

# Weekly SLA Customer Report

Customer XMX Production (24/7)  
 Database ID 146



Harddisk Usage XMX\_PROD\_ABSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
12/14/2024	92	150	11	76	100	24
12/13/2024	92	150	11	76	100	24
12/12/2024	92	150	11	76	100	24
12/11/2024	92	150	11	77	100	23
12/10/2024	92	150	11	77	100	23
12/9/2024	92	150	11	77	100	23
12/8/2024	92	150	11	77	100	23

Harddisk Usage XMX\_PROD\_ABSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
12/14/2024	92	150	11	86	100	14
12/13/2024	92	150	11	86	100	14
12/12/2024	92	150	11	86	100	14
12/11/2024	92	150	11	86	100	14
12/10/2024	92	150	11	86	100	14
12/9/2024	92	150	11	86	100	14
12/8/2024	92	150	11	86	100	14

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Harddisk Usage XMX\_PROD\_ABSDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
12/14/2024	84	150	24	66	10	3	97	200	6	73
12/13/2024	84	150	24	66	10	3	97	200	6	73
12/12/2024	84	150	24	66	10	3	97	200	6	73
12/11/2024	84	150	24	66	10	3	97	200	6	73
12/10/2024	84	150	24	66	10	3	97	200	6	73
12/9/2024	84	150	24	66	10	3	97	200	6	73
12/8/2024	84	150	24	66	10	3	97	200	6	73

Harddisk Usage XMX\_PROD\_ABSDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /abs/absdu	Total disk space on /abs/absdu	Used disk space on /abs/absdu	Free disk space on /u01 (%)
12/14/2024	84	150	24	35	10	7	99	200	1	80
12/13/2024	84	150	24	35	10	7	99	200	1	80
12/12/2024	84	150	24	35	10	7	99	200	1	80
12/11/2024	84	150	24	35	10	7	99	200	1	80
12/10/2024	84	150	24	35	10	7	99	200	1	80
12/9/2024	84	150	24	35	10	7	99	200	1	80
12/8/2024	84	150	24	35	10	7	99	200	1	80

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Harddisk Usage XMX\_PROD\_ABSWEB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
12/14/2024	95	150	7	92	50	4
12/13/2024	95	150	7	92	50	4
12/12/2024	95	150	7	92	50	4
12/11/2024	95	150	7	92	50	4
12/10/2024	95	150	7	92	50	4
12/9/2024	95	150	7	92	50	4
12/8/2024	95	150	7	92	50	4

Harddisk Usage XMX\_PROD\_ABSWEB02

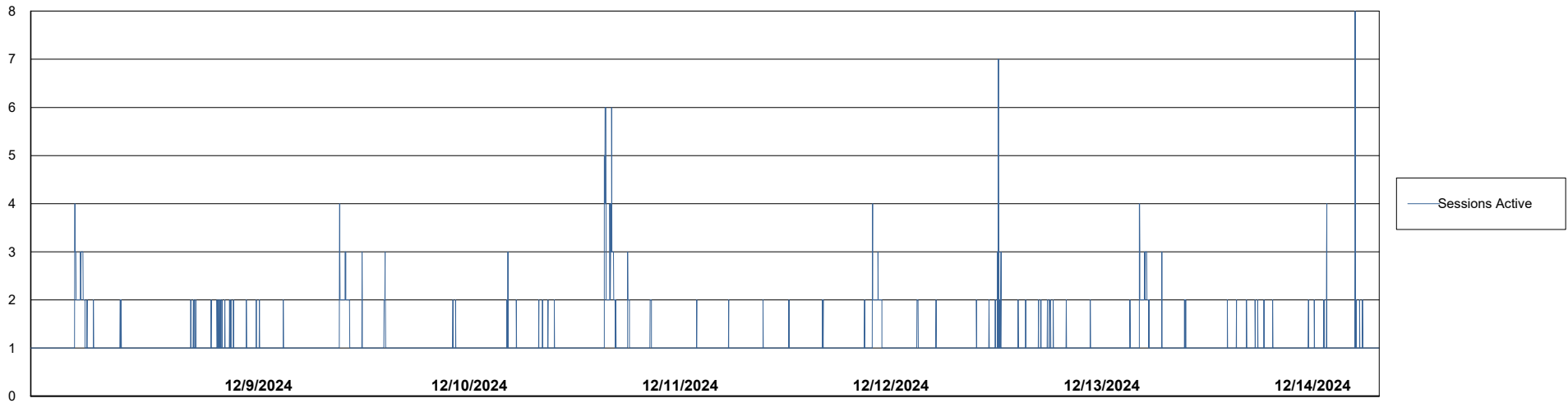
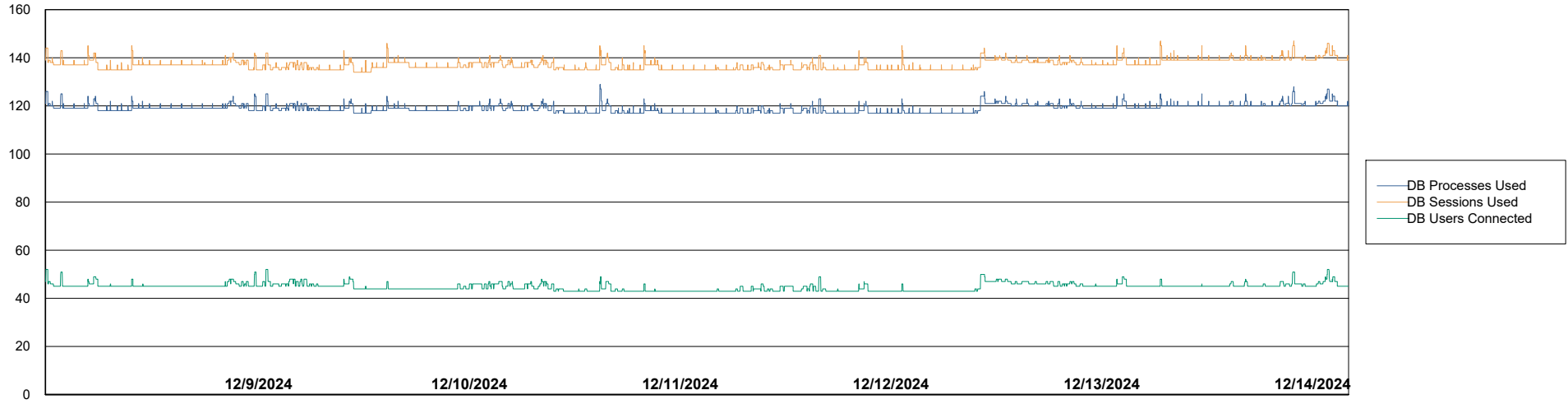
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
12/14/2024	95	150	7	89	50	6
12/13/2024	95	150	7	89	50	5
12/12/2024	95	150	7	89	50	5
12/11/2024	95	150	7	89	50	5
12/10/2024	95	150	7	89	50	5
12/9/2024	95	150	7	89	50	5
12/8/2024	95	150	7	89	50	5

# Weekly SLA Customer Report

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## Database Performance XMX\_PROD\_ABSDB01\_PRDB\_ABS1



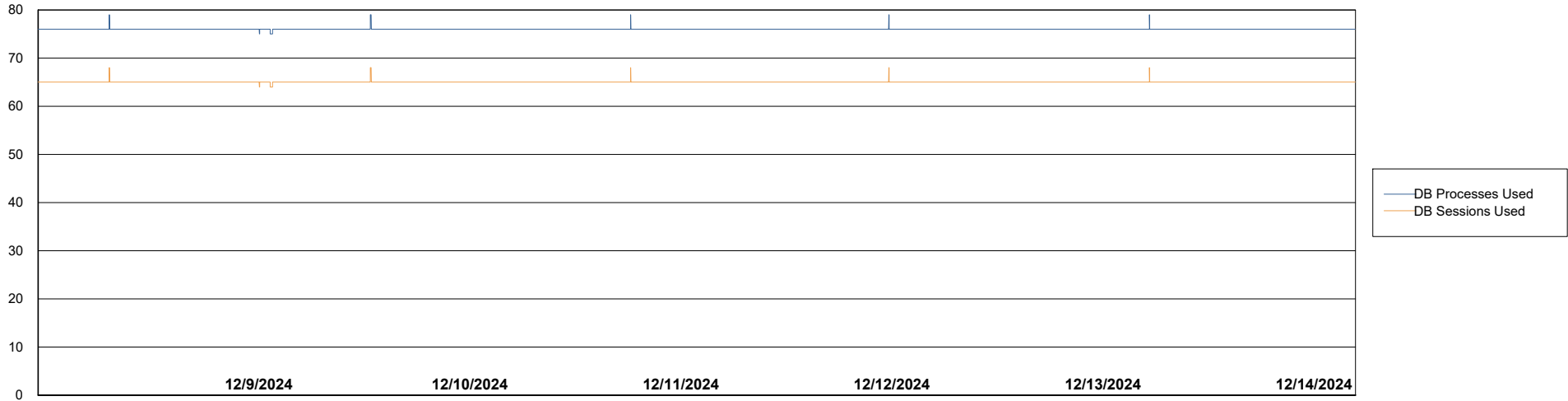
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Database ID 146



Database Performance XMX\_PROD\_ABSDB02\_SBDB\_HSBABS1

DB Processes Max 0  
DB Processes Max 1,000  
DB Processes Max 4



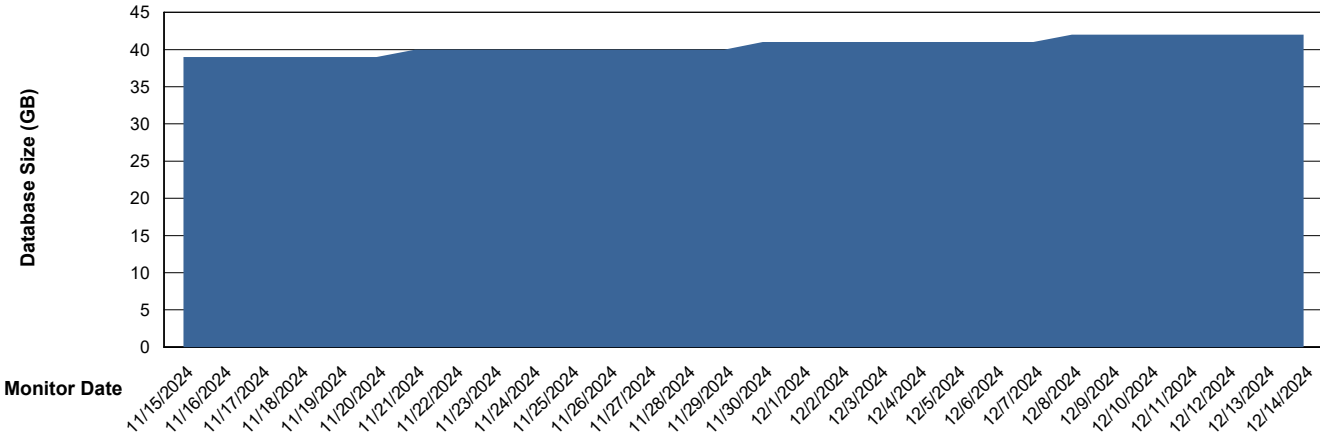
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DATABASE SIZE XMX\_PROD\_ABSDB01\_PRDB\_ABS1

## Database growth over last month



Database Tablespace XMX\_PROD\_ABSDB01\_PRDB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/14/2024	ABSDATA	28	23	16
	INDX	8	0	100
12/13/2024	ABSDATA	28	23	17
	INDX	8	0	100
12/12/2024	ABSDATA	28	23	17
	INDX	8	0	100
12/11/2024	ABSDATA	28	23	18
	INDX	8	0	100
12/10/2024	ABSDATA	28	23	18
	INDX	8	0	100
12/9/2024	ABSDATA	28	22	18
	INDX	8	0	100
12/8/2024	ABSDATA	28	22	19
	INDX	8	0	100

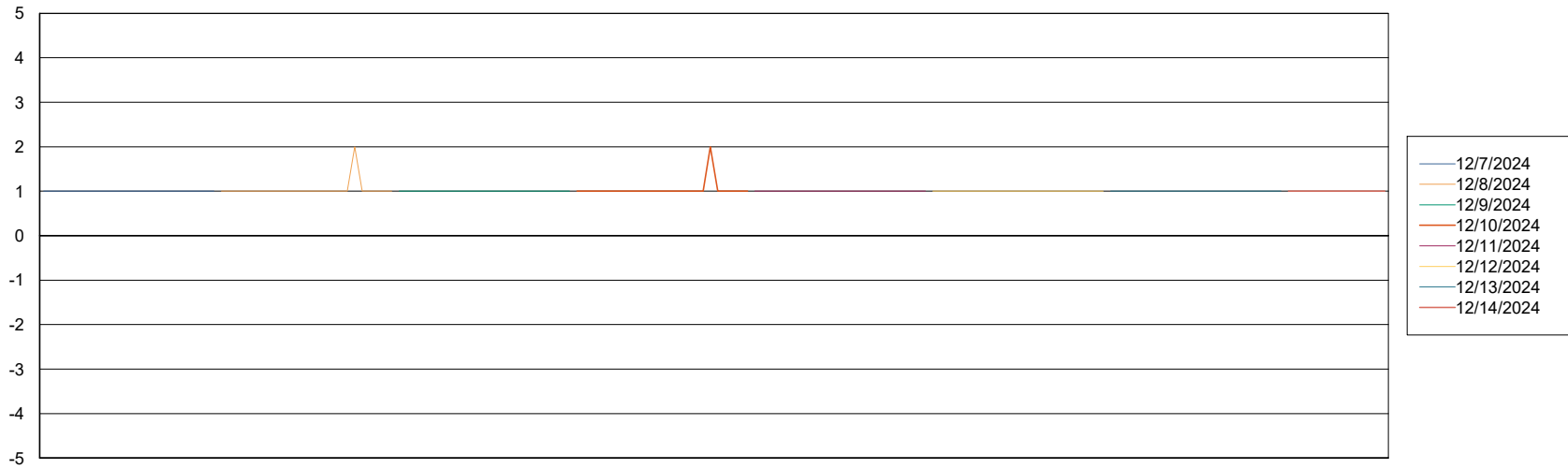
# Weekly SLA Customer Report

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Standby Database Health XMX Production (24/7)

### Recovery lag for last 7 days



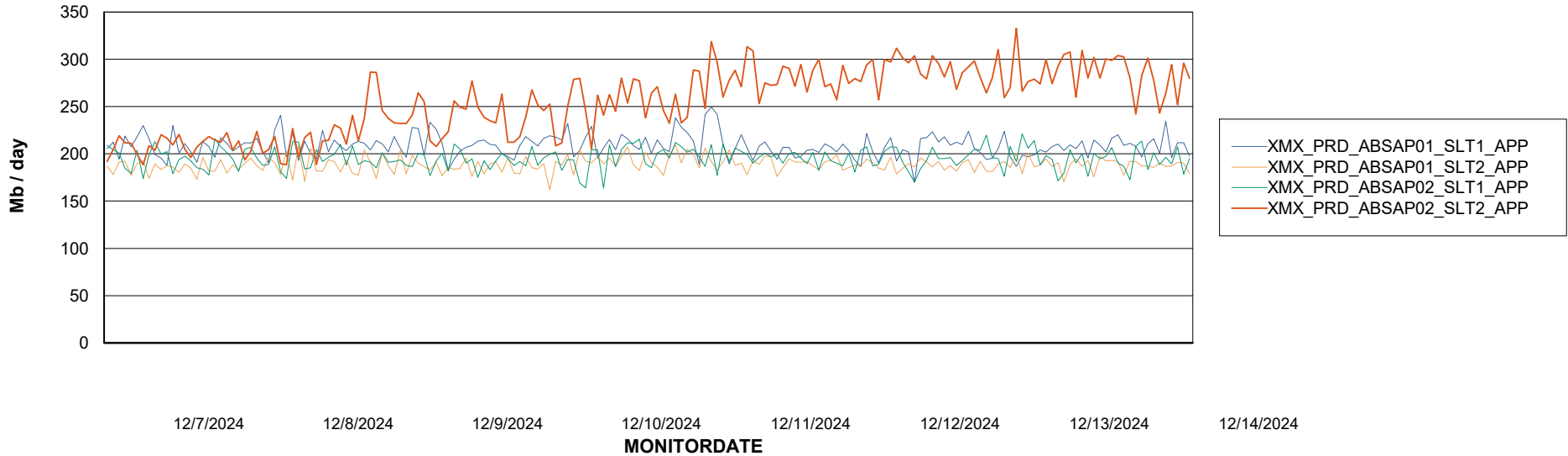
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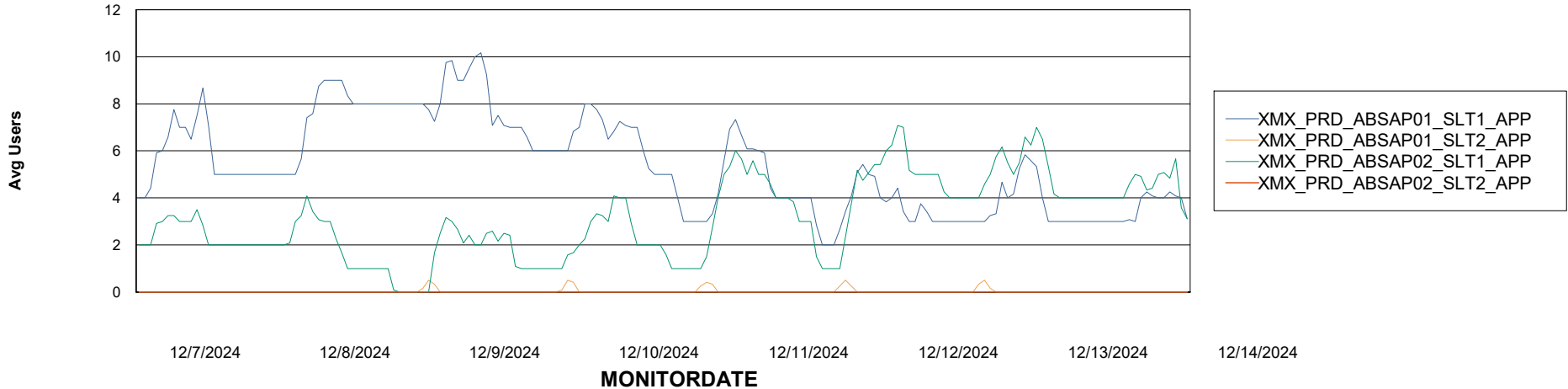


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



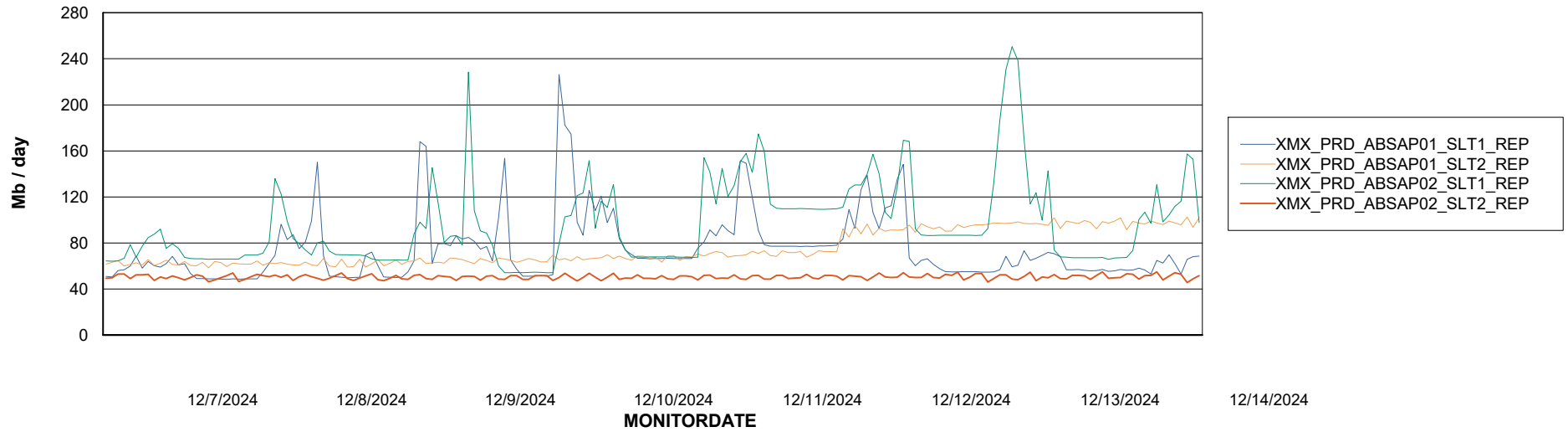
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



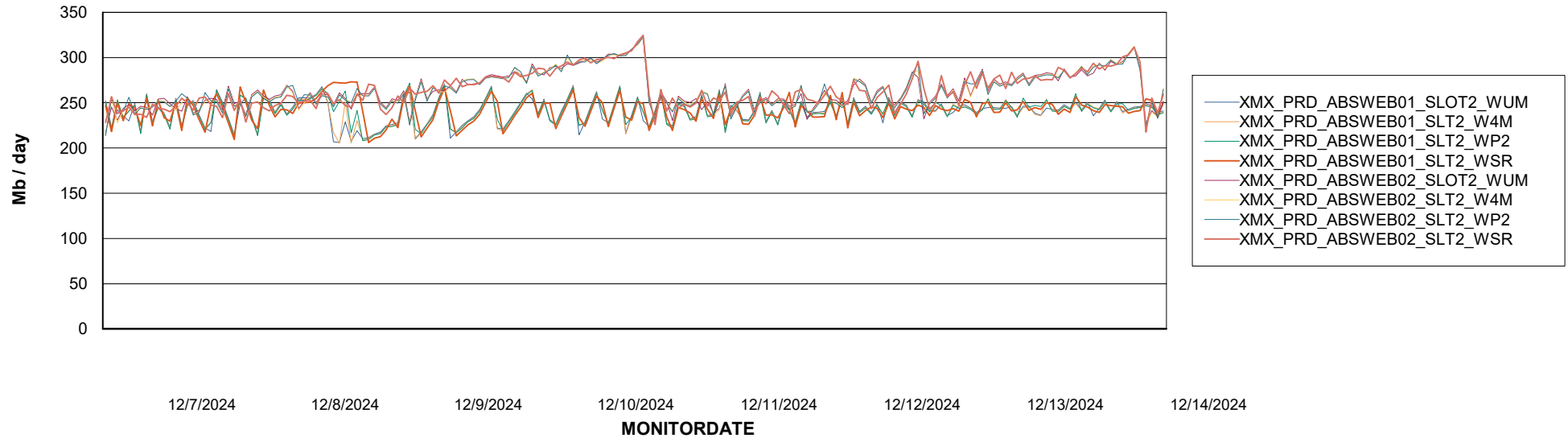
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

