

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
 Database ID    146



## Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
2/15/2025	92	150	12	75	100	25
2/14/2025	92	150	12	75	100	25
2/13/2025	92	150	12	75	100	25
2/12/2025	92	150	12	75	100	25
2/11/2025	92	150	12	76	100	24
2/10/2025	92	150	12	75	100	25
2/9/2025	92	150	12	75	100	25

## Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
2/15/2025	92	150	12	85	100	15
2/14/2025	92	150	12	85	100	15
2/13/2025	92	150	12	85	100	15
2/12/2025	92	150	12	85	100	15
2/11/2025	92	150	12	85	100	15
2/10/2025	92	150	12	85	100	15
2/9/2025	92	150	12	85	100	15

# Weekly SLA Customer Report

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Harddisk Usage      XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
2/15/2025	84	150	25	66	10	3	96	200	7	71
2/14/2025	84	150	25	66	10	3	96	200	7	71
2/13/2025	84	150	25	66	10	3	96	200	7	71
2/12/2025	84	150	25	66	10	3	96	200	7	71
2/11/2025	84	150	25	66	10	3	96	200	7	71
2/10/2025	84	150	25	66	10	3	96	200	7	71
2/9/2025	84	150	25	66	10	3	96	200	7	71

Harddisk Usage      XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
2/15/2025	84	150	25	35	10	7	99	200	1	80
2/14/2025	84	150	25	35	10	7	99	200	1	80
2/13/2025	84	150	25	35	10	7	99	200	1	80
2/12/2025	84	150	25	35	10	7	99	200	1	80
2/11/2025	84	150	25	35	10	7	99	200	1	80
2/10/2025	84	150	25	35	10	7	99	200	1	80
2/9/2025	84	150	25	35	10	7	99	200	1	80

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## Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
2/15/2025	95	150	8	92	50	4
2/14/2025	95	150	8	92	50	4
2/13/2025	95	150	8	92	50	4
2/12/2025	95	150	8	92	50	4
2/11/2025	95	150	8	92	50	4
2/10/2025	95	150	8	92	50	4
2/9/2025	95	150	8	92	50	4

## Harddisk Usage      XMX\_PROD\_ABSWEB02

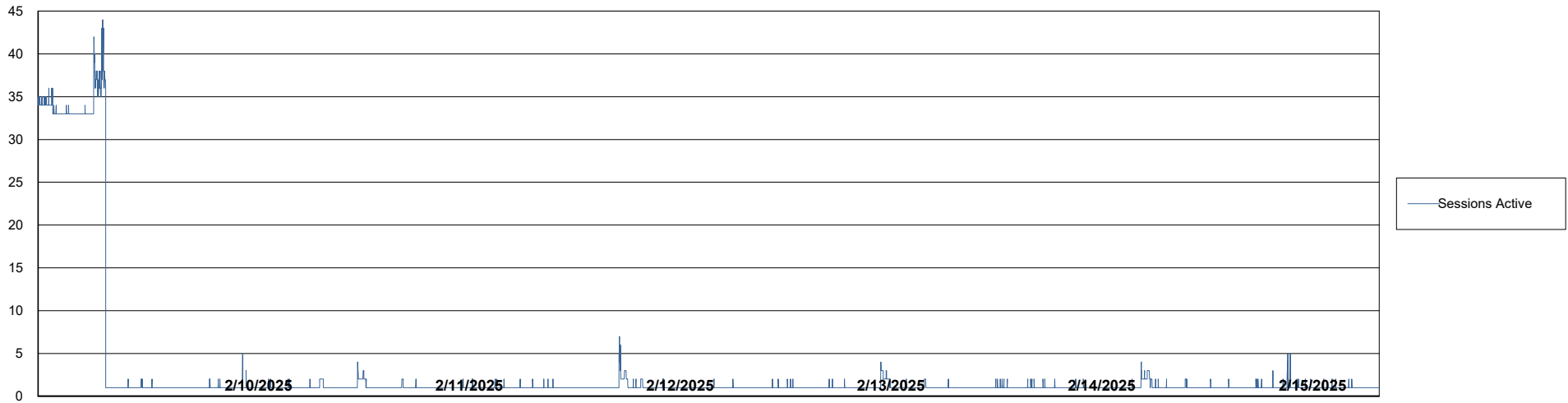
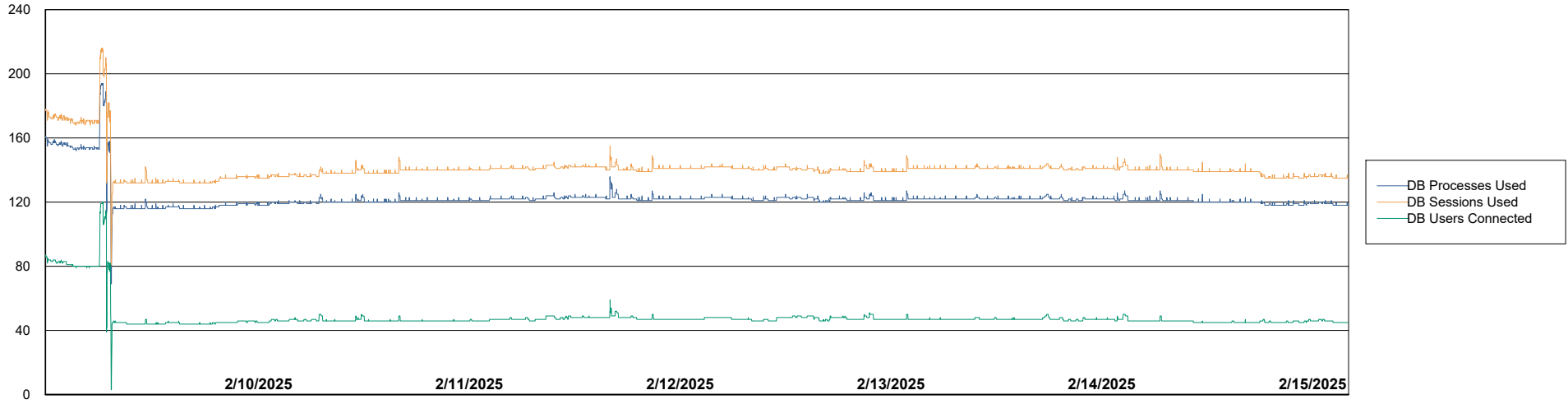
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
2/15/2025	95	150	8	90	50	5
2/14/2025	95	150	8	90	50	5
2/13/2025	95	150	8	90	50	5
2/12/2025	95	150	8	90	50	5
2/11/2025	95	150	8	90	50	5
2/10/2025	95	150	8	89	50	5
2/9/2025	95	150	8	89	50	6

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



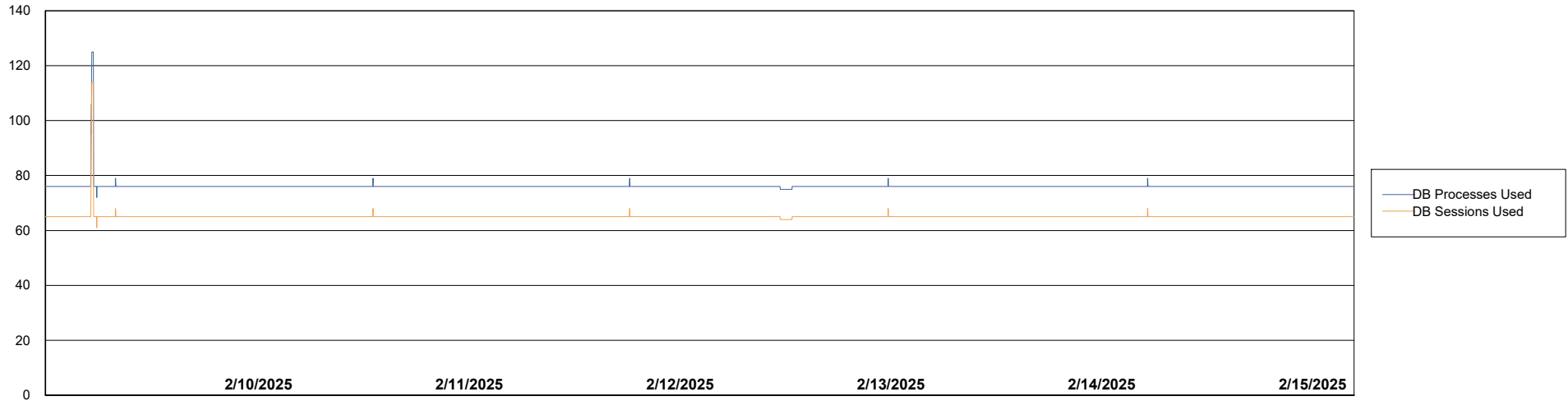
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146



Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



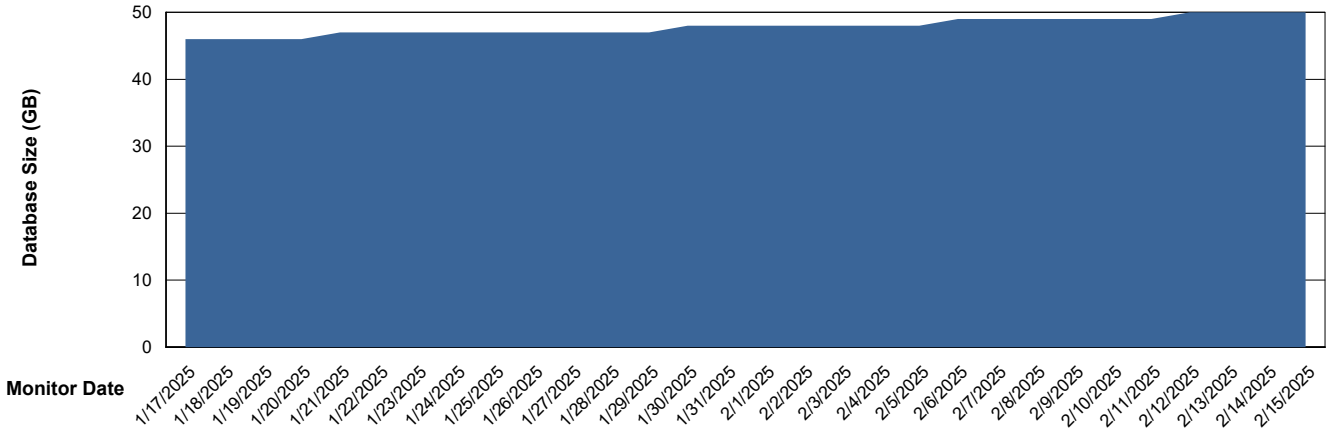
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
 Database ID 146



DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/15/2025	ABSDATA	37	30	18
	INDX	8	0	100
2/14/2025	ABSDATA	37	30	18
	INDX	8	0	100
2/13/2025	ABSDATA	37	30	19
	INDX	8	0	100
2/12/2025	ABSDATA	37	30	19
	INDX	8	0	100
2/11/2025	ABSDATA	37	30	20
	INDX	8	0	100
2/10/2025	ABSDATA	37	30	20
	INDX	8	0	100
2/9/2025	ABSDATA	37	30	20
	INDX	8	0	100

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Standby Database Health      XMX Production (24/7)

## Recovery lag for last 7 days



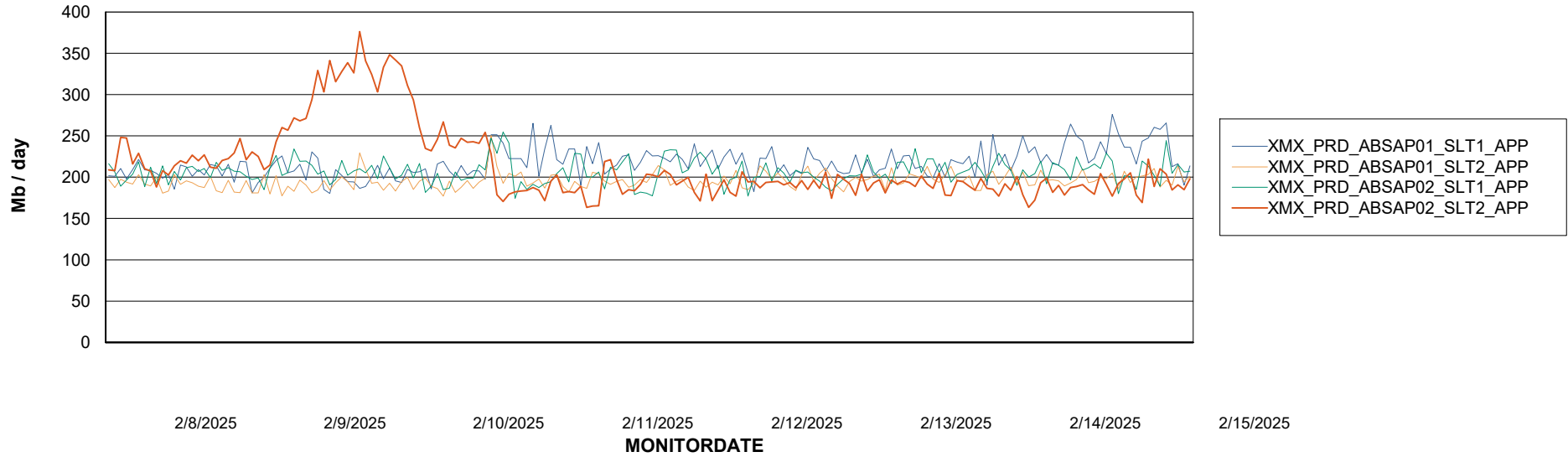
# Weekly SLA Customer Report

Customer XMX Production (24/7)  
Database ID 146

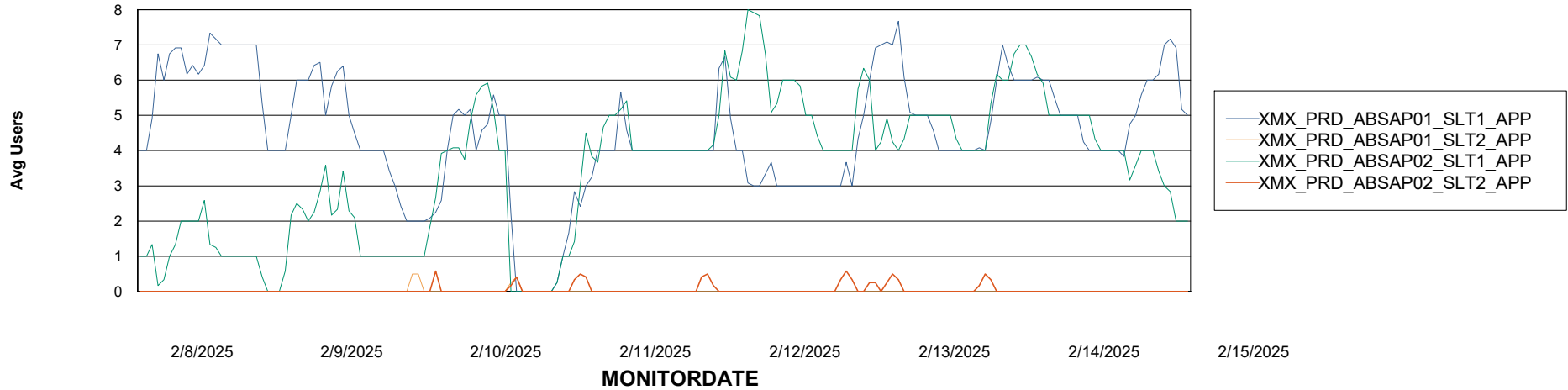


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



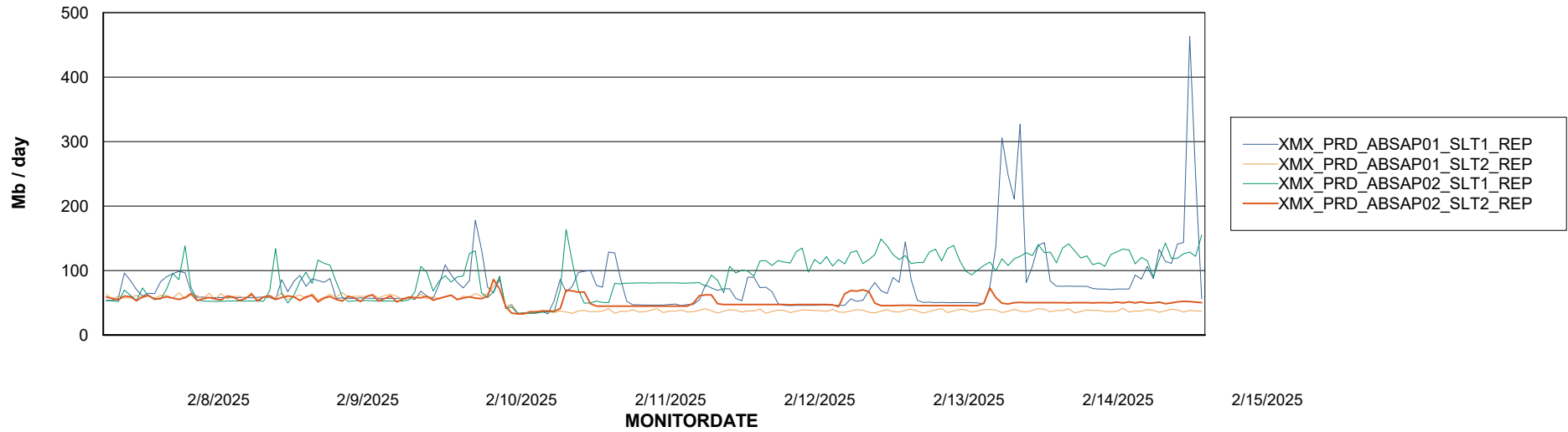
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



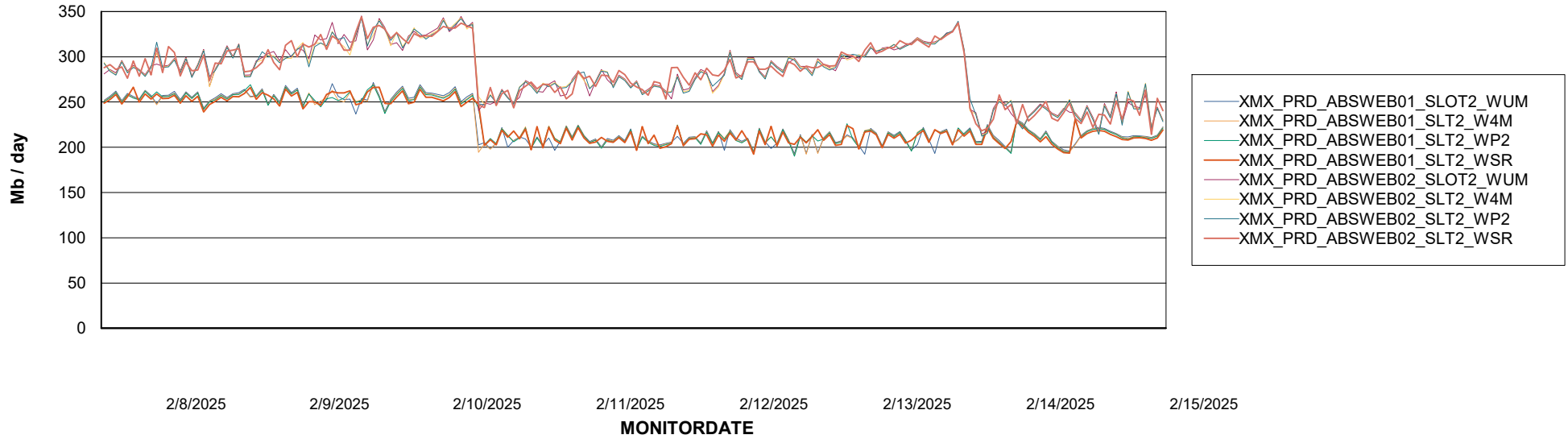
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

