

# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



## Harddisk Usage LTS\_PRD\_CLSABSBI01

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 2/8/2025 | 66                       | 30                         | 10                        | 57                          | 100                           | 43                           | 18                          | 1,499                         | 1,223                        |
| 2/7/2025 | 66                       | 30                         | 10                        | 56                          | 100                           | 44                           | 19                          | 1,499                         | 1,208                        |
| 2/6/2025 | 66                       | 30                         | 10                        | 56                          | 100                           | 44                           | 20                          | 1,499                         | 1,205                        |
| 2/5/2025 | 66                       | 30                         | 10                        | 56                          | 100                           | 44                           | 19                          | 1,499                         | 1,216                        |
| 2/4/2025 | 66                       | 30                         | 10                        | 56                          | 100                           | 44                           | 19                          | 1,499                         | 1,216                        |
| 2/3/2025 | 66                       | 30                         | 10                        | 56                          | 100                           | 44                           | 19                          | 1,499                         | 1,215                        |
| 2/2/2025 | 66                       | 30                         | 10                        | 56                          | 100                           | 44                           | 19                          | 1,499                         | 1,216                        |

## Harddisk Usage LTS\_PRD\_CLSABSDB01

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /backup | Total disk space on /backup | Used disk space on /backup | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|----------|--------------------------|----------------------------|---------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 2/8/2025 | 42                       | 35                         | 20                        | 84                         | 500                         | 78                         | 43                          | 50                            | 29                           | 13                          |
| 2/7/2025 | 42                       | 35                         | 20                        | 91                         | 500                         | 43                         | 35                          | 50                            | 32                           | 14                          |
| 2/6/2025 | 42                       | 35                         | 20                        | 91                         | 500                         | 44                         | 27                          | 50                            | 37                           | 14                          |
| 2/5/2025 | 42                       | 35                         | 20                        | 91                         | 500                         | 44                         | 25                          | 50                            | 37                           | 15                          |
| 2/4/2025 | 42                       | 35                         | 20                        | 91                         | 500                         | 45                         | 25                          | 50                            | 37                           | 15                          |
| 2/3/2025 | 42                       | 35                         | 20                        | 91                         | 500                         | 44                         | 25                          | 50                            | 37                           | 15                          |
| 2/2/2025 | 42                       | 35                         | 20                        | 91                         | 500                         | 43                         | 25                          | 50                            | 37                           | 15                          |

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## Harddisk Usage LTS\_PRD\_CLSABSDB02

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 2/8/2025 | 89                       | 35                         | 4                         | 62                          | 50                            | 19                           | 15                          | 1,850                         | 1,578                        |
| 2/7/2025 | 89                       | 35                         | 4                         | 62                          | 50                            | 19                           | 15                          | 1,850                         | 1,574                        |
| 2/6/2025 | 89                       | 35                         | 4                         | 62                          | 50                            | 19                           | 15                          | 1,850                         | 1,565                        |
| 2/5/2025 | 89                       | 35                         | 4                         | 62                          | 50                            | 19                           | 16                          | 1,850                         | 1,555                        |
| 2/4/2025 | 89                       | 35                         | 4                         | 62                          | 50                            | 19                           | 16                          | 1,850                         | 1,555                        |
| 2/3/2025 | 89                       | 35                         | 4                         | 62                          | 50                            | 19                           | 16                          | 1,850                         | 1,549                        |
| 2/2/2025 | 89                       | 35                         | 4                         | 62                          | 50                            | 19                           | 16                          | 1,850                         | 1,553                        |

## Harddisk Usage LTS\_PROD\_CLSABSAP01

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 2/8/2025 | 60                       | 10                         | 4                         | 78                          | 100                           | 22                           |
| 2/7/2025 | 60                       | 10                         | 4                         | 78                          | 100                           | 22                           |
| 2/6/2025 | 60                       | 10                         | 4                         | 78                          | 100                           | 22                           |
| 2/5/2025 | 60                       | 10                         | 4                         | 78                          | 100                           | 22                           |
| 2/4/2025 | 60                       | 10                         | 4                         | 78                          | 100                           | 22                           |
| 2/3/2025 | 60                       | 10                         | 4                         | 78                          | 100                           | 22                           |
| 2/2/2025 | 60                       | 10                         | 4                         | 78                          | 100                           | 22                           |

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## Harddisk Usage LTS\_PROD\_CLSABSAP02

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 2/8/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/7/2025 | 65                       | 10                         | 4                         | 92                          | 100                           | 8                            |
| 2/6/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/5/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/4/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/3/2025 | 65                       | 10                         | 4                         | 92                          | 100                           | 8                            |
| 2/2/2025 | 65                       | 10                         | 4                         | 92                          | 100                           | 8                            |

## Harddisk Usage LTS\_PROD\_CLSABSAP03

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 2/8/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/7/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/6/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/5/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/4/2025 | 65                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/3/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/2/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |

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## Harddisk Usage LTS\_PROD\_CLSABSAP04

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 2/8/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/7/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/6/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/5/2025 | 64                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/4/2025 | 65                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/3/2025 | 65                       | 10                         | 4                         | 93                          | 100                           | 7                            |
| 2/2/2025 | 65                       | 10                         | 4                         | 93                          | 100                           | 7                            |

## Harddisk Usage LTS\_PROD\_CLSABSWS01

|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 2/8/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/7/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/6/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/5/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/4/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/3/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/2/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |

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Harddisk Usage LTS\_PROD\_CLSABSWS02

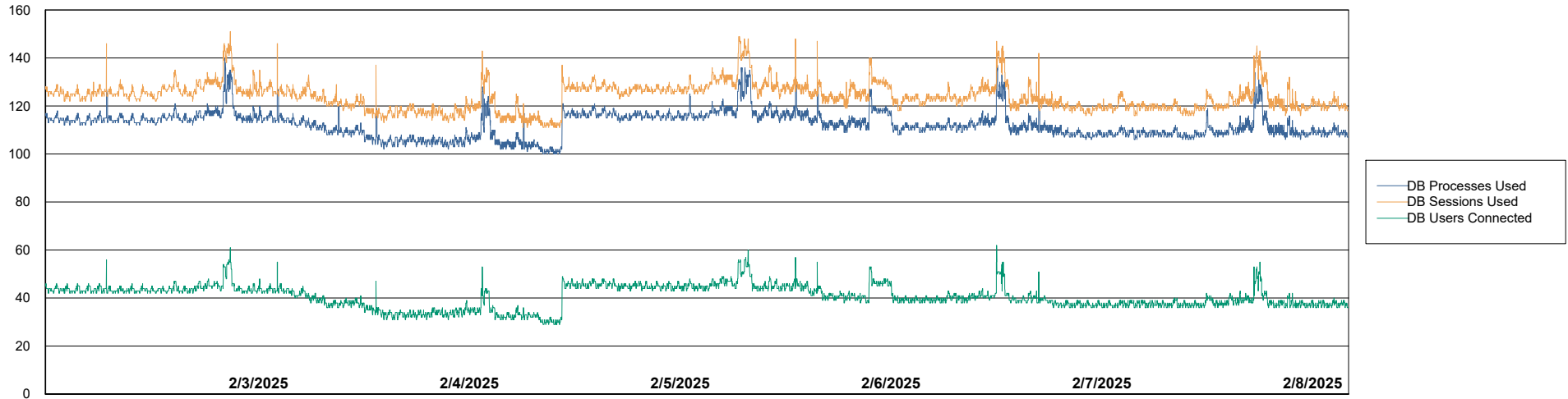
|          | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 2/8/2025 | 64                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/7/2025 | 64                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/6/2025 | 64                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/5/2025 | 64                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/4/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/3/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |
| 2/2/2025 | 65                       | 10                         | 4                         | 92                          | 33                            | 3                            |

# Weekly SLA Customer Report

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## Database Performance LTS\_PRD\_CLSABSBI01\_ABS1

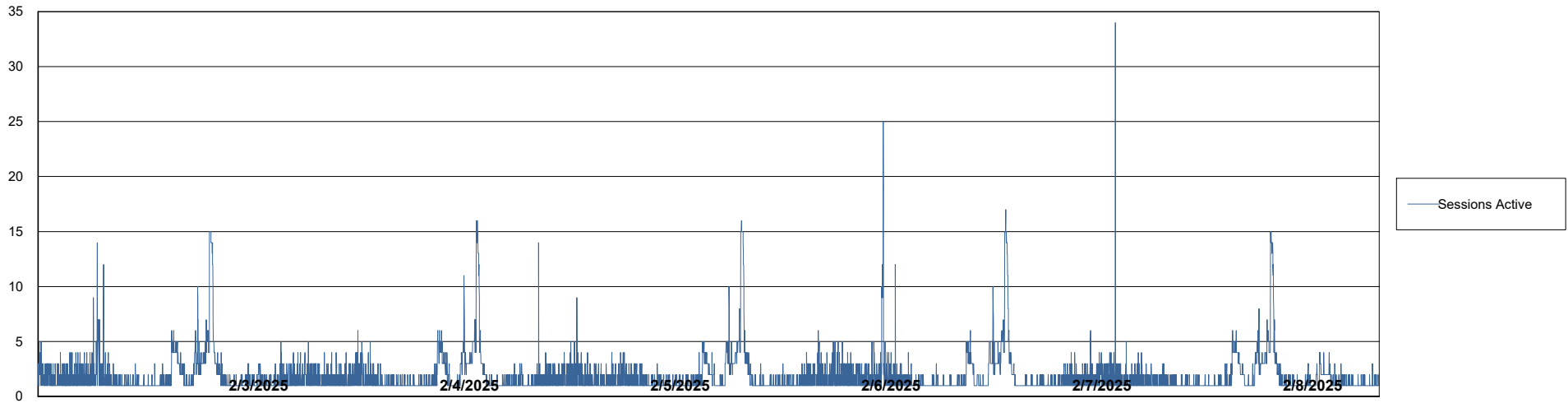
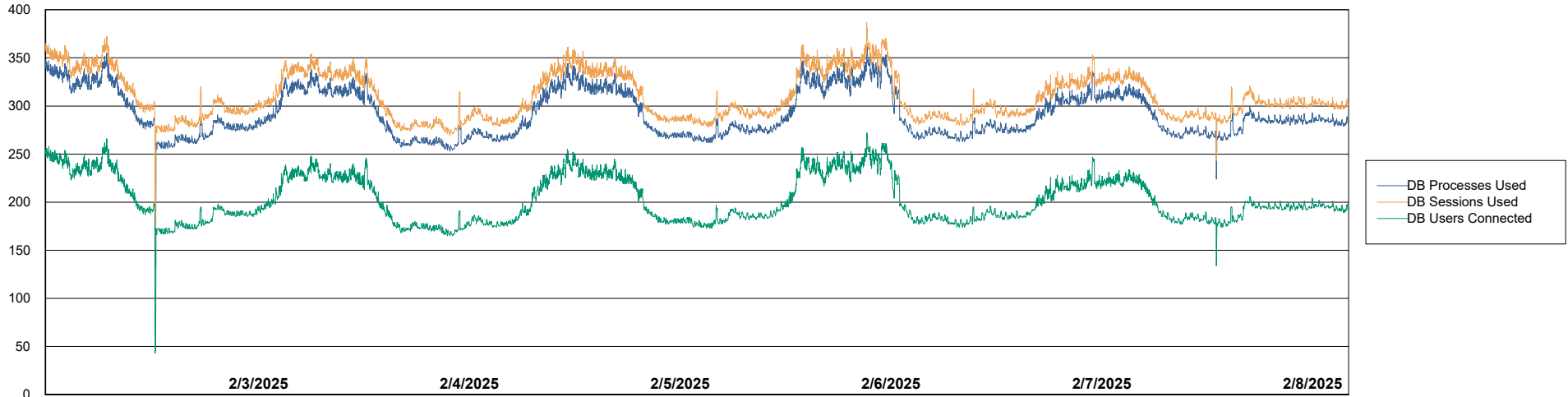


# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
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## Database Performance LTS\_PRD\_CLSABSD01\_ABS1



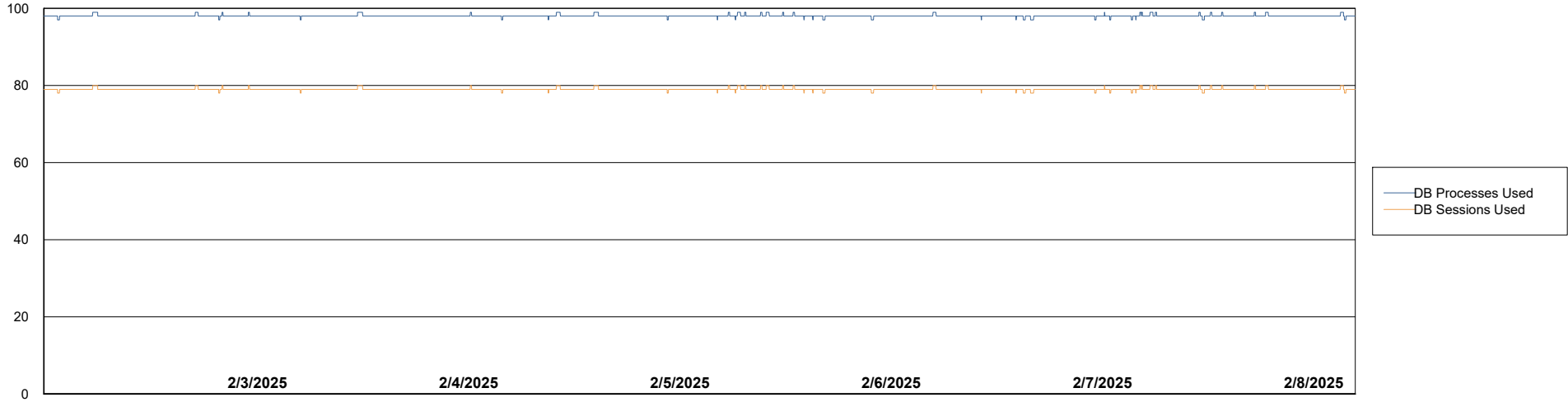
# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
Database ID 126



Database Performance LTS\_PRD\_CLSABSDB02\_HSBABS1

DB Processes Max 4  
DB Processes Max 0  
DB Processes Max 1,000



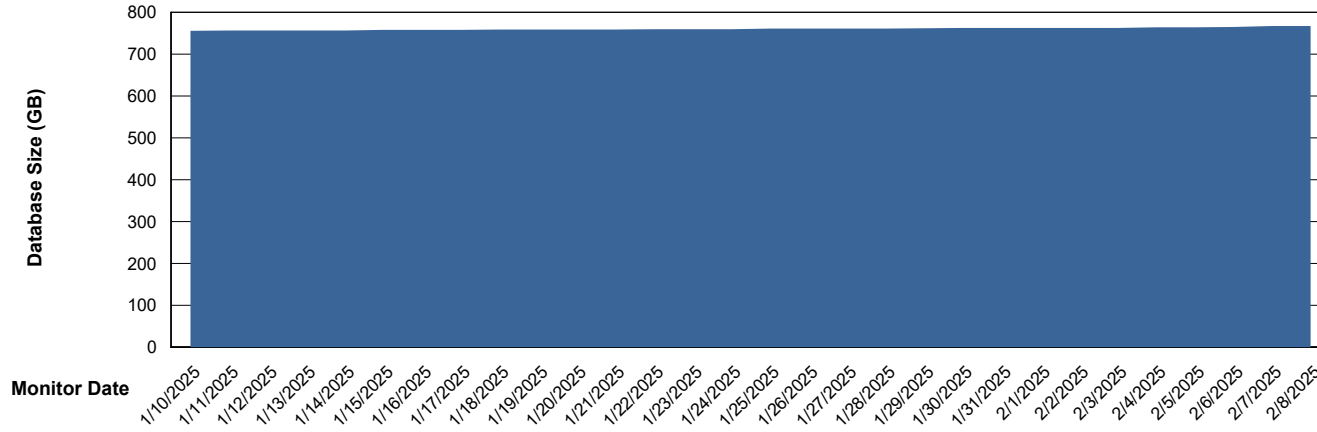
# Weekly SLA Customer Report

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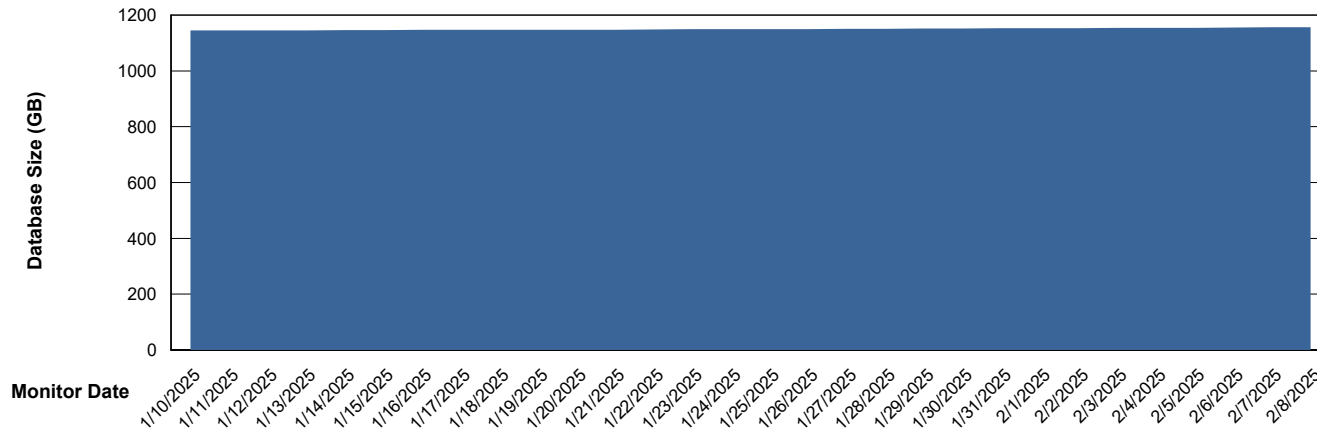
DATABASE SIZE LTS\_PRD\_CLSABSBI01\_ABS1

### Database growth over last month



DATABASE SIZE LTS\_PRD\_CLSABSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace LTS\_PRD\_CLSABSBI01\_ABS1

| Date     | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 2/8/2025 | ABSDATA         | 392           | 325           | 17              |
|          | INDX            | 508           | 428           | 16              |
| 2/7/2025 | ABSDATA         | 392           | 325           | 17              |
|          | INDX            | 508           | 427           | 16              |
| 2/6/2025 | ABSDATA         | 392           | 325           | 17              |
|          | INDX            | 508           | 427           | 16              |
| 2/5/2025 | ABSDATA         | 392           | 324           | 17              |
|          | INDX            | 508           | 426           | 16              |
| 2/4/2025 | ABSDATA         | 392           | 324           | 17              |
|          | INDX            | 508           | 426           | 16              |
| 2/3/2025 | ABSDATA         | 392           | 324           | 17              |
|          | INDX            | 508           | 425           | 16              |
| 2/2/2025 | ABSDATA         | 392           | 324           | 17              |
|          | INDX            | 508           | 425           | 16              |

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Database Tablespace LTS\_PRD\_CLSABSDB01\_ABS1

| Date     | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 2/8/2025 | ABSDATA         | 462           | 380           | 18              |
|          | INDX            | 896           | 755           | 16              |
| 2/7/2025 | ABSDATA         | 462           | 380           | 18              |
|          | INDX            | 896           | 755           | 16              |
| 2/6/2025 | ABSDATA         | 462           | 379           | 18              |
|          | INDX            | 896           | 754           | 16              |
| 2/5/2025 | ABSDATA         | 462           | 379           | 18              |
|          | INDX            | 896           | 754           | 16              |
| 2/4/2025 | ABSDATA         | 462           | 379           | 18              |
|          | INDX            | 896           | 753           | 16              |
| 2/3/2025 | ABSDATA         | 462           | 379           | 18              |
|          | INDX            | 896           | 753           | 16              |
| 2/2/2025 | ABSDATA         | 462           | 379           | 18              |
|          | INDX            | 896           | 752           | 16              |

BI Status and last ETL error for LTS\_PRD\_CLSABSBI01\_ABS1

|                                     | Mon 3/2/2025 | Tue 4/2/2025 | Wed 5/2/2025 | Thu 6/2/2025 | Fri 7/2/2025 | Sat 8/2/2025 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK           |

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| BI last ETL error for | LTS_PRD_CLSABSBI01_ABS1 |
|-----------------------|-------------------------|
|-----------------------|-------------------------|

|                |      |
|----------------|------|
| Thu, 6-02-2025 | None |
| Sun, 2-02-2025 | None |
| Tue, 4-02-2025 | None |
| Thu, 6-02-2025 | None |
| Sat, 8-02-2025 | None |
| Wed, 5-02-2025 | None |
| Sun, 2-02-2025 | None |
| Sat, 8-02-2025 | None |
| Fri, 7-02-2025 | None |
| Mon, 3-02-2025 | None |
| Tue, 4-02-2025 | None |
| Fri, 7-02-2025 | None |
| Mon, 3-02-2025 | None |
| Wed, 5-02-2025 | None |

# Weekly SLA Customer Report

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Standby Database Health LTS(CleanLease)\_Production

## Recovery lag for last 7 days



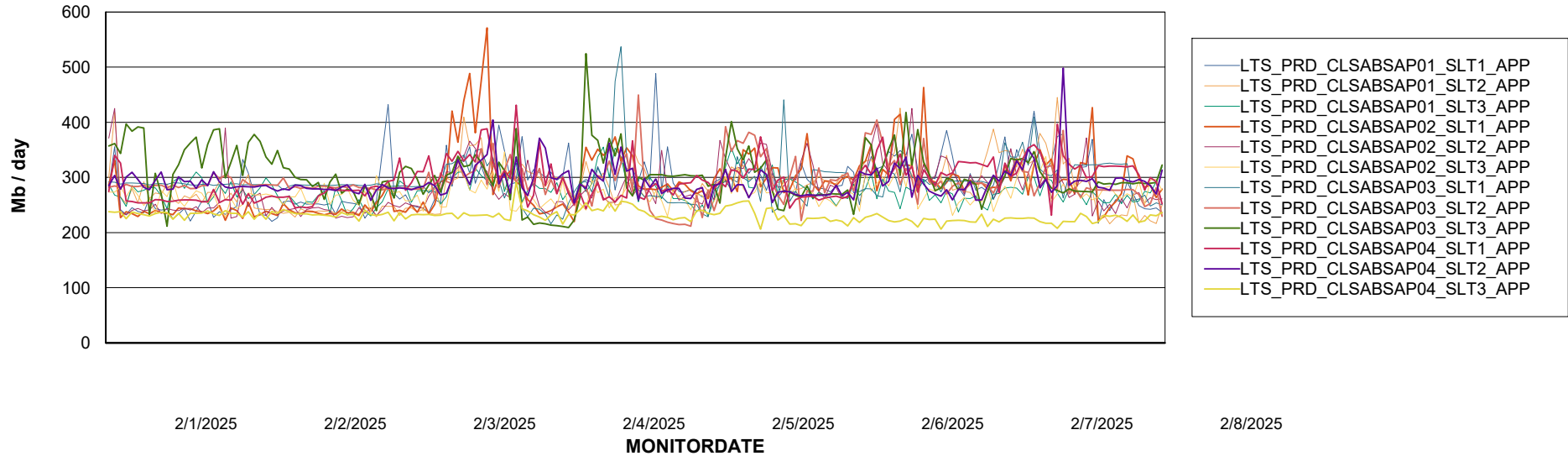
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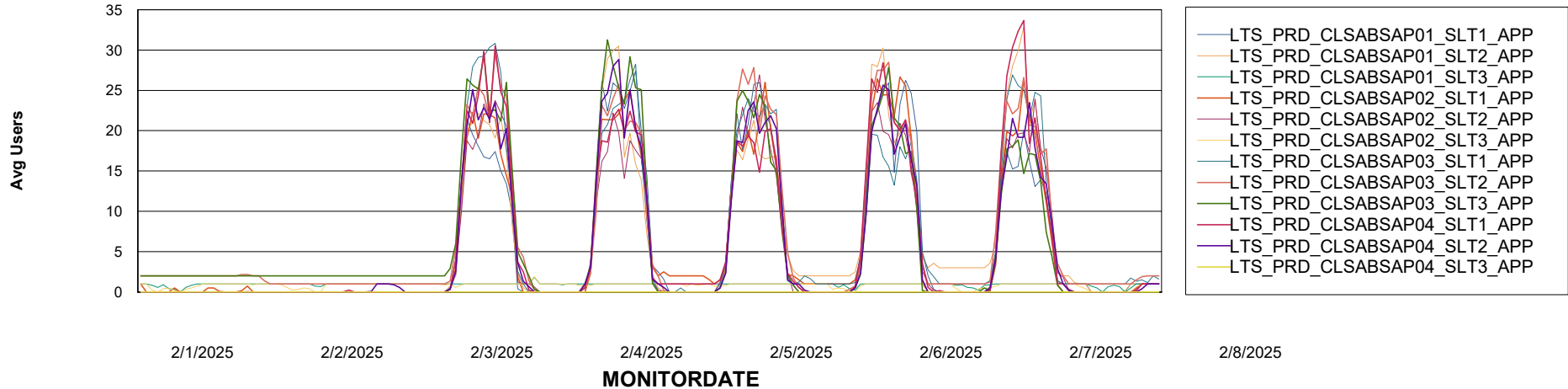


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



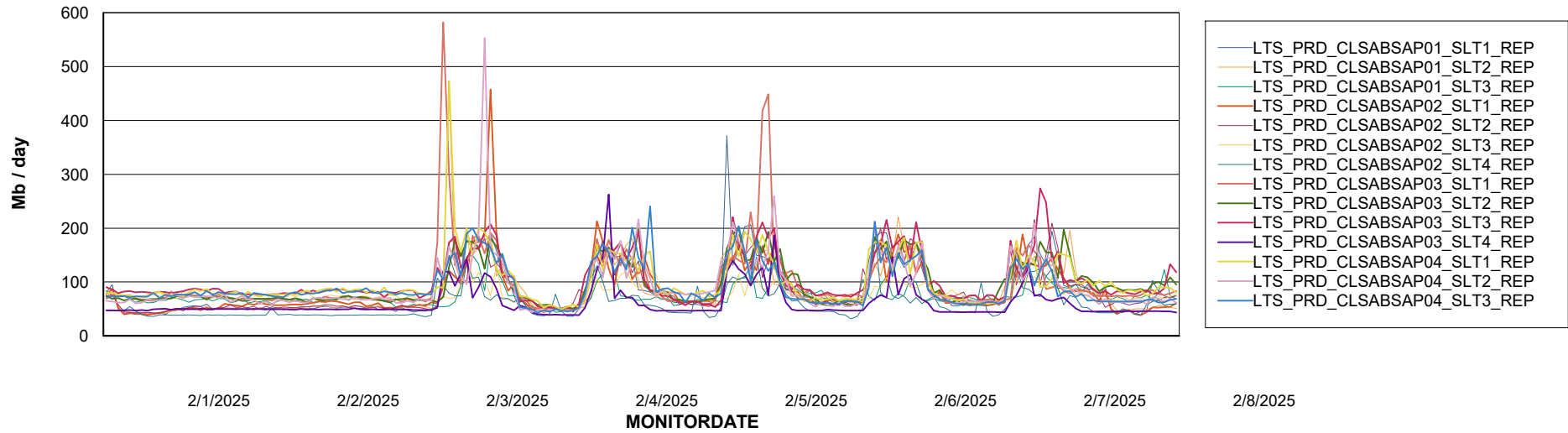
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



# Weekly SLA Customer Report

Customer LTS(CleanLease)\_Production  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component

