

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/22/2025	59	199	82	39	500	304	81	200	38
3/21/2025	59	199	82	39	500	304	82	200	36
3/20/2025	59	199	82	39	500	304	82	200	36
3/19/2025	59	199	82	39	500	304	82	200	36
3/18/2025	59	199	83	39	500	304	83	200	34
3/17/2025	59	199	82	39	500	304	85	200	29
3/16/2025	59	199	82	39	500	304	88	200	24

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/22/2025	44	100	56	17	900	751	78	400	86
3/21/2025	44	100	56	17	900	747	79	400	85
3/20/2025	44	100	56	17	900	747	78	400	88
3/19/2025	44	100	56	17	900	747	78	400	90
3/18/2025	44	100	56	17	900	747	78	400	88
3/17/2025	44	100	56	17	900	744	78	400	89
3/16/2025	44	100	56	18	900	736	77	400	91

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/22/2025	65	279	98	26	838	620	92	559	46
3/21/2025	65	279	97	26	838	620	92	559	45
3/20/2025	65	279	97	26	838	620	91	559	48
3/19/2025	65	279	98	26	838	620	91	559	50
3/18/2025	65	279	98	26	838	620	91	559	49
3/17/2025	65	279	98	26	838	620	91	559	49
3/16/2025	65	279	98	26	838	620	91	559	51

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	55	100	45
3/21/2025	55	100	45
3/20/2025	55	100	45
3/19/2025	55	100	45
3/18/2025	55	100	45
3/17/2025	55	100	45
3/16/2025	55	100	45

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	65	100	35
3/21/2025	65	100	35
3/20/2025	65	100	35
3/19/2025	65	100	35
3/18/2025	65	100	35
3/17/2025	65	100	35
3/16/2025	65	100	35

Harddisk Usage NOA_PRD_NovoLink

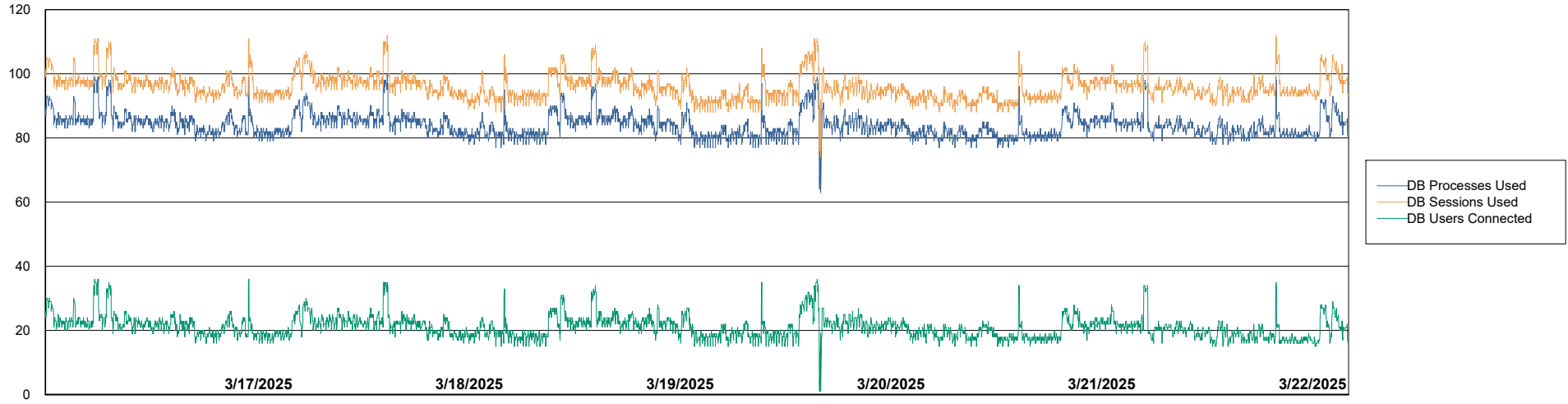
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	70	100	30
3/21/2025	70	100	30
3/20/2025	71	100	29
3/19/2025	71	100	29
3/18/2025	71	100	29
3/17/2025	71	100	29
3/16/2025	71	100	29

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Database Performance NOA_PRD_NHSBI_ABS1

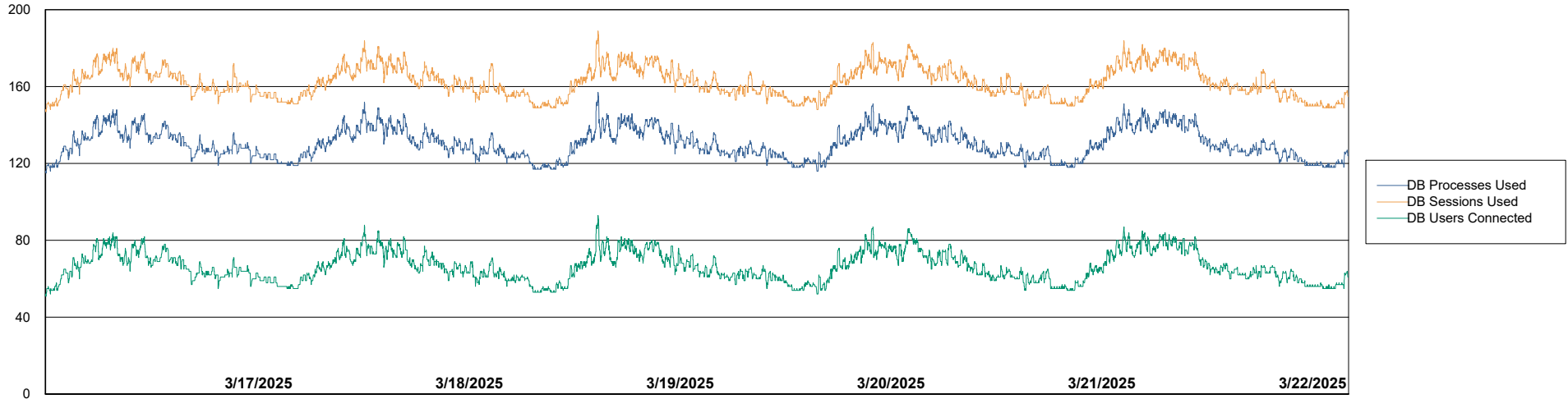


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Database Performance NOA_PRD_NovoABS01_ABS1



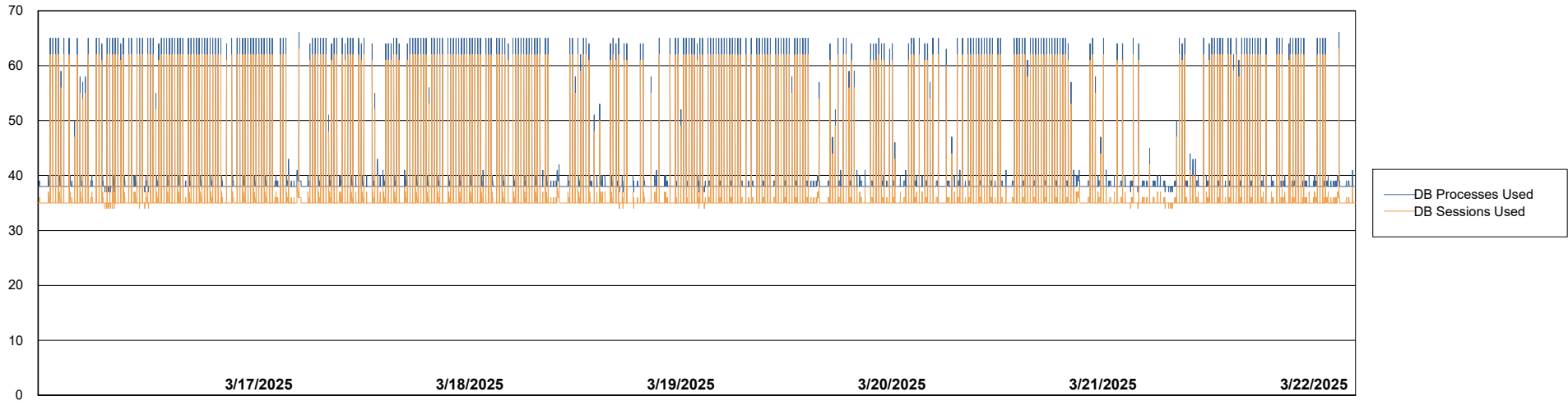
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



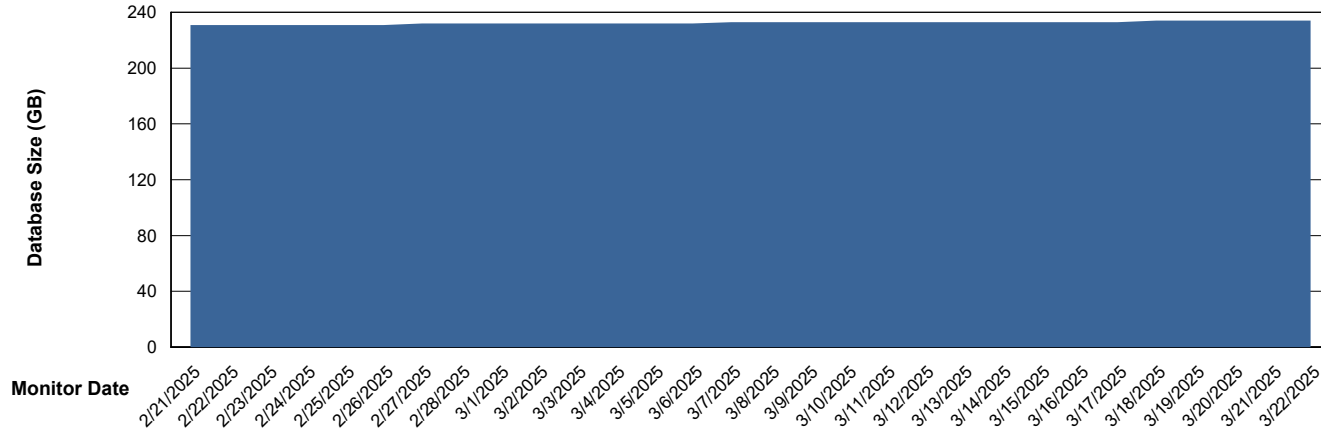
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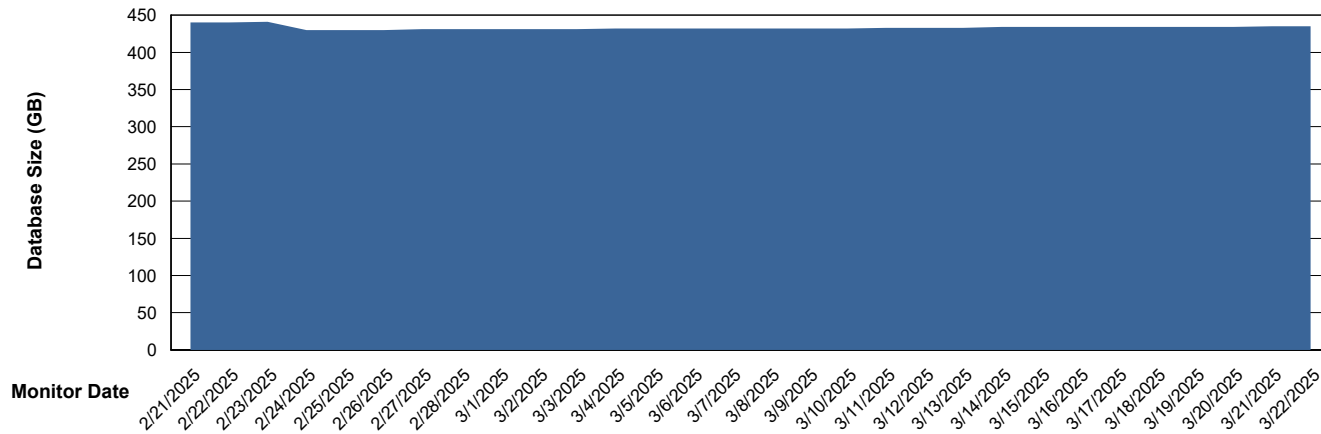
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/22/2025	ABSDATA	143	118	18
	INDX	131	110	16
3/21/2025	ABSDATA	143	118	18
	INDX	131	110	16
3/20/2025	ABSDATA	143	118	18
	INDX	131	110	16
3/19/2025	ABSDATA	143	118	18
	INDX	131	110	16
3/18/2025	ABSDATA	143	118	18
	INDX	131	109	16
3/17/2025	ABSDATA	143	118	18
	INDX	131	109	16
3/16/2025	ABSDATA	143	117	18
	INDX	131	109	17

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/22/2025	ABSDATA	195	152	22
	INDX	326	269	17
3/21/2025	ABSDATA	195	152	22
	INDX	326	269	17
3/20/2025	ABSDATA	195	152	22
	INDX	326	269	17
3/19/2025	ABSDATA	195	152	22
	INDX	326	269	17
3/18/2025	ABSDATA	195	152	22
	INDX	326	269	18
3/17/2025	ABSDATA	195	152	22
	INDX	326	269	18
3/16/2025	ABSDATA	195	152	22
	INDX	326	269	18

BI last ETL error for NOA_PRD_NHSBI_ABS1

Wed, 19-03-2025	None
Sat, 22-03-2025	None
Sun, 16-03-2025	None
Thu, 20-03-2025	None
Tue, 18-03-2025	None
Fri, 21-03-2025	None
Mon, 17-03-2025	None

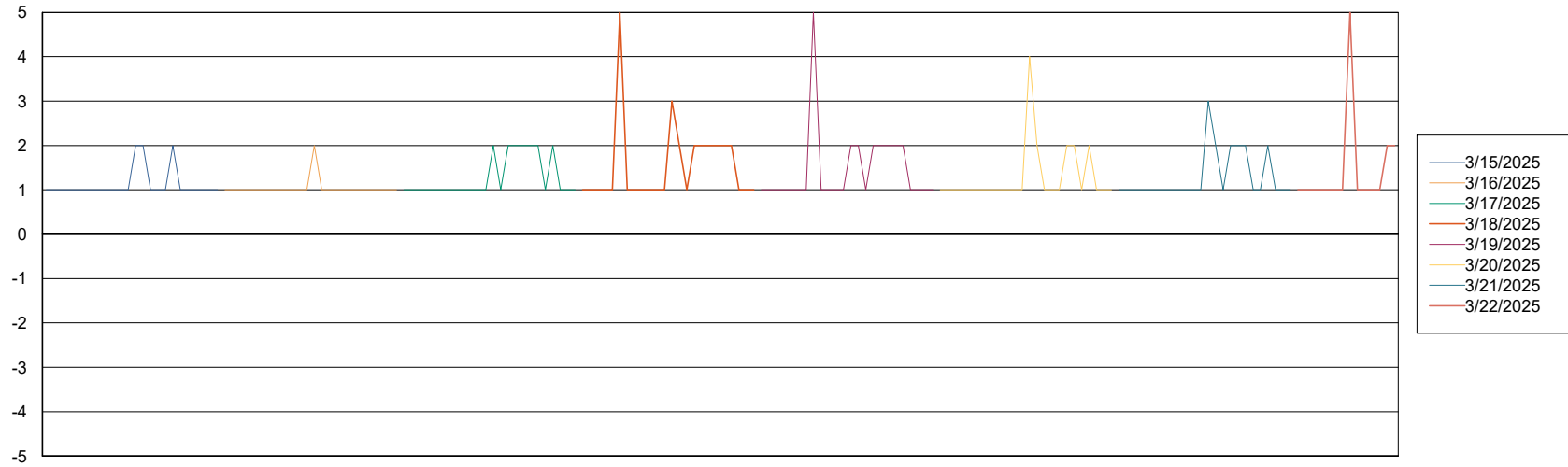
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



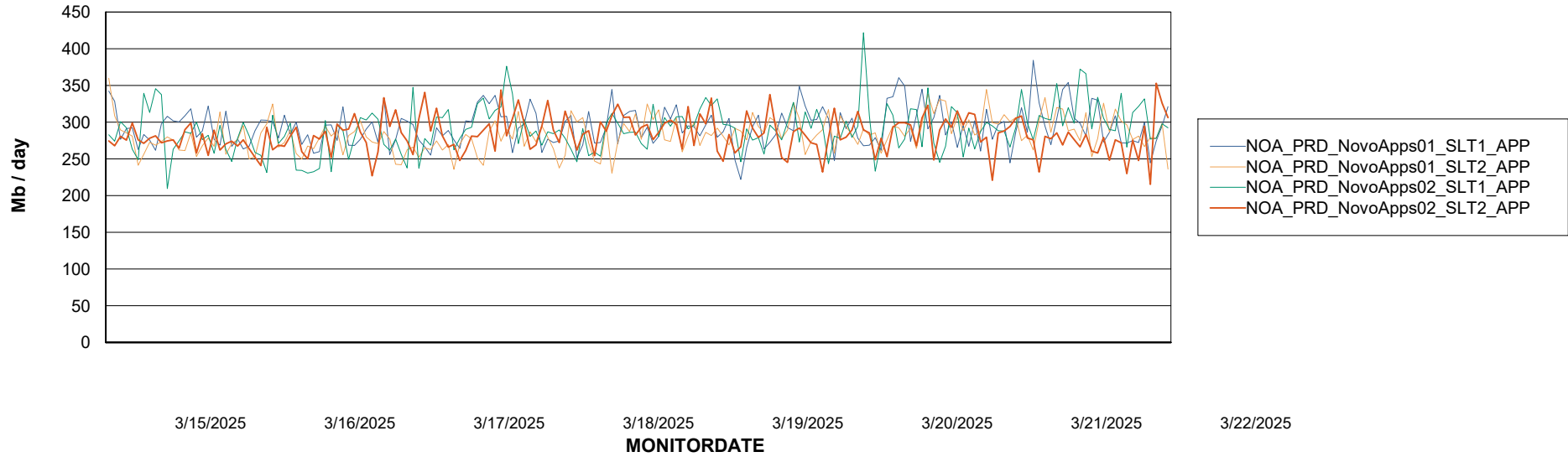
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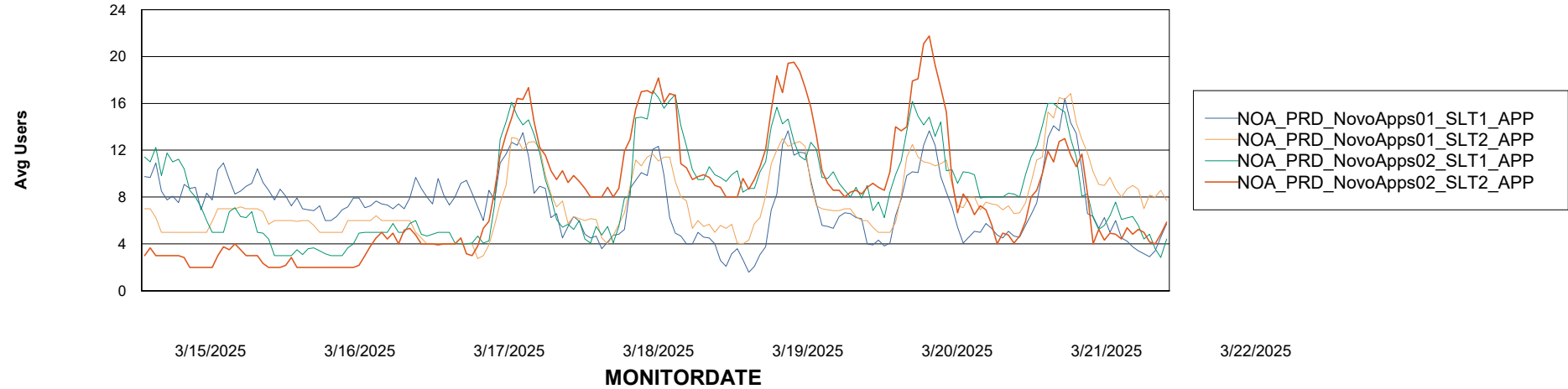


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



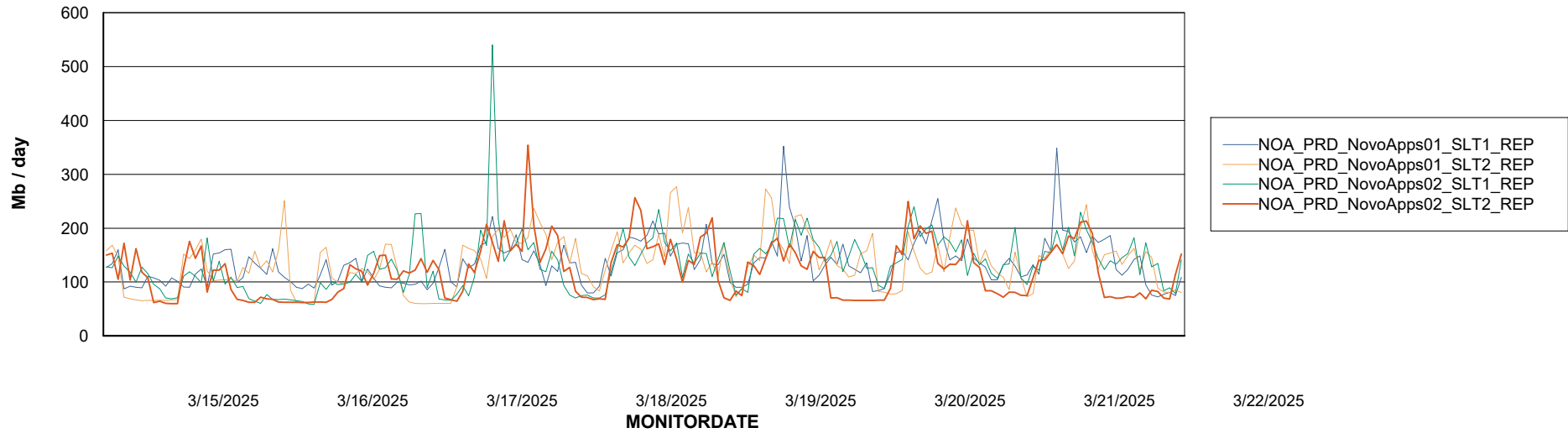
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



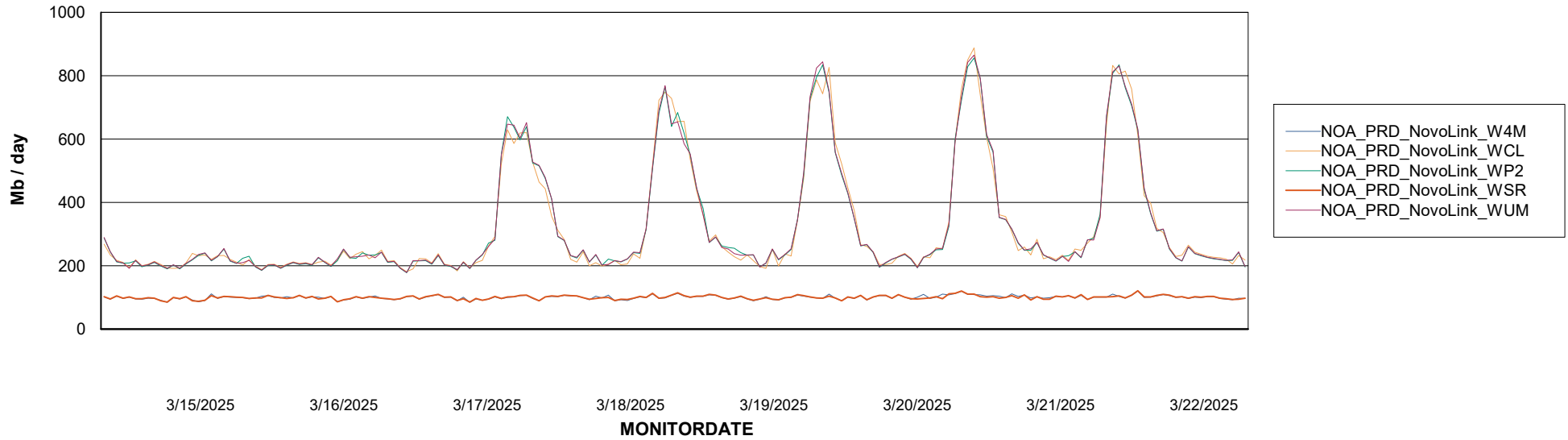
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ABSSolute Web Component Services

Avg memory used per ABS Web component

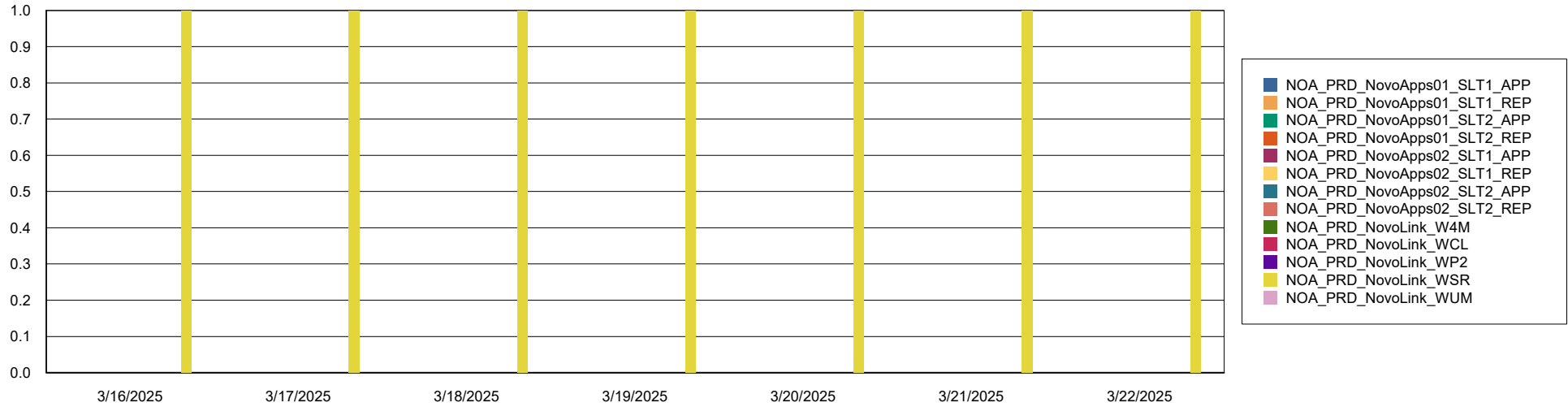


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Disaster per ABS component



- NOA_PRD_NovoApps01_SLT1_APP
- NOA_PRD_NovoApps01_SLT1_REP
- NOA_PRD_NovoApps01_SLT2_APP
- NOA_PRD_NovoApps01_SLT2_REP
- NOA_PRD_NovoApps02_SLT1_APP
- NOA_PRD_NovoApps02_SLT1_REP
- NOA_PRD_NovoApps02_SLT2_APP
- NOA_PRD_NovoApps02_SLT2_REP
- NOA_PRD_NovoLink_W4M
- NOA_PRD_NovoLink_WCL
- NOA_PRD_NovoLink_WP2
- NOA_PRD_NovoLink_WSR
- NOA_PRD_NovoLink_WUM