

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 28 | 149 | 107 | 17 | 900 | 751 |
| 1/24/2025 | 28 | 149 | 108 | 19 | 900 | 731 |
| 1/23/2025 | 28 | 149 | 108 | 19 | 900 | 732 |
| 1/22/2025 | 28 | 149 | 108 | 18 | 900 | 736 |
| 1/21/2025 | 28 | 149 | 108 | 18 | 900 | 739 |
| 1/20/2025 | 28 | 149 | 108 | 18 | 900 | 739 |
| 1/19/2025 | 28 | 149 | 107 | 18 | 900 | 739 |

Harddisk Usage JSG_PRD_CRUSHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 48 | 89 | 47 |
| 1/24/2025 | 48 | 89 | 47 |
| 1/23/2025 | 47 | 89 | 47 |
| 1/22/2025 | 45 | 89 | 49 |
| 1/21/2025 | 45 | 89 | 49 |
| 1/20/2025 | 45 | 89 | 49 |
| 1/19/2025 | 45 | 89 | 49 |

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Harddisk Usage JSG_PRD_CYPHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 58 | 79 | 33 |
| 1/24/2025 | 58 | 79 | 33 |
| 1/23/2025 | 58 | 79 | 33 |
| 1/22/2025 | 58 | 79 | 33 |
| 1/21/2025 | 58 | 79 | 33 |
| 1/20/2025 | 58 | 79 | 33 |
| 1/19/2025 | 58 | 79 | 33 |

Harddisk Usage JSG_PRD_GUINAN

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 39 | 79 | 49 |
| 1/24/2025 | 37 | 79 | 50 |
| 1/23/2025 | 39 | 79 | 49 |
| 1/22/2025 | 39 | 79 | 49 |
| 1/21/2025 | 39 | 79 | 49 |
| 1/20/2025 | 39 | 79 | 49 |
| 1/19/2025 | 39 | 79 | 49 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 37 | 149 | 94 |
| 1/24/2025 | 37 | 149 | 94 |
| 1/23/2025 | 37 | 149 | 94 |
| 1/22/2025 | 37 | 149 | 94 |
| 1/21/2025 | 37 | 149 | 94 |
| 1/20/2025 | 37 | 149 | 94 |
| 1/19/2025 | 37 | 149 | 94 |

Harddisk Usage JSG_PRD_PICARD

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 41 | 149 | 88 | 18 | 1,843 | 1,504 |
| 1/24/2025 | 41 | 149 | 88 | 18 | 1,843 | 1,506 |
| 1/23/2025 | 41 | 149 | 88 | 18 | 1,843 | 1,506 |
| 1/22/2025 | 36 | 149 | 95 | 18 | 1,843 | 1,507 |
| 1/21/2025 | 33 | 149 | 100 | 18 | 1,843 | 1,507 |
| 1/20/2025 | 33 | 149 | 100 | 19 | 1,843 | 1,502 |
| 1/19/2025 | 33 | 149 | 100 | 19 | 1,843 | 1,492 |

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Harddisk Usage JSG_PRD_RIKER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 60 | 199 | 79 | 20 | 1,843 | 1,468 | 76 | 500 | 122 |
| 1/24/2025 | 60 | 199 | 79 | 20 | 1,843 | 1,469 | 84 | 500 | 81 |
| 1/23/2025 | 60 | 199 | 79 | 20 | 1,843 | 1,468 | 92 | 500 | 38 |
| 1/22/2025 | 59 | 199 | 83 | 20 | 1,843 | 1,469 | 92 | 500 | 38 |
| 1/21/2025 | 57 | 199 | 85 | 20 | 1,843 | 1,469 | 81 | 500 | 96 |
| 1/20/2025 | 58 | 199 | 85 | 20 | 1,843 | 1,466 | 67 | 500 | 165 |
| 1/19/2025 | 58 | 199 | 85 | 21 | 1,843 | 1,460 | 67 | 500 | 164 |

Harddisk Usage JSG_PRD_TEBOK

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 54 | 79 | 37 |
| 1/24/2025 | 54 | 79 | 37 |
| 1/23/2025 | 54 | 79 | 37 |
| 1/22/2025 | 52 | 79 | 38 |
| 1/21/2025 | 54 | 79 | 37 |
| 1/20/2025 | 54 | 79 | 37 |
| 1/19/2025 | 54 | 79 | 37 |

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_TOMALAK

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 56 | 79 | 35 |
| 1/24/2025 | 54 | 79 | 36 |
| 1/23/2025 | 56 | 79 | 35 |
| 1/22/2025 | 56 | 79 | 35 |
| 1/21/2025 | 56 | 79 | 35 |
| 1/20/2025 | 56 | 79 | 35 |
| 1/19/2025 | 56 | 79 | 35 |

Harddisk Usage JSG_PRD_TROI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 34 | 149 | 99 |
| 1/24/2025 | 34 | 149 | 99 |
| 1/23/2025 | 34 | 149 | 99 |
| 1/22/2025 | 33 | 149 | 101 |
| 1/21/2025 | 32 | 149 | 101 |
| 1/20/2025 | 32 | 149 | 101 |
| 1/19/2025 | 32 | 149 | 101 |

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Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

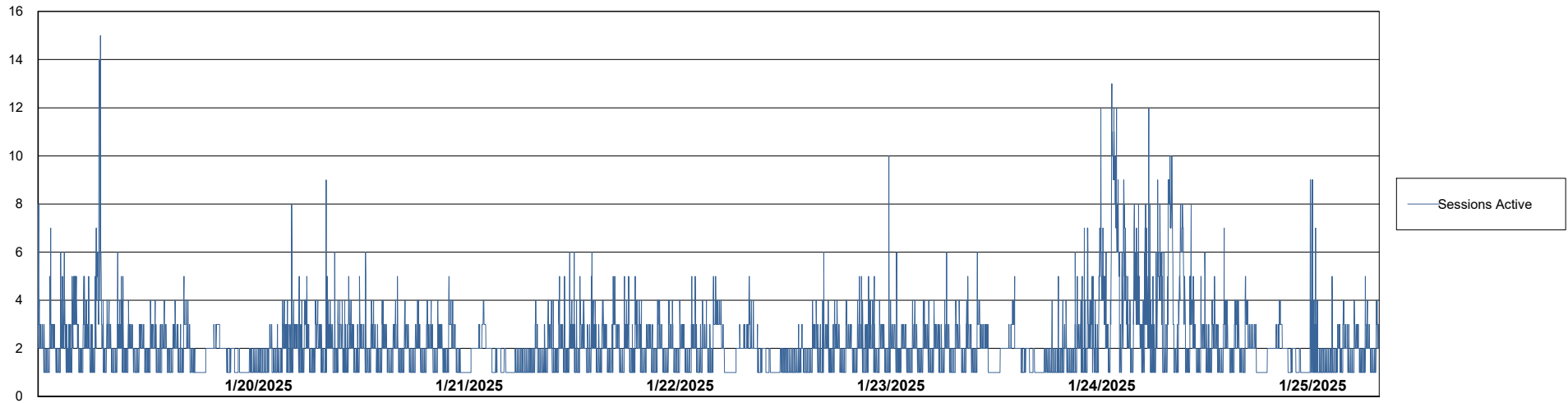
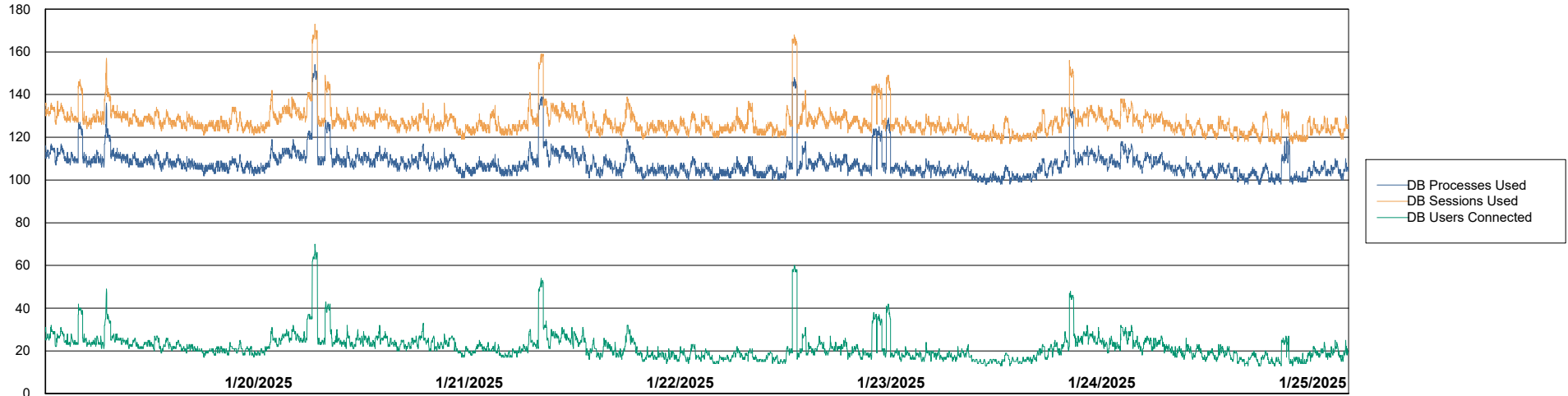
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 1/25/2025 | 49 | 149 | 76 |
| 1/24/2025 | 49 | 149 | 76 |
| 1/23/2025 | 49 | 149 | 76 |
| 1/22/2025 | 49 | 149 | 76 |
| 1/21/2025 | 49 | 149 | 76 |
| 1/20/2025 | 49 | 149 | 76 |
| 1/19/2025 | 49 | 149 | 76 |

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



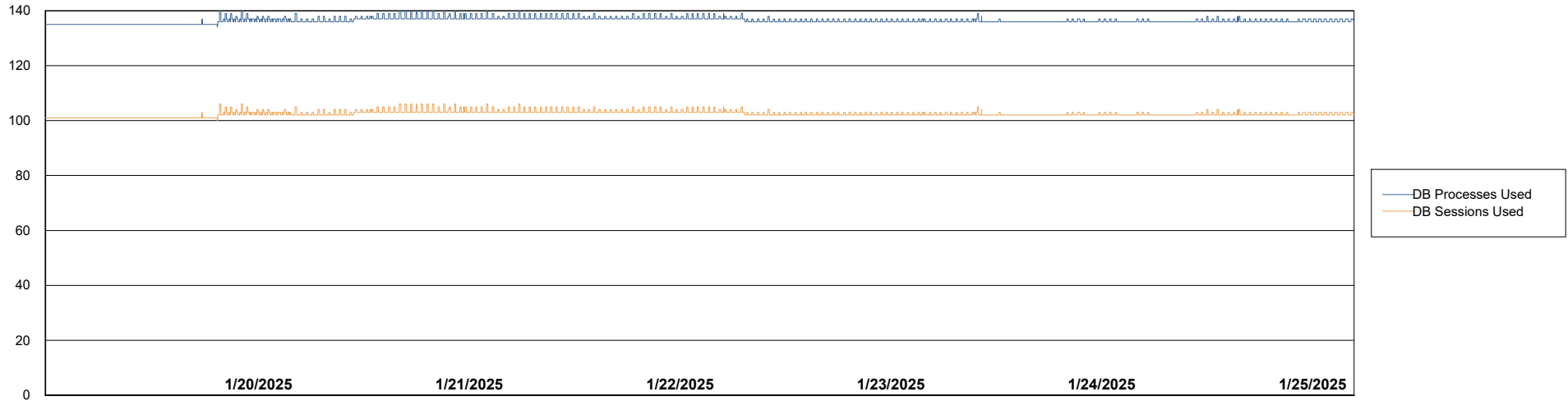
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0

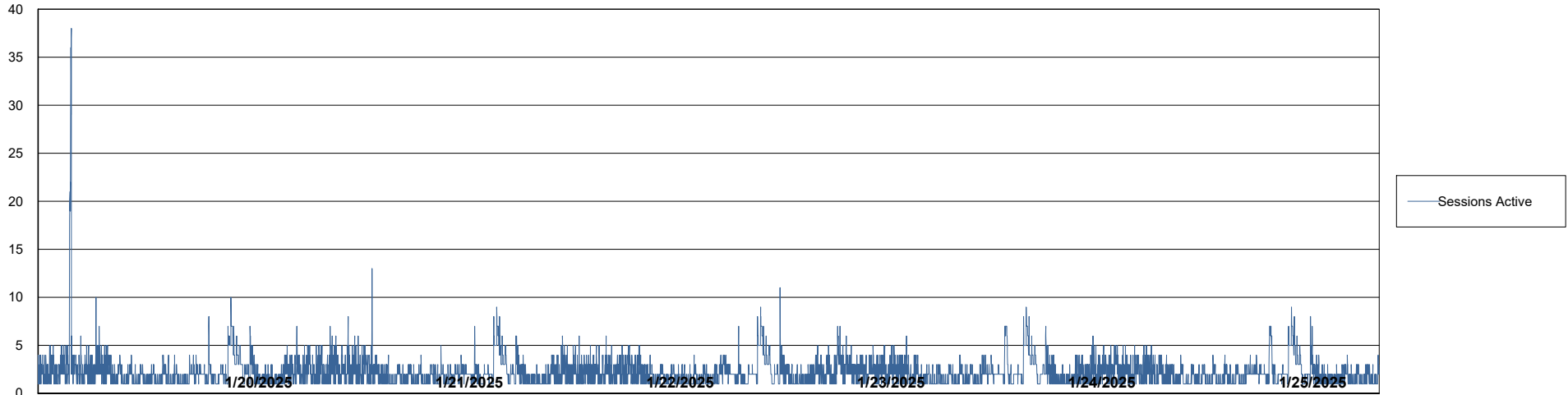
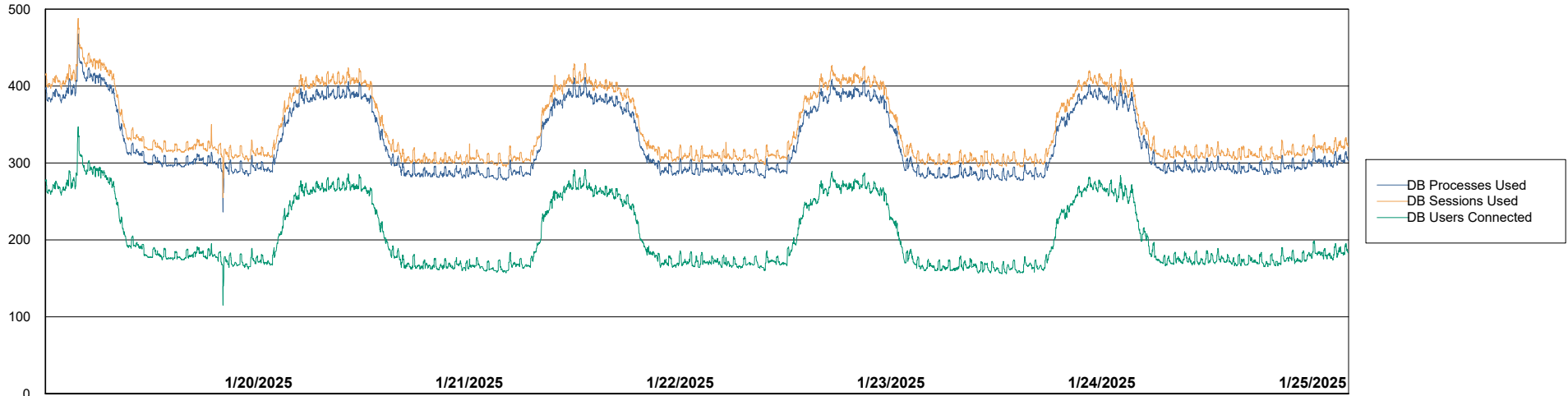


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



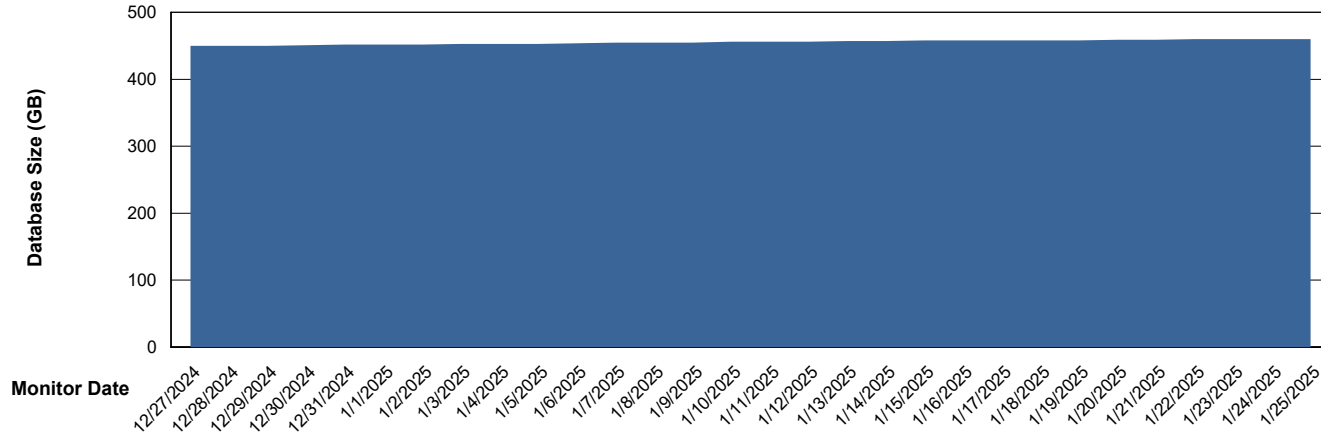
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



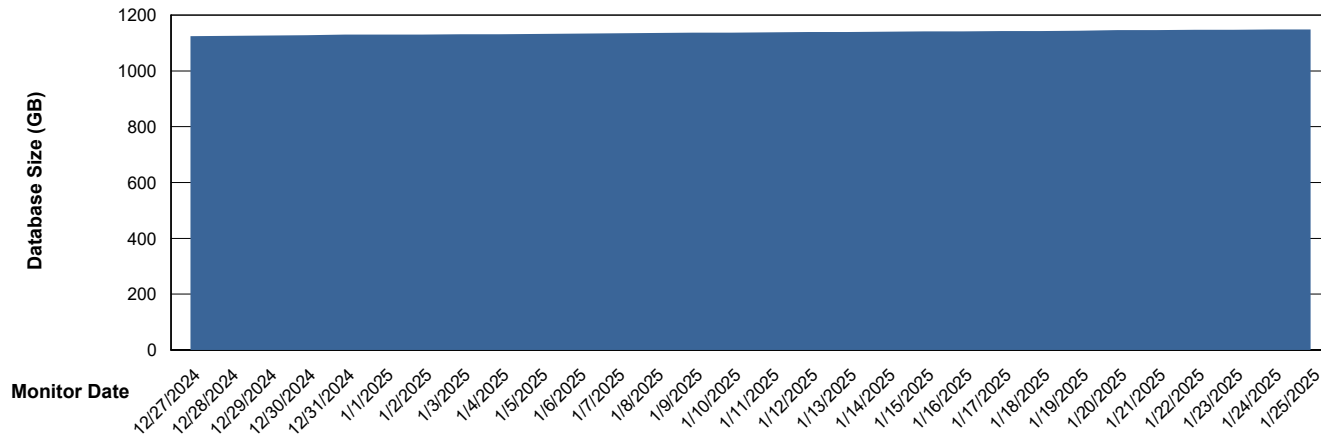
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/25/2025 | ABSDATA | 231 | 196 | 15 |
| | INDX | 310 | 259 | 16 |
| 1/24/2025 | ABSDATA | 231 | 196 | 15 |
| | INDX | 310 | 260 | 16 |
| 1/23/2025 | ABSDATA | 231 | 196 | 15 |
| | INDX | 310 | 260 | 16 |
| 1/22/2025 | ABSDATA | 231 | 196 | 15 |
| | INDX | 310 | 259 | 16 |
| 1/21/2025 | ABSDATA | 231 | 196 | 15 |
| | INDX | 310 | 259 | 16 |
| 1/20/2025 | ABSDATA | 231 | 195 | 15 |
| | INDX | 310 | 259 | 16 |
| 1/19/2025 | ABSDATA | 231 | 196 | 15 |
| | INDX | 310 | 258 | 17 |

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Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1/25/2025 | ABSDATA | 1,280 | 1,075 | 16 |
| | INDX | 66 | 53 | 19 |
| 1/24/2025 | ABSDATA | 1,280 | 1,075 | 16 |
| | INDX | 66 | 53 | 19 |
| 1/23/2025 | ABSDATA | 1,280 | 1,074 | 16 |
| | INDX | 66 | 53 | 19 |
| 1/22/2025 | ABSDATA | 1,280 | 1,074 | 16 |
| | INDX | 66 | 53 | 20 |
| 1/21/2025 | ABSDATA | 1,280 | 1,073 | 16 |
| | INDX | 66 | 53 | 20 |
| 1/20/2025 | ABSDATA | 1,280 | 1,072 | 16 |
| | INDX | 66 | 53 | 20 |
| 1/19/2025 | ABSDATA | 1,280 | 1,071 | 16 |
| | INDX | 63 | 53 | 16 |

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

| | Mon 20/1/2025 | Tue 21/1/2025 | Wed 22/1/2025 | Thu 23/1/2025 | Fri 24/1/2025 | Sat 25/1/2025 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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BI last ETL error for JSG_PRD_BASHIR_DB_ABS1

| | |
|-----------------|--|
| Sun, 19-01-2025 | LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long |
| Mon, 20-01-2025 | None |
| Tue, 21-01-2025 | None |
| Fri, 24-01-2025 | None |
| Sun, 19-01-2025 | None |
| Mon, 20-01-2025 | None |
| Wed, 22-01-2025 | None |
| Sat, 25-01-2025 | None |
| Tue, 21-01-2025 | None |
| Fri, 24-01-2025 | None |
| Thu, 23-01-2025 | None |
| Wed, 22-01-2025 | None |
| Thu, 23-01-2025 | None |
| Sun, 19-01-2025 | None |
| Sat, 25-01-2025 | None |

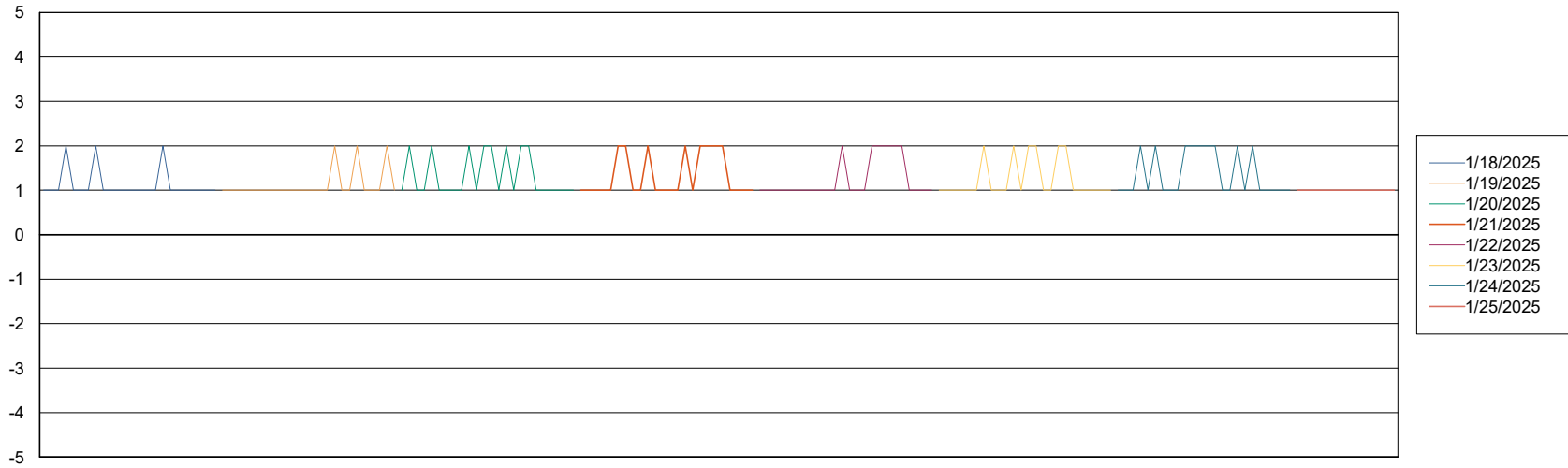
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



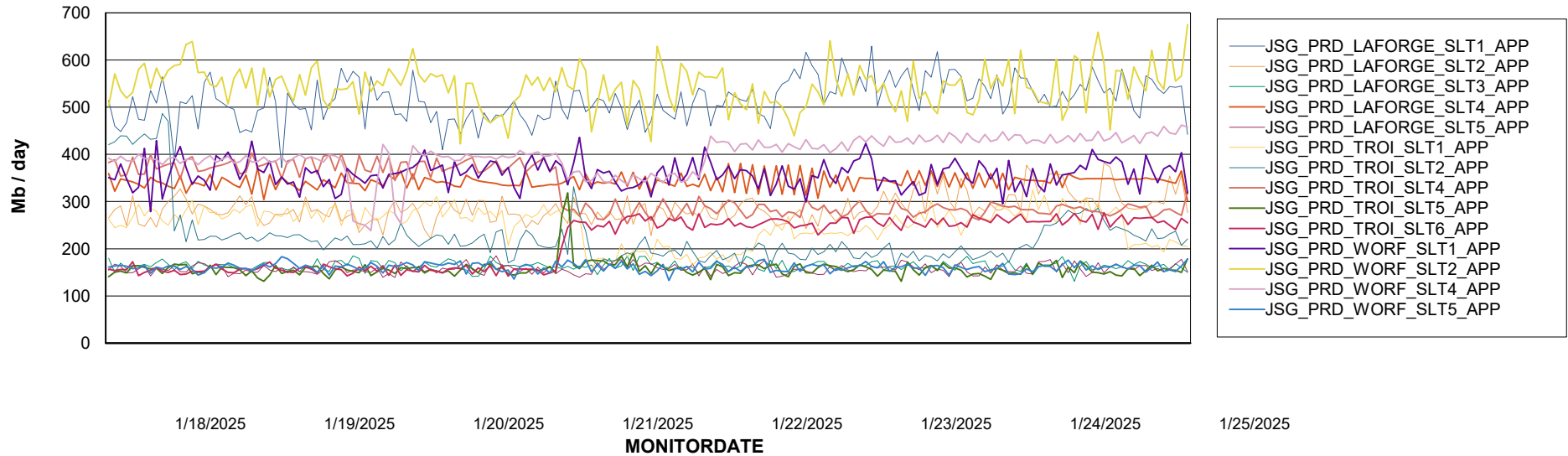
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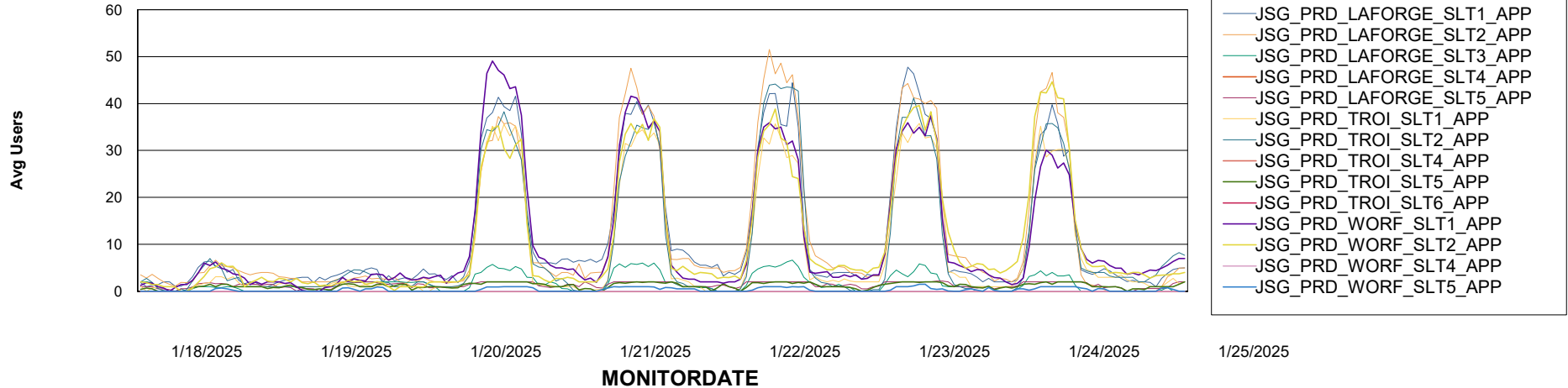


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



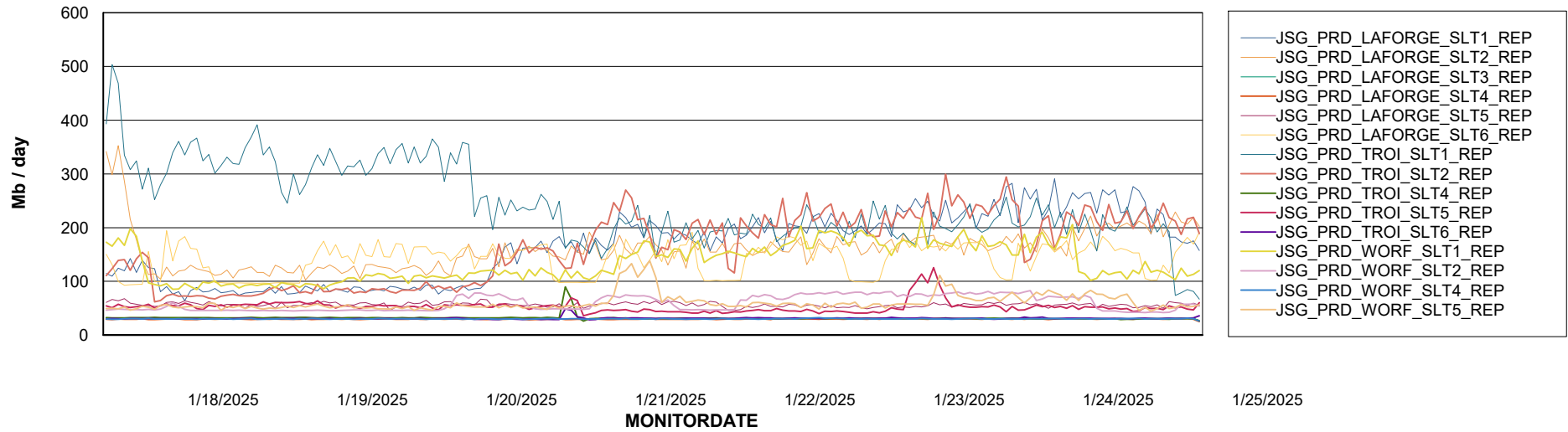
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Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

