

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_FL\_NHSBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/8/2025	61	199	78	41	500	297	97	200	5
2/7/2025	61	199	77	41	500	297	97	200	5
2/6/2025	62	199	77	41	500	297	97	200	5
2/5/2025	62	199	77	41	500	297	97	200	5
2/4/2025	62	199	77	41	500	297	97	200	5
2/3/2025	62	199	77	41	500	297	97	200	5
2/2/2025	62	199	77	41	500	297	97	200	5

Harddisk Usage NOA\_PRD\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
2/8/2025	26	97	72	51	500	243	62	300	113	53
2/7/2025	24	97	74	51	500	243	62	300	113	53
2/6/2025	23	97	75	51	500	243	62	300	113	53
2/5/2025	23	97	75	51	500	243	62	300	113	53
2/4/2025	25	97	73	51	500	243	62	300	113	53
2/3/2025	27	97	71	51	500	243	62	300	113	53
2/2/2025	26	97	71	51	500	243	62	300	113	53

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
2/8/2025	46	100	53	17	900	749	80	400	80
2/7/2025	46	100	53	17	900	745	80	400	81
2/6/2025	46	100	53	17	900	744	79	400	84
2/5/2025	46	100	53	17	900	744	79	400	82
2/4/2025	46	100	53	17	900	744	79	400	82
2/3/2025	46	100	53	18	900	740	80	400	82
2/2/2025	47	100	53	18	900	738	80	400	82

## Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
2/8/2025	65	279	99	27	838	615	91	559	48
2/7/2025	65	279	99	27	838	615	91	559	49
2/6/2025	65	279	99	27	838	615	91	559	52
2/5/2025	65	279	99	27	838	615	91	559	50
2/4/2025	65	279	99	27	838	615	91	559	50
2/3/2025	65	279	99	27	838	615	91	559	50
2/2/2025	64	279	99	27	838	615	91	559	50

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/8/2025	57	100	43
2/7/2025	57	100	43
2/6/2025	57	100	43
2/5/2025	57	100	43
2/4/2025	57	100	43
2/3/2025	57	100	43
2/2/2025	57	100	43

## Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/8/2025	62	100	38
2/7/2025	62	100	38
2/6/2025	62	100	38
2/5/2025	62	100	38
2/4/2025	62	100	37
2/3/2025	62	100	37
2/2/2025	62	100	37

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Harddisk Usage NOA\_PRD\_NovoLink

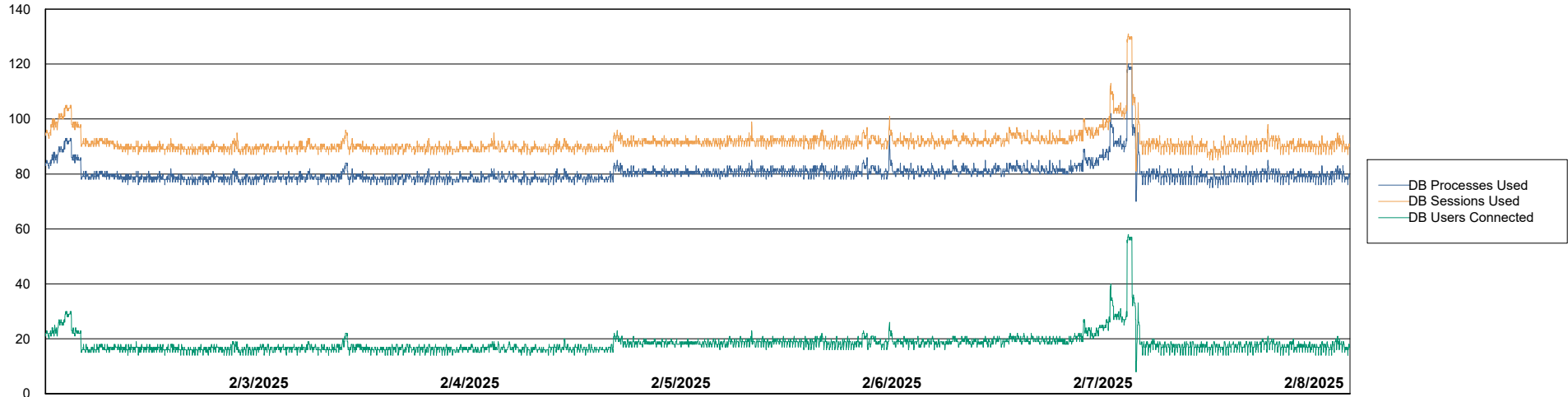
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/8/2025	60	100	40
2/7/2025	60	100	40
2/6/2025	60	100	39
2/5/2025	60	100	39
2/4/2025	61	100	39
2/3/2025	61	100	39
2/2/2025	61	100	39

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_FL\_NHSBI\_ABS1

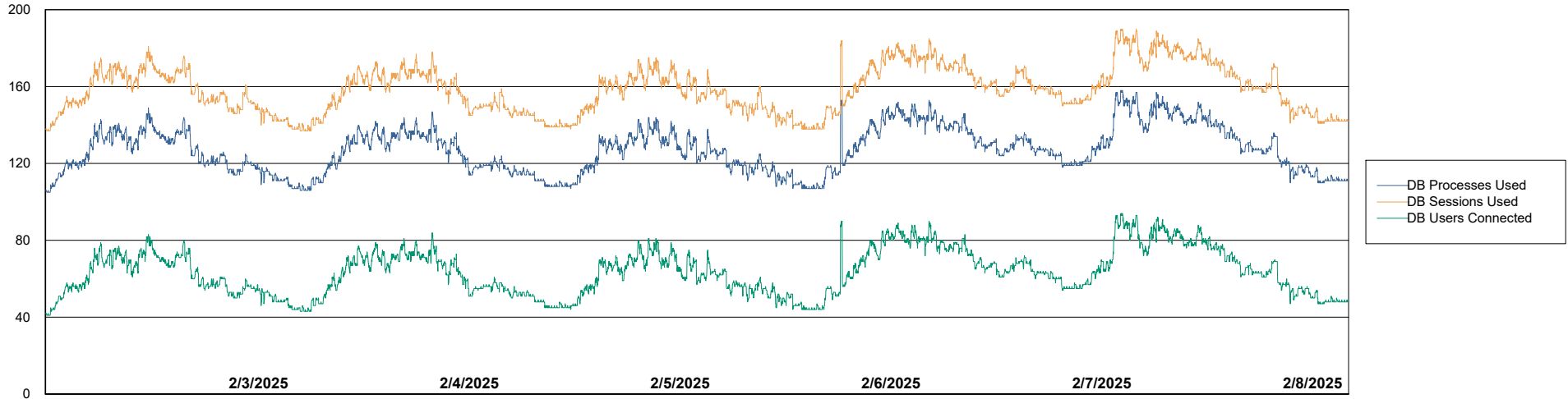


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS01\_ABS1



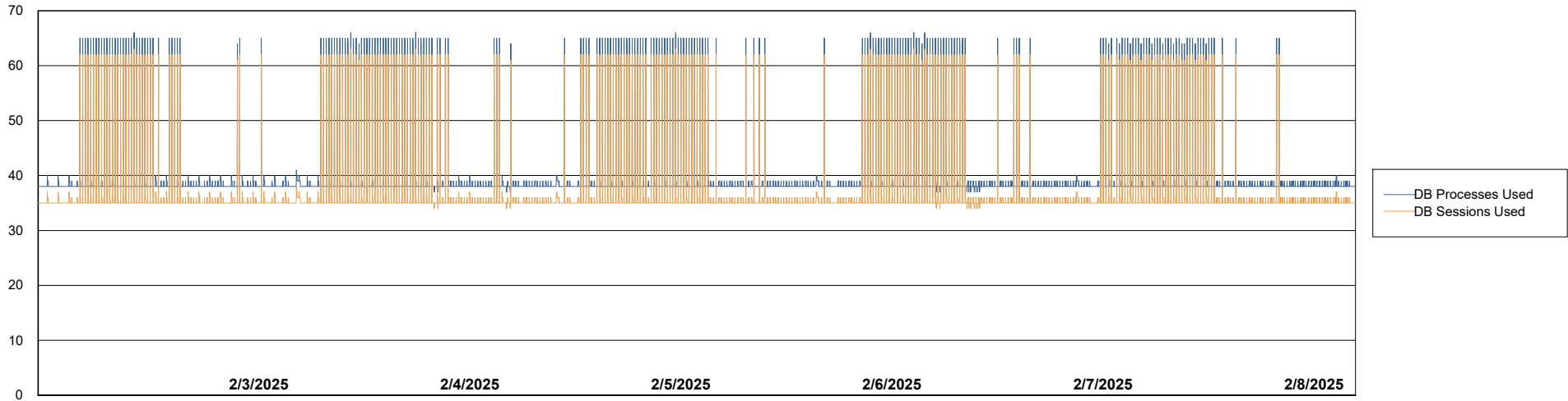
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS03\_HSBABS1

DB Processes Max 300

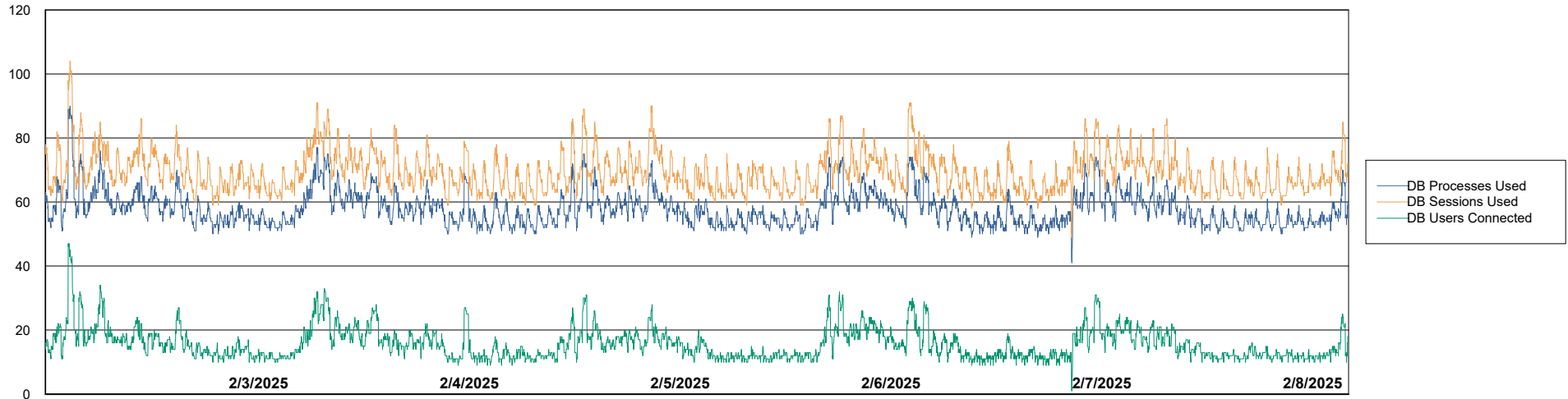


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Database Performance NOA\_PRD\_NOVOBI\_ABS1



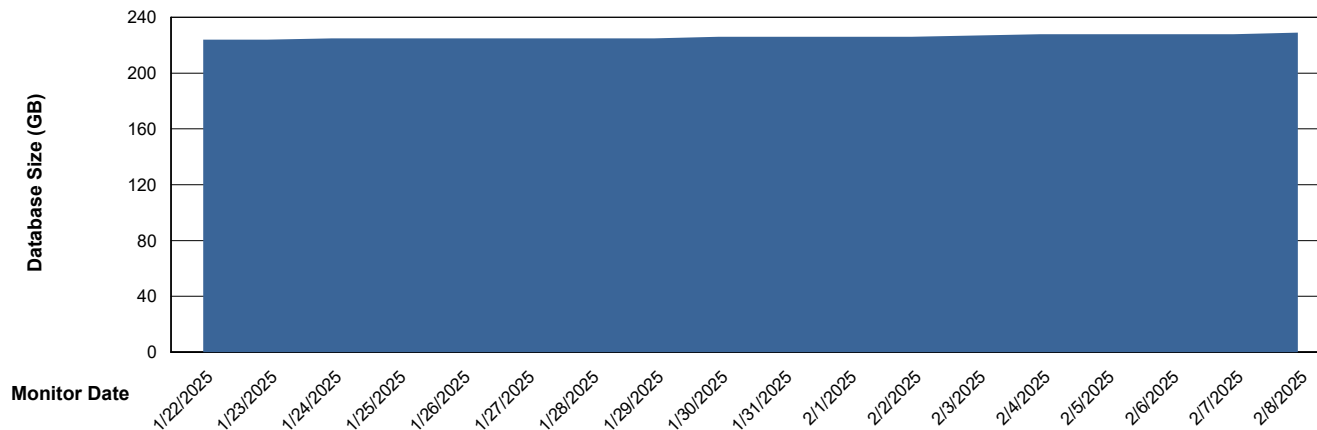
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



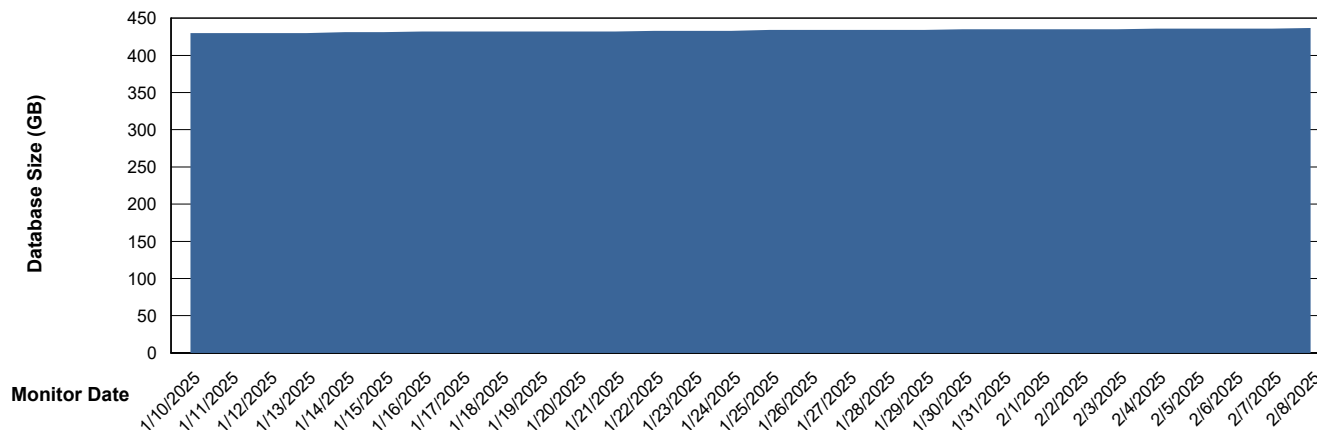
DATABASE SIZE NOA\_FL\_NHSBI\_ABS1

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_ABS1

### Database growth over last month



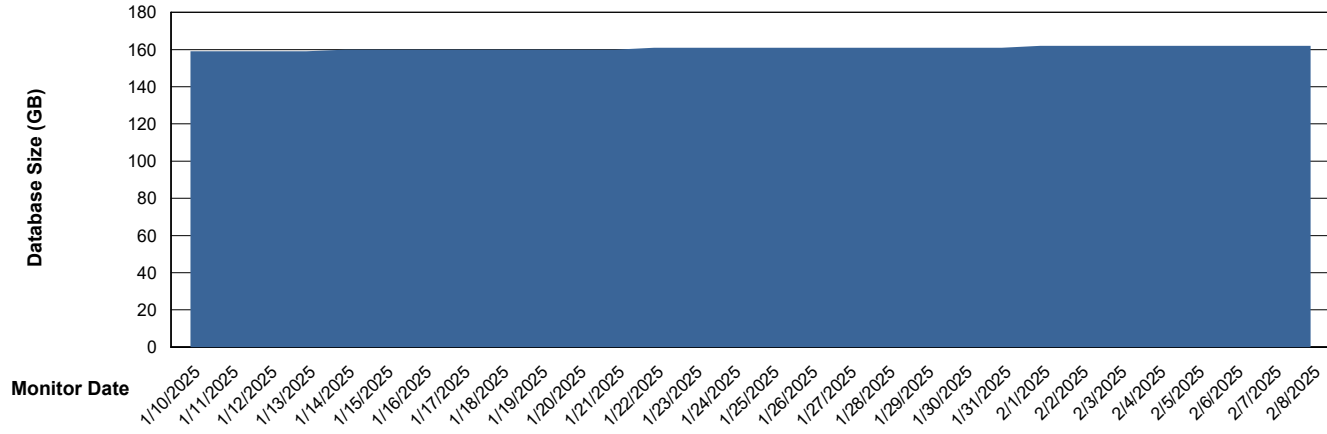
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



DATABASE SIZE NOA\_PRD\_NOVOBI\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Tablespace NOA\_FL\_NHSBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/8/2025	ABSDATA	138	115	16
	INDX	129	107	17
2/7/2025	ABSDATA	138	115	17
	INDX	129	107	17
2/6/2025	ABSDATA	138	115	17
	INDX	129	107	17
2/5/2025	ABSDATA	138	115	17
	INDX	129	107	17
2/4/2025	ABSDATA	138	115	17
	INDX	129	106	17
2/3/2025	ABSDATA	138	115	17
	INDX	129	106	18
2/2/2025	ABSDATA	138	114	17
	INDX	129	106	18

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NovoABS01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/8/2025	ABSDATA	195	160	18
	INDX	319	264	17
2/7/2025	ABSDATA	195	160	18
	INDX	319	264	17
2/6/2025	ABSDATA	195	159	18
	INDX	319	264	17
2/5/2025	ABSDATA	195	159	18
	INDX	319	264	17
2/4/2025	ABSDATA	195	159	18
	INDX	319	264	17
2/3/2025	ABSDATA	195	159	19
	INDX	319	264	17
2/2/2025	ABSDATA	195	159	19
	INDX	319	264	17

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Database Tablespace NOA\_PRD\_NOVOBI\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/8/2025	ABSDATA	79	67	16
	INDX	108	91	16
2/7/2025	ABSDATA	79	66	16
	INDX	108	91	16
2/6/2025	ABSDATA	79	66	16
	INDX	108	91	16
2/5/2025	ABSDATA	79	66	16
	INDX	108	91	16
2/4/2025	ABSDATA	79	66	16
	INDX	108	91	16
2/3/2025	ABSDATA	79	66	16
	INDX	108	91	16
2/2/2025	ABSDATA	79	66	16
	INDX	108	91	16

BI Status and last ETL error for NOA\_PRD\_NOVOBI\_ABS1

	Mon 3/2/2025	Tue 4/2/2025	Wed 5/2/2025	Thu 6/2/2025	Fri 7/2/2025	Sat 8/2/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



BI last ETL error for	NOA_FL_NHSBI_ABS1
-----------------------	-------------------

Tue, 4-02-2025	None
Mon, 3-02-2025	ORA-30926: unable to get a stable set of rows in the source tables
Sat, 8-02-2025	None
Fri, 7-02-2025	None
Mon, 3-02-2025	None
Sun, 2-02-2025	ORA-30926: unable to get a stable set of rows in the source tables
Wed, 5-02-2025	None
Thu, 6-02-2025	None

BI last ETL error for	NOA_PRD_NOVOBI_ABS1
-----------------------	---------------------

Fri, 7-02-2025	None
Sat, 8-02-2025	None
Mon, 3-02-2025	None
Sun, 2-02-2025	None
Sun, 2-02-2025	None
Wed, 5-02-2025	None
Thu, 6-02-2025	None
Fri, 7-02-2025	None
Sat, 8-02-2025	None
Mon, 3-02-2025	None
Wed, 5-02-2025	None
Tue, 4-02-2025	None
Thu, 6-02-2025	None
Tue, 4-02-2025	None

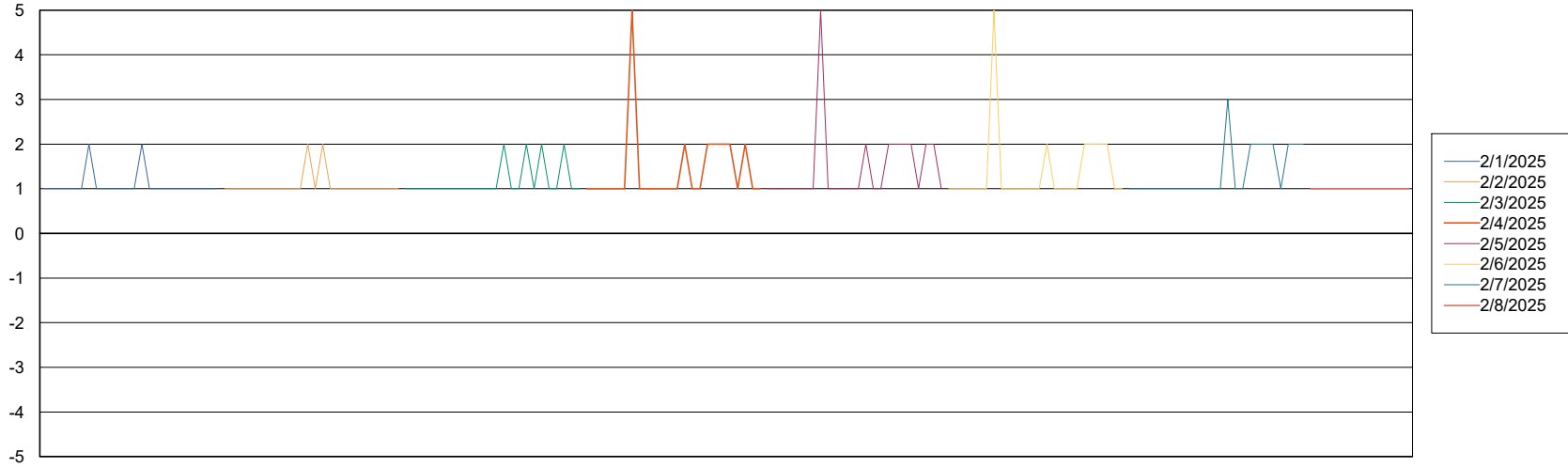
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Standby Database Health NOA\_Production (24/7)

### Recovery lag for last 7 days



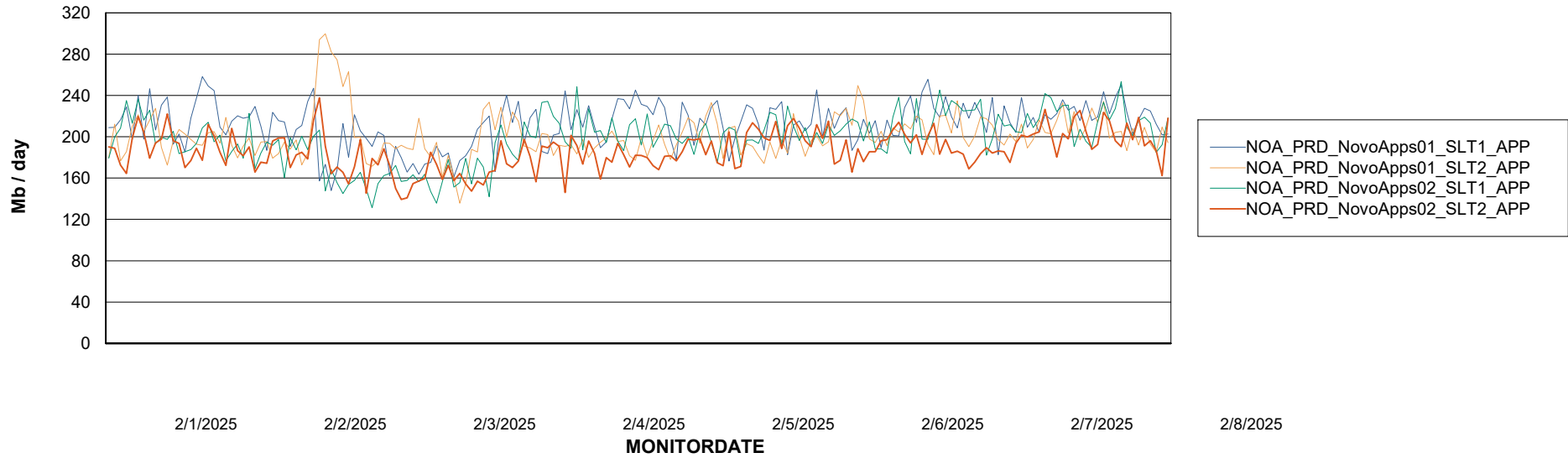
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116

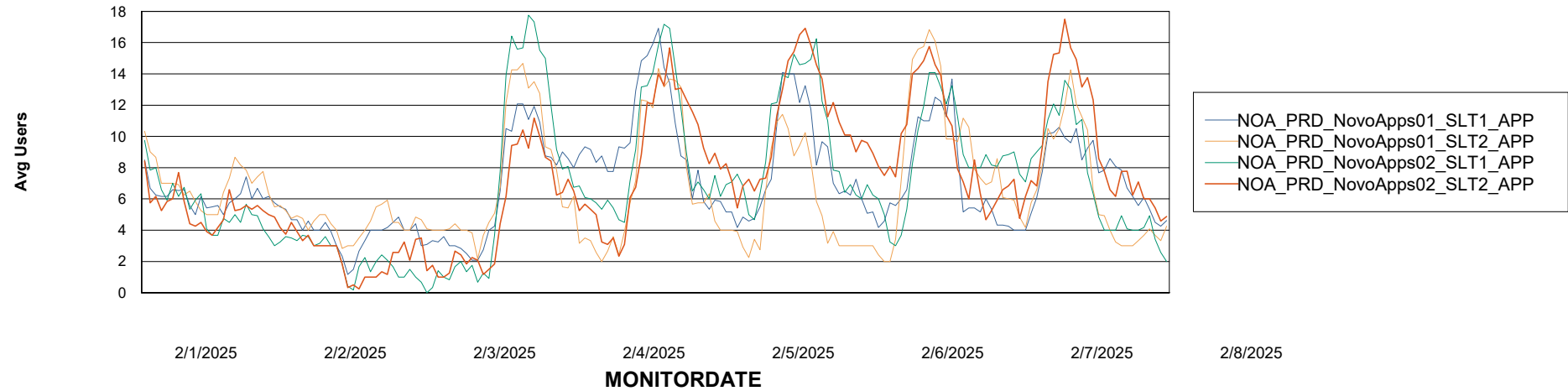


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



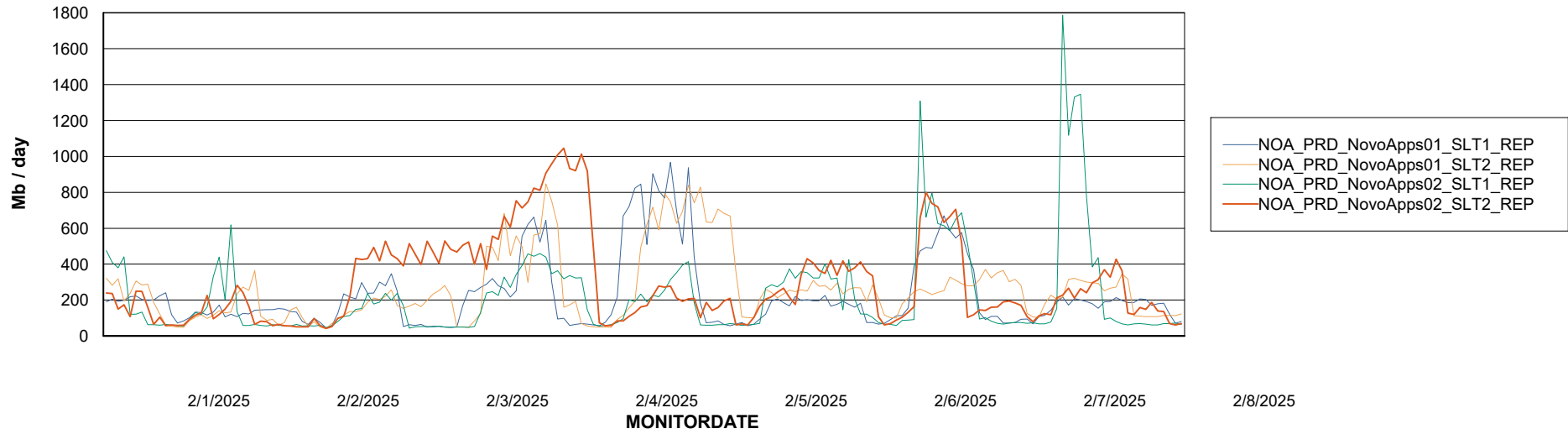
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



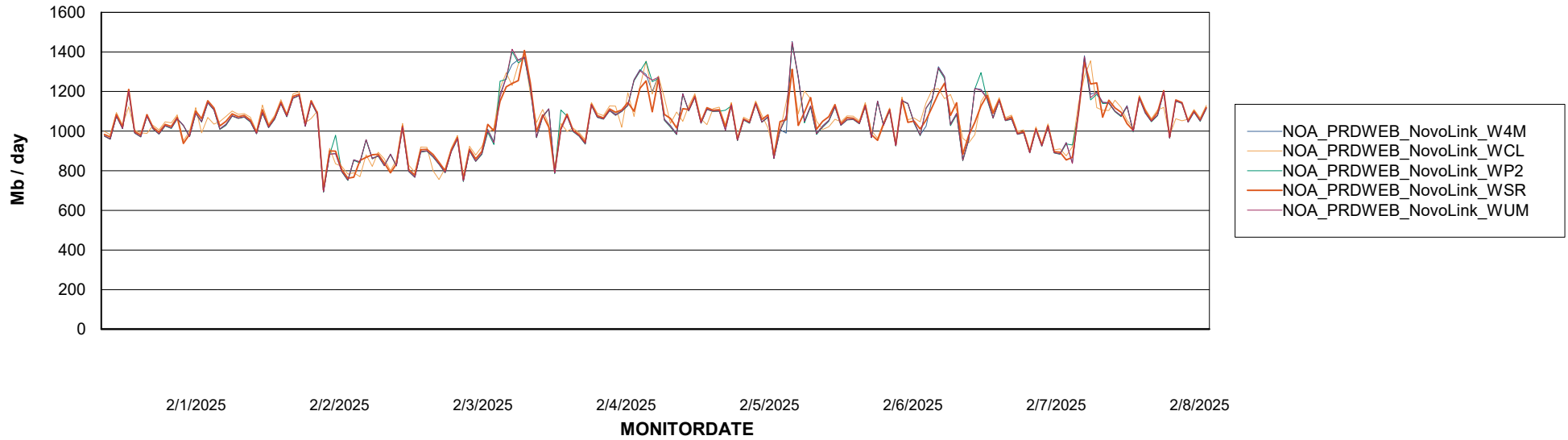
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



## Disaster per ABS component

