

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
1/4/2025	65	199	71	15	1,300	1,106	84	1,000	164
1/3/2025	65	199	71	18	1,300	1,071	81	1,000	186
1/2/2025	65	199	71	18	1,300	1,070	82	1,000	178
1/1/2025	65	199	71	18	1,300	1,069	83	1,000	168
12/31/2024	65	199	71	18	1,300	1,068	82	1,000	180
12/30/2024	65	199	71	18	1,300	1,068	82	1,000	176
12/29/2024	65	199	71	18	1,300	1,062	84	1,000	160

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
1/4/2025	59	199	81	19	1,200	970
1/3/2025	59	199	81	20	1,200	965
1/2/2025	60	199	80	20	1,200	965
1/1/2025	60	199	80	20	1,200	962
12/31/2024	60	199	80	20	1,200	962
12/30/2024	60	199	81	20	1,200	961
12/29/2024	60	199	80	20	1,200	955

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Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	50	299	149
1/3/2025	50	299	148
1/2/2025	51	299	148
1/1/2025	51	299	148
12/31/2024	51	299	147
12/30/2024	51	299	146
12/29/2024	51	299	146

Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	54	299	139
1/3/2025	54	299	138
1/2/2025	54	299	138
1/1/2025	54	299	138
12/31/2024	54	299	138
12/30/2024	54	299	138
12/29/2024	54	299	138

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

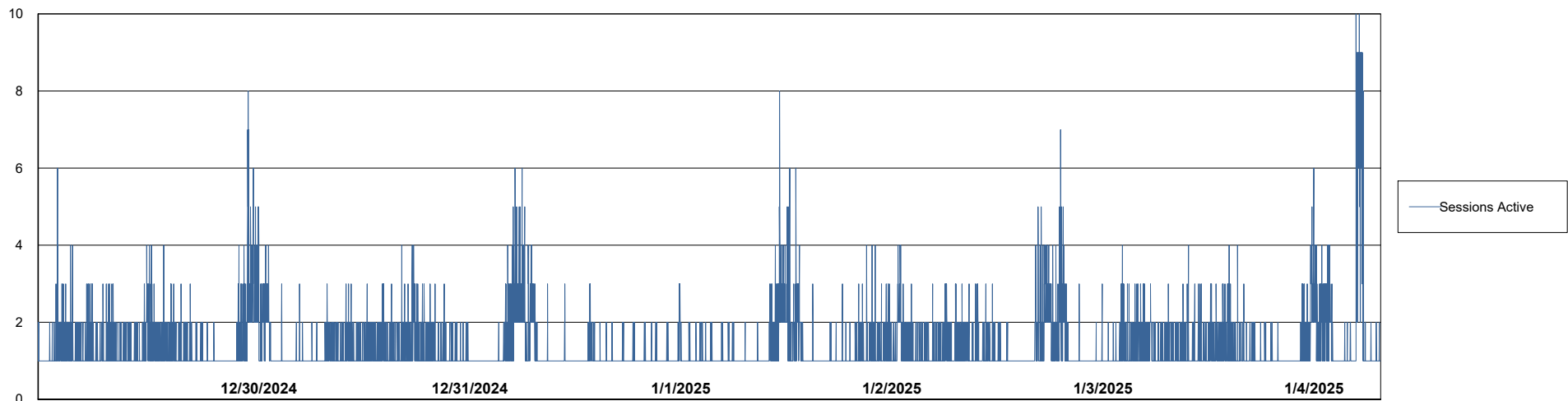
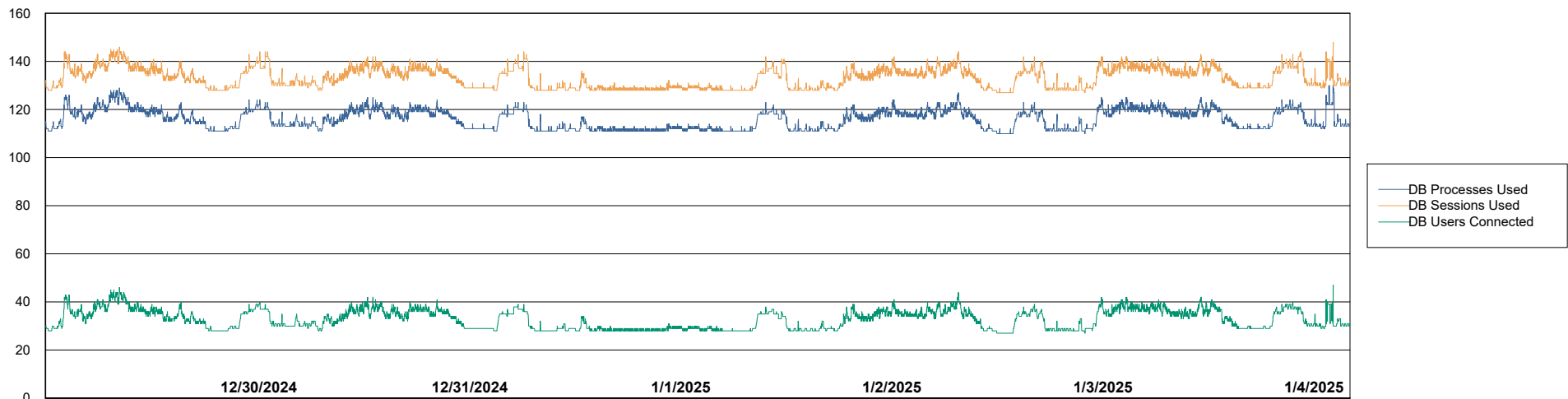
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
1/4/2025	88	199	25
1/3/2025	88	199	25
1/2/2025	88	199	25
1/1/2025	88	199	25
12/31/2024	88	199	25
12/30/2024	88	199	25
12/29/2024	88	199	25

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



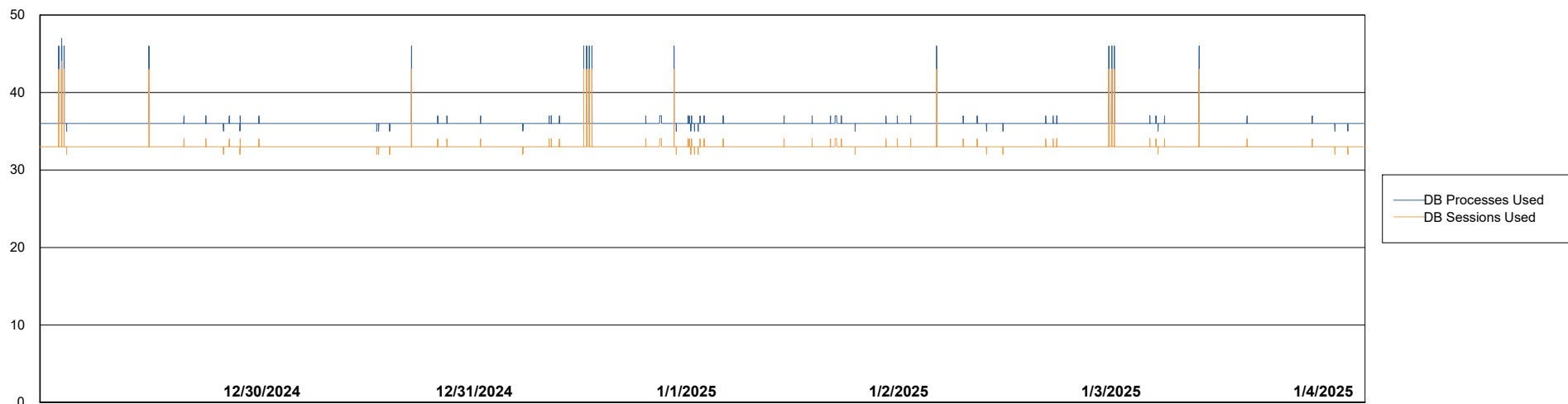
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



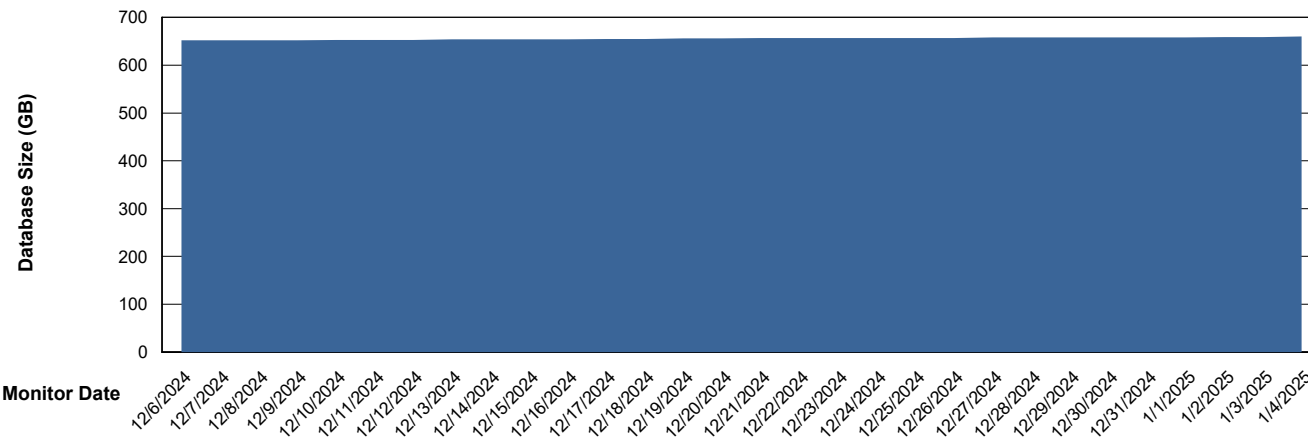
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
1/4/2025	ABSDATA	298	243	18
	INDX	480	401	17
1/3/2025	ABSDATA	298	243	19
	INDX	480	400	17
1/2/2025	ABSDATA	298	243	19
	INDX	480	400	17
1/1/2025	ABSDATA	298	243	19
	INDX	480	400	17
12/31/2024	ABSDATA	298	242	19
	INDX	480	400	17
12/30/2024	ABSDATA	298	242	19
	INDX	480	400	17
12/29/2024	ABSDATA	298	242	19
	INDX	480	400	17

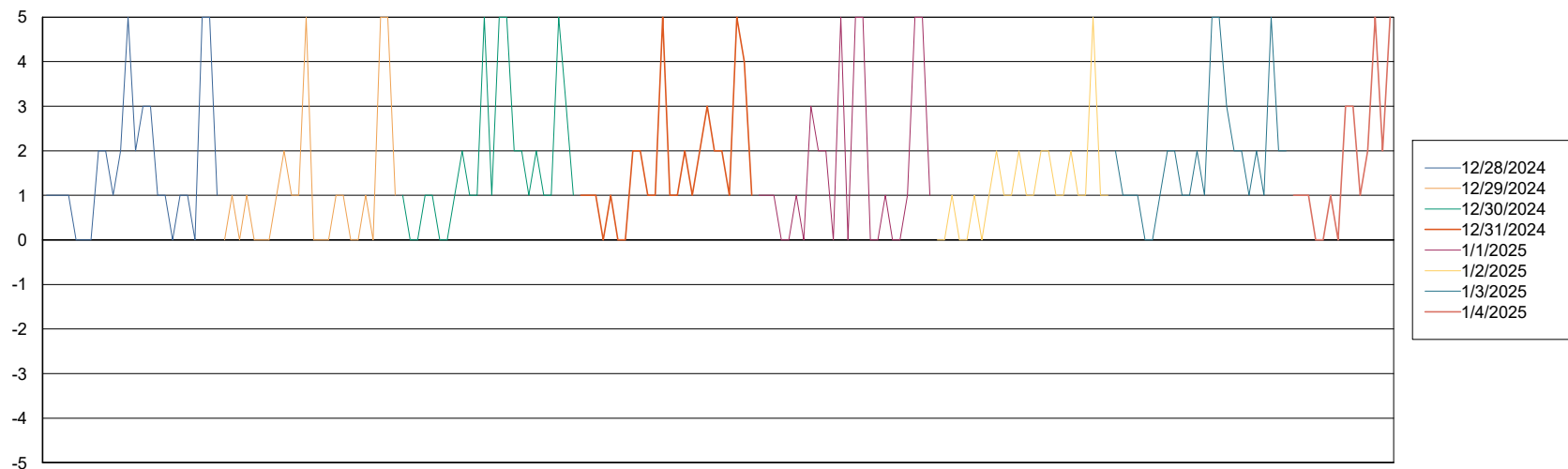
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



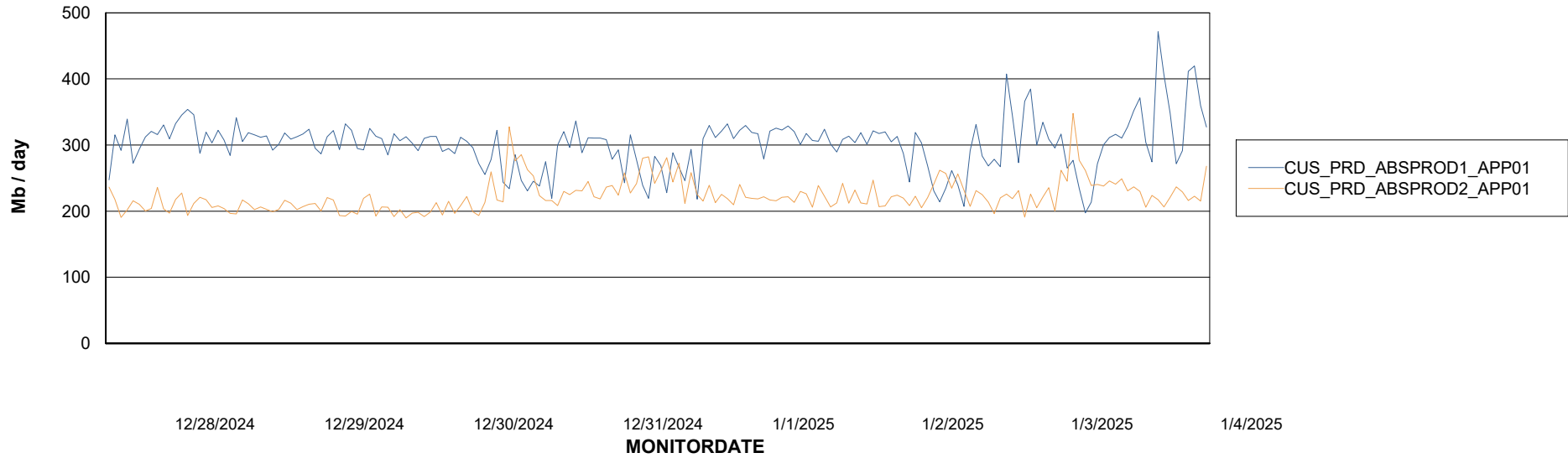
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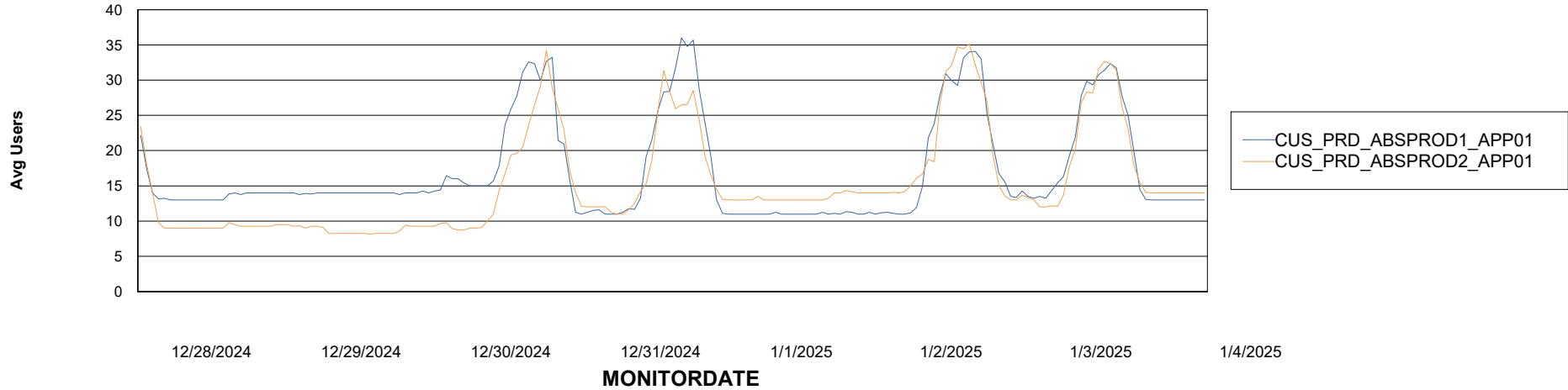


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



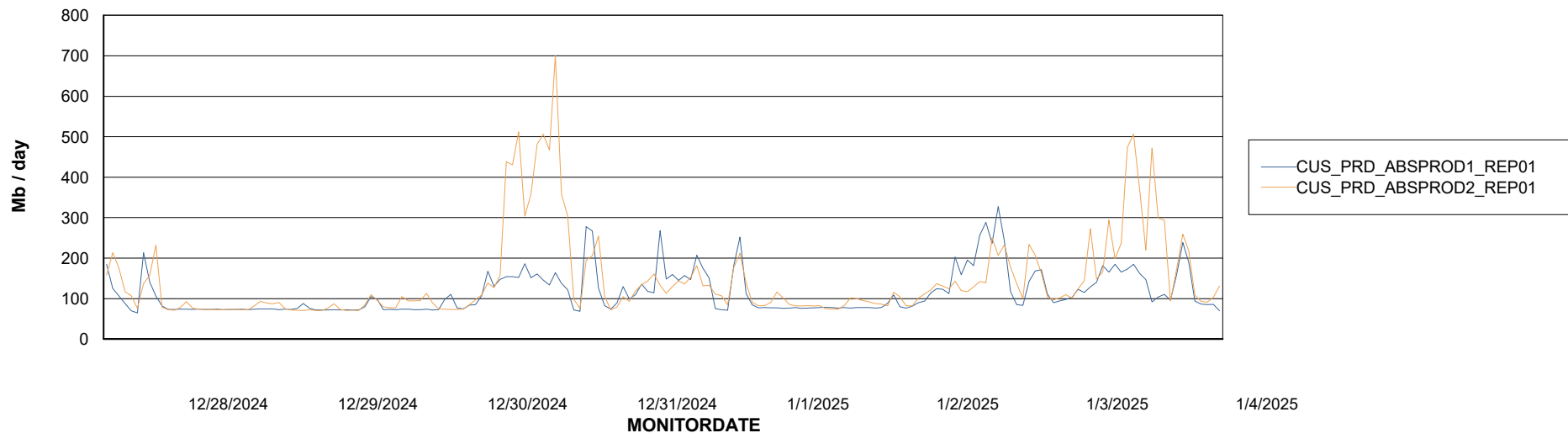
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



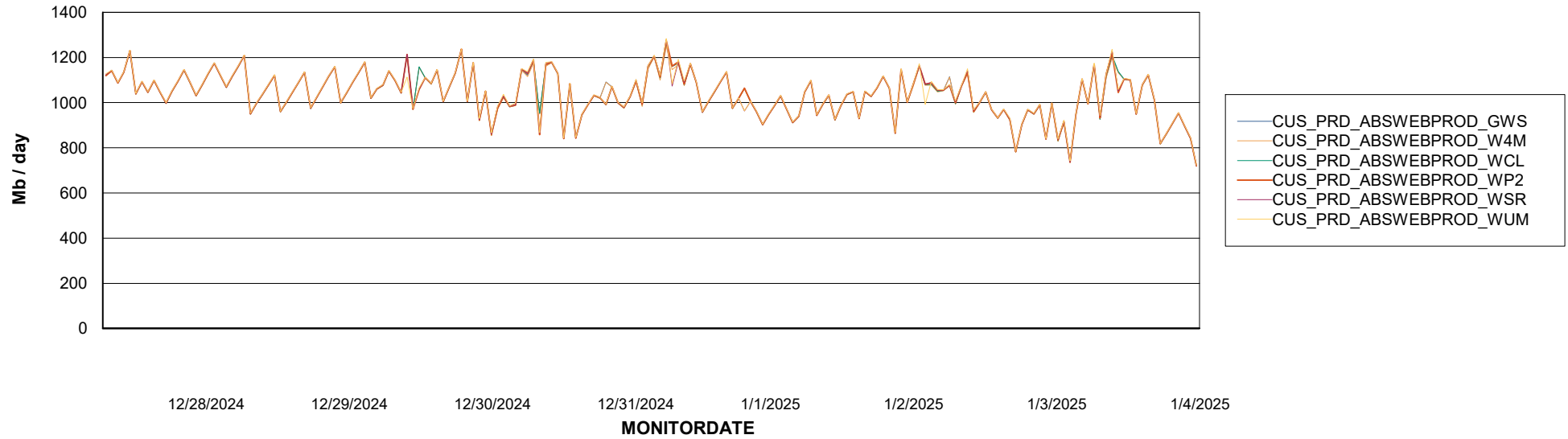
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

