

Weekly SLA Customer Report

Customer LTS(CleanLease)_Production
 Database ID 126



Harddisk Usage LTS_PRD_CLSABSBI01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/8/2025 | 66 | 30 | 10 | 56 | 100 | 44 | 17 | 1,499 | 1,245 |
| 3/7/2025 | 66 | 30 | 10 | 56 | 100 | 44 | 18 | 1,499 | 1,230 |
| 3/6/2025 | 66 | 30 | 10 | 56 | 100 | 44 | 18 | 1,499 | 1,230 |
| 3/5/2025 | 66 | 30 | 10 | 56 | 100 | 44 | 18 | 1,499 | 1,229 |
| 3/4/2025 | 66 | 30 | 10 | 56 | 100 | 44 | 18 | 1,499 | 1,226 |
| 3/3/2025 | 66 | 30 | 10 | 56 | 100 | 44 | 18 | 1,499 | 1,234 |
| 3/2/2025 | 66 | 30 | 10 | 56 | 100 | 44 | 18 | 1,499 | 1,235 |

Harddisk Usage LTS_PRD_CLSABSDB01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /backup | Total disk space on /backup | Used disk space on /backup | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|----------|--------------------------|----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 3/8/2025 | 42 | 35 | 20 | 85 | 500 | 77 | 43 | 50 | 28 | 13 |
| 3/7/2025 | 42 | 35 | 20 | 91 | 500 | 44 | 44 | 50 | 28 | 14 |
| 3/6/2025 | 42 | 35 | 20 | 92 | 500 | 42 | 44 | 50 | 28 | 14 |
| 3/5/2025 | 42 | 35 | 20 | 91 | 500 | 44 | 44 | 50 | 28 | 14 |
| 3/4/2025 | 42 | 35 | 20 | 91 | 500 | 44 | 44 | 50 | 28 | 15 |
| 3/3/2025 | 42 | 35 | 20 | 91 | 500 | 43 | 44 | 50 | 28 | 15 |
| 3/2/2025 | 42 | 35 | 20 | 91 | 500 | 44 | 44 | 50 | 28 | 15 |

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Harddisk Usage LTS_PRD_CLSABSDB02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/8/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 14 | 1,850 | 1,588 |
| 3/7/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 15 | 1,850 | 1,571 |
| 3/6/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 16 | 1,850 | 1,561 |
| 3/5/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 16 | 1,850 | 1,559 |
| 3/4/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 16 | 1,850 | 1,547 |
| 3/3/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 17 | 1,850 | 1,543 |
| 3/2/2025 | 89 | 35 | 4 | 62 | 50 | 19 | 16 | 1,850 | 1,548 |

Harddisk Usage LTS_PROD_CLSABSAP01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/8/2025 | 60 | 10 | 4 | 78 | 100 | 22 |
| 3/7/2025 | 60 | 10 | 4 | 78 | 100 | 22 |
| 3/6/2025 | 60 | 10 | 4 | 78 | 100 | 22 |
| 3/5/2025 | 60 | 10 | 4 | 77 | 100 | 23 |
| 3/4/2025 | 60 | 10 | 4 | 77 | 100 | 23 |
| 3/3/2025 | 60 | 10 | 4 | 77 | 100 | 23 |
| 3/2/2025 | 60 | 10 | 4 | 77 | 100 | 23 |

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Harddisk Usage LTS_PROD_CLSABSAP02

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/8/2025 | 64 | 10 | 4 | 92 | 100 | 8 |
| 3/7/2025 | 64 | 10 | 4 | 92 | 100 | 8 |
| 3/6/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 3/5/2025 | 64 | 10 | 4 | 92 | 100 | 8 |
| 3/4/2025 | 64 | 10 | 4 | 92 | 100 | 8 |
| 3/3/2025 | 64 | 10 | 4 | 92 | 100 | 8 |
| 3/2/2025 | 65 | 10 | 4 | 92 | 100 | 8 |

Harddisk Usage LTS_PROD_CLSABSAP03

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/8/2025 | 64 | 10 | 4 | 93 | 100 | 7 |
| 3/7/2025 | 64 | 10 | 4 | 93 | 100 | 7 |
| 3/6/2025 | 64 | 10 | 4 | 93 | 100 | 7 |
| 3/5/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 3/4/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 3/3/2025 | 64 | 10 | 4 | 93 | 100 | 7 |
| 3/2/2025 | 64 | 10 | 4 | 93 | 100 | 7 |

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Harddisk Usage LTS_PROD_CLSABSAP04

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/8/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 3/7/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 3/6/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 3/5/2025 | 65 | 10 | 4 | 93 | 100 | 7 |
| 3/4/2025 | 64 | 10 | 4 | 93 | 100 | 7 |
| 3/3/2025 | 64 | 10 | 4 | 93 | 100 | 7 |
| 3/2/2025 | 64 | 10 | 4 | 93 | 100 | 7 |

Harddisk Usage LTS_PROD_CLSABSWS01

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/8/2025 | 65 | 10 | 4 | 92 | 33 | 3 |
| 3/7/2025 | 65 | 10 | 4 | 92 | 33 | 3 |
| 3/6/2025 | 65 | 10 | 4 | 92 | 33 | 3 |
| 3/5/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 3/4/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 3/3/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 3/2/2025 | 65 | 10 | 4 | 91 | 33 | 3 |

Weekly SLA Customer Report

Customer LTS(CleanLease)_Production
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Harddisk Usage LTS_PROD_CLSABSWS02

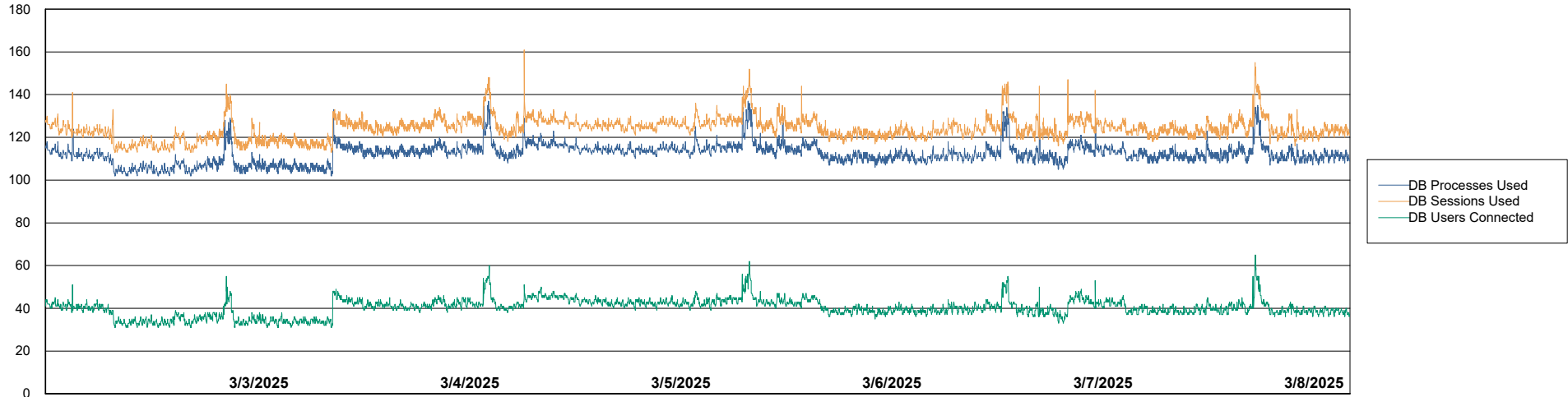
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 3/8/2025 | 65 | 10 | 4 | 92 | 33 | 3 |
| 3/7/2025 | 65 | 10 | 4 | 92 | 33 | 3 |
| 3/6/2025 | 65 | 10 | 4 | 92 | 33 | 3 |
| 3/5/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 3/4/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 3/3/2025 | 65 | 10 | 4 | 91 | 33 | 3 |
| 3/2/2025 | 64 | 10 | 4 | 91 | 33 | 3 |

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Database Performance LTS_PRD_CLSABSBI01_ABS1

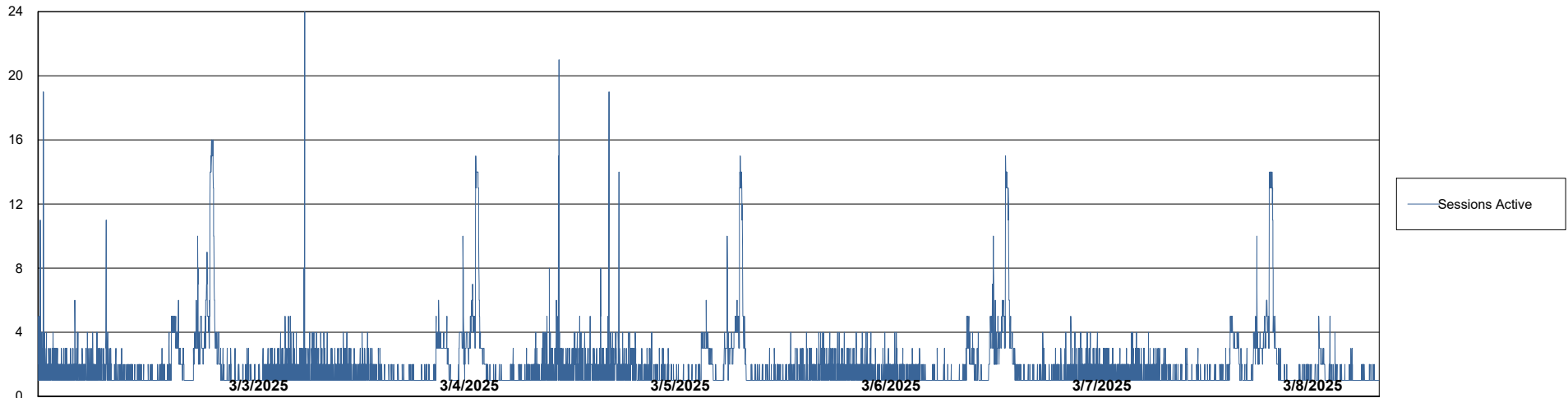
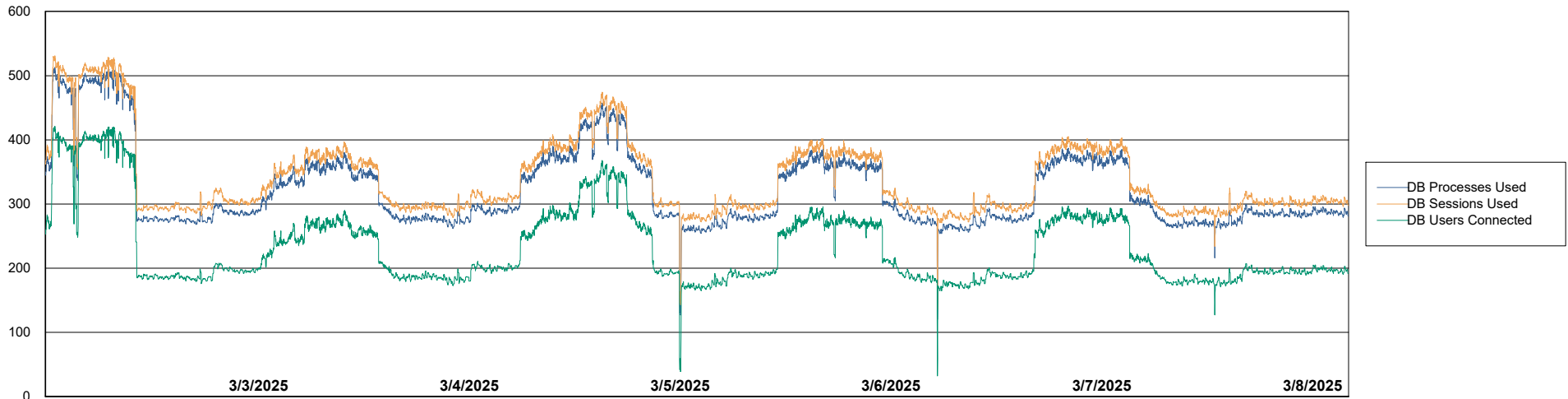


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Customer LTS(CleanLease)_Production
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Database Performance LTS_PRD_CLSABSD01_ABS1



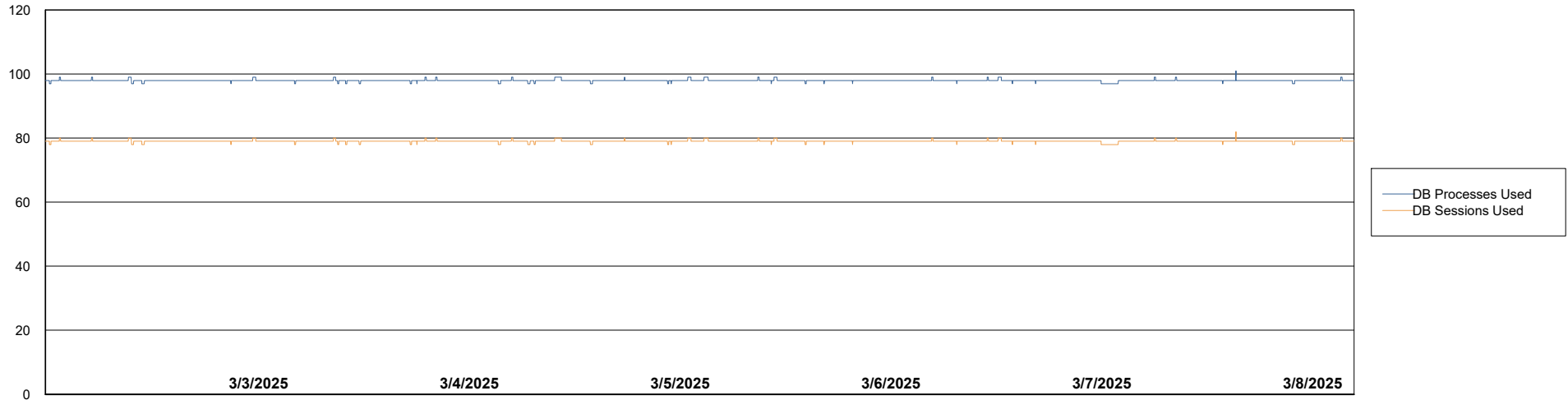
Weekly SLA Customer Report

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Database Performance LTS_PRD_CLSABSDB02_HSBABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000



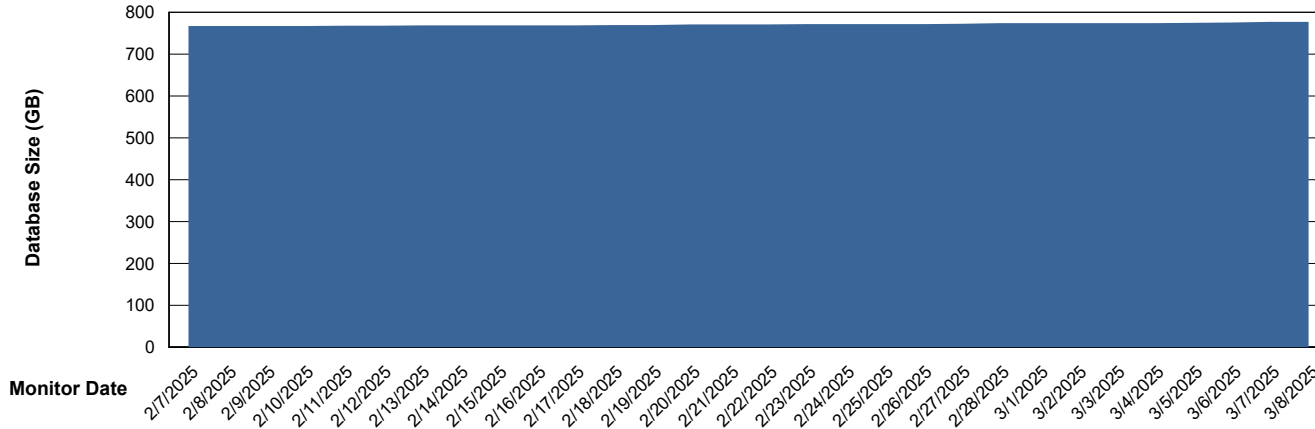
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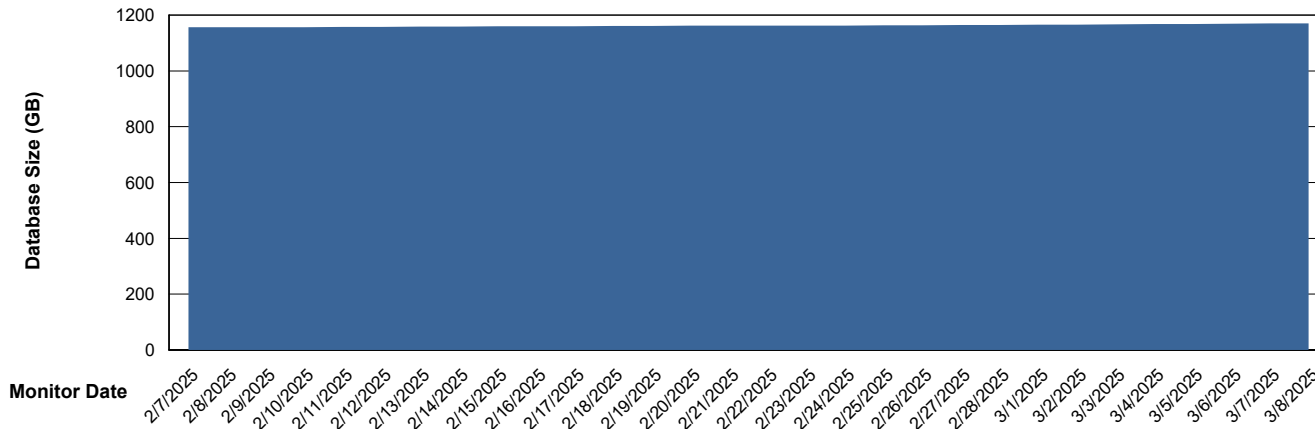
DATABASE SIZE LTS_PRD_CLSABSBI01_ABS1

Database growth over last month



DATABASE SIZE LTS_PRD_CLSABSDB01_ABS1

Database growth over last month



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Database Tablespace LTS_PRD_CLSABSBI01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 3/8/2025 | ABSDATA | 396 | 329 | 17 |
| | INDX | 520 | 434 | 17 |
| 3/7/2025 | ABSDATA | 396 | 329 | 17 |
| | INDX | 520 | 434 | 17 |
| 3/6/2025 | ABSDATA | 396 | 329 | 17 |
| | INDX | 520 | 433 | 17 |
| 3/5/2025 | ABSDATA | 396 | 328 | 17 |
| | INDX | 520 | 433 | 17 |
| 3/4/2025 | ABSDATA | 396 | 328 | 17 |
| | INDX | 520 | 432 | 17 |
| 3/3/2025 | ABSDATA | 396 | 328 | 17 |
| | INDX | 520 | 432 | 17 |
| 3/2/2025 | ABSDATA | 396 | 328 | 17 |
| | INDX | 520 | 432 | 17 |

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Database Tablespace LTS_PRD_CLSABSDB01_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 3/8/2025 | ABSDATA | 462 | 384 | 17 |
| | INDX | 896 | 764 | 15 |
| 3/7/2025 | ABSDATA | 462 | 384 | 17 |
| | INDX | 896 | 764 | 15 |
| 3/6/2025 | ABSDATA | 462 | 383 | 17 |
| | INDX | 896 | 763 | 15 |
| 3/5/2025 | ABSDATA | 462 | 383 | 17 |
| | INDX | 896 | 763 | 15 |
| 3/4/2025 | ABSDATA | 462 | 383 | 17 |
| | INDX | 896 | 763 | 15 |
| 3/3/2025 | ABSDATA | 462 | 383 | 17 |
| | INDX | 896 | 762 | 15 |
| 3/2/2025 | ABSDATA | 462 | 383 | 17 |
| | INDX | 896 | 761 | 15 |

BI Status and last ETL error for LTS_PRD_CLSABSBI01_ABS1

| | Mon 3/3/2025 | Tue 4/3/2025 | Wed 5/3/2025 | Thu 6/3/2025 | Fri 7/3/2025 | Sat 8/3/2025 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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BI last ETL error for LTS_PRD_CLSABSBI01_ABS1

| | |
|----------------|------|
| Sun, 2-03-2025 | None |
| Mon, 3-03-2025 | None |
| Sat, 8-03-2025 | None |
| Wed, 5-03-2025 | None |
| Tue, 4-03-2025 | None |
| Tue, 4-03-2025 | None |
| Thu, 6-03-2025 | None |
| Fri, 7-03-2025 | None |
| Wed, 5-03-2025 | None |
| Thu, 6-03-2025 | None |
| Sat, 8-03-2025 | None |
| Sun, 2-03-2025 | None |
| Fri, 7-03-2025 | None |
| Mon, 3-03-2025 | None |

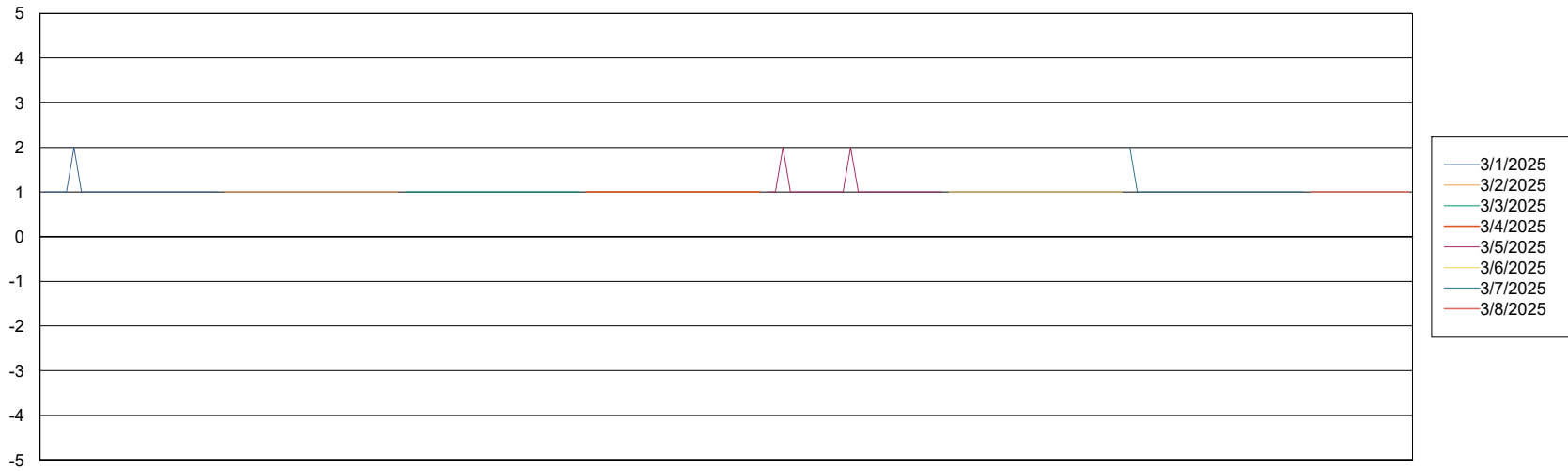
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Standby Database Health LTS(CleanLease)_Production

Recovery lag for last 7 days



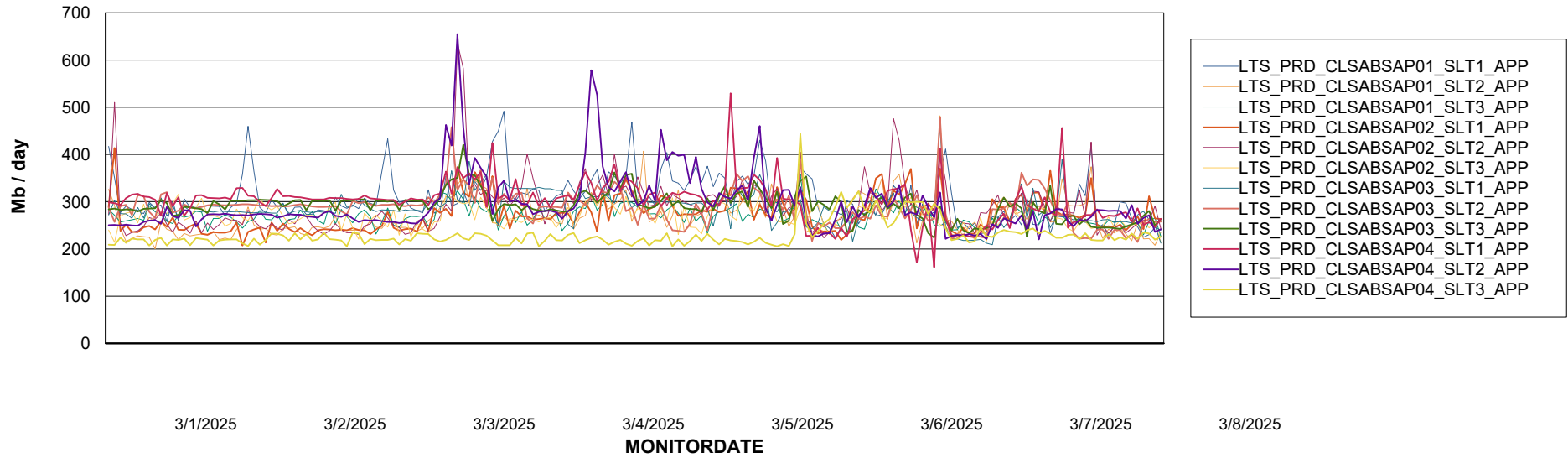
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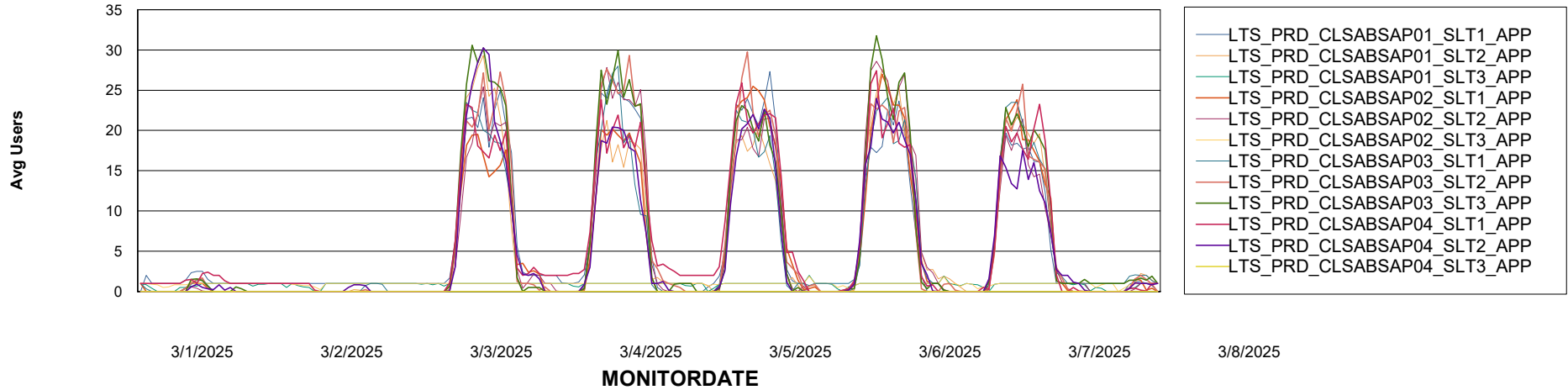


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



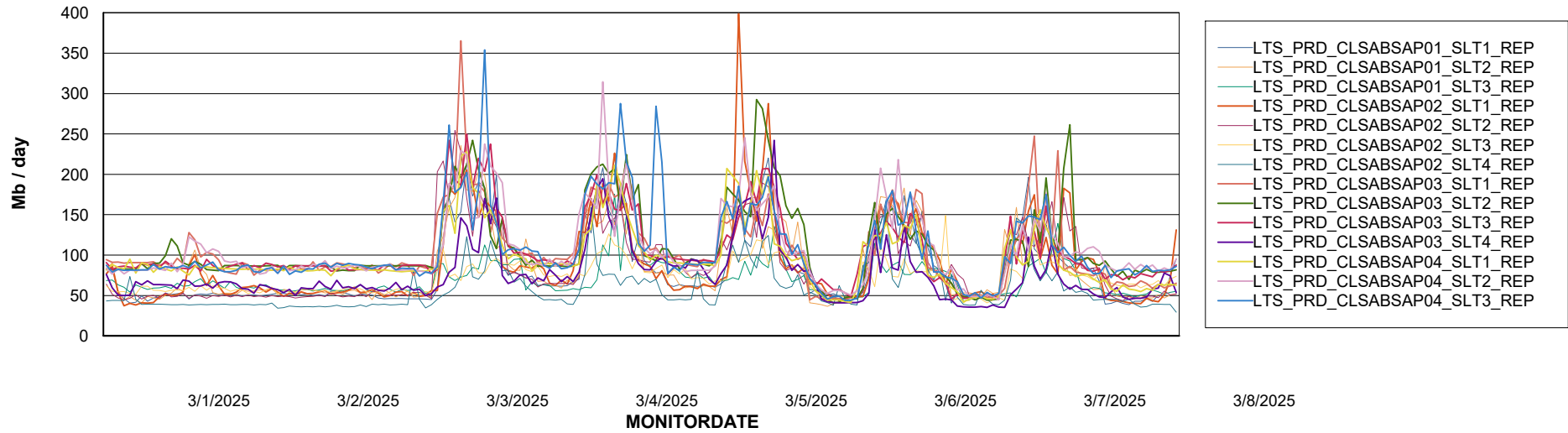
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



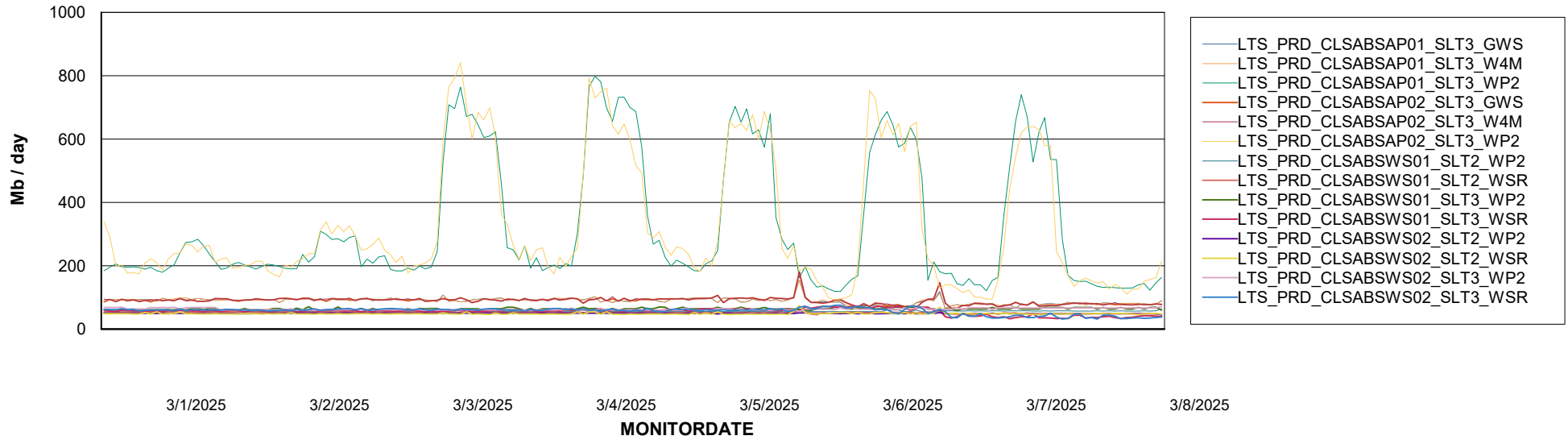
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer LTS(CleanLease)_Production
Database ID 126



Disaster per ABS component

