

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/15/2025	30	149	105	19	900	732
2/14/2025	30	149	105	20	900	722
2/13/2025	30	149	105	20	900	722
2/12/2025	29	149	105	20	900	721
2/11/2025	29	149	105	20	900	721
2/10/2025	29	149	105	21	900	715
2/9/2025	30	149	105	21	900	712

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	47	89	47
2/14/2025	47	89	47
2/13/2025	47	89	47
2/12/2025	47	89	47
2/11/2025	47	89	47
2/10/2025	47	89	47
2/9/2025	47	89	47

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	59	79	33
2/14/2025	59	79	33
2/13/2025	59	79	33
2/12/2025	59	79	33
2/11/2025	59	79	33
2/10/2025	59	79	33
2/9/2025	59	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	38	79	49
2/14/2025	38	79	49
2/13/2025	38	79	49
2/12/2025	38	79	49
2/11/2025	38	79	49
2/10/2025	39	79	49
2/9/2025	39	79	49

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	37	149	95
2/14/2025	37	149	95
2/13/2025	37	149	95
2/12/2025	37	149	95
2/11/2025	37	149	95
2/10/2025	37	149	95
2/9/2025	37	149	95

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/15/2025	41	149	88	17	1,843	1,530
2/14/2025	41	149	88	17	1,843	1,534
2/13/2025	41	149	88	17	1,843	1,534
2/12/2025	41	149	88	17	1,843	1,538
2/11/2025	41	149	88	17	1,843	1,539
2/10/2025	41	149	88	17	1,843	1,532
2/9/2025	41	149	88	17	1,843	1,524

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/15/2025	61	199	78	19	1,843	1,497	62	500	189
2/14/2025	61	199	78	19	1,843	1,499	68	500	159
2/13/2025	61	199	78	19	1,843	1,498	71	500	143
2/12/2025	61	199	78	18	1,843	1,515	72	500	140
2/11/2025	61	199	78	17	1,843	1,530	72	500	142
2/10/2025	61	199	78	18	1,843	1,516	72	500	140
2/9/2025	61	199	78	19	1,843	1,500	72	500	139

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	54	79	36
2/14/2025	54	79	36
2/13/2025	54	79	36
2/12/2025	55	79	36
2/11/2025	55	79	36
2/10/2025	55	79	36
2/9/2025	55	79	36

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	57	79	34
2/14/2025	57	79	34
2/13/2025	57	79	34
2/12/2025	57	79	34
2/11/2025	57	79	34
2/10/2025	57	79	34
2/9/2025	57	79	34

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	32	149	101
2/14/2025	32	149	101
2/13/2025	32	149	101
2/12/2025	32	149	101
2/11/2025	32	149	101
2/10/2025	32	149	101
2/9/2025	32	149	101

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

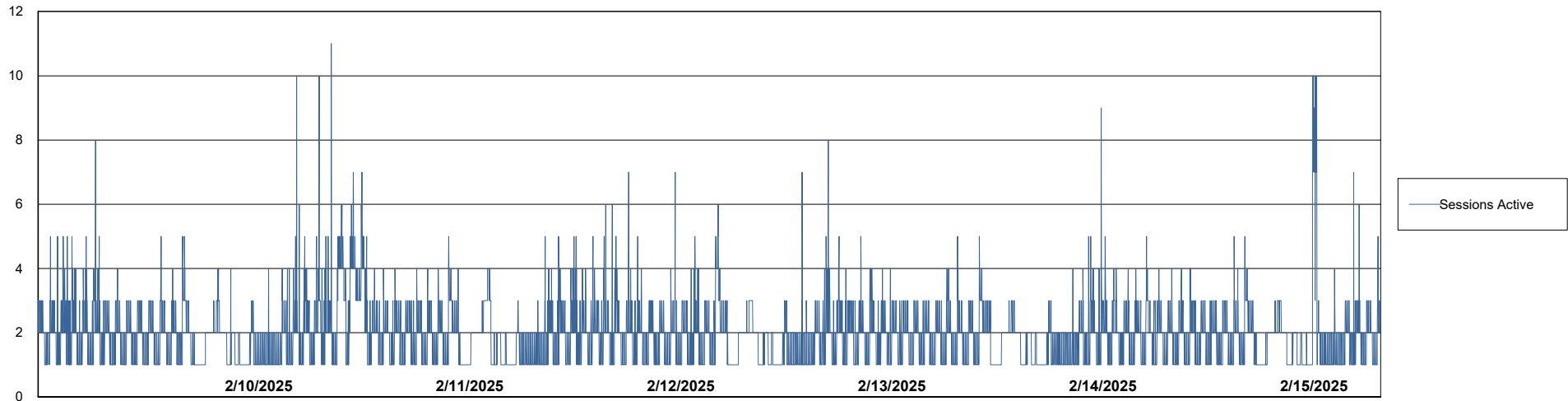
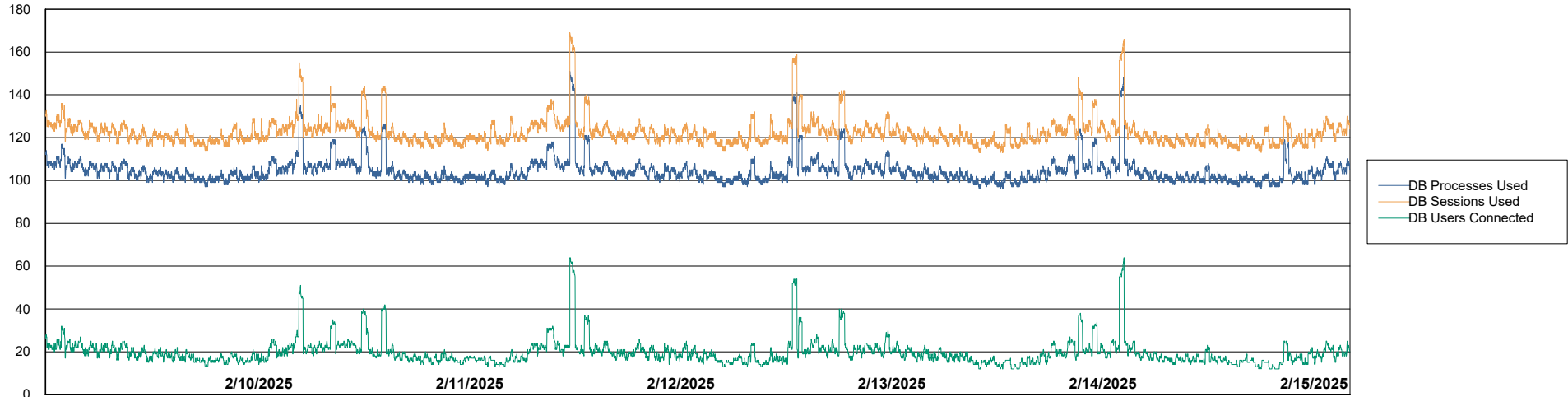
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/15/2025	49	149	76
2/14/2025	49	149	76
2/13/2025	49	149	76
2/12/2025	49	149	76
2/11/2025	49	149	76
2/10/2025	50	149	75
2/9/2025	50	149	75

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Database Performance JSG_PRD_BASHIR_DB_ABS1



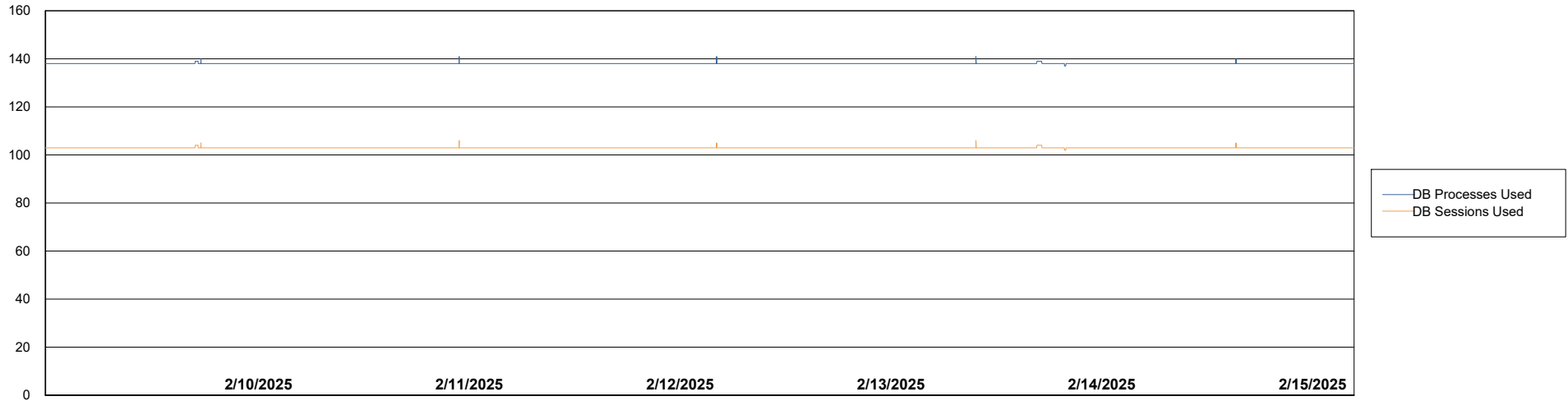
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

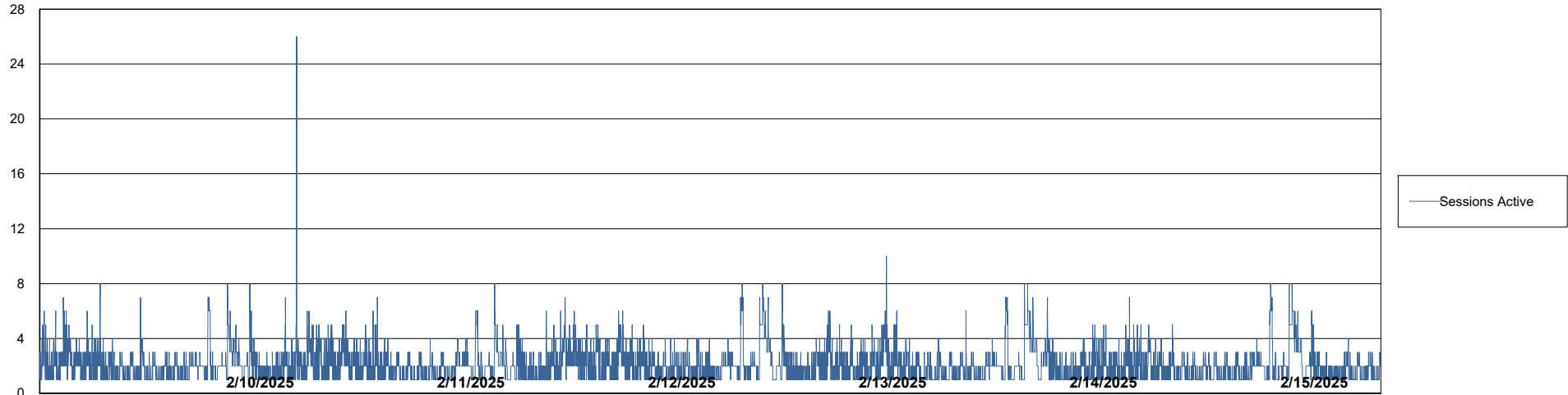
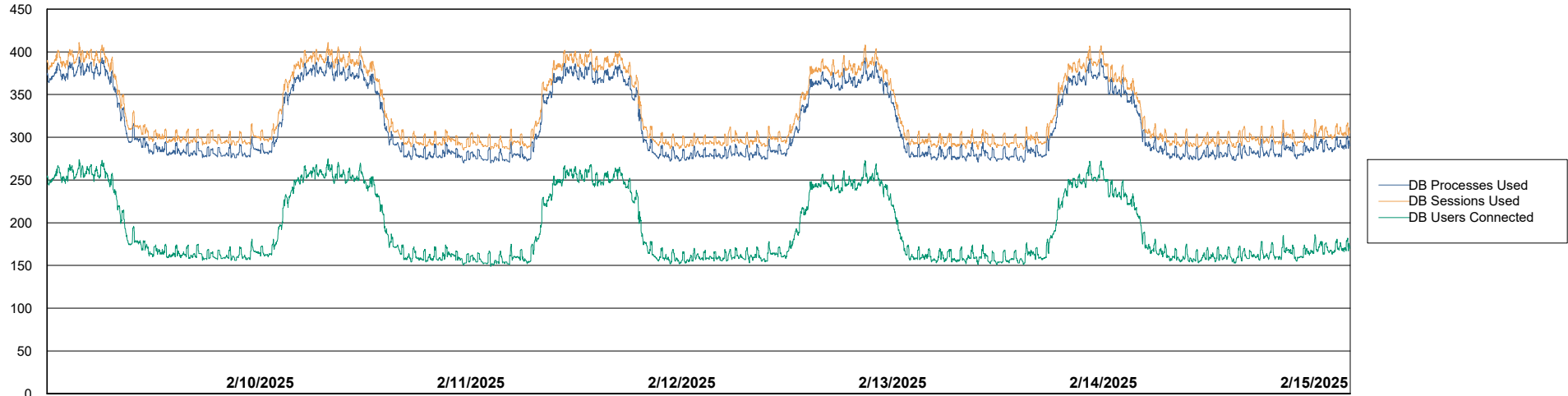


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



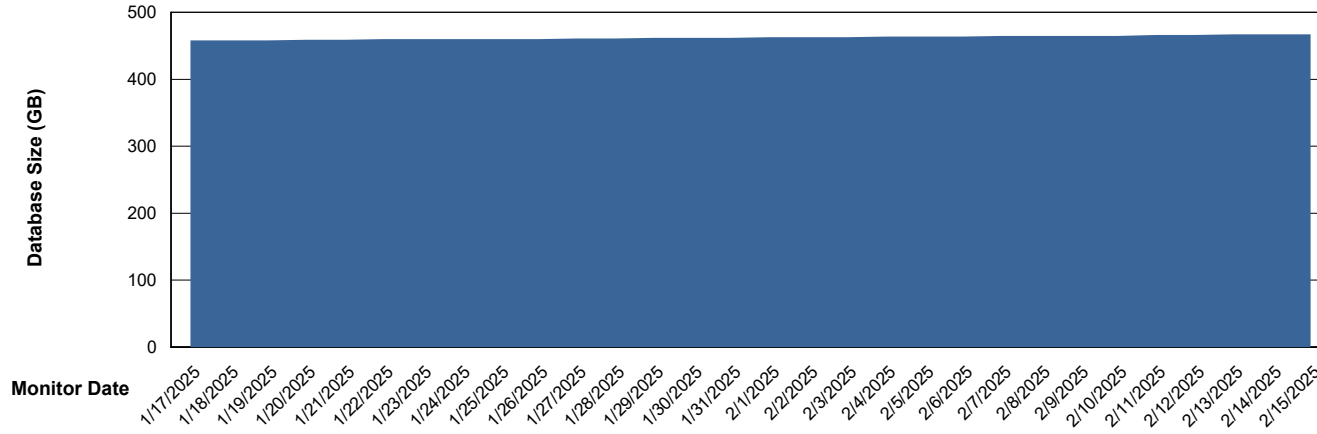
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Customer JSG_Production (24/7)
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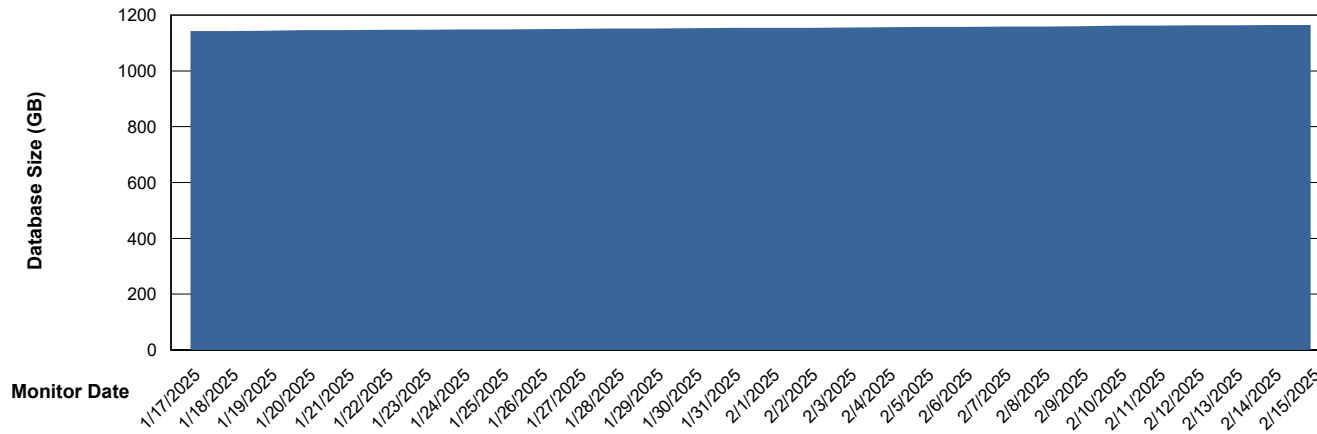
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/15/2025	ABSDATA	240	199	17
	INDX	320	264	18
2/14/2025	ABSDATA	240	199	17
	INDX	320	264	18
2/13/2025	ABSDATA	240	199	17
	INDX	320	264	18
2/12/2025	ABSDATA	240	199	17
	INDX	320	263	18
2/11/2025	ABSDATA	240	199	17
	INDX	320	263	18
2/10/2025	ABSDATA	240	198	17
	INDX	320	263	18
2/9/2025	ABSDATA	231	198	14
	INDX	320	262	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/15/2025	ABSDATA	1,312	1,091	17
	INDX	66	54	18
2/14/2025	ABSDATA	1,312	1,091	17
	INDX	66	54	18
2/13/2025	ABSDATA	1,312	1,090	17
	INDX	66	54	18
2/12/2025	ABSDATA	1,312	1,090	17
	INDX	66	54	18
2/11/2025	ABSDATA	1,312	1,089	17
	INDX	66	54	19
2/10/2025	ABSDATA	1,312	1,088	17
	INDX	66	54	19
2/9/2025	ABSDATA	1,312	1,086	17
	INDX	66	53	19

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 10/2/2025	Tue 11/2/2025	Wed 12/2/2025	Thu 13/2/2025	Fri 14/2/2025	Sat 15/2/2025
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 9-02-2025	None
Tue, 11-02-2025	None
Thu, 13-02-2025	None
Fri, 14-02-2025	None
Thu, 13-02-2025	None
Fri, 14-02-2025	None
Wed, 12-02-2025	None
Sun, 9-02-2025	None
Tue, 11-02-2025	None
Mon, 10-02-2025	None
Mon, 10-02-2025	None
Wed, 12-02-2025	None
Sat, 15-02-2025	None
Sat, 15-02-2025	None

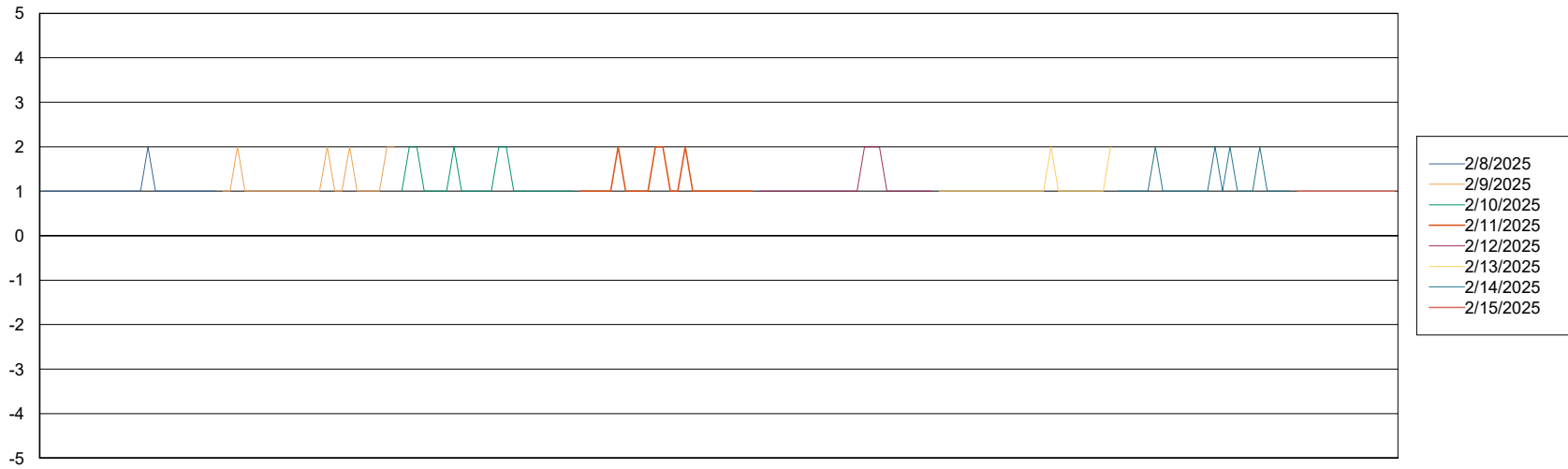
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



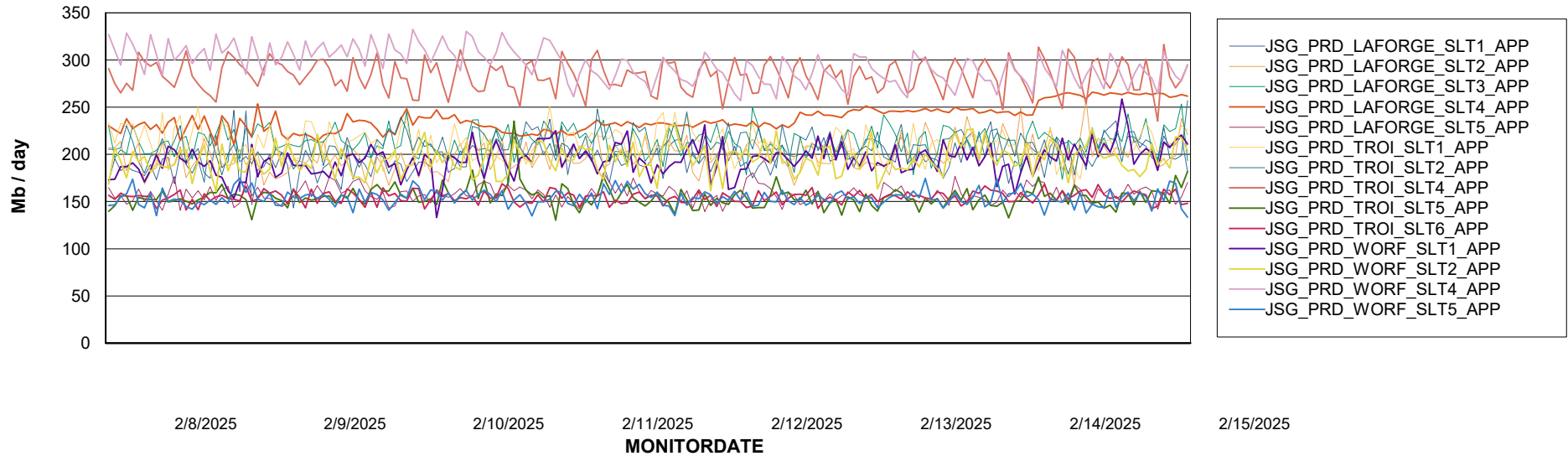
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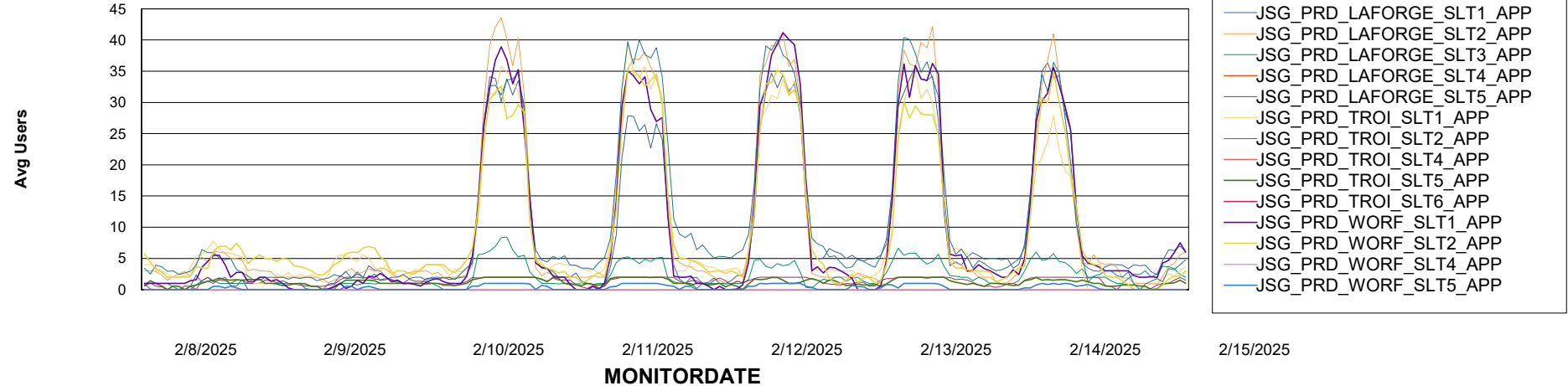


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



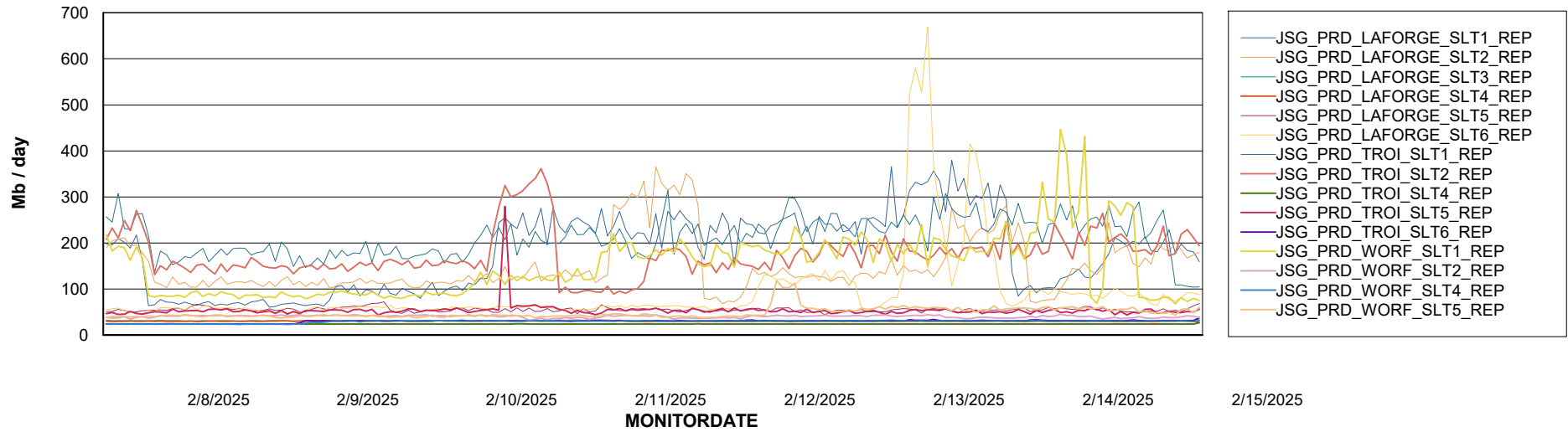
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



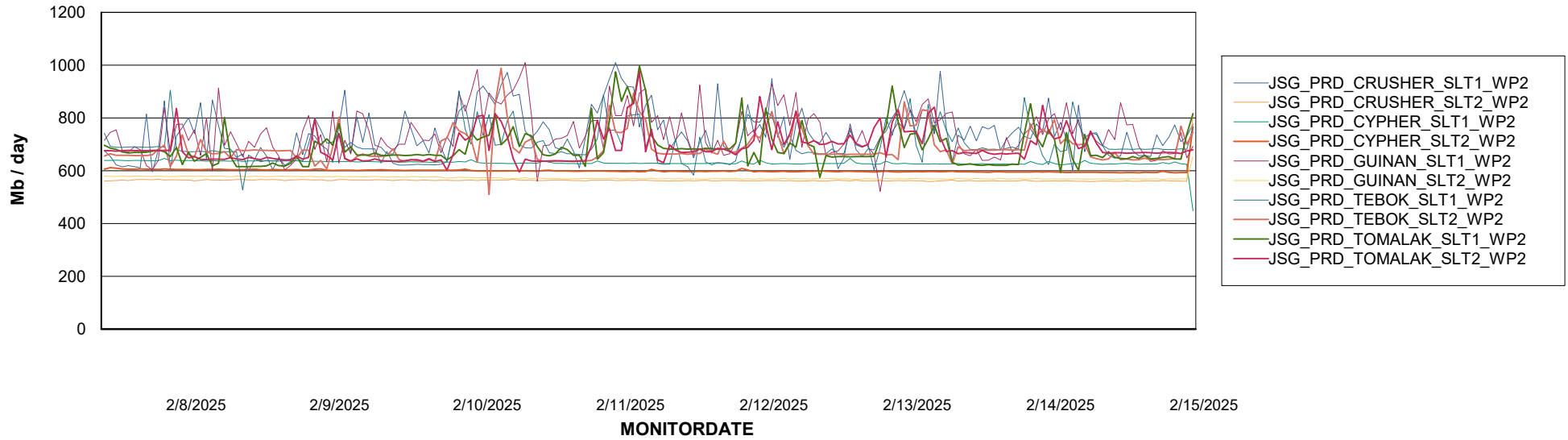
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ABSSolute Web Component Services

Avg memory used per ABS Web component

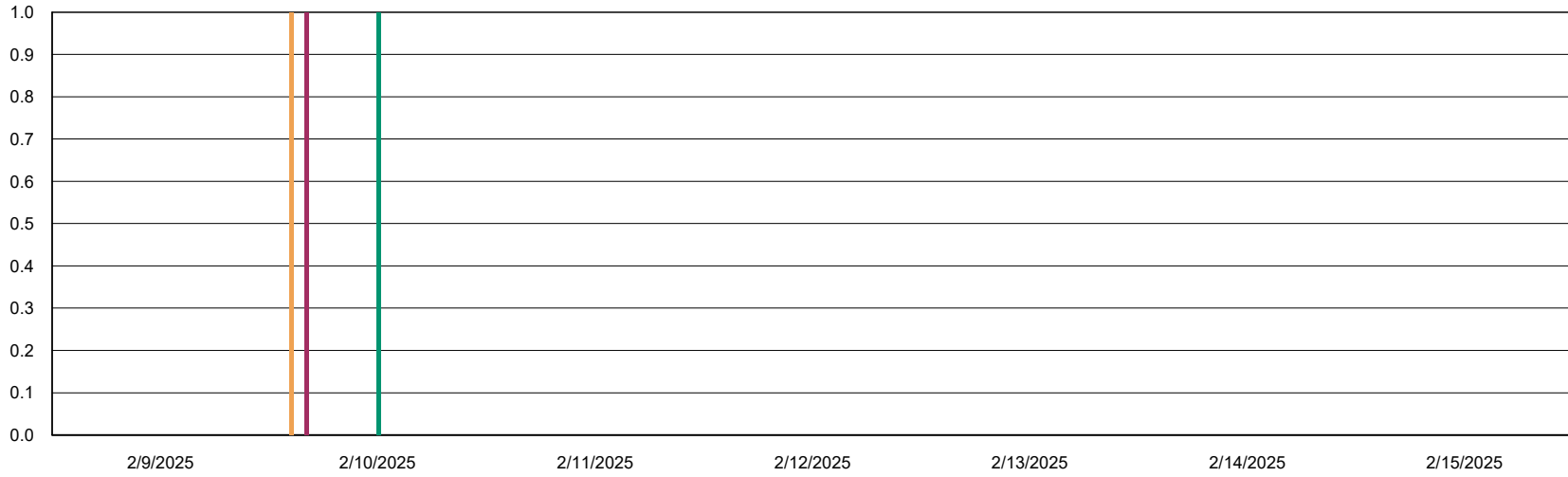


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP