

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
2/15/2025	53	499	237	71	400	117	38	400	246	49
2/14/2025	53	499	234	71	400	117	38	400	246	49
2/13/2025	33	499	334	71	400	117	38	400	246	50
2/12/2025	15	499	423	71	400	117	38	400	246	48
2/11/2025	16	499	419	71	400	117	38	400	246	48
2/10/2025	16	499	417	71	400	117	38	400	246	49
2/9/2025	17	499	416	71	400	117	38	400	246	49

Harddisk Usage RFL_PRD_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
2/15/2025	55	499	225	64	600	217	22	600	470	84
2/14/2025	55	499	224	64	600	217	22	600	470	83
2/13/2025	55	499	223	64	600	217	22	600	470	84
2/12/2025	56	499	222	64	600	217	22	600	470	83
2/11/2025	56	499	221	64	600	217	22	600	470	82
2/10/2025	56	499	220	64	600	217	22	600	470	83
2/9/2025	56	499	220	64	600	217	22	600	470	83

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD_ABSWEB

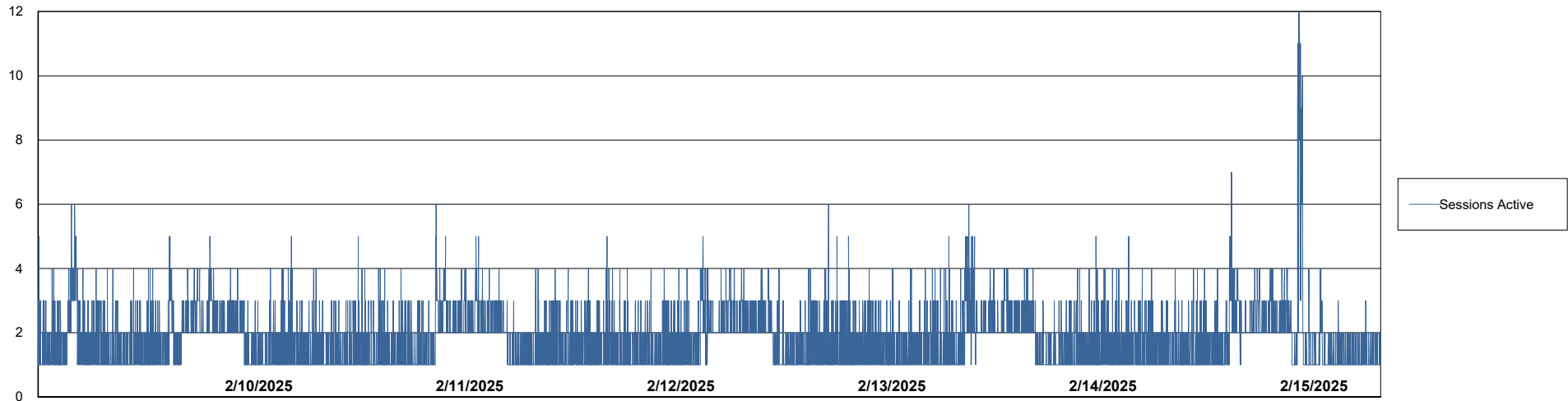
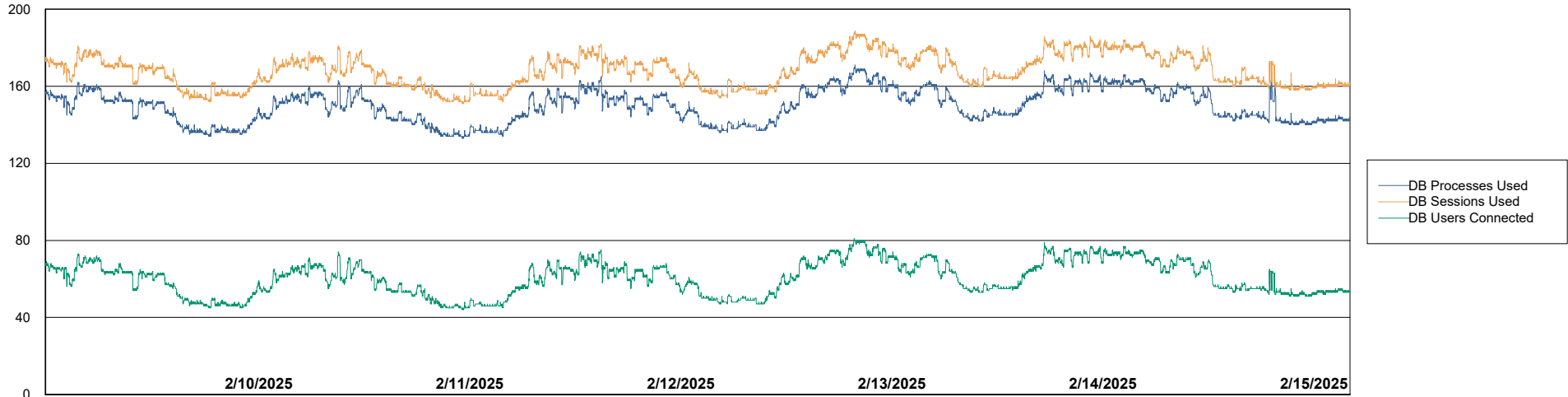
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	75	126	31
2/14/2025	75	126	31
2/13/2025	75	126	31
2/12/2025	75	126	31
2/11/2025	75	126	31
2/10/2025	75	126	31
2/9/2025	75	126	31

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFL_PRD_ABS01_DB



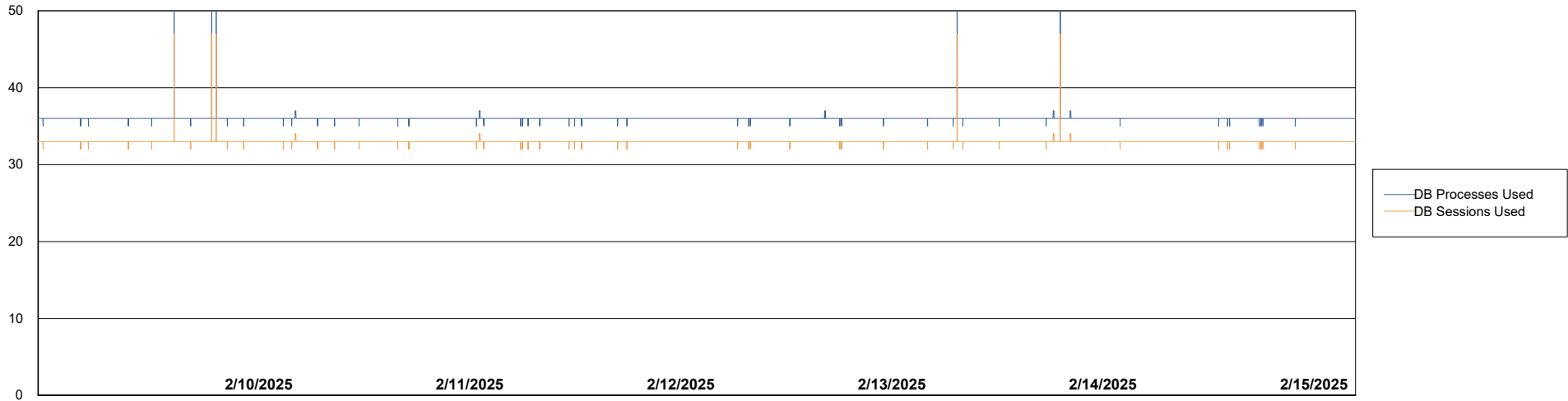
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFL_PRD_ABS02_STB_DB

DB Processes Max 1,000



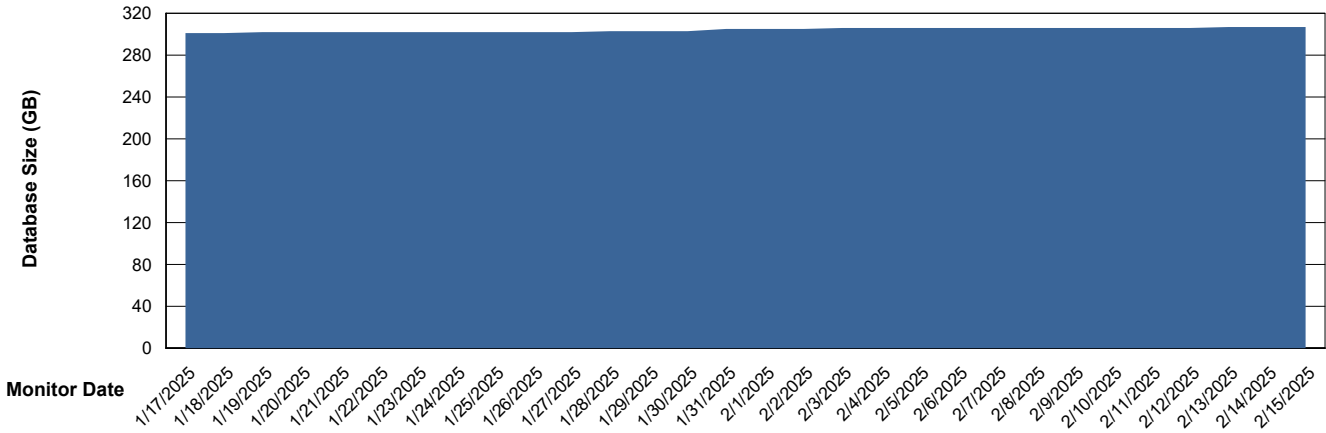
Weekly SLA Customer Report

Customer RFL_Production
 Database ID 36



DATABASE SIZE RFL_PRD_ABS01_DB

Database growth over last month



Database Tablespace RFL_PRD_ABS01_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/15/2025	ABSDATA	117	87	26
	INDX	246	205	17
2/14/2025	ABSDATA	117	87	26
	INDX	246	205	17
2/13/2025	ABSDATA	117	87	26
	INDX	246	205	17
2/12/2025	ABSDATA	117	87	26
	INDX	246	205	17
2/11/2025	ABSDATA	117	87	26
	INDX	246	205	17
2/10/2025	ABSDATA	117	86	26
	INDX	246	205	17
2/9/2025	ABSDATA	117	86	26
	INDX	246	205	17

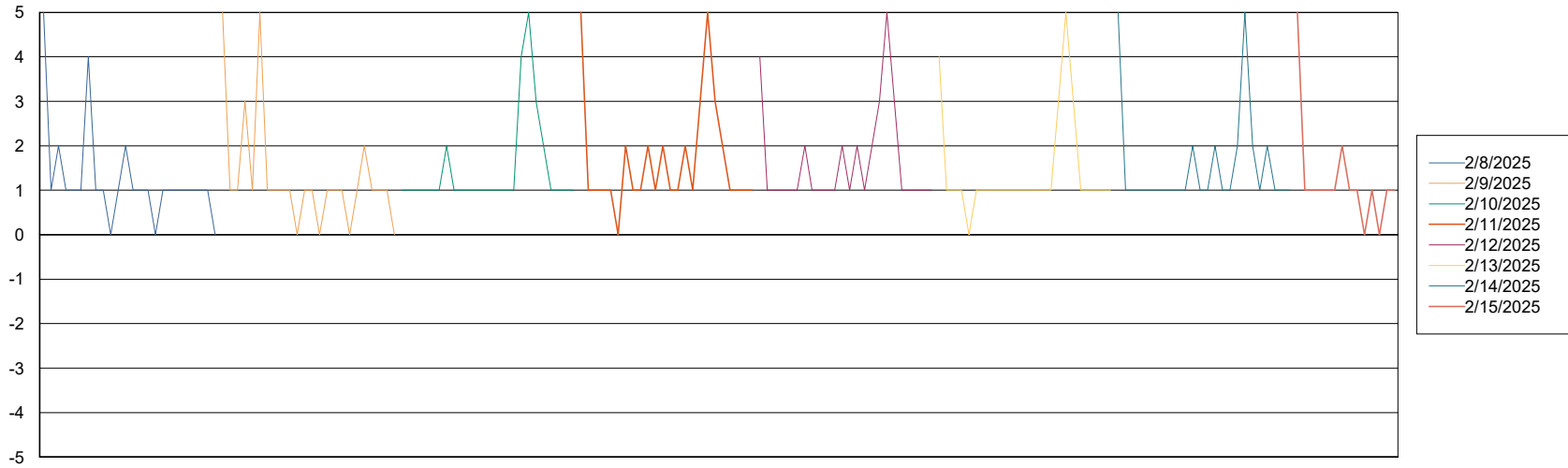
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Standby Database Health RFL_Production

Recovery lag for last 7 days



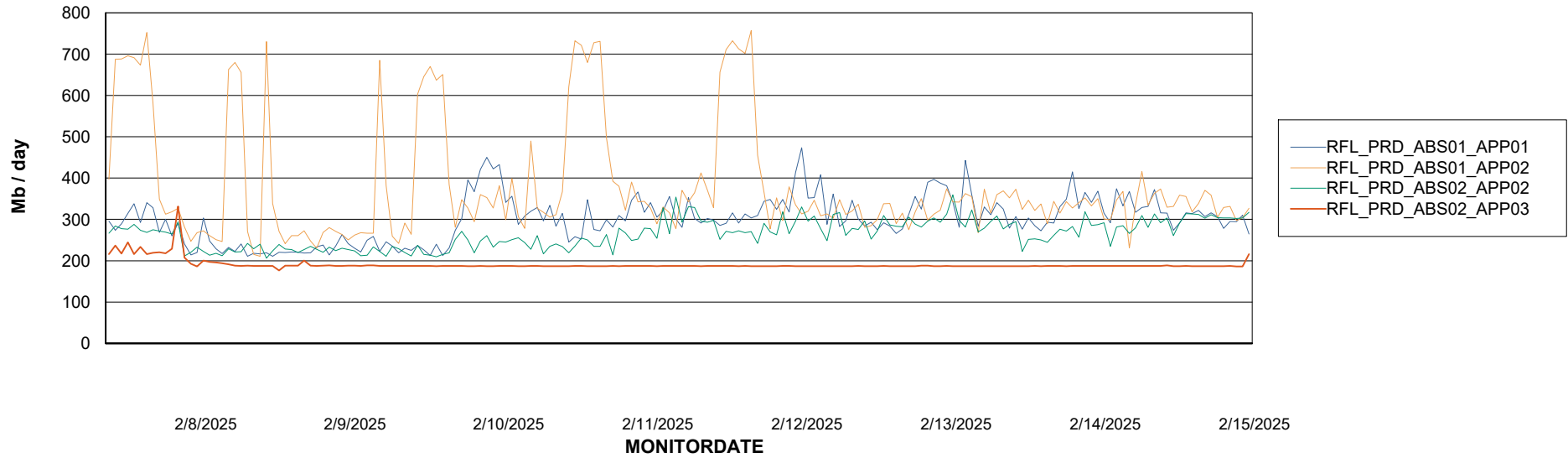
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36

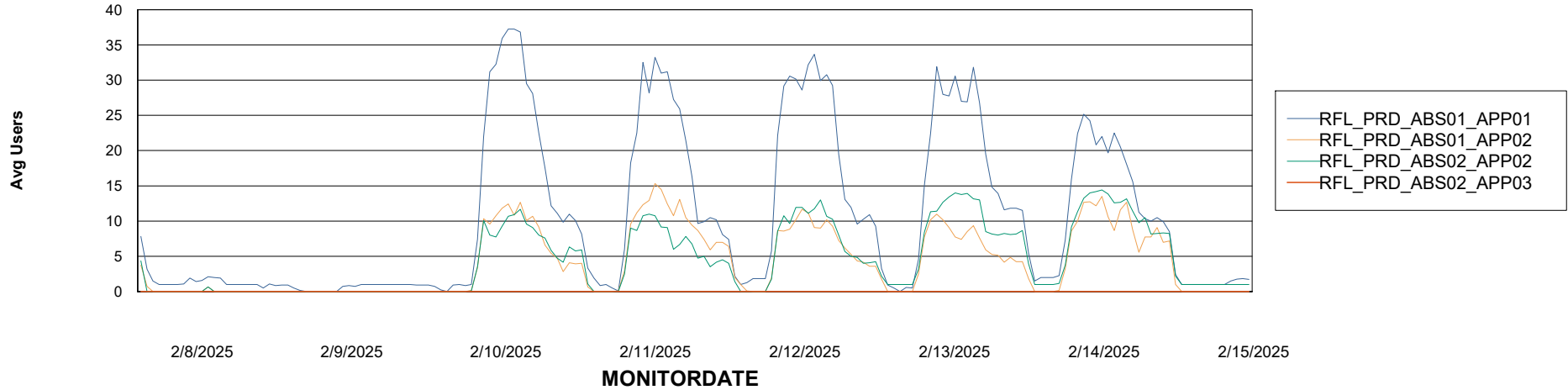


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



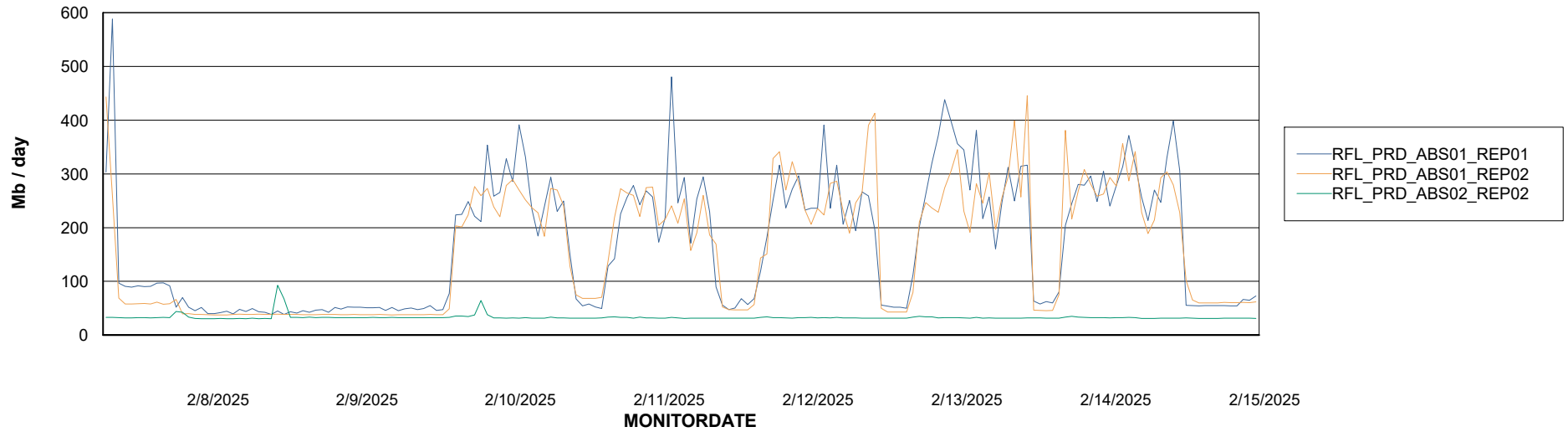
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



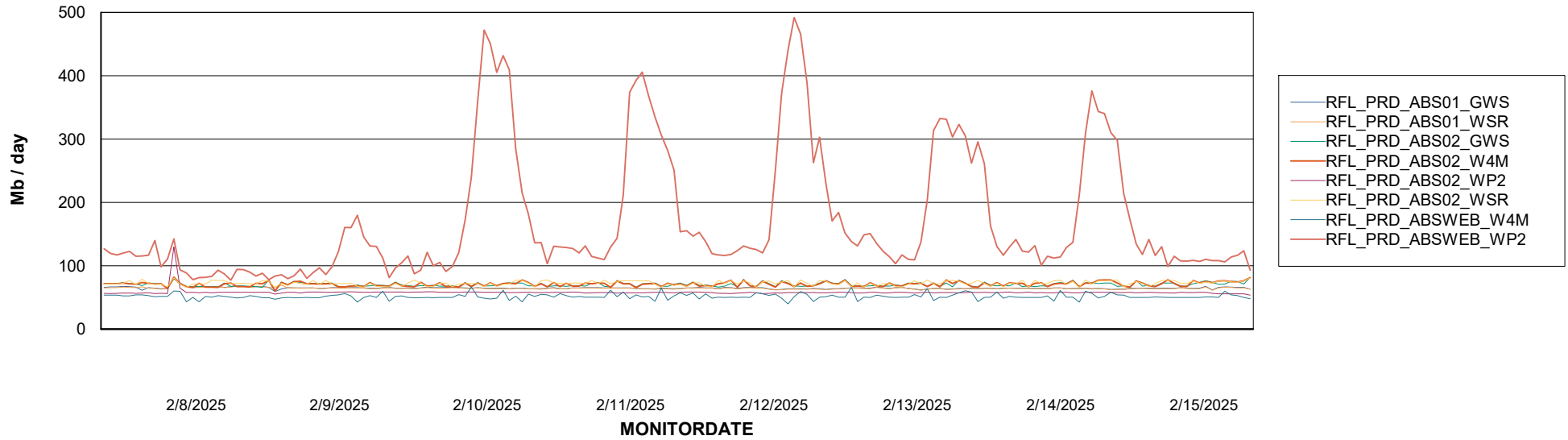
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Disaster per ABS component

