

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/1/2025	11	39	34	80	100	20	20	1	1	99
2/28/2025	11	39	34	80	100	20	20	1	1	99
2/27/2025	11	39	34	80	100	20	20	1	1	99
2/26/2025	11	39	34	80	100	20	20	1	1	99
2/25/2025	11	39	34	80	100	20	20	1	1	99
2/24/2025	11	39	34	80	100	20	20	1	1	99
2/23/2025	11	39	34	80	100	20	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
3/1/2025	11	39	35	89	100	11	20	1	1	99
2/28/2025	11	39	35	89	100	11	20	1	1	99
2/27/2025	11	39	35	89	100	11	20	1	1	99
2/26/2025	11	39	35	89	100	11	20	1	1	99
2/25/2025	11	39	35	89	100	11	20	1	1	99
2/24/2025	11	39	35	89	100	11	20	1	1	99
2/23/2025	11	39	35	89	100	11	20	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/1/2025	11	39	35	21	1	1	34	100	66	44
2/28/2025	11	39	34	21	1	1	34	100	66	44
2/27/2025	11	39	34	21	1	1	34	100	66	44
2/26/2025	11	39	34	21	1	1	34	100	66	44
2/25/2025	11	39	34	21	1	1	34	100	66	44
2/24/2025	11	39	34	21	1	1	34	100	66	44
2/23/2025	11	39	34	21	1	1	34	100	66	44

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/1/2025	11	39	35	20	1	1	67	100	33	23
2/28/2025	11	39	35	20	1	1	67	100	33	24
2/27/2025	11	39	35	20	1	1	67	100	33	25
2/26/2025	11	39	35	20	1	1	67	100	33	27
2/25/2025	11	39	35	20	1	1	67	100	33	26
2/24/2025	11	39	34	20	1	1	67	100	33	30
2/23/2025	11	39	34	20	1	1	67	100	33	31

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
3/1/2025	10	39	35	20	1	1	74	100	26	43
2/28/2025	10	39	35	20	1	1	74	100	26	43
2/27/2025	10	39	35	20	1	1	74	100	26	44
2/26/2025	10	39	35	20	1	1	74	100	26	46
2/25/2025	10	39	35	20	1	1	74	100	26	45
2/24/2025	10	39	35	20	1	1	74	100	26	46
2/23/2025	10	39	35	20	1	1	74	100	26	45

Harddisk Usage SHL-RPROXY-ASH

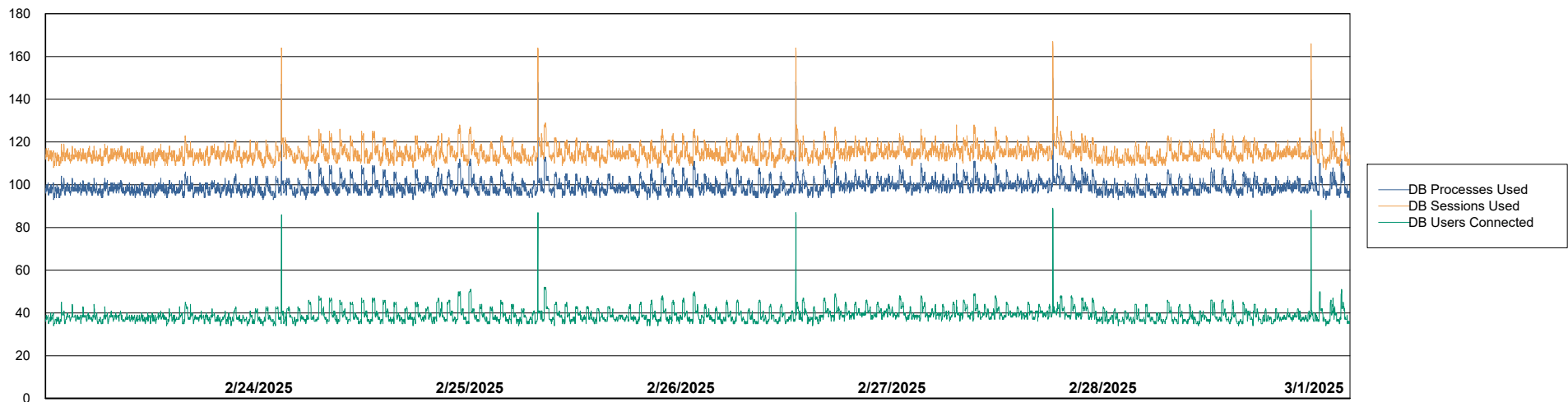
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
3/1/2025	46	39	21	20	1	1	99	10	0
2/28/2025	46	39	21	20	1	1	99	10	0
2/27/2025	46	39	21	20	1	1	99	10	0
2/26/2025	46	39	21	20	1	1	99	10	0
2/25/2025	46	39	21	20	1	1	99	10	0
2/24/2025	46	39	21	20	1	1	99	10	0
2/23/2025	46	39	21	20	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

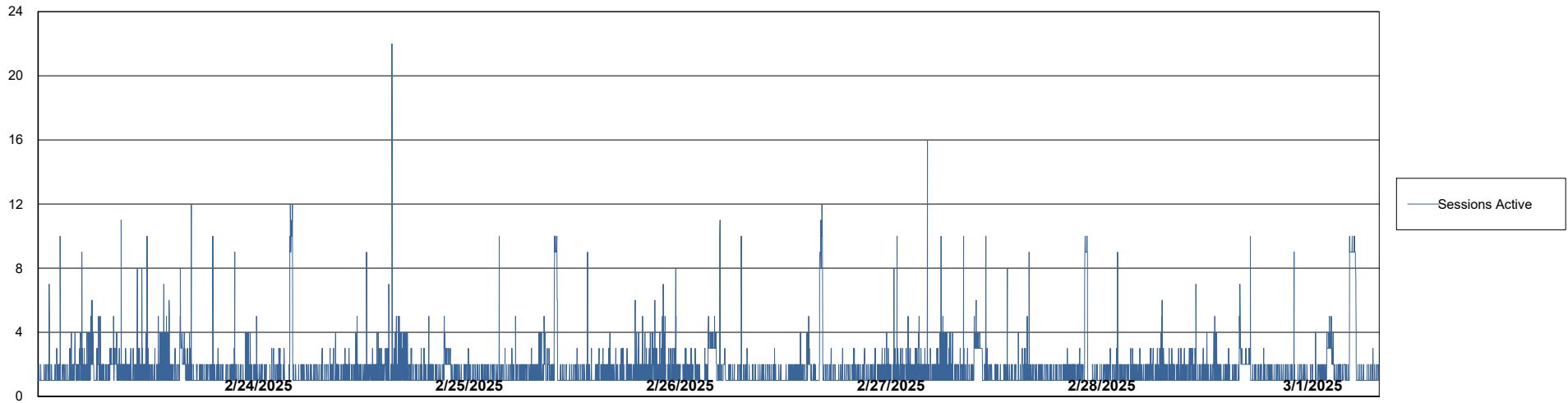
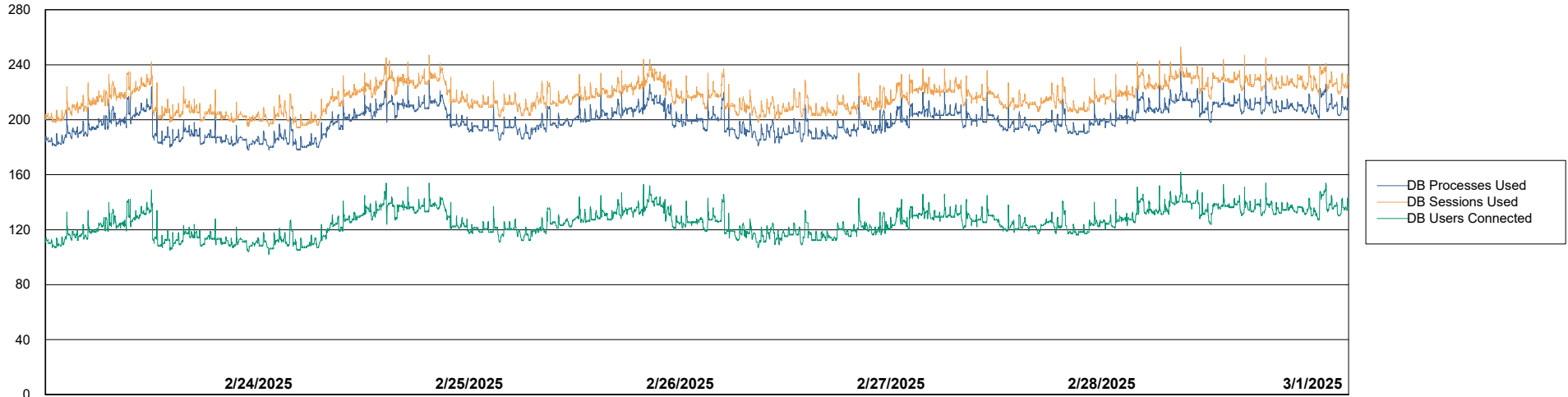


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Database Performance SHL-DBS1-ASH_PROD_ABS1



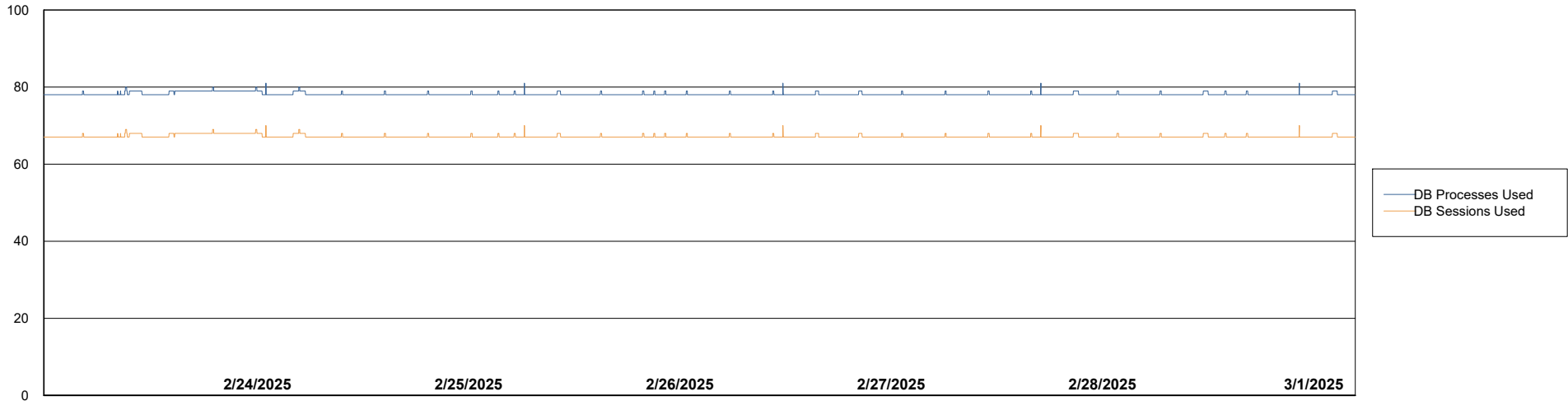
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000



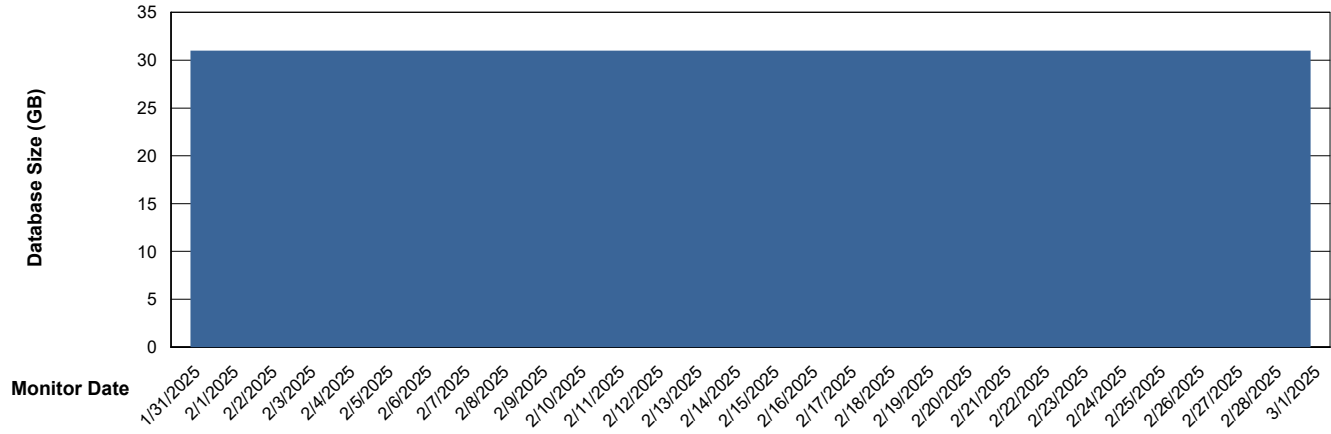
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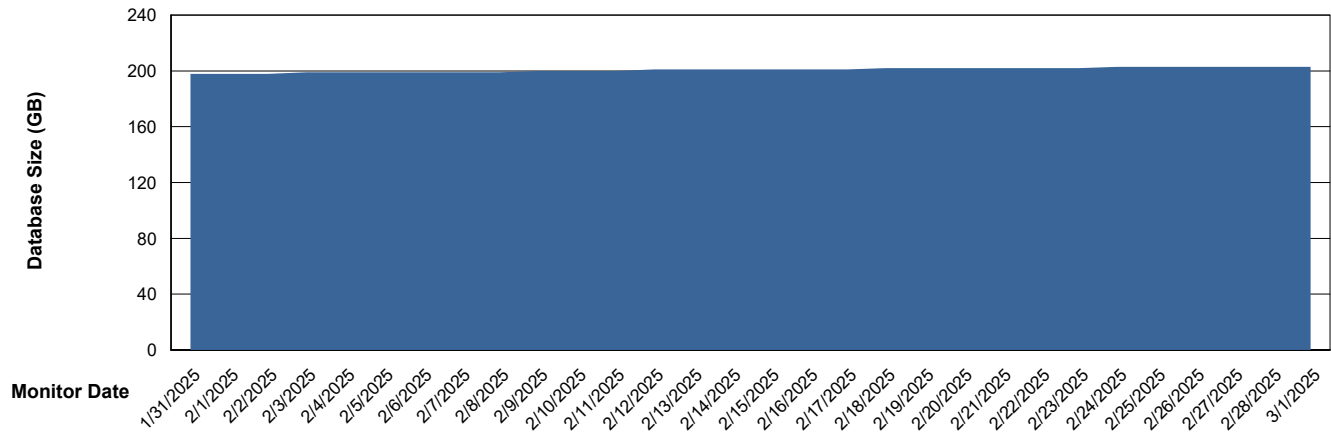
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/1/2025	ABSDATA	30	14	54
	INDX	35	14	60
2/28/2025	ABSDATA	30	14	54
	INDX	35	14	60
2/27/2025	ABSDATA	30	14	54
	INDX	35	14	60
2/26/2025	ABSDATA	30	14	54
	INDX	35	14	60
2/25/2025	ABSDATA	30	14	54
	INDX	35	14	60
2/24/2025	ABSDATA	30	14	54
	INDX	35	14	60
2/23/2025	ABSDATA	30	14	54
	INDX	35	14	60

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
3/1/2025	ABSDATA	110	90	18
	INDX	112	93	17
2/28/2025	ABSDATA	110	90	18
	INDX	112	93	17
2/27/2025	ABSDATA	110	90	18
	INDX	112	93	17
2/26/2025	ABSDATA	110	90	18
	INDX	112	93	17
2/25/2025	ABSDATA	110	90	18
	INDX	112	93	17
2/24/2025	ABSDATA	110	90	18
	INDX	112	93	17
2/23/2025	ABSDATA	110	90	18
	INDX	112	93	17

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 23-02-2025	None
Thu, 27-02-2025	None
Mon, 24-02-2025	None
Wed, 26-02-2025	None
Sat, 1-03-2025	None
Tue, 25-02-2025	None
Fri, 28-02-2025	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



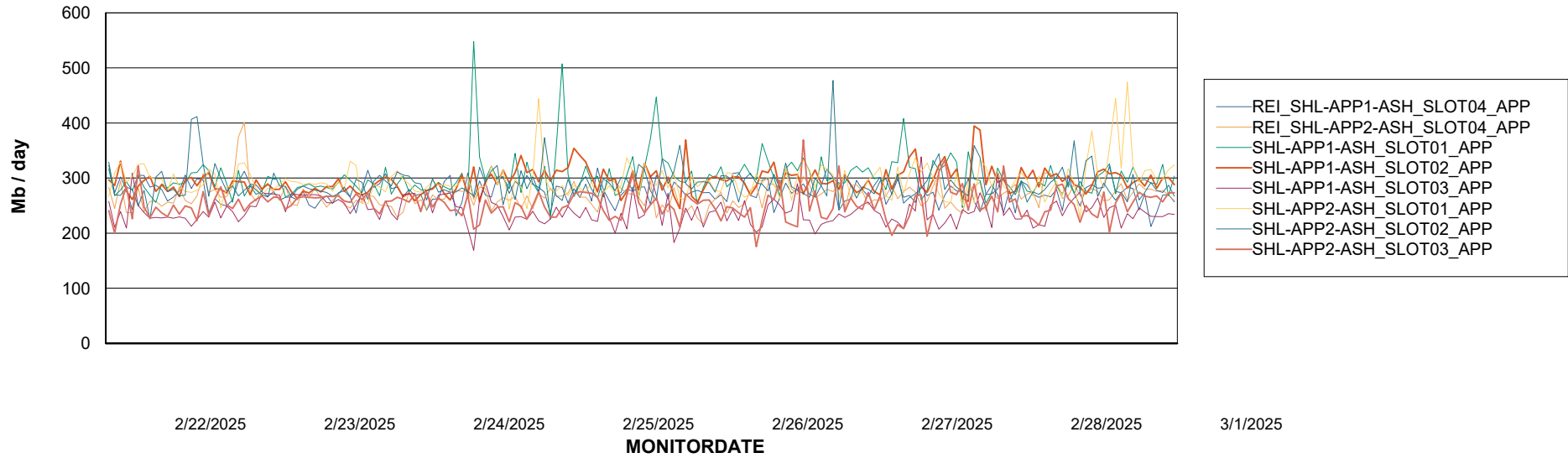
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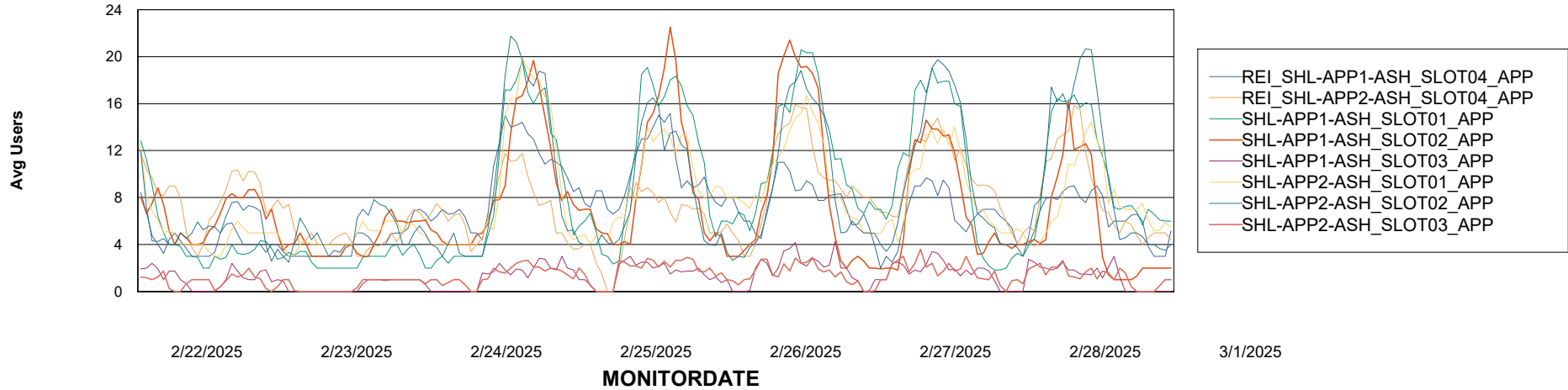


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



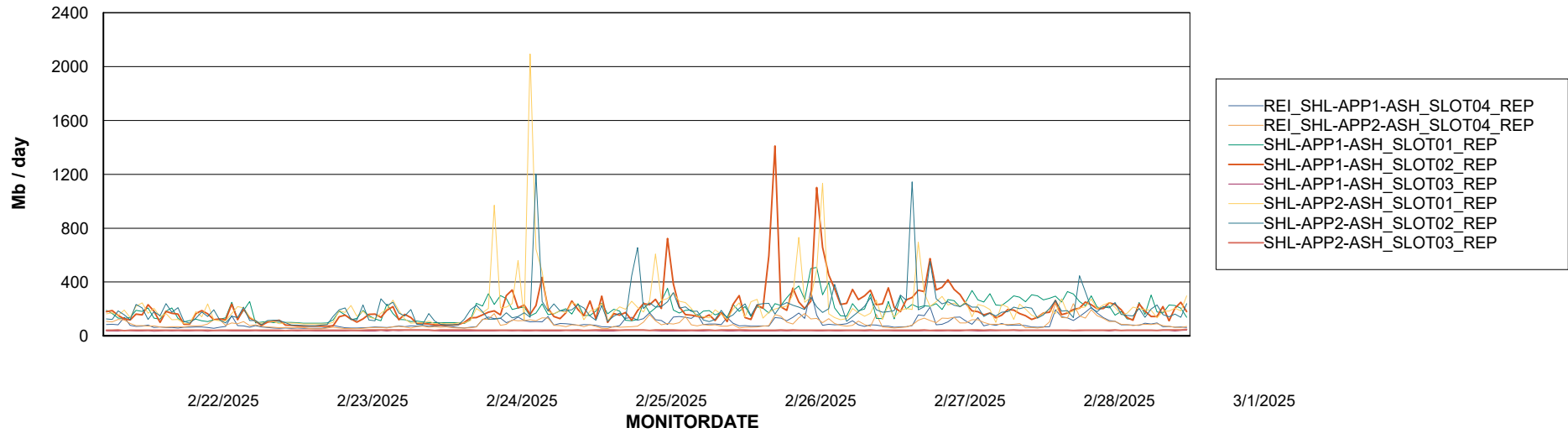
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



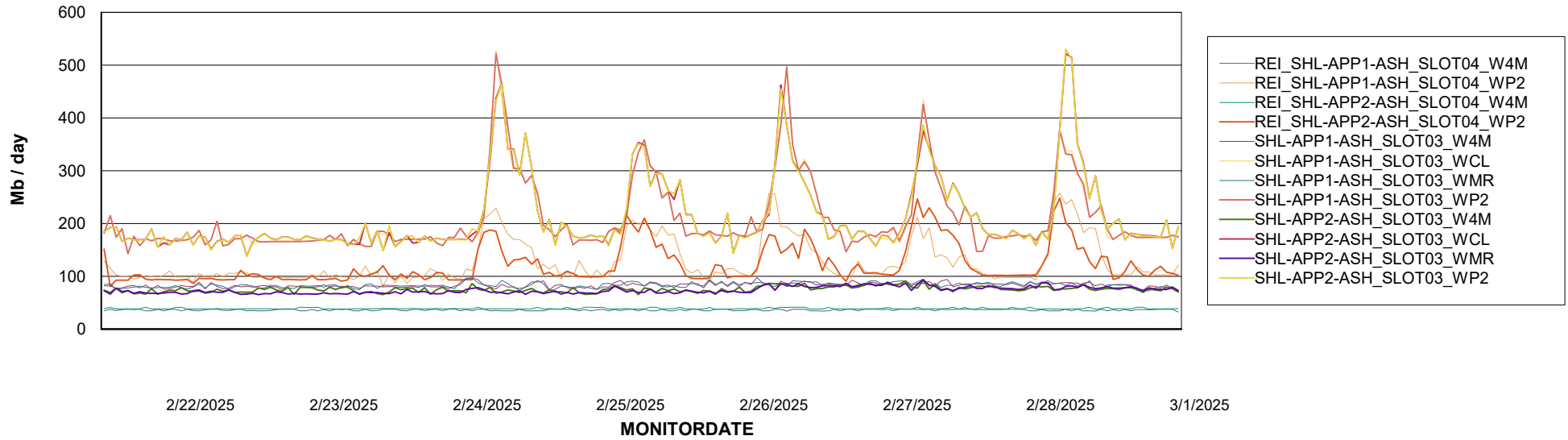
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

