

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
 Database ID 146



Harddisk Usage XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/25/2025	92	150	12	76	100	24
1/24/2025	92	150	12	76	100	24
1/23/2025	92	150	12	76	100	24
1/22/2025	92	150	12	76	100	24
1/21/2025	92	150	12	76	100	24
1/20/2025	92	150	12	76	100	24
1/19/2025	92	150	12	76	100	24

Harddisk Usage XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/25/2025	92	150	12	85	100	15
1/24/2025	92	150	12	85	100	15
1/23/2025	92	150	12	85	100	15
1/22/2025	92	150	12	85	100	15
1/21/2025	92	150	12	85	100	15
1/20/2025	92	150	12	86	100	14
1/19/2025	92	150	12	86	100	14

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
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Harddisk Usage      XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
1/25/2025	84	150	25	66	10	3	97	200	7	72
1/24/2025	84	150	25	66	10	3	97	200	7	72
1/23/2025	84	150	25	66	10	3	97	200	7	72
1/22/2025	84	150	25	66	10	3	97	200	7	72
1/21/2025	84	150	25	66	10	3	97	200	7	72
1/20/2025	84	150	25	66	10	3	97	200	7	72
1/19/2025	84	150	25	66	10	3	97	200	7	72

Harddisk Usage      XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
1/25/2025	84	150	25	35	10	7	99	200	1	80
1/24/2025	84	150	25	35	10	7	99	200	1	80
1/23/2025	84	150	25	35	10	7	99	200	1	80
1/22/2025	84	150	25	35	10	7	99	200	1	80
1/21/2025	84	150	25	35	10	7	99	200	1	80
1/20/2025	84	150	25	35	10	7	99	200	1	80
1/19/2025	84	150	25	35	10	7	99	200	1	80

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## Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/25/2025	95	150	8	92	50	4
1/24/2025	95	150	8	92	50	4
1/23/2025	95	150	8	92	50	4
1/22/2025	95	150	8	92	50	4
1/21/2025	95	150	8	92	50	4
1/20/2025	95	150	8	92	50	4
1/19/2025	95	150	8	92	50	4

## Harddisk Usage      XMX\_PROD\_ABSWEB02

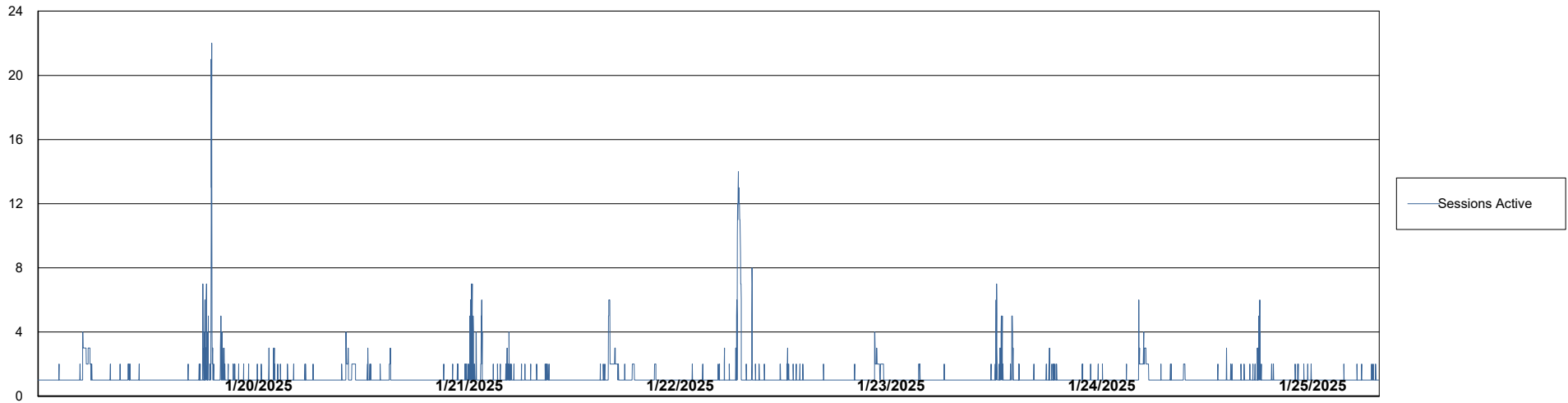
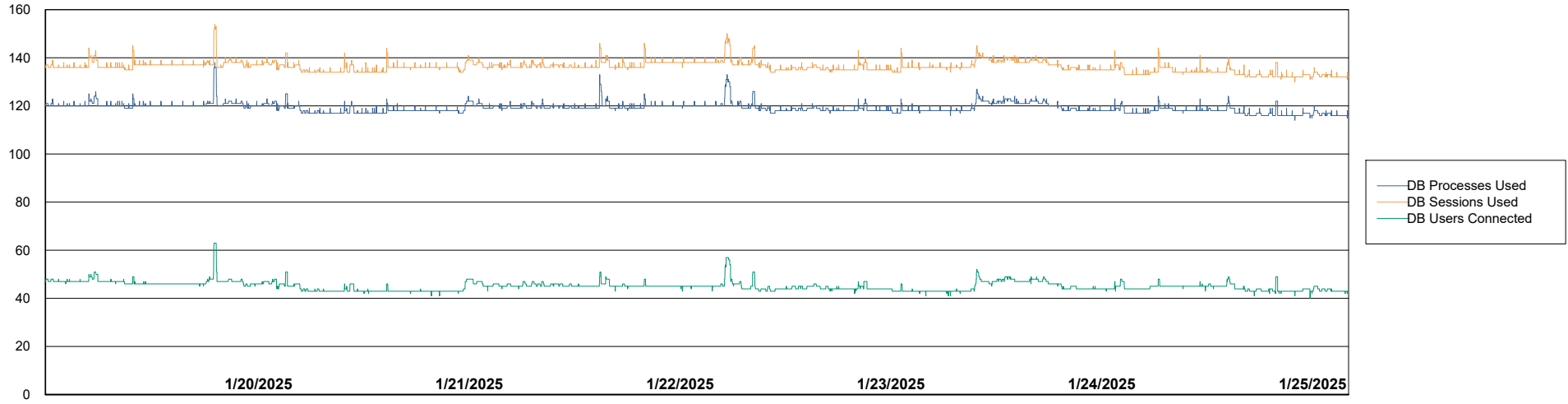
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/25/2025	95	150	8	90	50	5
1/24/2025	95	150	8	90	50	5
1/23/2025	95	150	8	90	50	5
1/22/2025	95	150	8	90	50	5
1/21/2025	95	150	8	90	50	5
1/20/2025	95	150	8	90	50	5
1/19/2025	95	150	8	90	50	5

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



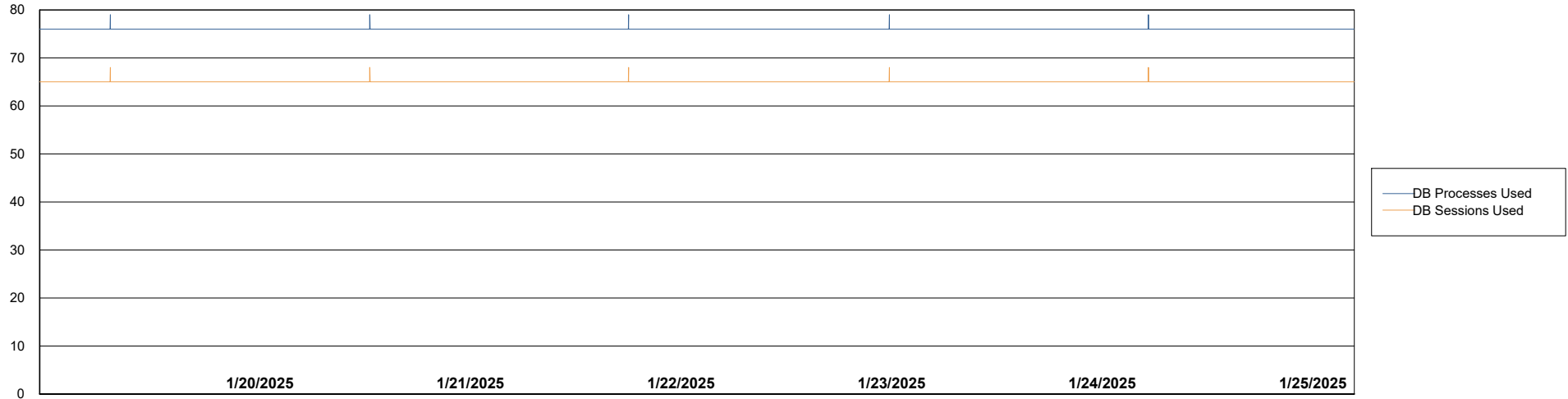
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Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0



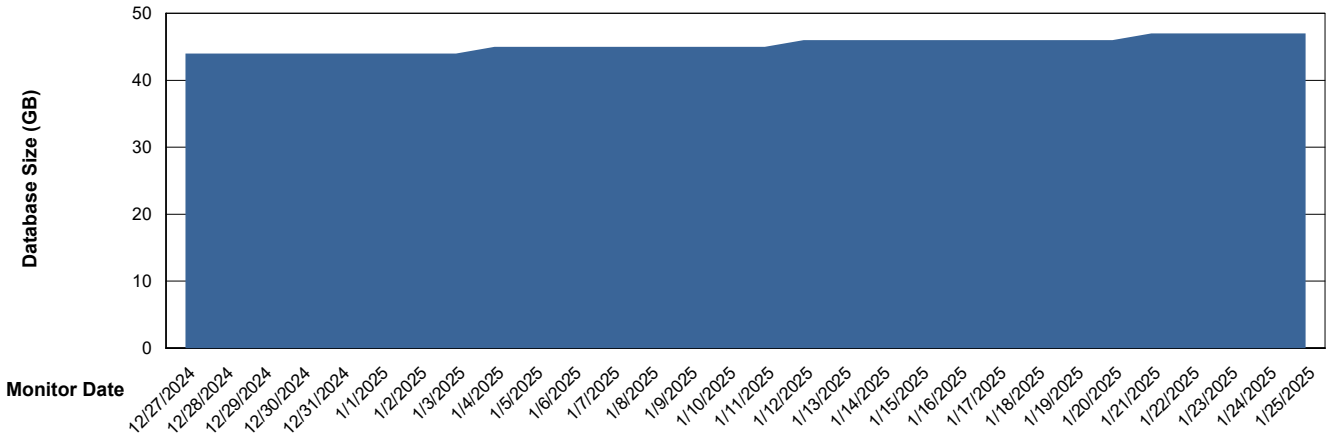
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/25/2025	ABSDATA	34	28	18
	INDX	8	0	100
1/24/2025	ABSDATA	34	28	18
	INDX	8	0	100
1/23/2025	ABSDATA	34	28	19
	INDX	8	0	100
1/22/2025	ABSDATA	34	27	19
	INDX	8	0	100
1/21/2025	ABSDATA	34	27	20
	INDX	8	0	100
1/20/2025	ABSDATA	34	27	20
	INDX	8	0	100
1/19/2025	ABSDATA	32	27	14
	INDX	8	0	100

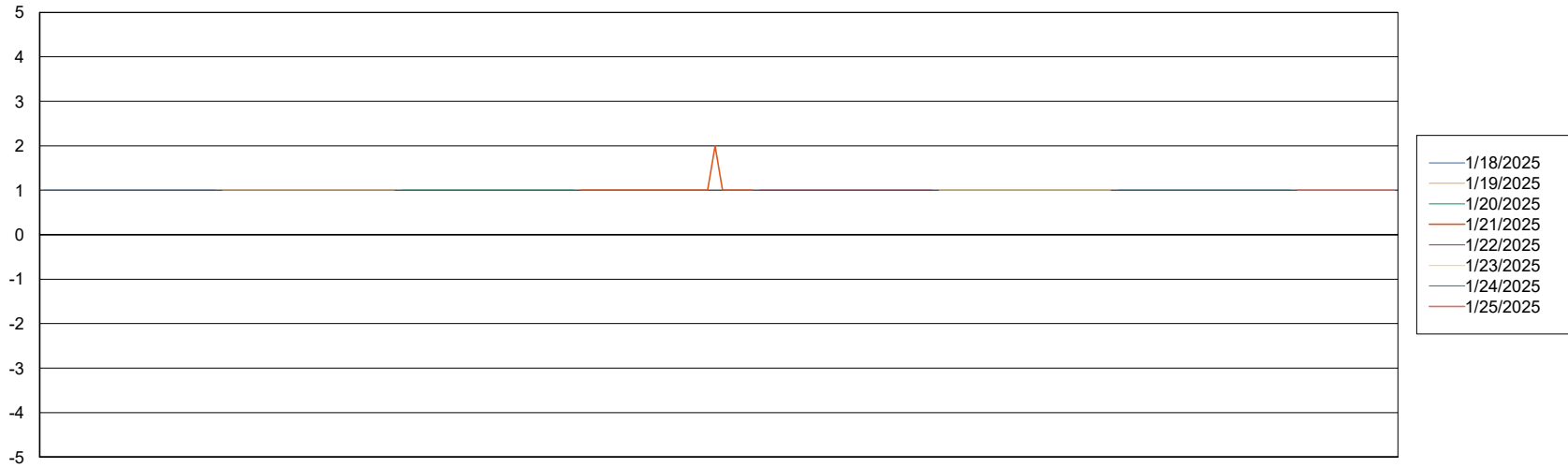
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Standby Database Health      XMX Production (24/7)

## Recovery lag for last 7 days



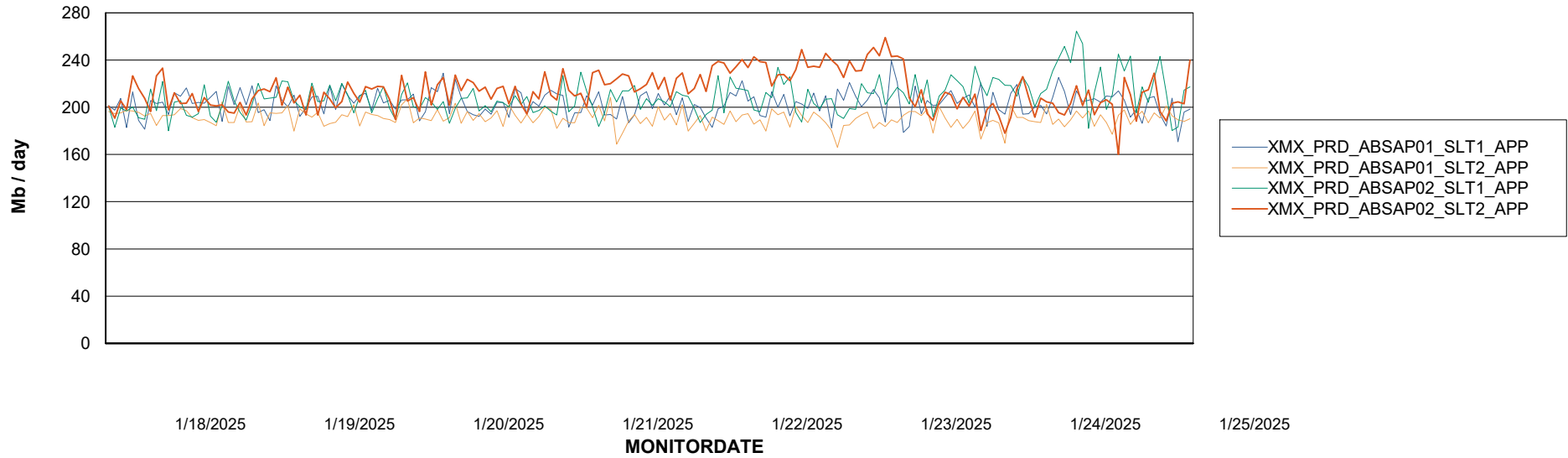
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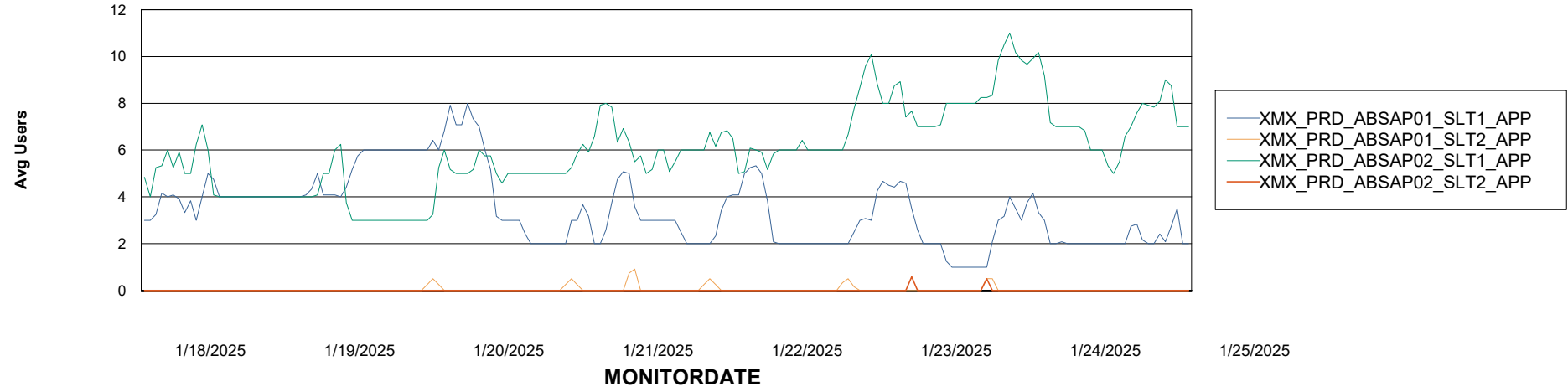


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



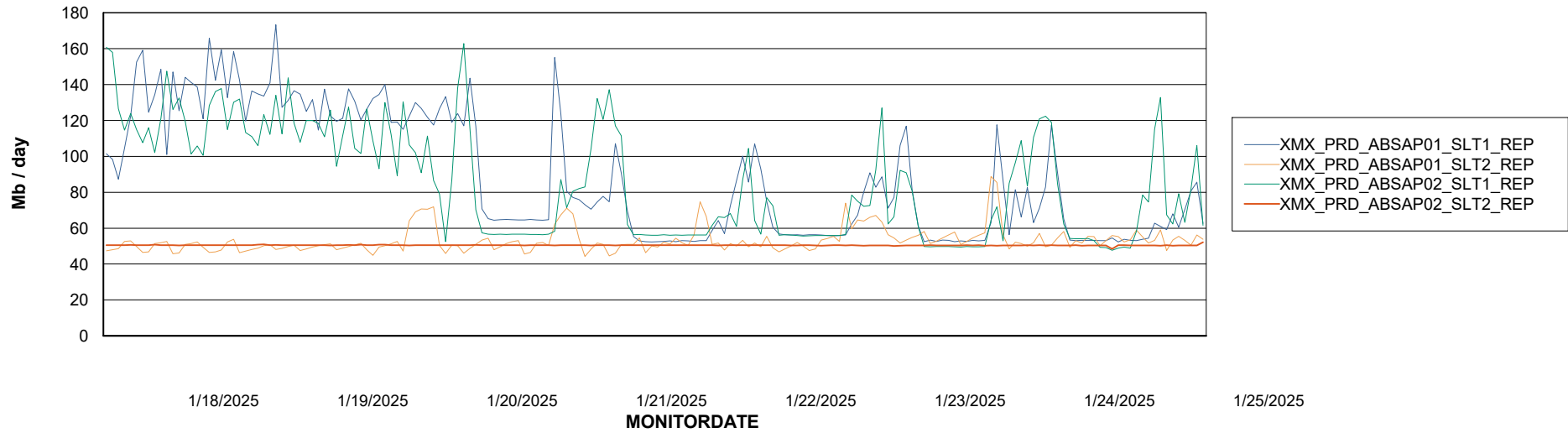
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



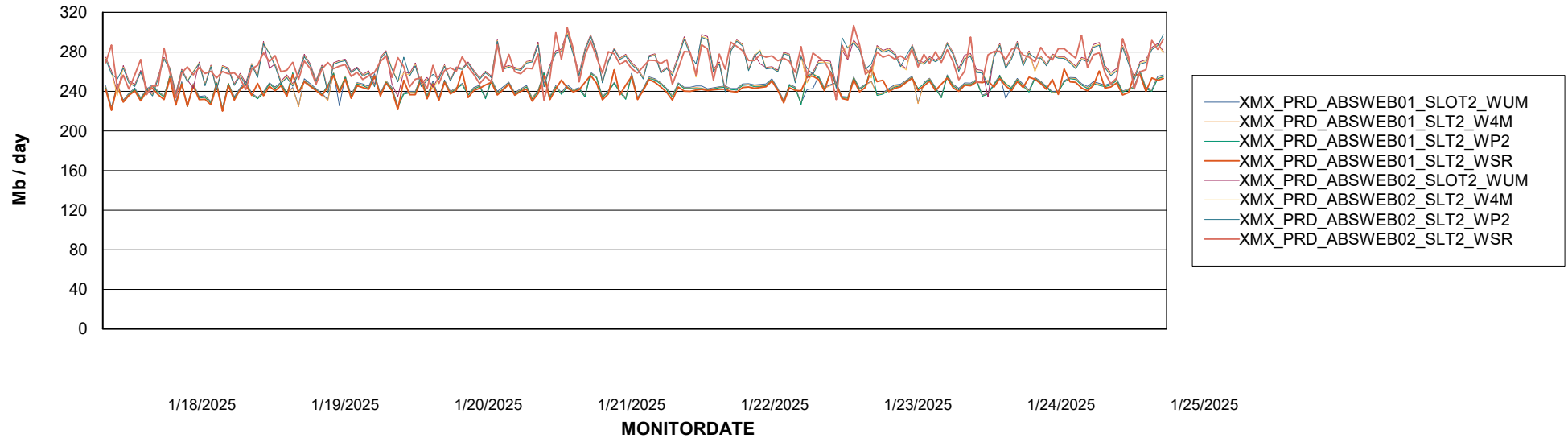
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

