

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/29/2025	30	149	105	18	900	740
3/28/2025	30	149	105	19	900	730
3/27/2025	30	149	105	19	900	729
3/26/2025	30	149	105	19	900	729
3/25/2025	30	149	105	19	900	729
3/24/2025	30	149	105	19	900	729
3/23/2025	30	149	105	19	900	730

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	46	89	48
3/28/2025	46	89	48
3/27/2025	46	89	48
3/26/2025	46	89	48
3/25/2025	46	89	48
3/24/2025	46	89	48
3/23/2025	46	89	48

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	61	79	31
3/28/2025	61	79	31
3/27/2025	60	79	32
3/26/2025	60	79	32
3/25/2025	60	79	32
3/24/2025	60	79	32
3/23/2025	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	39	79	49
3/28/2025	39	79	49
3/27/2025	39	79	49
3/26/2025	39	79	49
3/25/2025	39	79	49
3/24/2025	39	79	49
3/23/2025	39	79	48

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	37	149	94
3/28/2025	37	149	94
3/27/2025	37	149	94
3/26/2025	37	149	94
3/25/2025	37	149	94
3/24/2025	37	149	94
3/23/2025	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/29/2025	42	149	87	17	1,843	1,539
3/28/2025	42	149	87	16	1,843	1,542
3/27/2025	42	149	87	16	1,843	1,540
3/26/2025	42	149	87	16	1,843	1,540
3/25/2025	42	149	87	16	1,843	1,541
3/24/2025	42	149	87	17	1,843	1,539
3/23/2025	42	149	86	17	1,843	1,532

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/29/2025	62	199	77	17	1,843	1,534	66	500	172
3/28/2025	62	199	77	17	1,843	1,536	71	500	145
3/27/2025	62	199	77	17	1,843	1,534	68	500	161
3/26/2025	62	199	77	17	1,843	1,534	70	500	149
3/25/2025	62	199	77	17	1,843	1,533	71	500	147
3/24/2025	62	199	77	17	1,843	1,525	70	500	149
3/23/2025	62	199	77	18	1,843	1,510	71	500	147

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	62	79	30
3/28/2025	62	79	30
3/27/2025	62	79	30
3/26/2025	62	79	30
3/25/2025	62	79	30
3/24/2025	62	79	30
3/23/2025	62	79	30

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	54	79	36
3/28/2025	54	79	36
3/27/2025	54	79	36
3/26/2025	54	79	36
3/25/2025	54	79	36
3/24/2025	54	79	36
3/23/2025	54	79	36

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	32	149	102
3/28/2025	32	149	102
3/27/2025	32	149	101
3/26/2025	32	149	101
3/25/2025	32	149	101
3/24/2025	33	149	101
3/23/2025	33	149	101

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

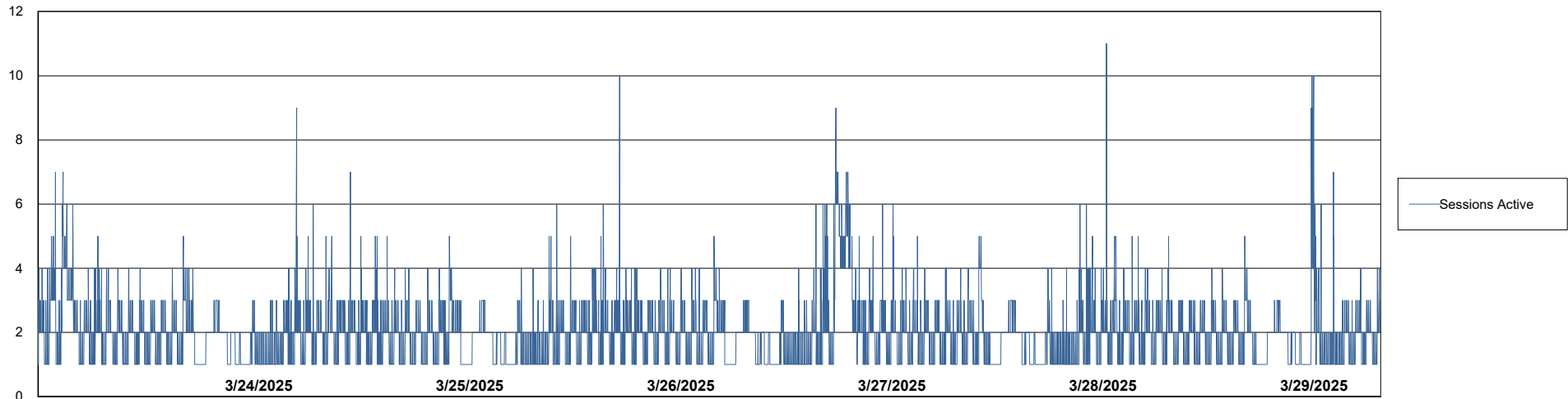
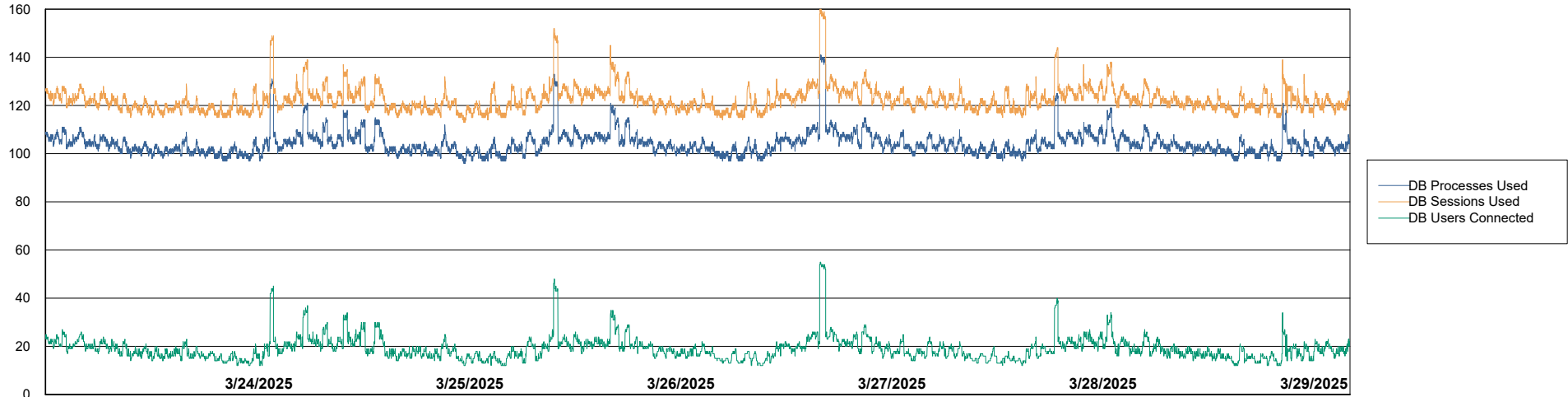
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/29/2025	49	149	76
3/28/2025	49	149	76
3/27/2025	49	149	76
3/26/2025	49	149	76
3/25/2025	49	149	76
3/24/2025	49	149	76
3/23/2025	49	149	76

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Database Performance JSG_PRD_BASHIR_DB_ABS1



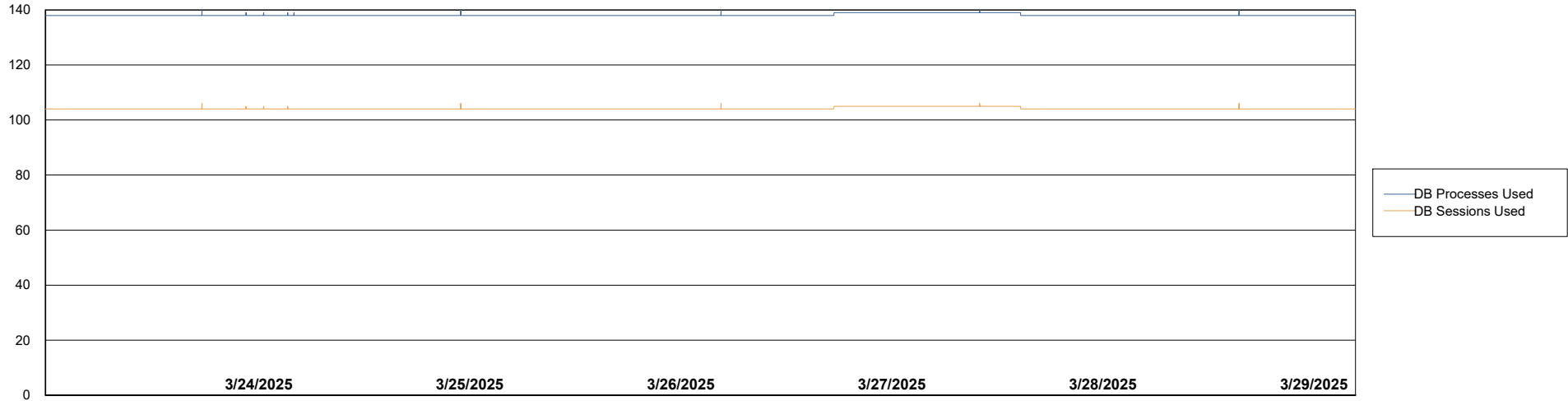
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

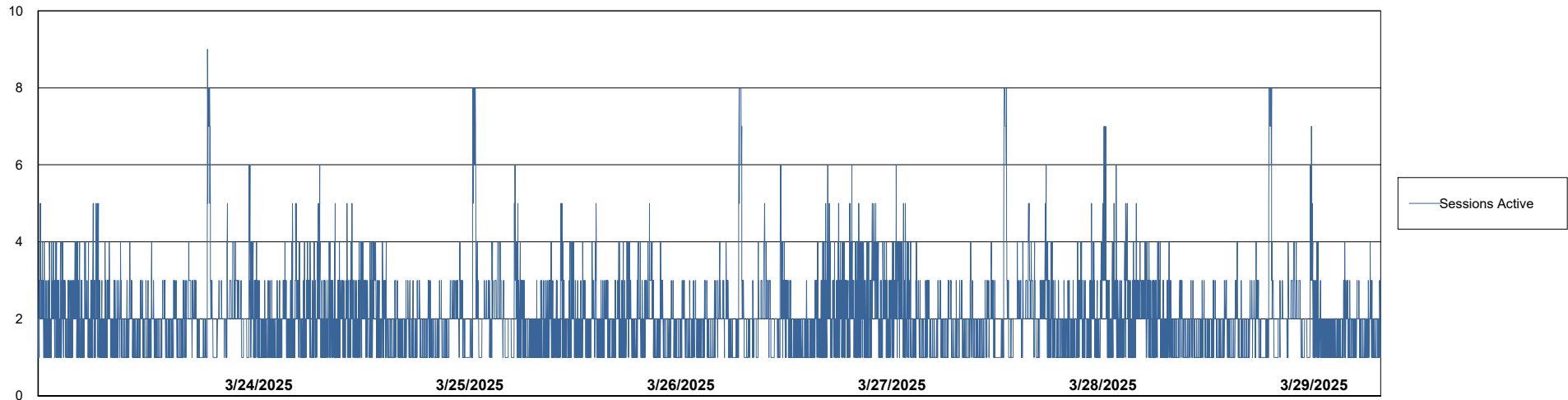
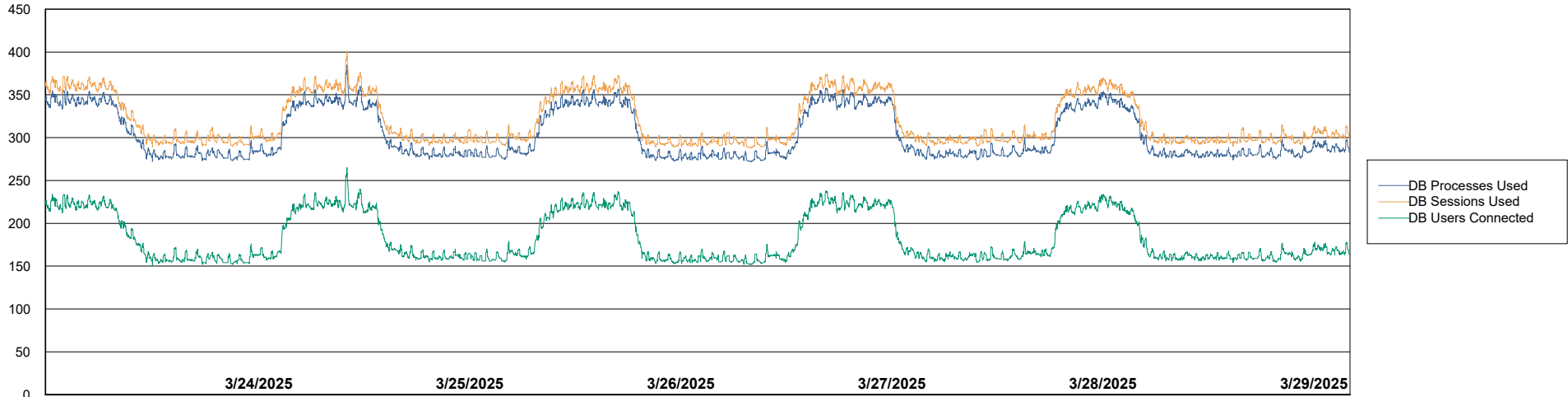


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



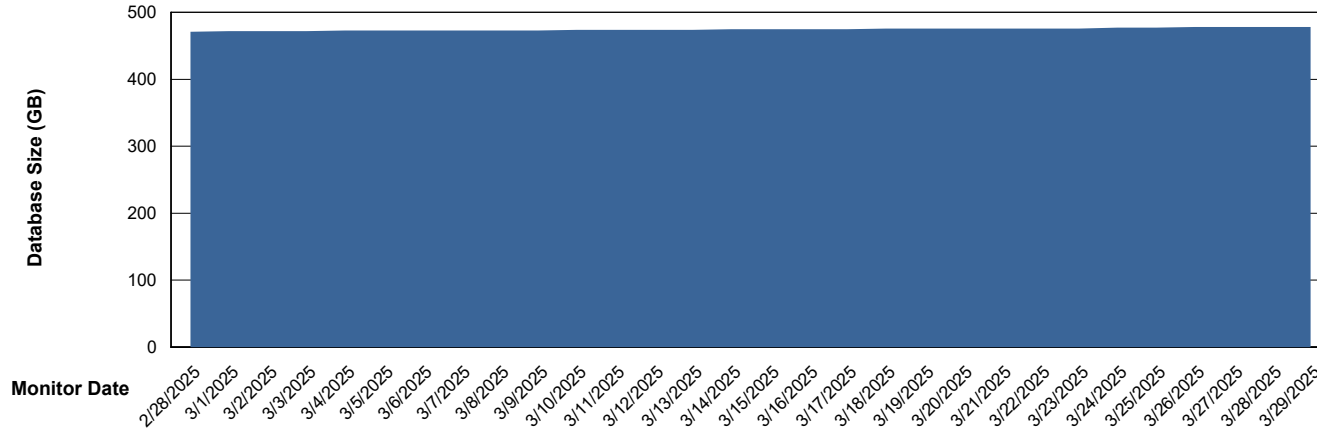
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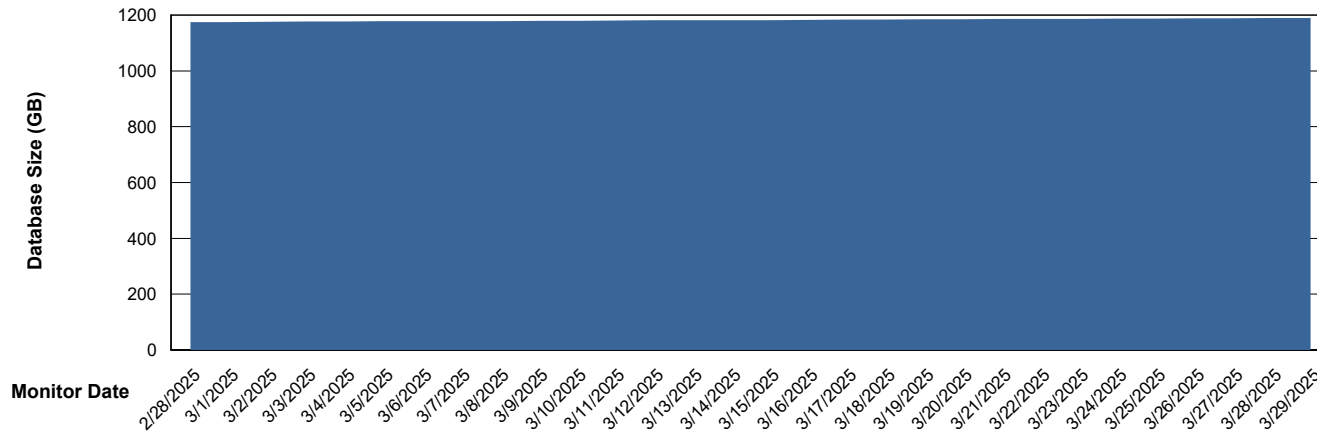
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	240	203	15
	INDX	320	270	16
3/28/2025	ABSDATA	240	203	15
	INDX	320	270	16
3/27/2025	ABSDATA	240	203	15
	INDX	320	270	16
3/26/2025	ABSDATA	240	203	15
	INDX	320	270	16
3/25/2025	ABSDATA	240	203	15
	INDX	320	270	16
3/24/2025	ABSDATA	240	203	16
	INDX	320	270	16
3/23/2025	ABSDATA	240	203	16
	INDX	320	269	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/29/2025	ABSDATA	1,322	1,114	16
	INDX	66	55	16
3/28/2025	ABSDATA	1,322	1,114	16
	INDX	66	55	17
3/27/2025	ABSDATA	1,322	1,114	16
	INDX	66	55	17
3/26/2025	ABSDATA	1,322	1,113	16
	INDX	66	55	17
3/25/2025	ABSDATA	1,322	1,113	16
	INDX	66	55	17
3/24/2025	ABSDATA	1,322	1,112	16
	INDX	66	55	17
3/23/2025	ABSDATA	1,322	1,111	16
	INDX	66	55	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 24/3/2025	Tue 25/3/2025	Wed 26/3/2025	Thu 27/3/2025	Fri 28/3/2025	Sat 29/3/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 23-03-2025	None
Wed, 26-03-2025	None
Sat, 29-03-2025	None
Sun, 23-03-2025	None
Wed, 26-03-2025	None
Fri, 28-03-2025	None
Mon, 24-03-2025	None
Mon, 24-03-2025	None
Tue, 25-03-2025	None
Fri, 28-03-2025	None
Thu, 27-03-2025	None
Tue, 25-03-2025	None
Thu, 27-03-2025	None
Sat, 29-03-2025	None

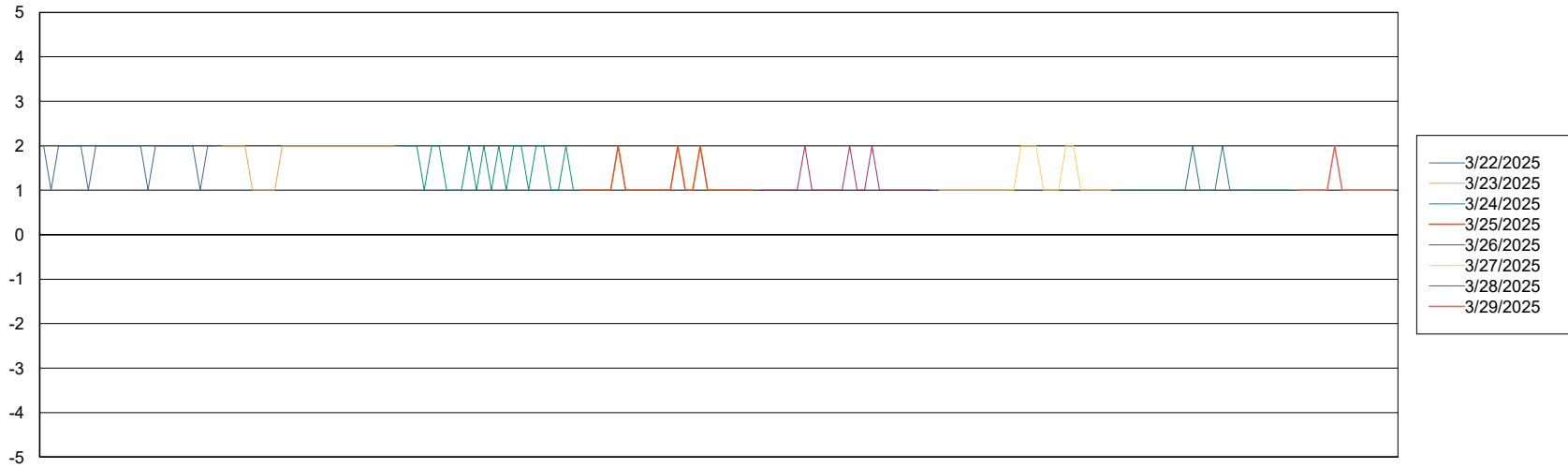
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



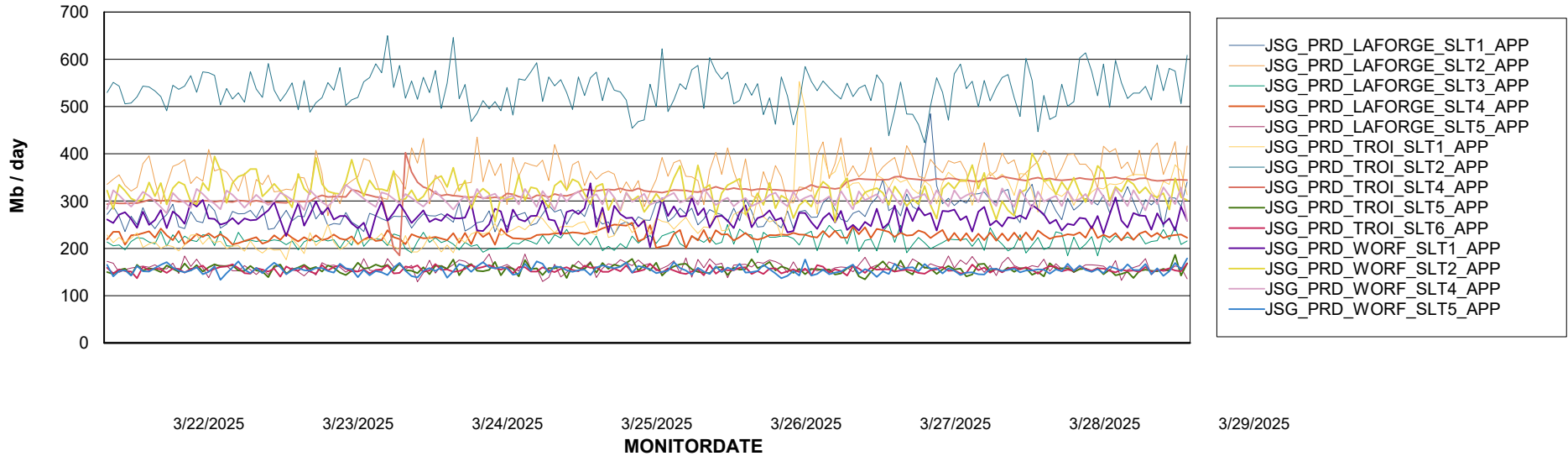
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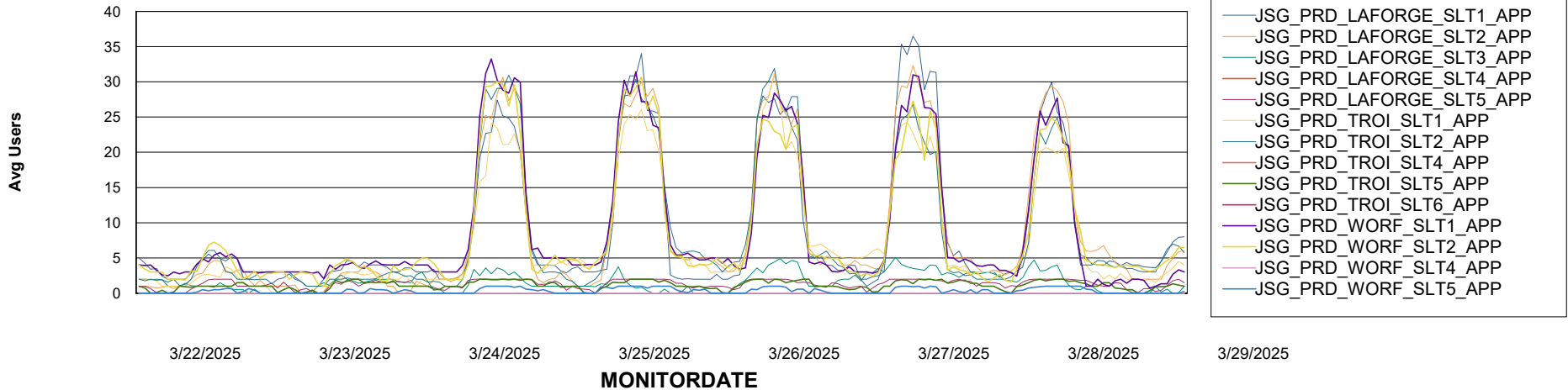


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



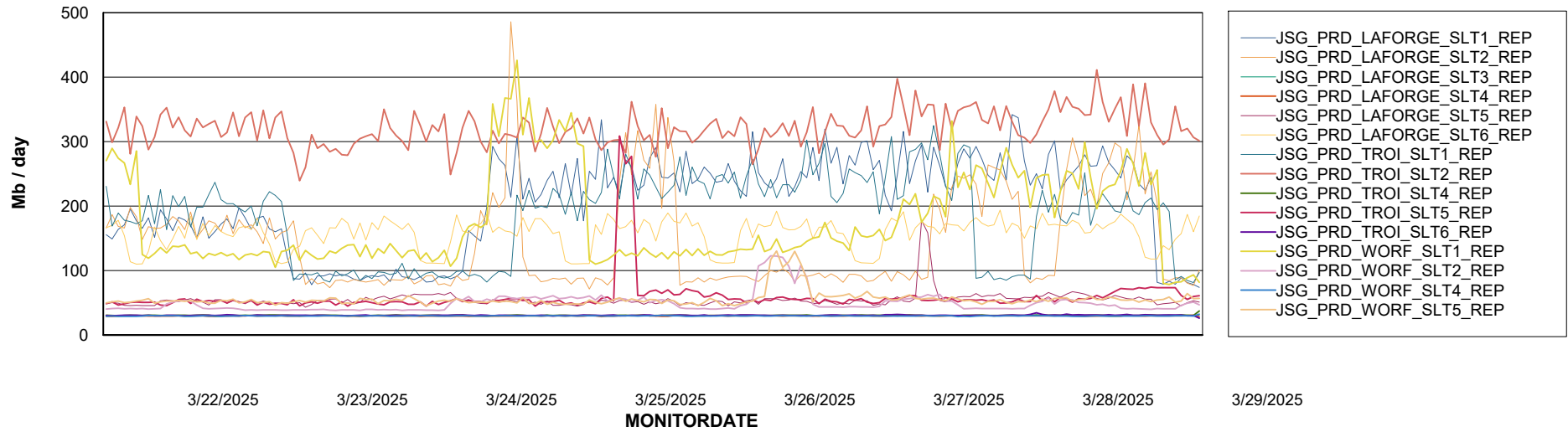
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



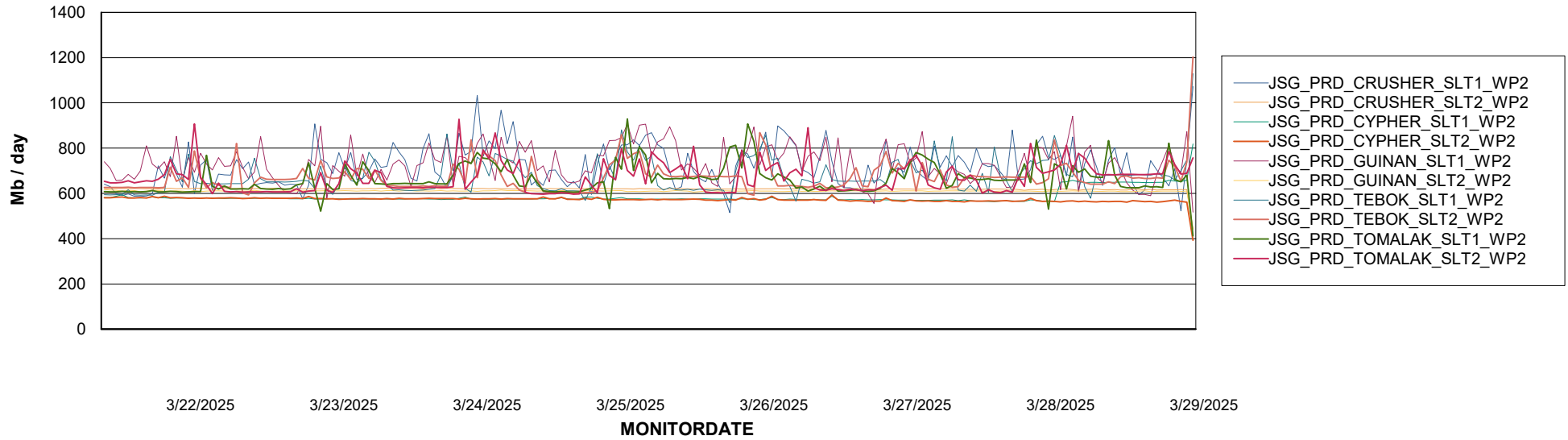
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ABSSolute Web Component Services

Avg memory used per ABS Web component

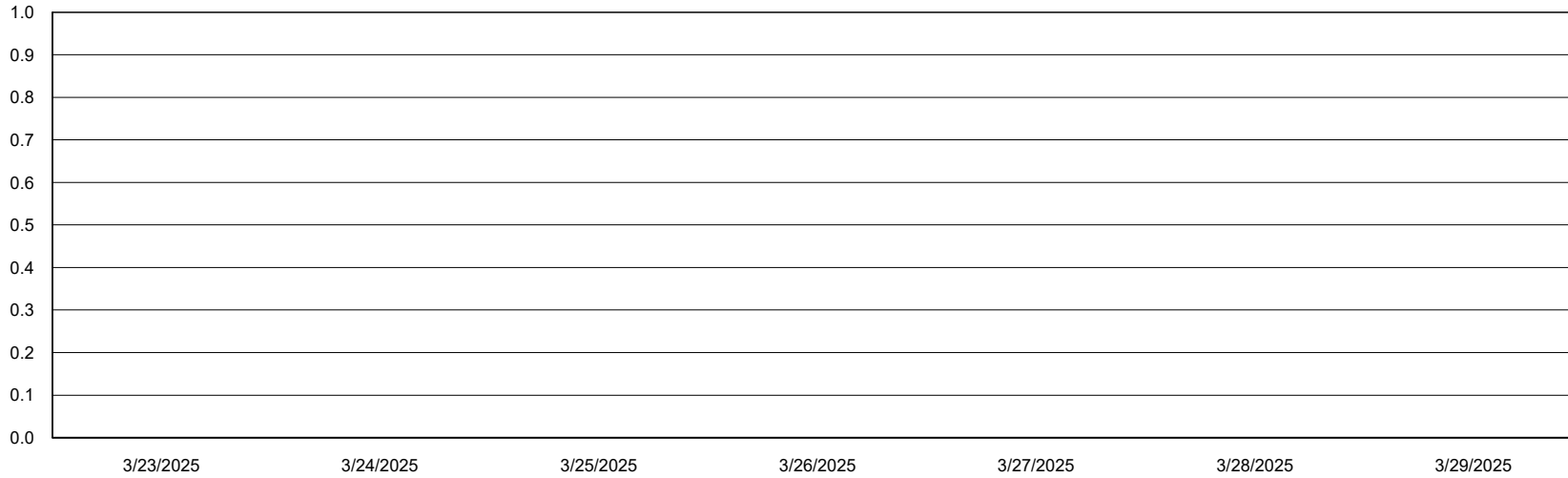


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP