 | 83                        | 446                         | 77                         | 90                        | 2,681                       | 257                        |
| 3/27/2025 | 83                        | 446                         | 78                         | 90                        | 2,681                       | 257                        |
| 3/26/2025 | 83                        | 446                         | 78                         | 90                        | 2,681                       | 257                        |
| 3/25/2025 | 83                        | 446                         | 78                         | 90                        | 2,681                       | 257                        |
| 3/24/2025 | 83                        | 446                         | 78                         | 90                        | 2,681                       | 257                        |
| 3/23/2025 | 83                        | 446                         | 78                         | 90                        | 2,681                       | 257                        |

## Harddisk Usage LLG\_ABSDB01

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/29/2025 | 87                        | 446                         | 56                         | 70                        | 1,605                       | 484                        | 67                        | 1,077                       | 351                        |
| 3/28/2025 | 87                        | 446                         | 56                         | 70                        | 1,605                       | 484                        | 68                        | 1,077                       | 349                        |
| 3/27/2025 | 87                        | 446                         | 56                         | 70                        | 1,605                       | 484                        | 68                        | 1,077                       | 349                        |
| 3/26/2025 | 87                        | 446                         | 56                         | 70                        | 1,605                       | 484                        | 68                        | 1,077                       | 349                        |
| 3/25/2025 | 87                        | 446                         | 56                         | 70                        | 1,605                       | 484                        | 68                        | 1,077                       | 349                        |
| 3/24/2025 | 87                        | 446                         | 56                         | 70                        | 1,605                       | 484                        | 67                        | 1,077                       | 354                        |
| 3/23/2025 | 87                        | 446                         | 56                         | 70                        | 1,605                       | 484                        | 66                        | 1,077                       | 365                        |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



Harddisk Usage LLG\_ABSDB02

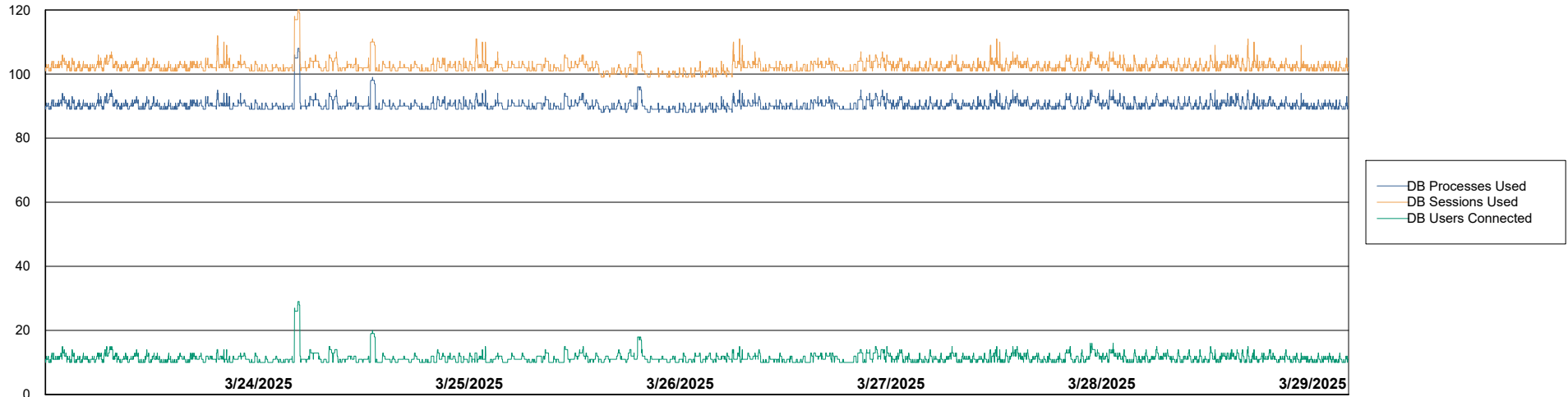
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 3/29/2025 | 55                        | 446                         | 200                        | 62                        | 1,605                       | 614                        | 99                        | 1,077                       | 8                          |
| 3/28/2025 | 55                        | 446                         | 200                        | 62                        | 1,605                       | 614                        | 98                        | 1,077                       | 18                         |
| 3/27/2025 | 55                        | 446                         | 200                        | 62                        | 1,605                       | 614                        | 83                        | 1,077                       | 187                        |
| 3/26/2025 | 55                        | 446                         | 200                        | 62                        | 1,605                       | 614                        | 83                        | 1,077                       | 185                        |
| 3/25/2025 | 55                        | 446                         | 201                        | 62                        | 1,605                       | 614                        | 83                        | 1,077                       | 183                        |
| 3/24/2025 | 56                        | 446                         | 197                        | 62                        | 1,605                       | 614                        | 83                        | 1,077                       | 185                        |
| 3/23/2025 | 58                        | 446                         | 188                        | 62                        | 1,605                       | 614                        | 97                        | 1,077                       | 27                         |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



Database Performance LLG\_ABSBI01\_BI\_PROD\_ABS1

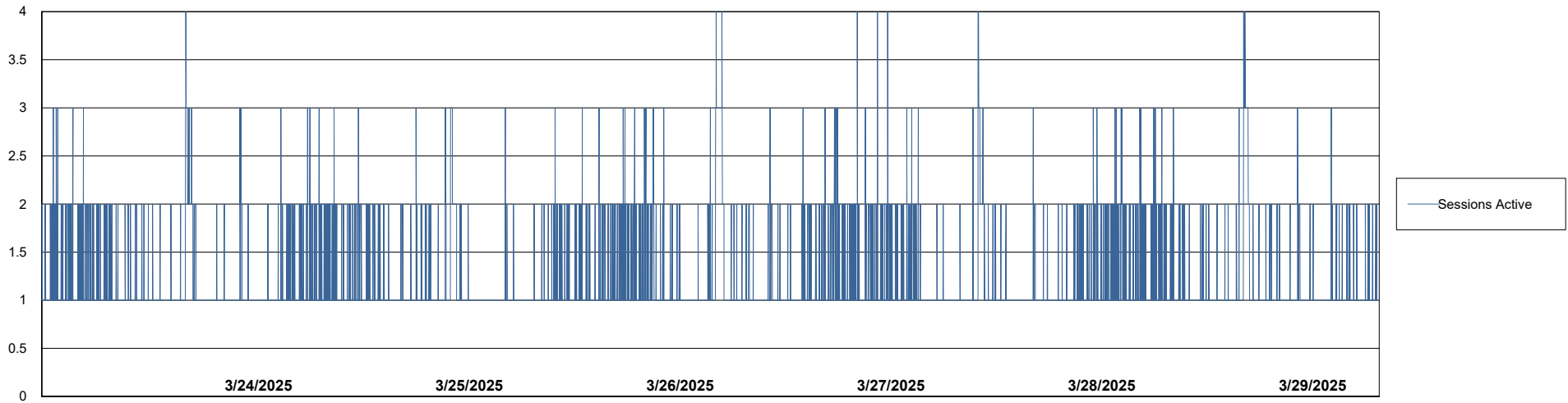
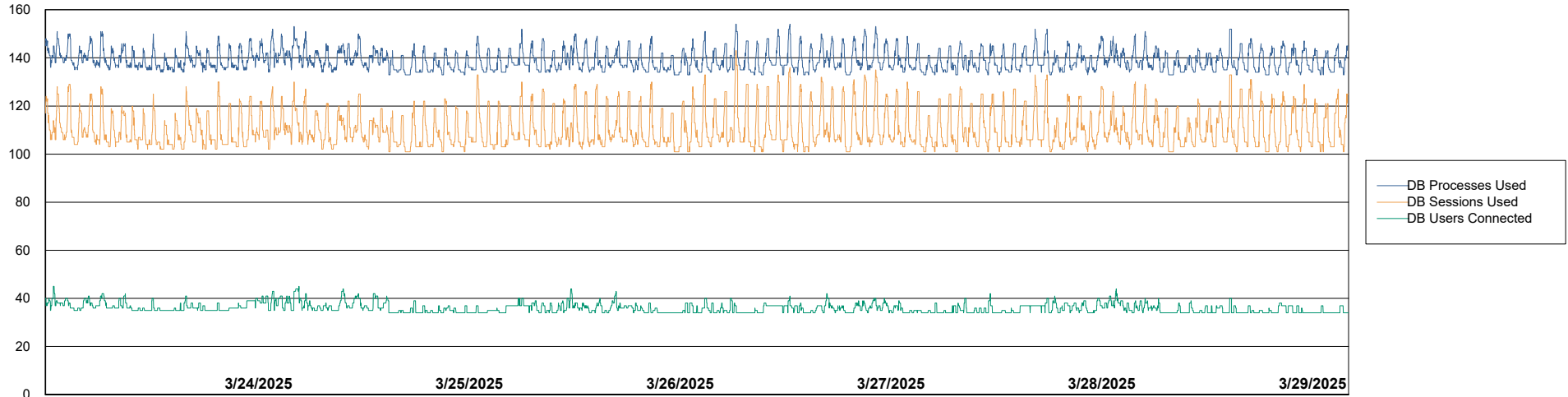


# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## Database Performance LLG\_ABSD01\_PROD\_ABS1



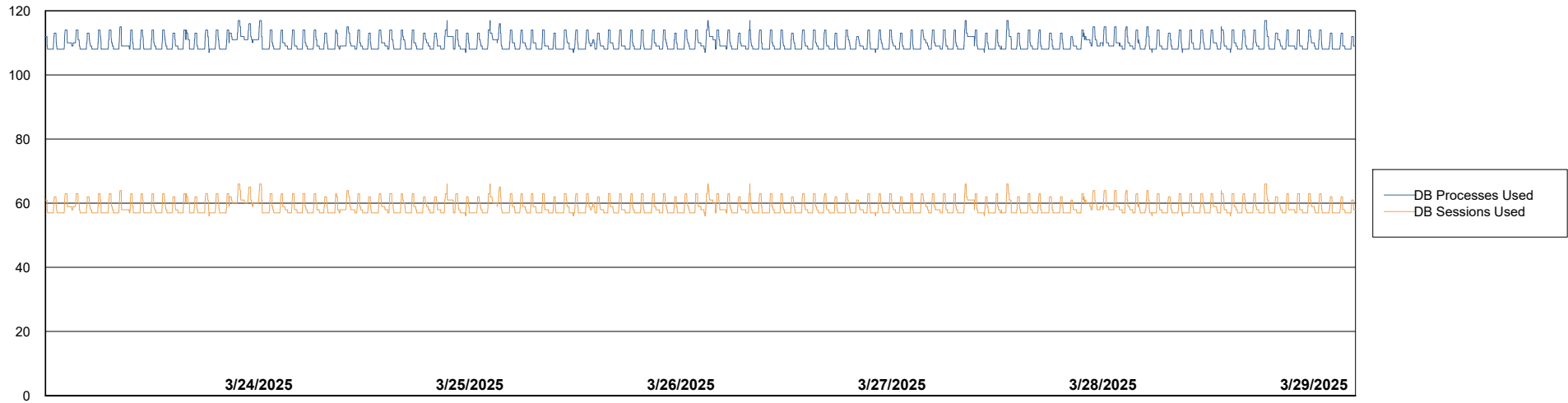
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



Database Performance LLG\_ABSDB02\_PROD\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 300



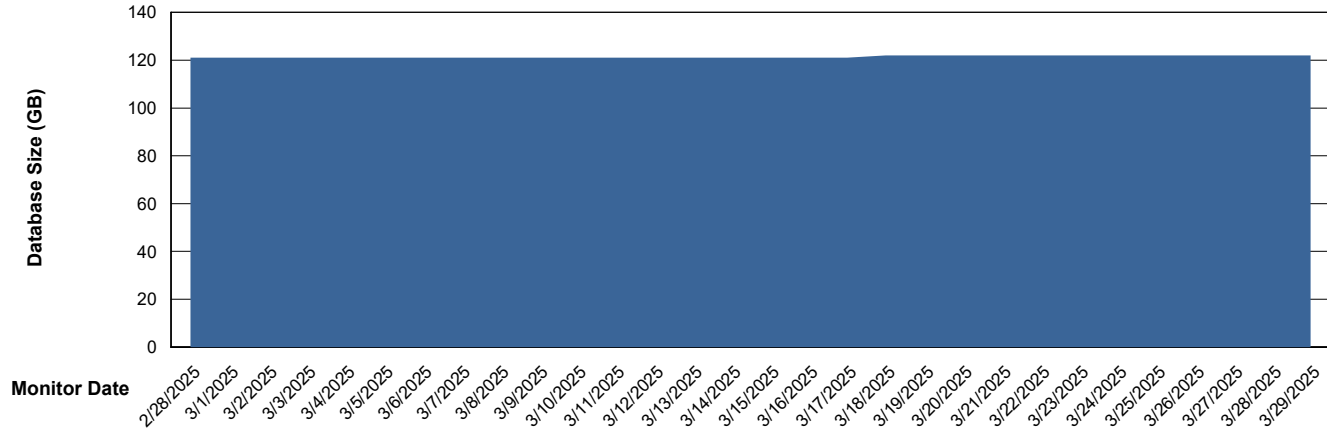
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



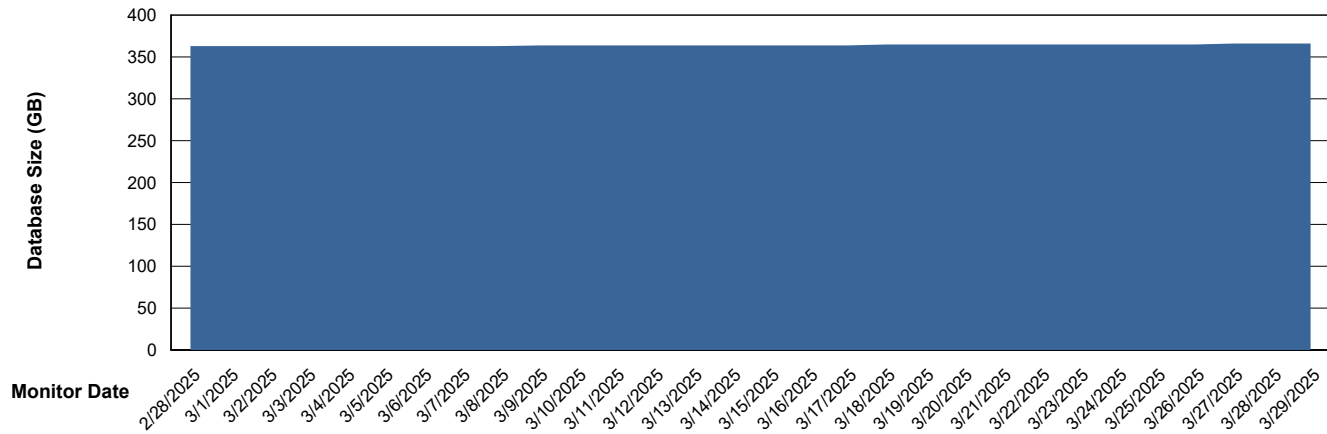
DATABASE SIZE LLG\_ABSBI01\_BI\_PROD\_ABS1

### Database growth over last month



DATABASE SIZE LLG\_ABSDB01\_PROD\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      LLG\_Production  
 Database ID    148



Database Tablespace      LLG\_ABSBI01\_BI\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3/29/2025 | ABSDATA         | 64            | 50            | 22              |
|           | INDX            | 76            | 64            | 16              |
| 3/28/2025 | ABSDATA         | 64            | 50            | 22              |
|           | INDX            | 76            | 64            | 16              |
| 3/27/2025 | ABSDATA         | 64            | 50            | 22              |
|           | INDX            | 76            | 64            | 16              |
| 3/26/2025 | ABSDATA         | 64            | 50            | 22              |
|           | INDX            | 76            | 64            | 16              |
| 3/25/2025 | ABSDATA         | 64            | 50            | 22              |
|           | INDX            | 76            | 64            | 16              |
| 3/24/2025 | ABSDATA         | 64            | 50            | 22              |
|           | INDX            | 76            | 64            | 16              |
| 3/23/2025 | ABSDATA         | 64            | 50            | 22              |
|           | INDX            | 76            | 64            | 16              |

# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 148



Database Tablespace LLG\_ABSD01\_PROD\_ABS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 3/29/2025 | ABSDATA         | 188           | 149           | 21              |
|           | INDX            | 245           | 201           | 18              |
| 3/28/2025 | ABSDATA         | 188           | 149           | 21              |
|           | INDX            | 245           | 201           | 18              |
| 3/27/2025 | ABSDATA         | 188           | 149           | 21              |
|           | INDX            | 245           | 201           | 18              |
| 3/26/2025 | ABSDATA         | 188           | 149           | 21              |
|           | INDX            | 245           | 201           | 18              |
| 3/25/2025 | ABSDATA         | 188           | 149           | 21              |
|           | INDX            | 245           | 201           | 18              |
| 3/24/2025 | ABSDATA         | 188           | 149           | 21              |
|           | INDX            | 245           | 201           | 18              |
| 3/23/2025 | ABSDATA         | 188           | 149           | 21              |
|           | INDX            | 245           | 201           | 18              |

BI Status and last ETL error for LLG\_ABSBI01\_BI\_PROD\_ABS1

|                                     | Mon 24/3/2025 | Tue 25/3/2025 | Wed 26/3/2025 | Thu 27/3/2025 | Fri 28/3/2025 | Sat 29/3/2025 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



| BI last ETL error for | LLG_ABSBI01_BI_PROD_ABS1 |
|-----------------------|--------------------------|
|-----------------------|--------------------------|

|                 |      |
|-----------------|------|
| Fri, 28-03-2025 | None |
| Tue, 25-03-2025 | None |
| Thu, 27-03-2025 | None |
| Wed, 26-03-2025 | None |
| Sun, 23-03-2025 | None |
| Sun, 23-03-2025 | None |
| Mon, 24-03-2025 | None |
| Thu, 27-03-2025 | None |
| Sat, 29-03-2025 | None |
| Mon, 24-03-2025 | None |
| Wed, 26-03-2025 | None |
| Tue, 25-03-2025 | None |
| Fri, 28-03-2025 | None |
| Sat, 29-03-2025 | None |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



Standby Database Health LLG\_Production

## Recovery lag for last 7 days



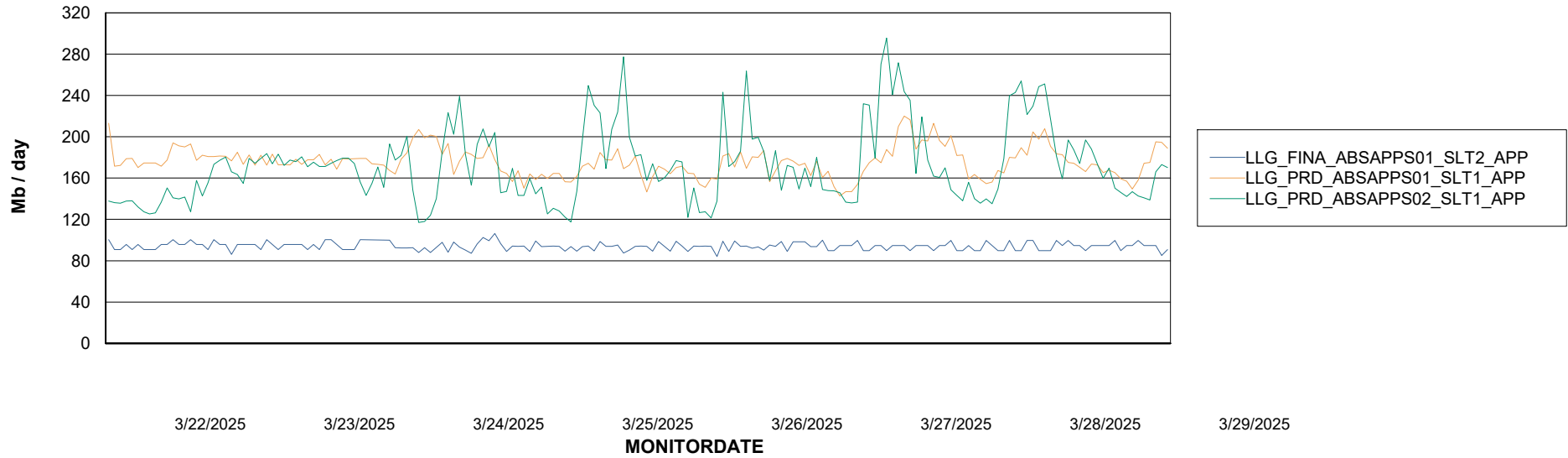
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148

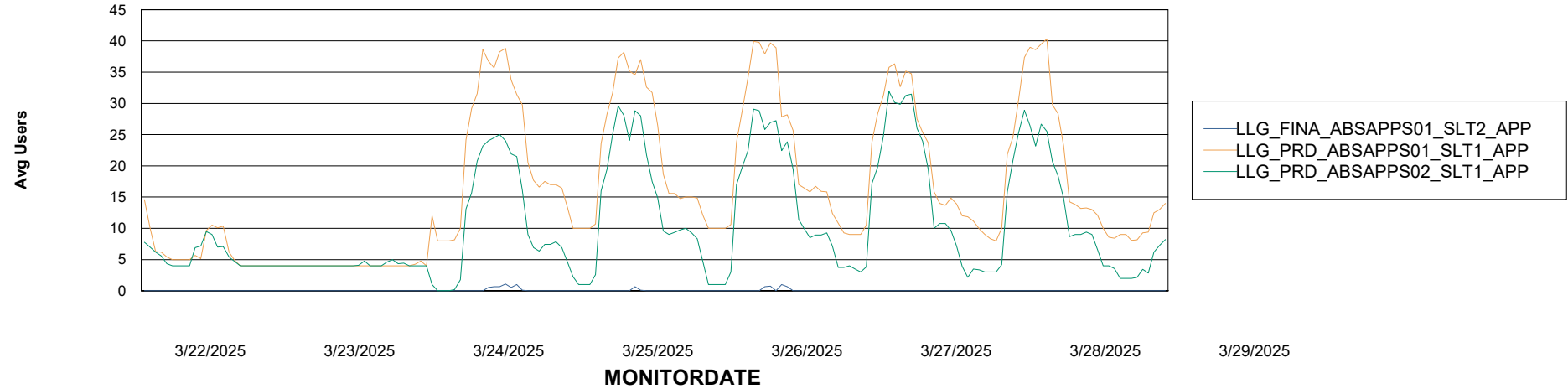


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



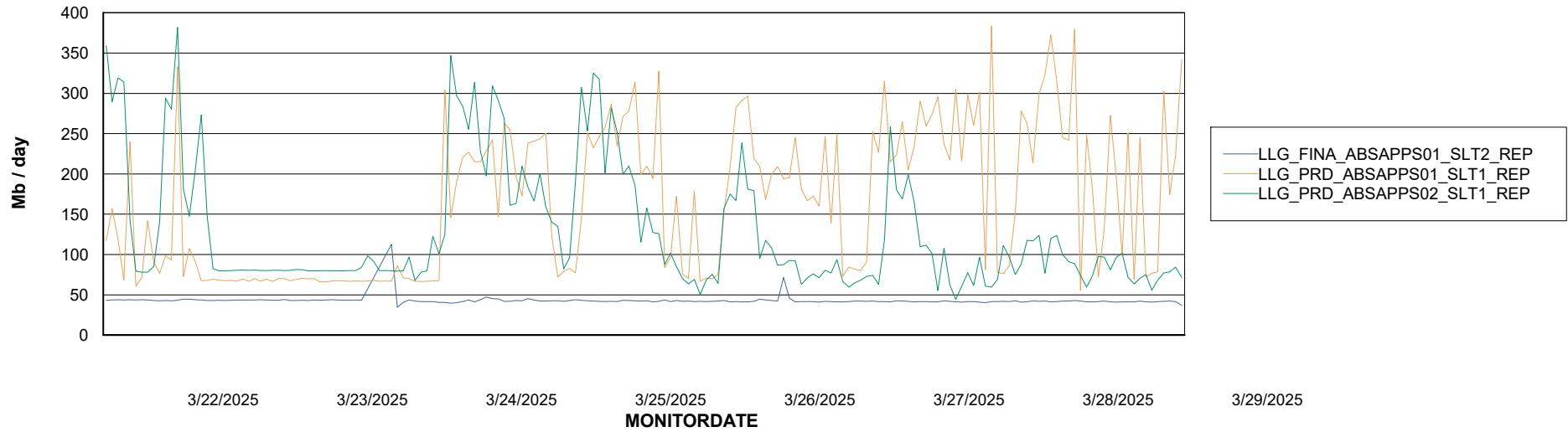
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 148



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

