

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/11/2025	32	149	101	17	900	750
1/10/2025	32	149	101	19	900	731
1/9/2025	33	149	101	19	900	731
1/8/2025	33	149	100	19	900	731
1/7/2025	34	149	99	19	900	730
1/6/2025	34	149	99	19	900	730
1/5/2025	34	149	99	19	900	731

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/11/2025	47	89	48
1/10/2025	47	89	48
1/9/2025	47	89	47
1/8/2025	47	89	47
1/7/2025	47	89	47
1/6/2025	47	89	47
1/5/2025	47	89	47

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/11/2025	61	79	31
1/10/2025	61	79	31
1/9/2025	61	79	31
1/8/2025	60	79	32
1/7/2025	60	79	32
1/6/2025	60	79	32
1/5/2025	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/11/2025	40	79	48
1/10/2025	40	79	48
1/9/2025	40	79	47
1/8/2025	41	79	47
1/7/2025	41	79	47
1/6/2025	41	79	47
1/5/2025	41	79	47

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/11/2025	40	149	90
1/10/2025	40	149	90
1/9/2025	40	149	90
1/8/2025	40	149	90
1/7/2025	40	149	90
1/6/2025	40	149	90
1/5/2025	40	149	90

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/11/2025	36	149	96	19	1,843	1,501
1/10/2025	36	149	96	18	1,843	1,507
1/9/2025	36	149	96	17	1,843	1,522
1/8/2025	36	149	96	18	1,843	1,517
1/7/2025	36	149	96	18	1,843	1,511
1/6/2025	36	149	96	18	1,843	1,505
1/5/2025	36	149	96	19	1,843	1,495

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/11/2025	59	199	81	21	1,843	1,465	62	500	188
1/10/2025	59	199	81	20	1,843	1,467	68	500	162
1/9/2025	59	199	81	20	1,843	1,470	67	500	163
1/8/2025	59	199	81	20	1,843	1,475	68	500	162
1/7/2025	59	199	81	20	1,843	1,468	68	500	161
1/6/2025	59	199	81	20	1,843	1,467	67	500	163
1/5/2025	59	199	81	21	1,843	1,461	67	500	163

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/11/2025	56	79	35
1/10/2025	56	79	35
1/9/2025	56	79	35
1/8/2025	55	79	36
1/7/2025	55	79	36
1/6/2025	55	79	36
1/5/2025	55	79	36

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/11/2025	59	79	33
1/10/2025	58	79	33
1/9/2025	59	79	33
1/8/2025	58	79	33
1/7/2025	59	79	33
1/6/2025	59	79	33
1/5/2025	59	79	33

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/11/2025	35	149	97
1/10/2025	35	149	97
1/9/2025	35	149	97
1/8/2025	35	149	97
1/7/2025	35	149	97
1/6/2025	35	149	96
1/5/2025	36	149	96

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

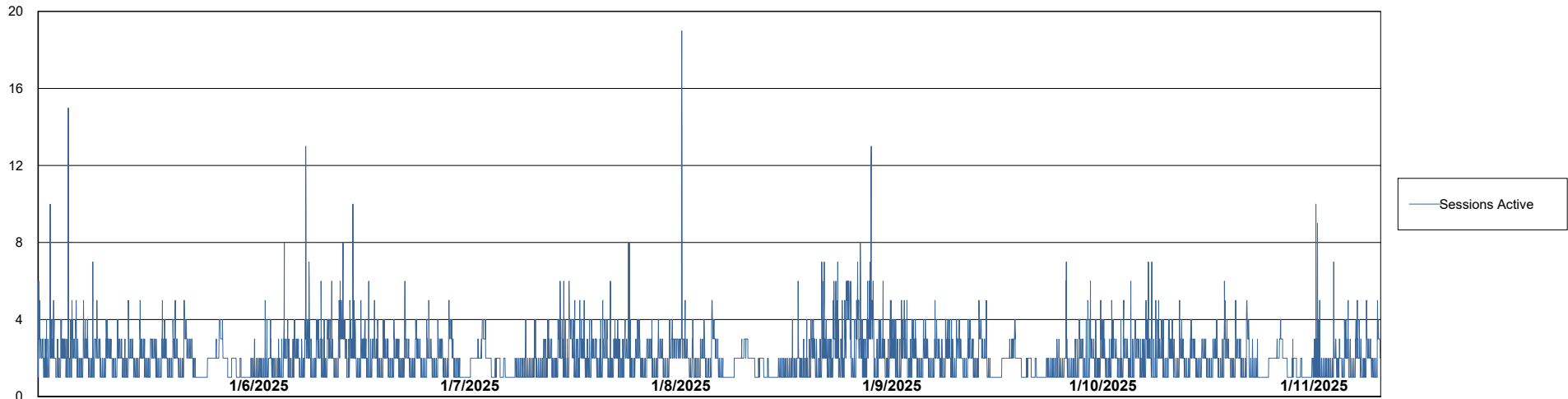
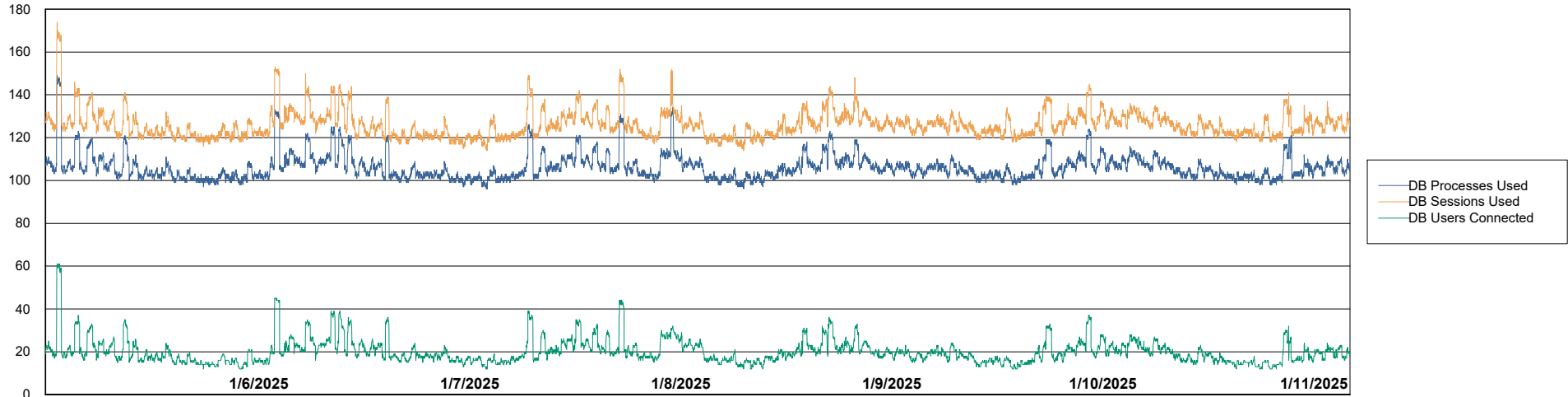
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/11/2025	52	149	72
1/10/2025	52	149	72
1/9/2025	52	149	72
1/8/2025	52	149	72
1/7/2025	52	149	72
1/6/2025	52	149	72
1/5/2025	52	149	72

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Database Performance JSG_PRD_BASHIR_DB_ABS1



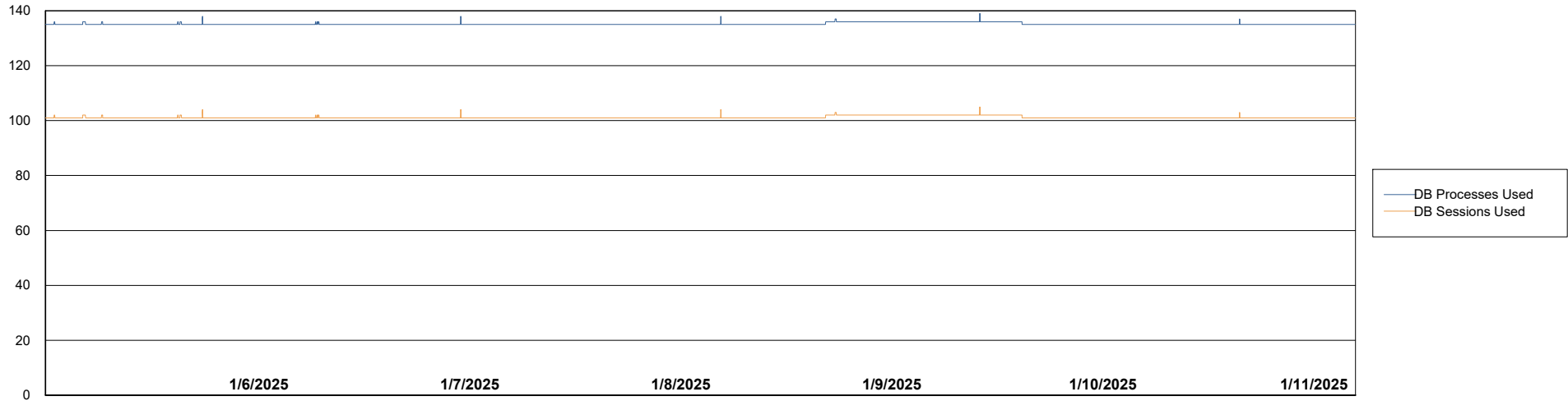
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 1,000
DB Processes Max 0

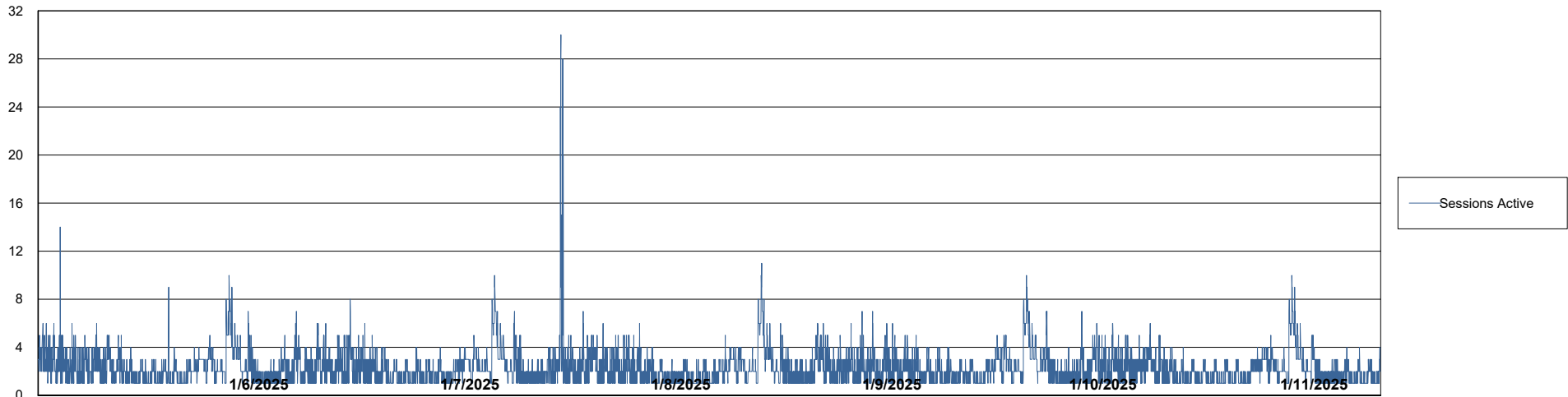
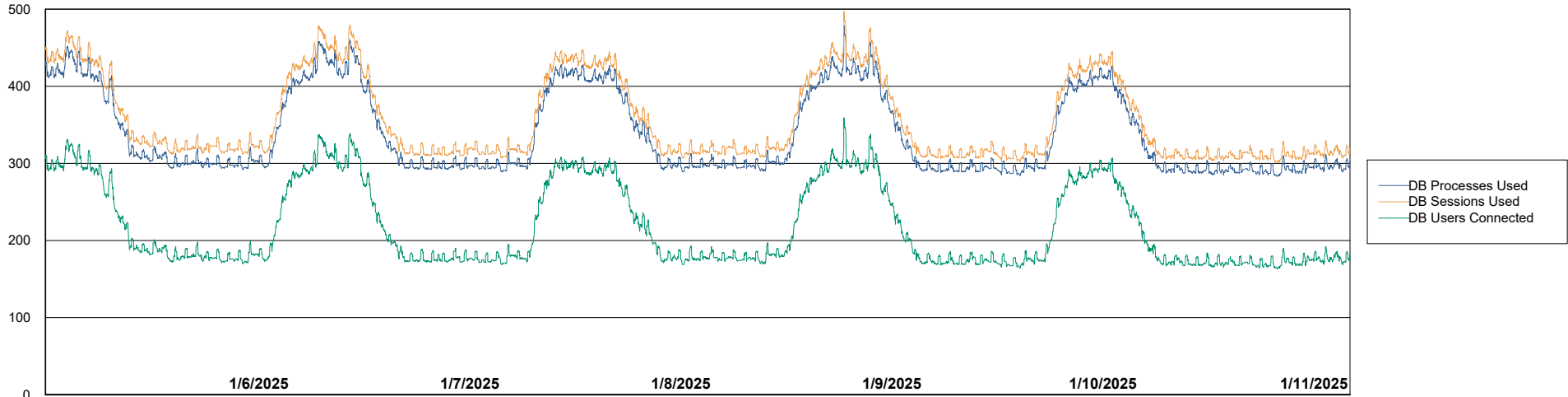


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



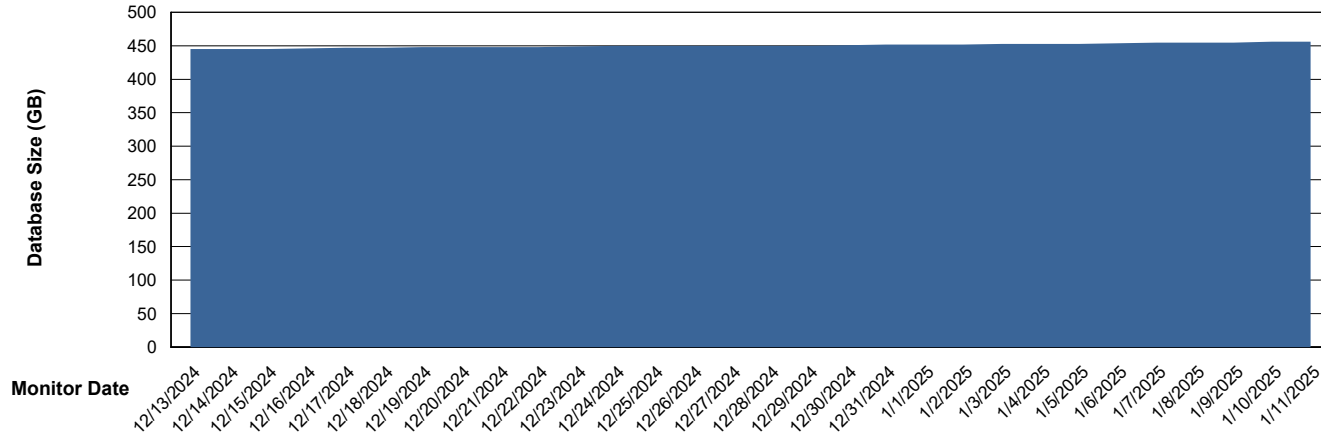
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Customer JSG_Production (24/7)
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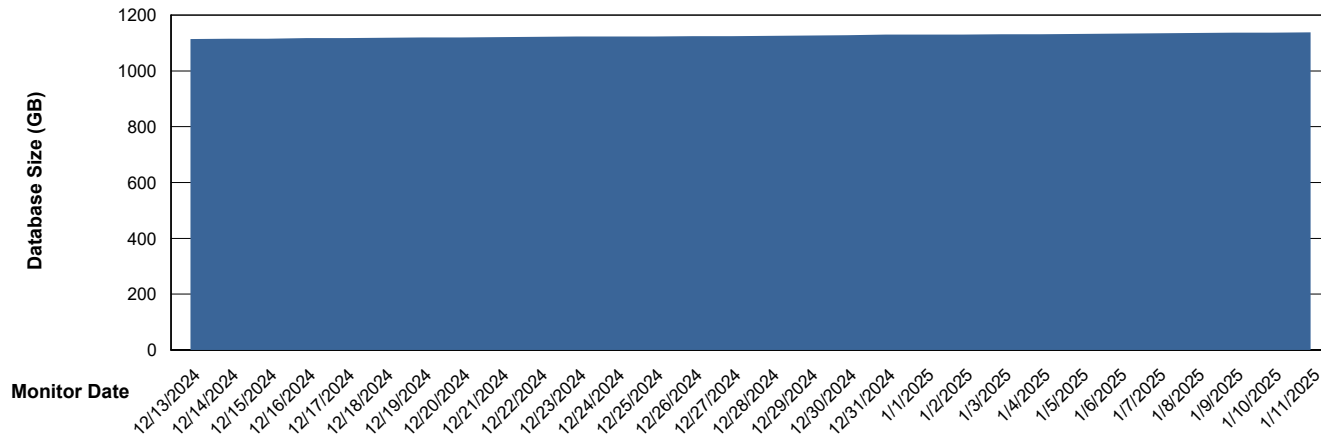
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/11/2025	ABSDATA	224	195	13
	INDX	310	257	17
1/10/2025	ABSDATA	224	195	13
	INDX	310	257	17
1/9/2025	ABSDATA	224	194	13
	INDX	310	257	17
1/8/2025	ABSDATA	224	194	13
	INDX	310	257	17
1/7/2025	ABSDATA	224	194	13
	INDX	310	256	17
1/6/2025	ABSDATA	224	193	14
	INDX	310	256	17
1/5/2025	ABSDATA	224	193	14
	INDX	310	255	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/11/2025	ABSDATA	1,280	1,065	17
	INDX	63	53	16
1/10/2025	ABSDATA	1,280	1,064	17
	INDX	63	53	16
1/9/2025	ABSDATA	1,280	1,064	17
	INDX	63	52	16
1/8/2025	ABSDATA	1,280	1,063	17
	INDX	63	52	17
1/7/2025	ABSDATA	1,280	1,062	17
	INDX	63	52	17
1/6/2025	ABSDATA	1,280	1,062	17
	INDX	63	52	17
1/5/2025	ABSDATA	1,280	1,060	17
	INDX	63	52	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 6/1/2025	Tue 7/1/2025	Wed 8/1/2025	Thu 9/1/2025	Fri 10/1/2025	Sat 11/1/2025
ABS DataWarehouse ETL Health	OK	OK	Not OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Tue, 7-01-2025	None
Wed, 8-01-2025	None
Mon, 6-01-2025	None
Fri, 10-01-2025	None
Wed, 8-01-2025	None
Sun, 5-01-2025	None
Wed, 8-01-2025	LOAD_FACT_REALTIME_CUST_DATA hourly job took too long
Mon, 6-01-2025	None
Sun, 5-01-2025	None
Thu, 9-01-2025	None
Sat, 11-01-2025	None
Sat, 11-01-2025	None
Fri, 10-01-2025	None
Thu, 9-01-2025	None
Tue, 7-01-2025	None

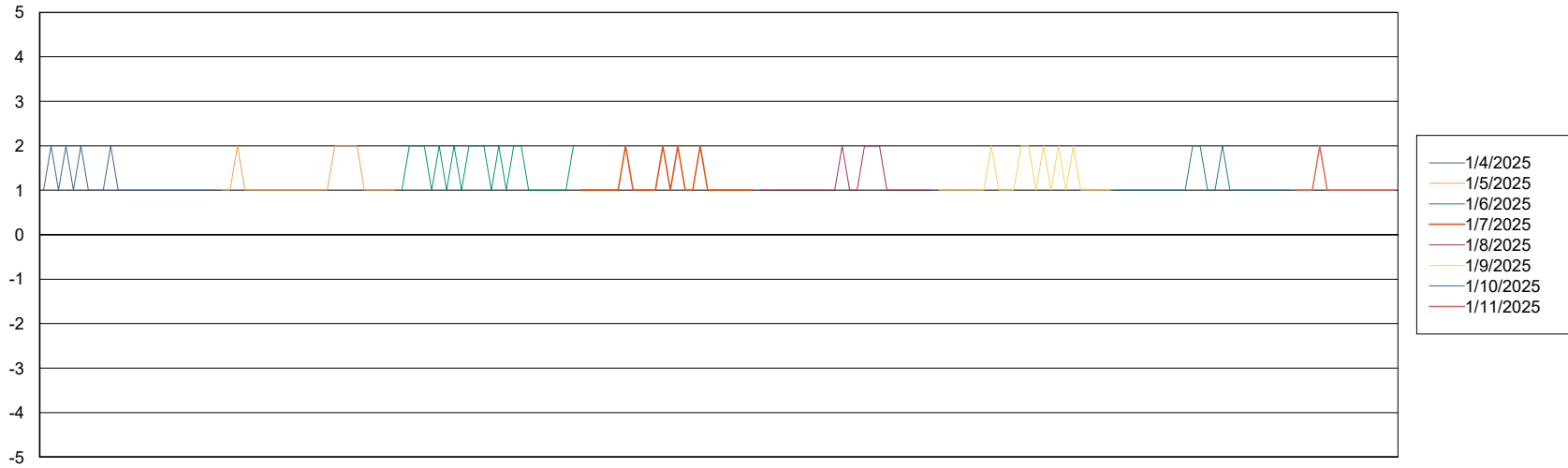
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



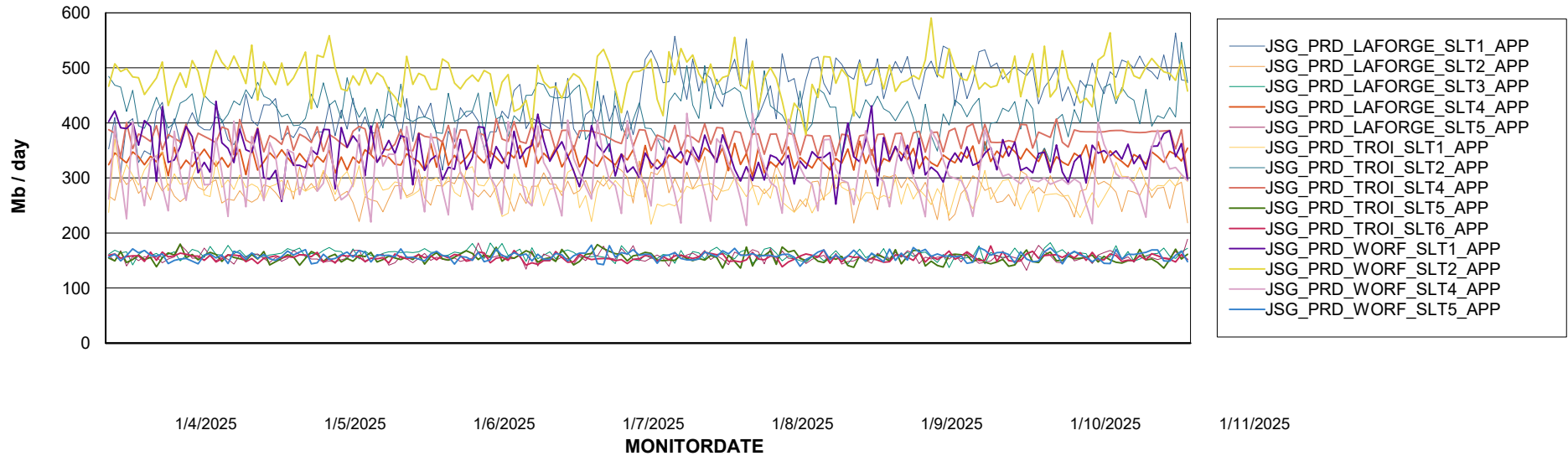
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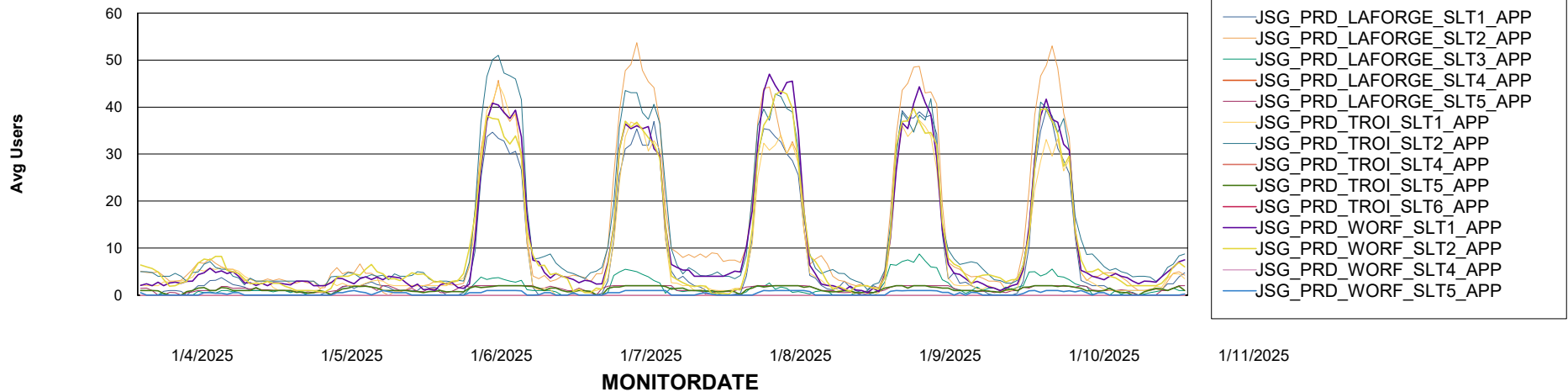


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



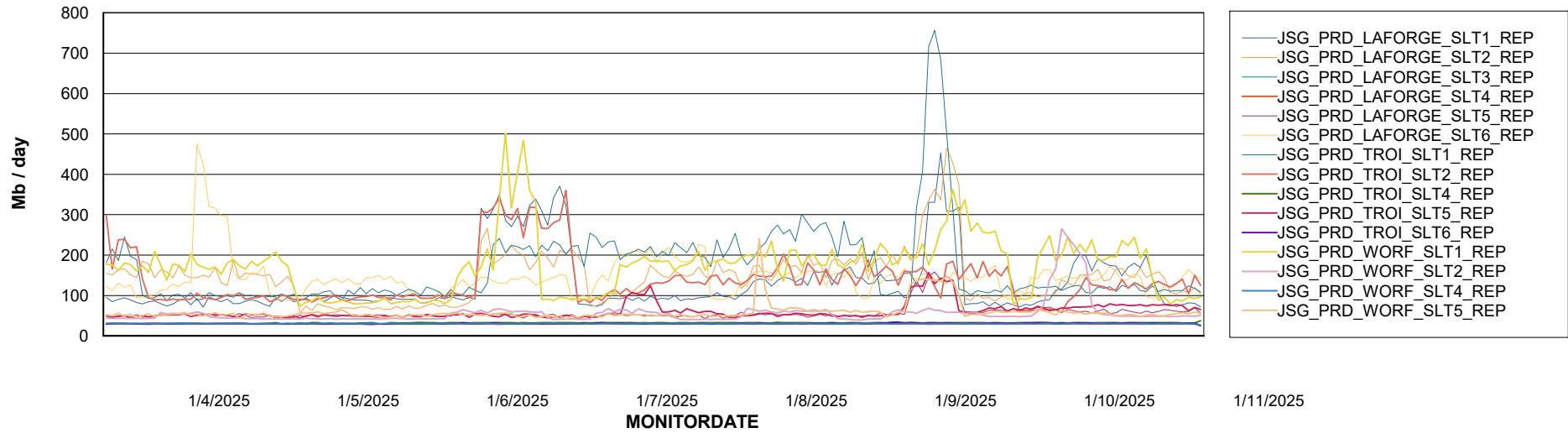
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



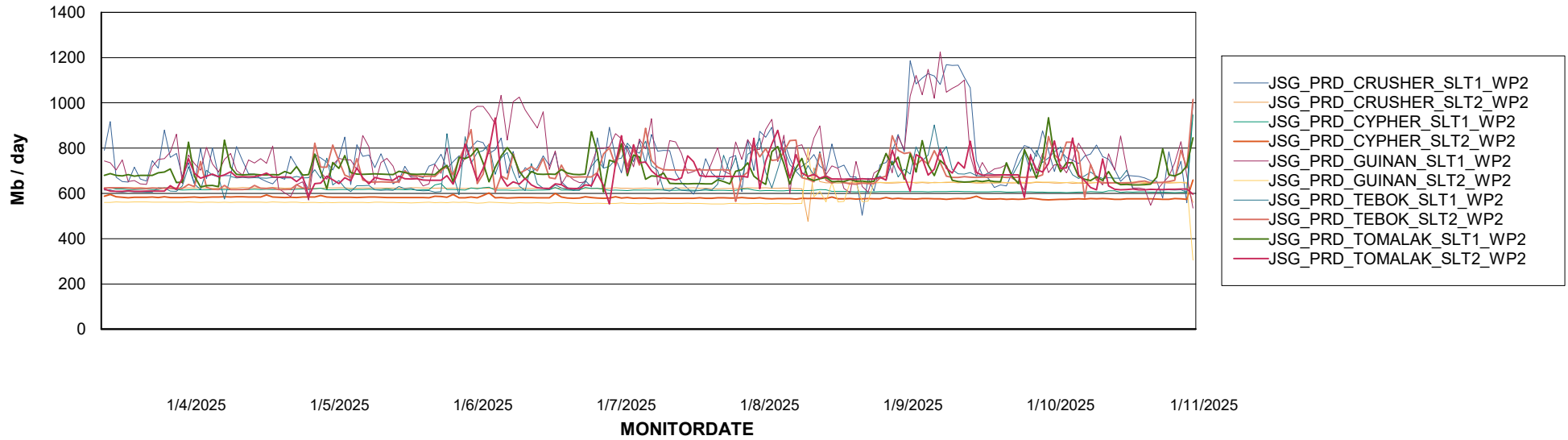
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Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

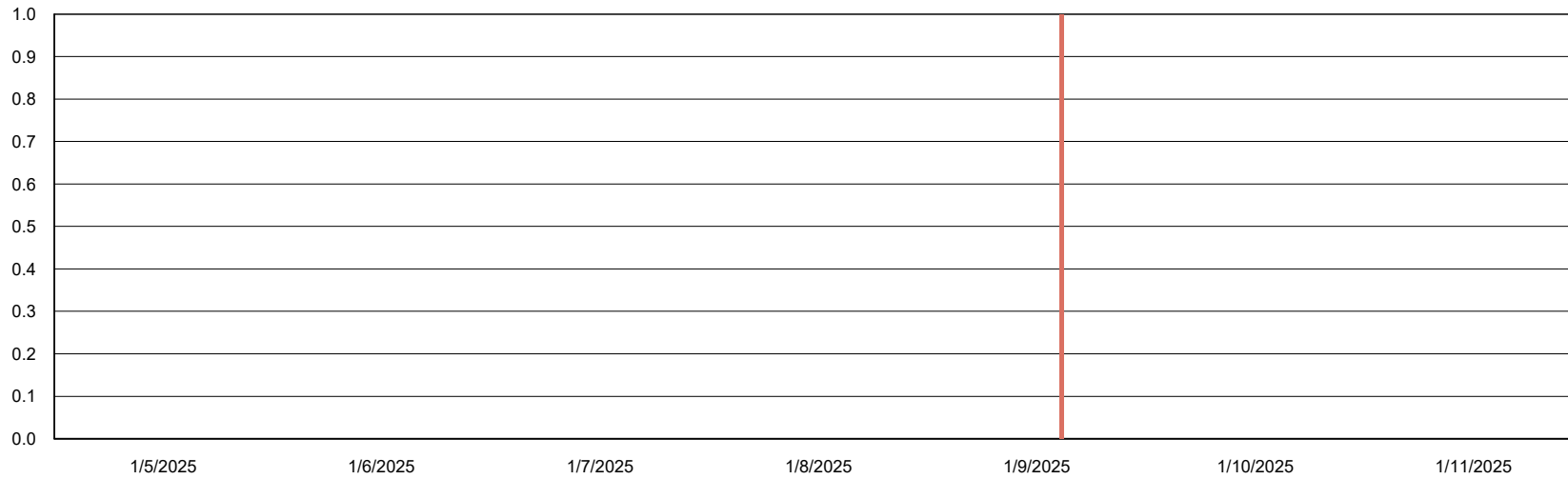


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP