

# Weekly SLA Customer Report

Customer SPI\_Production  
 Database ID 49



Harddisk Usage SPI\_PRD\_SRV2016-SW1

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/28/2024 | 38                        | 79                          | 49                         | 55                        | 100                         | 45                         |
| 12/27/2024 | 38                        | 79                          | 49                         | 55                        | 100                         | 45                         |
| 12/26/2024 | 38                        | 79                          | 49                         | 55                        | 100                         | 45                         |
| 12/25/2024 | 38                        | 79                          | 49                         | 55                        | 100                         | 45                         |
| 12/24/2024 | 38                        | 79                          | 49                         | 55                        | 100                         | 45                         |
| 12/23/2024 | 38                        | 79                          | 49                         | 55                        | 100                         | 45                         |
| 12/22/2024 | 38                        | 79                          | 49                         | 55                        | 100                         | 45                         |

Harddisk Usage SPI\_PRD\_SRV2016-SW2

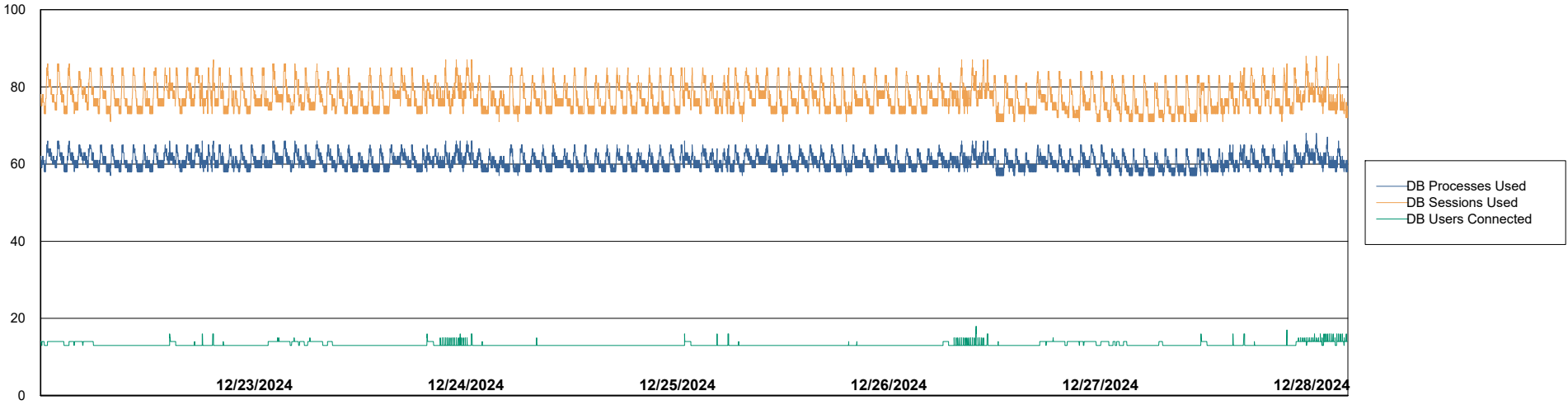
|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/28/2024 | 38                        | 79                          | 49                         | 59                        | 150                         | 62                         |
| 12/27/2024 | 38                        | 79                          | 49                         | 59                        | 150                         | 62                         |
| 12/26/2024 | 38                        | 79                          | 49                         | 59                        | 150                         | 62                         |
| 12/25/2024 | 38                        | 79                          | 49                         | 59                        | 150                         | 62                         |
| 12/24/2024 | 38                        | 79                          | 49                         | 59                        | 150                         | 62                         |
| 12/23/2024 | 38                        | 79                          | 49                         | 59                        | 150                         | 62                         |
| 12/22/2024 | 38                        | 79                          | 49                         | 59                        | 150                         | 62                         |

# Weekly SLA Customer Report

Customer SPI\_Production  
Database ID 49



Database Performance SPI\_PRD\_SRV2016-SW1\_ABS1



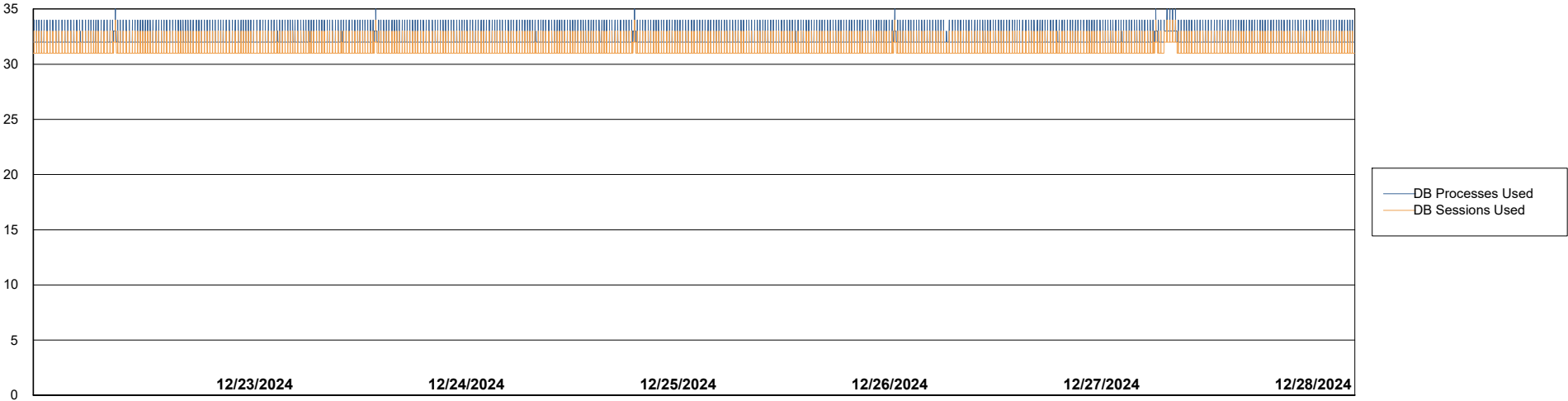
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Customer SPI\_Production  
Database ID 49



Database Performance SPI\_PRD\_SRV2016-SW2\_HSBABS1

DB Processes Max 500



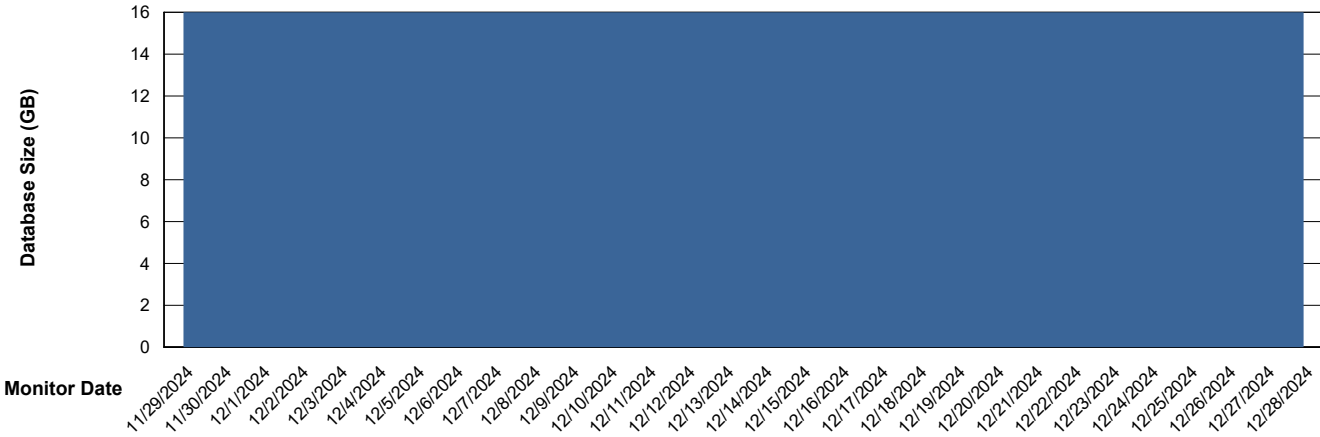
# Weekly SLA Customer Report

Customer SPI\_Production  
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DATABASE SIZE SPI\_PRD\_SRV2016-SW1\_ABS1

## Database growth over last month



Database Tablespace SPI\_PRD\_SRV2016-SW1\_ABS1

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/28/2024 | ABSDATA         | 5             | 3             | 39              |
|            | INDX            | 8             | 5             | 35              |
| 12/27/2024 | ABSDATA         | 5             | 3             | 39              |
|            | INDX            | 8             | 5             | 35              |
| 12/26/2024 | ABSDATA         | 5             | 3             | 39              |
|            | INDX            | 8             | 5             | 35              |
| 12/25/2024 | ABSDATA         | 5             | 3             | 39              |
|            | INDX            | 8             | 5             | 35              |
| 12/24/2024 | ABSDATA         | 5             | 3             | 39              |
|            | INDX            | 8             | 5             | 35              |
| 12/23/2024 | ABSDATA         | 5             | 3             | 39              |
|            | INDX            | 8             | 5             | 35              |
| 12/22/2024 | ABSDATA         | 5             | 3             | 40              |
|            | INDX            | 8             | 5             | 35              |

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Standby Database Health SPI\_Production

### Recovery lag for last 7 days

