

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/22/2025	30	149	104	18	900	734
2/21/2025	30	149	105	20	900	724
2/20/2025	30	149	104	20	900	723
2/19/2025	30	149	104	20	900	723
2/18/2025	30	149	104	20	900	723
2/17/2025	30	149	104	20	900	722
2/16/2025	30	149	104	20	900	724

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/22/2025	46	89	48
2/21/2025	46	89	48
2/20/2025	46	89	49
2/19/2025	45	89	50
2/18/2025	46	89	48
2/17/2025	46	89	48
2/16/2025	47	89	48

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/22/2025	57	79	34
2/21/2025	57	79	34
2/20/2025	57	79	34
2/19/2025	57	79	34
2/18/2025	57	79	34
2/17/2025	57	79	34
2/16/2025	55	79	36

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/22/2025	36	79	51
2/21/2025	36	79	51
2/20/2025	36	79	51
2/19/2025	36	79	51
2/18/2025	36	79	51
2/17/2025	36	79	51
2/16/2025	37	79	50

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/22/2025	38	149	93
2/21/2025	38	149	93
2/20/2025	38	149	93
2/19/2025	38	149	93
2/18/2025	38	149	93
2/17/2025	38	149	93
2/16/2025	38	149	93

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/22/2025	42	149	86	17	1,843	1,534
2/21/2025	42	149	86	17	1,843	1,539
2/20/2025	42	149	86	17	1,843	1,534
2/19/2025	42	149	86	17	1,843	1,535
2/18/2025	42	149	86	17	1,843	1,536
2/17/2025	42	149	86	17	1,843	1,532
2/16/2025	42	149	86	17	1,843	1,524

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/22/2025	62	199	76	17	1,843	1,529	62	500	190
2/21/2025	62	199	76	17	1,843	1,534	67	500	164
2/20/2025	62	199	76	17	1,843	1,531	68	500	162
2/19/2025	62	199	76	17	1,843	1,531	67	500	163
2/18/2025	62	199	76	17	1,843	1,528	67	500	165
2/17/2025	62	199	76	18	1,843	1,518	67	500	167
2/16/2025	62	199	76	19	1,843	1,500	67	500	163

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/22/2025	53	79	37
2/21/2025	53	79	37
2/20/2025	52	79	38
2/19/2025	51	79	39
2/18/2025	52	79	38
2/17/2025	52	79	38
2/16/2025	53	79	37

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/22/2025	55	79	36
2/21/2025	55	79	36
2/20/2025	55	79	36
2/19/2025	55	79	36
2/18/2025	55	79	36
2/17/2025	55	79	36
2/16/2025	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/22/2025	33	149	100
2/21/2025	33	149	100
2/20/2025	33	149	100
2/19/2025	33	149	100
2/18/2025	33	149	100
2/17/2025	33	149	100
2/16/2025	33	149	99

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

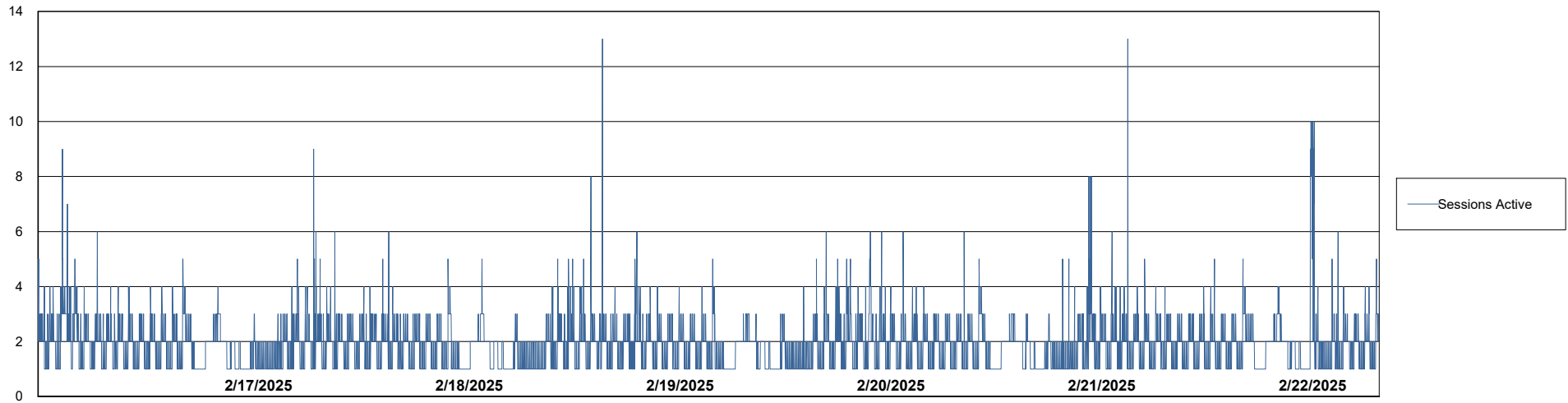
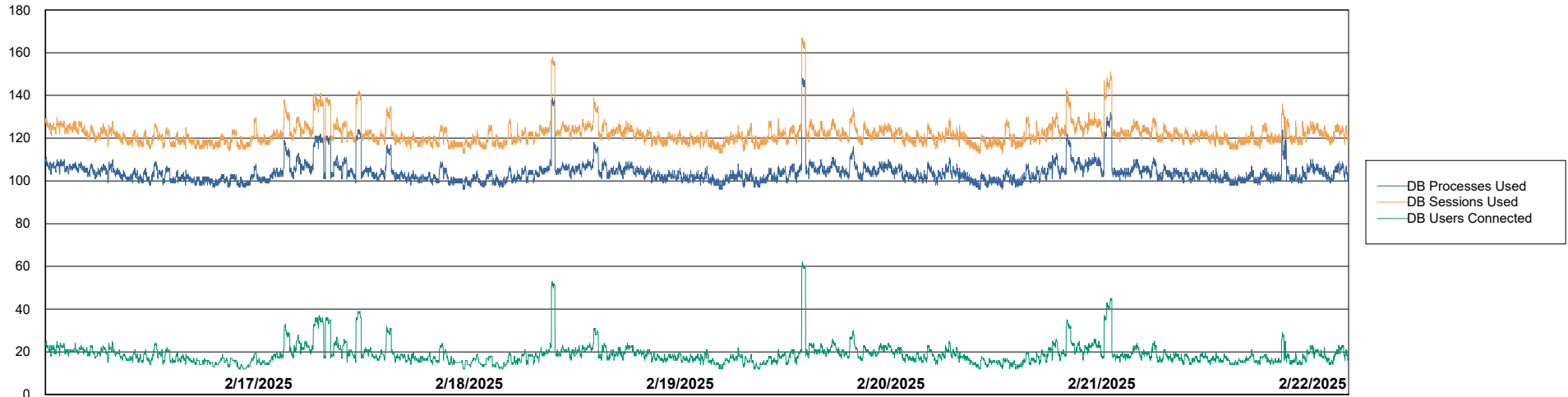
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/22/2025	50	149	74
2/21/2025	50	149	74
2/20/2025	50	149	74
2/19/2025	50	149	74
2/18/2025	50	149	74
2/17/2025	50	149	74
2/16/2025	50	149	74

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Database Performance JSG_PRD_BASHIR_DB_ABS1



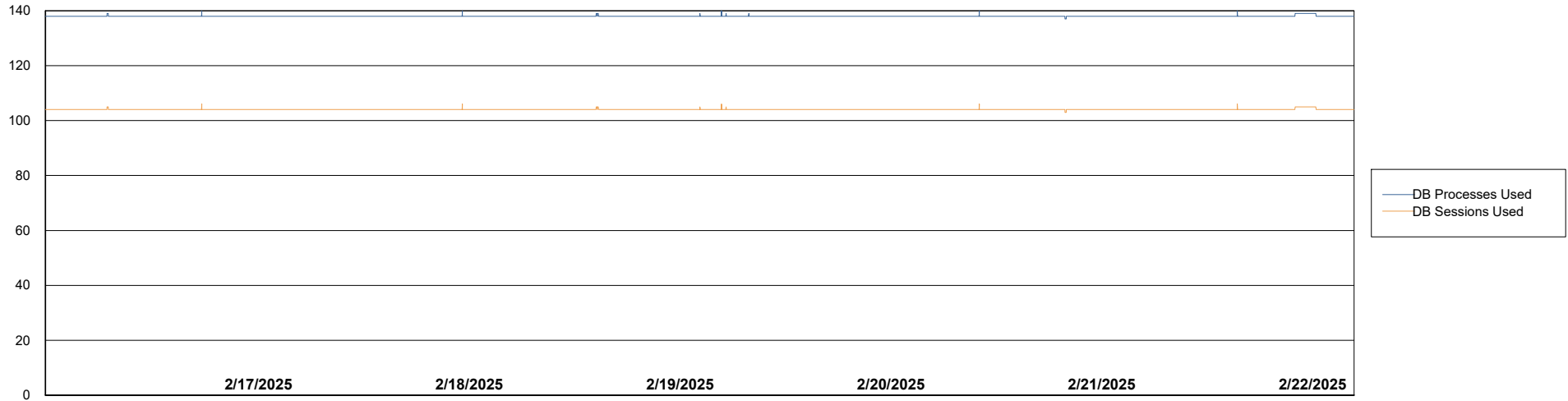
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

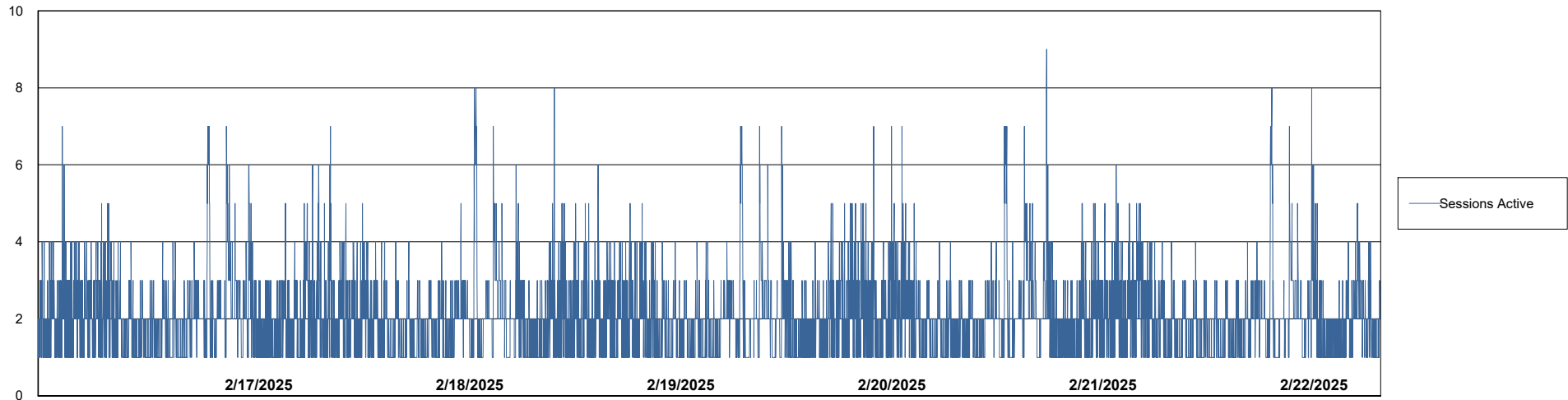
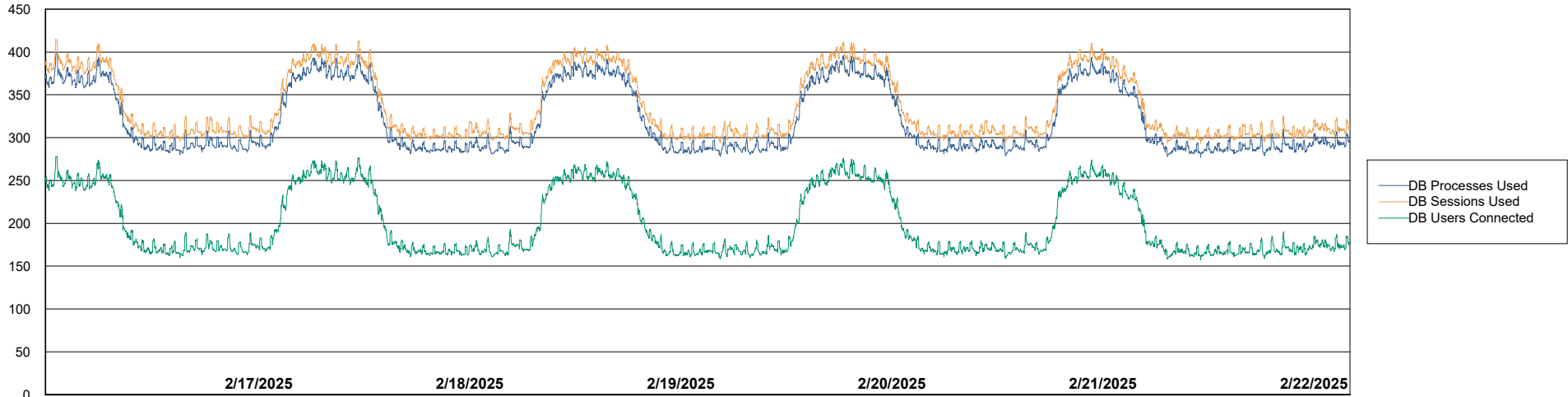


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Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



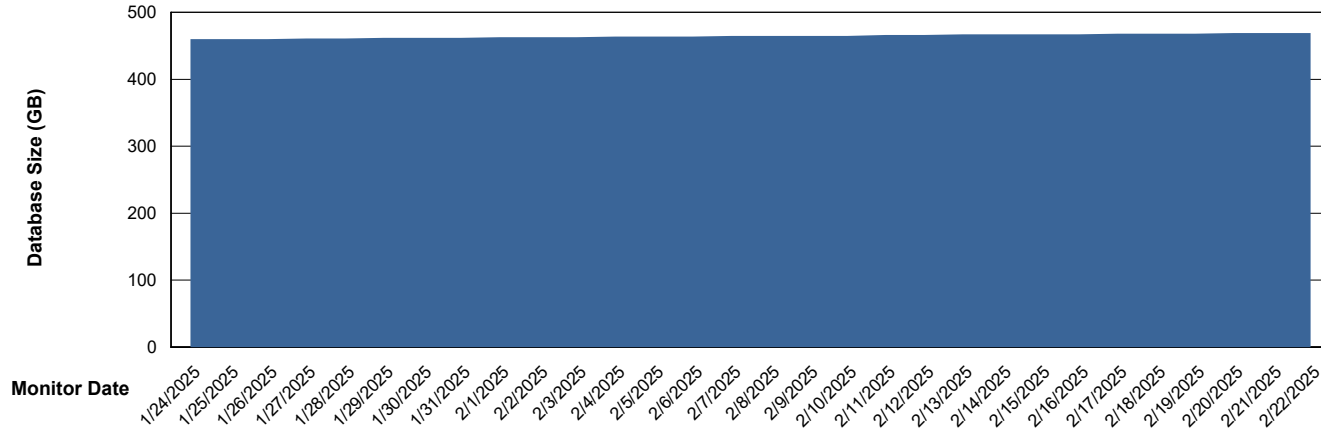
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Customer JSG_Production (24/7)
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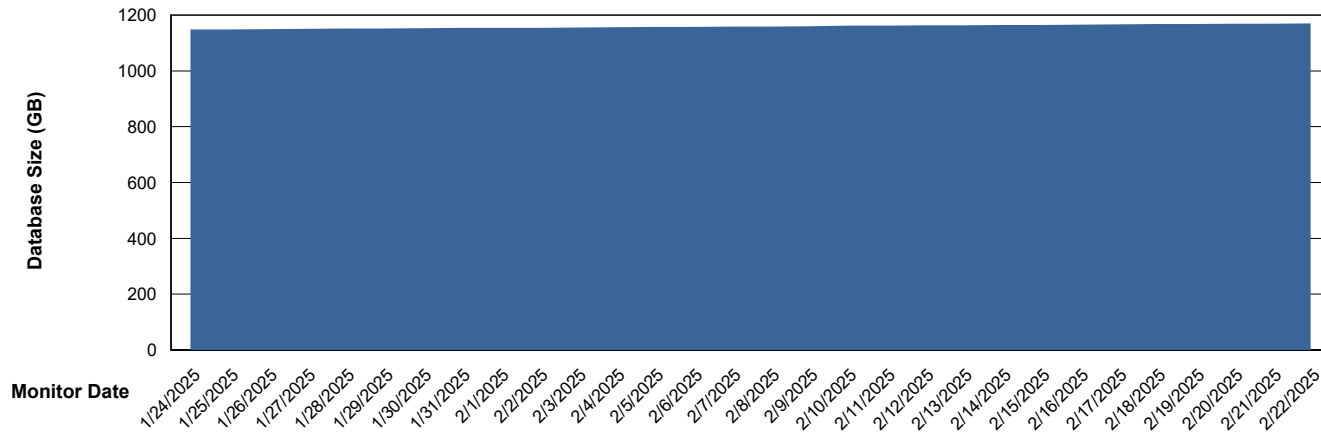
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/22/2025	ABSDATA	240	200	17
	INDX	320	265	17
2/21/2025	ABSDATA	240	200	17
	INDX	320	265	17
2/20/2025	ABSDATA	240	200	17
	INDX	320	265	17
2/19/2025	ABSDATA	240	200	17
	INDX	320	264	17
2/18/2025	ABSDATA	240	199	17
	INDX	320	264	17
2/17/2025	ABSDATA	240	199	17
	INDX	320	264	17
2/16/2025	ABSDATA	240	199	17
	INDX	320	264	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/22/2025	ABSDATA	1,312	1,095	17
	INDX	66	54	18
2/21/2025	ABSDATA	1,312	1,095	17
	INDX	66	54	18
2/20/2025	ABSDATA	1,312	1,094	17
	INDX	66	54	18
2/19/2025	ABSDATA	1,312	1,094	17
	INDX	66	54	18
2/18/2025	ABSDATA	1,312	1,093	17
	INDX	66	54	18
2/17/2025	ABSDATA	1,312	1,093	17
	INDX	66	54	18
2/16/2025	ABSDATA	1,312	1,092	17
	INDX	66	54	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 17/2/2025	Tue 18/2/2025	Wed 19/2/2025	Thu 20/2/2025	Fri 21/2/2025	Sat 22/2/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sat, 22-02-2025	None
Sat, 22-02-2025	None
Mon, 17-02-2025	None
Fri, 21-02-2025	None
Sun, 16-02-2025	None
Tue, 18-02-2025	None
Tue, 18-02-2025	None
Wed, 19-02-2025	None
Thu, 20-02-2025	None
Mon, 17-02-2025	None
Sun, 16-02-2025	None
Wed, 19-02-2025	None
Thu, 20-02-2025	None
Fri, 21-02-2025	None

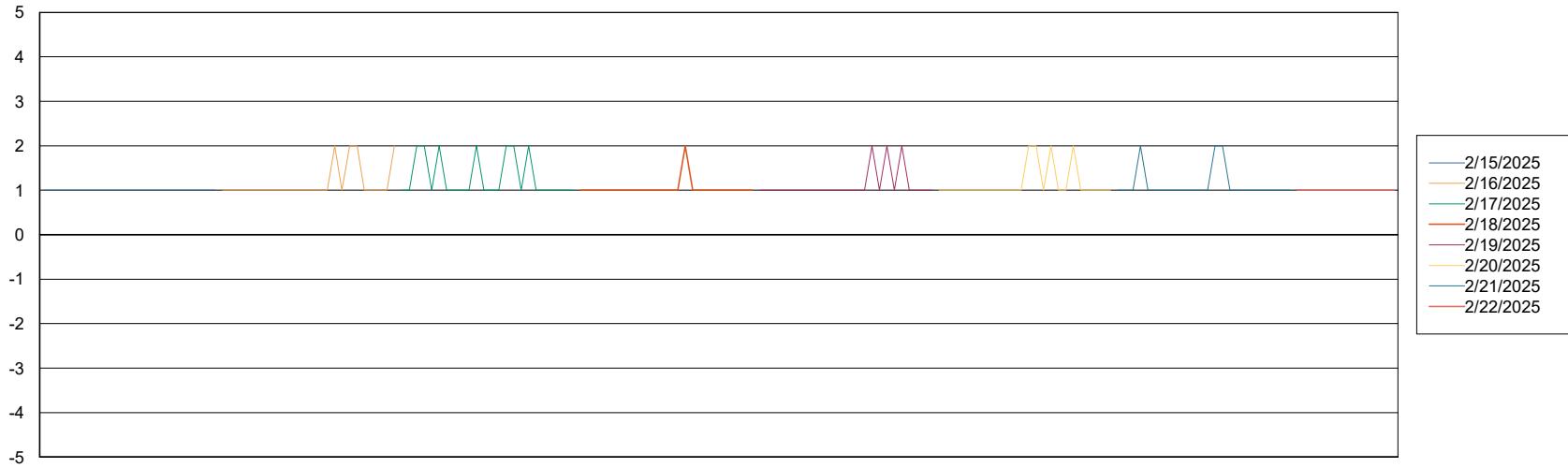
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



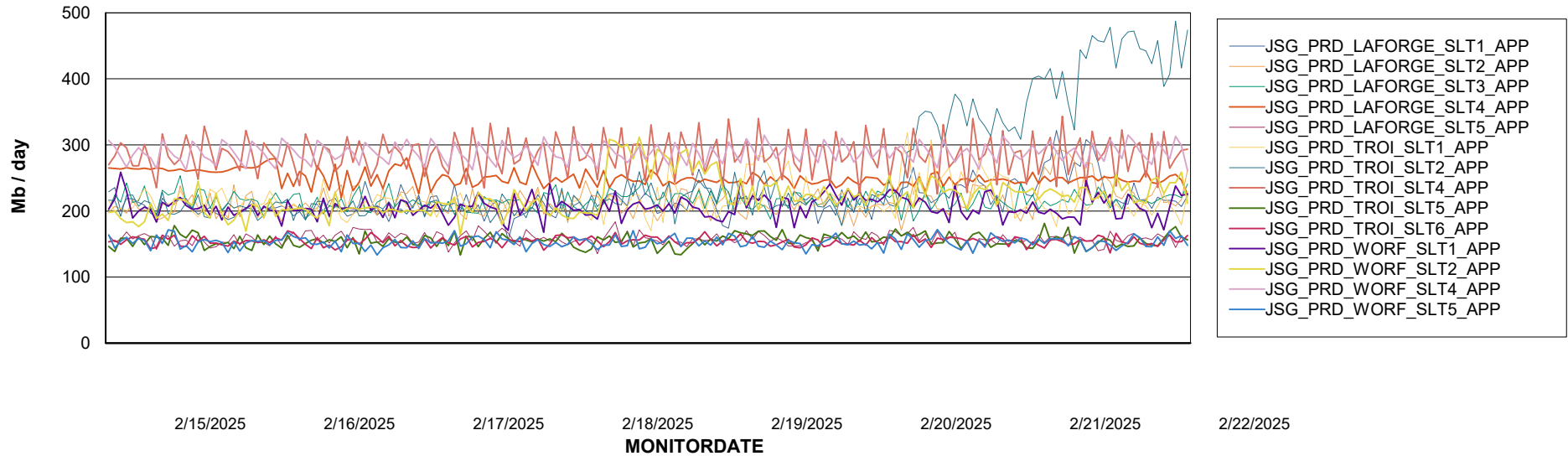
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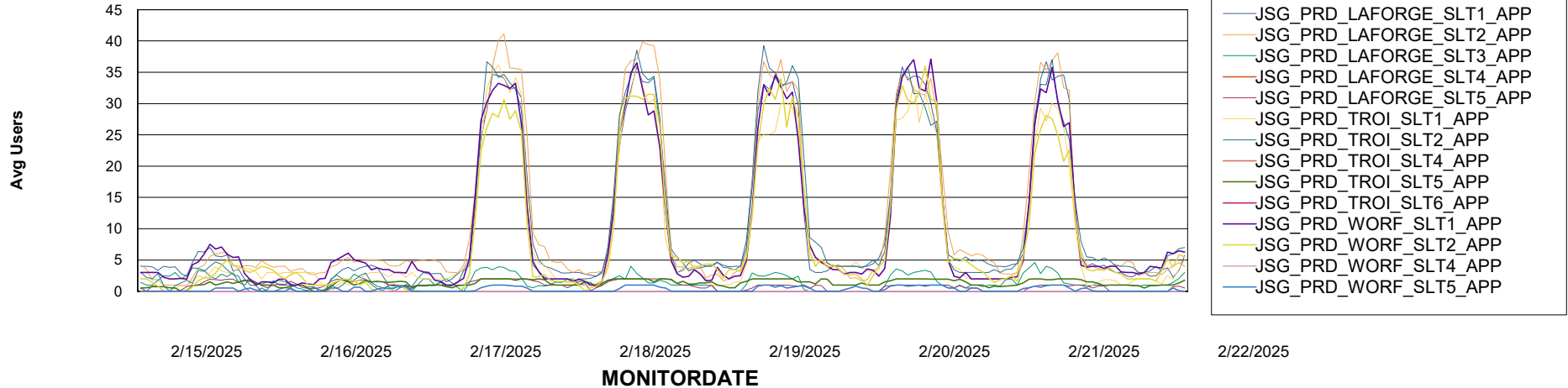


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



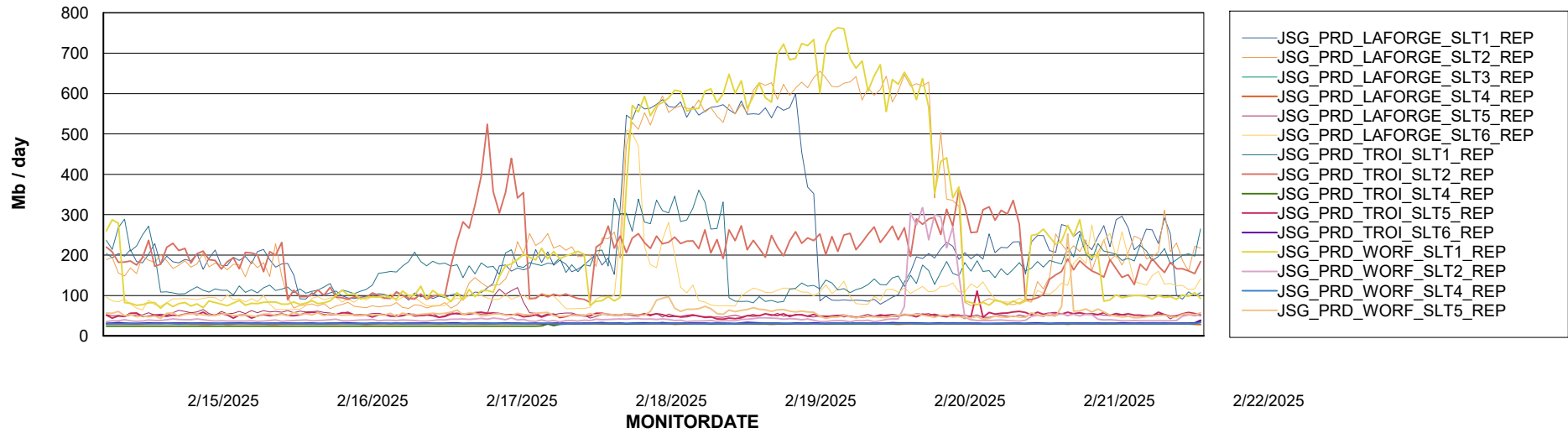
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



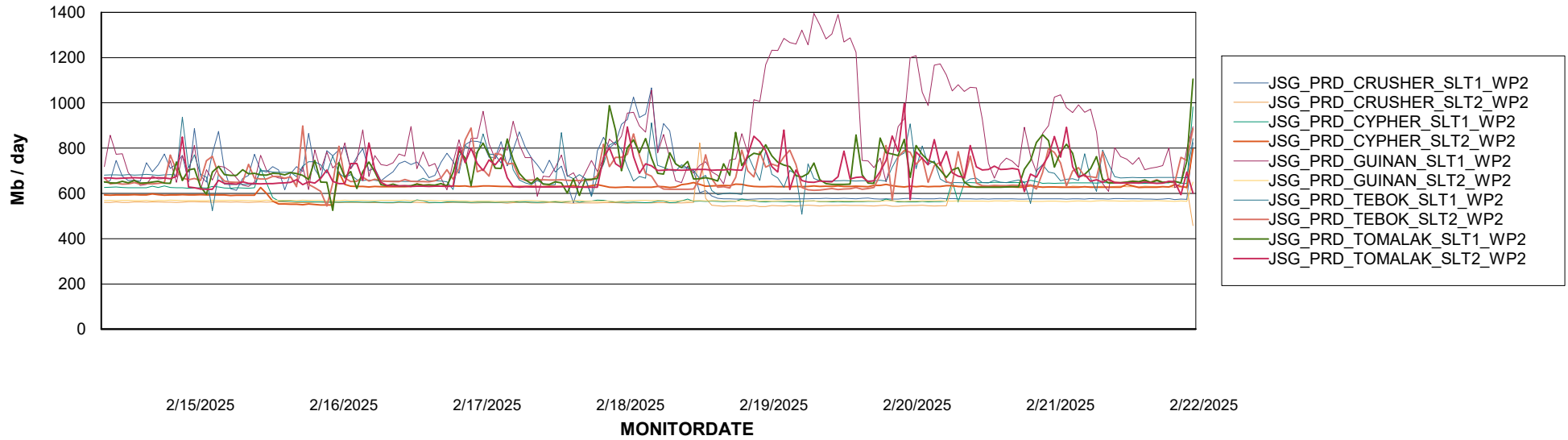
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ABSSolute Web Component Services

Avg memory used per ABS Web component

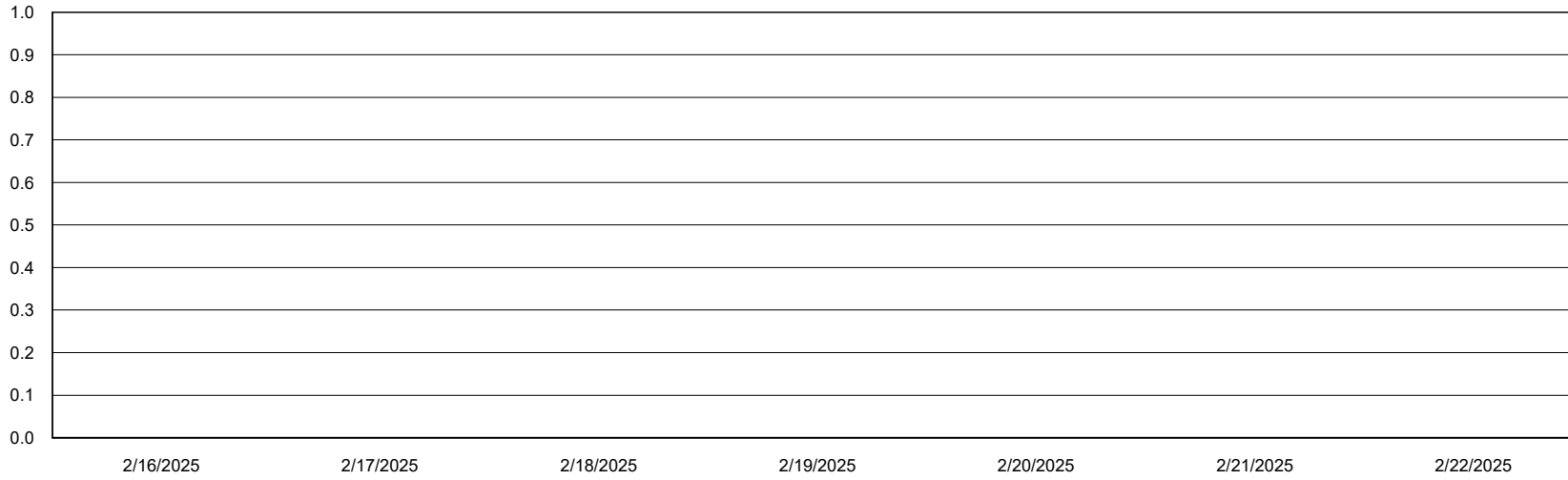


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP