

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD\_ABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
1/18/2025	22	499	390	75	400	100	38	400	246	51
1/17/2025	22	499	387	75	400	100	38	400	246	51
1/16/2025	23	499	383	75	400	100	38	400	246	50
1/15/2025	24	499	380	75	400	100	38	400	246	50
1/14/2025	25	499	376	75	400	100	38	400	246	49
1/13/2025	26	499	371	75	400	100	38	400	246	48
1/12/2025	26	499	369	75	400	100	38	400	246	49

Harddisk Usage RFL\_PRD\_ABS02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on F: (%)
1/18/2025	58	499	211	67	600	200	22	600	470	68
1/17/2025	58	499	211	67	600	200	22	600	470	68
1/16/2025	58	499	210	67	600	200	22	600	470	67
1/15/2025	58	499	207	67	600	200	22	600	470	66
1/14/2025	59	499	205	67	600	200	22	600	470	65
1/13/2025	59	499	204	67	600	200	22	600	470	64
1/12/2025	59	499	204	67	600	200	22	600	470	64

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Harddisk Usage RFL\_PRD\_ABSWEB

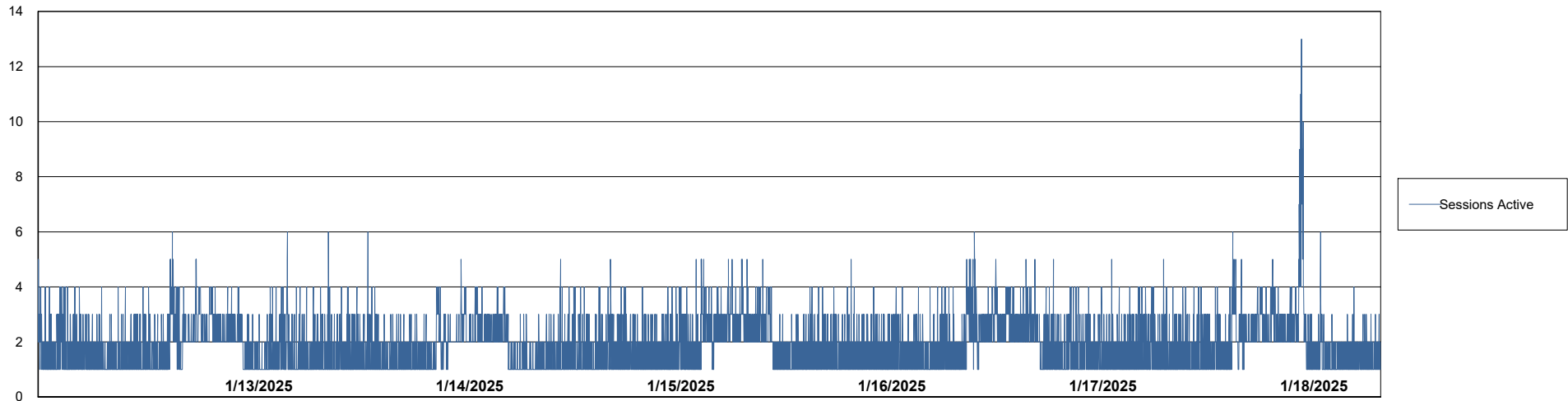
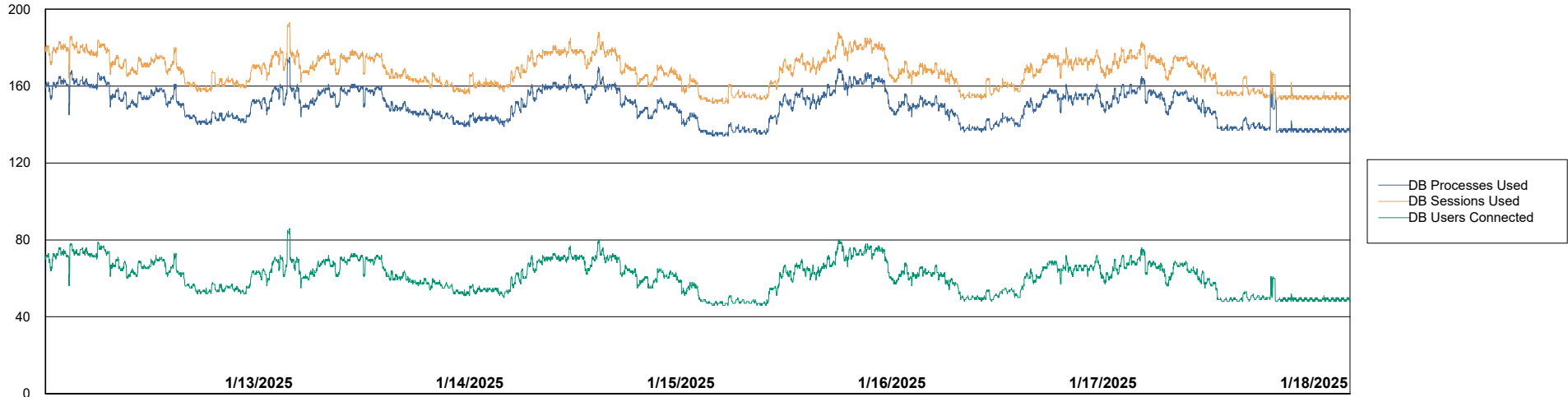
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	75	126	31
1/17/2025	75	126	31
1/16/2025	75	126	31
1/15/2025	75	126	31
1/14/2025	76	126	31
1/13/2025	76	126	31
1/12/2025	76	126	31

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## Database Performance RFL\_PRD\_ABS01\_DB



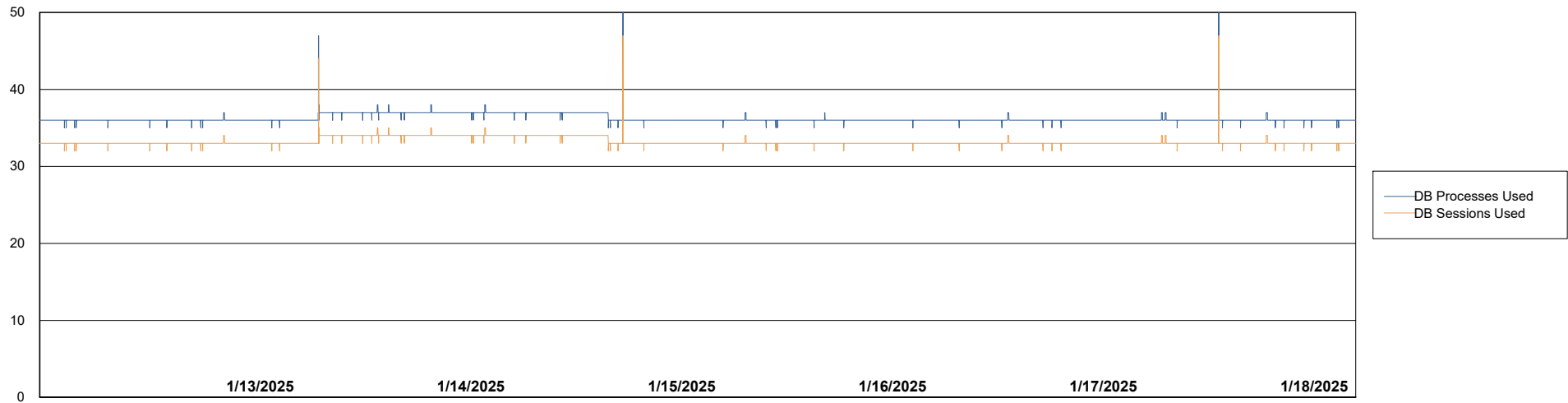
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Database Performance RFL\_PRD\_ABS02\_STB\_DB

DB Processes Max 1,000



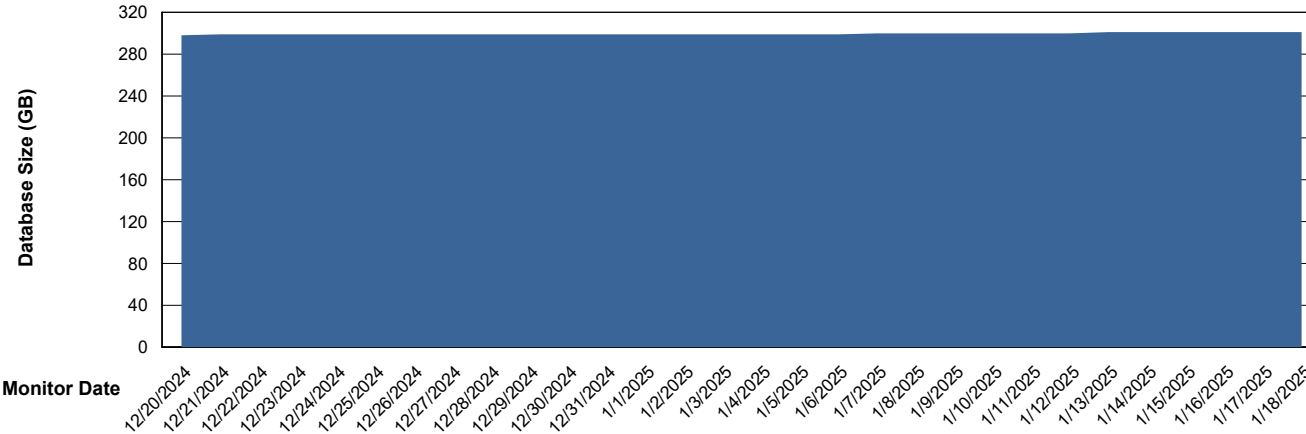
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DATABASE SIZE RFL\_PRD\_ABS01\_DB

## Database growth over last month



Database Tablespace RFL\_PRD\_ABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/18/2025	ABSDATA	100	84	16
	INDX	246	203	17
1/17/2025	ABSDATA	100	84	16
	INDX	246	203	17
1/16/2025	ABSDATA	100	84	16
	INDX	246	203	17
1/15/2025	ABSDATA	100	84	16
	INDX	246	203	18
1/14/2025	ABSDATA	100	84	16
	INDX	246	203	18
1/13/2025	ABSDATA	100	83	17
	INDX	246	203	18
1/12/2025	ABSDATA	100	83	17
	INDX	246	203	18

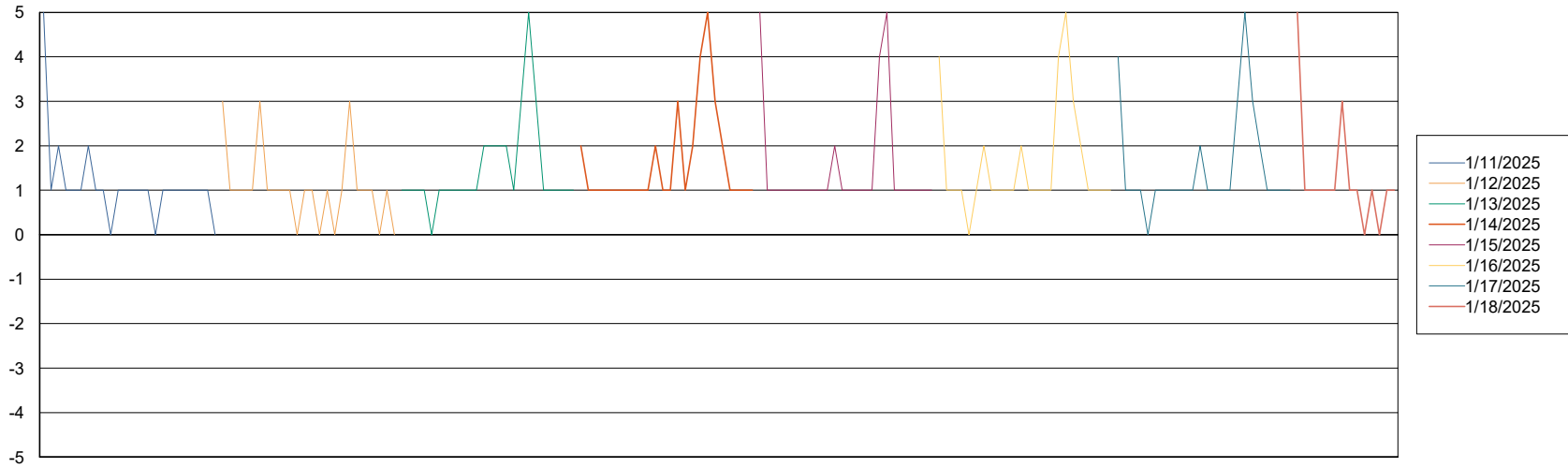
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Standby Database Health RFL\_Production

### Recovery lag for last 7 days



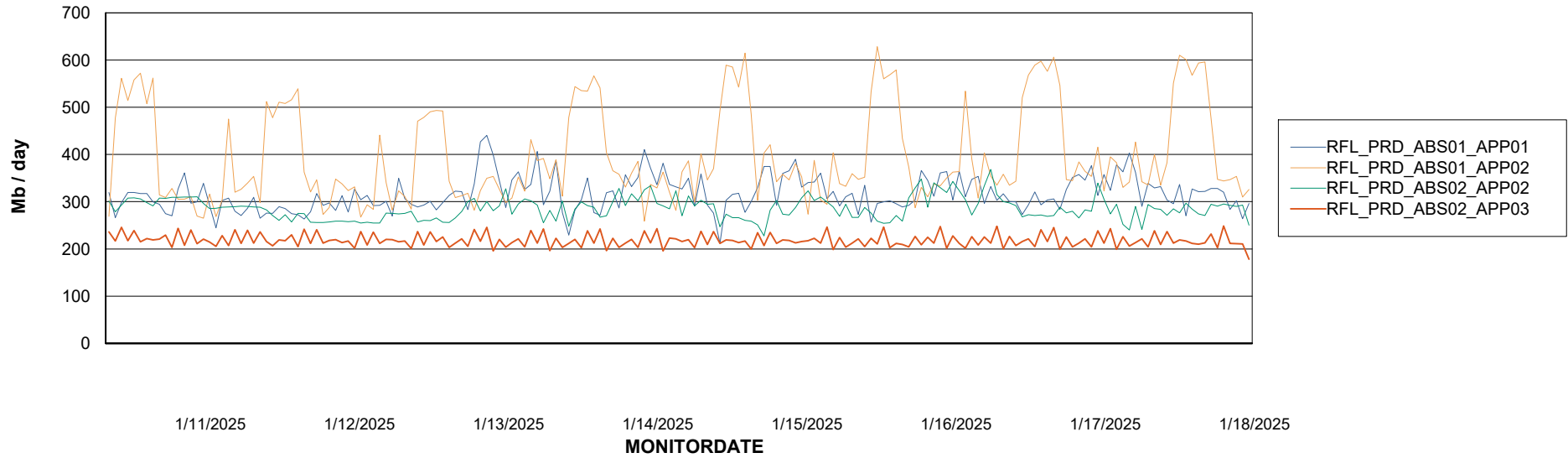
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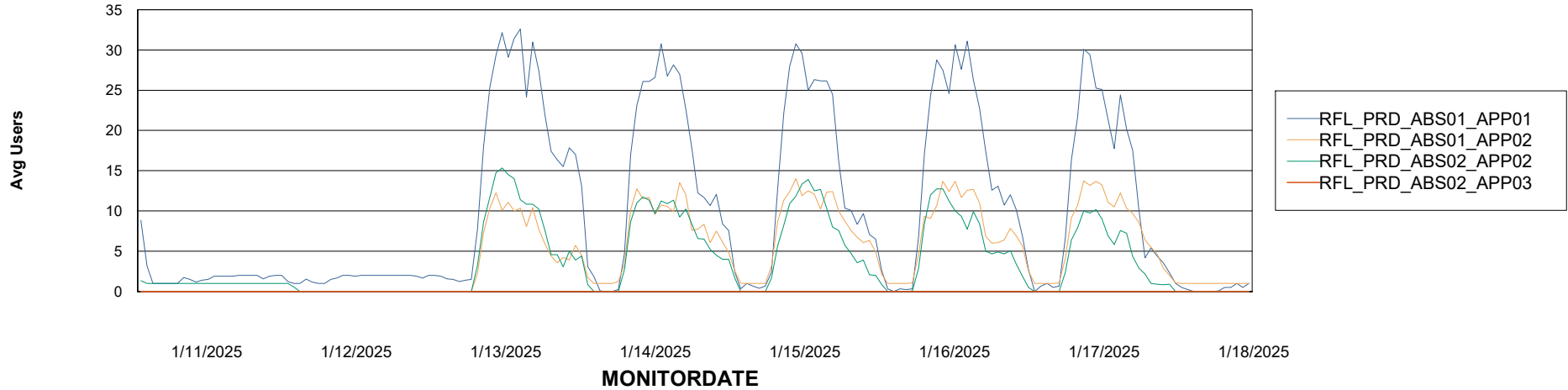


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



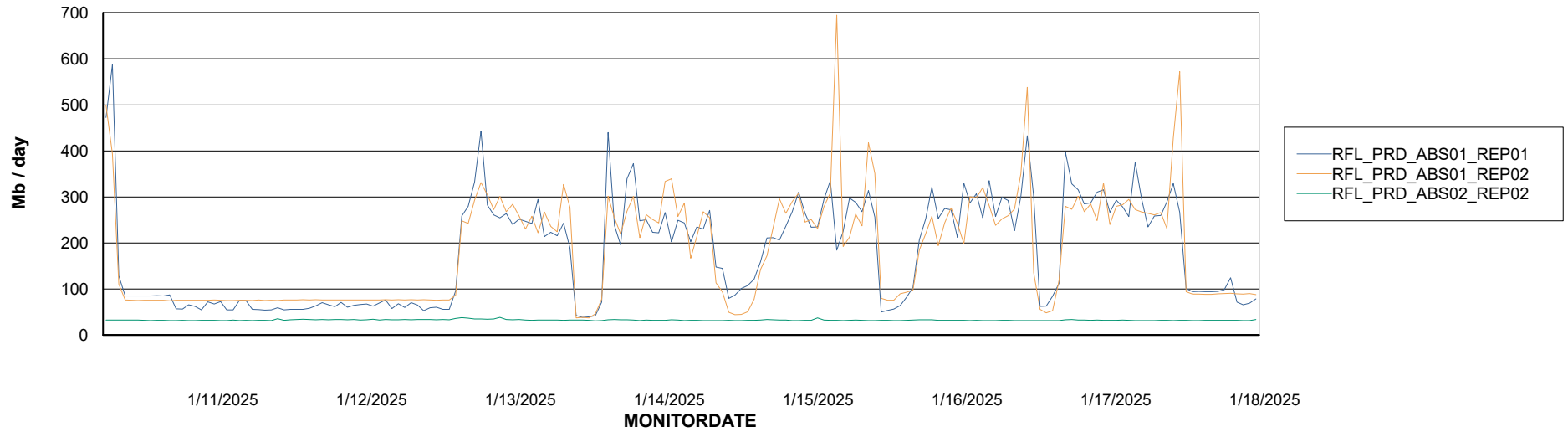
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



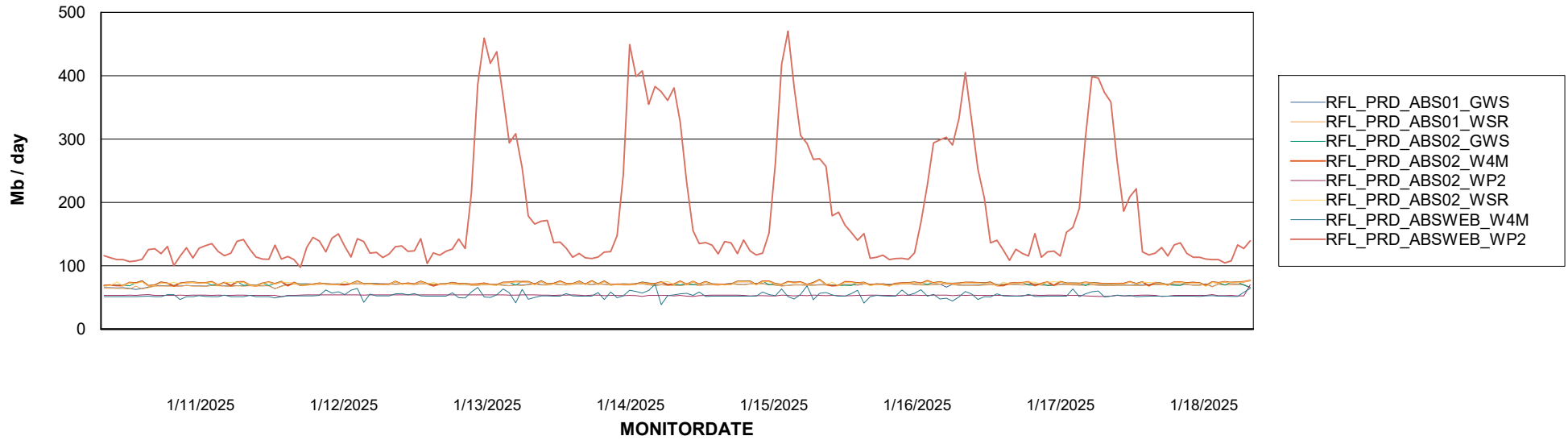
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

