

Weekly SLA Customer Report

Customer ECL_Production
 Database ID 156



Harddisk Usage ECL_PRD_ECLABS

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/28/2024 | 46 | 199 | 107 | 67 | 500 | 166 |
| 12/27/2024 | 46 | 199 | 107 | 67 | 500 | 166 |
| 12/26/2024 | 46 | 199 | 107 | 67 | 500 | 166 |
| 12/25/2024 | 46 | 199 | 107 | 67 | 500 | 167 |
| 12/24/2024 | 46 | 199 | 107 | 67 | 500 | 167 |
| 12/23/2024 | 46 | 199 | 107 | 67 | 500 | 167 |
| 12/22/2024 | 46 | 199 | 107 | 67 | 500 | 167 |

Harddisk Usage ECL_PRD_ECLABS-TEST

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/28/2024 | 65 | 199 | 69 | 55 | 500 | 226 |
| 12/27/2024 | 65 | 199 | 69 | 55 | 500 | 227 |
| 12/26/2024 | 65 | 199 | 69 | 55 | 500 | 227 |
| 12/25/2024 | 65 | 199 | 69 | 55 | 500 | 227 |
| 12/24/2024 | 65 | 199 | 69 | 54 | 500 | 228 |
| 12/23/2024 | 65 | 199 | 69 | 54 | 500 | 228 |
| 12/22/2024 | 65 | 199 | 69 | 55 | 500 | 227 |

Weekly SLA Customer Report

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Database ID 156



Harddisk Usage ECL_PRD_ECLABS-WEB

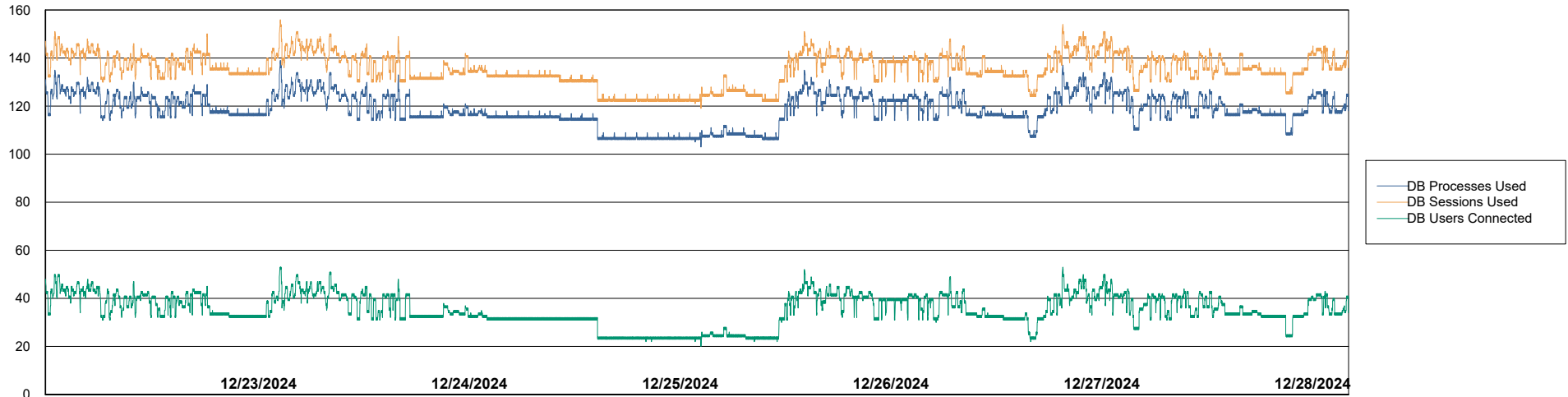
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 12/28/2024 | 37 | 99 | 63 |
| 12/27/2024 | 37 | 99 | 63 |
| 12/26/2024 | 37 | 99 | 63 |
| 12/25/2024 | 37 | 99 | 63 |
| 12/24/2024 | 37 | 99 | 63 |
| 12/23/2024 | 37 | 99 | 63 |
| 12/22/2024 | 37 | 99 | 63 |

Weekly SLA Customer Report

Customer ECL_Production
Database ID 156



Database Performance ECL_PRD_ECLABS_ABS1



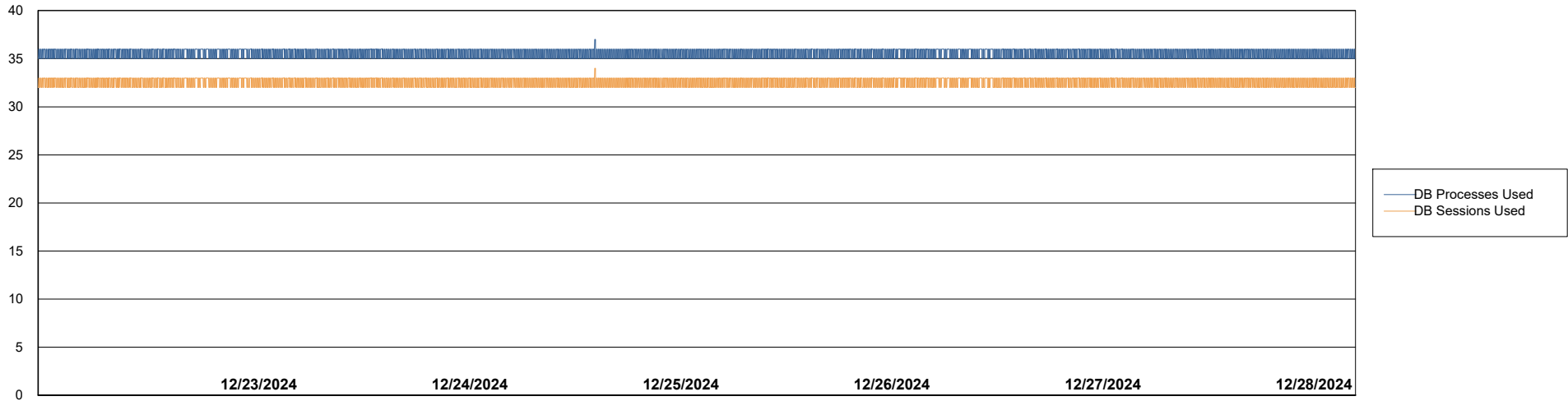
Weekly SLA Customer Report

Customer ECL_Production
Database ID 156



Database Performance ECL_PRD_ECLABS-TEST_HSBABS1

DB Processes Max 1,000



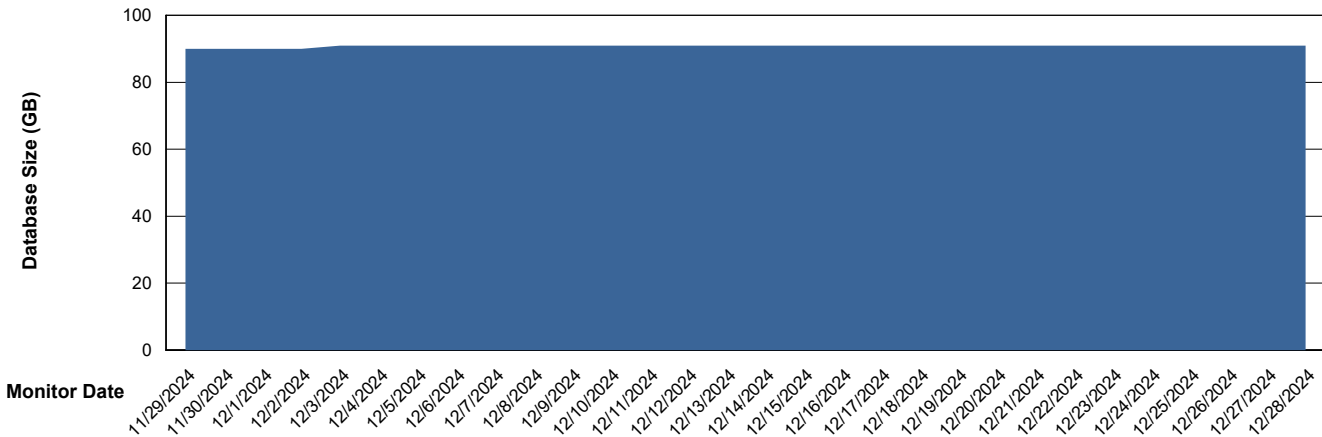
Weekly SLA Customer Report

Customer ECL_Production
 Database ID 156



DATABASE SIZE ECL_PRD_ECLABS_ABS1

Database growth over last month



Database Tablespace ECL_PRD_ECLABS_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/28/2024 | ABSDATA | 81 | 65 | 19 |
| | INDX | 10 | 8 | 25 |
| 12/27/2024 | ABSDATA | 81 | 65 | 19 |
| | INDX | 10 | 8 | 25 |
| 12/26/2024 | ABSDATA | 81 | 65 | 19 |
| | INDX | 10 | 8 | 25 |
| 12/25/2024 | ABSDATA | 81 | 65 | 19 |
| | INDX | 10 | 8 | 25 |
| 12/24/2024 | ABSDATA | 81 | 65 | 19 |
| | INDX | 10 | 8 | 25 |
| 12/23/2024 | ABSDATA | 81 | 65 | 19 |
| | INDX | 10 | 7 | 25 |
| 12/22/2024 | ABSDATA | 81 | 65 | 19 |
| | INDX | 10 | 7 | 25 |

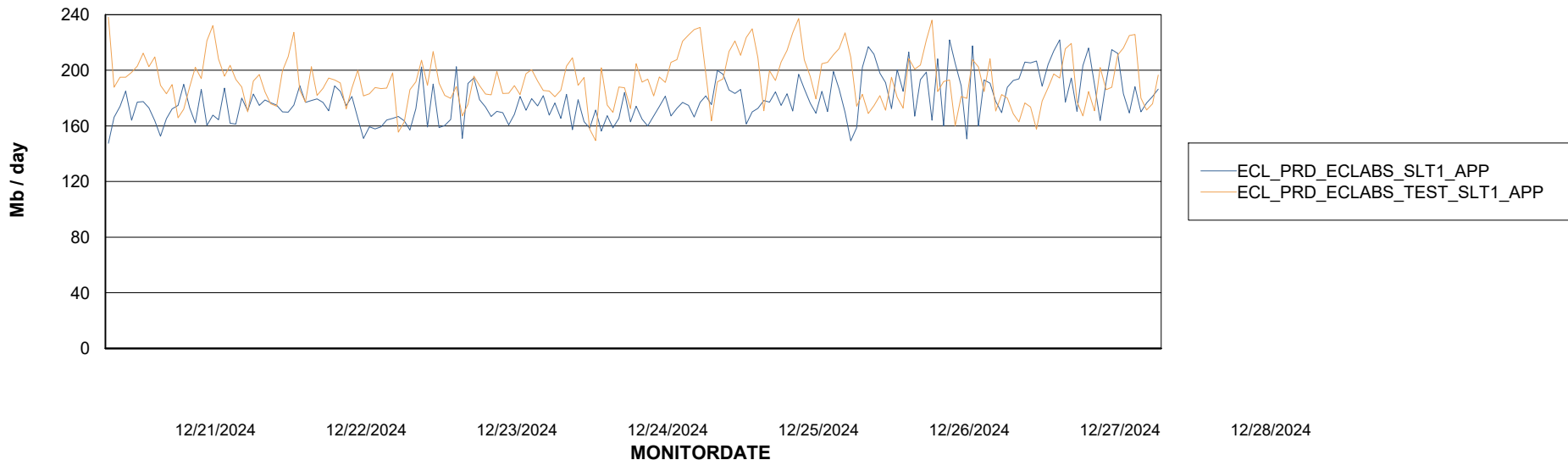
Weekly SLA Customer Report

Customer ECL_Production
Database ID 156

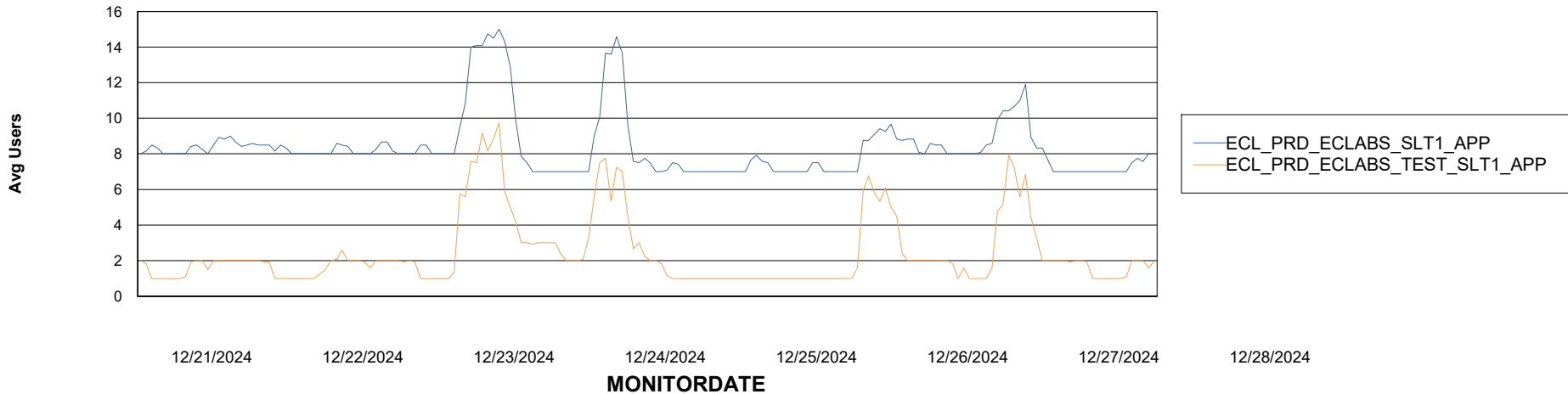


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



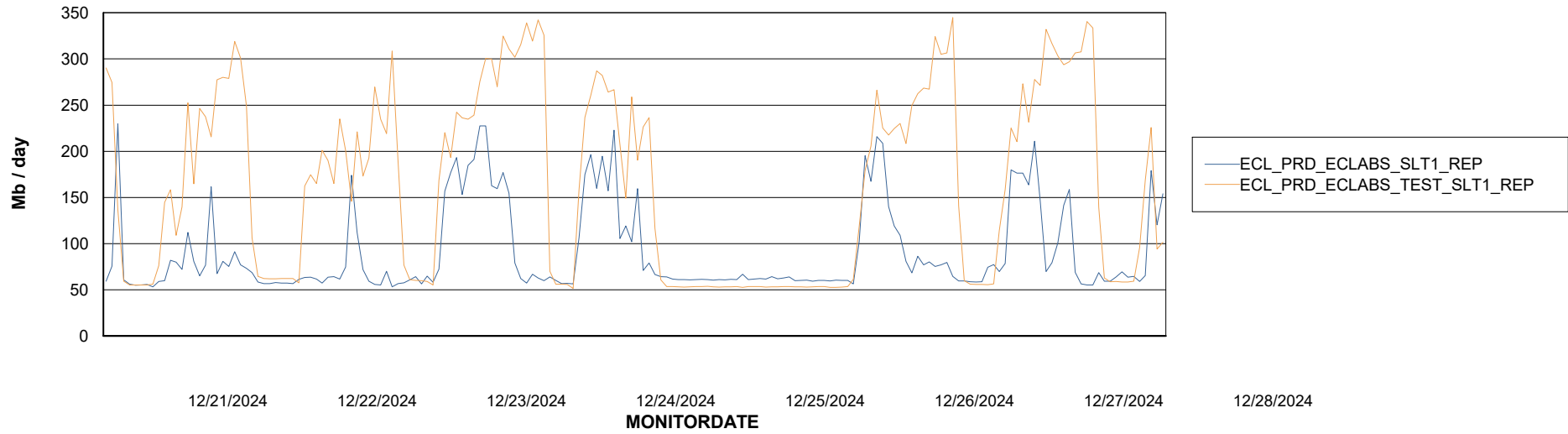
Weekly SLA Customer Report

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Database ID 156



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



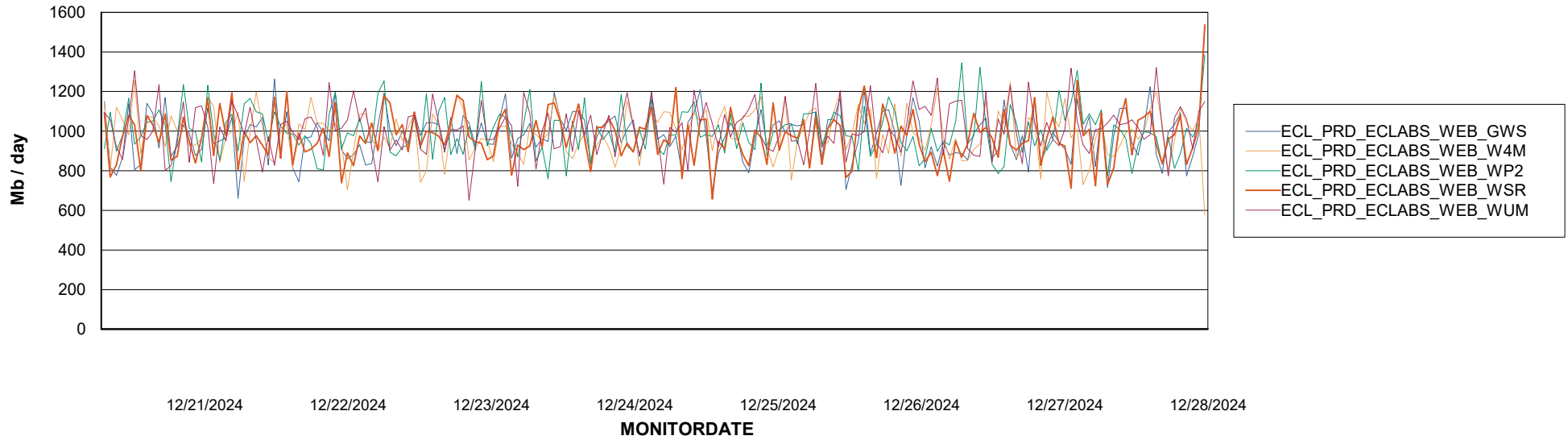
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

