

Weekly SLA Customer Report

Customer ECL_Production
Database ID 156



Harddisk Usage ECL_PRD_ECLABS

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 2/22/2025 | 56 | 199 | 89 | 68 | 500 | 162 |
| 2/21/2025 | 55 | 199 | 89 | 68 | 500 | 162 |
| 2/20/2025 | 55 | 199 | 89 | 68 | 500 | 162 |
| 2/19/2025 | 55 | 199 | 89 | 68 | 500 | 162 |
| 2/18/2025 | 55 | 199 | 89 | 68 | 500 | 162 |
| 2/17/2025 | 55 | 199 | 89 | 67 | 500 | 163 |
| 2/16/2025 | 55 | 199 | 89 | 67 | 500 | 163 |

Harddisk Usage ECL_PRD_ECLABS-TEST

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 2/22/2025 | 63 | 199 | 75 | 54 | 500 | 228 |
| 2/21/2025 | 63 | 199 | 75 | 54 | 500 | 228 |
| 2/20/2025 | 63 | 199 | 75 | 54 | 500 | 228 |
| 2/19/2025 | 63 | 199 | 75 | 54 | 500 | 228 |
| 2/18/2025 | 63 | 199 | 75 | 54 | 500 | 228 |
| 2/17/2025 | 62 | 199 | 75 | 54 | 500 | 229 |
| 2/16/2025 | 62 | 199 | 75 | 54 | 500 | 229 |

Weekly SLA Customer Report

Customer ECL_Production
Database ID 156



Harddisk Usage ECL_PRD_ECLABS-WEB

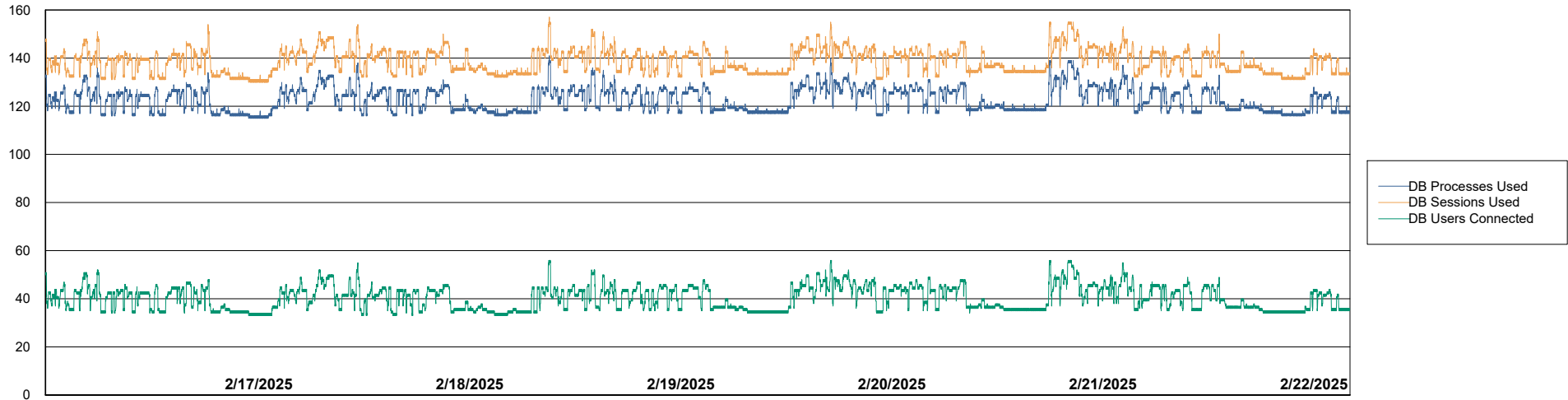
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 2/22/2025 | 36 | 99 | 63 |
| 2/21/2025 | 36 | 99 | 63 |
| 2/20/2025 | 36 | 99 | 63 |
| 2/19/2025 | 36 | 99 | 63 |
| 2/18/2025 | 36 | 99 | 63 |
| 2/17/2025 | 36 | 99 | 63 |
| 2/16/2025 | 36 | 99 | 63 |

Weekly SLA Customer Report

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Database Performance ECL_PRD_ECLABS_ABS1



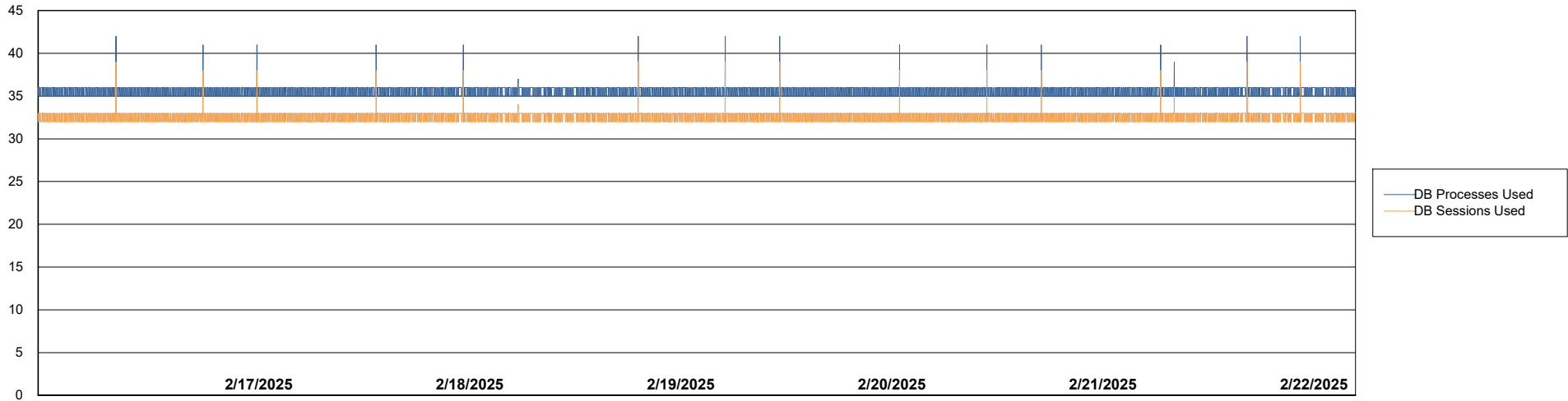
Weekly SLA Customer Report

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Database ID 156



Database Performance ECL_PRD_ECLABS-TEST_HSBABS1

DB Processes Max 1,000



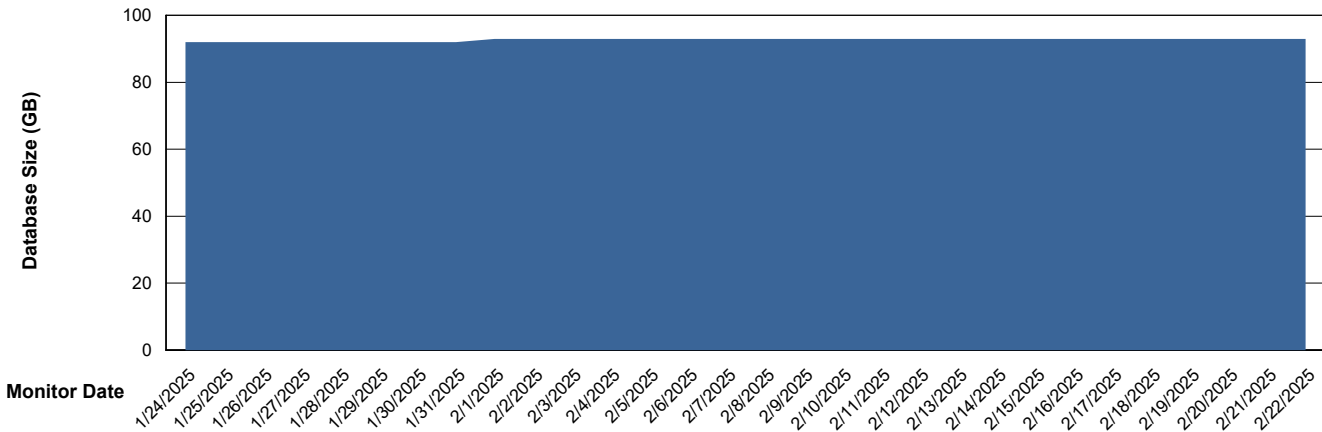
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DATABASE SIZE ECL_PRD_ECLABS_ABS1

Database growth over last month



Database Tablespace ECL_PRD_ECLABS_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 2/22/2025 | ABSDATA | 81 | 67 | 18 |
| | INDX | 10 | 8 | 24 |
| 2/21/2025 | ABSDATA | 81 | 67 | 18 |
| | INDX | 10 | 8 | 24 |
| 2/20/2025 | ABSDATA | 81 | 66 | 18 |
| | INDX | 10 | 8 | 24 |
| 2/19/2025 | ABSDATA | 81 | 66 | 18 |
| | INDX | 10 | 8 | 24 |
| 2/18/2025 | ABSDATA | 81 | 66 | 18 |
| | INDX | 10 | 8 | 24 |
| 2/17/2025 | ABSDATA | 81 | 66 | 18 |
| | INDX | 10 | 8 | 24 |
| 2/16/2025 | ABSDATA | 81 | 66 | 18 |
| | INDX | 10 | 8 | 24 |

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Standby Database Health ECL_Production

Recovery lag for last 7 days



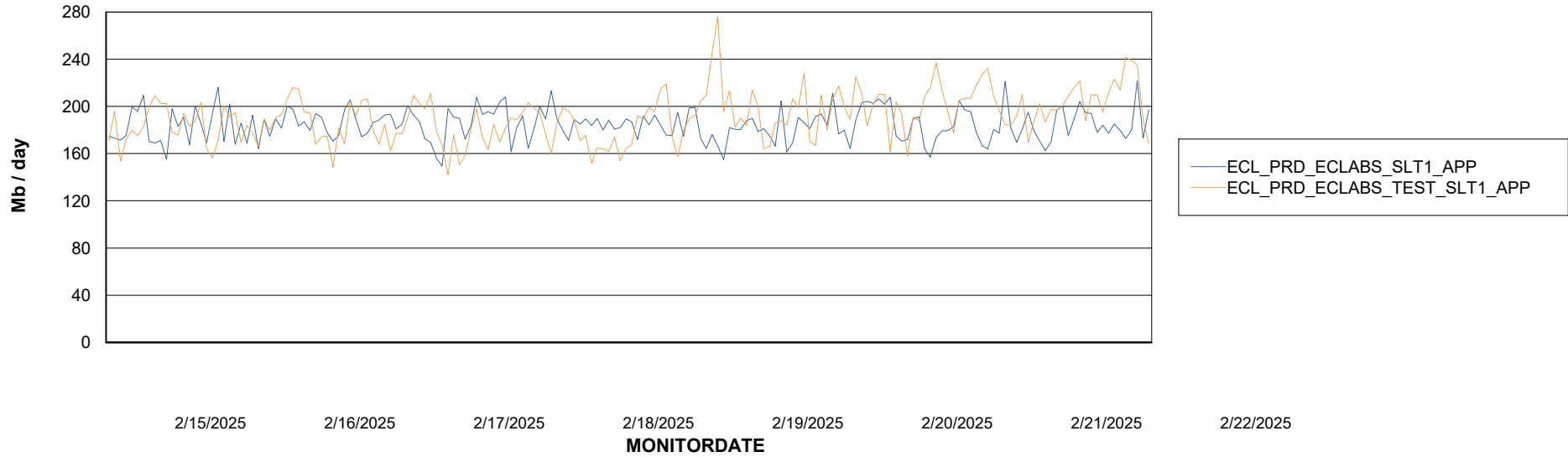
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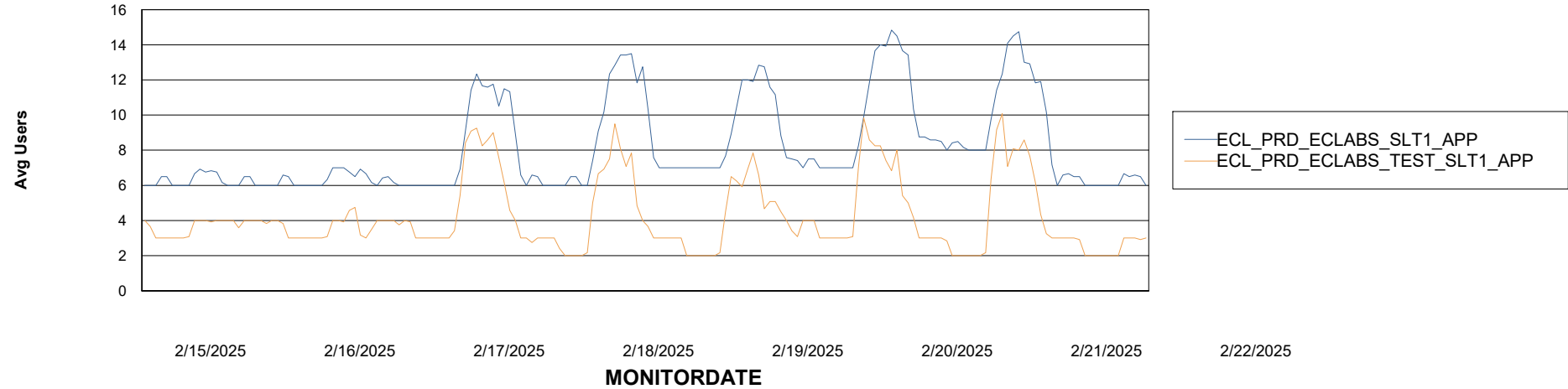


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



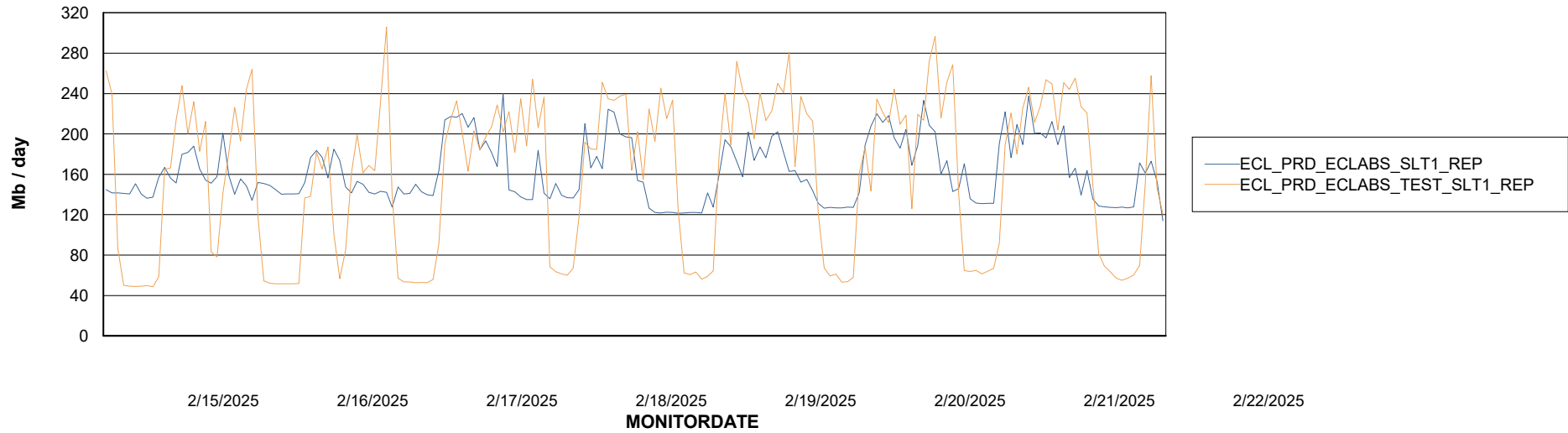
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



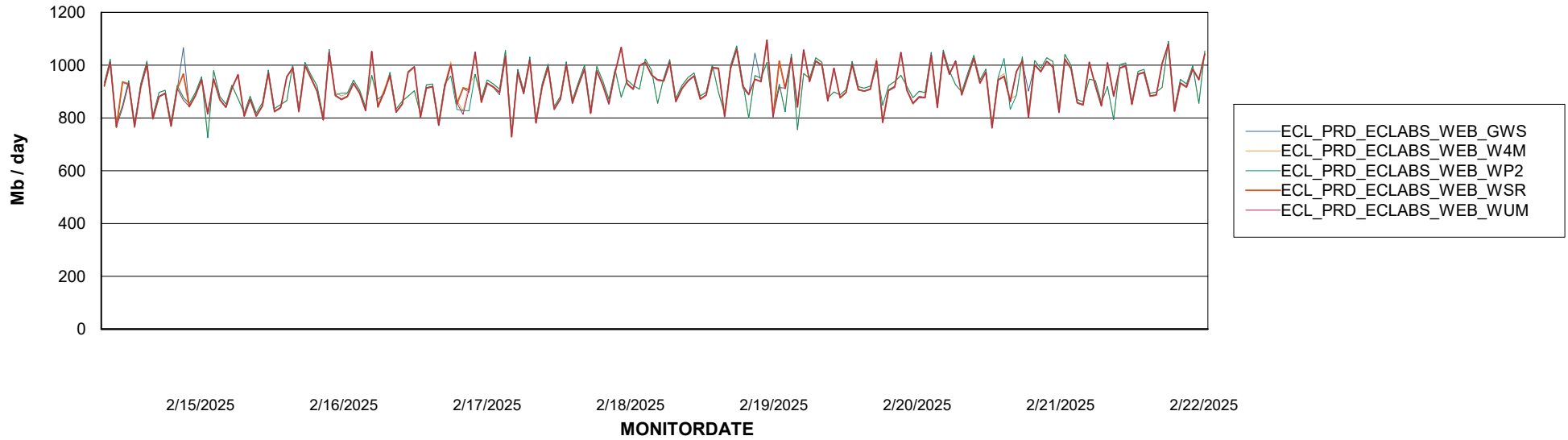
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

