

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/28/2024	35	149	97	17	900	746
12/27/2024	35	149	98	19	900	727
12/26/2024	35	149	97	19	900	727
12/25/2024	35	149	97	19	900	727
12/24/2024	35	149	98	19	900	728
12/23/2024	35	149	97	19	900	726
12/22/2024	36	149	96	19	900	727

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	48	89	47
12/27/2024	48	89	47
12/26/2024	48	89	47
12/25/2024	48	89	47
12/24/2024	48	89	47
12/23/2024	48	89	47
12/22/2024	48	89	47

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	60	79	32
12/27/2024	60	79	32
12/26/2024	60	79	32
12/25/2024	60	79	32
12/24/2024	60	79	32
12/23/2024	60	79	32
12/22/2024	60	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	41	79	47
12/27/2024	41	79	47
12/26/2024	41	79	47
12/25/2024	41	79	47
12/24/2024	41	79	47
12/23/2024	41	79	47
12/22/2024	41	79	47

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	40	149	89
12/27/2024	40	149	89
12/26/2024	40	149	89
12/25/2024	40	149	89
12/24/2024	40	149	89
12/23/2024	40	149	89
12/22/2024	40	149	89

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/28/2024	36	149	96	20	1,843	1,469
12/27/2024	36	149	96	21	1,843	1,463
12/26/2024	36	149	96	21	1,843	1,460
12/25/2024	36	149	96	20	1,843	1,476
12/24/2024	36	149	96	19	1,843	1,484
12/23/2024	36	149	96	20	1,843	1,474
12/22/2024	36	149	96	21	1,843	1,462

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/28/2024	59	199	81	22	1,843	1,433	63	500	186
12/27/2024	59	199	81	22	1,843	1,432	68	500	161
12/26/2024	59	199	81	23	1,843	1,427	68	500	161
12/25/2024	59	199	81	22	1,843	1,431	68	500	161
12/24/2024	59	199	81	22	1,843	1,439	68	500	160
12/23/2024	59	199	81	22	1,843	1,436	68	500	159
12/22/2024	59	199	81	22	1,843	1,428	68	500	160

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	55	79	36
12/27/2024	55	79	36
12/26/2024	55	79	36
12/25/2024	55	79	36
12/24/2024	55	79	36
12/23/2024	55	79	36
12/22/2024	55	79	36

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	59	79	33
12/27/2024	59	79	33
12/26/2024	58	79	33
12/25/2024	58	79	33
12/24/2024	58	79	33
12/23/2024	58	79	33
12/22/2024	58	79	33

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	36	149	96
12/27/2024	36	149	96
12/26/2024	36	149	96
12/25/2024	36	149	96
12/24/2024	36	149	96
12/23/2024	36	149	96
12/22/2024	36	149	96

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Harddisk Usage JSG_PRD_WORF

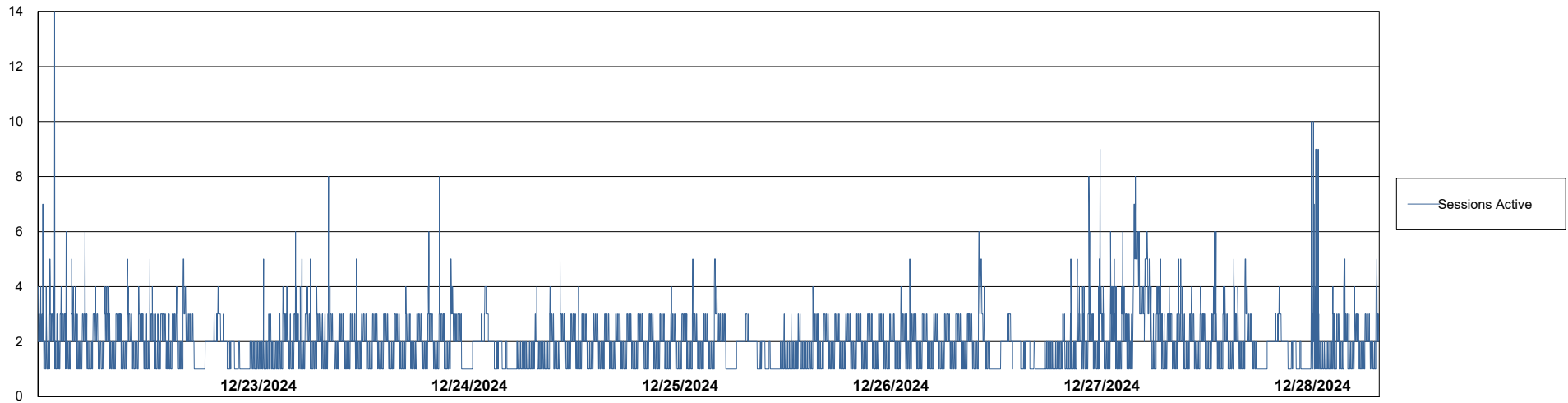
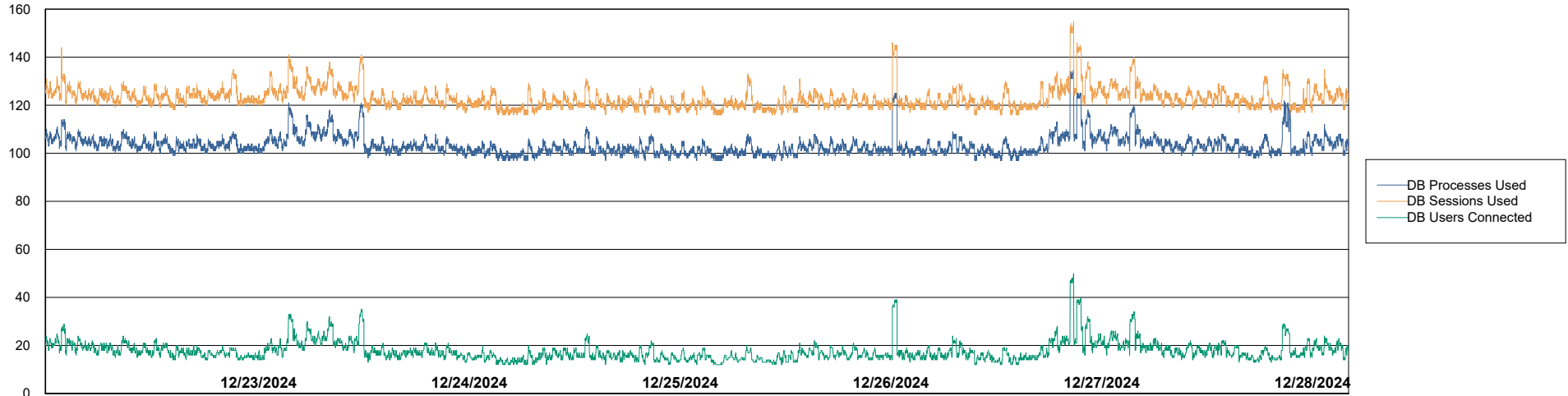
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	52	149	71
12/27/2024	52	149	71
12/26/2024	52	149	71
12/25/2024	52	149	71
12/24/2024	52	149	71
12/23/2024	52	149	71
12/22/2024	52	149	71

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_BASHIR_DB_ABS1



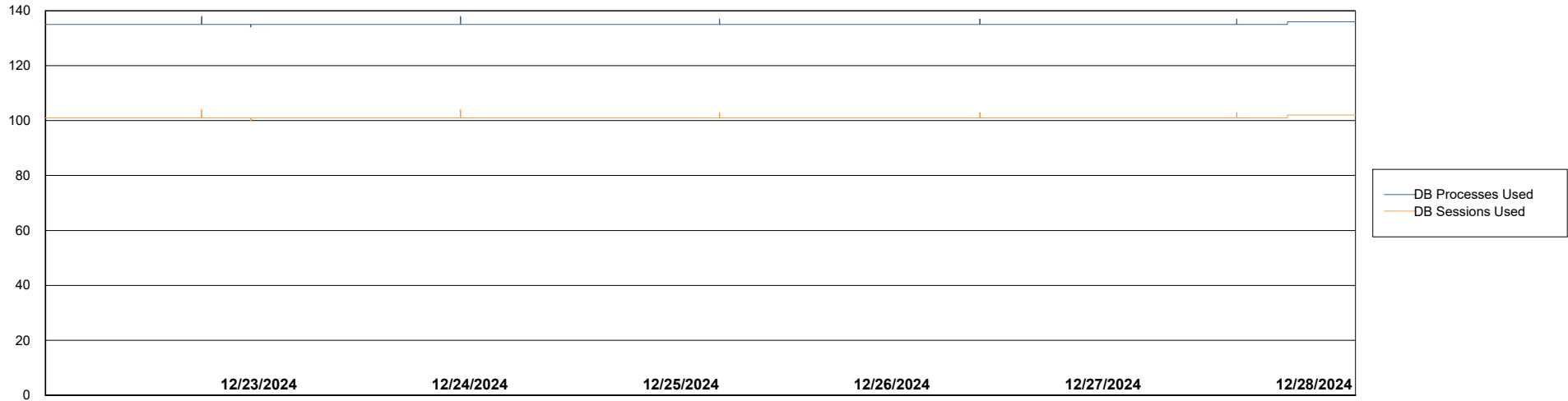
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 4
DB Processes Max 0
DB Processes Max 1,000

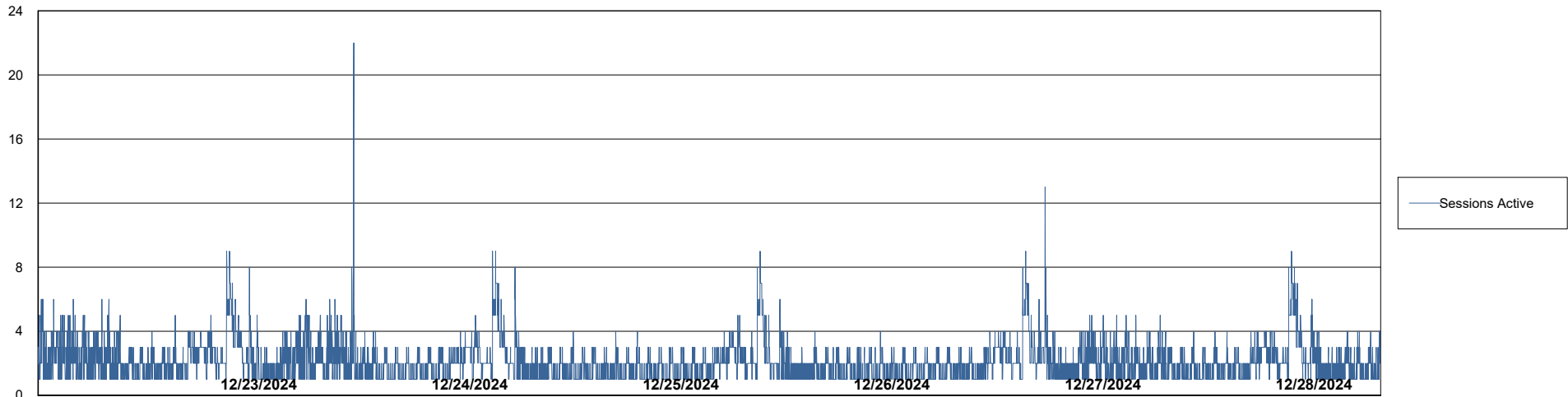
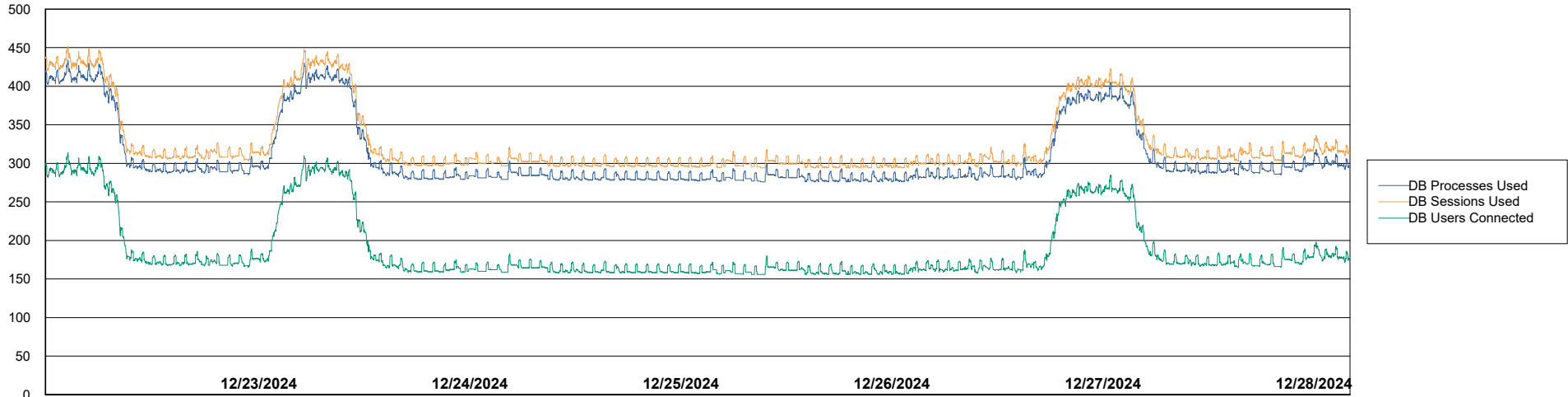


Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



Database Performance JSG_PRD_RIKER_DB_HSBABS1



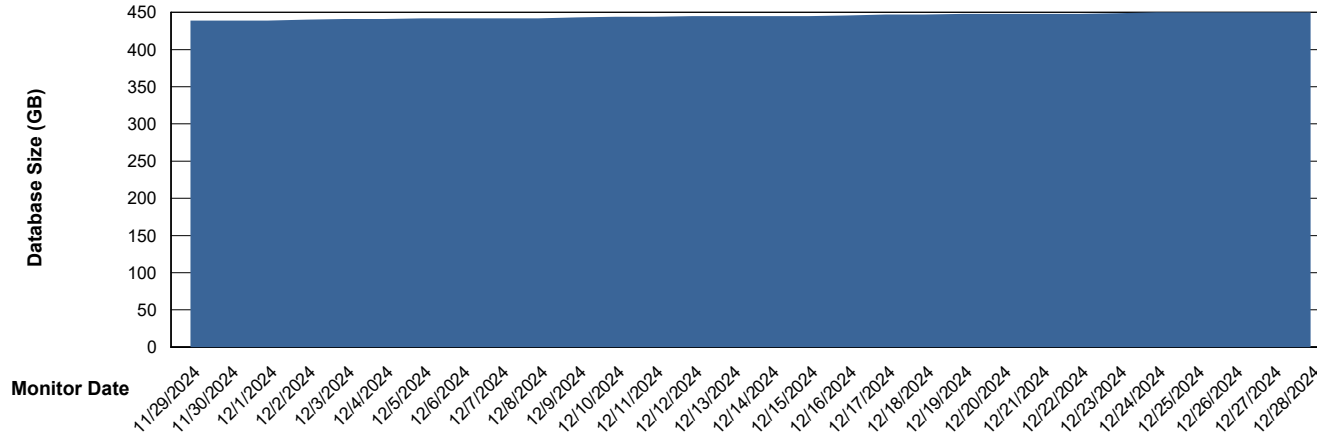
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



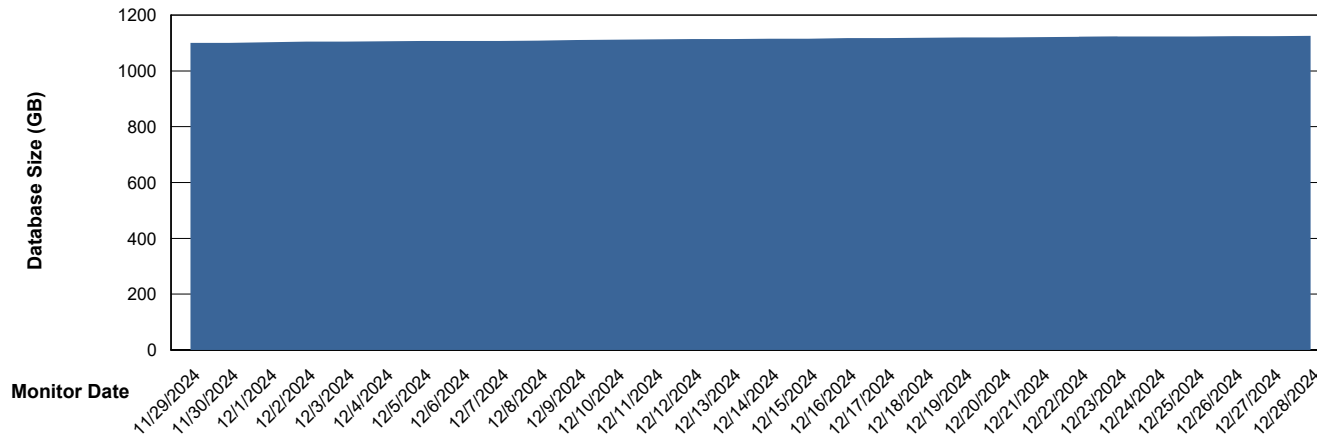
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/28/2024	ABSDATA	224	193	14
	INDX	310	253	18
12/27/2024	ABSDATA	224	193	14
	INDX	310	253	18
12/26/2024	ABSDATA	224	193	14
	INDX	310	253	18
12/25/2024	ABSDATA	224	193	14
	INDX	310	253	18
12/24/2024	ABSDATA	224	192	14
	INDX	310	253	18
12/23/2024	ABSDATA	224	192	14
	INDX	310	253	19
12/22/2024	ABSDATA	224	192	14
	INDX	310	252	19

Weekly SLA Customer Report

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 Database ID 102



Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/28/2024	ABSDATA	1,248	1,053	16
	INDX	63	52	17
12/27/2024	ABSDATA	1,248	1,053	16
	INDX	63	52	17
12/26/2024	ABSDATA	1,248	1,052	16
	INDX	63	52	17
12/25/2024	ABSDATA	1,248	1,052	16
	INDX	63	52	17
12/24/2024	ABSDATA	1,248	1,052	16
	INDX	63	52	17
12/23/2024	ABSDATA	1,248	1,051	16
	INDX	63	52	17
12/22/2024	ABSDATA	1,248	1,050	16
	INDX	63	52	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 23/12/2024	Tue 24/12/2024	Wed 25/12/2024	Thu 26/12/2024	Fri 27/12/2024	Sat 28/12/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
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Thu, 26-12-2024	None
Sat, 28-12-2024	None
Sun, 22-12-2024	None
Wed, 25-12-2024	None
Fri, 27-12-2024	None
Tue, 24-12-2024	None
Mon, 23-12-2024	None
Tue, 24-12-2024	None
Thu, 26-12-2024	None
Mon, 23-12-2024	None
Sat, 28-12-2024	None
Sun, 22-12-2024	None
Wed, 25-12-2024	None
Fri, 27-12-2024	None

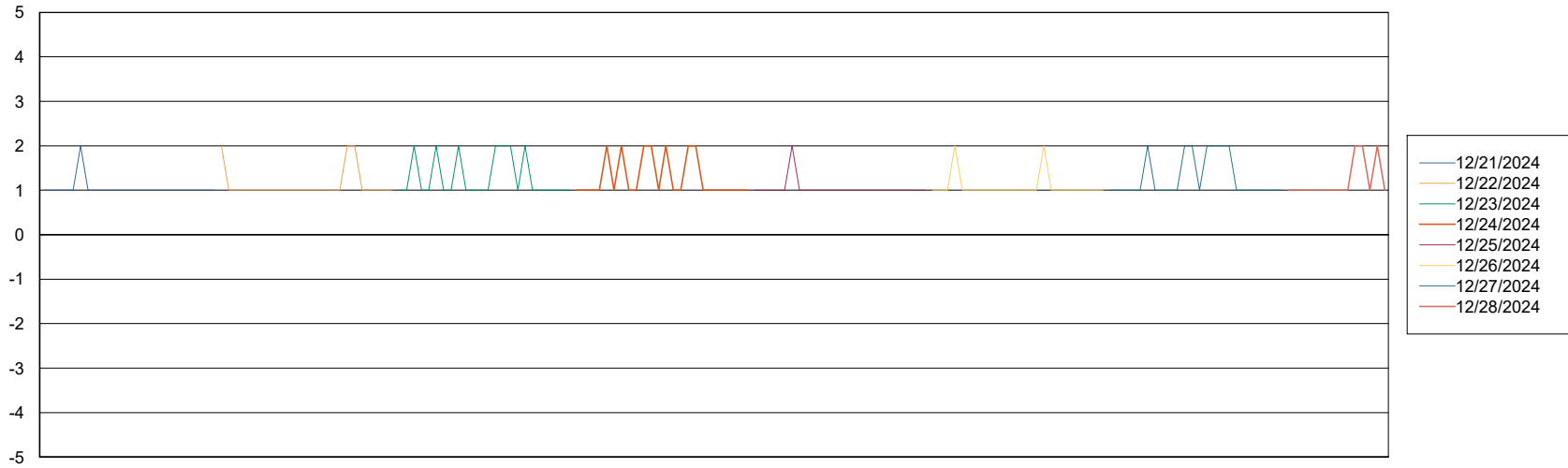
Weekly SLA Customer Report

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Database ID 102



Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



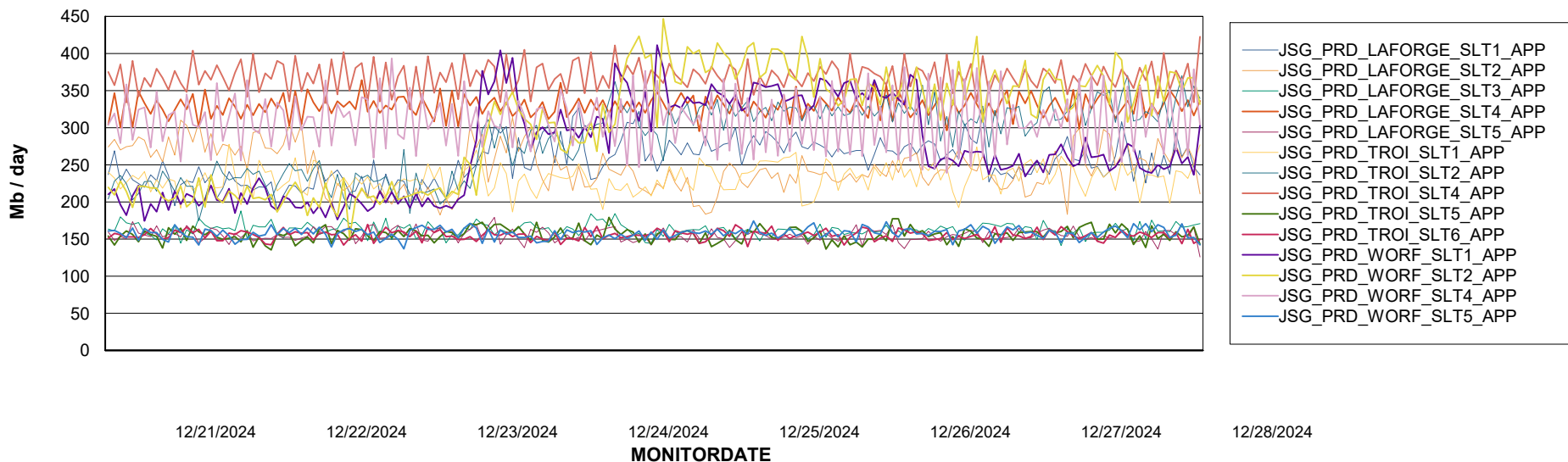
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102

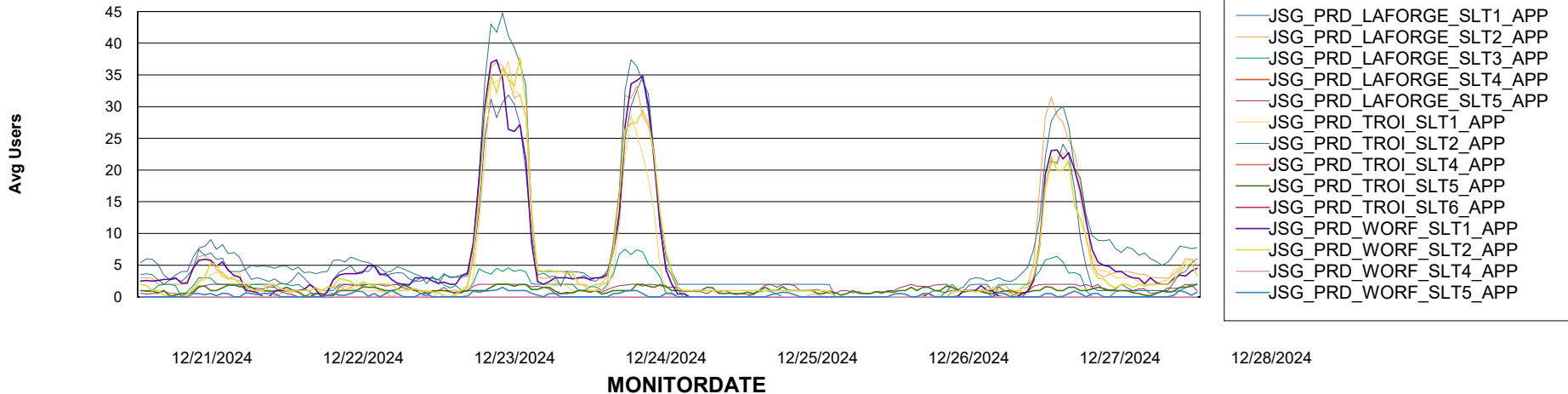


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



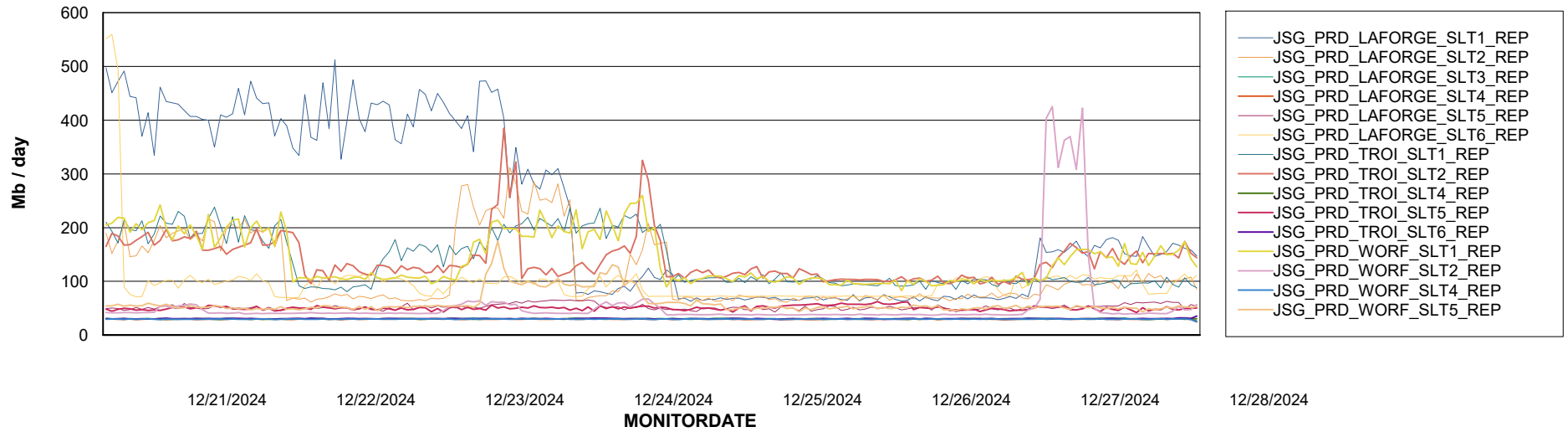
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



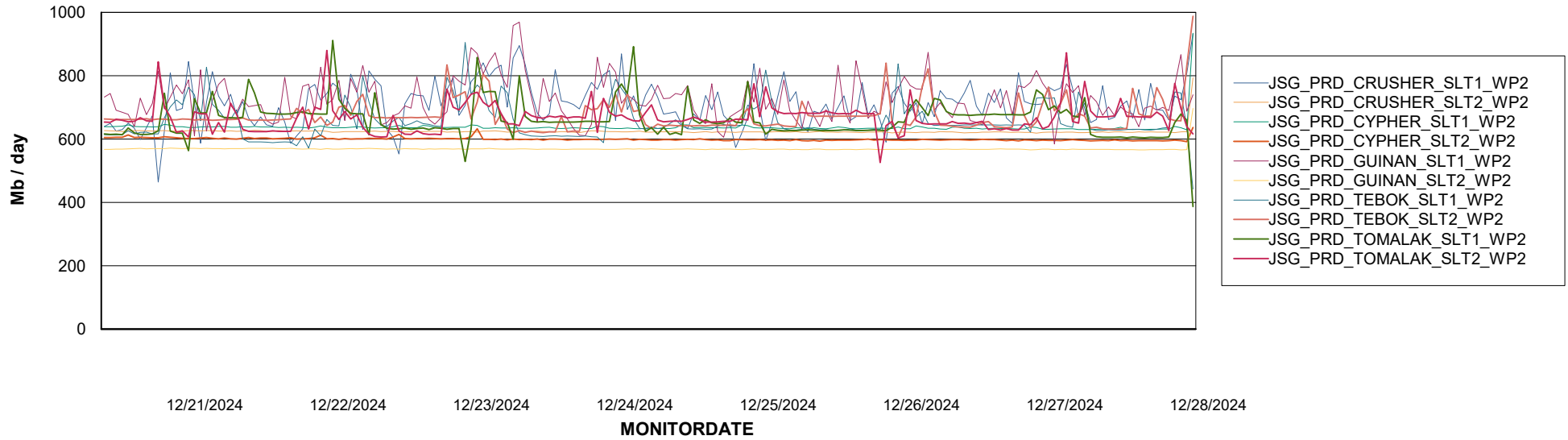
Weekly SLA Customer Report

Customer JSG_Production (24/7)
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component

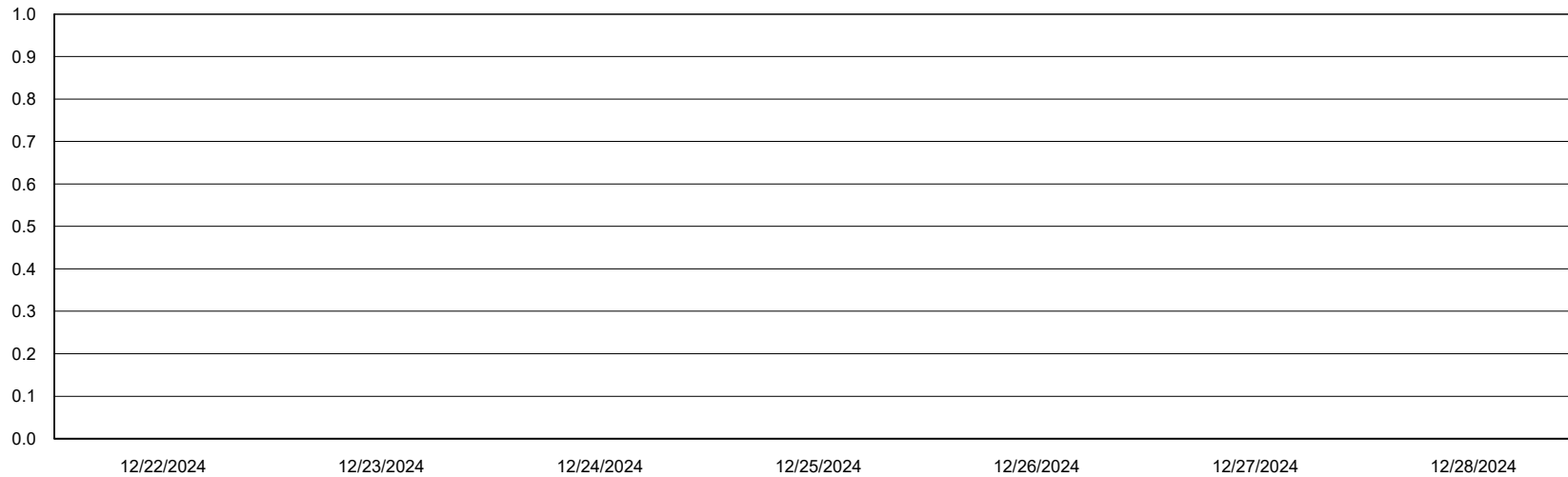


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Database ID 102



Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP