

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/4/2025	34	149	99	17	900	749
1/3/2025	34	149	99	19	900	729
1/2/2025	34	149	99	19	900	727
1/1/2025	34	149	99	19	900	727
12/31/2024	34	149	99	19	900	728
12/30/2024	34	149	99	19	900	727
12/29/2024	35	149	98	19	900	728

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	48	89	47
1/3/2025	48	89	47
1/2/2025	48	89	47
1/1/2025	48	89	47
12/31/2024	48	89	47
12/30/2024	48	89	47
12/29/2024	48	89	47

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	60	79	32
1/3/2025	60	79	32
1/2/2025	60	79	32
1/1/2025	60	79	32
12/31/2024	60	79	32
12/30/2024	60	79	32
12/29/2024	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	41	79	47
1/3/2025	41	79	47
1/2/2025	41	79	47
1/1/2025	41	79	47
12/31/2024	41	79	47
12/30/2024	41	79	47
12/29/2024	41	79	47

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	40	149	90
1/3/2025	40	149	89
1/2/2025	40	149	89
1/1/2025	40	149	89
12/31/2024	40	149	89
12/30/2024	40	149	89
12/29/2024	40	149	89

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/4/2025	36	149	96	18	1,843	1,507
1/3/2025	36	149	96	19	1,843	1,494
1/2/2025	36	149	96	20	1,843	1,466
1/1/2025	36	149	96	20	1,843	1,477
12/31/2024	36	149	96	19	1,843	1,490
12/30/2024	36	149	96	20	1,843	1,477
12/29/2024	36	149	96	21	1,843	1,462

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/4/2025	59	199	81	20	1,843	1,467	62	500	191
1/3/2025	59	199	81	21	1,843	1,454	68	500	161
1/2/2025	59	199	81	22	1,843	1,432	68	500	162
1/1/2025	59	199	81	22	1,843	1,432	68	500	161
12/31/2024	59	199	81	22	1,843	1,441	68	500	162
12/30/2024	59	199	81	22	1,843	1,439	68	500	161
12/29/2024	59	199	81	22	1,843	1,429	68	500	160

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	55	79	36
1/3/2025	55	79	36
1/2/2025	55	79	36
1/1/2025	55	79	36
12/31/2024	55	79	36
12/30/2024	55	79	36
12/29/2024	55	79	36

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	59	79	33
1/3/2025	59	79	33
1/2/2025	59	79	33
1/1/2025	59	79	33
12/31/2024	59	79	33
12/30/2024	59	79	33
12/29/2024	59	79	33

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	36	149	96
1/3/2025	36	149	96
1/2/2025	36	149	96
1/1/2025	36	149	96
12/31/2024	36	149	96
12/30/2024	36	149	96
12/29/2024	36	149	96

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Customer JSG_Production (24/7)
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Harddisk Usage JSG_PRD_WORF

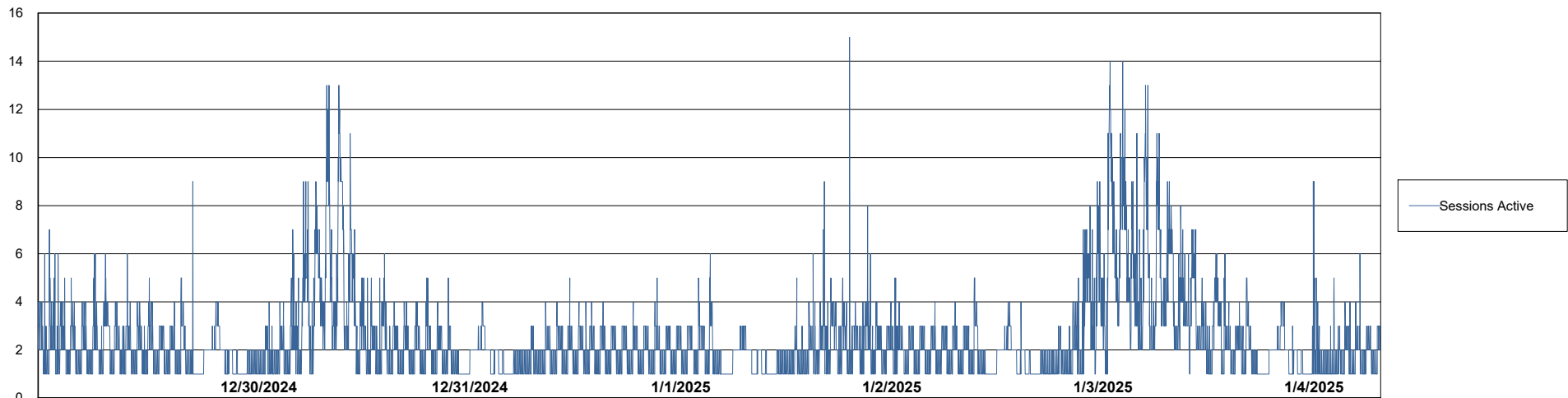
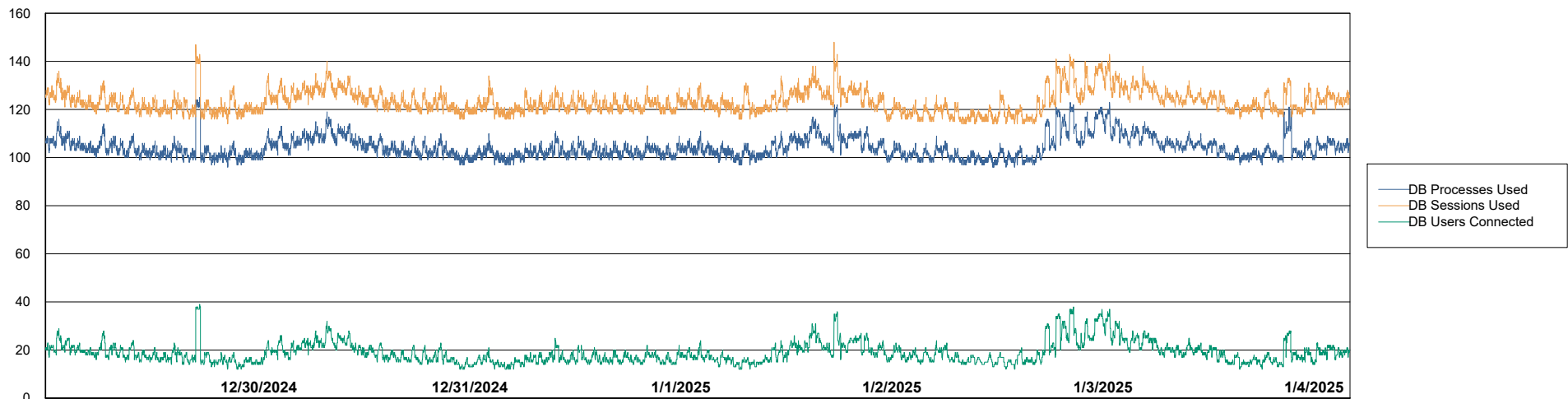
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	52	149	72
1/3/2025	52	149	72
1/2/2025	52	149	72
1/1/2025	52	149	71
12/31/2024	52	149	71
12/30/2024	52	149	71
12/29/2024	52	149	71

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Database Performance JSG_PRD_BASHIR_DB_ABS1



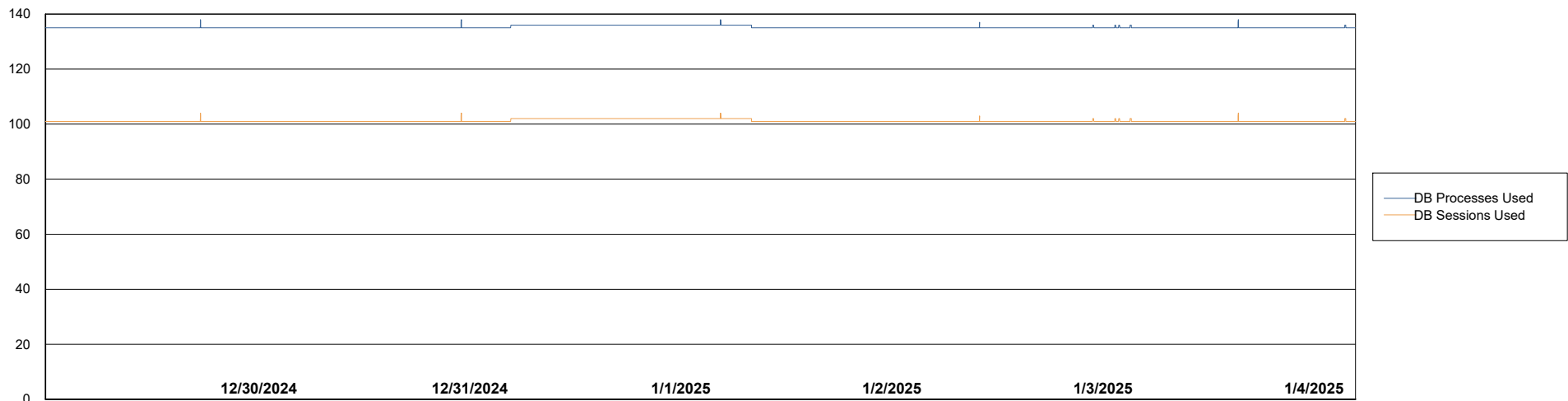
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 0
DB Processes Max 4
DB Processes Max 1,000

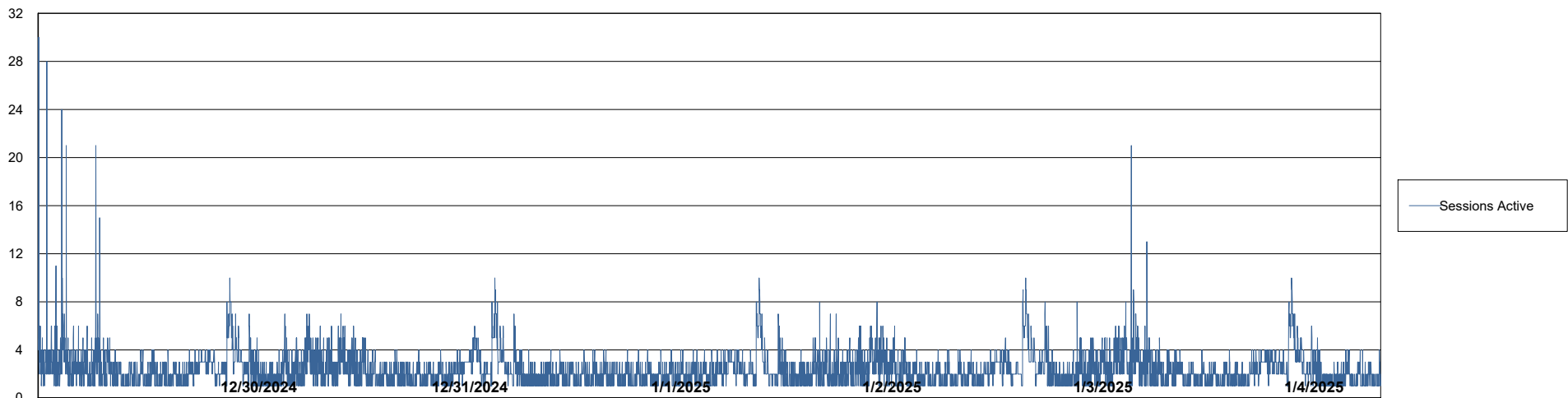
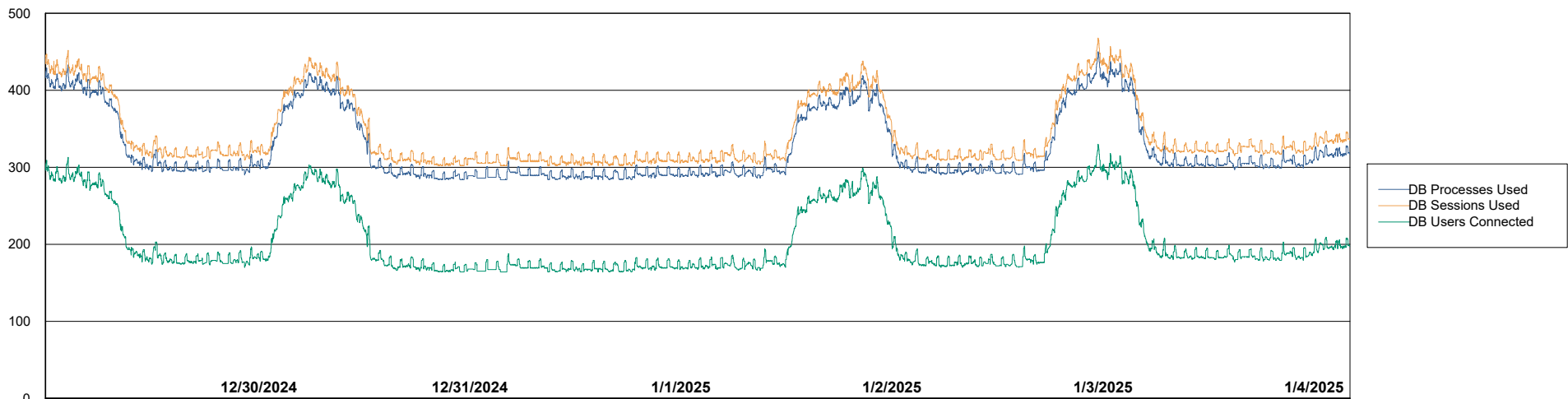


Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



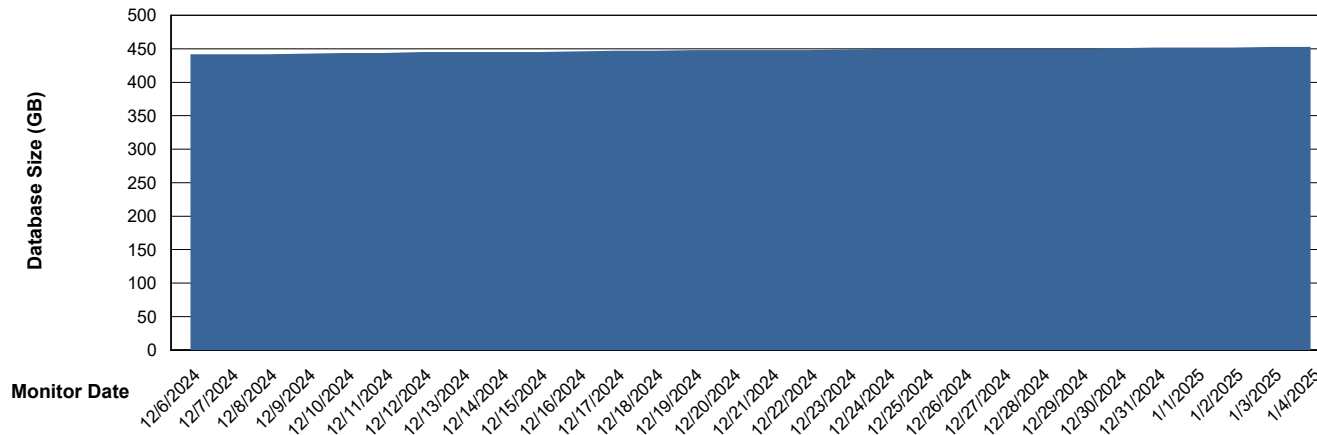
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Customer JSG_Production (24/7)
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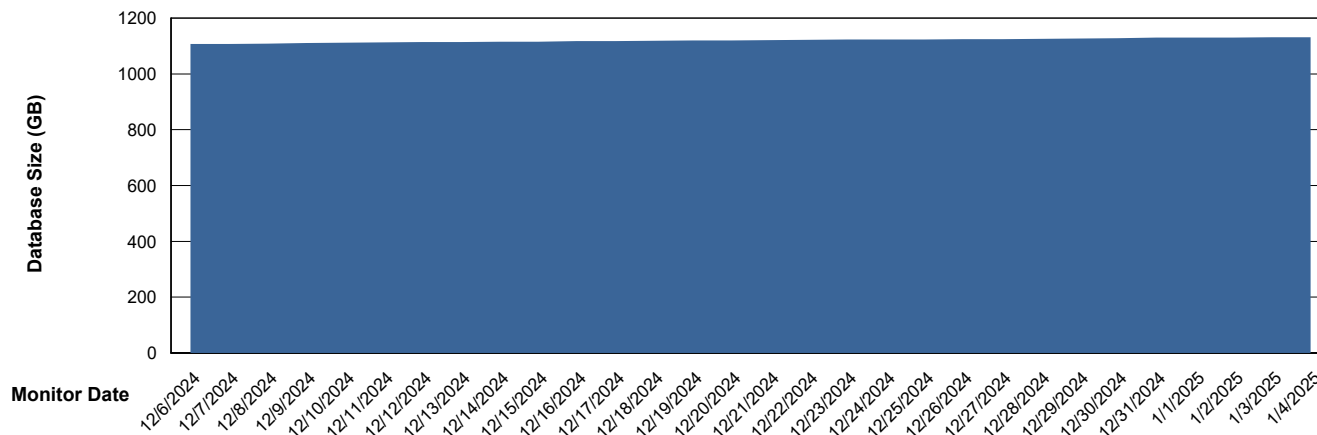
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/4/2025	ABSDATA	224	193	14
	INDX	310	255	18
1/3/2025	ABSDATA	224	193	14
	INDX	310	255	18
1/2/2025	ABSDATA	224	193	14
	INDX	310	255	18
1/1/2025	ABSDATA	224	193	14
	INDX	310	254	18
12/31/2024	ABSDATA	224	193	14
	INDX	310	254	18
12/30/2024	ABSDATA	224	193	14
	INDX	310	254	18
12/29/2024	ABSDATA	224	193	14
	INDX	310	253	18

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/4/2025	ABSDATA	1,280	1,059	17
	INDX	63	52	17
1/3/2025	ABSDATA	1,280	1,059	17
	INDX	63	52	17
1/2/2025	ABSDATA	1,248	1,058	15
	INDX	63	52	17
1/1/2025	ABSDATA	1,248	1,057	15
	INDX	63	52	17
12/31/2024	ABSDATA	1,248	1,057	15
	INDX	63	52	17
12/30/2024	ABSDATA	1,248	1,056	15
	INDX	63	52	17
12/29/2024	ABSDATA	1,248	1,054	16
	INDX	63	52	17

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 30/12/2024	Tue 31/12/2024	Wed 1/1/2025	Thu 2/1/2025	Fri 3/1/2025	Sat 4/1/2025
ABS DataWarehouse ETL Health	OK	Not OK	OK	OK	Not OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Sun, 29-12-2024	None
Tue, 31-12-2024	None
Sat, 4-01-2025	None
Tue, 31-12-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Mon, 30-12-2024	None
Tue, 31-12-2024	None
Wed, 1-01-2025	None
Wed, 1-01-2025	None
Fri, 3-01-2025	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Thu, 2-01-2025	None
Mon, 30-12-2024	None
Fri, 3-01-2025	None
Sat, 4-01-2025	None
Sun, 29-12-2024	None
Thu, 2-01-2025	None
Fri, 3-01-2025	None

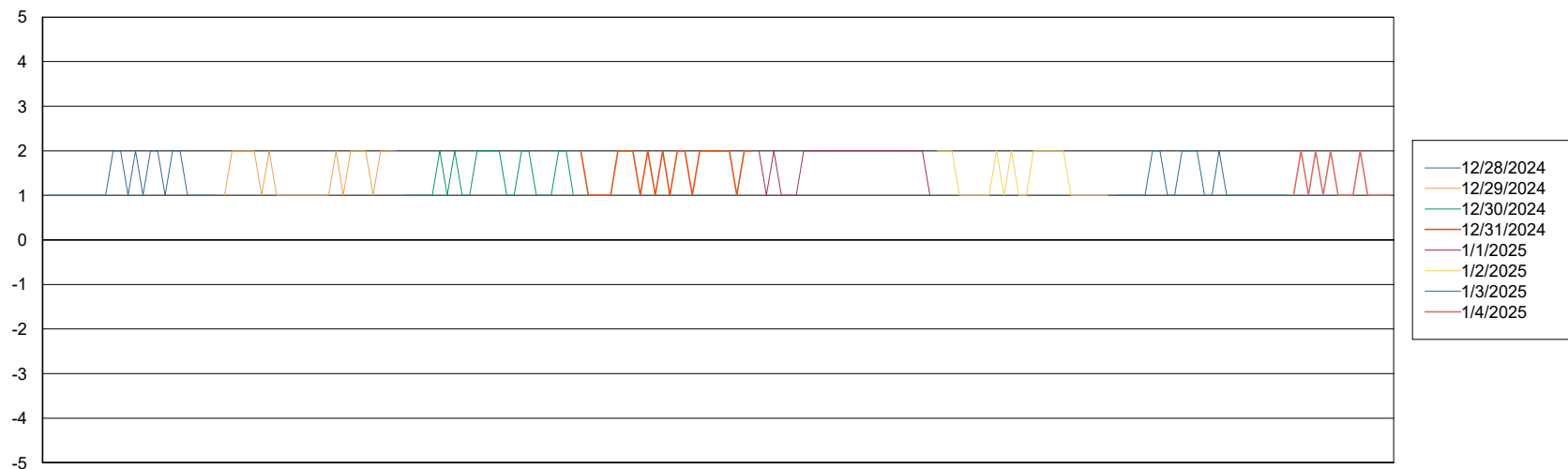
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



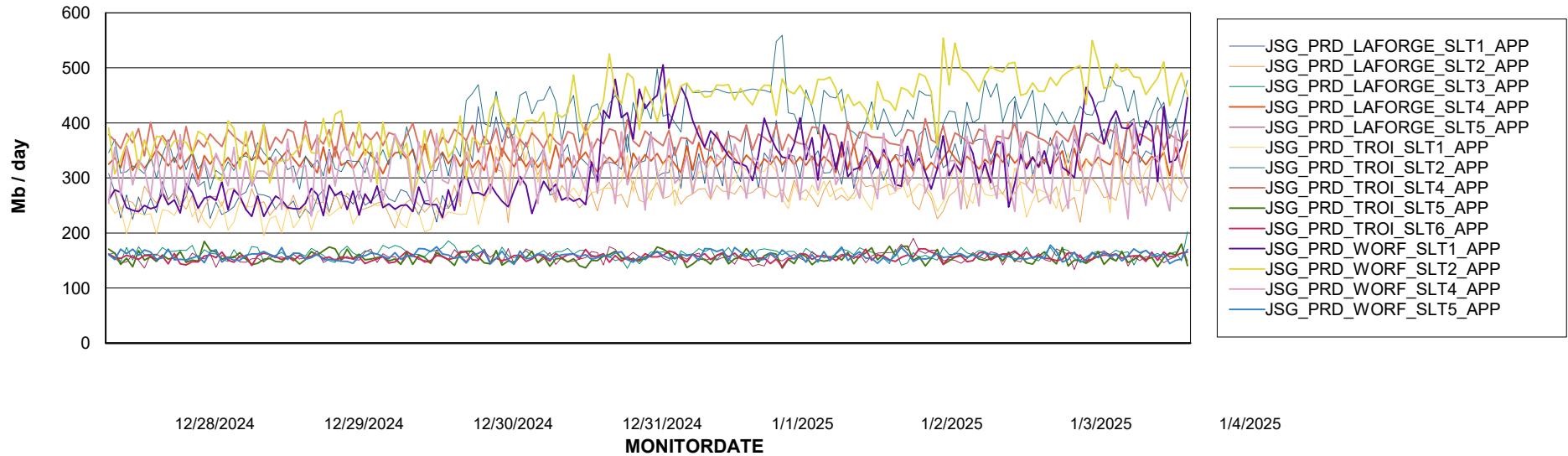
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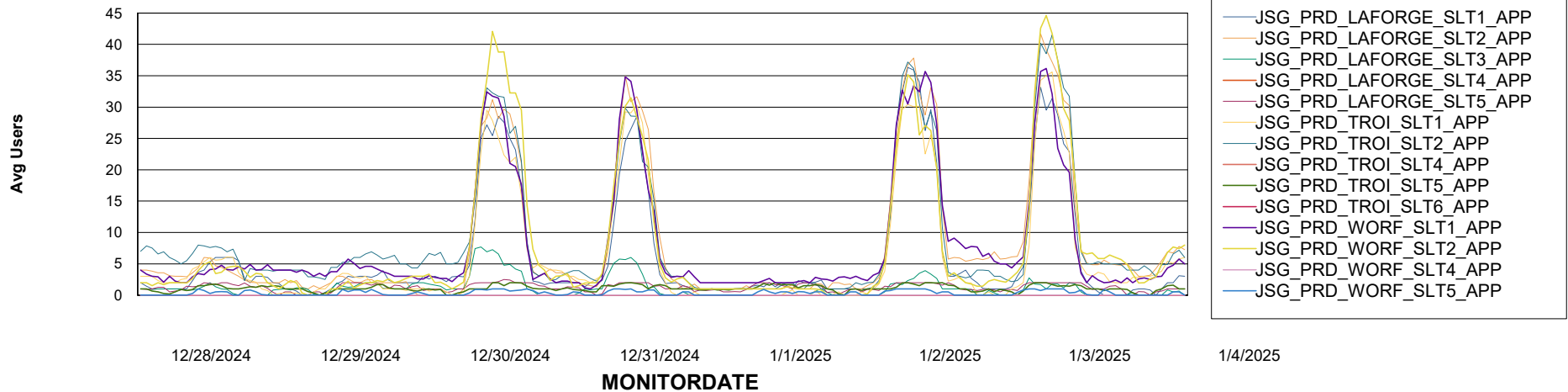


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



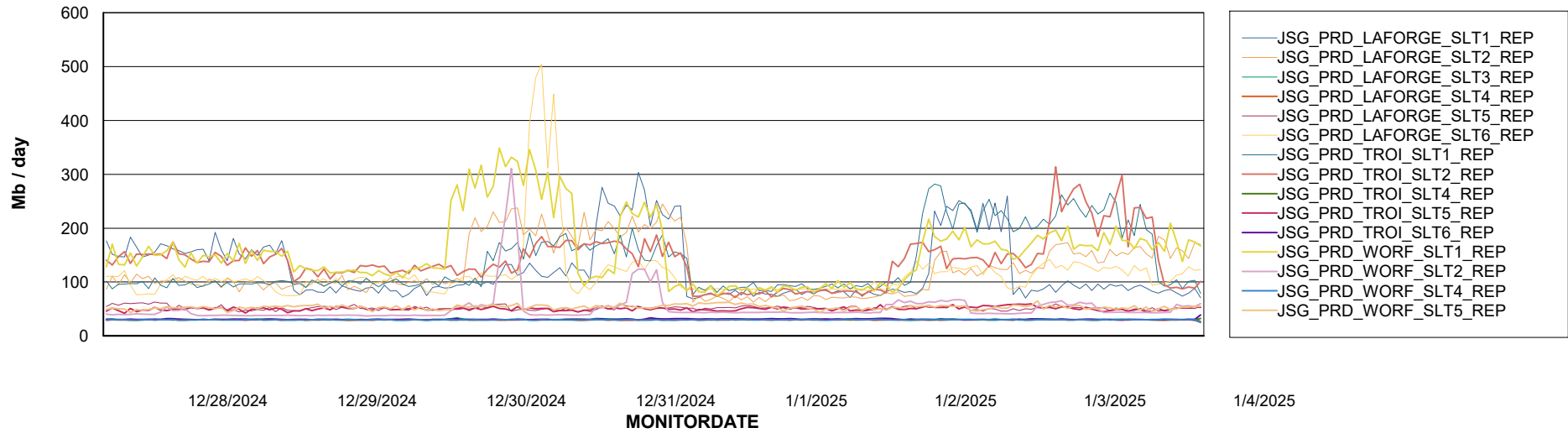
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



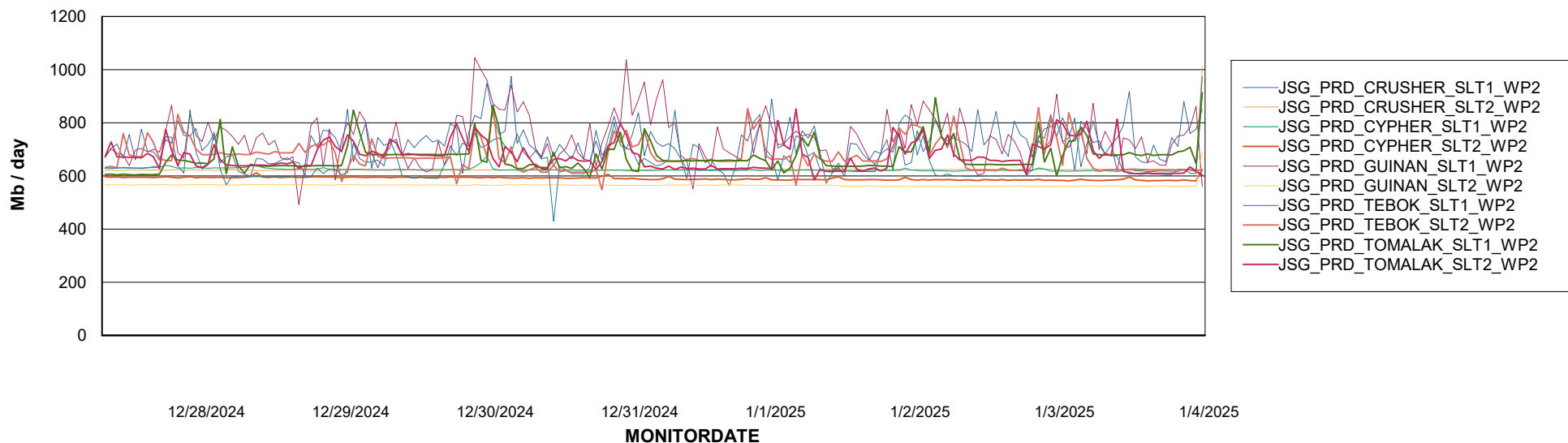
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer JSG_Production (24/7)
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Disaster per ABS component

