

Weekly SLA Customer Report

Customer LSS_CHINA_Production
 Database ID 202



Harddisk Usage LSS_CHINA_PRD_LIAZCNABSAPPL1

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/21/2024 | 25 | 127 | 95 | 73 | 64 | 17 |
| 12/20/2024 | 25 | 127 | 95 | 73 | 64 | 17 |
| 12/19/2024 | 25 | 127 | 95 | 73 | 64 | 17 |
| 12/18/2024 | 25 | 127 | 95 | 73 | 64 | 17 |
| 12/17/2024 | 25 | 127 | 95 | 73 | 64 | 17 |
| 12/16/2024 | 25 | 127 | 95 | 73 | 64 | 17 |
| 12/15/2024 | 25 | 127 | 95 | 73 | 64 | 17 |

Harddisk Usage LSS_CHINA_PRD_LIAZCNABSAPPL2

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12/21/2024 | 63 | 127 | 47 | 92 | 64 | 5 |
| 12/20/2024 | 63 | 127 | 47 | 92 | 64 | 5 |
| 12/19/2024 | 63 | 127 | 47 | 92 | 64 | 5 |
| 12/18/2024 | 63 | 127 | 47 | 92 | 64 | 5 |
| 12/17/2024 | 63 | 127 | 47 | 92 | 64 | 5 |
| 12/16/2024 | 63 | 127 | 47 | 92 | 64 | 5 |
| 12/15/2024 | 63 | 127 | 47 | 92 | 64 | 5 |

Weekly SLA Customer Report

Customer LSS_CHINA_Production
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Harddisk Usage LSS_CHINA_PRD_liazcne2VMProdABSSoluteDB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 12/21/2024 | 76 | 63 | 15 | 69 | 0 | 0 | 57 | 49 | 20 | 32 |
| 12/20/2024 | 76 | 63 | 15 | 69 | 0 | 0 | 57 | 49 | 20 | 32 |
| 12/19/2024 | 76 | 63 | 15 | 69 | 0 | 0 | 58 | 49 | 20 | 32 |
| 12/18/2024 | 76 | 63 | 15 | 69 | 0 | 0 | 58 | 49 | 20 | 32 |
| 12/17/2024 | 76 | 63 | 15 | 69 | 0 | 0 | 58 | 49 | 20 | 32 |
| 12/16/2024 | 76 | 63 | 15 | 69 | 0 | 0 | 58 | 49 | 20 | 32 |
| 12/15/2024 | 76 | 63 | 15 | 69 | 0 | 0 | 58 | 49 | 20 | 32 |

Harddisk Usage LSS_CHINA_PRD_liazcne2VMProdABSSoluteDB2

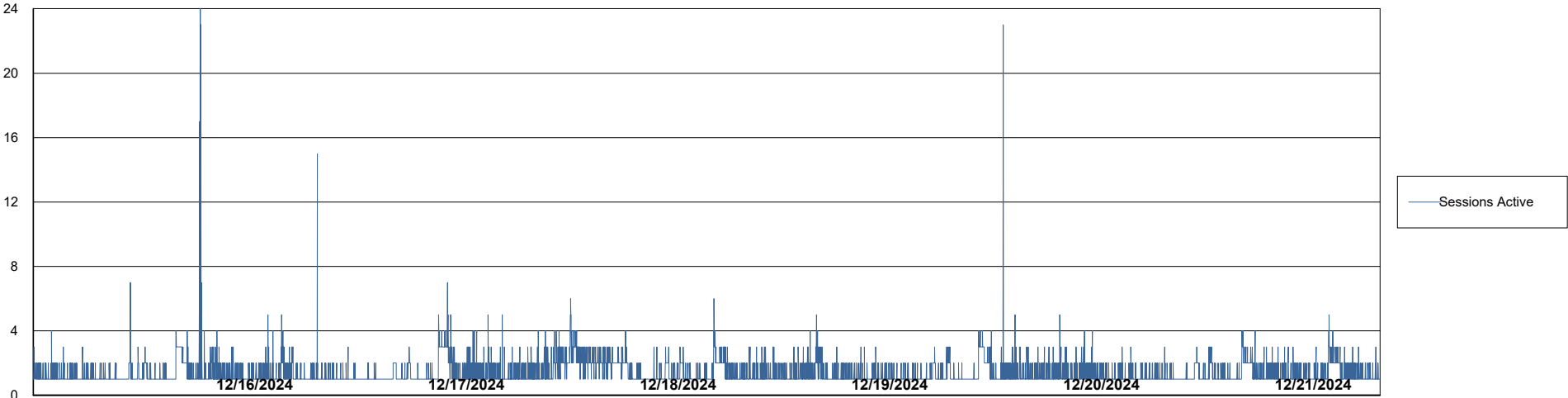
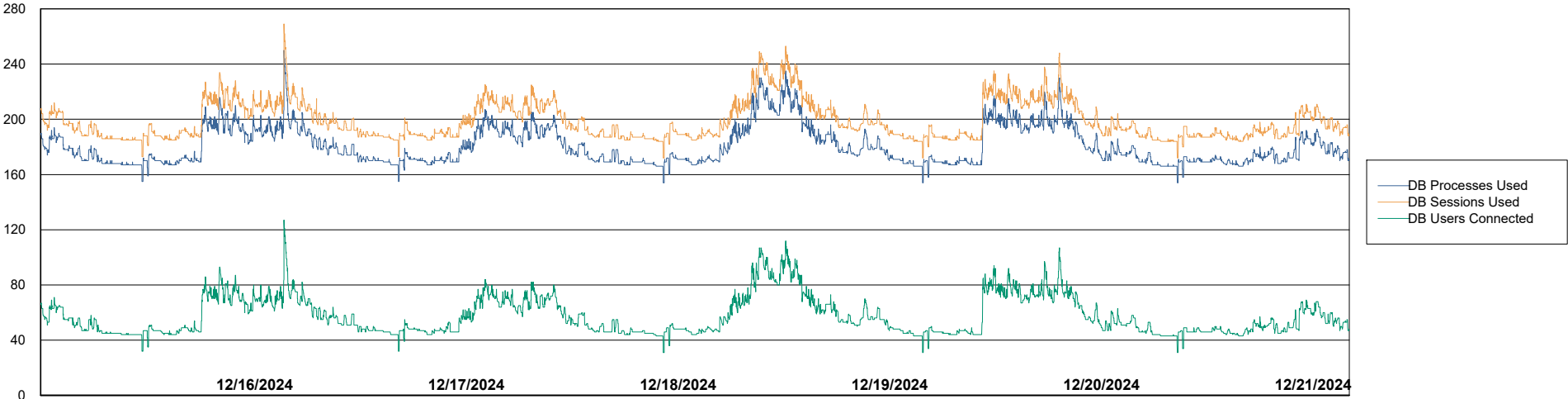
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02 (%) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|
| 12/21/2024 | 88 | 63 | 7 | 69 | 0 | 0 | 64 | 49 | 17 | 35 |
| 12/20/2024 | 88 | 63 | 7 | 69 | 0 | 0 | 64 | 49 | 17 | 35 |
| 12/19/2024 | 88 | 63 | 7 | 69 | 0 | 0 | 64 | 49 | 17 | 35 |
| 12/18/2024 | 88 | 63 | 7 | 69 | 0 | 0 | 64 | 49 | 17 | 35 |
| 12/17/2024 | 88 | 63 | 7 | 69 | 0 | 0 | 64 | 49 | 17 | 35 |
| 12/16/2024 | 88 | 63 | 7 | 69 | 0 | 0 | 64 | 49 | 17 | 35 |
| 12/15/2024 | 88 | 63 | 7 | 69 | 0 | 0 | 64 | 49 | 17 | 35 |

Weekly SLA Customer Report

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Database Performance LSS_CHINA_PRD_liazcne2VMPProdABSSoluteDB1_ABS1



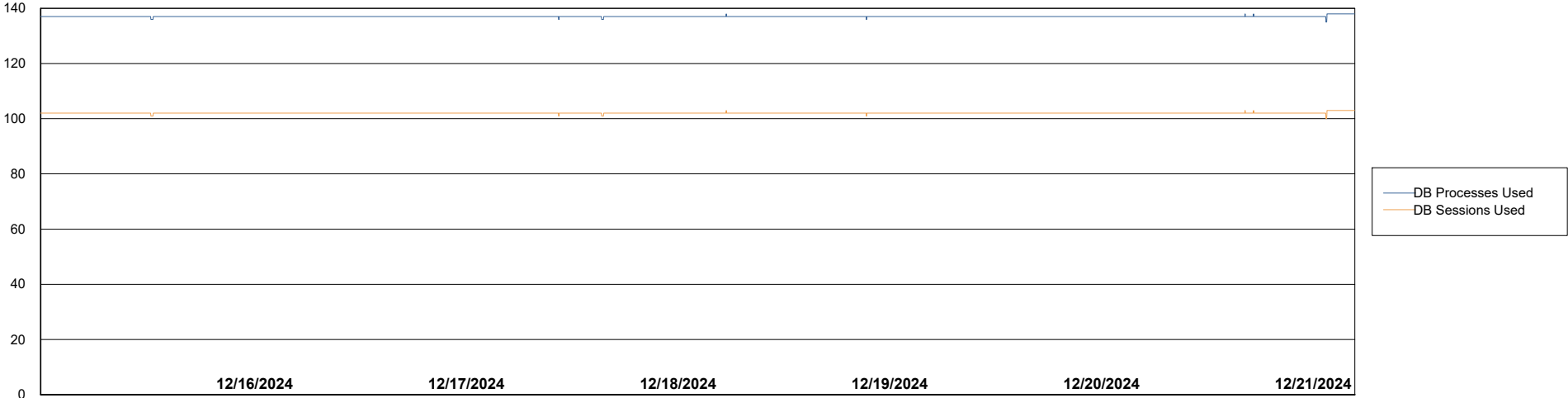
Weekly SLA Customer Report

Customer LSS_CHINA_Production
Database ID 202



Database Performance LSS_CHINA_PRD_liazcne2VMProdABSSoluteDB2_HSBABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0



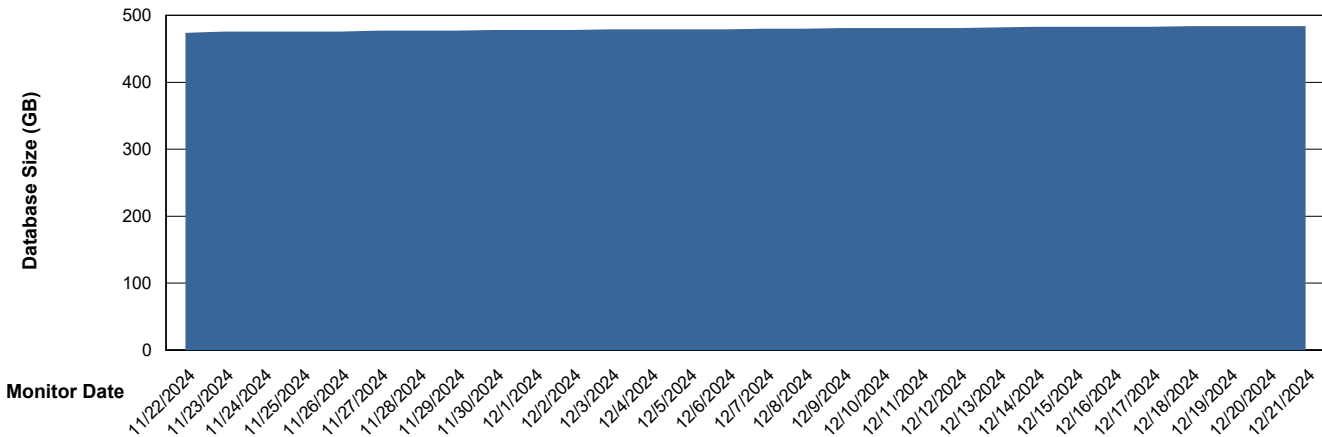
Weekly SLA Customer Report

Customer LSS_CHINA_Production
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DATABASE SIZE LSS_CHINA_PRD_liazcne2VMProdABSSoluteDB1_ABS1

Database growth over last month



Database Tablespace LSS_CHINA_PRD_liazcne2VMProdABSSoluteDB1_ABS1

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 12/21/2024 | ABSDATA | 534 | 430 | 20 |
| | INDX | 42 | 32 | 23 |
| 12/20/2024 | ABSDATA | 534 | 429 | 20 |
| | INDX | 42 | 32 | 23 |
| 12/19/2024 | ABSDATA | 534 | 429 | 20 |
| | INDX | 42 | 32 | 23 |
| 12/18/2024 | ABSDATA | 534 | 429 | 20 |
| | INDX | 42 | 32 | 23 |
| 12/17/2024 | ABSDATA | 534 | 429 | 20 |
| | INDX | 42 | 32 | 23 |
| 12/16/2024 | ABSDATA | 534 | 429 | 20 |
| | INDX | 42 | 32 | 23 |
| 12/15/2024 | ABSDATA | 534 | 428 | 20 |
| | INDX | 42 | 32 | 23 |

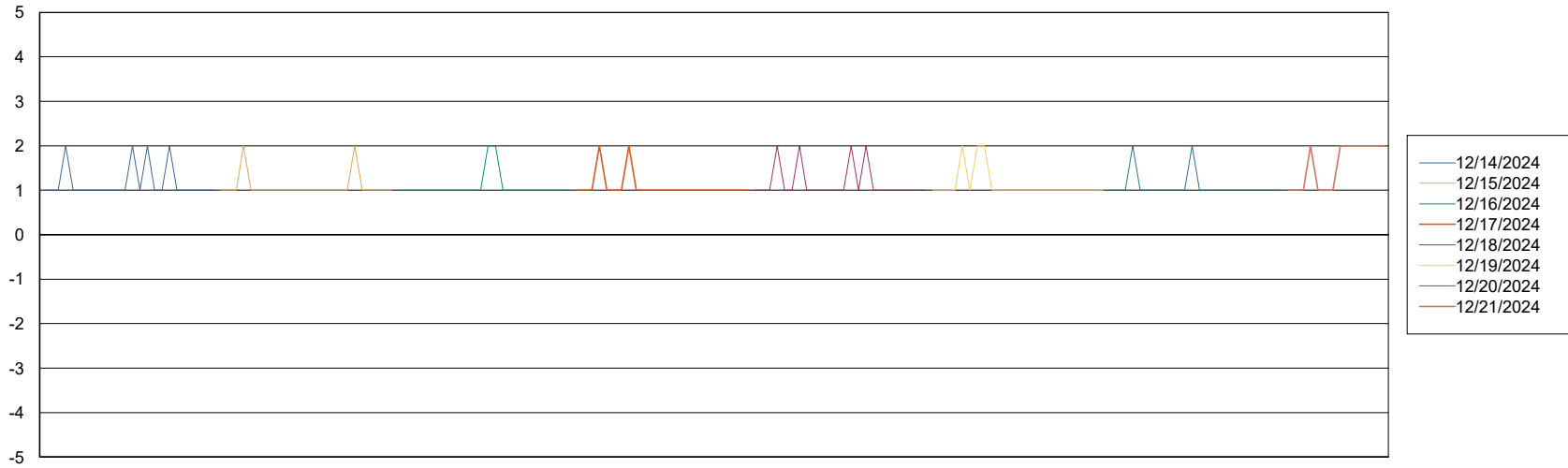
Weekly SLA Customer Report

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Standby Database Health LSS_CHINA_Production

Recovery lag for last 7 days



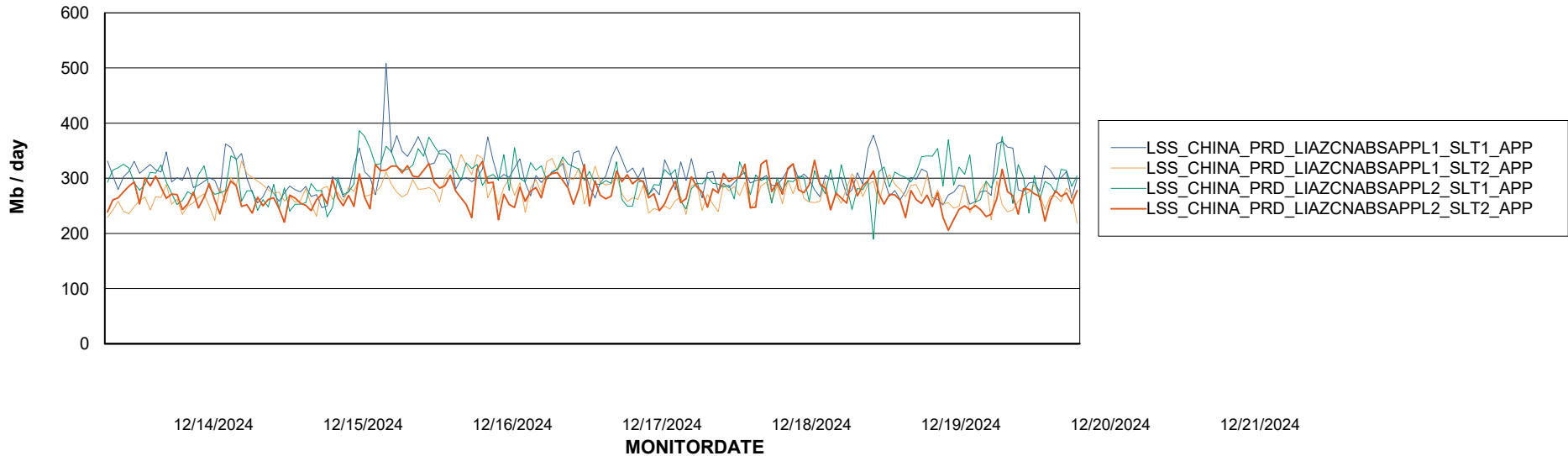
Weekly SLA Customer Report

Customer LSS_CHINA_Production
Database ID 202

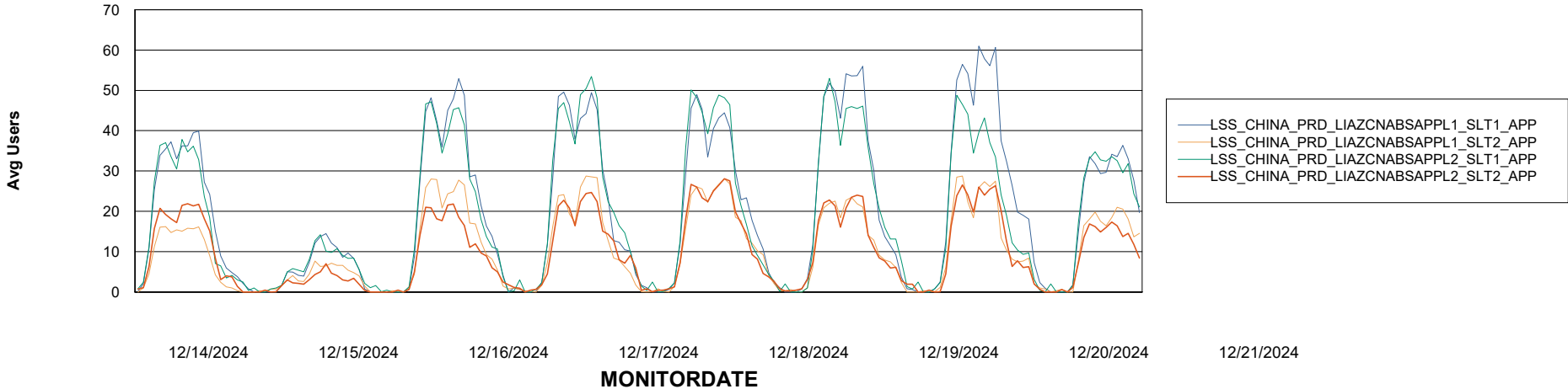


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



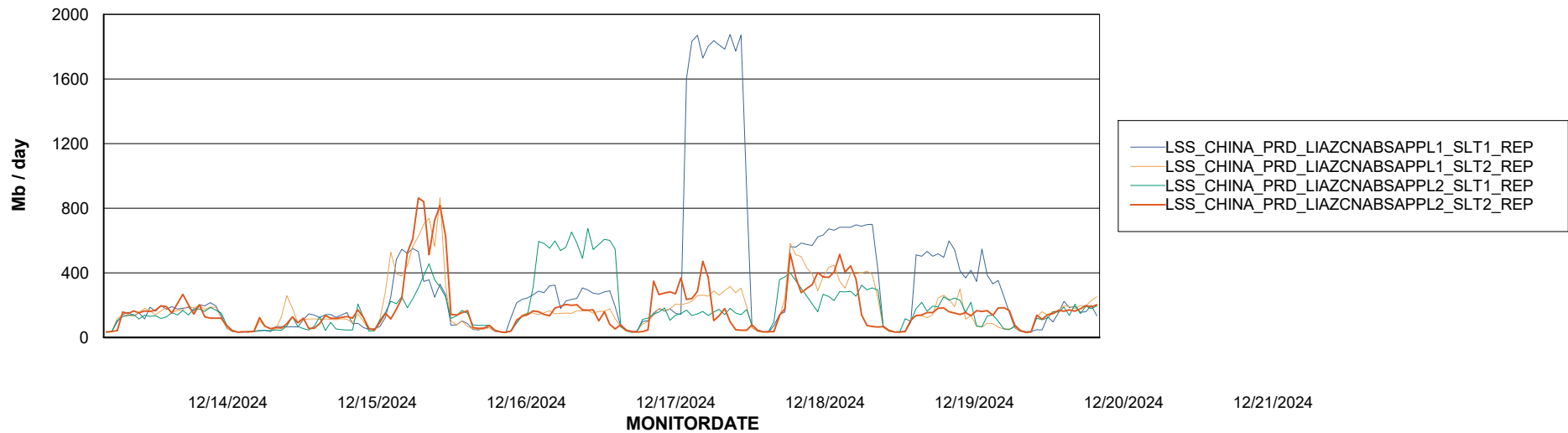
Weekly SLA Customer Report

Customer LSS_CHINA_Production
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



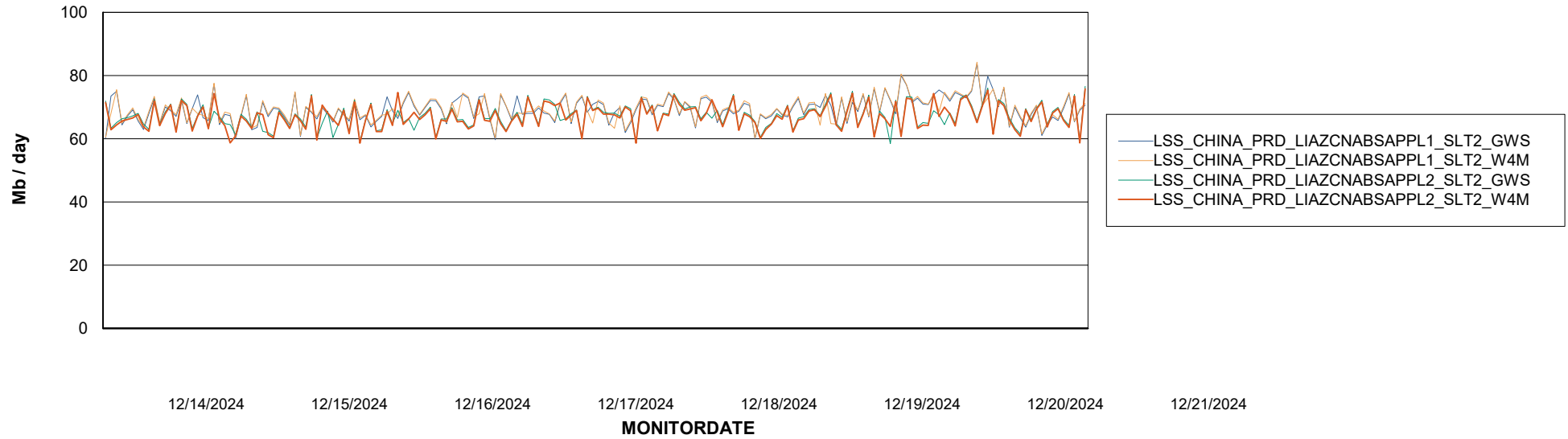
Weekly SLA Customer Report

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ABSolute Web Component Services

Avg memory used per ABS Web component

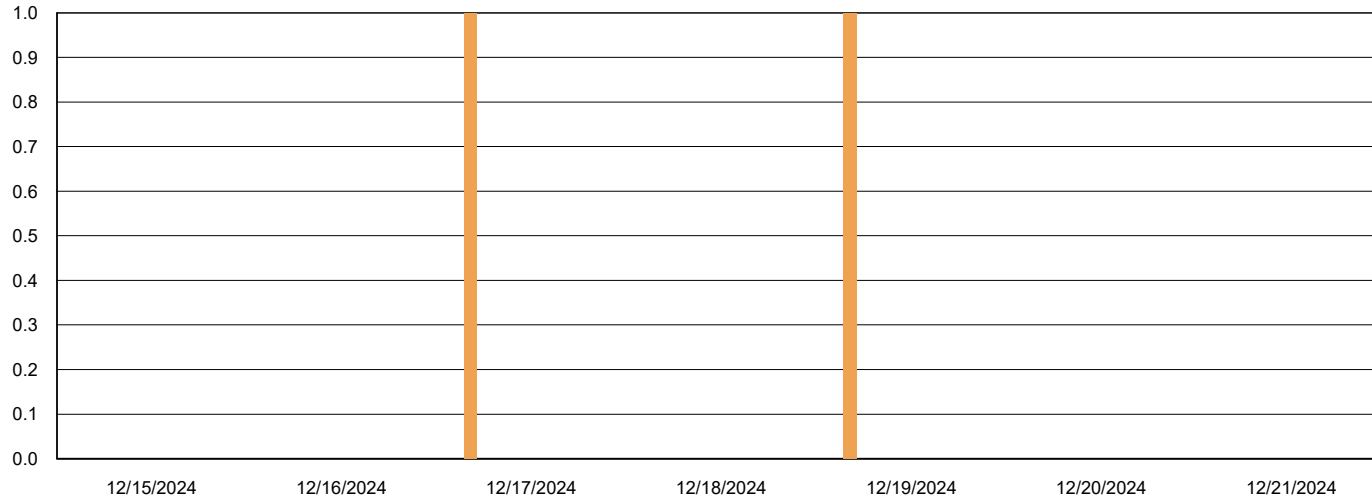


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Disaster per ABS component



- LSS_CHINA_PRD_LIAZCNABSAPPL1_SLT1_APP
- LSS_CHINA_PRD_LIAZCNABSAPPL1_SLT1_REP
- LSS_CHINA_PRD_LIAZCNABSAPPL1_SLT2_APP
- LSS_CHINA_PRD_LIAZCNABSAPPL1_SLT2_GWS
- LSS_CHINA_PRD_LIAZCNABSAPPL1_SLT2_REP
- LSS_CHINA_PRD_LIAZCNABSAPPL1_SLT2_W4M
- LSS_CHINA_PRD_LIAZCNABSAPPL2_SLT1_APP
- LSS_CHINA_PRD_LIAZCNABSAPPL2_SLT1_REP
- LSS_CHINA_PRD_LIAZCNABSAPPL2_SLT2_APP
- LSS_CHINA_PRD_LIAZCNABSAPPL2_SLT2_GWS
- LSS_CHINA_PRD_LIAZCNABSAPPL2_SLT2_REP
- LSS_CHINA_PRD_LIAZCNABSAPPL2_SLT2_W4M