

# Weekly SLA Customer Report

Customer      XMX Production (24/7)  
Database ID    146



## Harddisk Usage      XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/4/2025	92	150	11	76	100	24
1/3/2025	92	150	11	76	100	24
1/2/2025	92	150	11	76	100	24
1/1/2025	92	150	11	76	100	24
12/31/2024	92	150	11	76	100	24
12/30/2024	92	150	11	76	100	24
12/29/2024	92	150	11	76	100	24

## Harddisk Usage      XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/4/2025	92	150	11	85	100	15
1/3/2025	92	150	11	85	100	15
1/2/2025	92	150	11	85	100	15
1/1/2025	92	150	11	85	100	15
12/31/2024	92	150	11	85	100	15
12/30/2024	92	150	11	85	100	15
12/29/2024	92	150	11	85	100	15

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Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
1/4/2025	84	150	24	66	10	3	97	200	6	72
1/3/2025	84	150	24	66	10	3	97	200	6	72
1/2/2025	84	150	24	66	10	3	97	200	6	72
1/1/2025	84	150	24	66	10	3	97	200	6	73
12/31/2024	84	150	24	66	10	3	97	200	6	73
12/30/2024	84	150	24	66	10	3	97	200	6	73
12/29/2024	84	150	24	66	10	3	97	200	6	73

Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
1/4/2025	84	150	24	35	10	7	99	200	1	80
1/3/2025	84	150	24	35	10	7	99	200	1	80
1/2/2025	84	150	24	35	10	7	99	200	1	80
1/1/2025	84	150	24	35	10	7	99	200	1	80
12/31/2024	84	150	24	35	10	7	99	200	1	80
12/30/2024	84	150	24	35	10	7	99	200	1	80
12/29/2024	84	150	24	35	10	7	99	200	1	80

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Harddisk Usage      XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/4/2025	95	150	7	92	50	4
1/3/2025	95	150	7	92	50	4
1/2/2025	95	150	7	92	50	4
1/1/2025	95	150	7	92	50	4
12/31/2024	95	150	7	92	50	4
12/30/2024	95	150	7	92	50	4
12/29/2024	95	150	7	92	50	4

Harddisk Usage      XMX\_PROD\_ABSWEB02

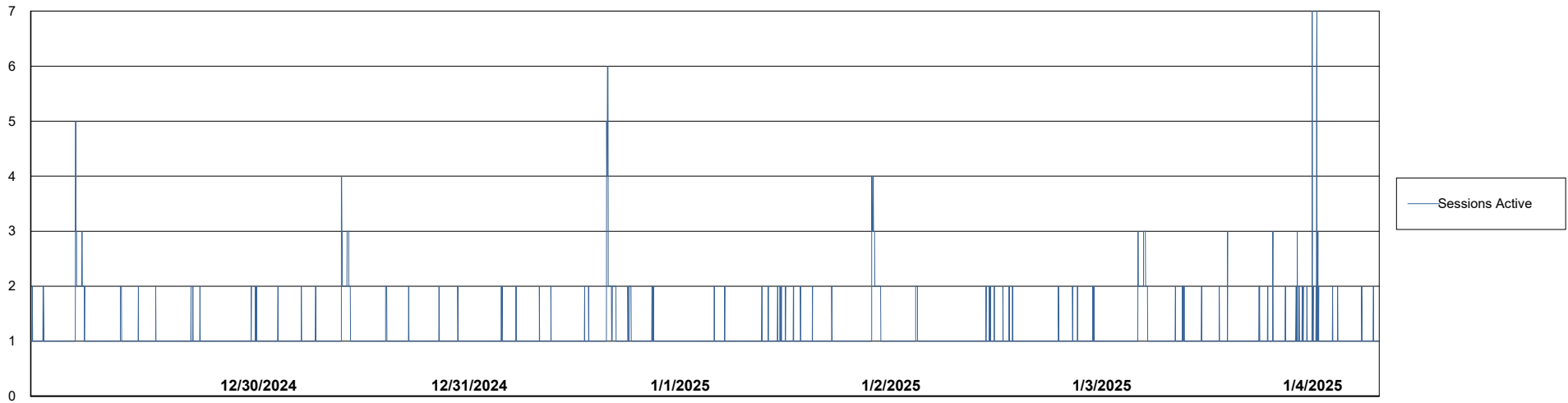
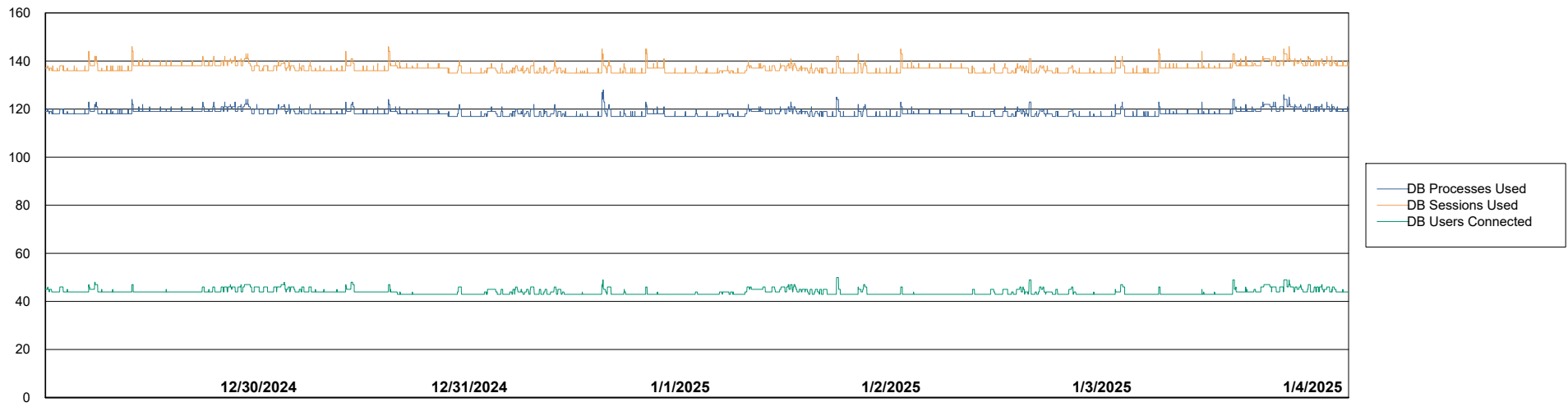
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
1/4/2025	95	150	7	88	50	6
1/3/2025	95	150	7	88	50	6
1/2/2025	95	150	7	88	50	6
1/1/2025	95	150	7	88	50	6
12/31/2024	95	150	7	88	50	6
12/30/2024	95	150	7	88	50	6
12/29/2024	95	150	7	88	50	6

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



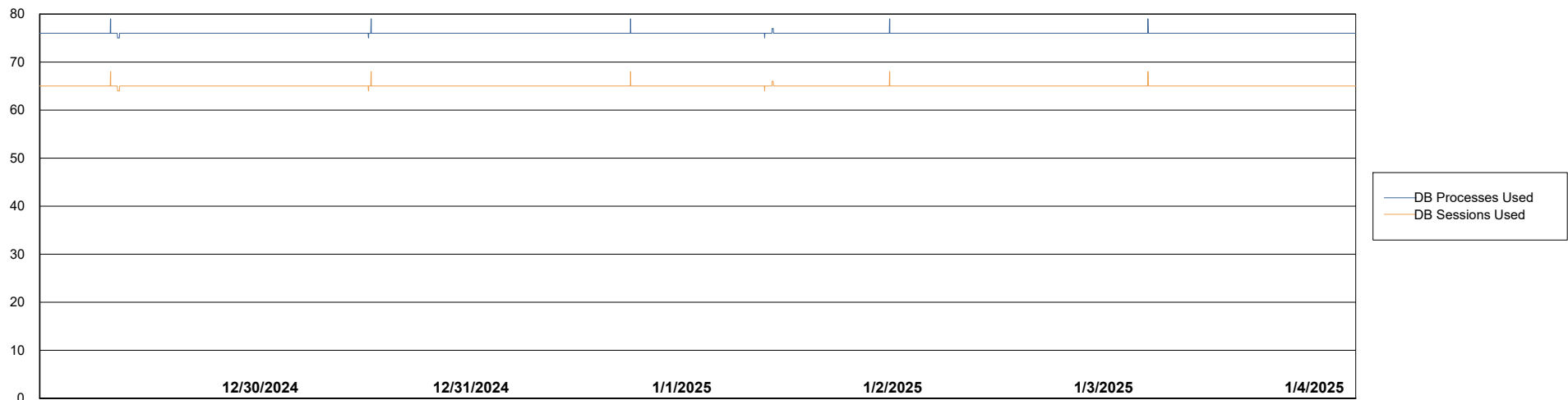
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## Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



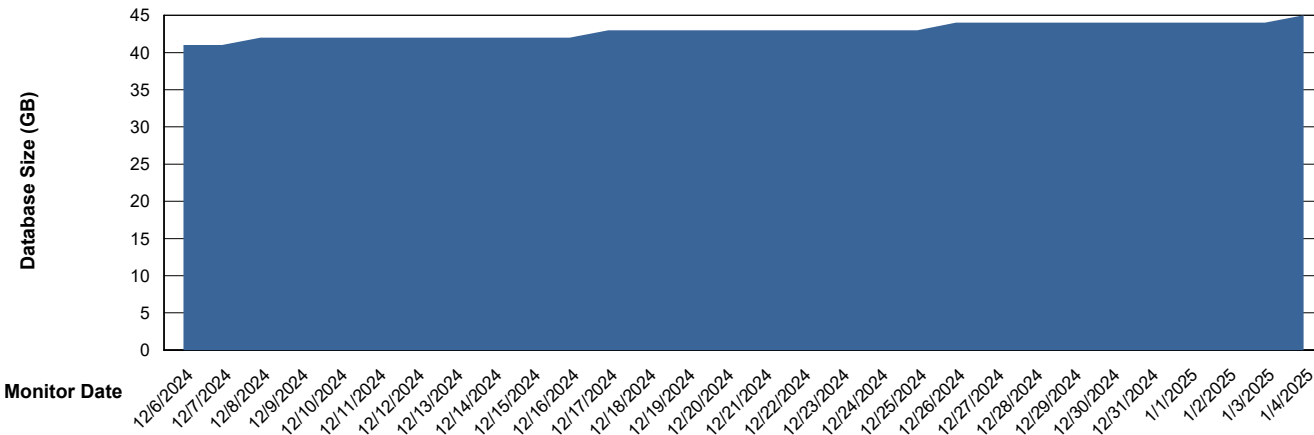
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/4/2025	ABSDATA	32	25	19
	INDX	8	0	100
1/3/2025	ABSDATA	32	25	20
	INDX	8	0	100
1/2/2025	ABSDATA	32	25	20
	INDX	8	0	100
1/1/2025	ABSDATA	32	25	21
	INDX	8	0	100
12/31/2024	ABSDATA	32	25	21
	INDX	8	0	100
12/30/2024	ABSDATA	32	25	21
	INDX	8	0	100
12/29/2024	ABSDATA	32	25	22
	INDX	8	0	100

# Weekly SLA Customer Report

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Standby Database Health XMX Production (24/7)

### Recovery lag for last 7 days



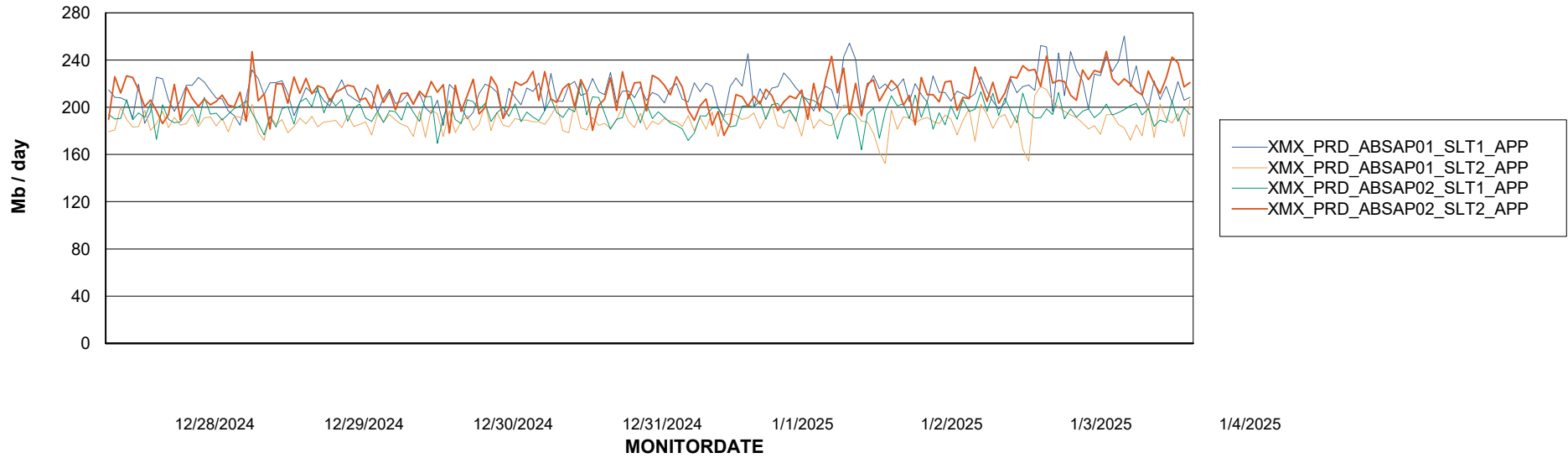
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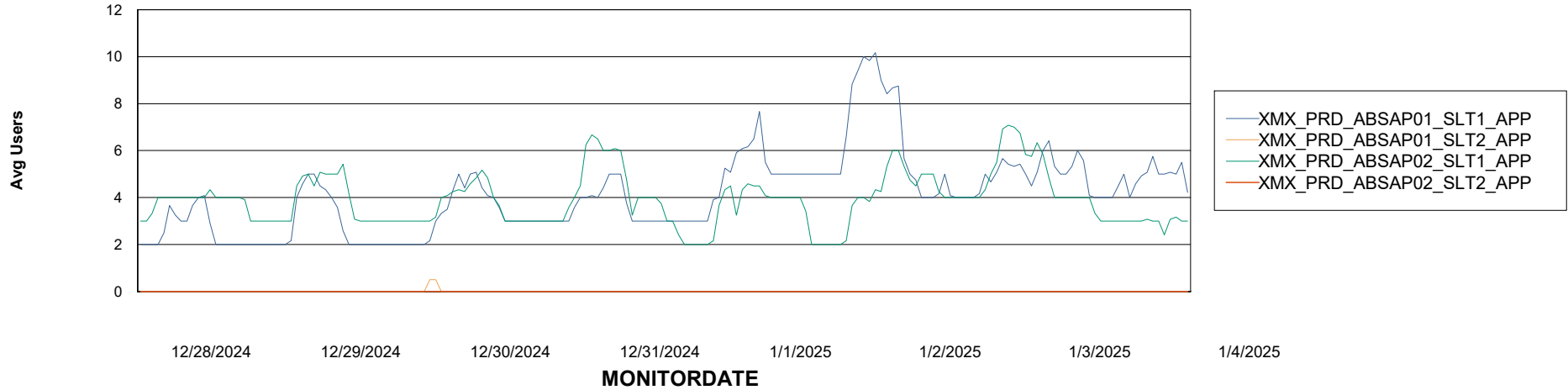


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



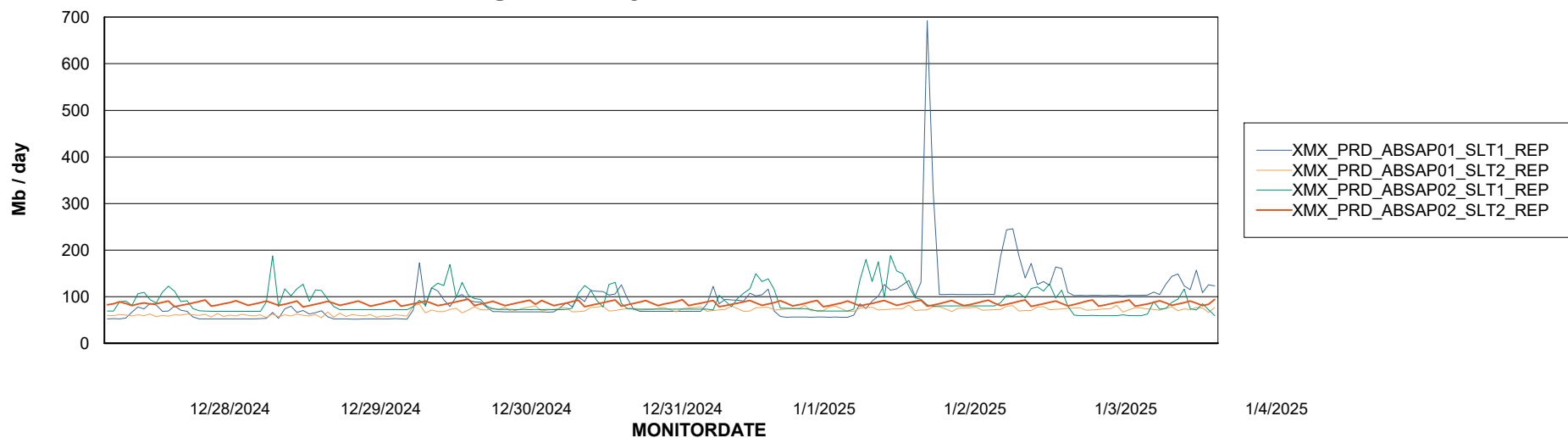
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



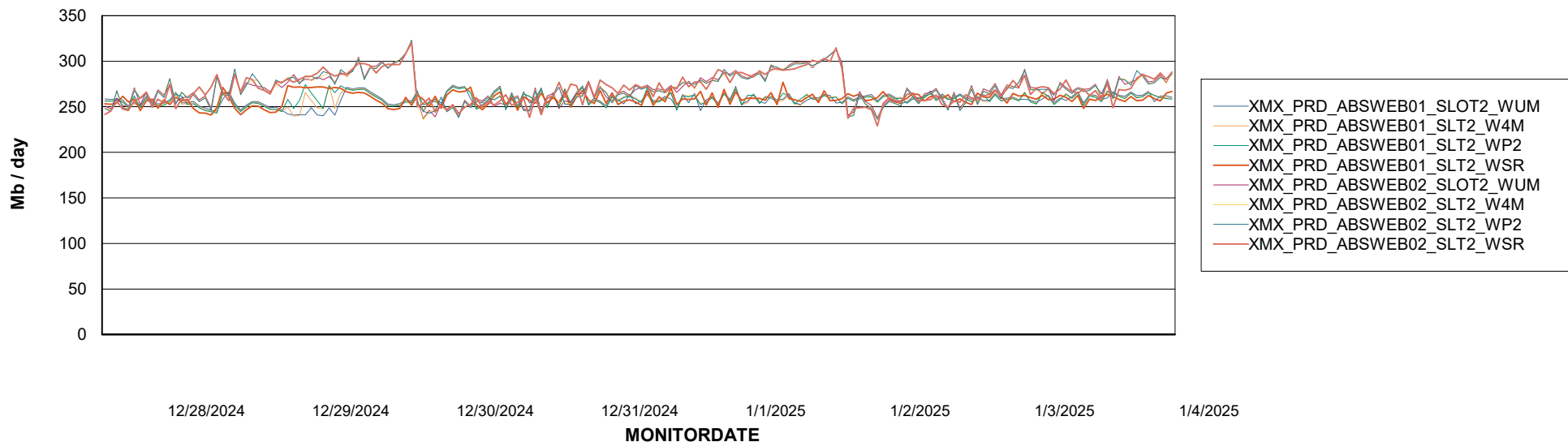
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

