

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/1/2025	28	149	107	17	900	751
1/31/2025	28	149	108	19	900	732
1/30/2025	28	149	108	19	900	732
1/29/2025	28	149	108	19	900	732
1/28/2025	28	149	108	19	900	731
1/27/2025	28	149	108	19	900	732
1/26/2025	28	149	107	19	900	732

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/1/2025	47	89	47
1/31/2025	47	89	47
1/30/2025	47	89	47
1/29/2025	47	89	47
1/28/2025	47	89	47
1/27/2025	48	89	47
1/26/2025	48	89	47

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/1/2025	58	79	33
1/31/2025	58	79	33
1/30/2025	58	79	33
1/29/2025	58	79	33
1/28/2025	58	79	33
1/27/2025	58	79	33
1/26/2025	58	79	33

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/1/2025	39	79	49
1/31/2025	39	79	49
1/30/2025	39	79	48
1/29/2025	39	79	48
1/28/2025	39	79	48
1/27/2025	39	79	48
1/26/2025	39	79	48

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/1/2025	37	149	95
1/31/2025	37	149	95
1/30/2025	37	149	95
1/29/2025	37	149	94
1/28/2025	37	149	94
1/27/2025	37	149	94
1/26/2025	37	149	94

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
2/1/2025	41	149	88	19	1,843	1,502
1/31/2025	41	149	88	18	1,843	1,506
1/30/2025	41	149	88	18	1,843	1,506
1/29/2025	41	149	88	18	1,843	1,511
1/28/2025	41	149	88	18	1,843	1,516
1/27/2025	41	149	88	18	1,843	1,505
1/26/2025	41	149	88	19	1,843	1,494

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
2/1/2025	60	199	80	20	1,843	1,467	63	500	185
1/31/2025	60	199	80	20	1,843	1,469	68	500	161
1/30/2025	60	199	80	20	1,843	1,468	69	500	157
1/29/2025	60	199	79	20	1,843	1,469	72	500	138
1/28/2025	60	199	79	20	1,843	1,472	76	500	119
1/27/2025	60	199	79	20	1,843	1,470	79	500	106
1/26/2025	60	199	79	21	1,843	1,463	79	500	104

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/1/2025	54	79	37
1/31/2025	54	79	37
1/30/2025	54	79	37
1/29/2025	54	79	37
1/28/2025	54	79	37
1/27/2025	54	79	37
1/26/2025	54	79	37

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/1/2025	56	79	35
1/31/2025	56	79	35
1/30/2025	56	79	35
1/29/2025	56	79	35
1/28/2025	56	79	35
1/27/2025	56	79	35
1/26/2025	56	79	35

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/1/2025	33	149	100
1/31/2025	33	149	100
1/30/2025	33	149	100
1/29/2025	33	149	99
1/28/2025	34	149	99
1/27/2025	34	149	99
1/26/2025	34	149	99

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

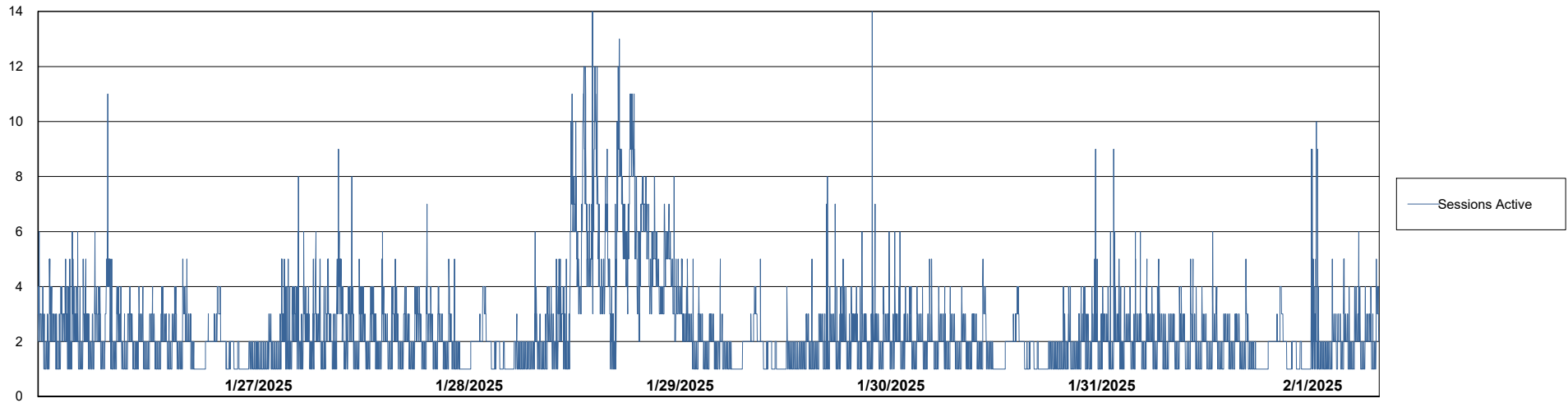
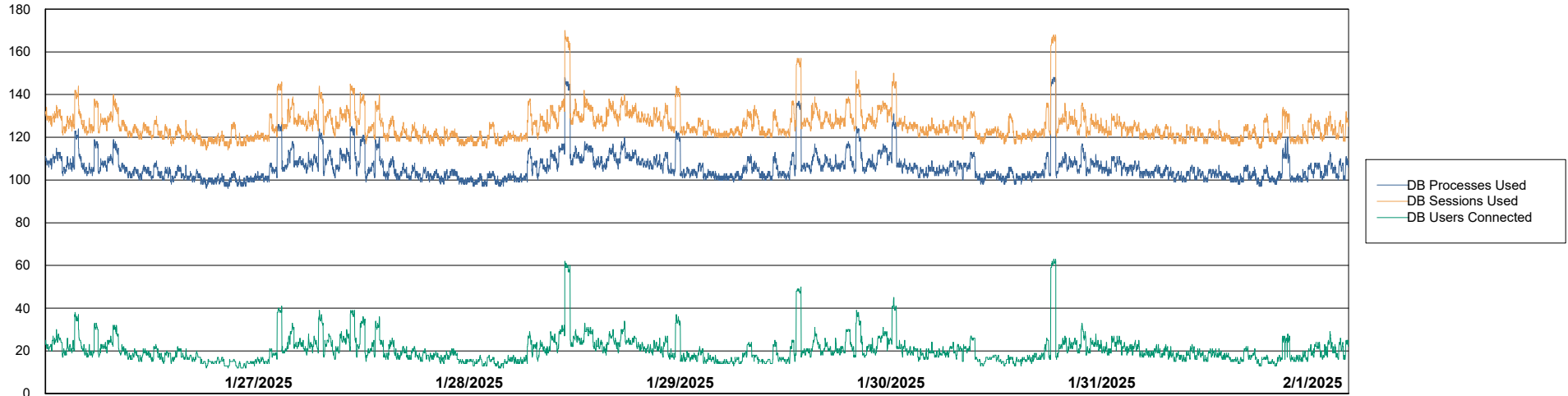
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
2/1/2025	49	149	77
1/31/2025	49	149	77
1/30/2025	49	149	76
1/29/2025	49	149	76
1/28/2025	49	149	76
1/27/2025	49	149	76
1/26/2025	49	149	76

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Database Performance JSG_PRD_BASHIR_DB_ABS1



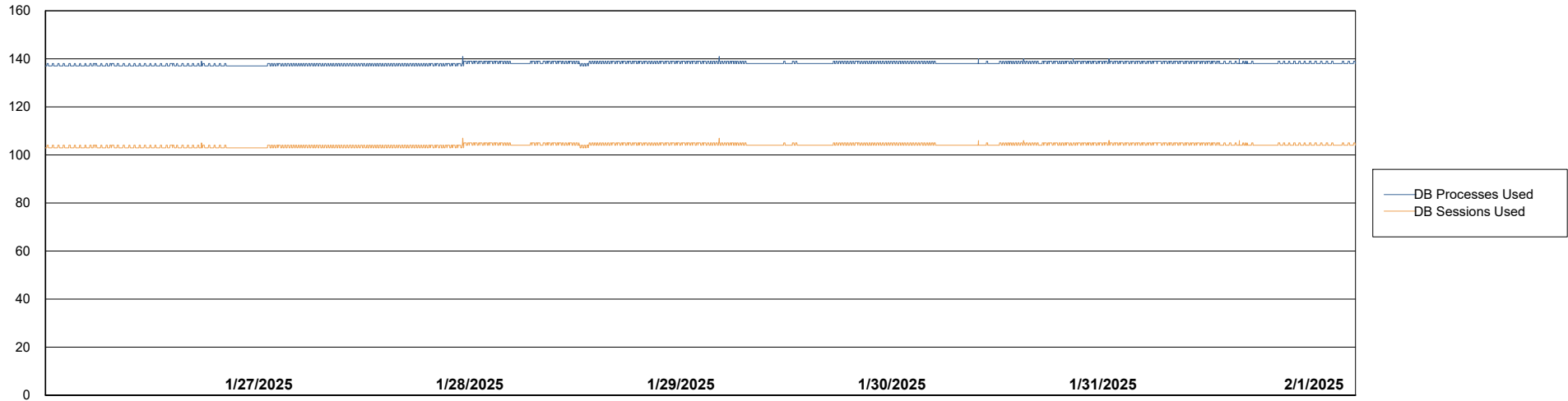
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 1,000
DB Processes Max 4

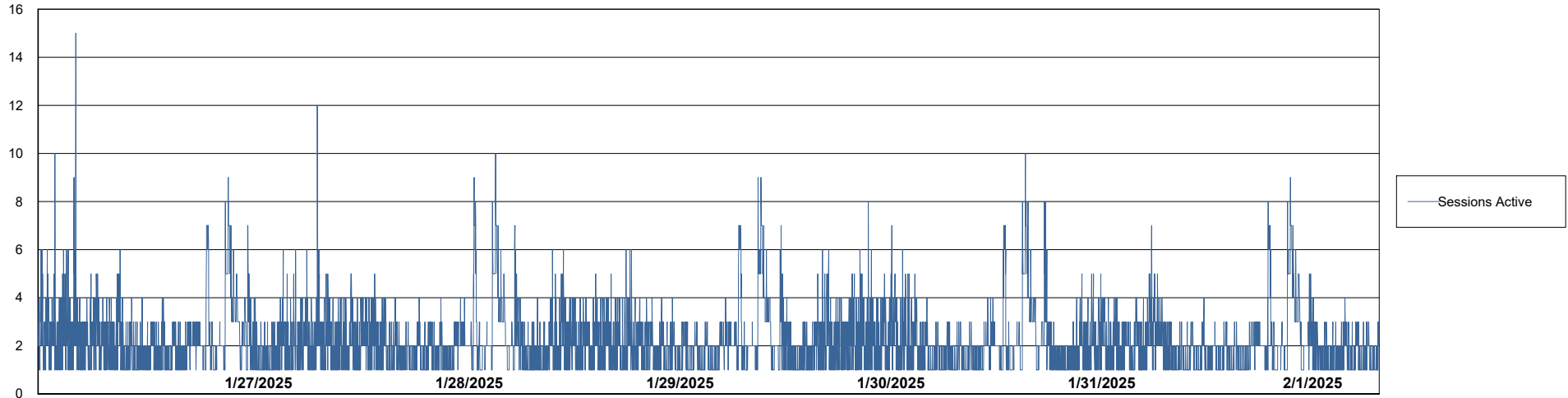
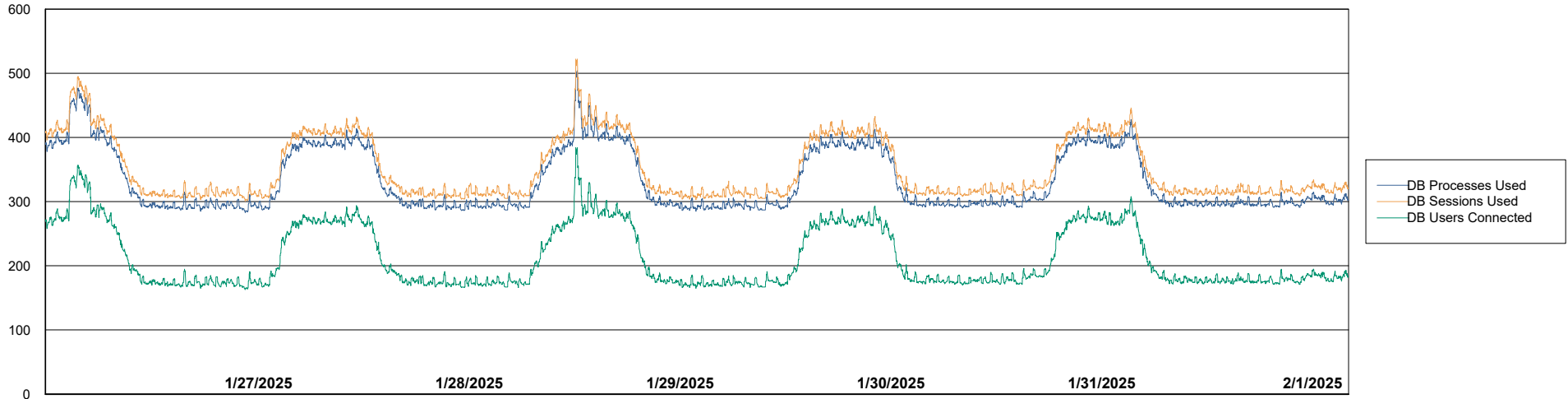


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



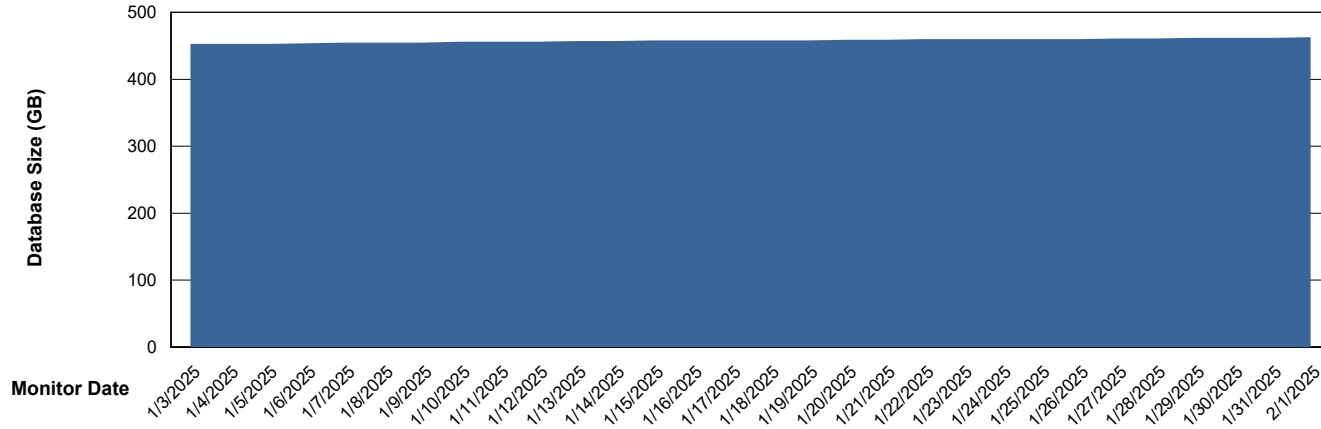
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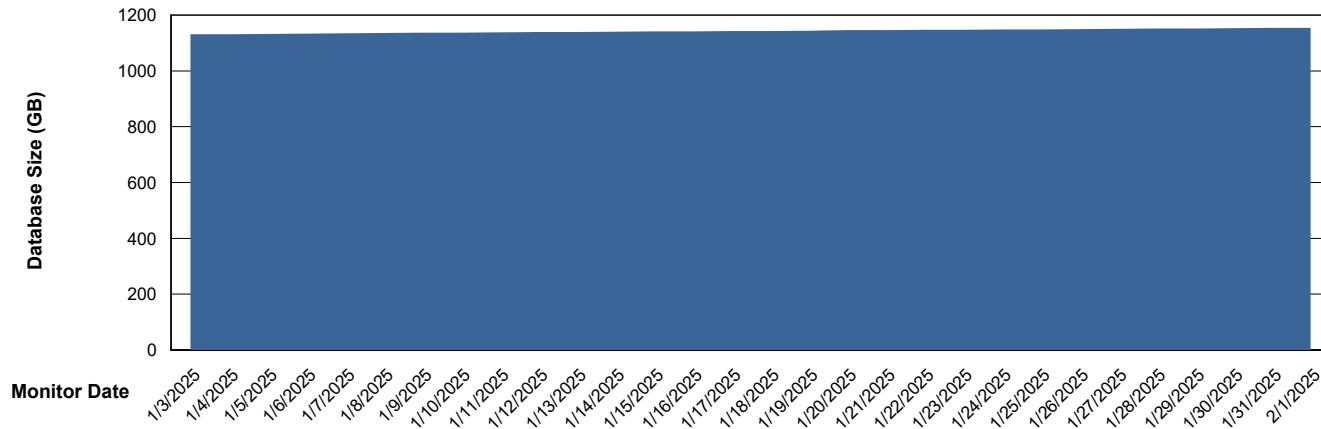
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/1/2025	ABSDATA	231	198	14
	INDX	310	261	16
1/31/2025	ABSDATA	231	197	15
	INDX	310	260	16
1/30/2025	ABSDATA	231	197	15
	INDX	310	260	16
1/29/2025	ABSDATA	231	197	15
	INDX	310	260	16
1/28/2025	ABSDATA	231	197	15
	INDX	310	260	16
1/27/2025	ABSDATA	231	196	15
	INDX	310	260	16
1/26/2025	ABSDATA	231	196	15
	INDX	310	259	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
2/1/2025	ABSDATA	1,280	1,080	16
	INDX	66	53	19
1/31/2025	ABSDATA	1,280	1,080	16
	INDX	66	53	19
1/30/2025	ABSDATA	1,280	1,079	16
	INDX	66	53	19
1/29/2025	ABSDATA	1,280	1,079	16
	INDX	66	53	19
1/28/2025	ABSDATA	1,280	1,078	16
	INDX	66	53	19
1/27/2025	ABSDATA	1,280	1,077	16
	INDX	66	53	19
1/26/2025	ABSDATA	1,280	1,076	16
	INDX	66	53	19

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 27/1/2025	Tue 28/1/2025	Wed 29/1/2025	Thu 30/1/2025	Fri 31/1/2025	Sat 1/2/2025
ABS DataWarehouse ETL Health	OK	OK	Not OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Mon, 27-01-2025	None
Thu, 30-01-2025	None
Sat, 1-02-2025	None
Thu, 30-01-2025	None
Sun, 26-01-2025	None
Wed, 29-01-2025	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Sat, 1-02-2025	None
Tue, 28-01-2025	None
Fri, 31-01-2025	None
Wed, 29-01-2025	None
Fri, 31-01-2025	None
Sun, 26-01-2025	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 27-01-2025	None
Wed, 29-01-2025	None
Sun, 26-01-2025	None
Tue, 28-01-2025	None

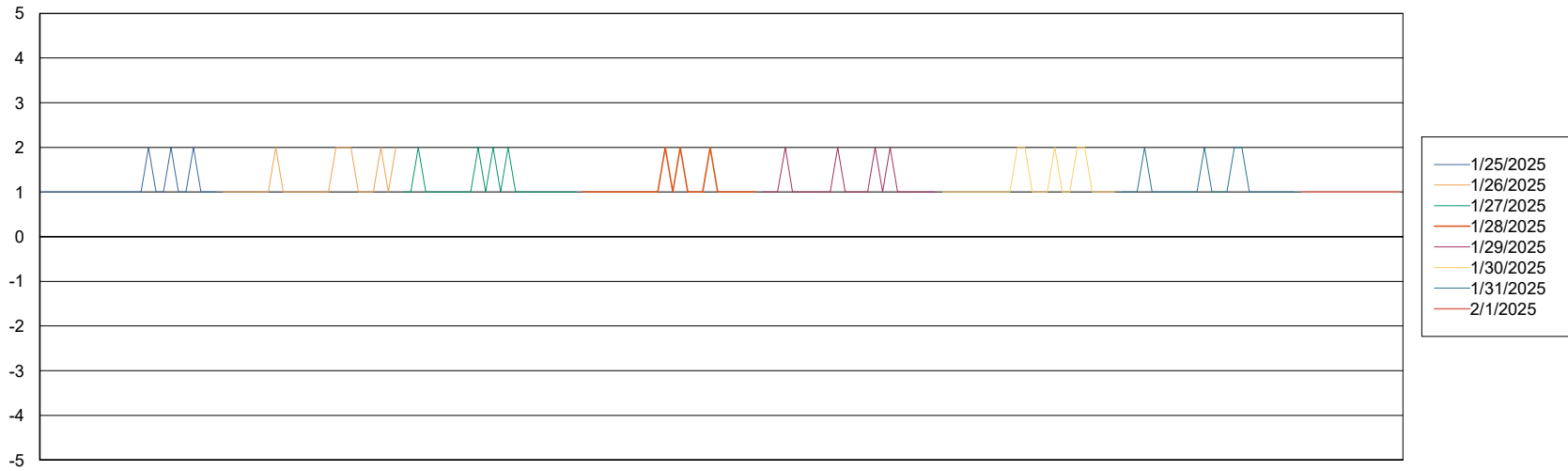
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



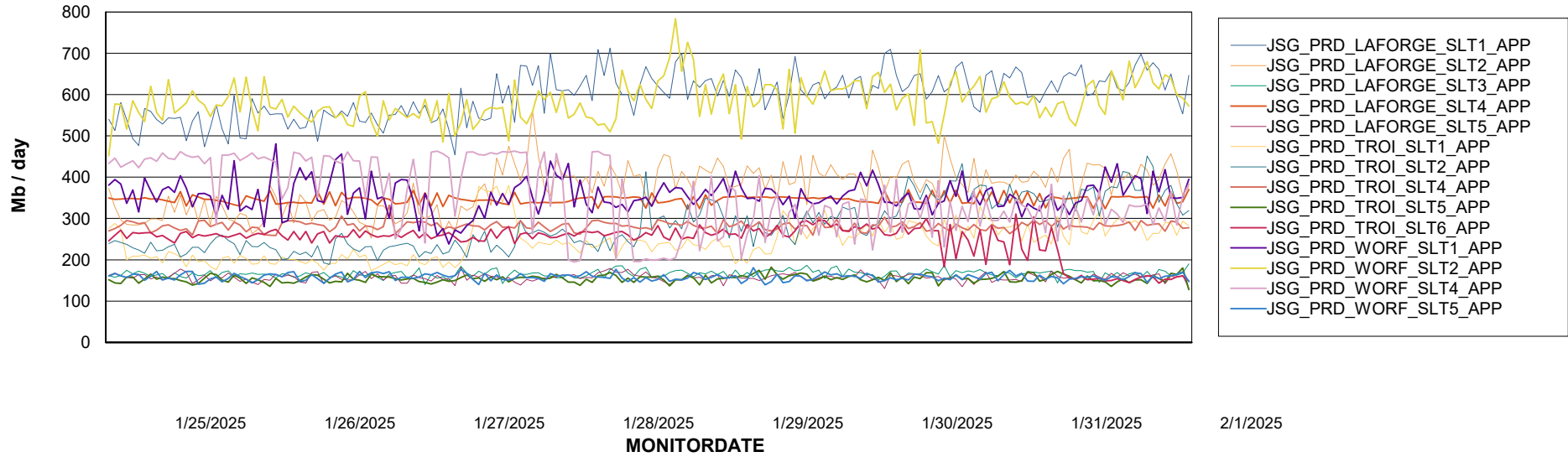
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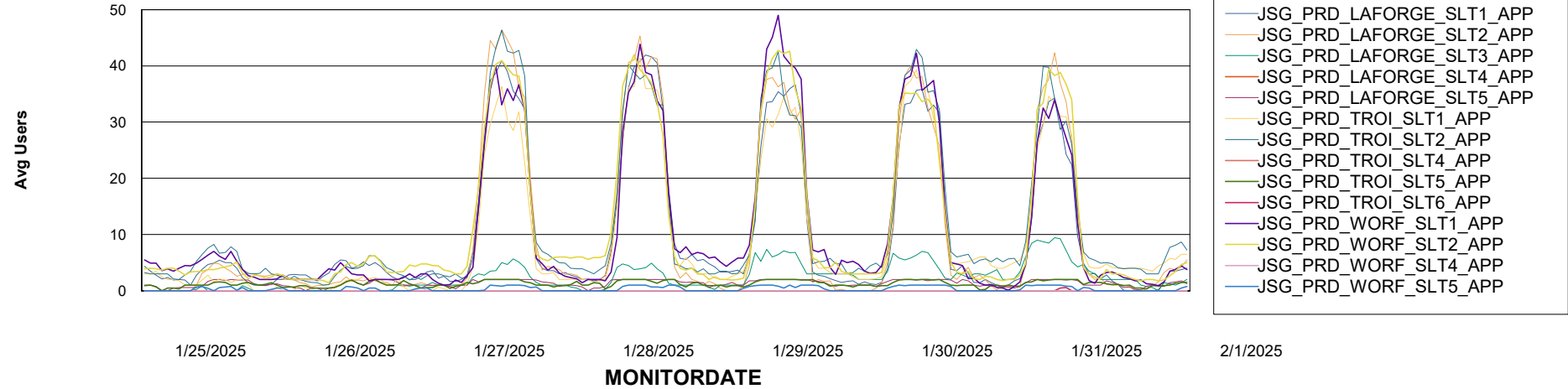


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



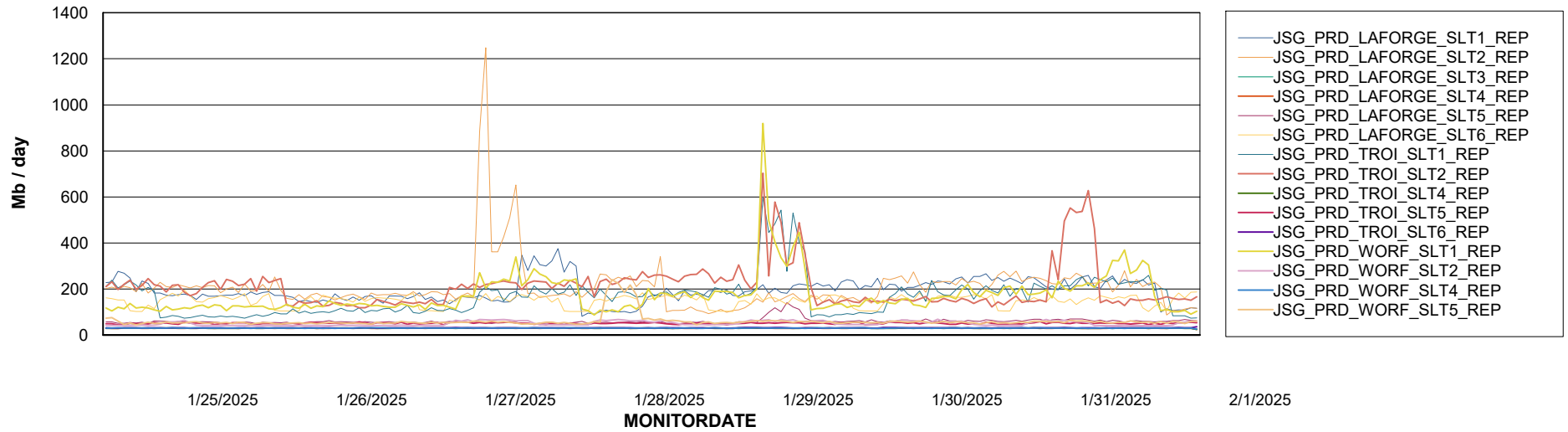
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



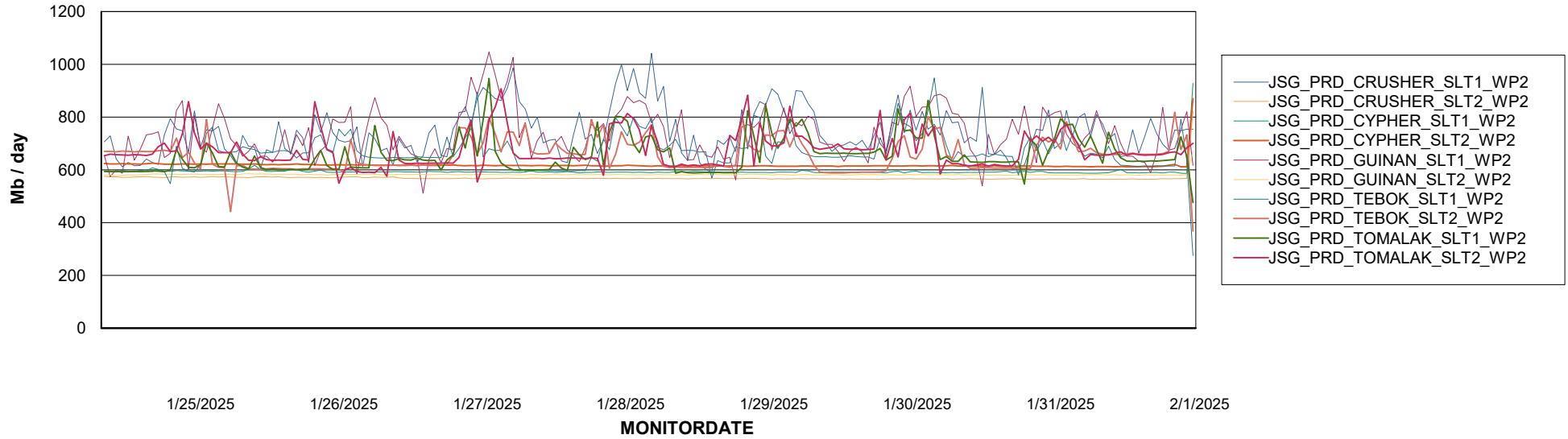
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ABSSolute Web Component Services

Avg memory used per ABS Web component

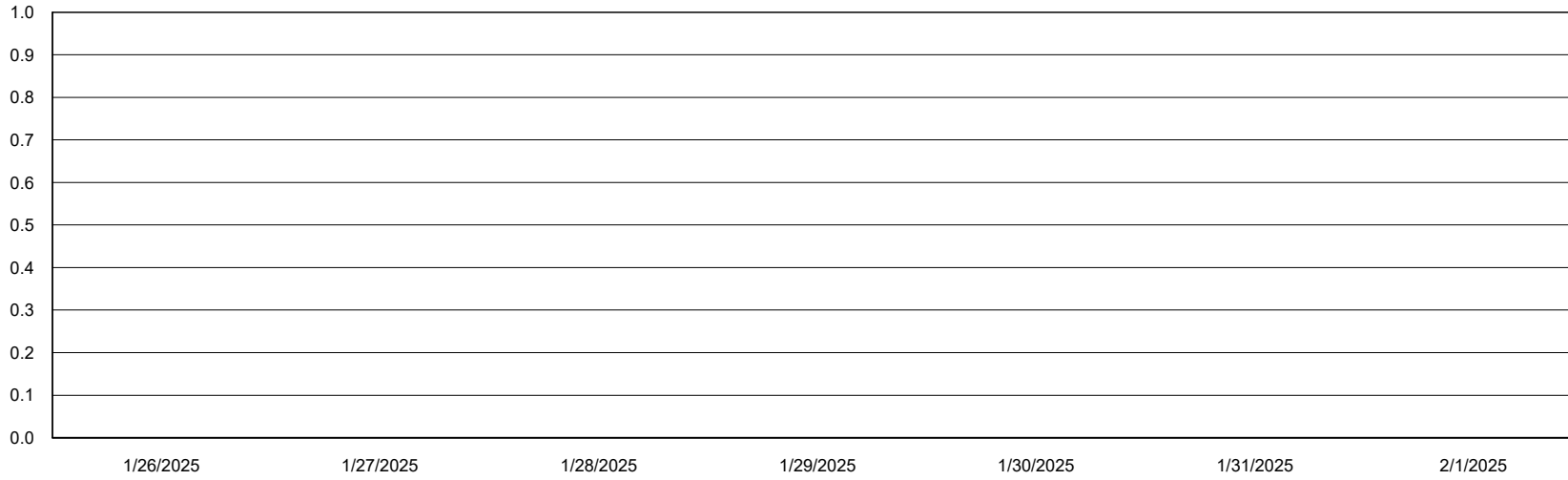


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP