

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/28/2024	65	199	71	15	1,300	1,104	84	1,000	164
12/27/2024	65	199	71	18	1,300	1,070	82	1,000	183
12/26/2024	65	199	71	18	1,300	1,071	82	1,000	180
12/25/2024	65	199	71	17	1,300	1,076	83	1,000	165
12/24/2024	65	199	71	17	1,300	1,080	83	1,000	170
12/23/2024	65	199	70	17	1,300	1,077	82	1,000	179
12/22/2024	65	199	70	18	1,300	1,071	84	1,000	161

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/28/2024	60	199	81	19	1,200	969
12/27/2024	59	199	81	20	1,200	964
12/26/2024	60	199	80	20	1,200	966
12/25/2024	60	199	80	19	1,200	968
12/24/2024	60	199	81	19	1,200	973
12/23/2024	59	199	81	19	1,200	970
12/22/2024	60	199	81	20	1,200	964

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## Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	51	299	146
12/27/2024	51	299	145
12/26/2024	52	299	145
12/25/2024	52	299	145
12/24/2024	52	299	145
12/23/2024	52	299	144
12/22/2024	52	299	144

## Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	54	299	138
12/27/2024	54	299	137
12/26/2024	54	299	137
12/25/2024	54	299	137
12/24/2024	54	299	137
12/23/2024	54	299	137
12/22/2024	54	299	137

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

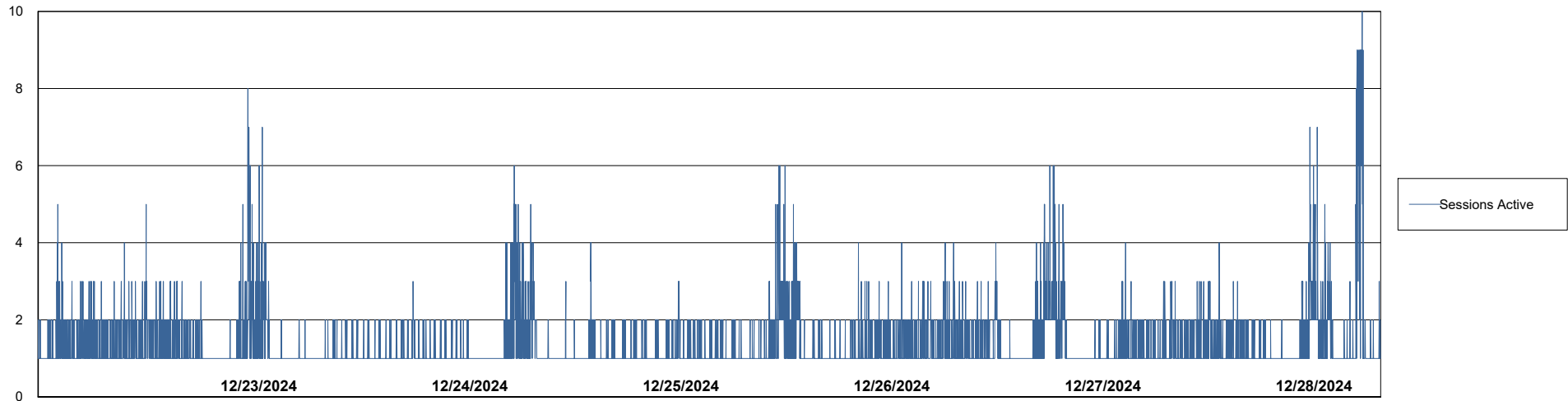
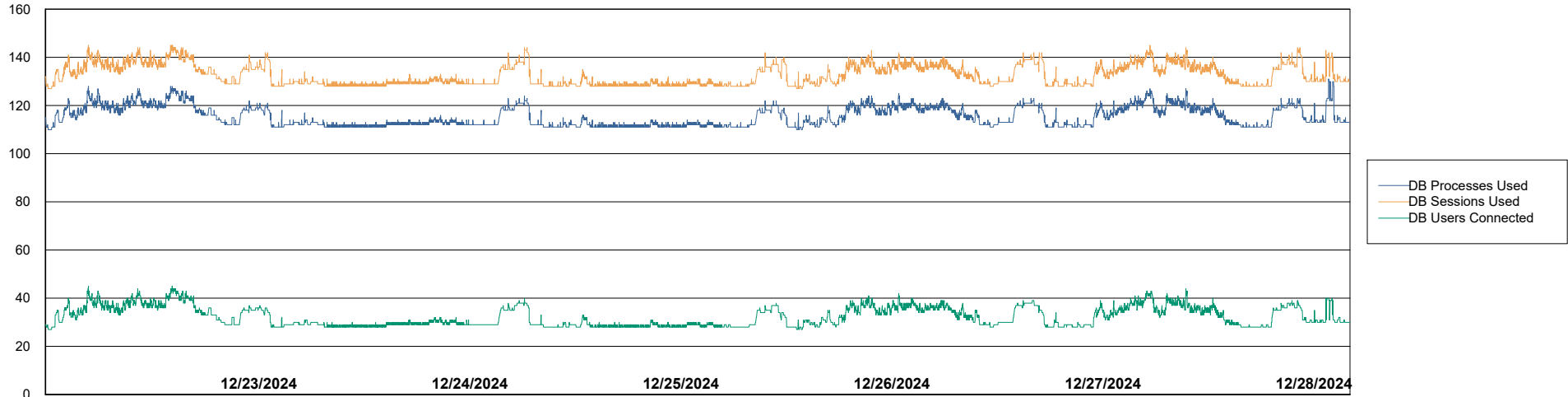
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/28/2024	88	199	25
12/27/2024	88	199	25
12/26/2024	88	199	25
12/25/2024	88	199	25
12/24/2024	88	199	25
12/23/2024	88	199	25
12/22/2024	88	199	25

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## Database Performance CUS\_PRD\_ABSDB1\_ABS1



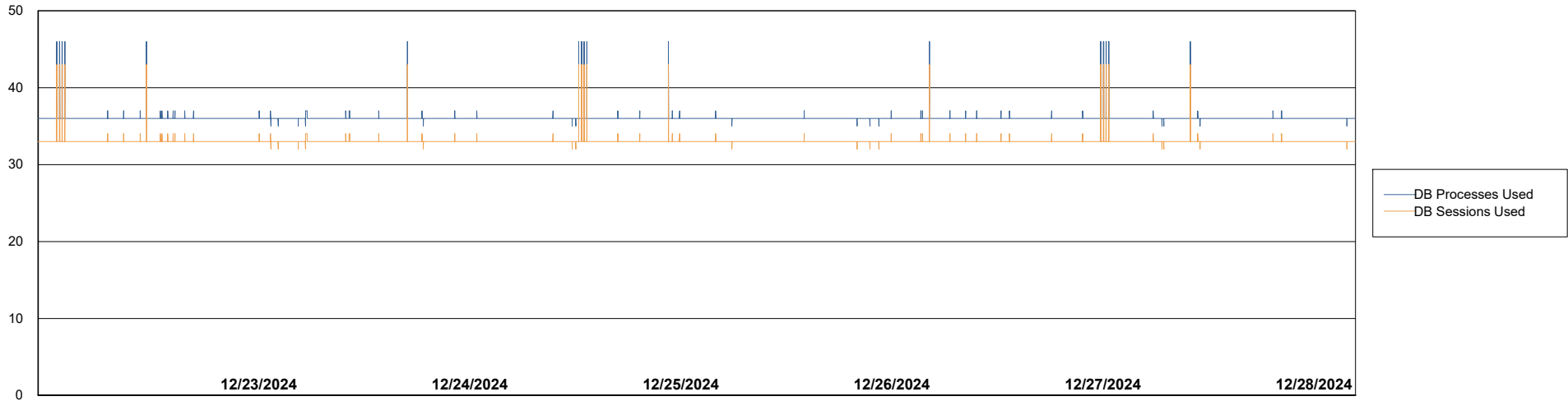
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Database Performance CUS\_PRD\_ABSDB2\_HSBABS1

DB Processes Max 1,000



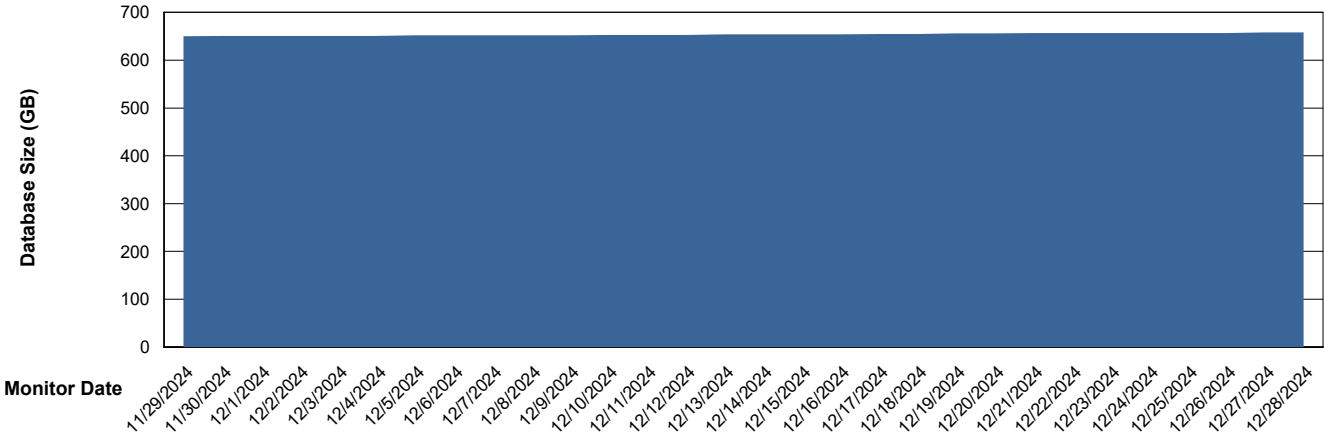
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DATABASE SIZE CUS\_PRD\_ABSDB1\_ABS1

## Database growth over last month



Database Tablespace CUS\_PRD\_ABSDB1\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/28/2024	ABSDATA	298	243	19
	INDX	480	400	17
12/27/2024	ABSDATA	298	242	19
	INDX	480	399	17
12/26/2024	ABSDATA	298	242	19
	INDX	480	399	17
12/25/2024	ABSDATA	298	242	19
	INDX	480	399	17
12/24/2024	ABSDATA	298	242	19
	INDX	480	399	17
12/23/2024	ABSDATA	298	242	19
	INDX	480	399	17
12/22/2024	ABSDATA	298	242	19
	INDX	480	399	17

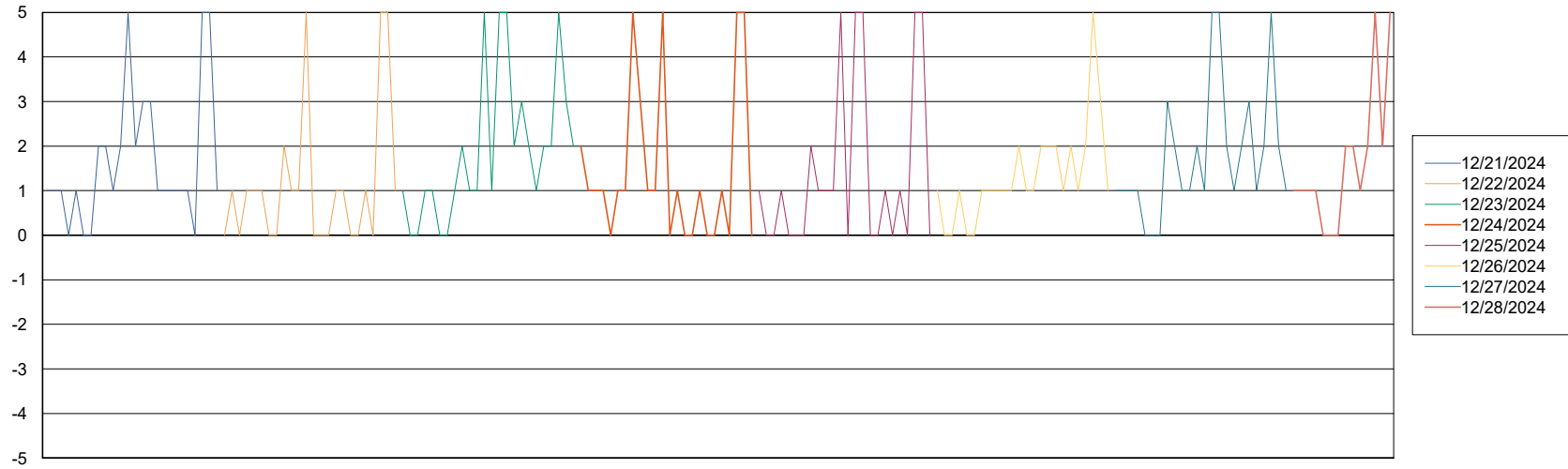
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



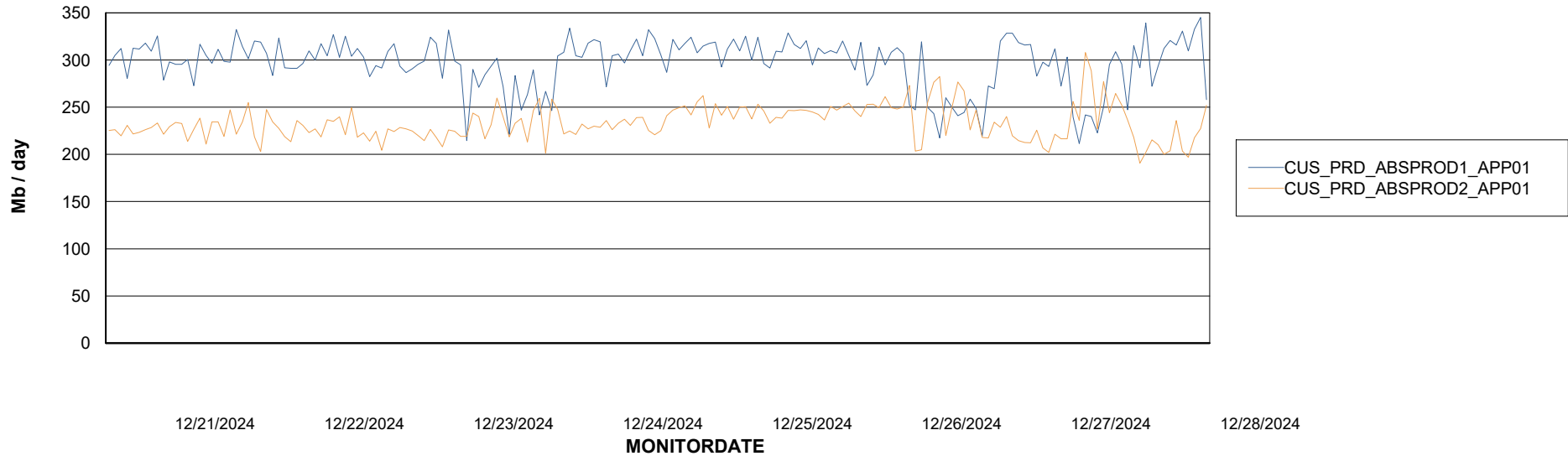
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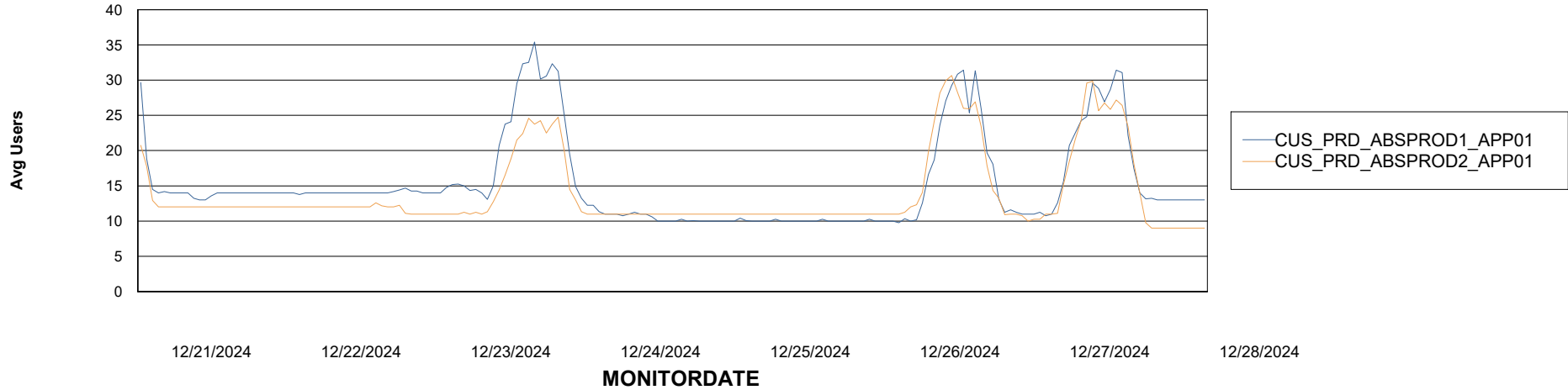


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



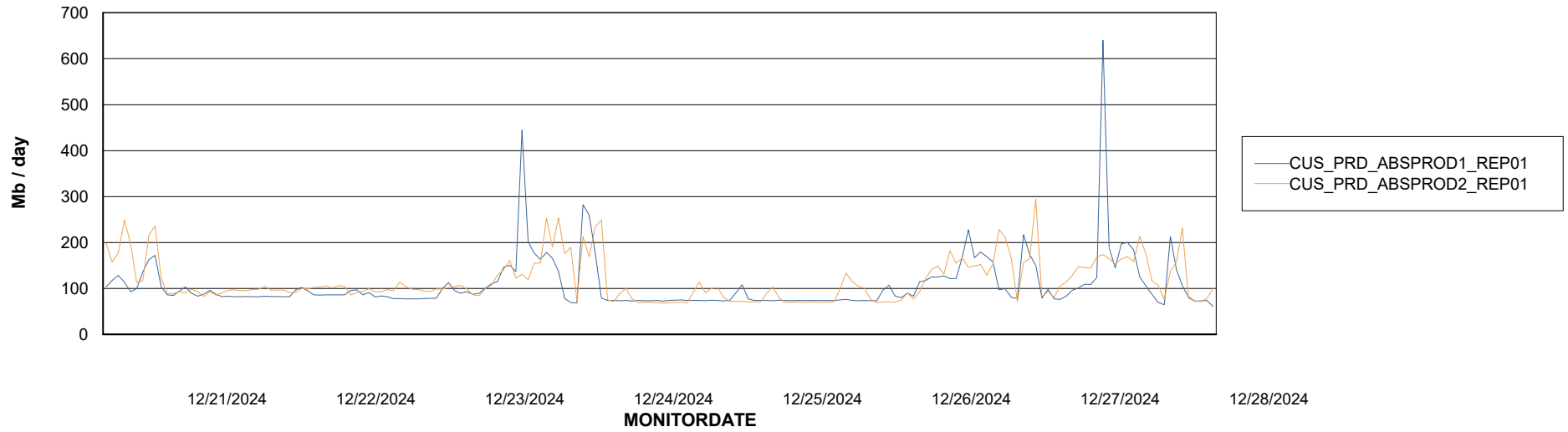
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



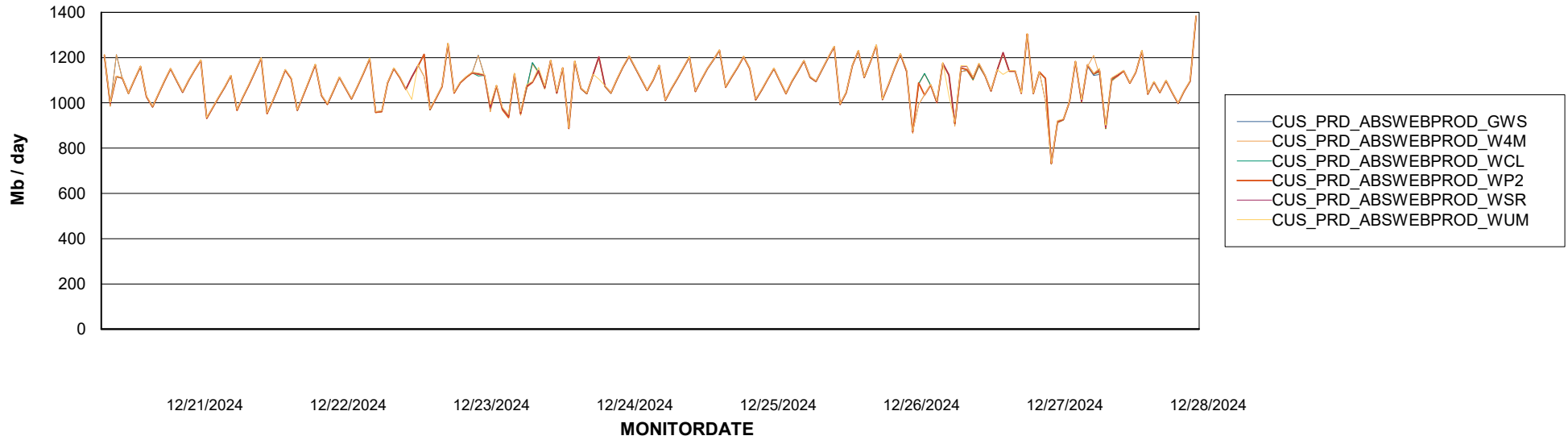
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

