

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage Future Live KLH\_PRD\_SRSBI02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3/29/2025	49	50	25	31	1,500	1,037	51	100	49
3/28/2025	49	50	25	33	1,500	1,007	51	100	48
3/27/2025	49	50	25	33	1,500	1,006	51	100	48
3/26/2025	49	50	25	31	1,500	1,040	51	100	49
3/25/2025	49	50	25	25	1,500	1,131	51	100	49
3/24/2025	49	50	25	25	1,500	1,125	51	100	49
3/23/2025	49	50	25	30	1,500	1,049	52	100	48

## Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3/29/2025	69	50	16	60	50	20
3/28/2025	69	50	16	60	50	20
3/27/2025	69	50	16	60	50	20
3/26/2025	69	50	16	61	50	20
3/25/2025	69	50	16	61	50	20
3/24/2025	69	50	16	61	50	19
3/23/2025	69	50	16	61	50	19

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## Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3/29/2025	76	50	12	73	50	13
3/28/2025	76	50	12	73	50	13
3/27/2025	76	50	12	73	50	13
3/26/2025	76	50	12	74	50	13
3/25/2025	77	50	12	74	50	13
3/24/2025	77	50	12	74	50	13
3/23/2025	77	50	12	74	50	13

## Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3/29/2025	76	50	12	73	50	13
3/28/2025	76	50	12	73	50	13
3/27/2025	76	50	12	73	50	13
3/26/2025	76	50	12	73	50	13
3/25/2025	77	50	12	73	50	13
3/24/2025	77	50	12	73	50	13
3/23/2025	77	50	12	73	50	13

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Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
3/29/2025	76	50	12	75	50	13
3/28/2025	76	50	12	75	50	13
3/27/2025	76	50	12	75	50	13
3/26/2025	76	50	12	75	50	13
3/25/2025	76	50	12	75	50	13
3/24/2025	77	50	12	75	50	13
3/23/2025	77	50	12	75	50	13

## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3/29/2025	37	50	31	31	1,500	1,037	35	50	32
3/28/2025	37	50	31	33	1,500	1,007	35	50	32
3/27/2025	37	50	31	33	1,500	1,006	35	50	32
3/26/2025	37	50	31	31	1,500	1,040	35	50	32
3/25/2025	37	50	31	25	1,500	1,131	35	50	32
3/24/2025	37	50	31	25	1,500	1,125	35	50	32
3/23/2025	37	50	31	30	1,500	1,049	35	50	32

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Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3/29/2025	75	100	25	31	1,500	1,037	9	400	364
3/28/2025	75	100	25	33	1,500	1,007	10	400	361
3/27/2025	75	100	25	33	1,500	1,006	9	400	365
3/26/2025	75	100	25	31	1,500	1,039	10	400	361
3/25/2025	75	100	25	25	1,500	1,131	9	400	364
3/24/2025	75	100	25	25	1,500	1,125	10	400	360
3/23/2025	75	100	25	30	1,500	1,049	12	400	352

## Harddisk Usage KLH\_PRD\_SRSBIDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3/29/2025	50	50	25	31	1,500	1,037	13	500	433
3/28/2025	50	50	25	33	1,500	1,007	13	500	433
3/27/2025	50	50	25	33	1,500	1,006	13	500	433
3/26/2025	50	50	25	31	1,500	1,040	15	500	427
3/25/2025	50	50	25	25	1,500	1,131	15	500	425
3/24/2025	50	50	25	25	1,500	1,125	15	500	425
3/23/2025	50	50	25	30	1,500	1,049	15	500	425

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## Harddisk Usage KLH\_PRD\_SRSD01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3/29/2025	75	100	25	31	1,500	1,037	14	1,000	864
3/28/2025	75	100	25	33	1,500	1,007	14	1,000	860
3/27/2025	75	100	25	33	1,500	1,006	14	1,000	859
3/26/2025	75	100	25	31	1,500	1,040	14	1,000	858
3/25/2025	75	100	25	25	1,500	1,131	14	1,000	860
3/24/2025	75	100	25	25	1,500	1,125	15	1,000	849
3/23/2025	75	100	25	30	1,500	1,049	16	1,000	836

## Harddisk Usage KLH\_PRD\_SRSD02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
3/29/2025	73	100	27	31	1,500	1,037	16	1,000	838
3/28/2025	73	100	27	33	1,500	1,007	17	1,000	834
3/27/2025	73	100	27	33	1,500	1,006	17	1,000	832
3/26/2025	73	100	27	31	1,500	1,040	17	1,000	831
3/25/2025	73	100	27	25	1,500	1,131	17	1,000	834
3/24/2025	73	100	27	25	1,500	1,125	18	1,000	822
3/23/2025	73	100	27	30	1,500	1,049	19	1,000	809

# Weekly SLA Customer Report

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## Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
3/29/2025	62	30	11	35	100	65	31	1,500	1,037
3/28/2025	62	30	11	35	100	65	33	1,500	1,007
3/27/2025	62	30	11	35	100	65	33	1,500	1,006
3/26/2025	62	30	11	35	100	65	31	1,500	1,040
3/25/2025	62	30	11	35	100	65	25	1,500	1,131
3/24/2025	62	30	11	36	100	64	25	1,500	1,125
3/23/2025	62	30	11	36	100	64	30	1,500	1,049

## Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

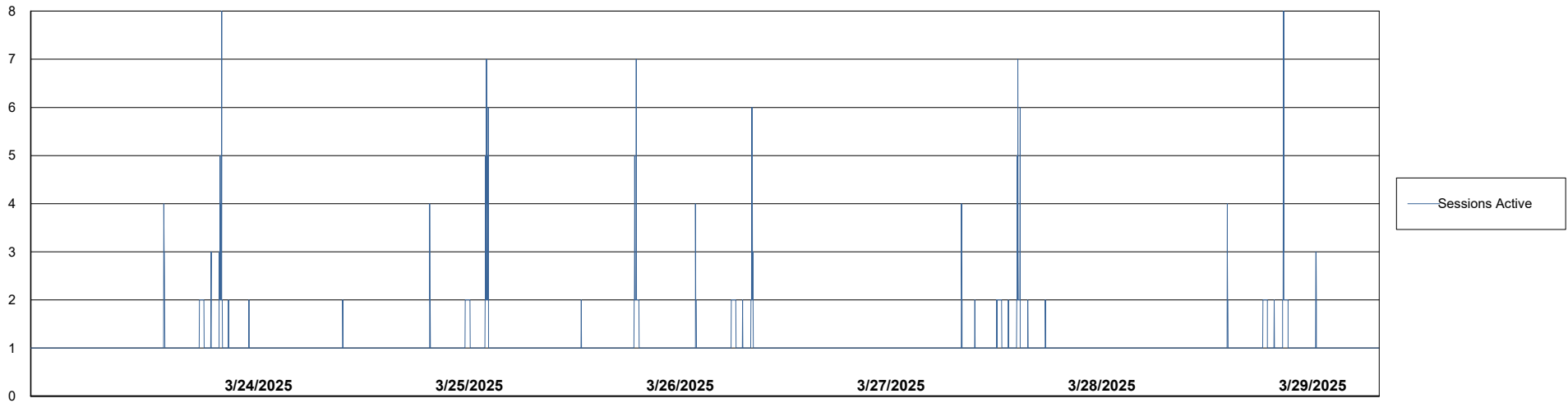
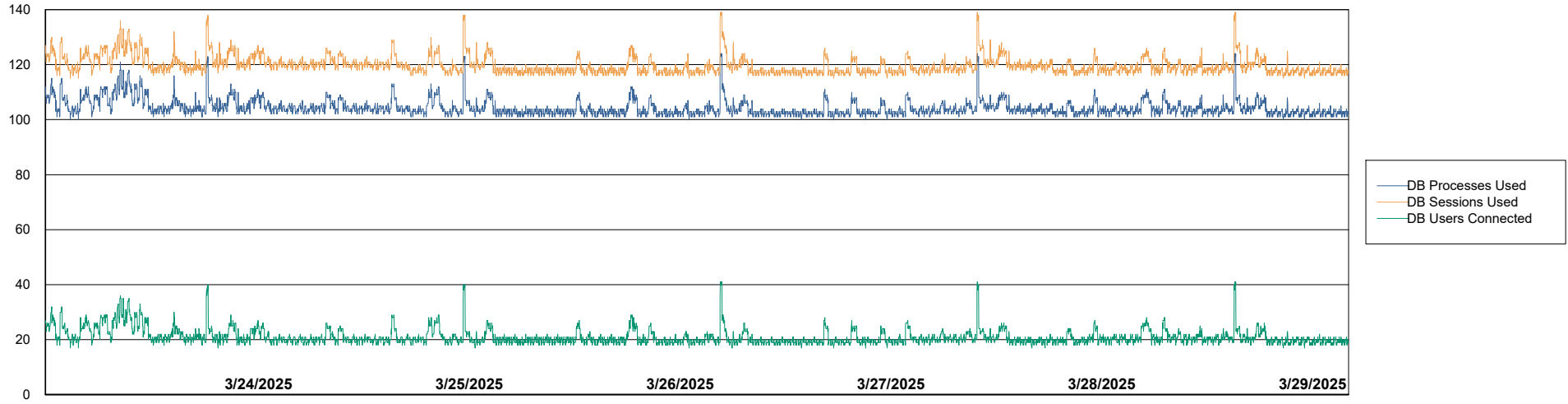
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	20	100	80
3/28/2025	21	100	79
3/27/2025	23	100	77
3/26/2025	25	100	75
3/25/2025	26	100	74
3/24/2025	28	100	72
3/23/2025	28	100	72

# Weekly SLA Customer Report

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## Database Performance Future Live KLH\_PRD\_SRSBIDB02\_ABS1

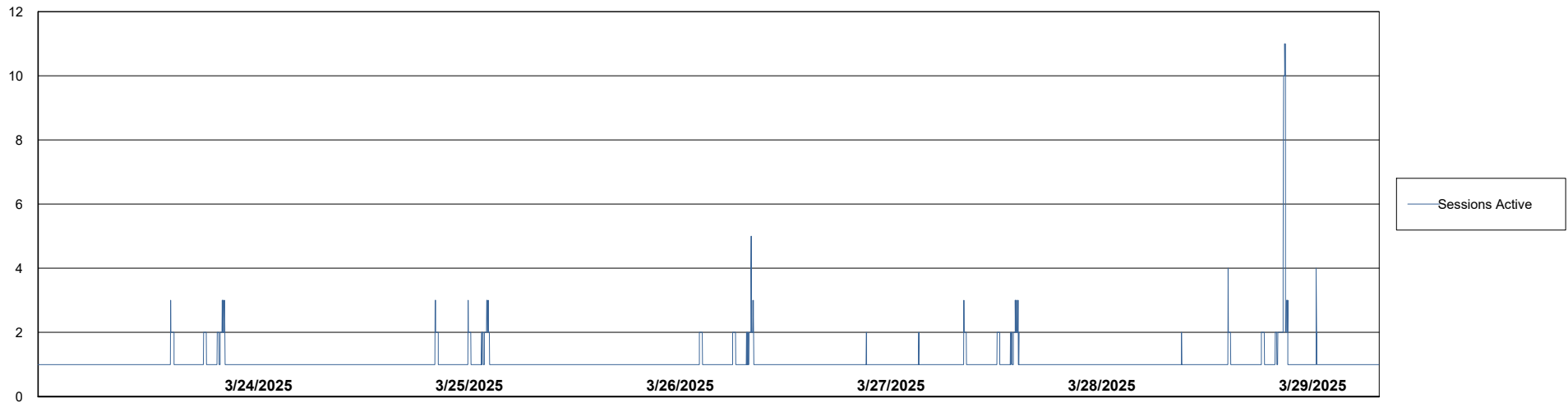
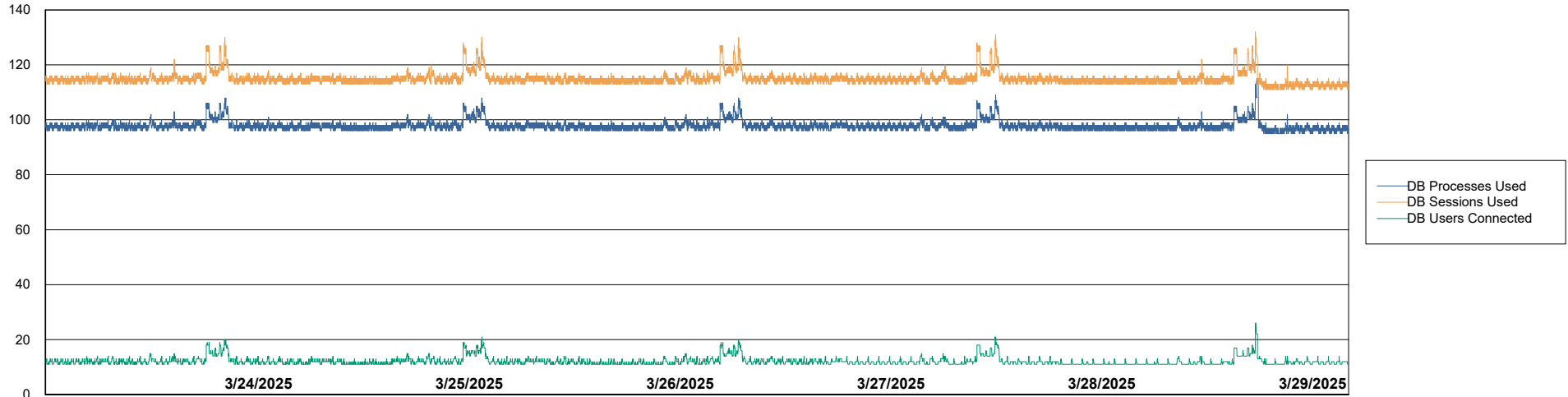


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## Database Performance KLH\_PRD\_SRSBIDB01\_ABS1

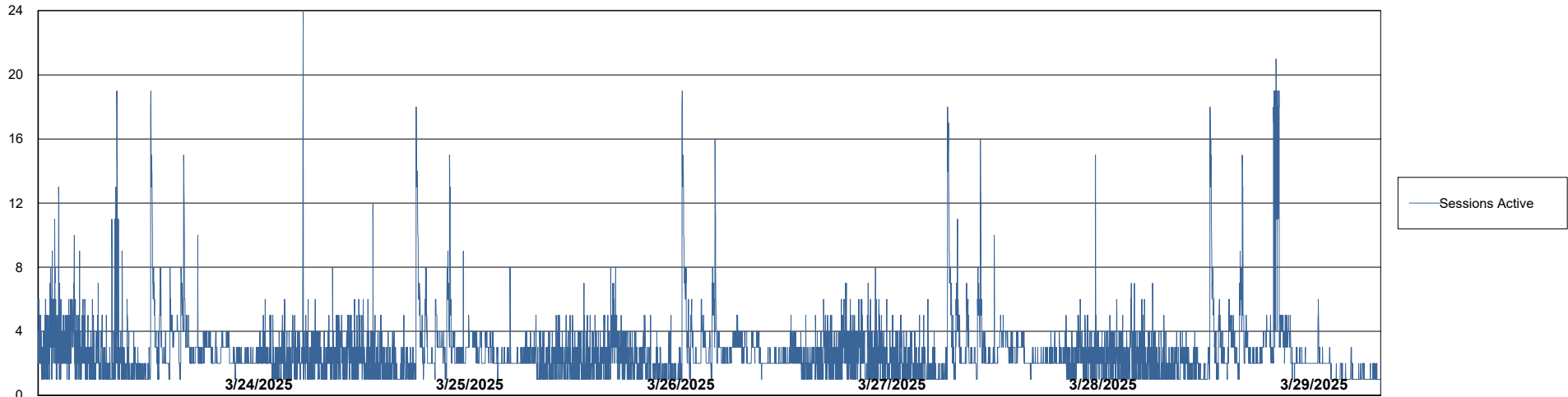
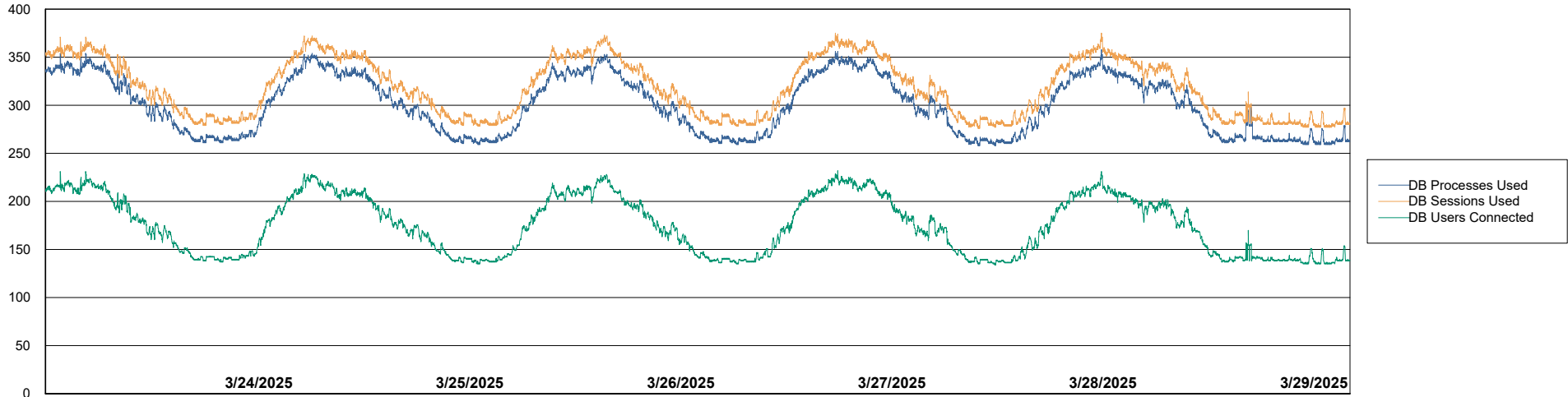


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSDDB01\_ABS1



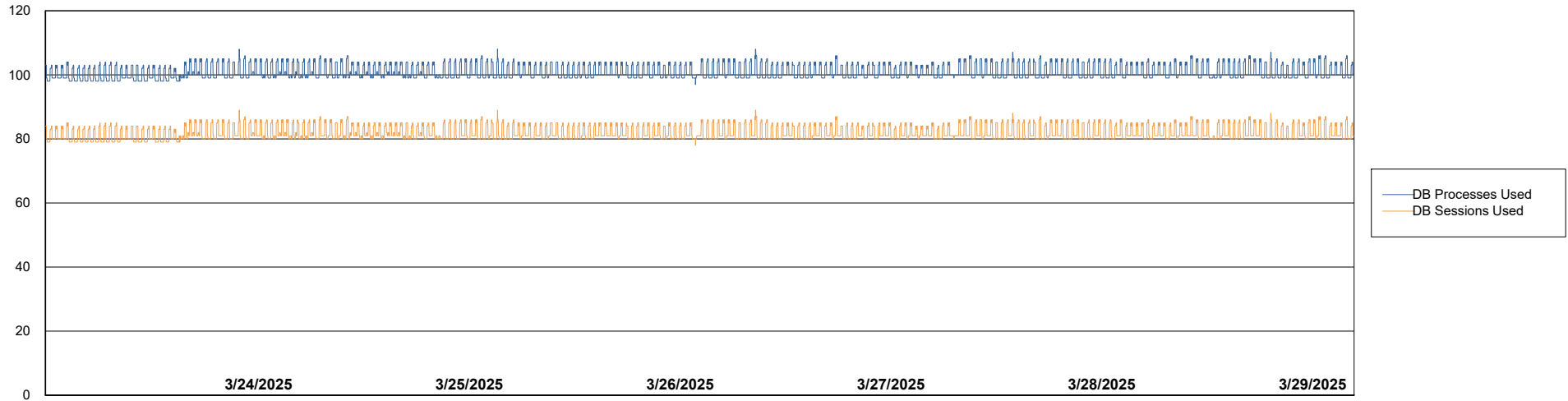
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



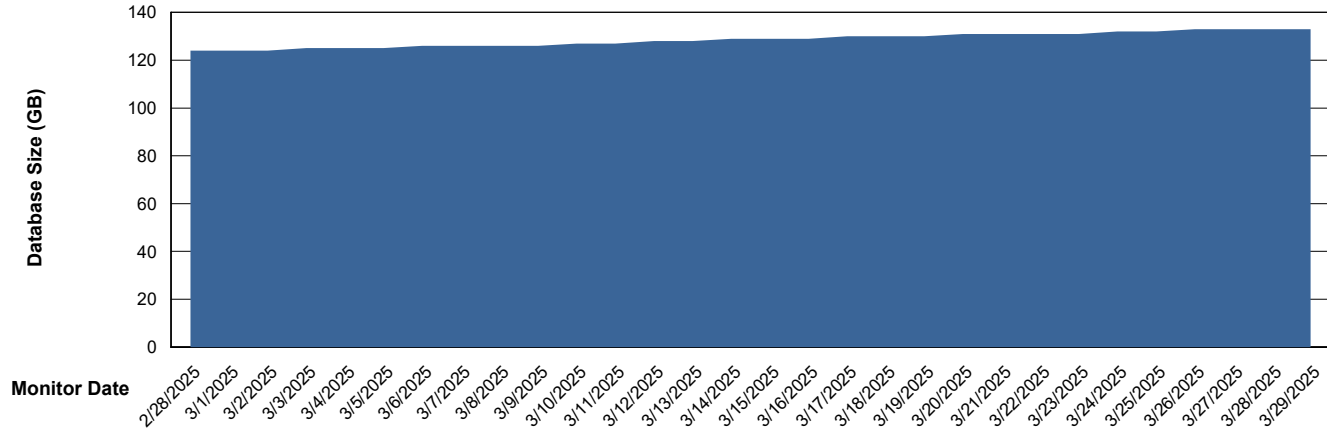
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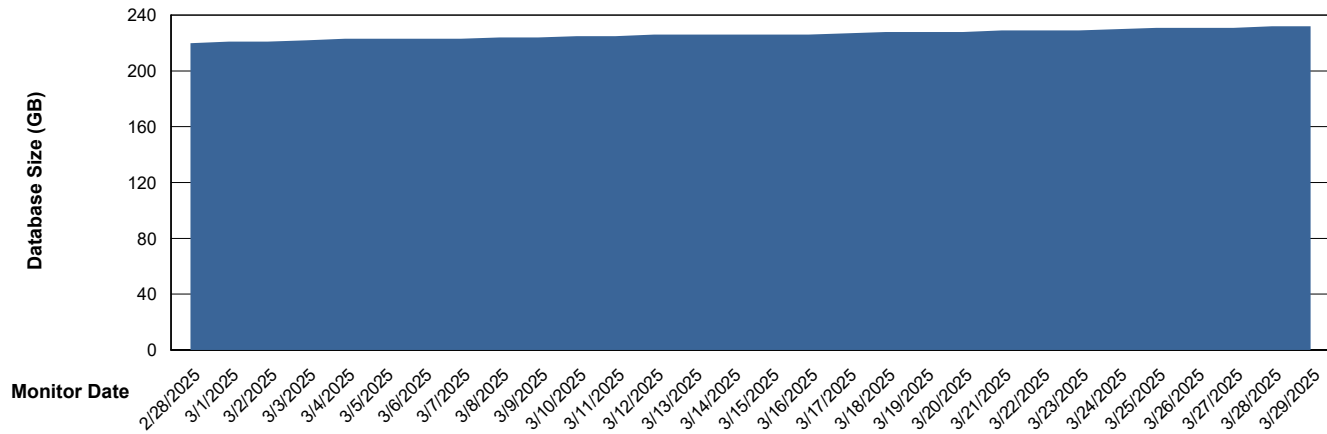
DATABASE SIZE Future Live KLH\_PRD\_SRSBIDB02\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



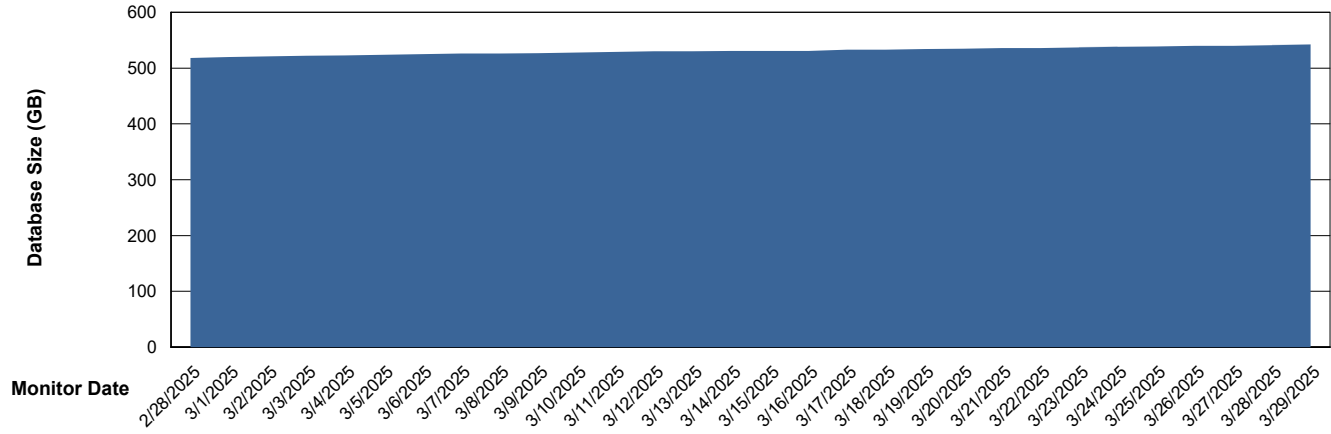
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Tablespace Future Live KLH\_PRD\_SRSBIDB02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	138	58	58
	INDX	158	72	54
3/28/2025	ABSDATA	138	58	58
	INDX	158	72	54
3/27/2025	ABSDATA	138	58	58
	INDX	158	72	54
3/26/2025	ABSDATA	138	58	58
	INDX	158	72	54
3/25/2025	ABSDATA	138	58	58
	INDX	158	72	55
3/24/2025	ABSDATA	138	58	58
	INDX	158	71	55
3/23/2025	ABSDATA	138	58	58
	INDX	158	71	55

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Database Tablespace      KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	96	80	17
	INDX	176	136	23
3/28/2025	ABSDATA	96	80	17
	INDX	176	136	23
3/27/2025	ABSDATA	96	80	17
	INDX	176	136	23
3/26/2025	ABSDATA	96	79	17
	INDX	176	136	23
3/25/2025	ABSDATA	96	79	17
	INDX	176	136	23
3/24/2025	ABSDATA	96	79	18
	INDX	176	135	23
3/23/2025	ABSDATA	94	79	16
	INDX	176	135	23

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Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	608	511	16
	INDX	16	13	21
3/28/2025	ABSDATA	608	510	16
	INDX	16	13	21
3/27/2025	ABSDATA	608	510	16
	INDX	16	13	21
3/26/2025	ABSDATA	608	509	16
	INDX	16	13	21
3/25/2025	ABSDATA	608	508	16
	INDX	16	13	21
3/24/2025	ABSDATA	608	507	17
	INDX	15	13	16
3/23/2025	ABSDATA	608	506	17
	INDX	15	13	16

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	Mon 24/3/2025	Tue 25/3/2025	Wed 26/3/2025	Thu 27/3/2025	Fri 28/3/2025	Sat 29/3/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	KLH_PRD_SRSBIDB01_ABS1
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Tue, 25-03-2025	None
Thu, 27-03-2025	None
Sun, 23-03-2025	None
Tue, 25-03-2025	None
Thu, 27-03-2025	None
Sun, 23-03-2025	None
Wed, 26-03-2025	None
Wed, 26-03-2025	None
Sat, 29-03-2025	None
Fri, 28-03-2025	None
Sat, 29-03-2025	None
Fri, 28-03-2025	None
Mon, 24-03-2025	None
Mon, 24-03-2025	None

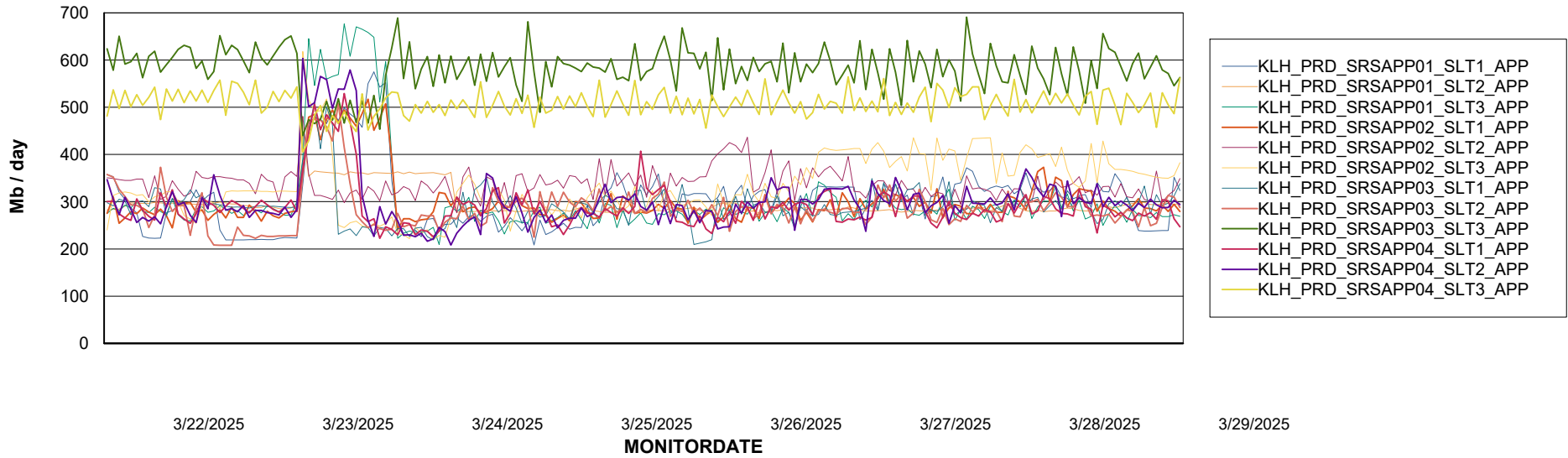
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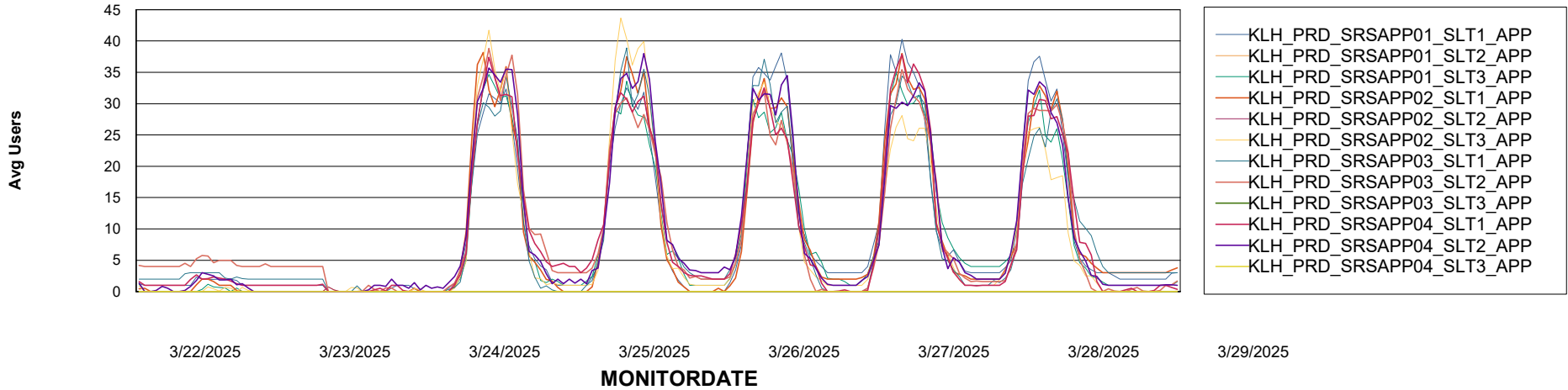


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



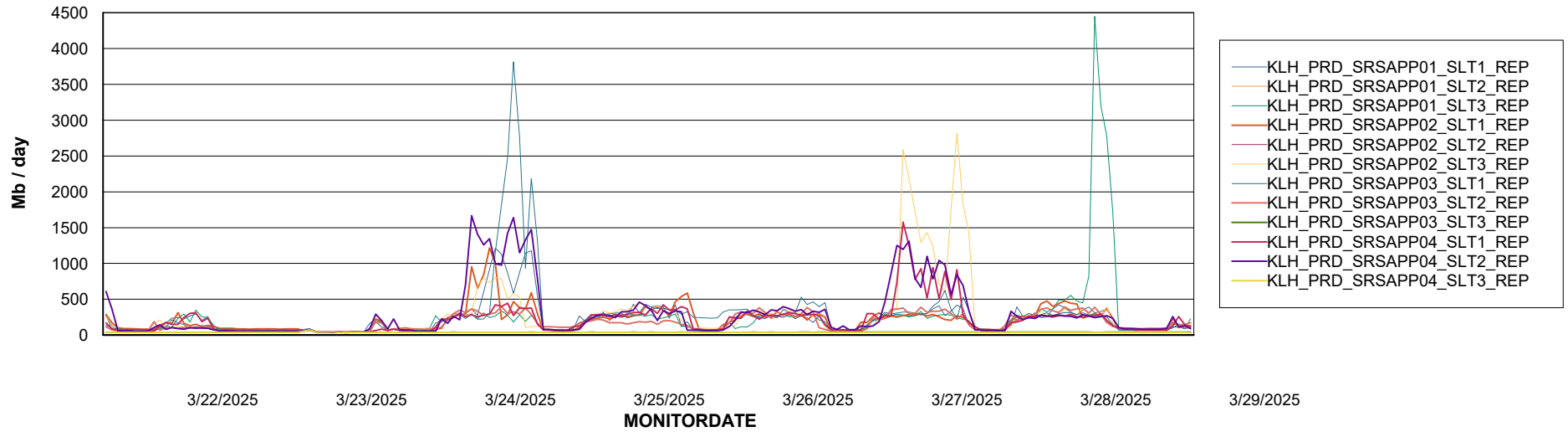
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



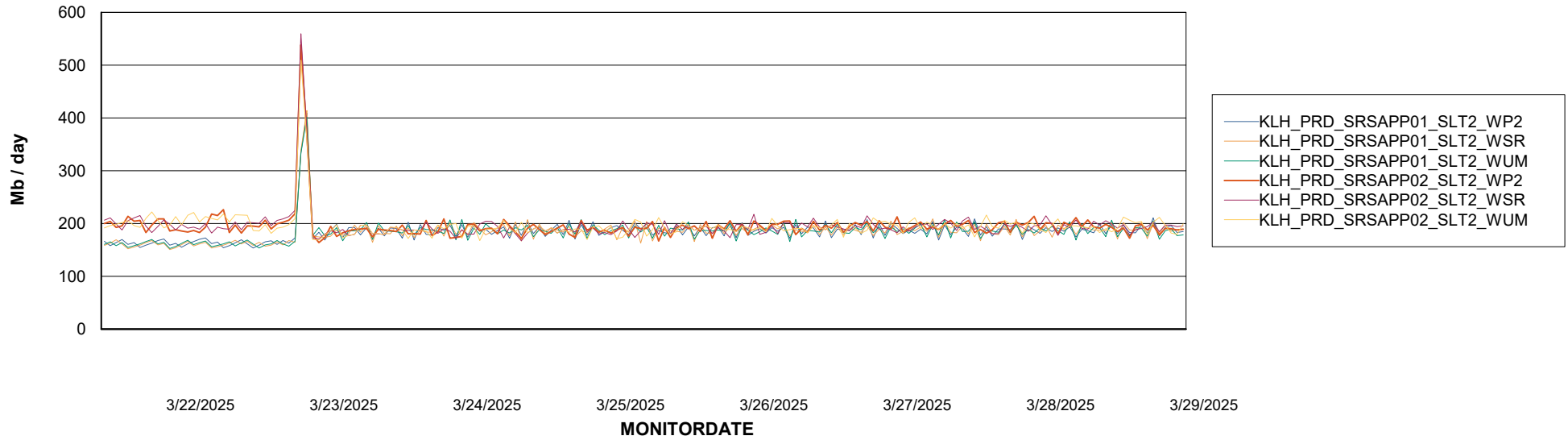
# Weekly SLA Customer Report

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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Disaster per ABS component

