

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/18/2025	28	149	107	16	900	759
1/17/2025	28	149	107	18	900	739
1/16/2025	29	149	106	18	900	739
1/15/2025	31	149	103	18	900	739
1/14/2025	32	149	102	18	900	738
1/13/2025	32	149	102	19	900	733
1/12/2025	32	149	101	19	900	731

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	45	89	49
1/17/2025	45	89	49
1/16/2025	45	89	49
1/15/2025	46	89	48
1/14/2025	47	89	48
1/13/2025	47	89	48
1/12/2025	47	89	48

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## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	58	79	33
1/17/2025	58	79	33
1/16/2025	56	79	35
1/15/2025	59	79	33
1/14/2025	61	79	31
1/13/2025	61	79	31
1/12/2025	61	79	31

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	39	79	49
1/17/2025	39	79	49
1/16/2025	39	79	49
1/15/2025	40	79	48
1/14/2025	40	79	48
1/13/2025	40	79	48
1/12/2025	40	79	48

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Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	37	149	94
1/17/2025	37	149	94
1/16/2025	37	149	93
1/15/2025	38	149	93
1/14/2025	39	149	91
1/13/2025	40	149	90
1/12/2025	40	149	90

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/18/2025	33	149	100	19	1,843	1,499
1/17/2025	33	149	100	18	1,843	1,502
1/16/2025	34	149	99	19	1,843	1,502
1/15/2025	34	149	98	18	1,843	1,503
1/14/2025	35	149	97	18	1,843	1,504
1/13/2025	36	149	96	18	1,843	1,502
1/12/2025	36	149	96	19	1,843	1,493

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Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/18/2025	58	199	85	21	1,843	1,464	62	500	189
1/17/2025	58	199	85	20	1,843	1,465	67	500	165
1/16/2025	58	199	84	21	1,843	1,465	67	500	163
1/15/2025	58	199	83	21	1,843	1,465	67	500	163
1/14/2025	59	199	82	20	1,843	1,465	67	500	164
1/13/2025	59	199	81	21	1,843	1,465	67	500	163
1/12/2025	59	199	81	21	1,843	1,460	68	500	162

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	54	79	37
1/17/2025	54	79	37
1/16/2025	55	79	36
1/15/2025	56	79	35
1/14/2025	56	79	35
1/13/2025	56	79	35
1/12/2025	56	79	35

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## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	56	79	35
1/17/2025	56	79	35
1/16/2025	57	79	34
1/15/2025	58	79	33
1/14/2025	58	79	33
1/13/2025	58	79	33
1/12/2025	58	79	33

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	32	149	101
1/17/2025	33	149	101
1/16/2025	33	149	100
1/15/2025	34	149	99
1/14/2025	35	149	98
1/13/2025	35	149	97
1/12/2025	35	149	97

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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Harddisk Usage JSG\_PRD\_WORF

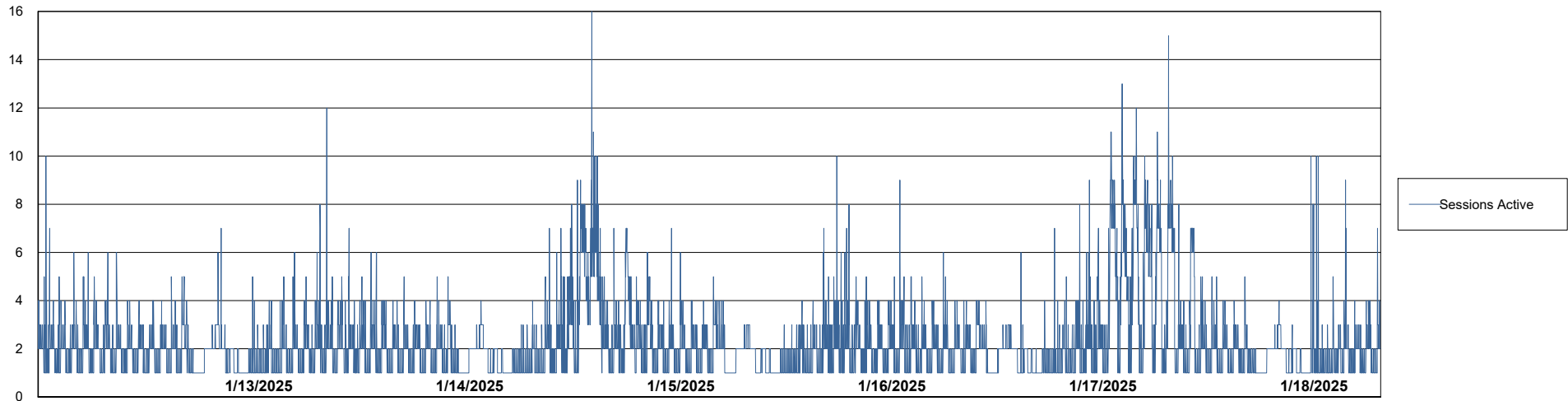
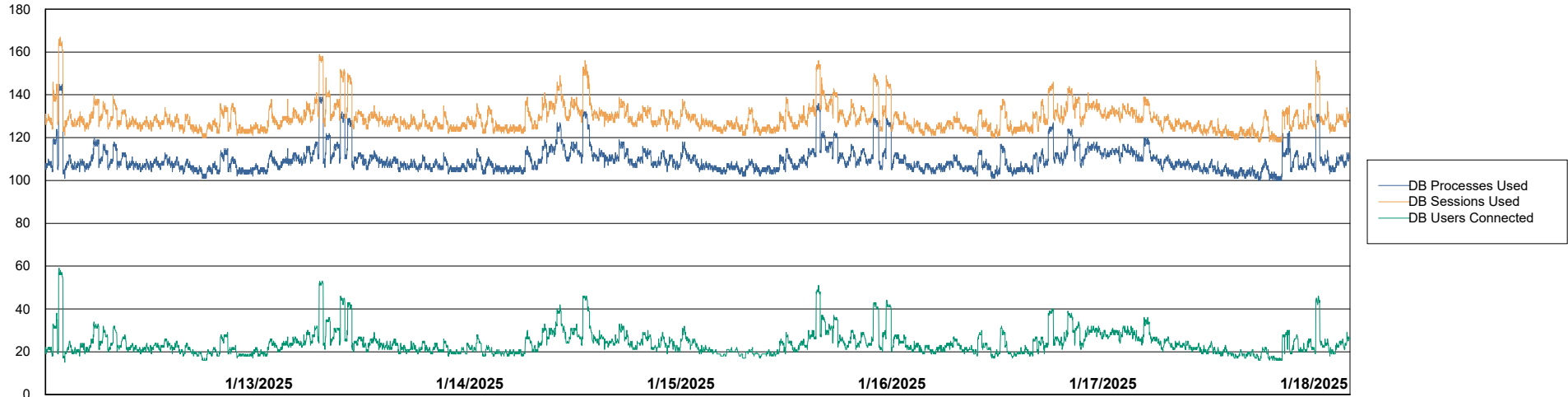
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/18/2025	49	149	76
1/17/2025	49	149	76
1/16/2025	49	149	76
1/15/2025	50	149	75
1/14/2025	51	149	73
1/13/2025	52	149	72
1/12/2025	52	149	72

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



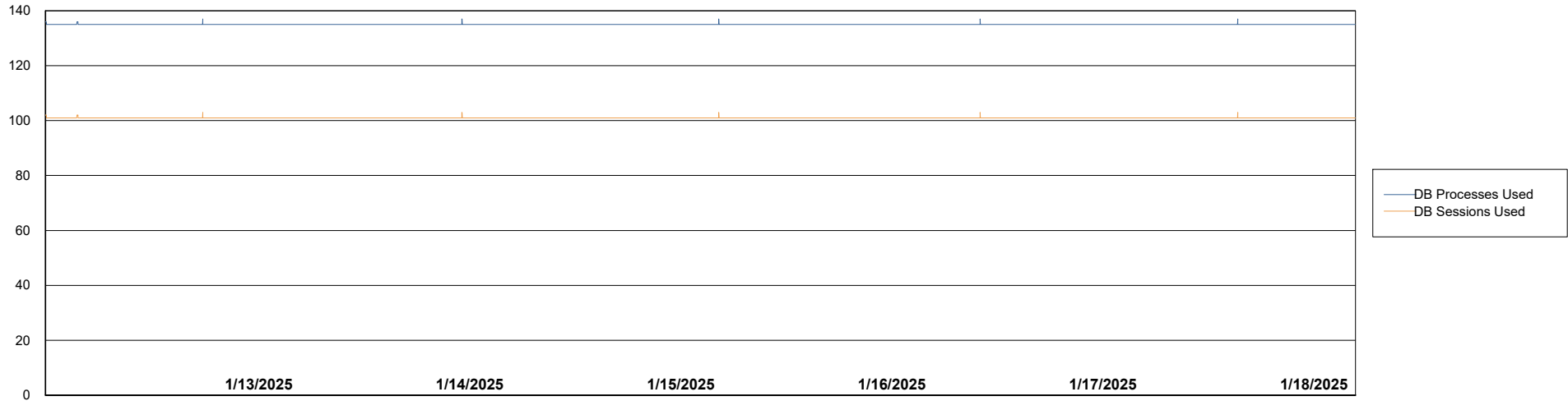
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000

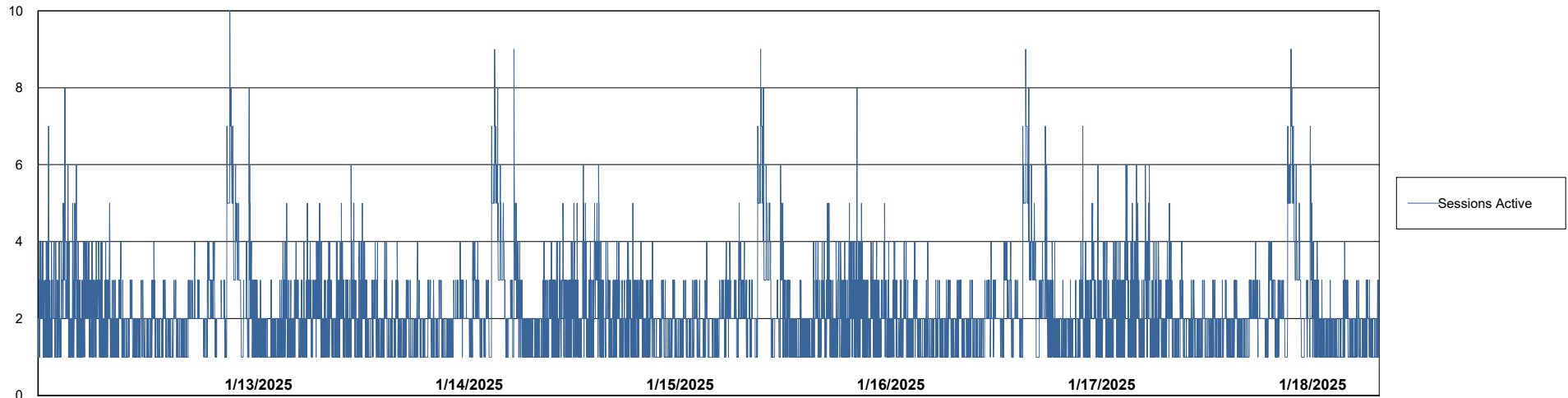
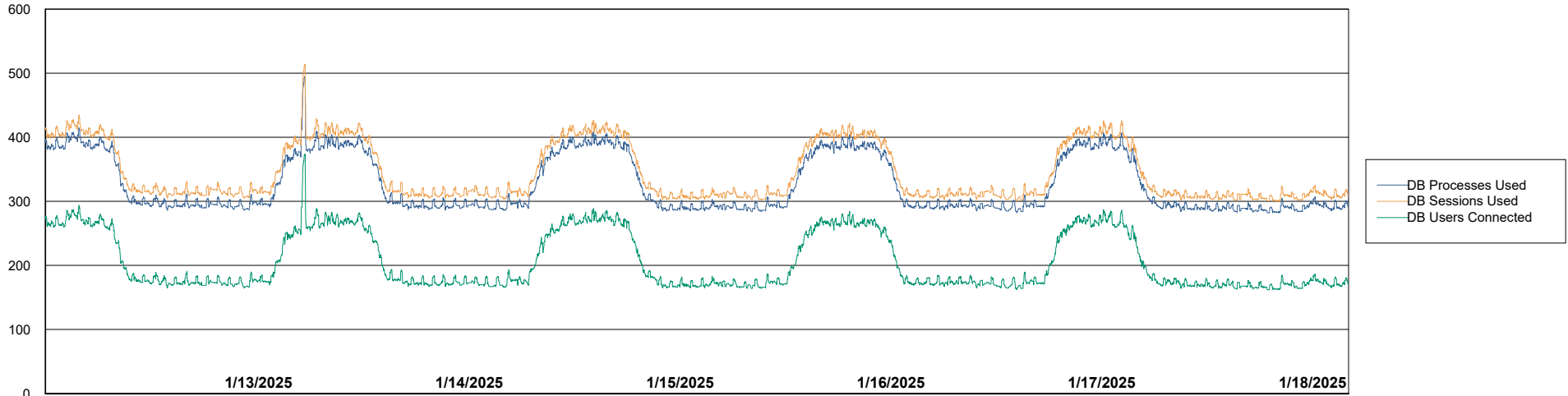


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



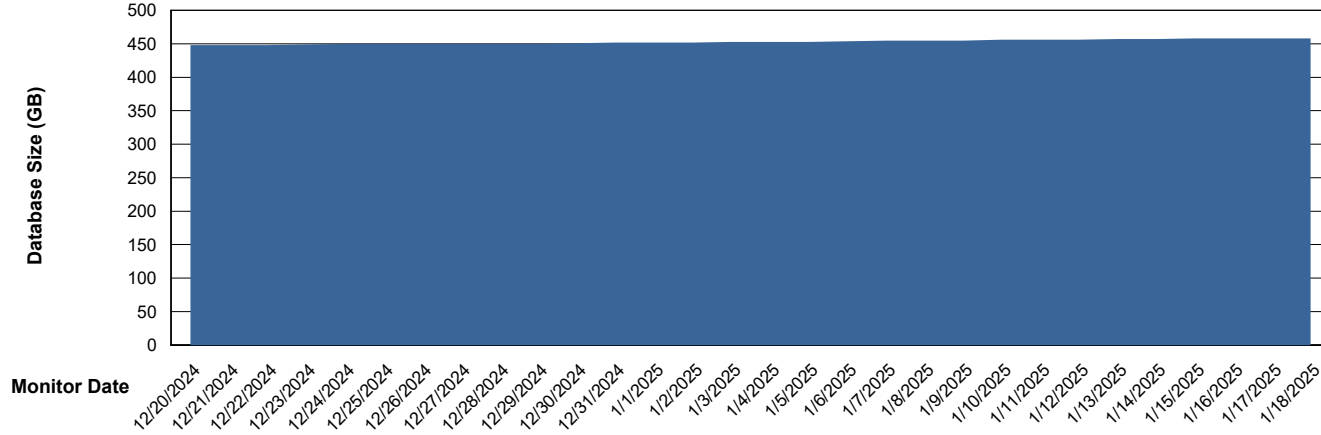
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
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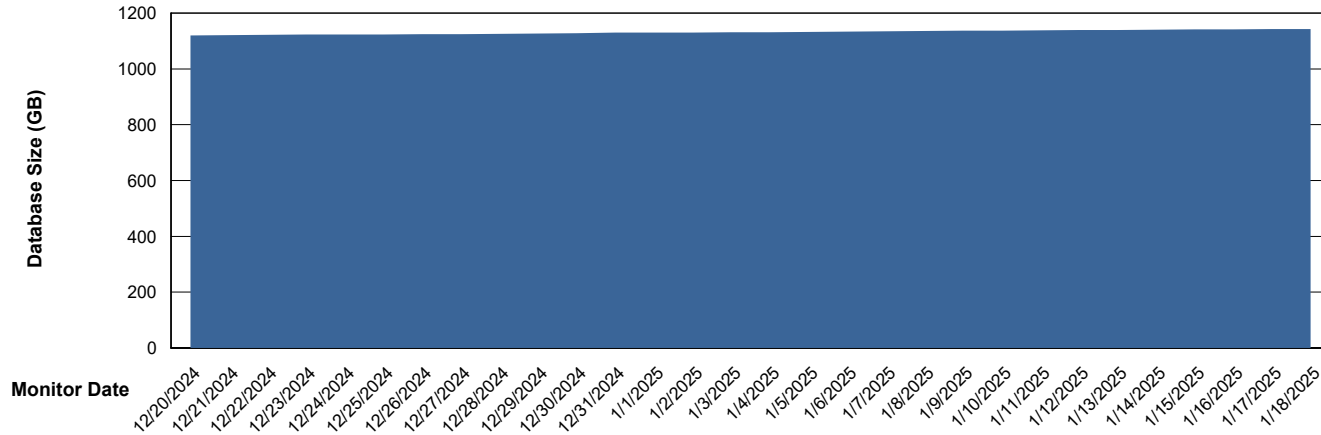
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/18/2025	ABSDATA	231	195	15
	INDX	310	258	17
1/17/2025	ABSDATA	231	195	15
	INDX	310	258	17
1/16/2025	ABSDATA	231	195	15
	INDX	310	258	17
1/15/2025	ABSDATA	231	195	15
	INDX	310	258	17
1/14/2025	ABSDATA	231	195	16
	INDX	310	258	17
1/13/2025	ABSDATA	231	195	16
	INDX	310	258	17
1/12/2025	ABSDATA	224	195	13
	INDX	310	257	17

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Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/18/2025	ABSDATA	1,280	1,070	16
	INDX	63	53	16
1/17/2025	ABSDATA	1,280	1,070	16
	INDX	63	53	16
1/16/2025	ABSDATA	1,280	1,069	16
	INDX	63	53	16
1/15/2025	ABSDATA	1,280	1,068	17
	INDX	63	53	16
1/14/2025	ABSDATA	1,280	1,068	17
	INDX	63	53	16
1/13/2025	ABSDATA	1,280	1,067	17
	INDX	63	53	16
1/12/2025	ABSDATA	1,280	1,066	17
	INDX	63	53	16

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 13/1/2025	Tue 14/1/2025	Wed 15/1/2025	Thu 16/1/2025	Fri 17/1/2025	Sat 18/1/2025
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Tue, 14-01-2025	None
Sat, 18-01-2025	None
Thu, 16-01-2025	None
Wed, 15-01-2025	None
Sun, 12-01-2025	None
Sat, 18-01-2025	None
Mon, 13-01-2025	None
Fri, 17-01-2025	None
Fri, 17-01-2025	None
Sun, 12-01-2025	None
Mon, 13-01-2025	None
Tue, 14-01-2025	None
Wed, 15-01-2025	None
Thu, 16-01-2025	None

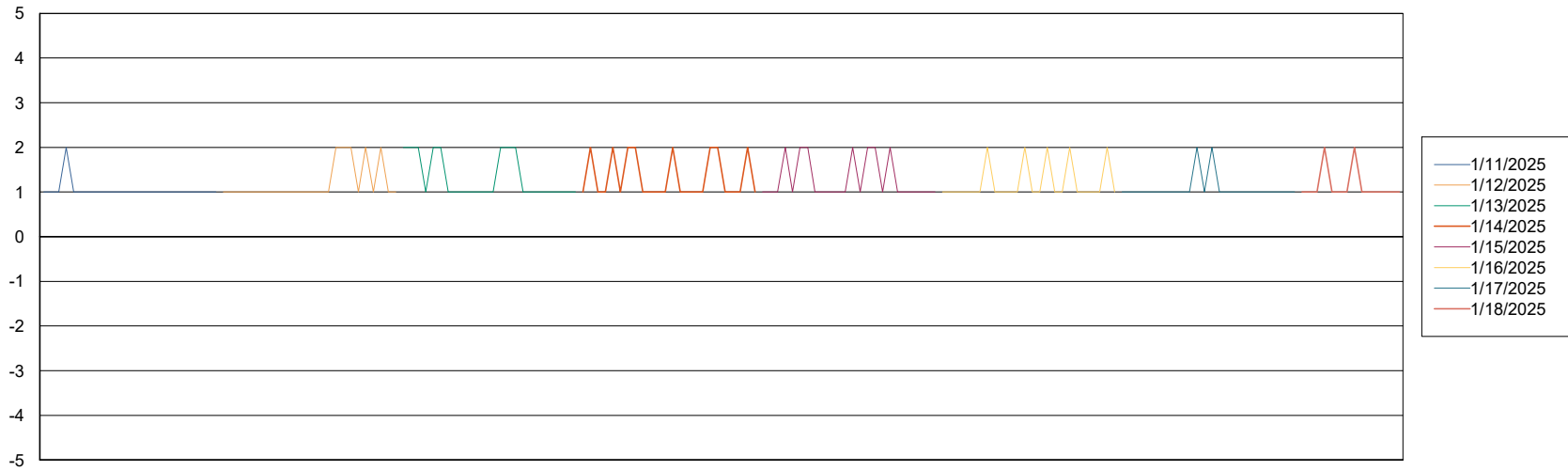
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Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



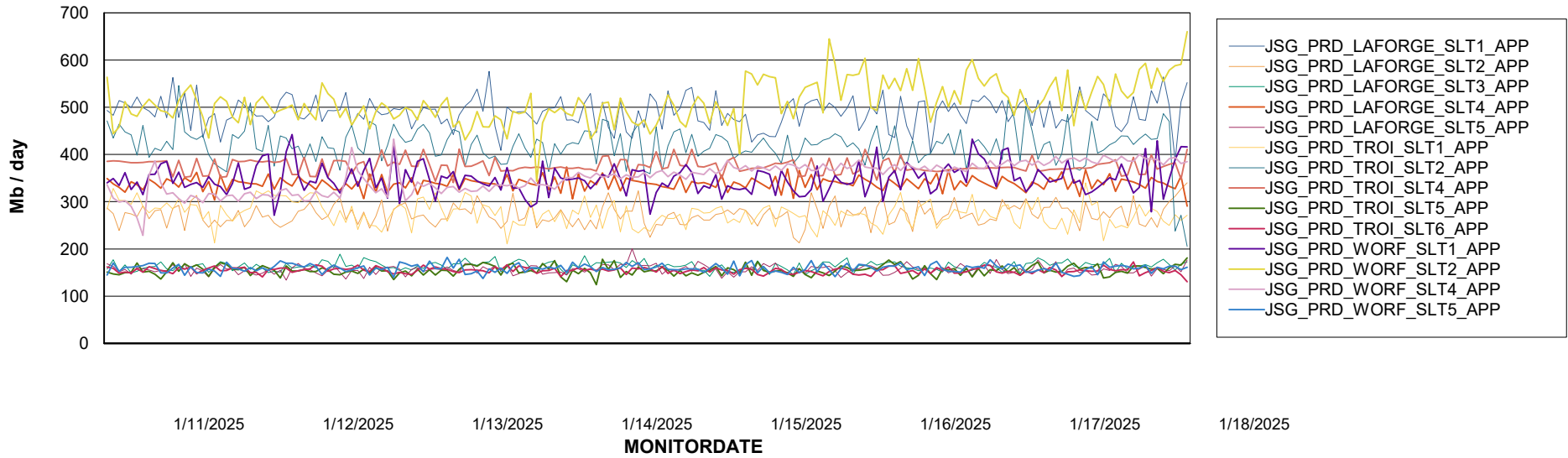
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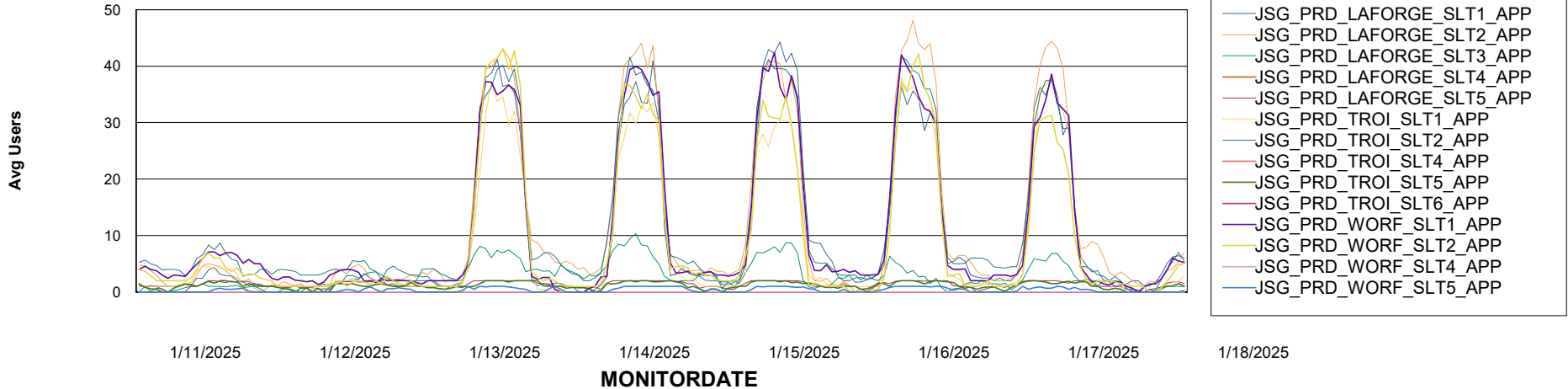


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



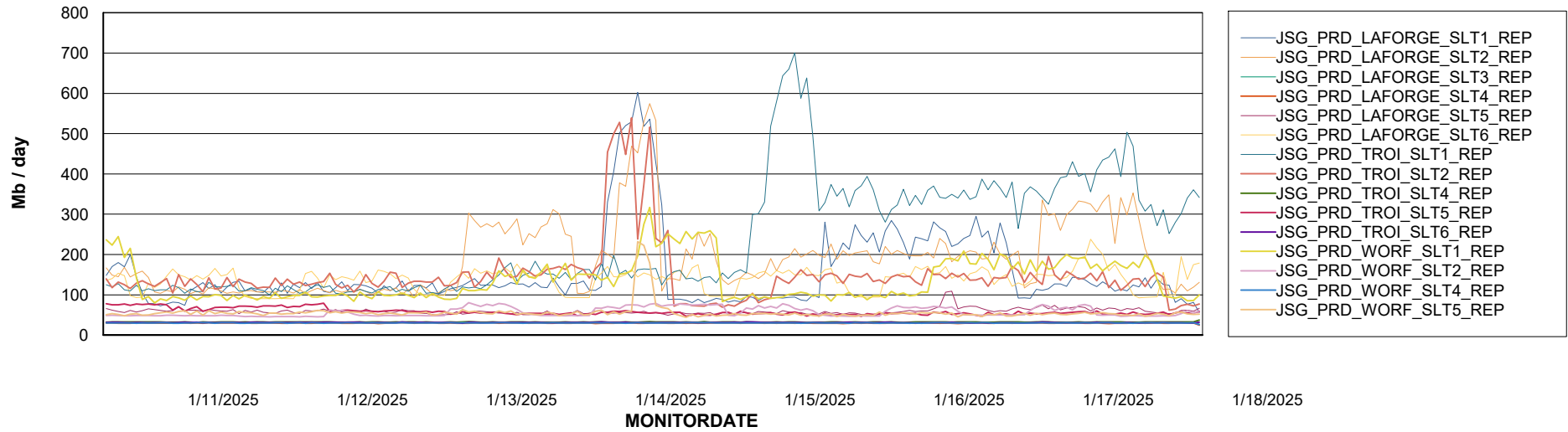
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



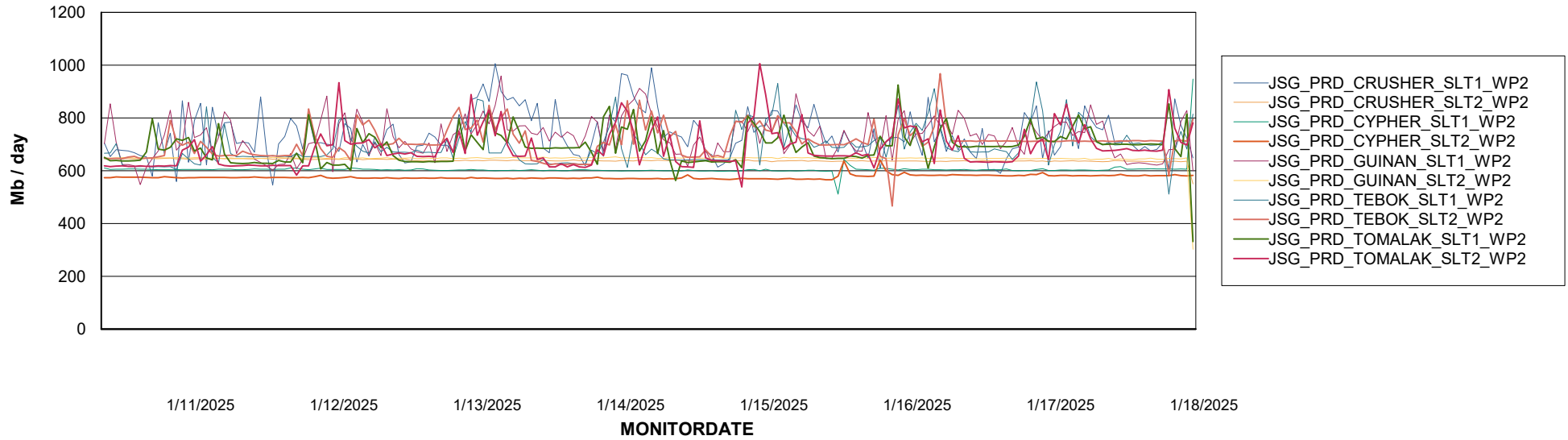
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

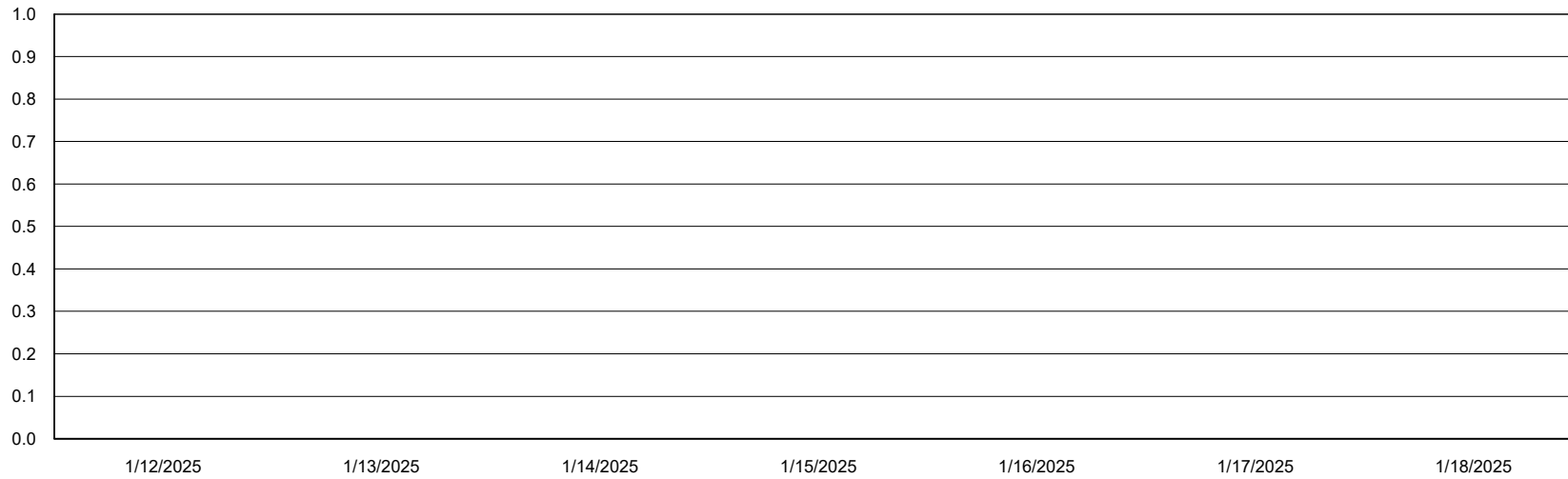


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## Disaster per ABS component



- JSG\_PRD\_CRUSHER\_SLT1\_WP2
- JSG\_PRD\_CRUSHER\_SLT2\_WP2
- JSG\_PRD\_CYPHER\_SLT1\_WP2
- JSG\_PRD\_CYPHER\_SLT2\_WP2
- JSG\_PRD\_GUNAN\_SLT1\_WP2
- JSG\_PRD\_GUNAN\_SLT2\_WP2
- JSG\_PRD\_LAFORGE\_SLT1\_APP
- JSG\_PRD\_LAFORGE\_SLT1\_REP
- JSG\_PRD\_LAFORGE\_SLT2\_APP
- JSG\_PRD\_LAFORGE\_SLT2\_REP
- JSG\_PRD\_LAFORGE\_SLT3\_APP
- JSG\_PRD\_LAFORGE\_SLT3\_REP
- JSG\_PRD\_LAFORGE\_SLT4\_APP
- JSG\_PRD\_LAFORGE\_SLT4\_REP
- JSG\_PRD\_LAFORGE\_SLT5\_APP
- JSG\_PRD\_LAFORGE\_SLT5\_REP
- JSG\_PRD\_LAFORGE\_SLT6\_REP
- JSG\_PRD\_TEBOK\_SLT1\_WP2
- JSG\_PRD\_TEBOK\_SLT2\_WP2
- JSG\_PRD\_TOMALAK\_SLT1\_WP2
- JSG\_PRD\_TOMALAK\_SLT2\_WP2
- JSG\_PRD\_TROI\_SLT1\_APP
- JSG\_PRD\_TROI\_SLT1\_REP
- JSG\_PRD\_TROI\_SLT2\_APP
- JSG\_PRD\_TROI\_SLT2\_REP
- JSG\_PRD\_TROI\_SLT4\_APP
- JSG\_PRD\_TROI\_SLT4\_REP
- JSG\_PRD\_TROI\_SLT5\_APP
- JSG\_PRD\_TROI\_SLT5\_REP
- JSG\_PRD\_TROI\_SLT6\_APP
- JSG\_PRD\_TROI\_SLT6\_REP
- JSG\_PRD\_WORF\_SLT1\_APP
- JSG\_PRD\_WORF\_SLT1\_REP
- JSG\_PRD\_WORF\_SLT2\_APP
- JSG\_PRD\_WORF\_SLT2\_REP
- JSG\_PRD\_WORF\_SLT4\_APP
- JSG\_PRD\_WORF\_SLT4\_REP
- JSG\_PRD\_WORF\_SLT5\_APP
- JSG\_PRD\_WORF\_SLT5\_REP