

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/11/2025	14	39	34	82	100	18	20	1	1	99
1/10/2025	14	39	34	82	100	18	20	1	1	99
1/9/2025	14	39	34	83	100	17	20	1	1	99
1/8/2025	14	39	34	83	100	17	20	1	1	99
1/7/2025	14	39	33	83	100	17	20	1	1	99
1/6/2025	14	39	33	83	100	17	20	1	1	99
1/5/2025	14	39	33	83	100	17	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/11/2025	12	39	34	87	100	13	20	1	1	99
1/10/2025	12	39	34	87	100	13	20	1	1	99
1/9/2025	12	39	34	87	100	13	20	1	1	99
1/8/2025	12	39	34	86	100	13	20	1	1	99
1/7/2025	12	39	34	87	100	13	20	1	1	99
1/6/2025	12	39	34	87	100	13	20	1	1	99
1/5/2025	12	39	34	87	100	13	20	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/11/2025	10	39	35	21	1	1	35	100	65	45
1/10/2025	10	39	35	21	1	1	35	100	65	45
1/9/2025	10	39	35	21	1	1	35	100	65	45
1/8/2025	10	39	35	21	1	1	35	100	65	45
1/7/2025	10	39	35	21	1	1	35	100	65	45
1/6/2025	10	39	35	21	1	1	35	100	65	45
1/5/2025	10	39	35	21	1	1	35	100	65	45

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/11/2025	12	39	34	20	1	1	68	100	32	32
1/10/2025	12	39	34	20	1	1	68	100	32	32
1/9/2025	12	39	34	20	1	1	68	100	32	31
1/8/2025	12	39	34	20	1	1	68	100	32	30
1/7/2025	12	39	34	20	1	1	68	100	32	30
1/6/2025	12	39	34	20	1	1	68	100	32	30
1/5/2025	12	39	34	20	1	1	68	100	32	31

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/11/2025	12	39	34	20	1	1	74	100	26	49
1/10/2025	12	39	34	20	1	1	74	100	26	48
1/9/2025	12	39	34	20	1	1	74	100	26	48
1/8/2025	12	39	34	20	1	1	74	100	26	47
1/7/2025	12	39	34	20	1	1	74	100	26	47
1/6/2025	12	39	34	20	1	1	74	100	26	47
1/5/2025	12	39	34	20	1	1	74	100	26	48

Harddisk Usage SHL-RPROXY-ASH

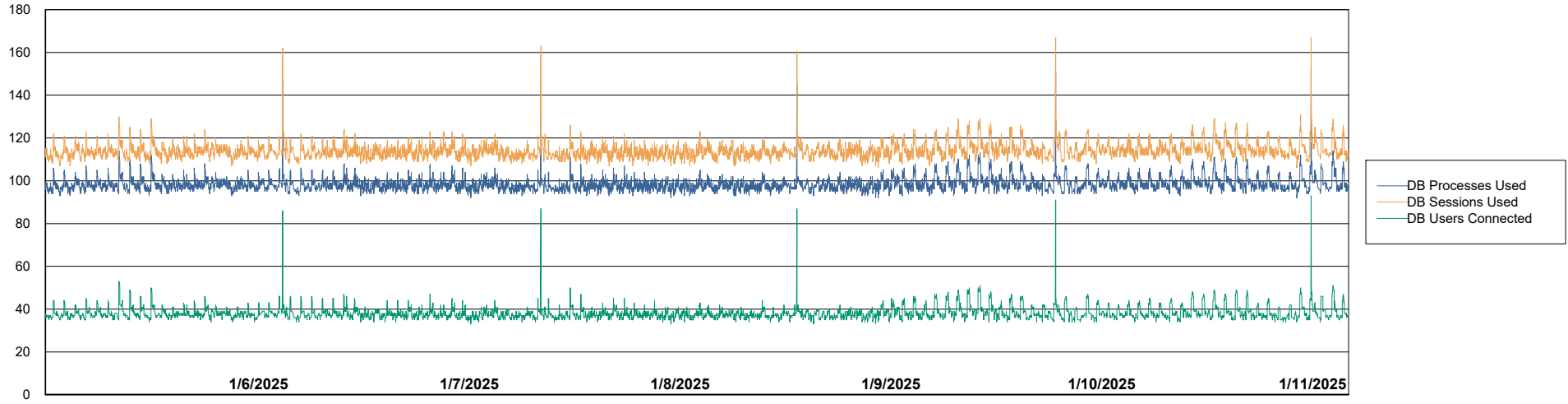
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
1/11/2025	47	39	21	20	1	1	99	10	0
1/10/2025	47	39	21	20	1	1	99	10	0
1/9/2025	47	39	21	20	1	1	99	10	0
1/8/2025	47	39	21	20	1	1	99	10	0
1/7/2025	47	39	21	20	1	1	99	10	0
1/6/2025	47	39	21	20	1	1	99	10	0
1/5/2025	47	39	21	20	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

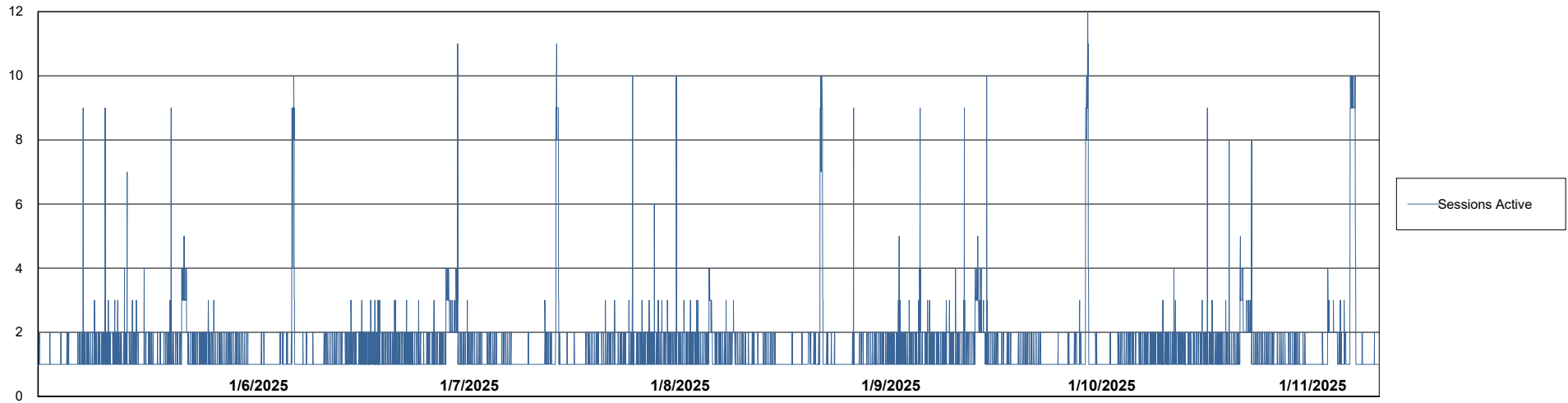
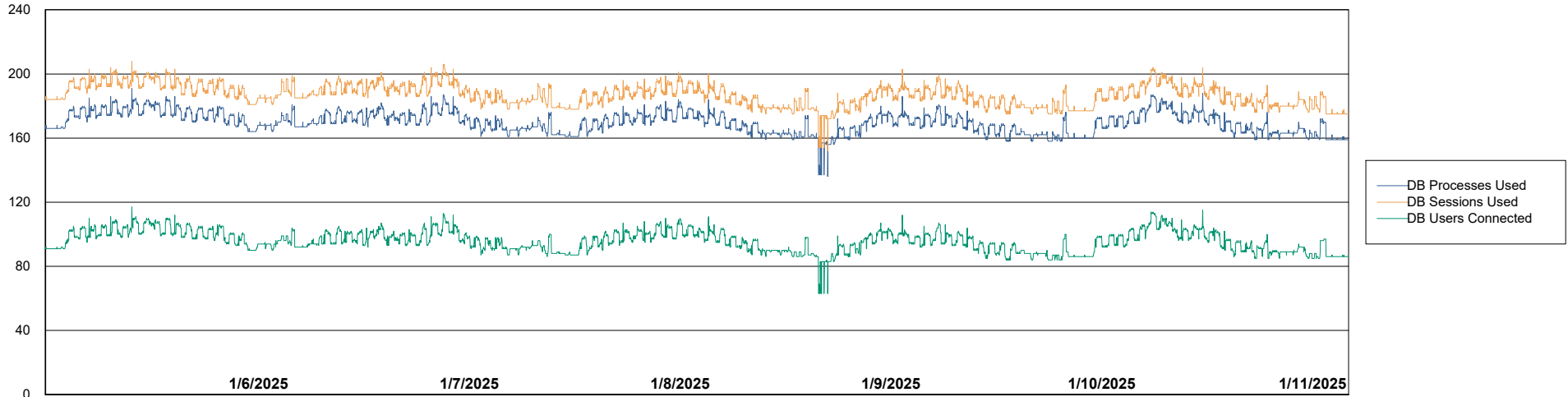


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Database Performance SHL-DBS1-ASH_PROD_ABS1



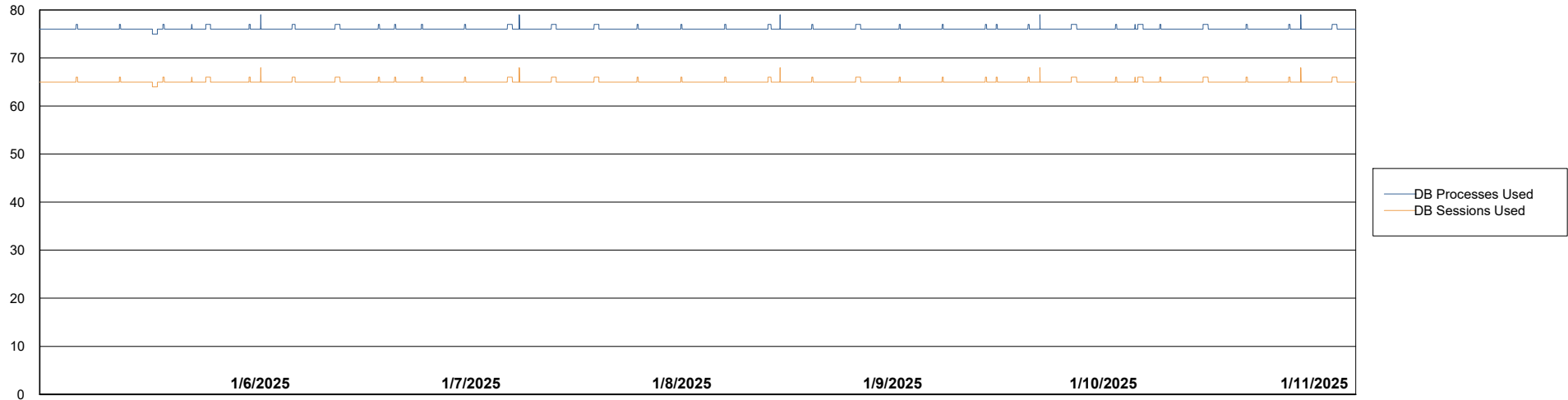
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0



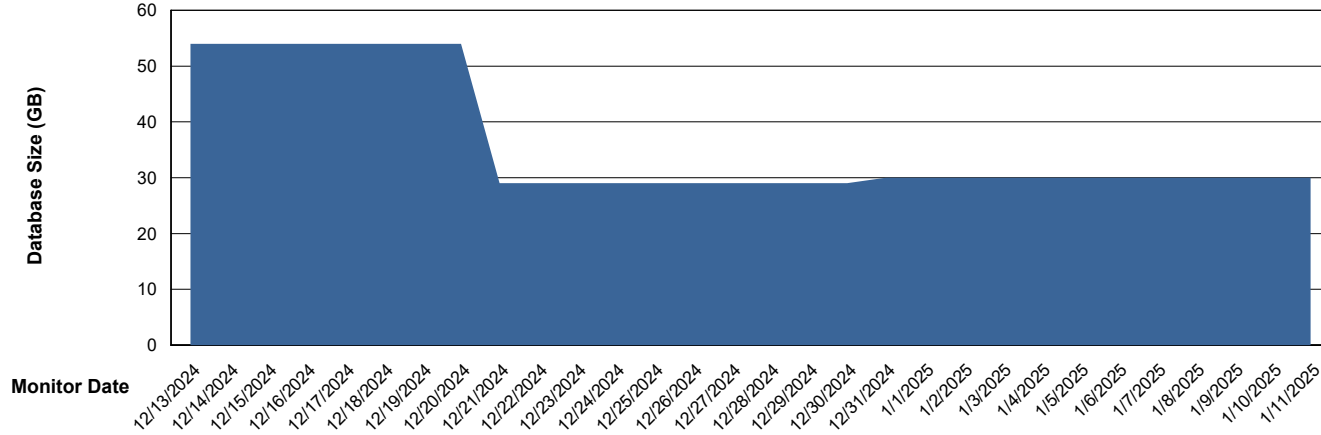
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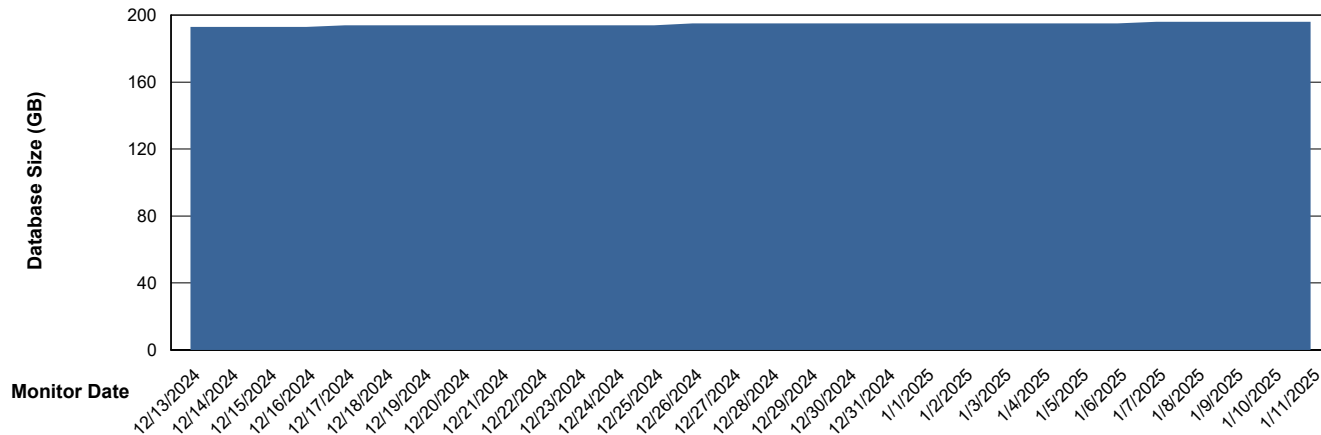
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/11/2025	ABSDATA	30	13	56
	INDX	35	13	62
1/10/2025	ABSDATA	30	13	56
	INDX	35	13	62
1/9/2025	ABSDATA	30	13	56
	INDX	35	13	62
1/8/2025	ABSDATA	30	13	56
	INDX	35	13	62
1/7/2025	ABSDATA	30	13	56
	INDX	35	13	62
1/6/2025	ABSDATA	30	13	56
	INDX	35	13	62
1/5/2025	ABSDATA	30	13	56
	INDX	35	13	63

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/11/2025	ABSDATA	106	87	18
	INDX	112	90	20
1/10/2025	ABSDATA	106	87	18
	INDX	112	90	20
1/9/2025	ABSDATA	106	87	18
	INDX	112	90	20
1/8/2025	ABSDATA	106	87	18
	INDX	112	89	20
1/7/2025	ABSDATA	106	87	18
	INDX	112	89	20
1/6/2025	ABSDATA	106	87	18
	INDX	112	89	20
1/5/2025	ABSDATA	106	87	18
	INDX	112	89	20

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Wed, 8-01-2025	None
Tue, 7-01-2025	None
Fri, 10-01-2025	None
Mon, 6-01-2025	None
Thu, 9-01-2025	None
Sun, 5-01-2025	None
Sat, 11-01-2025	None

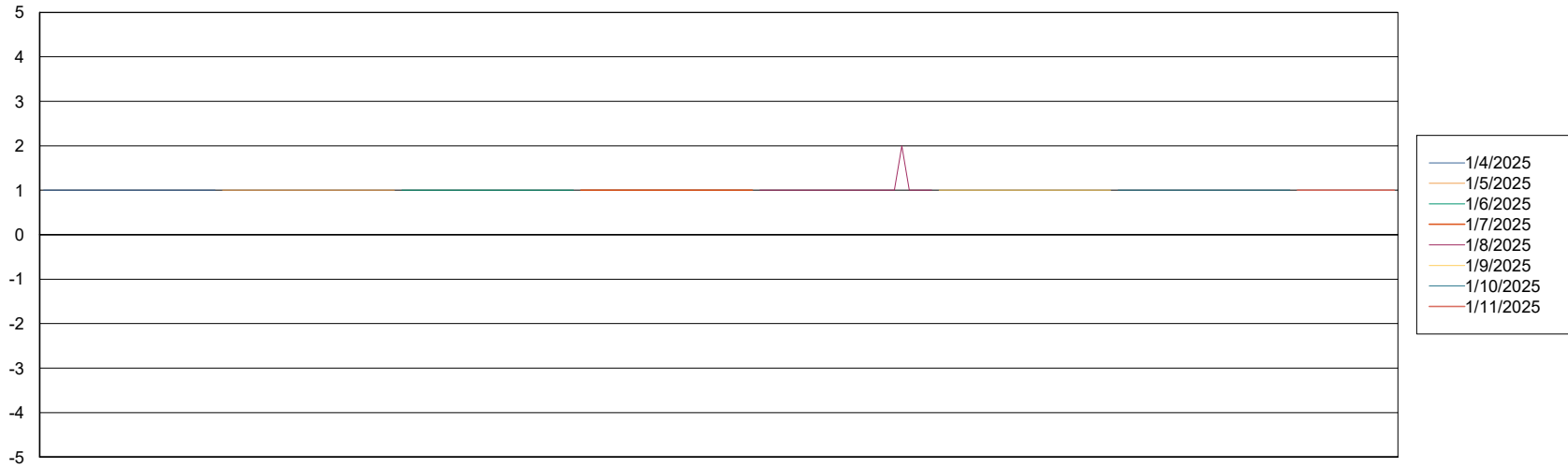
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



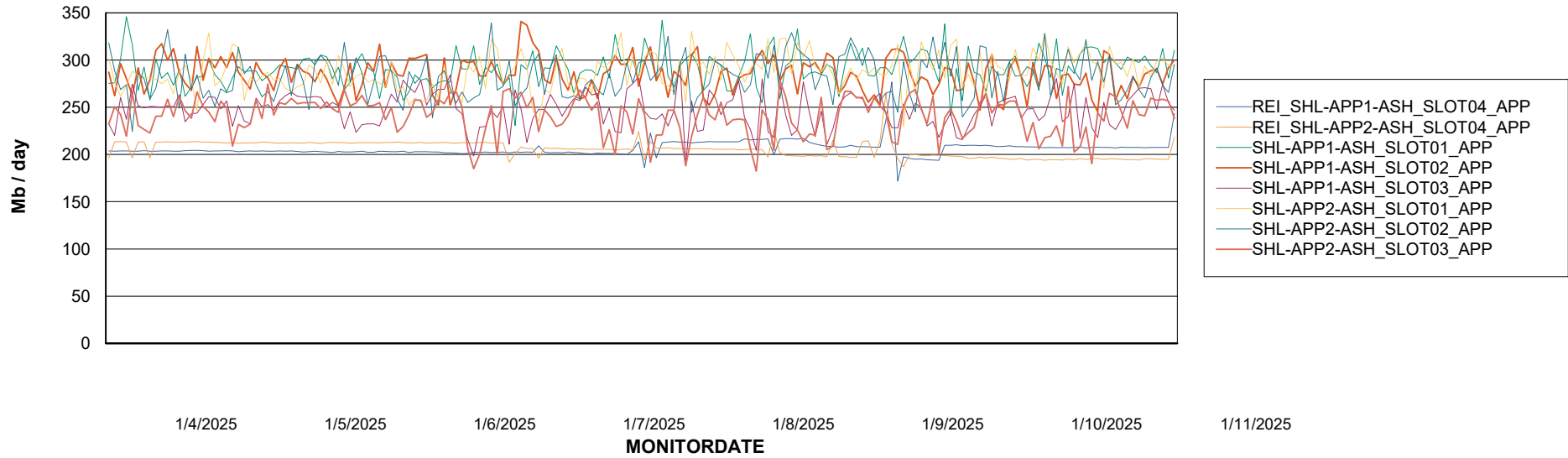
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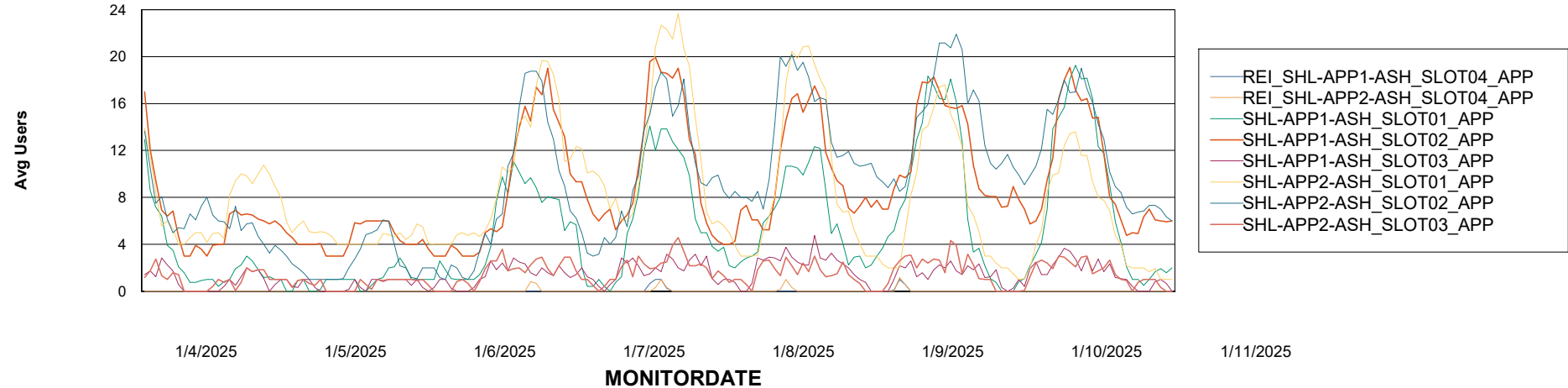


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



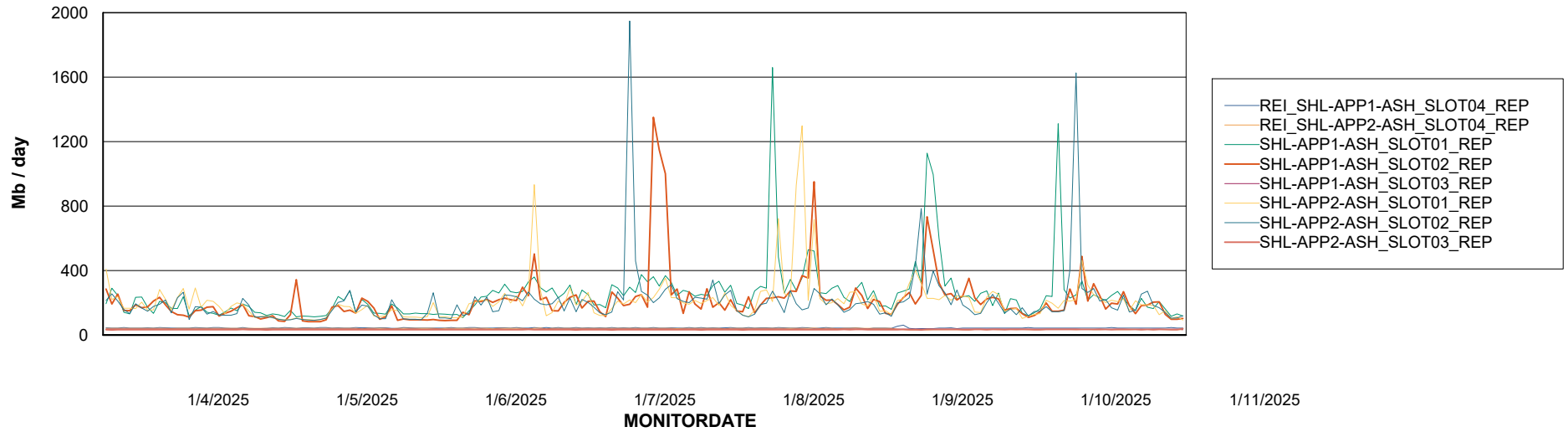
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



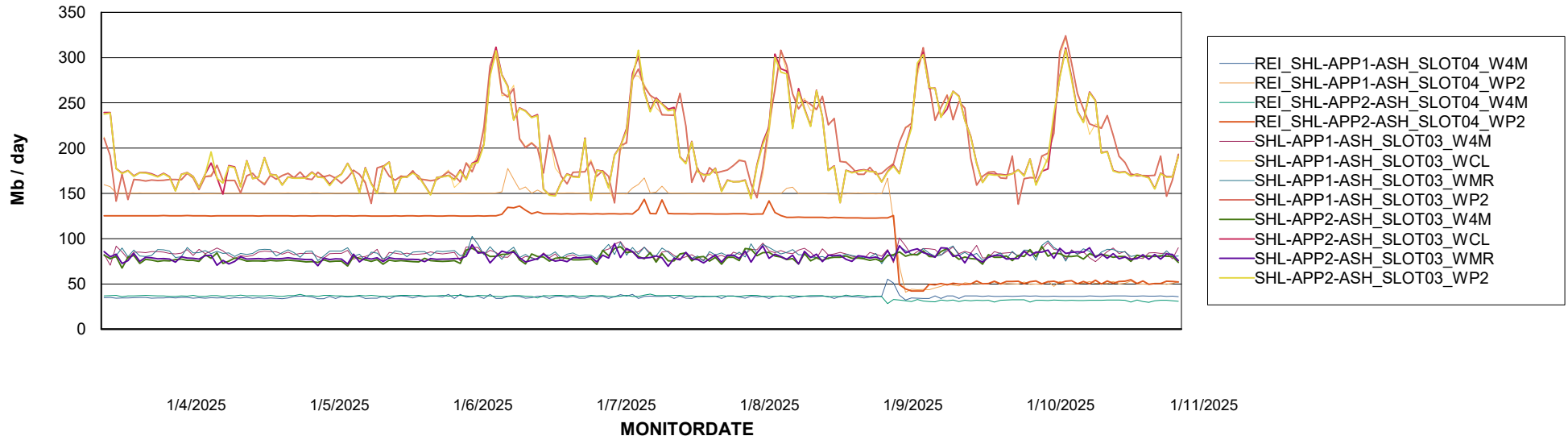
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

