

Weekly SLA Customer Report

Customer SHL OCI ASH Production
 Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/4/2025	14	39	33	83	100	17	20	1	1	99
1/3/2025	14	39	33	83	100	17	20	1	1	99
1/2/2025	14	39	33	83	100	17	20	1	1	99
1/1/2025	14	39	33	83	100	17	20	1	1	99
12/31/2024	14	39	33	83	100	17	20	1	1	99
12/30/2024	14	39	33	83	100	17	20	1	1	99
12/29/2024	15	39	33	83	100	17	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
1/4/2025	12	39	34	86	100	13	20	1	1	99
1/3/2025	12	39	34	87	100	13	20	1	1	99
1/2/2025	12	39	34	87	100	13	20	1	1	99
1/1/2025	12	39	34	87	100	13	20	1	1	99
12/31/2024	12	39	34	87	100	13	20	1	1	99
12/30/2024	12	39	34	87	100	13	20	1	1	99
12/29/2024	12	39	34	87	100	13	20	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/4/2025	10	39	35	21	1	1	35	100	65	45
1/3/2025	10	39	35	21	1	1	35	100	65	45
1/2/2025	10	39	35	21	1	1	35	100	65	45
1/1/2025	10	39	35	21	1	1	35	100	65	45
12/31/2024	10	39	35	21	1	1	35	100	65	45
12/30/2024	10	39	35	21	1	1	35	100	65	45
12/29/2024	10	39	35	21	1	1	35	100	65	45

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/4/2025	12	39	34	20	1	1	68	100	32	31
1/3/2025	12	39	34	20	1	1	68	100	32	31
1/2/2025	12	39	34	20	1	1	68	100	32	31
1/1/2025	12	39	34	20	1	1	68	100	32	32
12/31/2024	12	39	34	20	1	1	68	100	32	32
12/30/2024	12	39	34	20	1	1	68	100	32	32
12/29/2024	12	39	34	20	1	1	68	100	32	32

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
1/4/2025	12	39	34	20	1	1	74	100	26	48
1/3/2025	12	39	34	20	1	1	74	100	26	48
1/2/2025	12	39	34	20	1	1	74	100	26	48
1/1/2025	12	39	34	20	1	1	74	100	26	49
12/31/2024	12	39	34	20	1	1	74	100	26	49
12/30/2024	12	39	34	20	1	1	74	100	26	49
12/29/2024	12	39	34	20	1	1	74	100	26	49

Harddisk Usage SHL-RPROXY-ASH

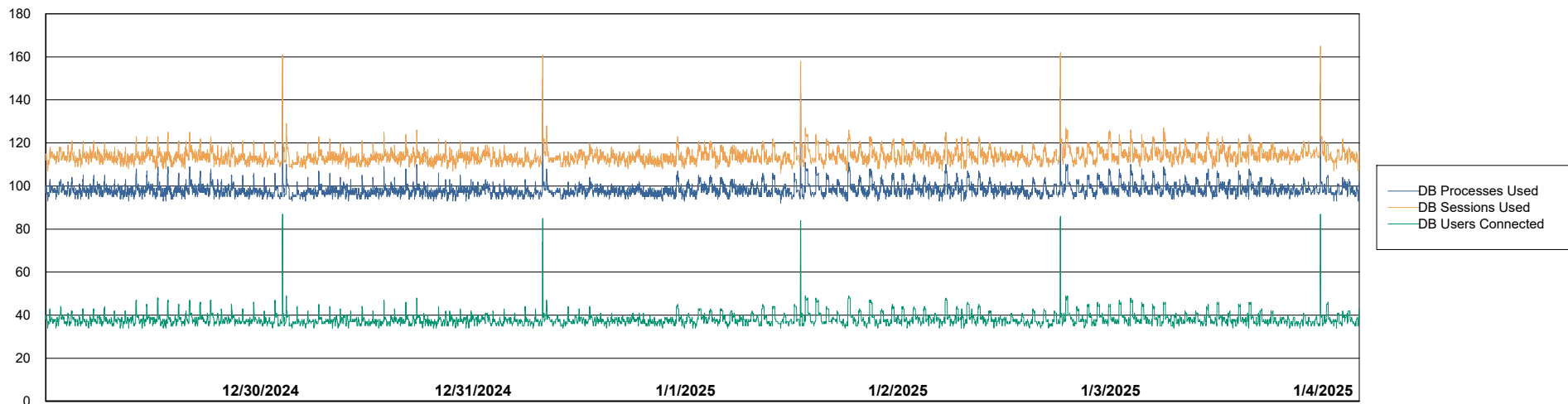
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
1/4/2025	47	39	21	20	1	1	99	10	0
1/3/2025	47	39	21	20	1	1	99	10	0
1/2/2025	47	39	21	20	1	1	99	10	0
1/1/2025	47	39	21	20	1	1	99	10	0
12/31/2024	47	39	21	20	1	1	99	10	0
12/30/2024	47	39	21	20	1	1	99	10	0
12/29/2024	47	39	21	20	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

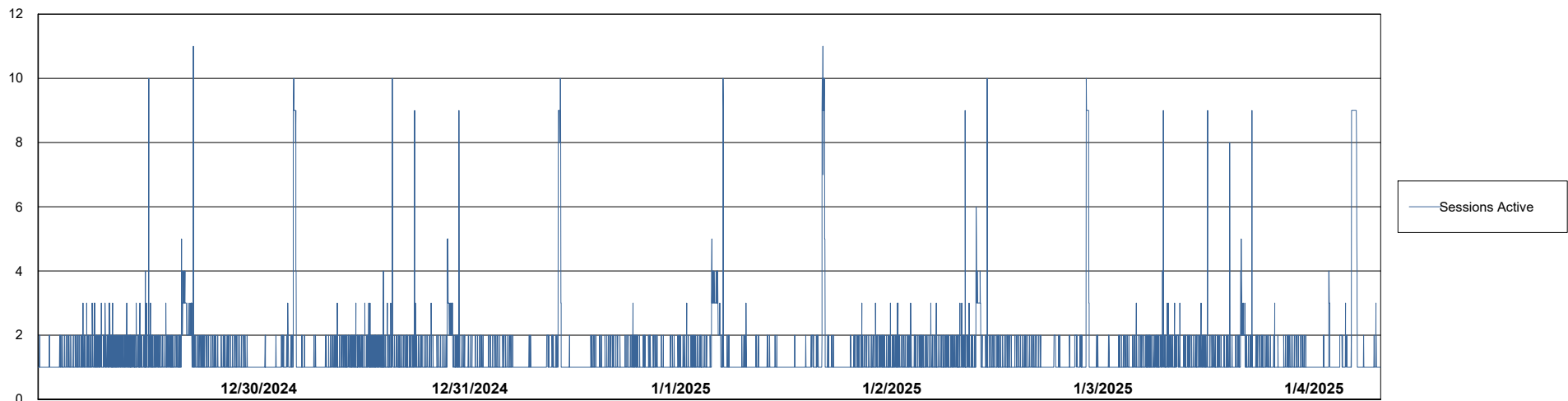
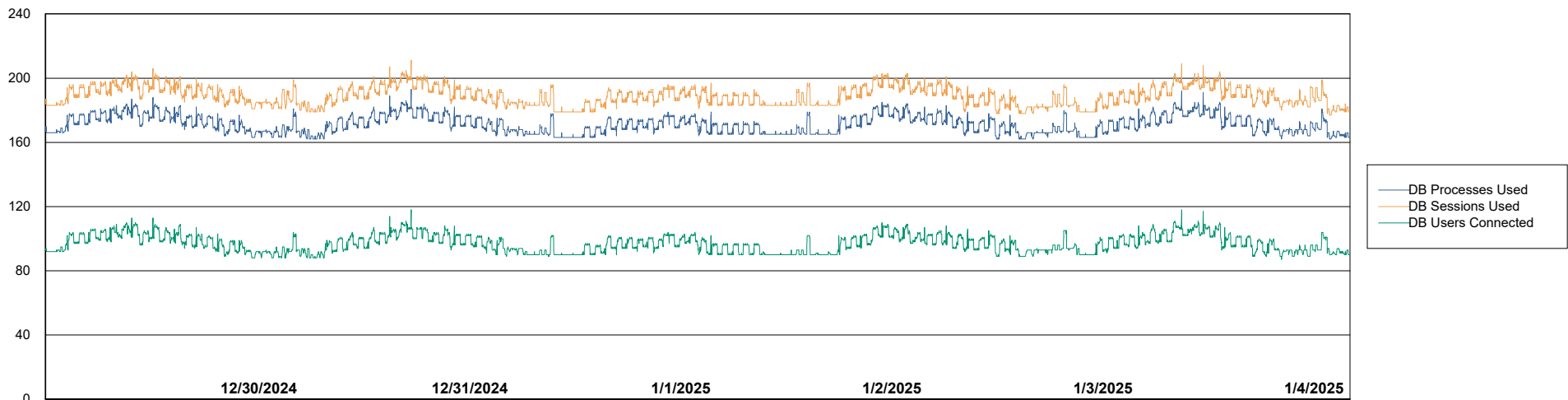


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Database Performance SHL-DBS1-ASH_PROD_ABS1



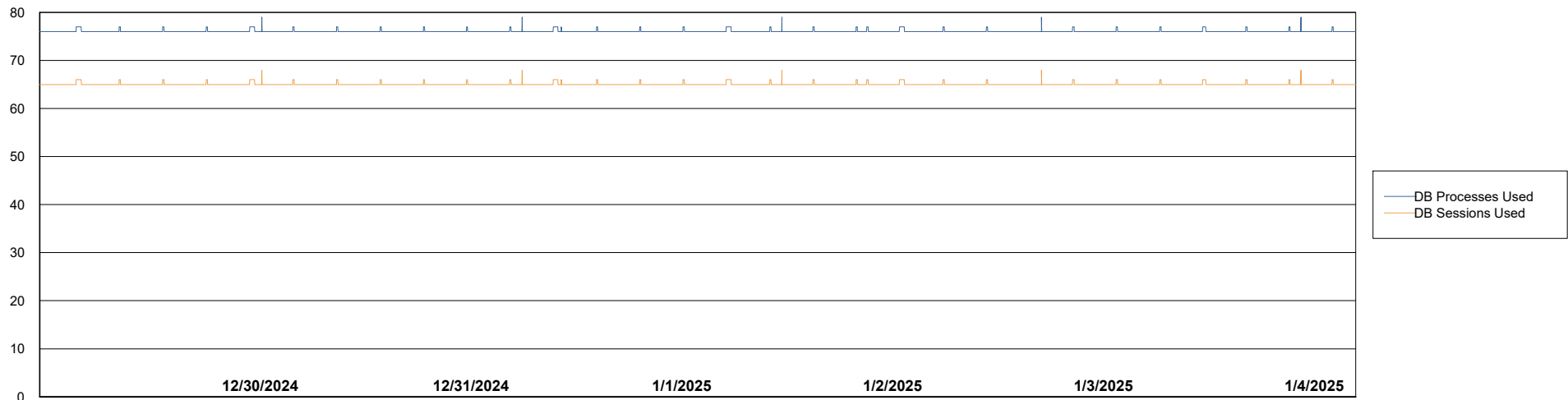
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000



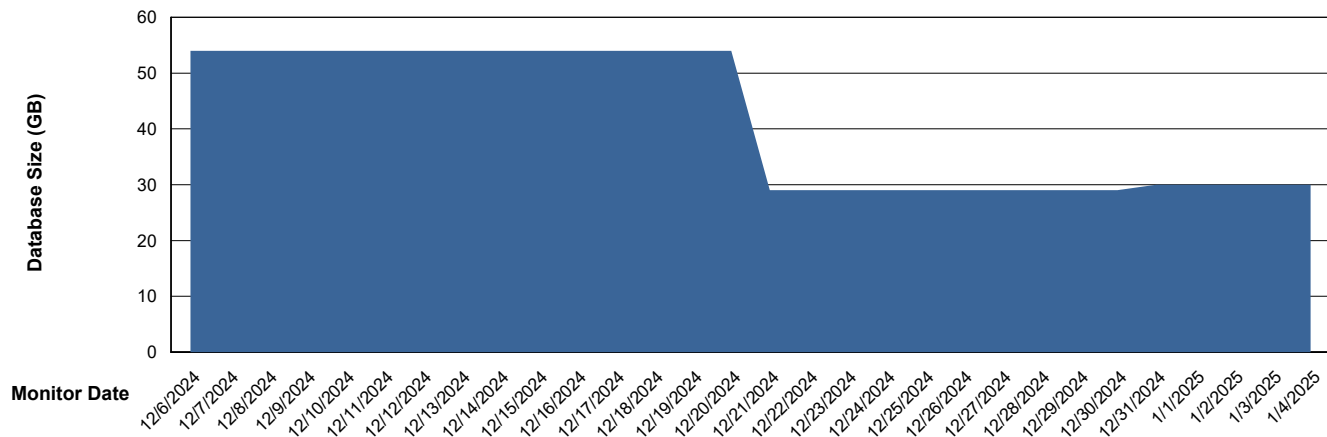
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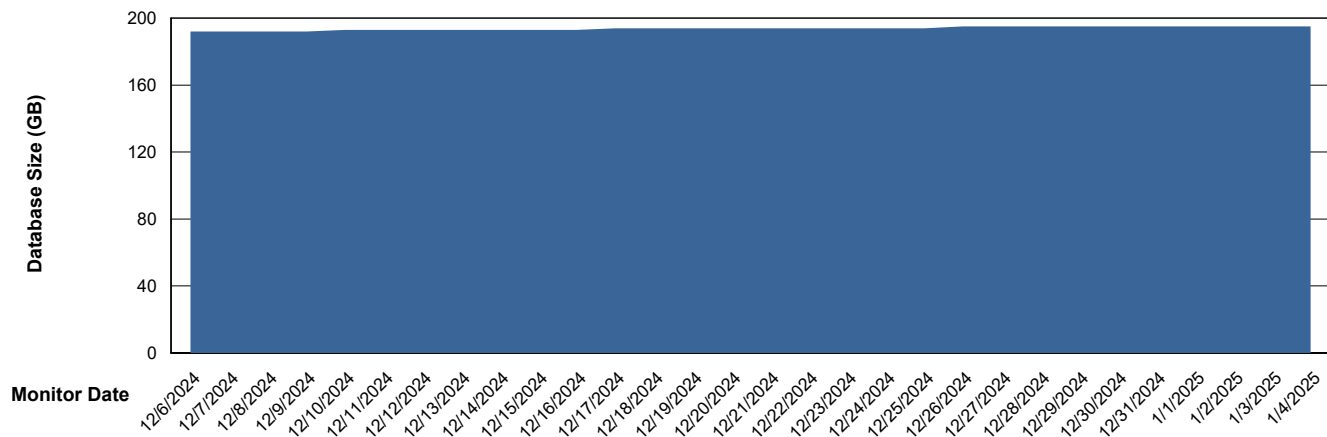
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/4/2025	ABSDATA	30	13	56
	INDX	35	13	63
1/3/2025	ABSDATA	30	13	56
	INDX	35	13	63
1/2/2025	ABSDATA	30	13	56
	INDX	35	13	63
1/1/2025	ABSDATA	30	13	57
	INDX	35	13	63
12/31/2024	ABSDATA	30	13	57
	INDX	35	13	63
12/30/2024	ABSDATA	30	13	57
	INDX	35	13	63
12/29/2024	ABSDATA	30	13	57
	INDX	35	13	63

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/4/2025	ABSDATA	106	87	18
	INDX	112	89	20
1/3/2025	ABSDATA	106	87	18
	INDX	112	89	20
1/2/2025	ABSDATA	106	87	18
	INDX	112	89	20
1/1/2025	ABSDATA	106	87	18
	INDX	112	89	20
12/31/2024	ABSDATA	106	87	18
	INDX	112	89	20
12/30/2024	ABSDATA	106	87	18
	INDX	112	89	20
12/29/2024	ABSDATA	106	87	18
	INDX	112	89	21

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Tue, 31-12-2024	None
Thu, 2-01-2025	None
Fri, 3-01-2025	None
Wed, 1-01-2025	None
Sun, 29-12-2024	None
Sat, 4-01-2025	None
Mon, 30-12-2024	None

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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



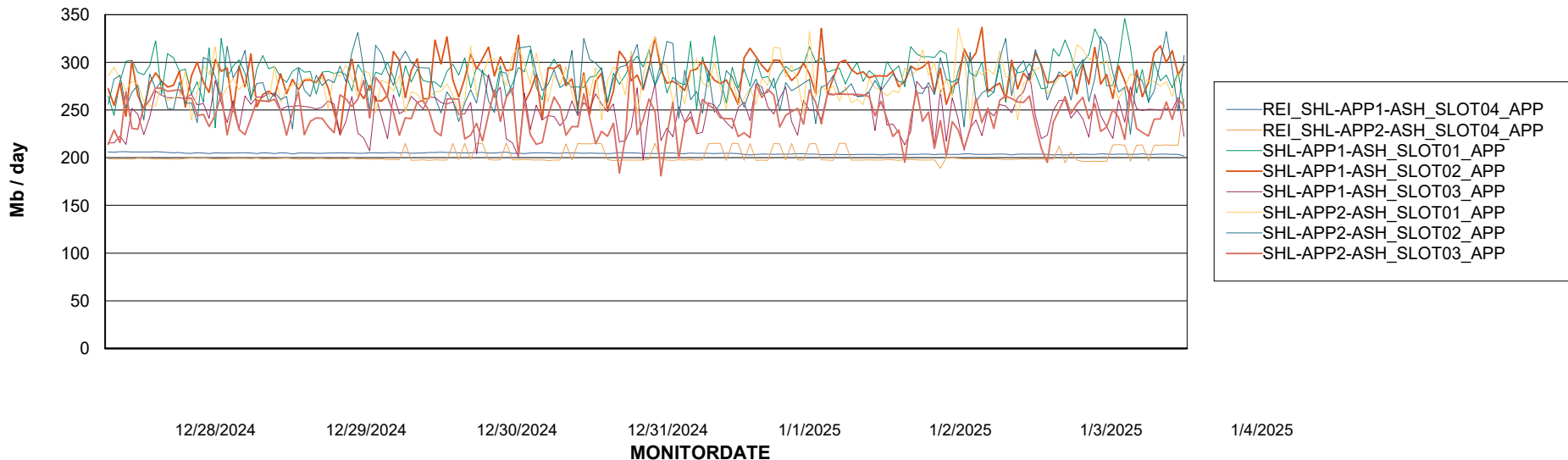
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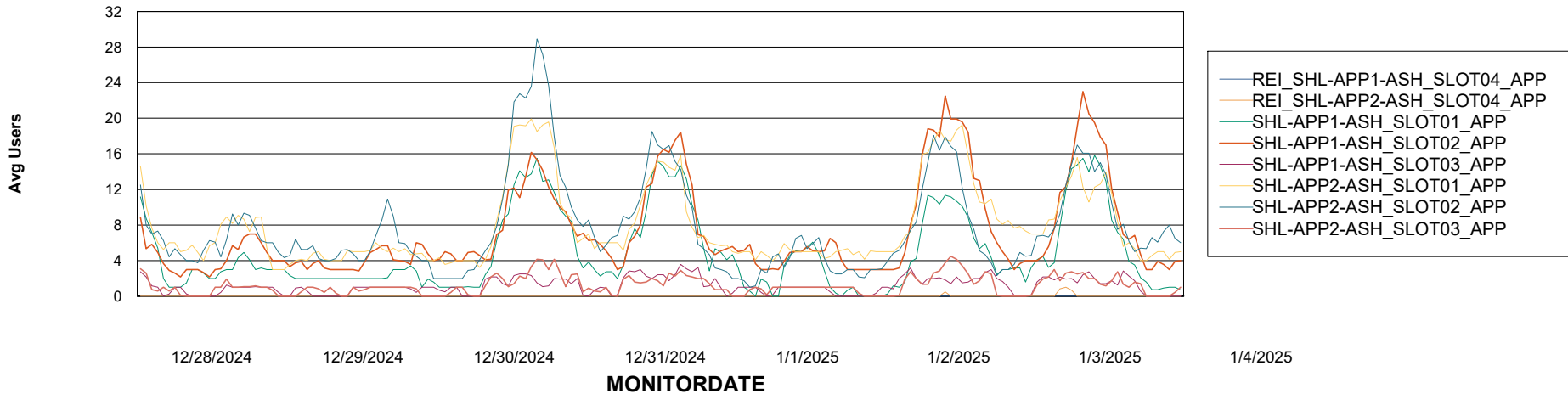


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



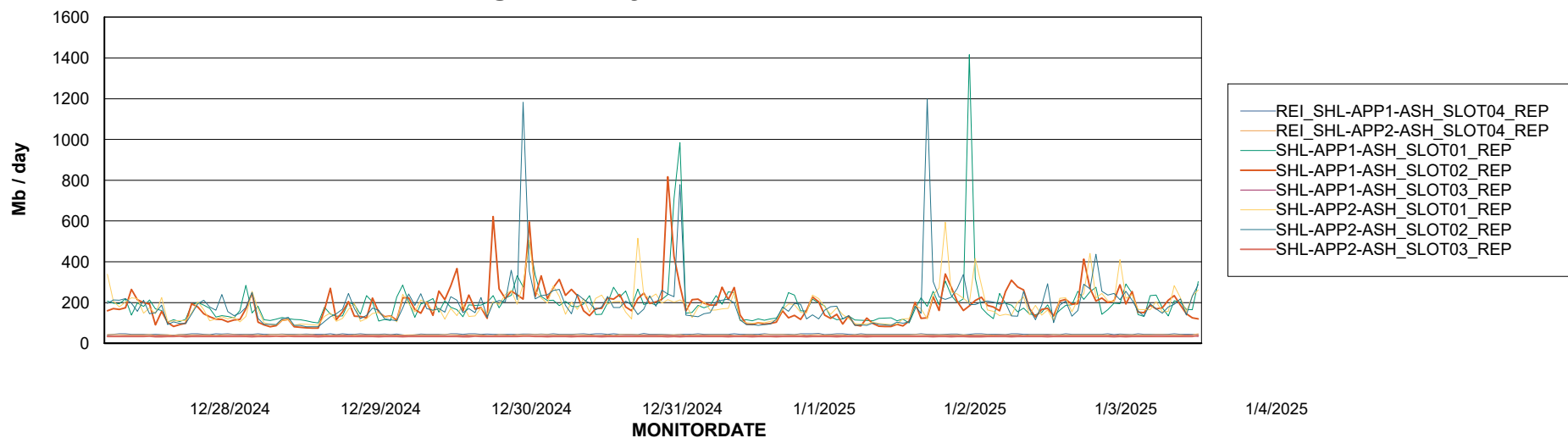
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



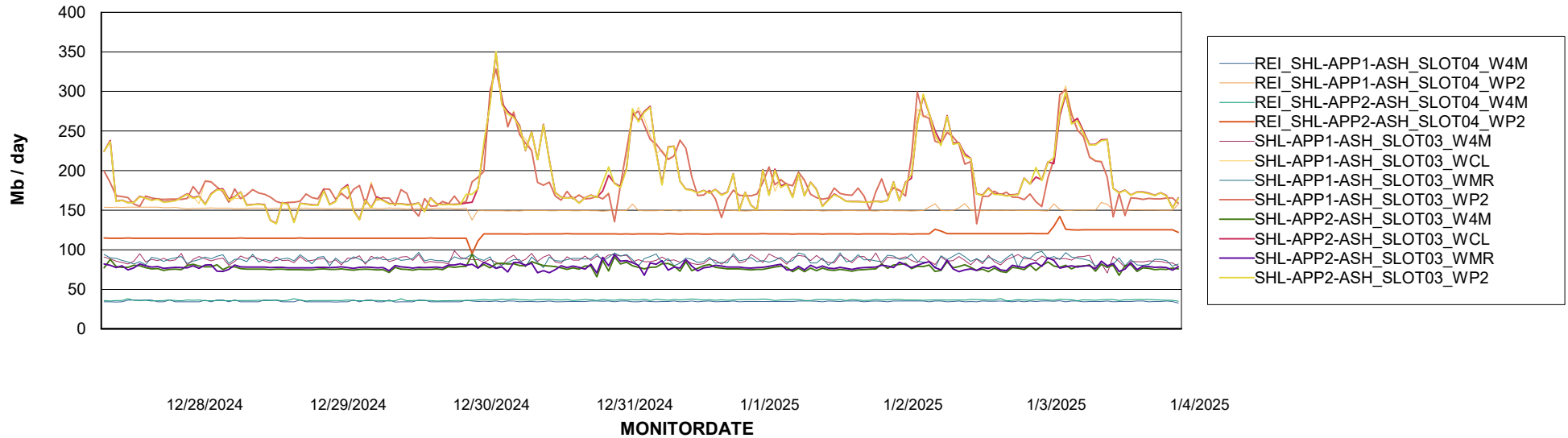
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

