

Weekly SLA Customer Report

Customer NOA_Production (24/7)
Database ID 116



Harddisk Usage NOA_PRD_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
3/15/2025	59	199	82	39	500	304	90	200	21
3/14/2025	59	199	82	39	500	304	92	200	15
3/13/2025	59	199	83	39	500	304	95	200	11
3/12/2025	59	199	83	39	500	304	81	200	39
3/11/2025	58	199	83	39	500	304	35	200	130
3/10/2025	59	199	82	39	500	304	33	200	134
3/9/2025	59	199	82	39	500	304	46	200	108

Harddisk Usage NOA_PRD_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/15/2025	44	100	56	19	900	730	77	400	92
3/14/2025	44	100	56	20	900	720	76	400	95
3/13/2025	44	100	56	21	900	712	75	400	99
3/12/2025	44	100	56	18	900	739	76	400	96
3/11/2025	44	100	56	17	900	749	76	400	98
3/10/2025	44	100	56	16	900	752	76	400	97
3/9/2025	44	100	56	17	900	747	76	400	95

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Harddisk Usage NOA_PRD_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
3/15/2025	65	279	98	26	838	620	91	559	52
3/14/2025	65	279	98	26	838	620	90	559	55
3/13/2025	65	279	98	26	838	620	89	559	59
3/12/2025	65	279	99	27	838	613	90	559	56
3/11/2025	64	279	100	27	838	616	90	559	58
3/10/2025	64	279	99	26	838	618	90	559	57
3/9/2025	65	279	99	26	838	618	90	559	55

Harddisk Usage NOA_PRD_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/15/2025	55	100	45
3/14/2025	55	100	45
3/13/2025	55	100	45
3/12/2025	55	100	45
3/11/2025	54	100	45
3/10/2025	54	100	46
3/9/2025	54	100	46

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Harddisk Usage NOA_PRD_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/15/2025	65	100	35
3/14/2025	65	100	35
3/13/2025	65	100	35
3/12/2025	65	100	35
3/11/2025	62	100	38
3/10/2025	60	100	39
3/9/2025	60	100	39

Harddisk Usage NOA_PRD_NovoLink

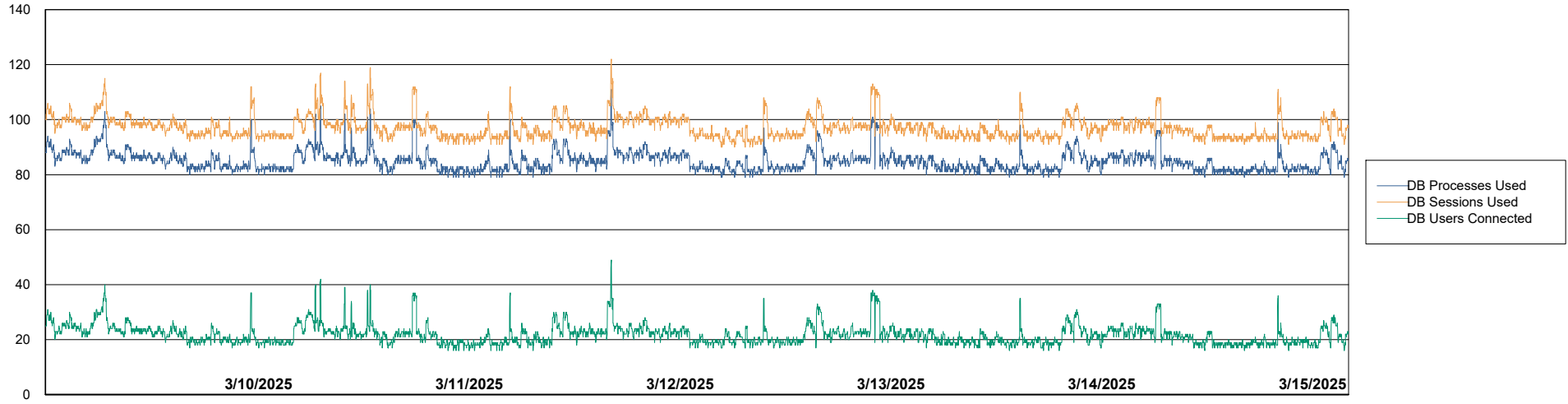
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
3/15/2025	71	100	29
3/14/2025	71	100	29
3/13/2025	71	100	29
3/12/2025	71	100	29
3/11/2025	64	100	36
3/10/2025	58	100	41
3/9/2025	58	100	42

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Database Performance NOA_PRD_NHSBI_ABS1

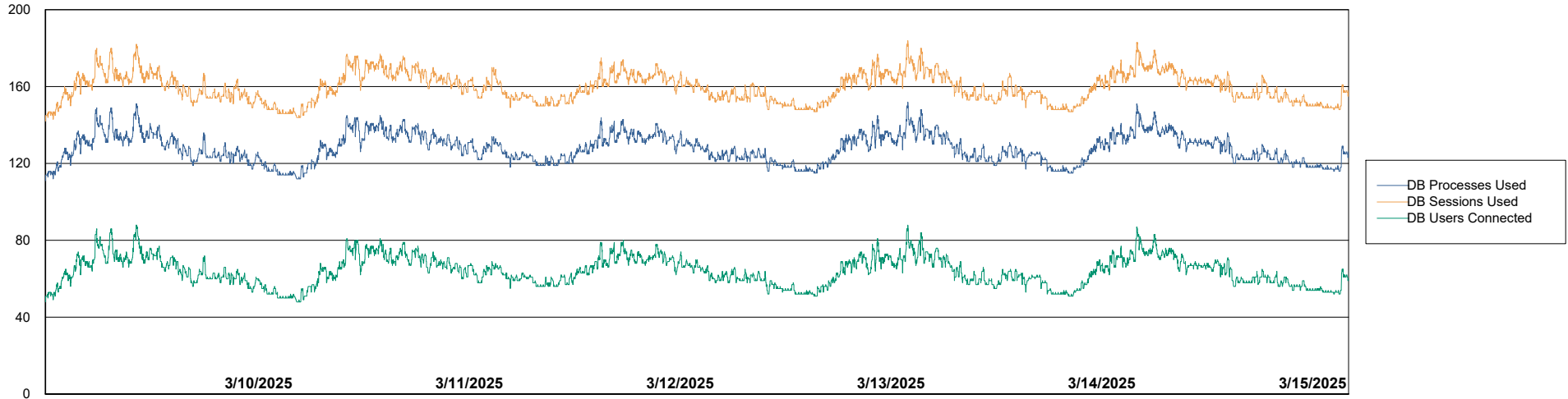


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Database Performance NOA_PRD_NovoABS01_ABS1



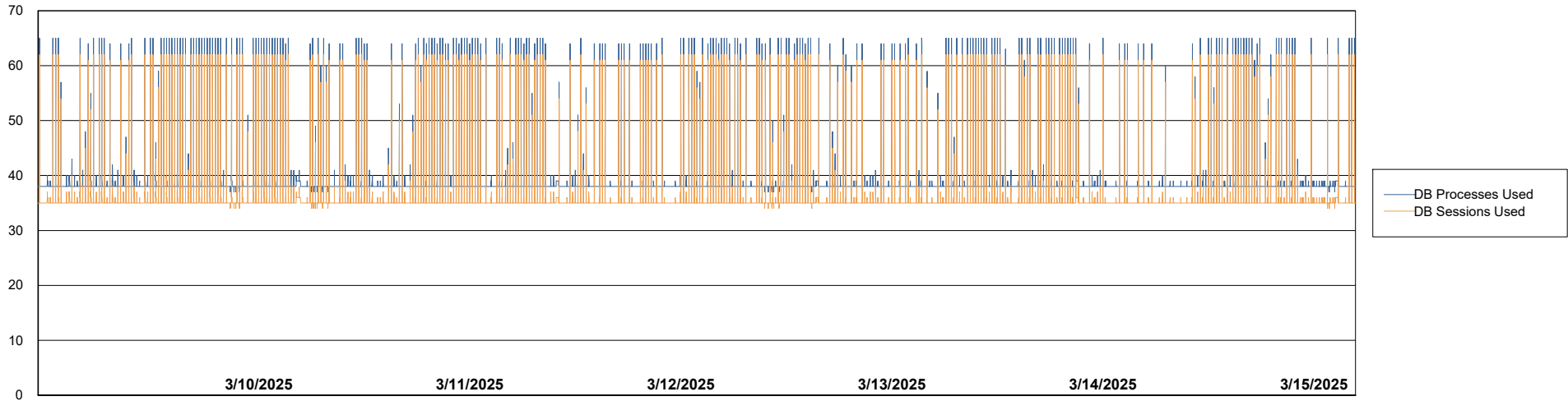
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Database Performance NOA_PRD_NovoABS03_HSBABS1

DB Processes Max 300



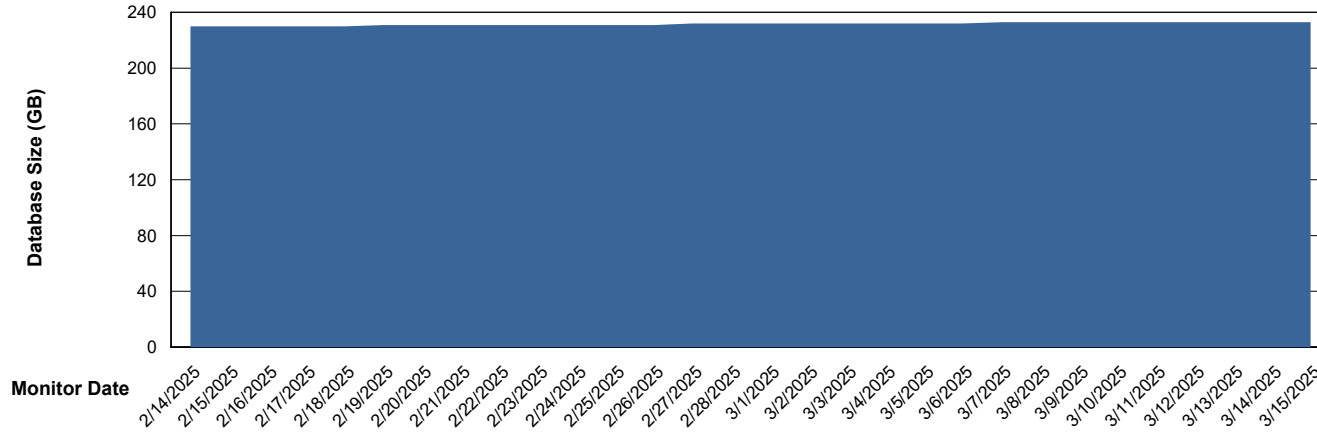
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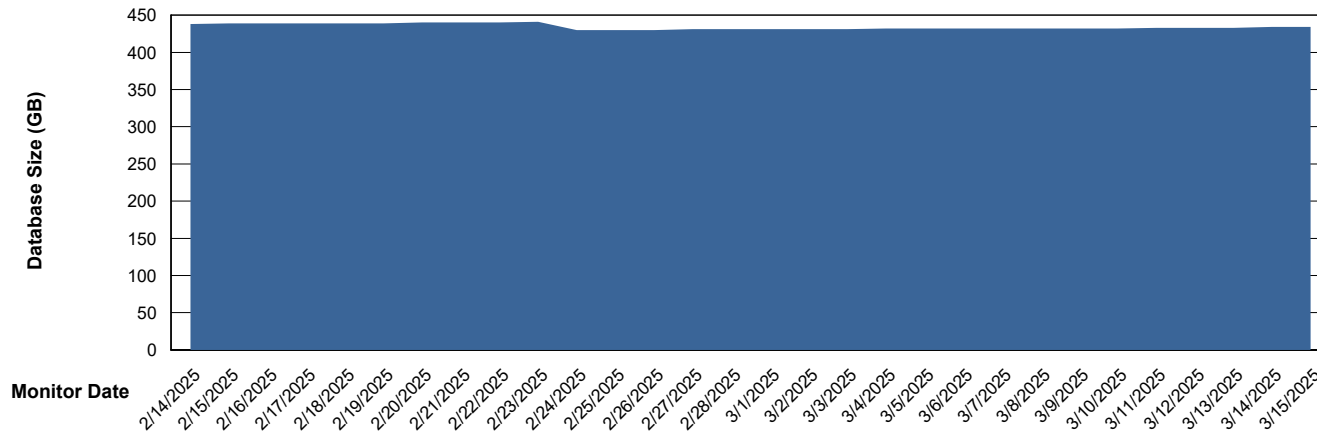
DATABASE SIZE NOA_PRD_NHSBI_ABS1

Database growth over last month



DATABASE SIZE NOA_PRD_NovoABS01_ABS1

Database growth over last month



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Database Tablespace NOA_PRD_NHSBI_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/15/2025	ABSDATA	143	117	18
	INDX	131	109	17
3/14/2025	ABSDATA	143	117	18
	INDX	131	109	17
3/13/2025	ABSDATA	143	117	18
	INDX	131	109	17
3/12/2025	ABSDATA	143	117	18
	INDX	131	109	17
3/11/2025	ABSDATA	143	117	18
	INDX	131	109	17
3/10/2025	ABSDATA	143	117	18
	INDX	131	109	17
3/9/2025	ABSDATA	143	117	18
	INDX	131	109	17

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Database Tablespace NOA_PRD_NovoABS01_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/15/2025	ABSDATA	195	152	22
	INDX	326	268	18
3/14/2025	ABSDATA	195	152	22
	INDX	326	268	18
3/13/2025	ABSDATA	195	152	22
	INDX	326	268	18
3/12/2025	ABSDATA	195	152	22
	INDX	319	268	16
3/11/2025	ABSDATA	195	151	22
	INDX	319	268	16
3/10/2025	ABSDATA	195	151	22
	INDX	319	268	16
3/9/2025	ABSDATA	195	152	22
	INDX	319	268	16

BI last ETL error for NOA_PRD_NHSBI_ABS1

Sun, 9-03-2025	None
Wed, 12-03-2025	None
Mon, 10-03-2025	None
Tue, 11-03-2025	None
Fri, 14-03-2025	None
Sat, 15-03-2025	None
Thu, 13-03-2025	None

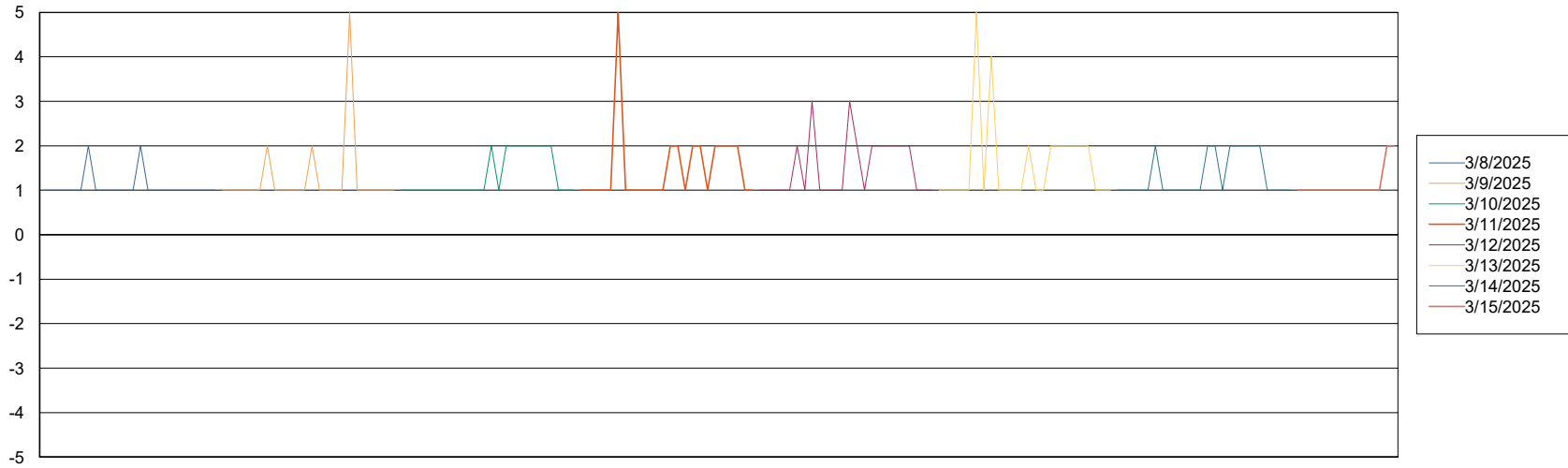
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Standby Database Health NOA_Production (24/7)

Recovery lag for last 7 days



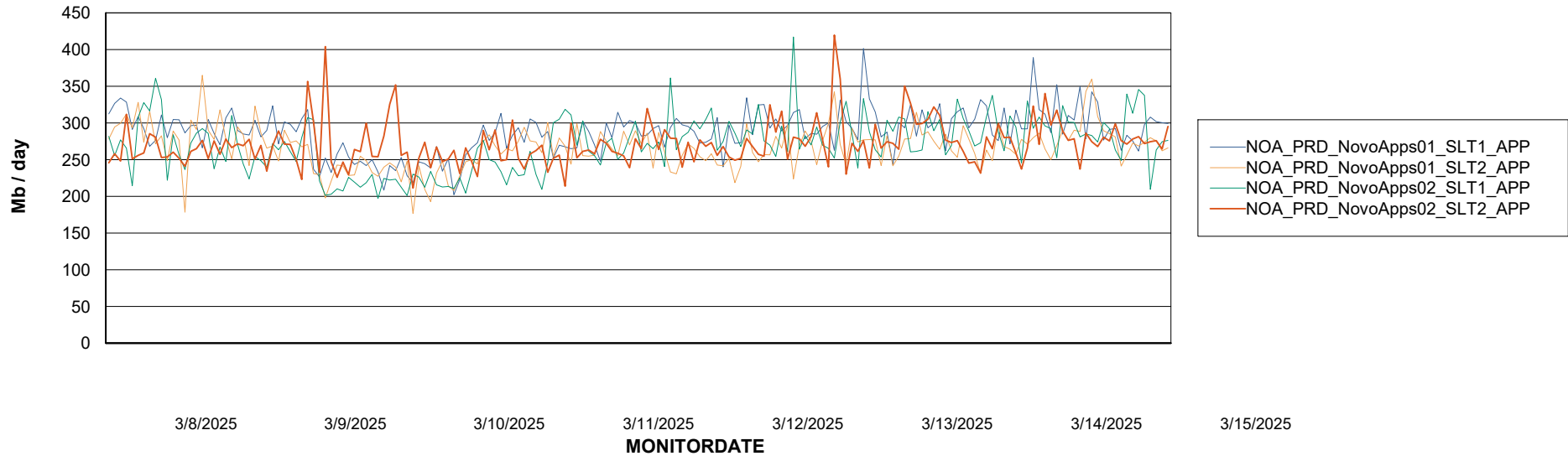
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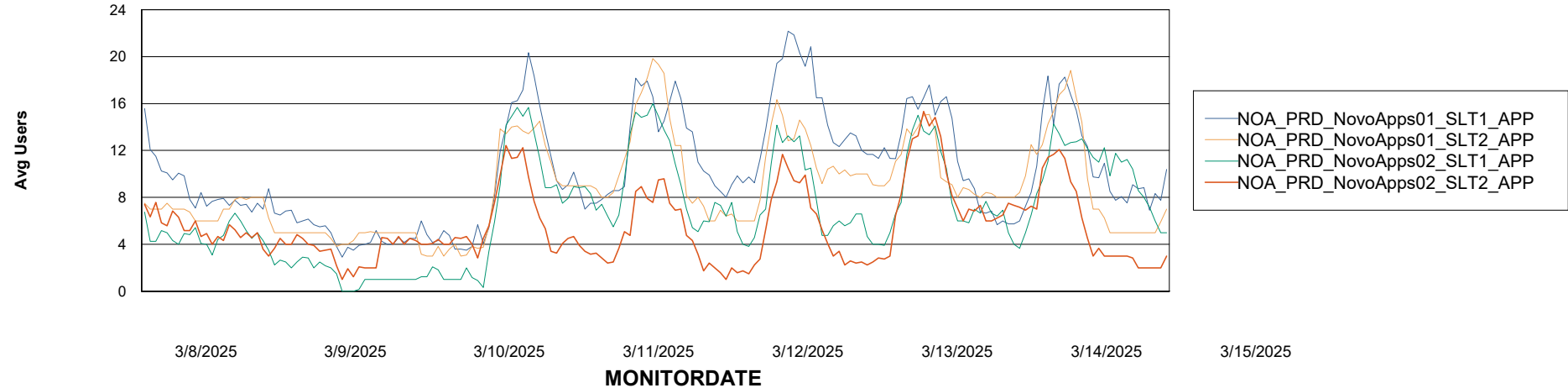


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



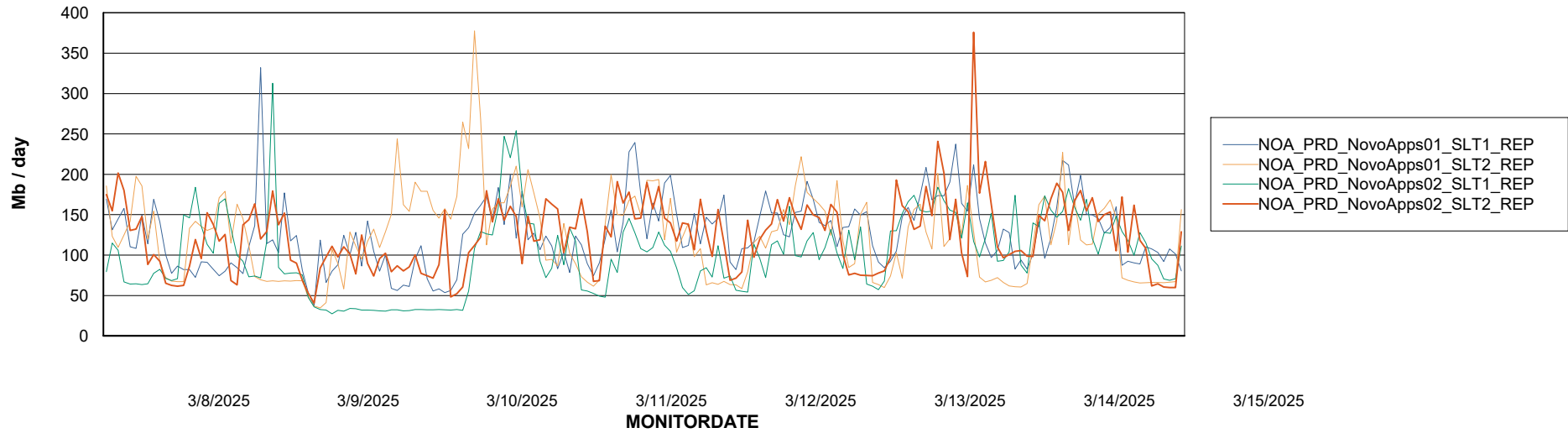
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



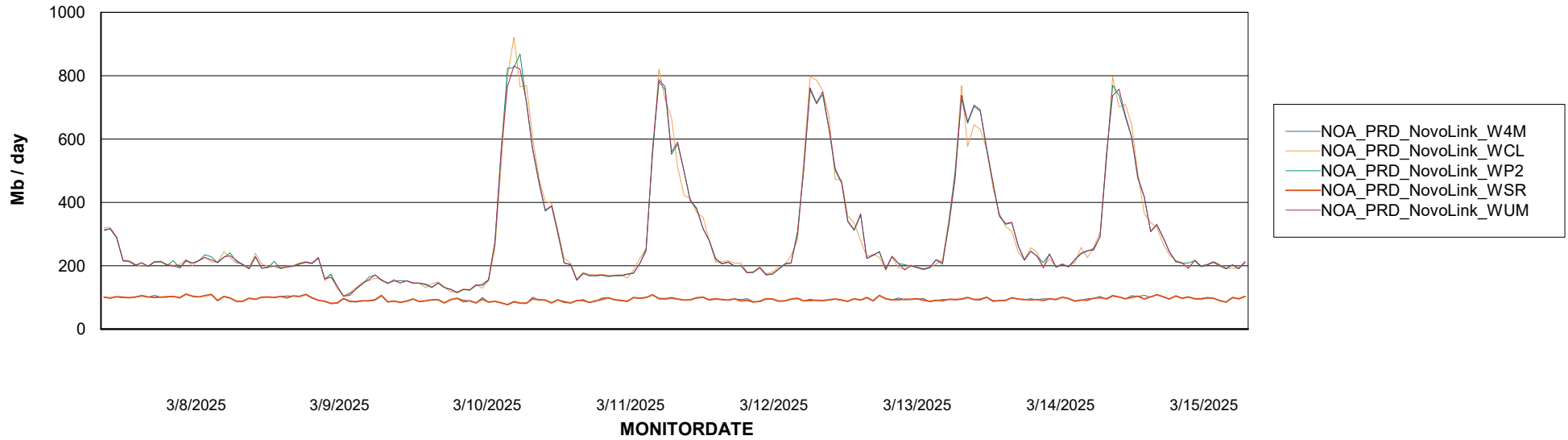
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

