

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/22/2025	30	149	105	18	900	740
3/21/2025	30	149	105	19	900	729
3/20/2025	30	149	105	19	900	729
3/19/2025	30	149	105	19	900	729
3/18/2025	30	149	105	19	900	729
3/17/2025	30	149	105	19	900	729
3/16/2025	30	149	105	19	900	729

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	46	89	48
3/21/2025	46	89	48
3/20/2025	46	89	48
3/19/2025	46	89	48
3/18/2025	46	89	48
3/17/2025	47	89	47
3/16/2025	48	89	46

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	60	79	32
3/21/2025	60	79	32
3/20/2025	60	79	32
3/19/2025	58	79	33
3/18/2025	58	79	34
3/17/2025	59	79	33
3/16/2025	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	39	79	48
3/21/2025	39	79	48
3/20/2025	39	79	48
3/19/2025	39	79	48
3/18/2025	39	79	48
3/17/2025	40	79	48
3/16/2025	40	79	47

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	37	149	94
3/21/2025	37	149	94
3/20/2025	37	149	94
3/19/2025	37	149	94
3/18/2025	37	149	94
3/17/2025	37	149	94
3/16/2025	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
3/22/2025	42	149	86	17	1,843	1,537
3/21/2025	42	149	86	16	1,843	1,540
3/20/2025	42	149	86	16	1,843	1,540
3/19/2025	42	149	86	16	1,843	1,541
3/18/2025	42	149	86	16	1,843	1,542
3/17/2025	42	149	86	16	1,843	1,539
3/16/2025	42	149	86	17	1,843	1,533

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/22/2025	62	199	77	18	1,843	1,507	65	500	175
3/21/2025	62	199	77	18	1,843	1,513	71	500	147
3/20/2025	62	199	77	17	1,843	1,534	70	500	151
3/19/2025	62	199	77	17	1,843	1,535	68	500	161
3/18/2025	62	199	77	17	1,843	1,533	70	500	149
3/17/2025	62	199	77	17	1,843	1,522	71	500	146
3/16/2025	62	199	76	18	1,843	1,507	70	500	149

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	62	79	30
3/21/2025	62	79	30
3/20/2025	52	79	38
3/19/2025	52	79	38
3/18/2025	53	79	38
3/17/2025	54	79	37
3/16/2025	54	79	37

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	54	79	36
3/21/2025	54	79	36
3/20/2025	54	79	36
3/19/2025	54	79	36
3/18/2025	55	79	36
3/17/2025	56	79	35
3/16/2025	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	33	149	101
3/21/2025	33	149	101
3/20/2025	33	149	100
3/19/2025	33	149	100
3/18/2025	33	149	100
3/17/2025	33	149	100
3/16/2025	33	149	100

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

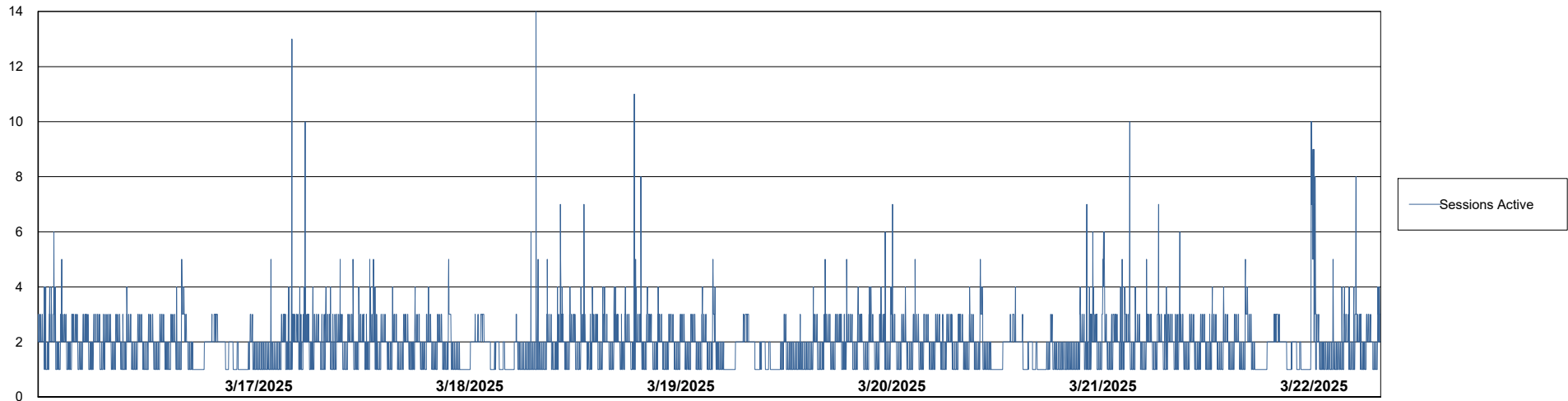
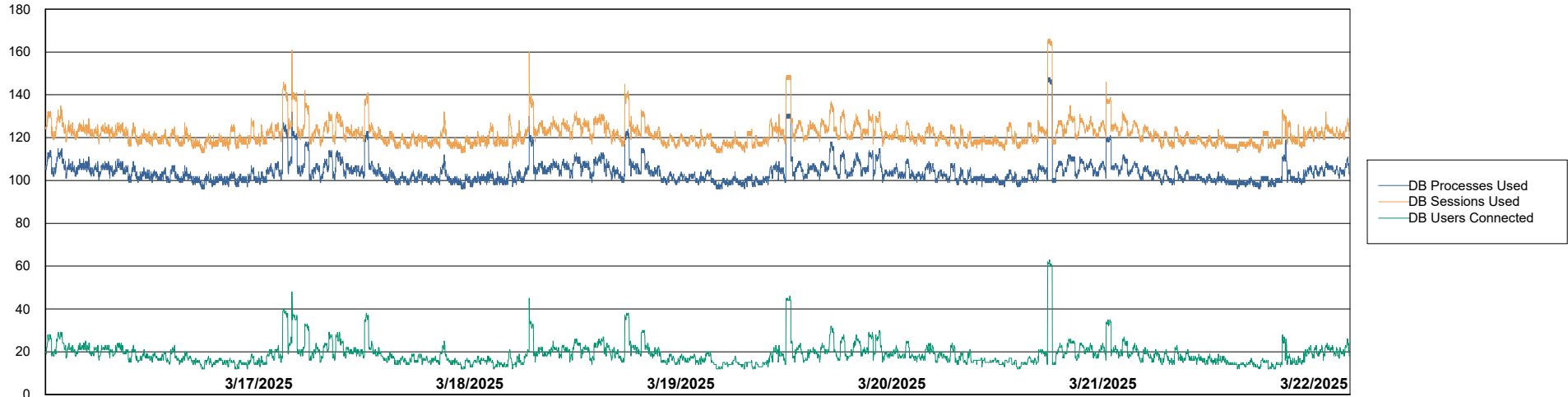
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/22/2025	49	149	76
3/21/2025	49	149	75
3/20/2025	50	149	75
3/19/2025	50	149	75
3/18/2025	50	149	75
3/17/2025	50	149	75
3/16/2025	50	149	75

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Database Performance JSG_PRD_BASHIR_DB_ABS1



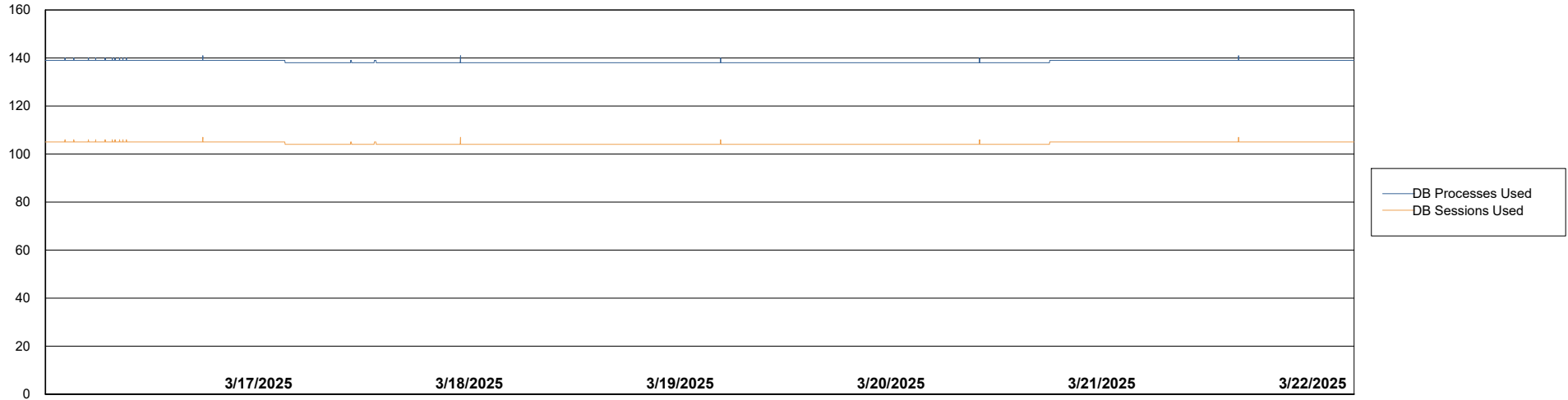
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

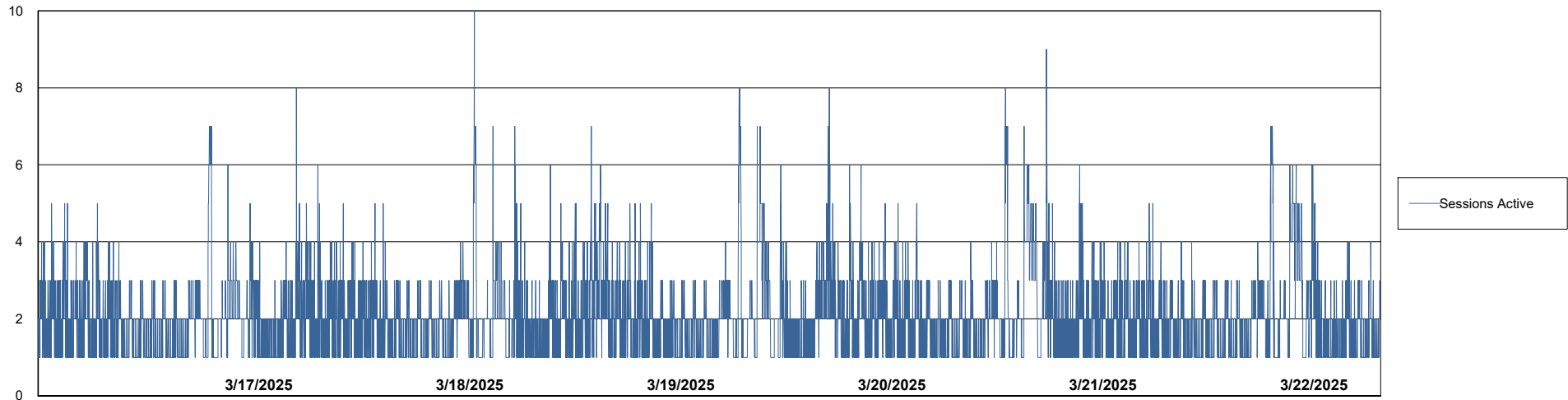
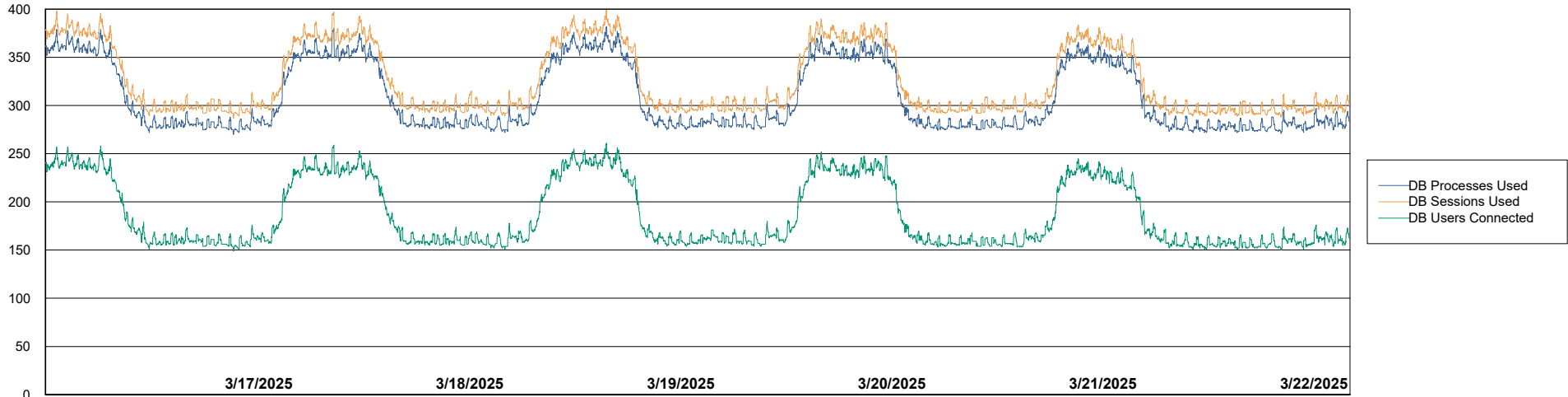


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



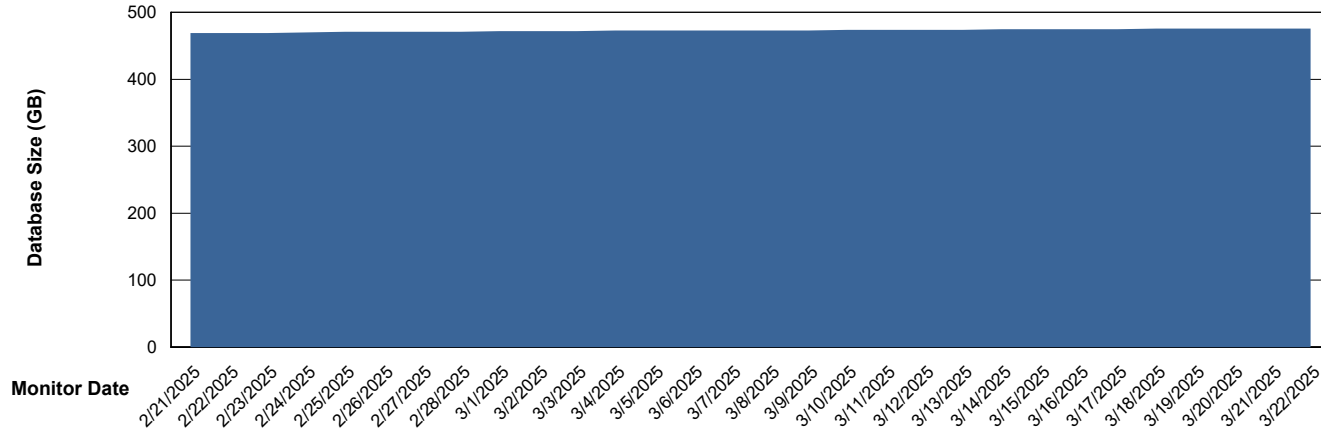
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Customer JSG_Production (24/7)
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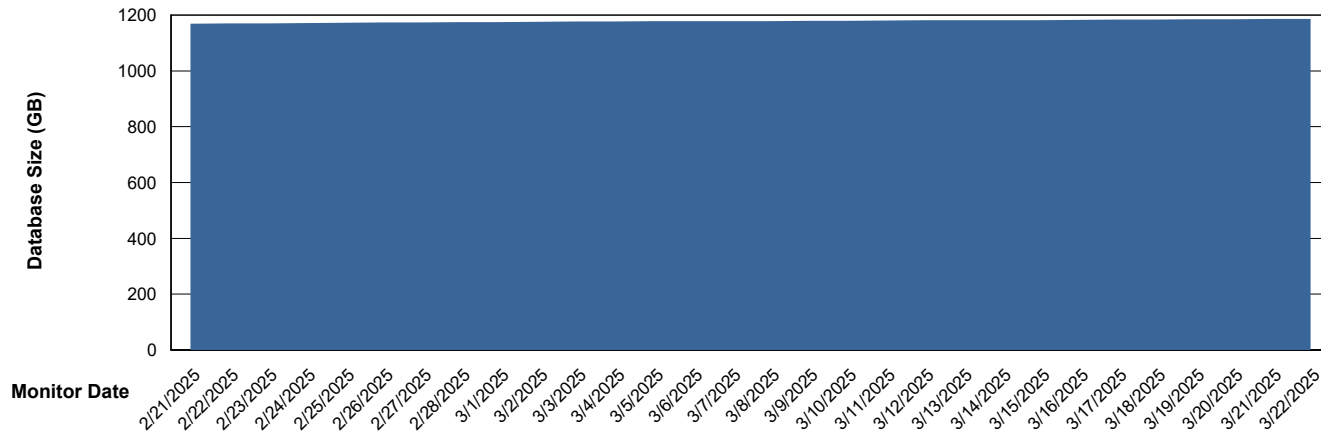
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/22/2025	ABSDATA	240	203	16
	INDX	320	269	16
3/21/2025	ABSDATA	240	202	16
	INDX	320	269	16
3/20/2025	ABSDATA	240	202	16
	INDX	320	269	16
3/19/2025	ABSDATA	240	202	16
	INDX	320	269	16
3/18/2025	ABSDATA	240	202	16
	INDX	320	269	16
3/17/2025	ABSDATA	240	202	16
	INDX	320	269	16
3/16/2025	ABSDATA	240	202	16
	INDX	320	269	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/22/2025	ABSDATA	1,322	1,111	16
	INDX	66	55	17
3/21/2025	ABSDATA	1,322	1,110	16
	INDX	66	55	17
3/20/2025	ABSDATA	1,322	1,110	16
	INDX	66	55	17
3/19/2025	ABSDATA	1,322	1,110	16
	INDX	66	55	17
3/18/2025	ABSDATA	1,322	1,109	16
	INDX	66	55	17
3/17/2025	ABSDATA	1,322	1,109	16
	INDX	66	54	17
3/16/2025	ABSDATA	1,322	1,108	16
	INDX	66	54	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 17/3/2025	Tue 18/3/2025	Wed 19/3/2025	Thu 20/3/2025	Fri 21/3/2025	Sat 22/3/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 16-03-2025	None
Thu, 20-03-2025	None
Fri, 21-03-2025	None
Tue, 18-03-2025	None
Fri, 21-03-2025	None
Mon, 17-03-2025	None
Thu, 20-03-2025	None
Sat, 22-03-2025	None
Wed, 19-03-2025	None
Sun, 16-03-2025	None
Sat, 22-03-2025	None
Wed, 19-03-2025	None
Tue, 18-03-2025	None
Mon, 17-03-2025	None

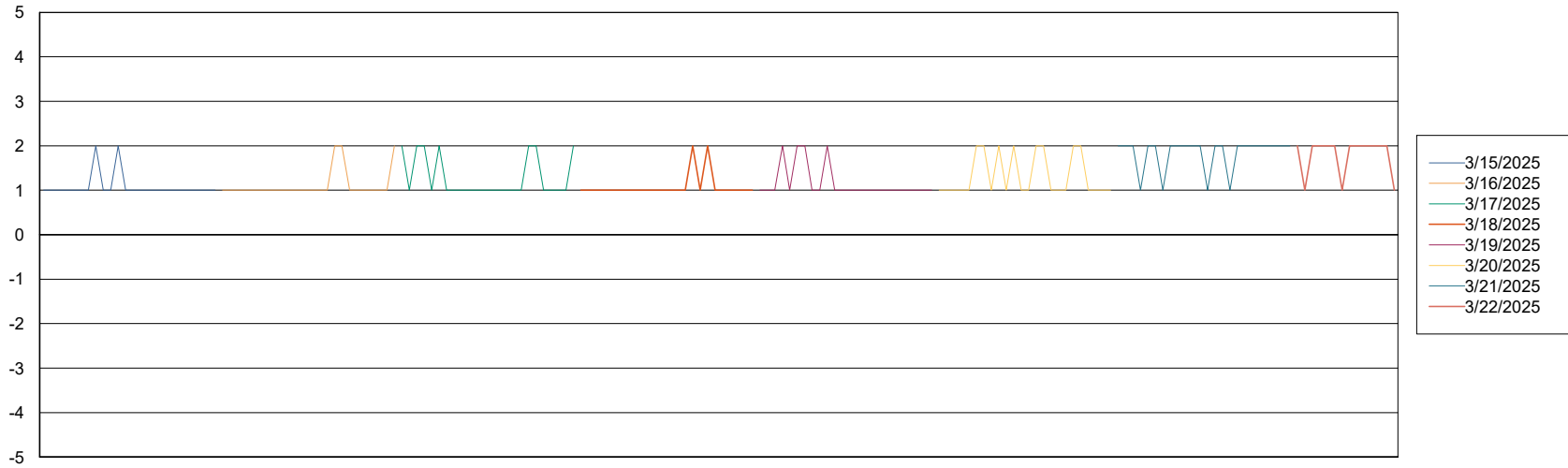
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



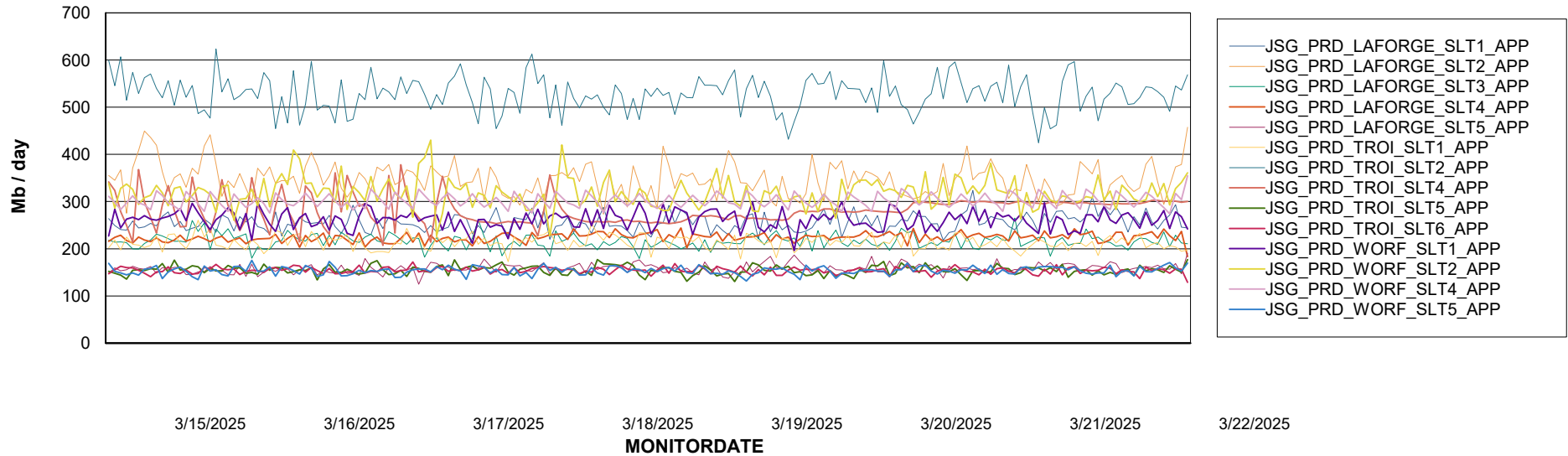
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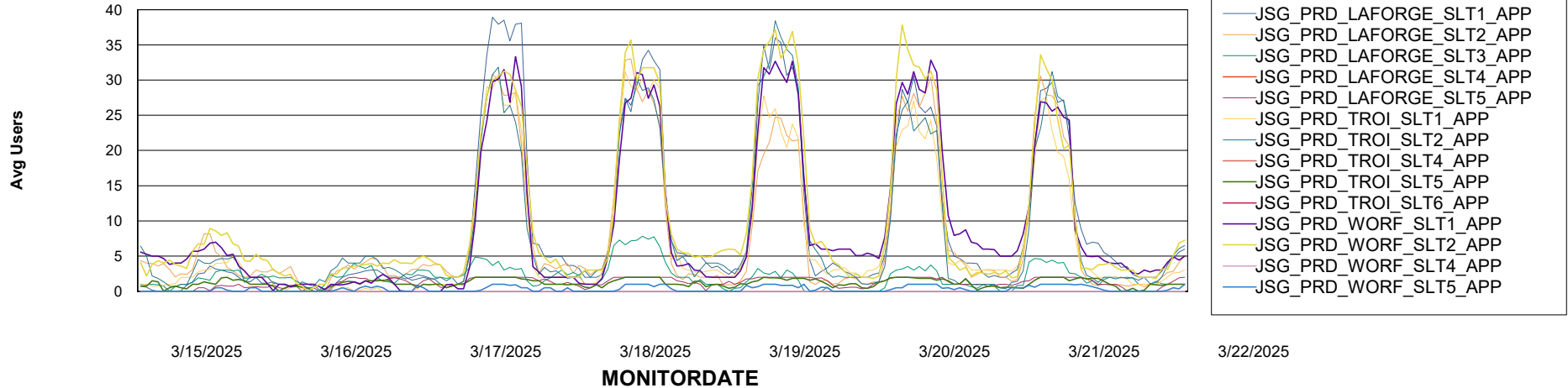


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



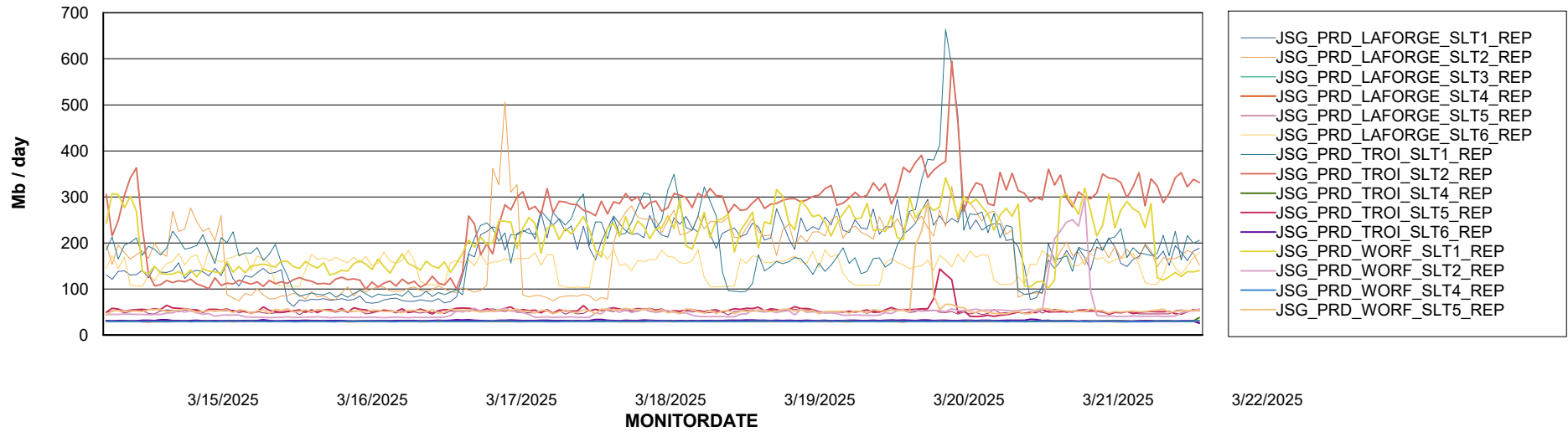
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



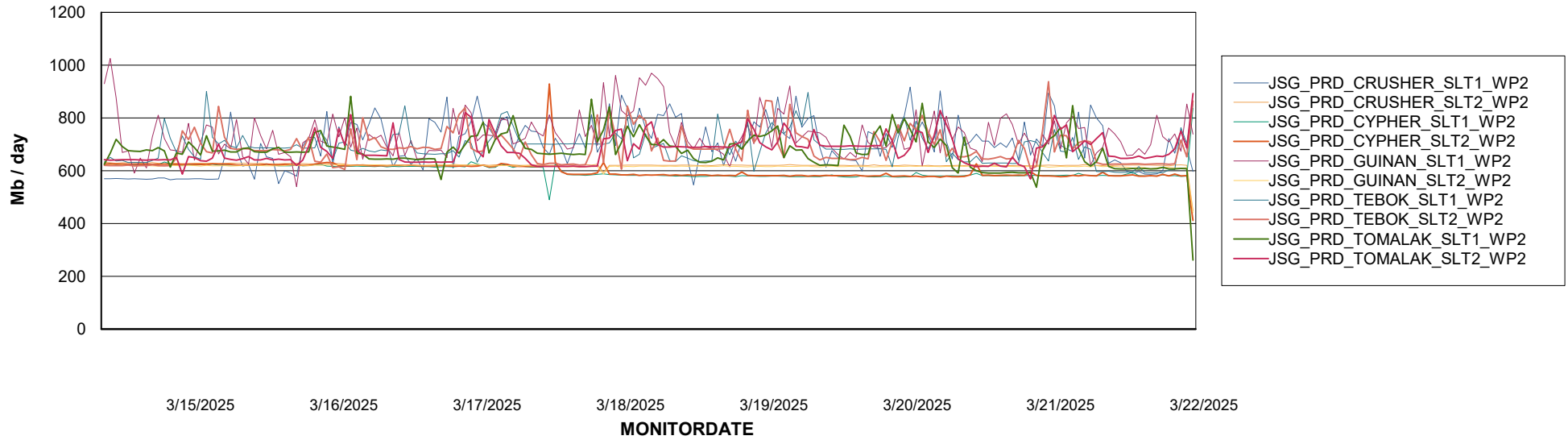
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ABSSolute Web Component Services

Avg memory used per ABS Web component

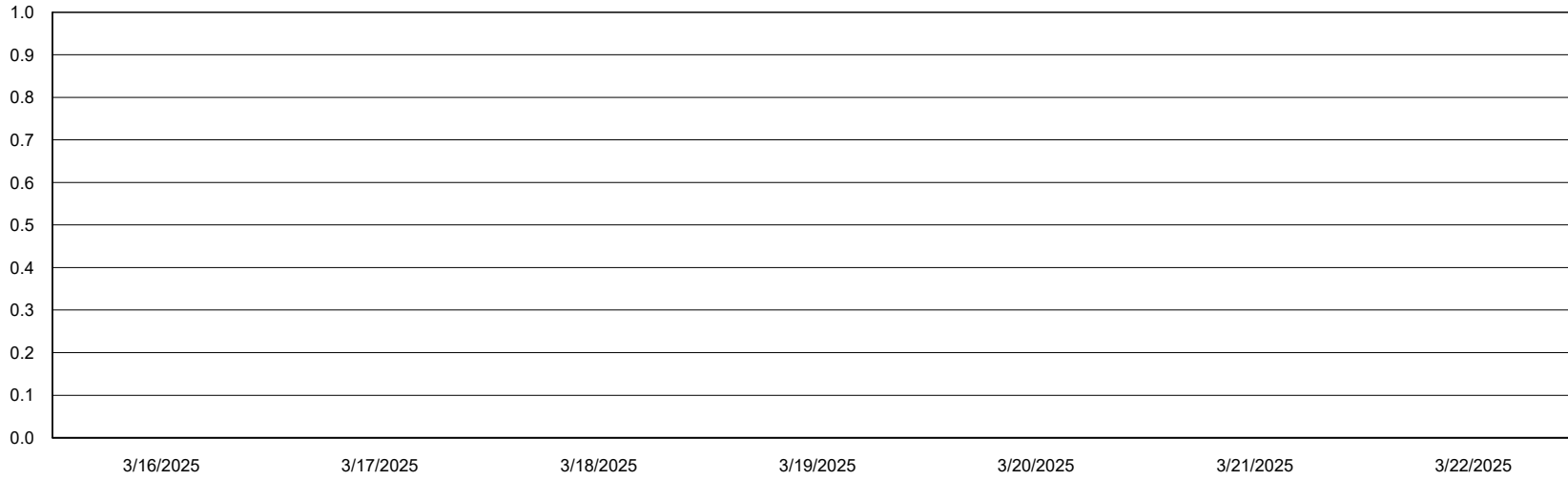


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP