

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
2/15/2025	12	39	34	78	100	22	20	1	1	99
2/14/2025	12	39	34	78	100	22	20	1	1	99
2/13/2025	12	39	34	78	100	22	20	1	1	99
2/12/2025	12	39	34	78	100	22	20	1	1	99
2/11/2025	12	39	34	78	100	22	19	1	1	99
2/10/2025	12	39	34	78	100	22	17	1	1	99
2/9/2025	12	39	34	78	100	22	18	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
2/15/2025	11	39	35	89	100	11	20	1	1	99
2/14/2025	11	39	35	89	100	11	20	1	1	99
2/13/2025	11	39	35	89	100	11	20	1	1	99
2/12/2025	11	39	35	89	100	11	20	1	1	99
2/11/2025	11	39	35	89	100	11	19	1	1	99
2/10/2025	11	39	34	89	100	11	17	1	1	99
2/9/2025	12	39	34	89	100	11	18	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/15/2025	12	39	34	21	1	1	34	100	66	44
2/14/2025	12	39	34	21	1	1	34	100	66	45
2/13/2025	12	39	34	21	1	1	34	100	66	45
2/12/2025	12	39	34	21	1	1	34	100	66	45
2/11/2025	12	39	34	21	1	1	34	100	66	45
2/10/2025	12	39	34	21	1	1	34	100	66	45
2/9/2025	11	39	35	21	1	1	34	100	66	45

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/15/2025	11	39	35	20	1	1	67	100	33	22
2/14/2025	11	39	35	20	1	1	67	100	33	22
2/13/2025	11	39	34	20	1	1	67	100	33	22
2/12/2025	11	39	34	20	1	1	67	100	33	21
2/11/2025	11	39	34	20	1	1	67	100	33	23
2/10/2025	12	39	34	20	1	1	67	100	33	23
2/9/2025	12	39	34	20	1	1	67	100	33	25

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
2/15/2025	10	39	35	20	1	1	74	100	26	36
2/14/2025	10	39	35	20	1	1	74	100	26	36
2/13/2025	10	39	35	20	1	1	74	100	26	35
2/12/2025	10	39	35	20	1	1	74	100	26	34
2/11/2025	10	39	35	20	1	1	74	100	26	34
2/10/2025	11	39	35	20	1	1	74	100	26	34
2/9/2025	11	39	35	20	1	1	74	100	26	41

Harddisk Usage SHL-RPROXY-ASH

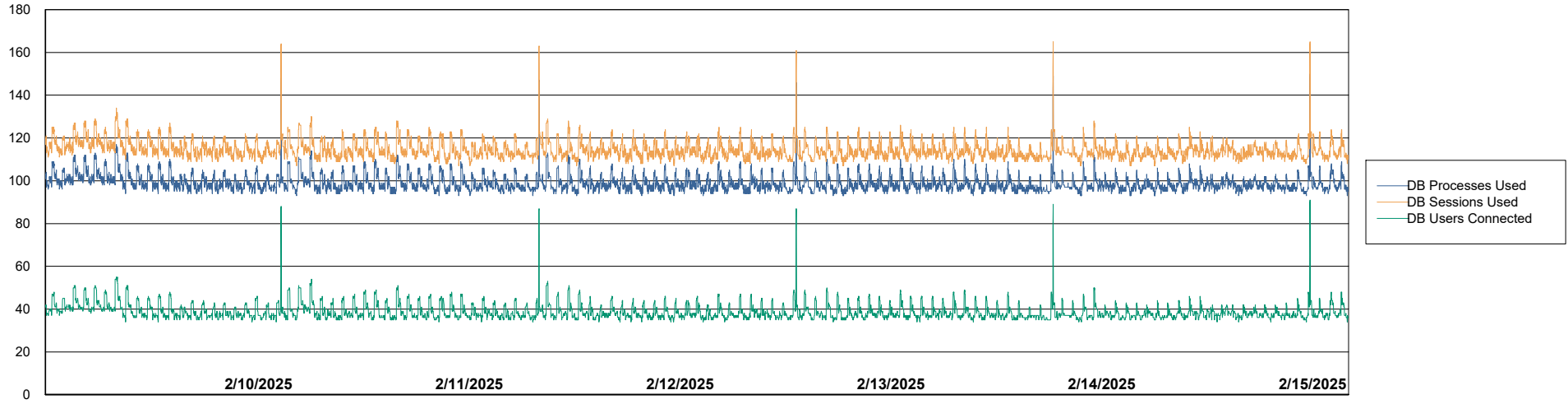
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
2/15/2025	46	39	21	20	1	1	99	10	0
2/14/2025	46	39	21	20	1	1	99	10	0
2/13/2025	46	39	21	20	1	1	99	10	0
2/12/2025	46	39	21	20	1	1	99	10	0
2/11/2025	46	39	21	20	1	1	99	10	0
2/10/2025	46	39	21	20	1	1	99	10	0
2/9/2025	46	39	21	20	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

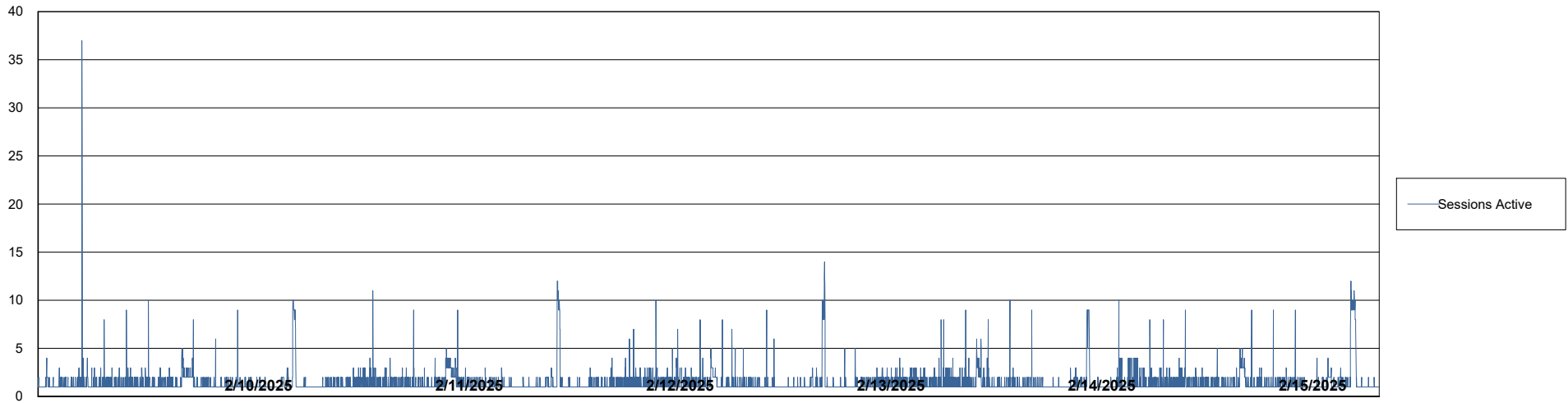
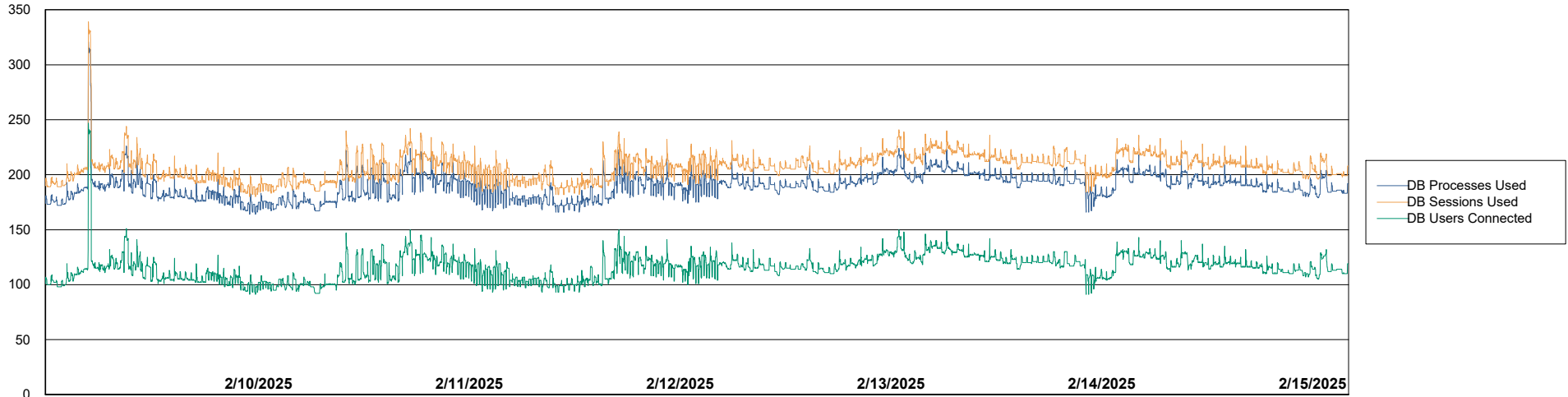


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Database Performance SHL-DBS1-ASH_PROD_ABS1



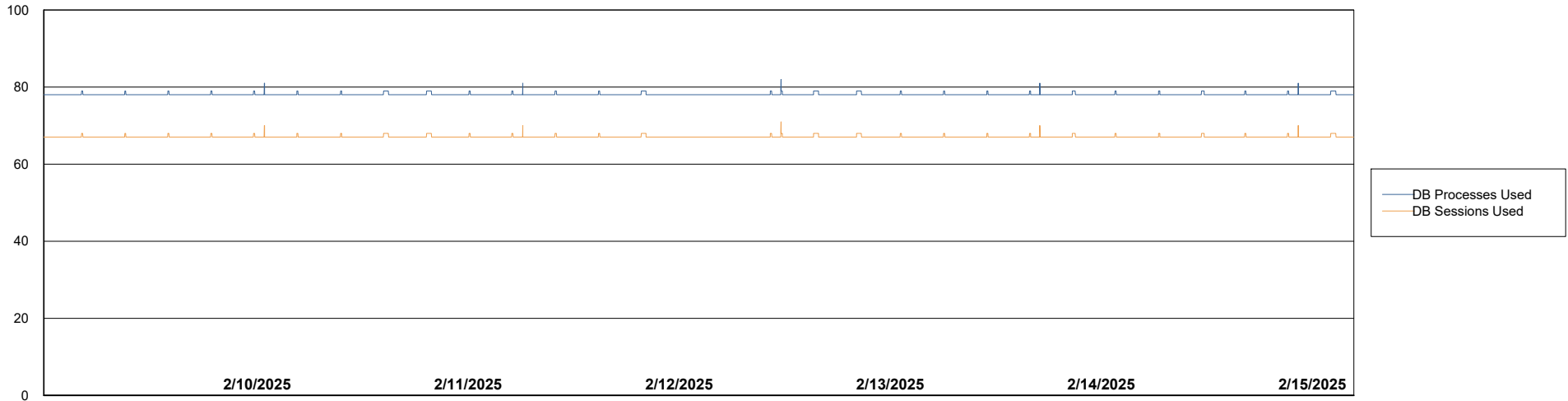
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000



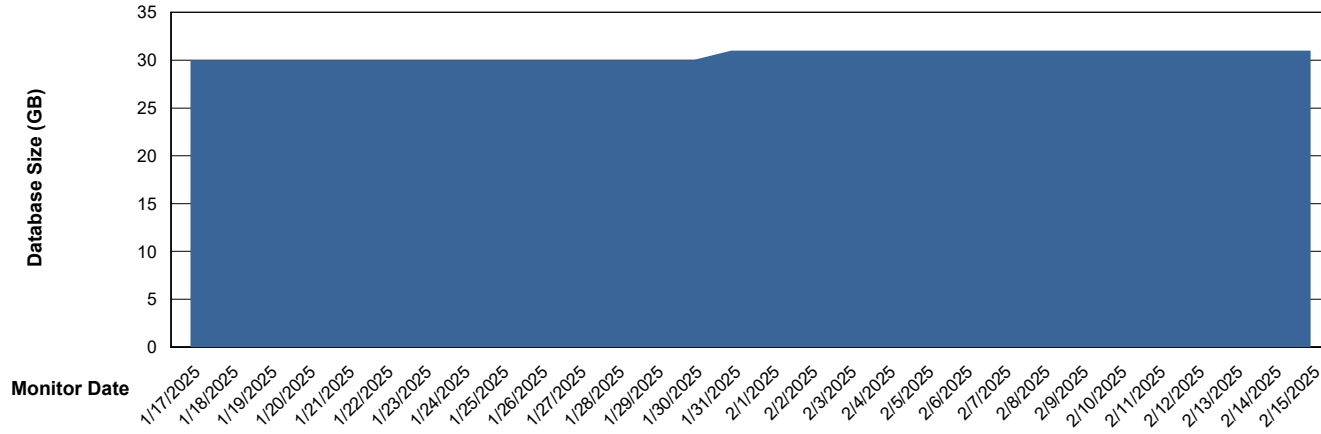
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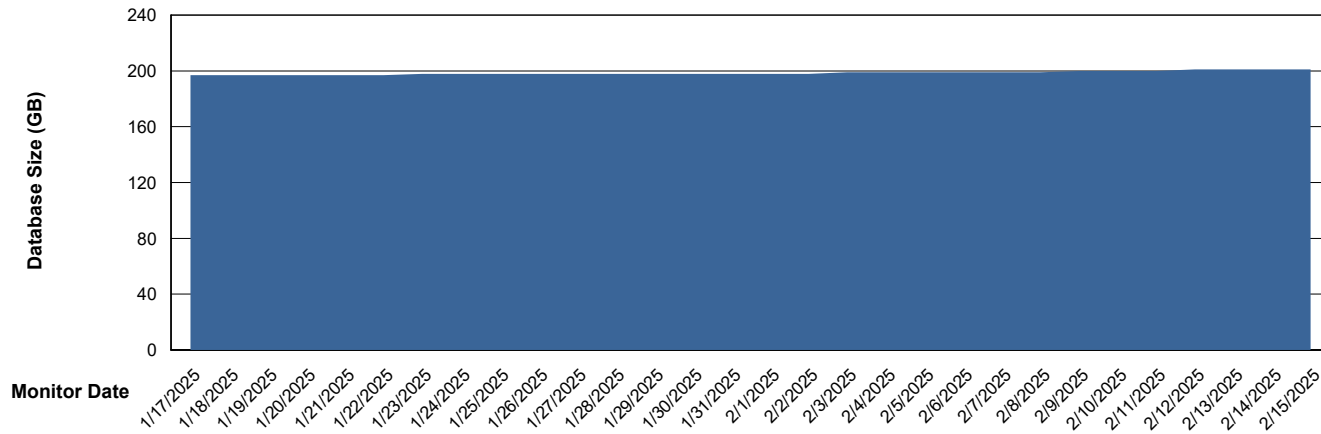
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/15/2025	ABSDATA	30	14	54
	INDX	35	14	60
2/14/2025	ABSDATA	30	14	54
	INDX	35	14	60
2/13/2025	ABSDATA	30	14	54
	INDX	35	14	61
2/12/2025	ABSDATA	30	14	54
	INDX	35	14	61
2/11/2025	ABSDATA	30	14	54
	INDX	35	14	61
2/10/2025	ABSDATA	30	14	54
	INDX	35	14	61
2/9/2025	ABSDATA	30	14	54
	INDX	35	14	61

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/15/2025	ABSDATA	110	89	19
	INDX	112	92	18
2/14/2025	ABSDATA	110	89	19
	INDX	112	92	18
2/13/2025	ABSDATA	110	89	19
	INDX	112	92	18
2/12/2025	ABSDATA	110	89	19
	INDX	112	92	18
2/11/2025	ABSDATA	106	89	16
	INDX	112	92	18
2/10/2025	ABSDATA	106	89	16
	INDX	112	92	18
2/9/2025	ABSDATA	106	89	16
	INDX	112	92	18

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 9-02-2025	None
Mon, 10-02-2025	None
Fri, 14-02-2025	None
Wed, 12-02-2025	None
Thu, 13-02-2025	None
Sat, 15-02-2025	None
Tue, 11-02-2025	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



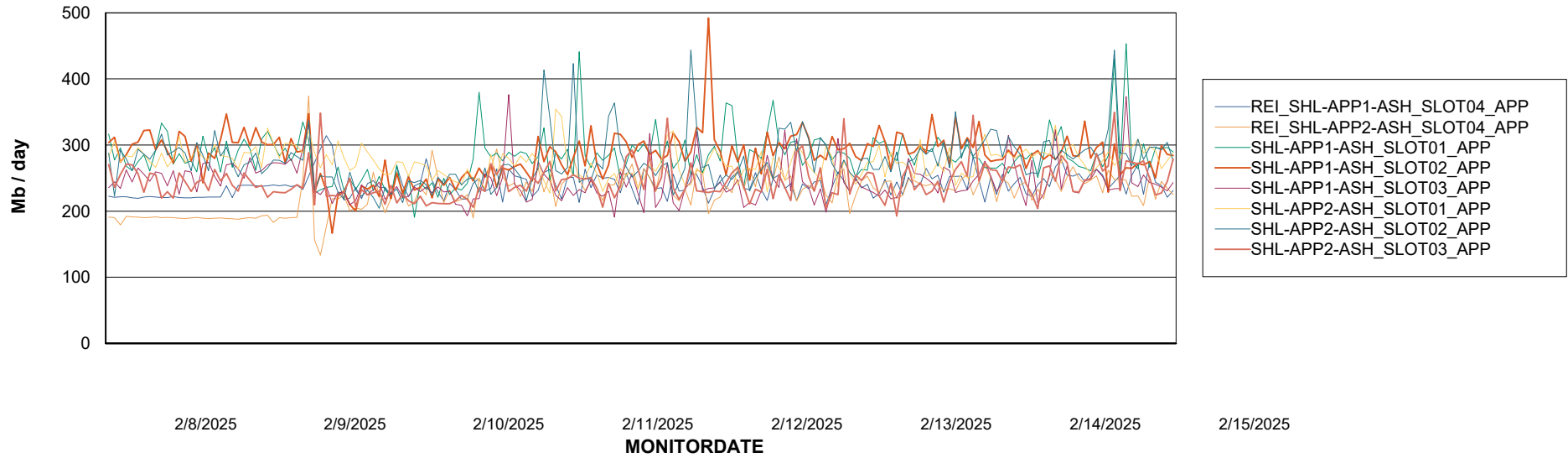
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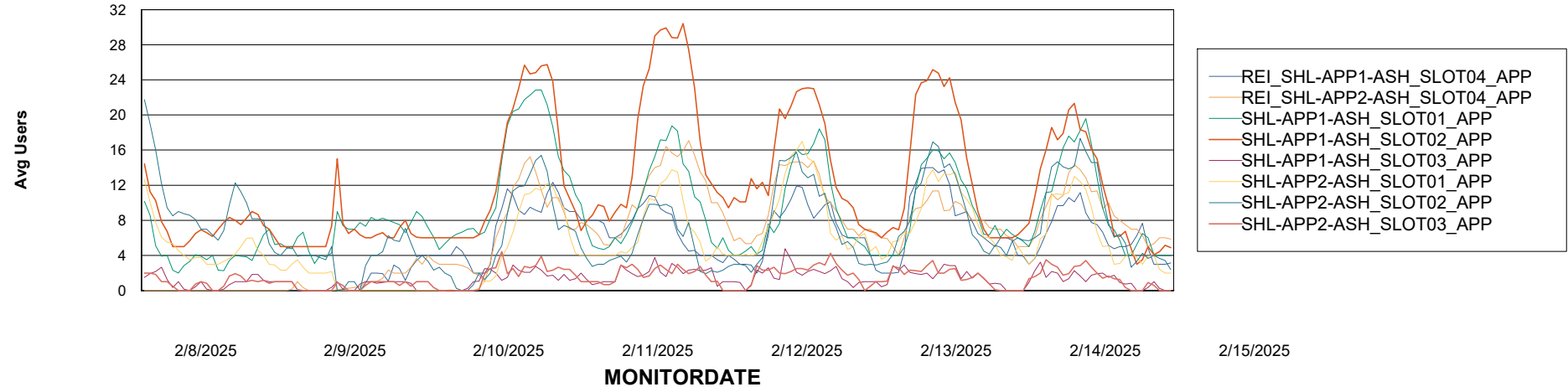


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



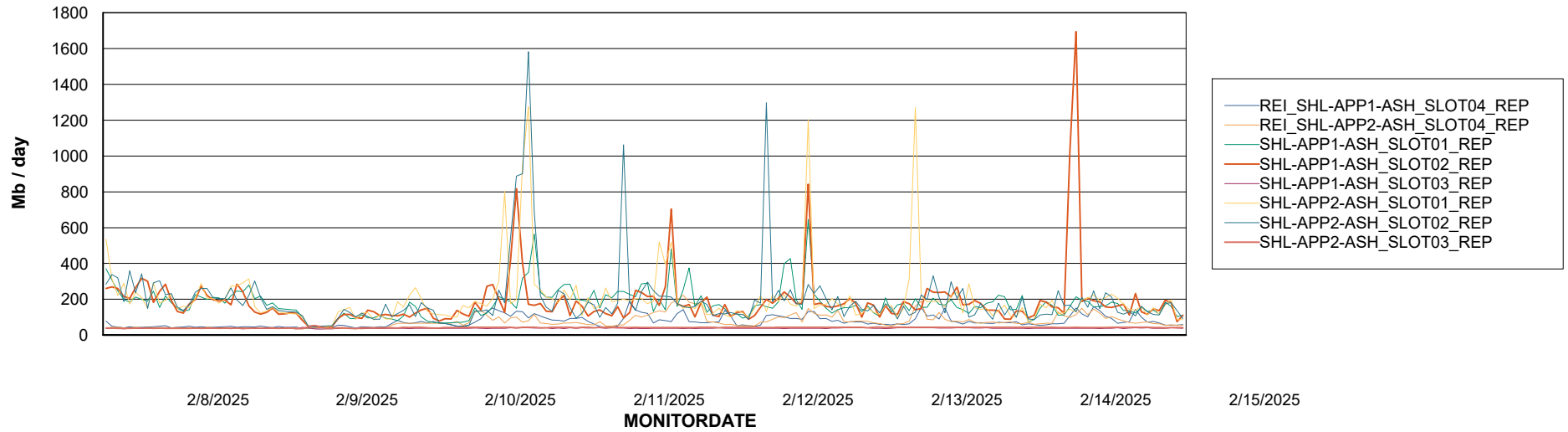
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



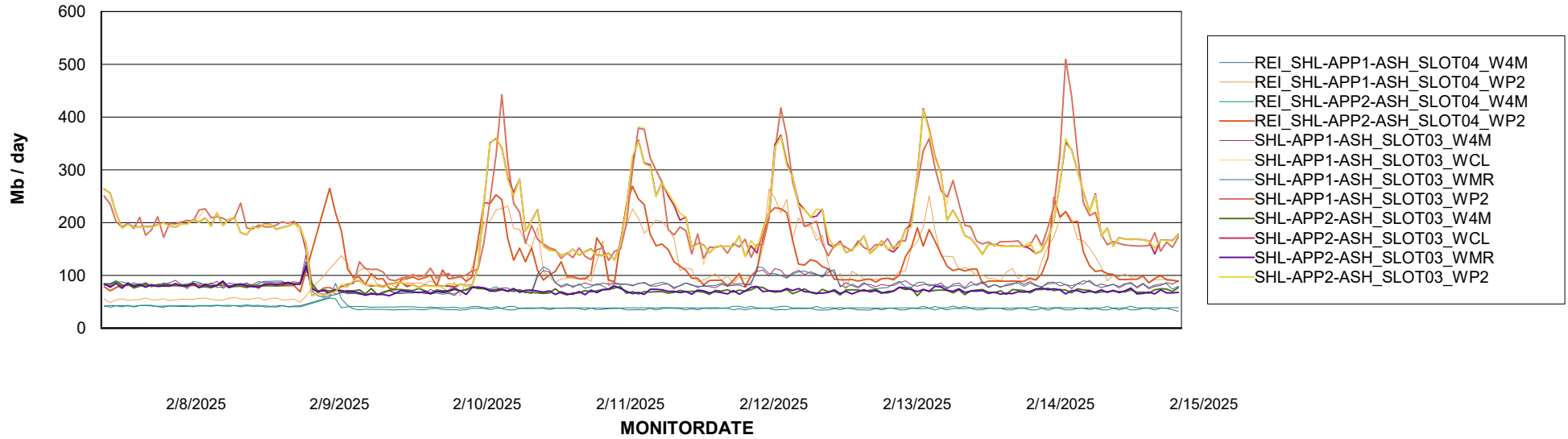
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ABSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

