

Weekly SLA Customer Report

Customer JSG_Production (24/7)
 Database ID 102



Harddisk Usage JSG_PRD_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/14/2024	36	149	96	19	900	732
12/13/2024	35	149	96	21	900	713
12/12/2024	36	149	96	21	900	713
12/11/2024	36	149	96	21	900	713
12/10/2024	36	149	96	21	900	713
12/9/2024	36	149	96	21	900	712
12/8/2024	36	149	95	21	900	714

Harddisk Usage JSG_PRD_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/14/2024	46	89	48
12/13/2024	46	89	48
12/12/2024	46	89	48
12/11/2024	47	89	47
12/10/2024	48	89	46
12/9/2024	48	89	46
12/8/2024	48	89	46

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Harddisk Usage JSG_PRD_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/14/2024	60	79	32
12/13/2024	60	79	32
12/12/2024	58	79	33
12/11/2024	58	79	33
12/10/2024	59	79	32
12/9/2024	59	79	32
12/8/2024	59	79	32

Harddisk Usage JSG_PRD_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/14/2024	39	79	48
12/13/2024	39	79	48
12/12/2024	40	79	48
12/11/2024	41	79	47
12/10/2024	42	79	46
12/9/2024	42	79	46
12/8/2024	42	79	46

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Harddisk Usage JSG_PRD_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/14/2024	41	149	89
12/13/2024	41	149	89
12/12/2024	41	149	89
12/11/2024	41	149	89
12/10/2024	41	149	89
12/9/2024	41	149	89
12/8/2024	41	149	88

Harddisk Usage JSG_PRD_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/14/2024	36	149	96	20	1,843	1,472
12/13/2024	36	149	96	20	1,843	1,477
12/12/2024	36	149	96	20	1,843	1,476
12/11/2024	36	149	96	20	1,843	1,480
12/10/2024	36	149	96	20	1,843	1,479
12/9/2024	36	149	96	20	1,843	1,475
12/8/2024	36	149	96	20	1,843	1,467

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Harddisk Usage JSG_PRD_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/14/2024	59	199	81	22	1,843	1,434	63	500	183
12/13/2024	59	199	81	22	1,843	1,436	68	500	159
12/12/2024	59	199	81	22	1,843	1,435	68	500	161
12/11/2024	59	199	81	22	1,843	1,436	68	500	162
12/10/2024	59	199	81	22	1,843	1,437	68	500	161
12/9/2024	59	199	81	22	1,843	1,435	69	500	157
12/8/2024	59	199	81	22	1,843	1,430	68	500	158

Harddisk Usage JSG_PRD_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/14/2024	54	79	36
12/13/2024	54	79	36
12/12/2024	54	79	36
12/11/2024	55	79	35
12/10/2024	56	79	35
12/9/2024	56	79	35
12/8/2024	56	79	35

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Harddisk Usage JSG_PRD_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/14/2024	56	79	35
12/13/2024	55	79	36
12/12/2024	55	79	36
12/11/2024	56	79	35
12/10/2024	57	79	34
12/9/2024	57	79	34
12/8/2024	57	79	34

Harddisk Usage JSG_PRD_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/14/2024	36	149	95
12/13/2024	36	149	95
12/12/2024	36	149	95
12/11/2024	36	149	95
12/10/2024	36	149	95
12/9/2024	36	149	95
12/8/2024	36	149	95

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Harddisk Usage JSG_PRD_WORF

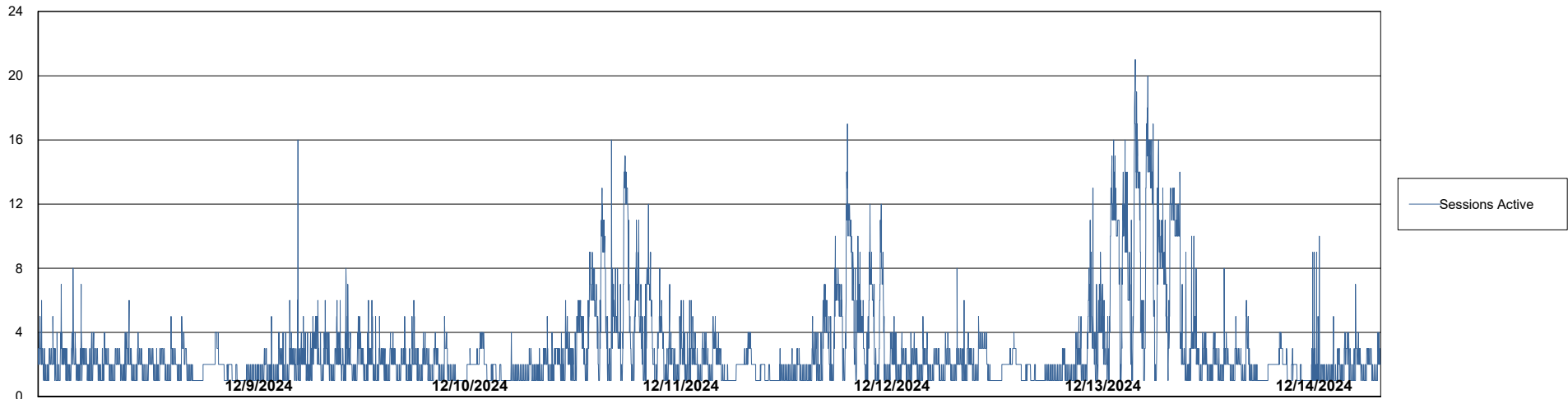
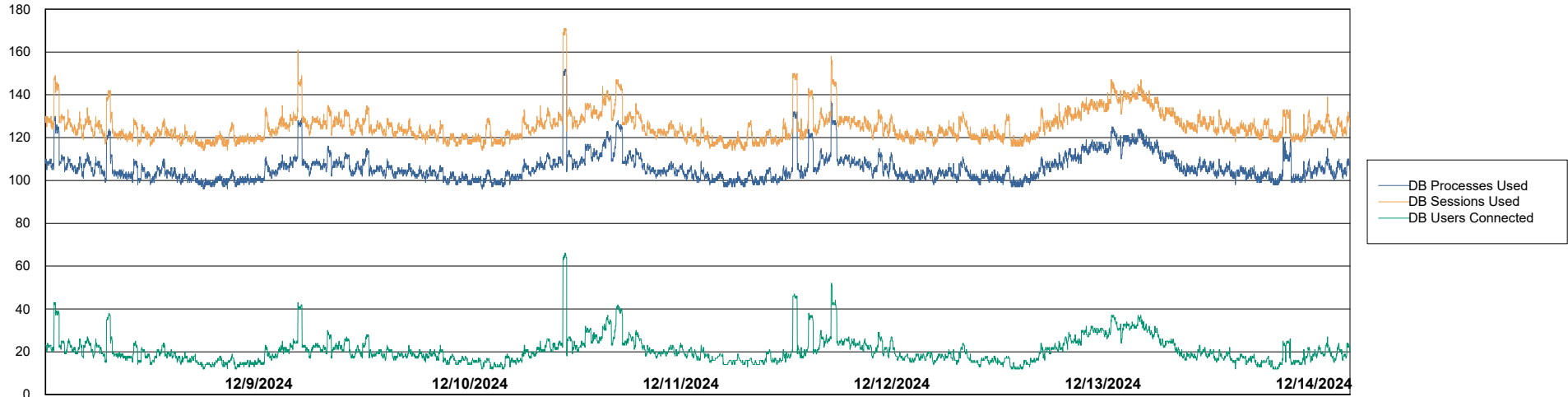
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/14/2024	53	149	71
12/13/2024	53	149	71
12/12/2024	53	149	71
12/11/2024	53	149	71
12/10/2024	53	149	71
12/9/2024	53	149	71
12/8/2024	53	149	71

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Database Performance JSG_PRD_BASHIR_DB_ABS1



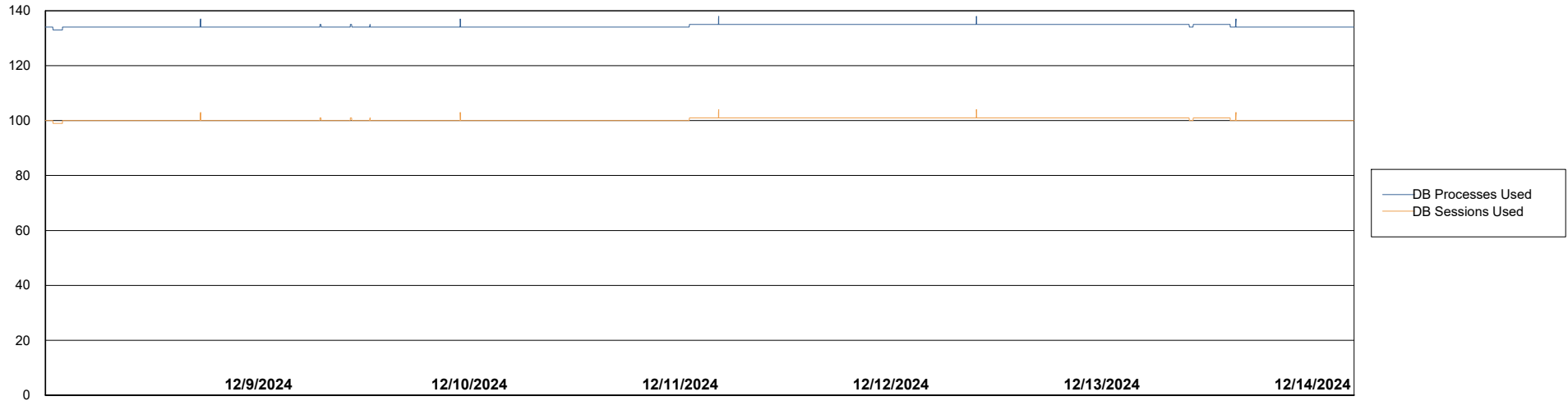
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Database Performance JSG_PRD_PICARD_DB_ABS1

DB Processes Max 1,000
DB Processes Max 0
DB Processes Max 4

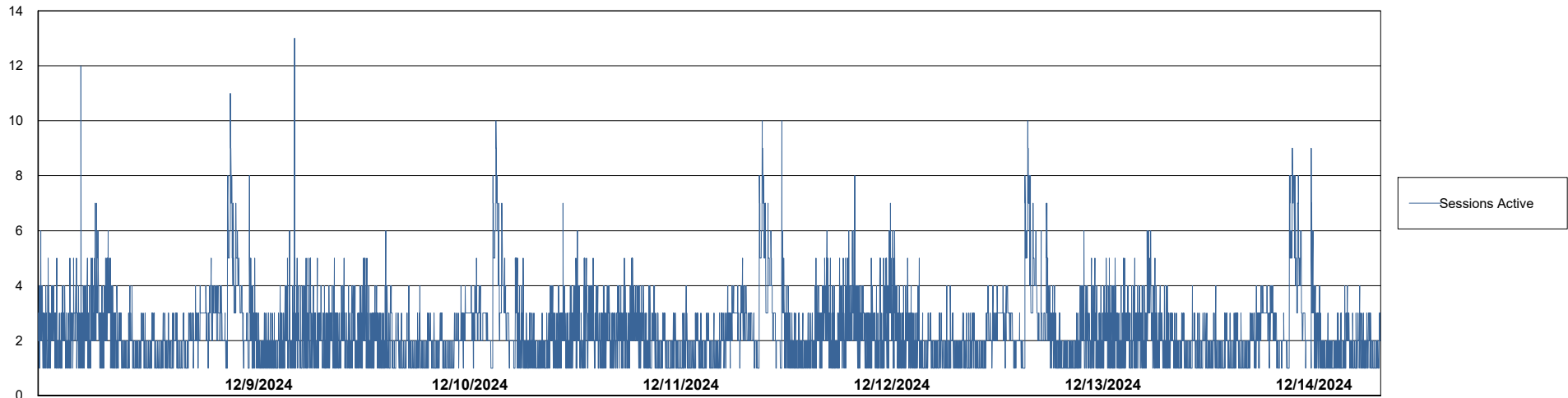
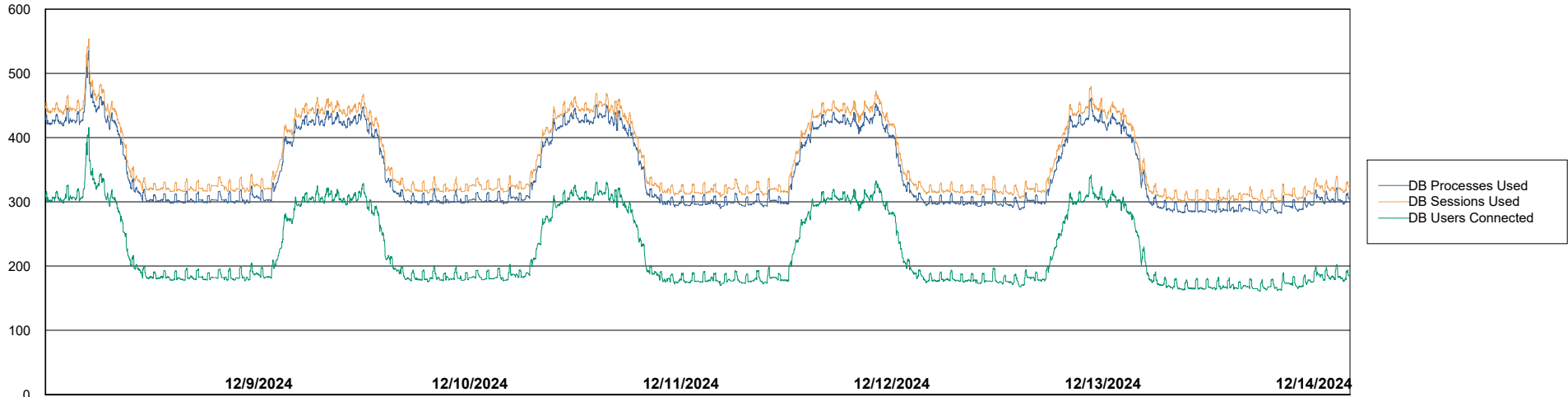


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Customer JSG_Production (24/7)
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Database Performance JSG_PRD_RIKER_DB_HSBABS1



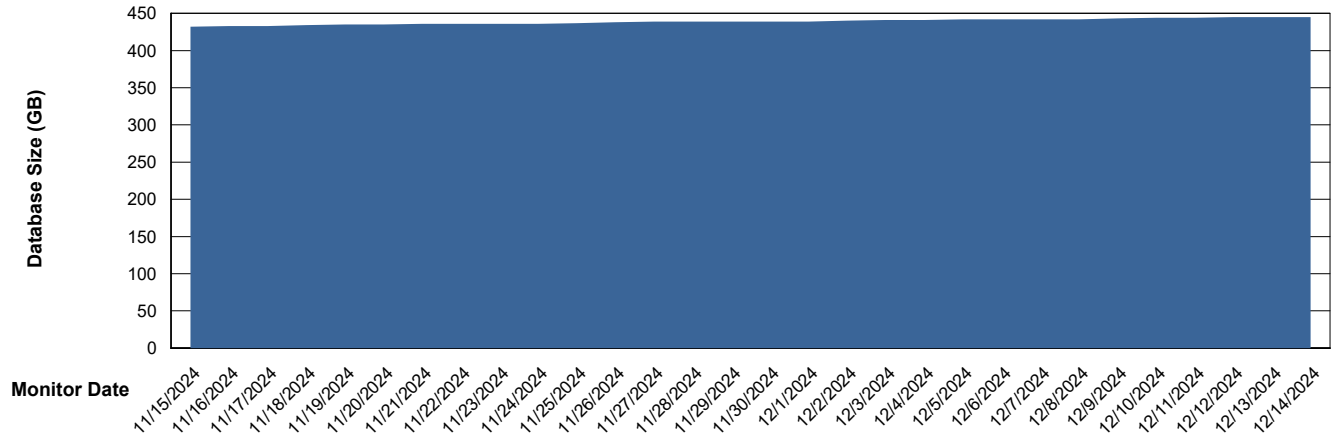
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Customer JSG_Production (24/7)
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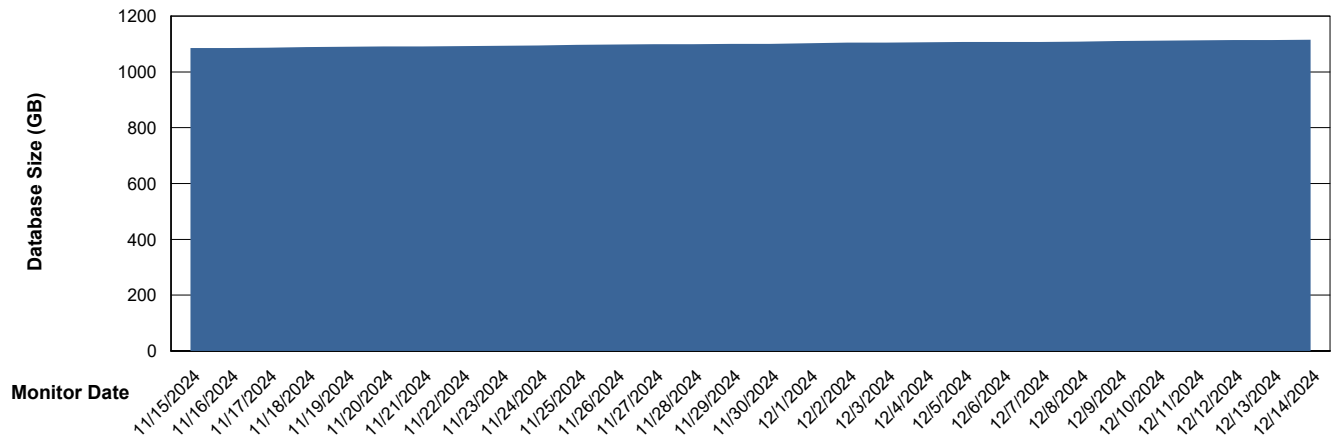
DATABASE SIZE JSG_PRD_BASHIR_DB_ABS1

Database growth over last month



DATABASE SIZE JSG_PRD_RIKER_DB_HSBABS1

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace JSG_PRD_BASHIR_DB_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/14/2024	ABSDATA	224	191	15
	INDX	298	250	16
12/13/2024	ABSDATA	224	190	15
	INDX	298	250	16
12/12/2024	ABSDATA	224	190	15
	INDX	298	250	16
12/11/2024	ABSDATA	224	190	15
	INDX	298	250	16
12/10/2024	ABSDATA	224	190	15
	INDX	298	250	16
12/9/2024	ABSDATA	224	189	15
	INDX	298	250	16
12/8/2024	ABSDATA	224	189	15
	INDX	298	249	16

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Database Tablespace JSG_PRD_RIKER_DB_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/14/2024	ABSDATA	1,248	1,043	16
	INDX	63	52	18
12/13/2024	ABSDATA	1,248	1,042	16
	INDX	63	52	18
12/12/2024	ABSDATA	1,248	1,042	17
	INDX	63	51	18
12/11/2024	ABSDATA	1,248	1,041	17
	INDX	63	51	18
12/10/2024	ABSDATA	1,248	1,040	17
	INDX	63	51	18
12/9/2024	ABSDATA	1,248	1,039	17
	INDX	63	51	18
12/8/2024	ABSDATA	1,248	1,038	17
	INDX	63	51	18

BI Status and last ETL error for JSG_PRD_BASHIR_DB_ABS1

	Mon 9/12/2024	Tue 10/12/2024	Wed 11/12/2024	Thu 12/12/2024	Fri 13/12/2024	Sat 14/12/2024
ABS DataWarehouse ETL Health	OK	OK	OK	OK	Not OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK

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BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
Sun, 8-12-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Tue, 10-12-2024	None
Sat, 14-12-2024	None
Sun, 8-12-2024	None
Thu, 12-12-2024	None
Thu, 12-12-2024	None
Wed, 11-12-2024	None
Sun, 8-12-2024	None
Mon, 9-12-2024	None
Mon, 9-12-2024	None
Fri, 13-12-2024	None
Tue, 10-12-2024	None
Wed, 11-12-2024	None
Sat, 14-12-2024	None
Fri, 13-12-2024	LOAD_FACT_REALTIME_CUST_DATA 10 minutely job took too long
Fri, 13-12-2024	None

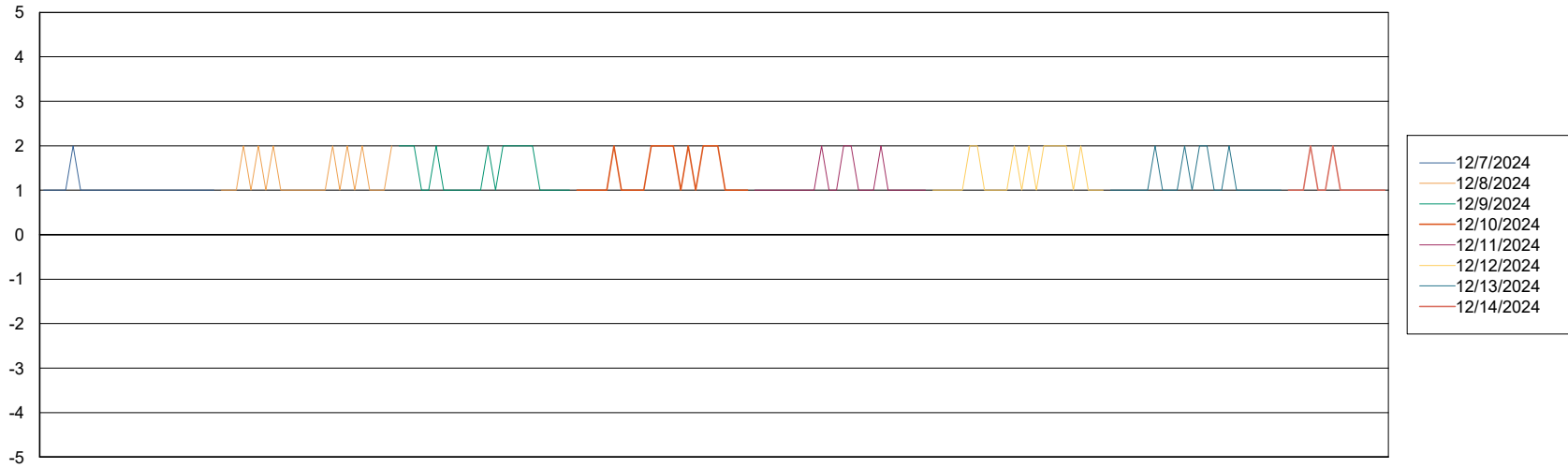
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Standby Database Health JSG_Production (24/7)

Recovery lag for last 7 days



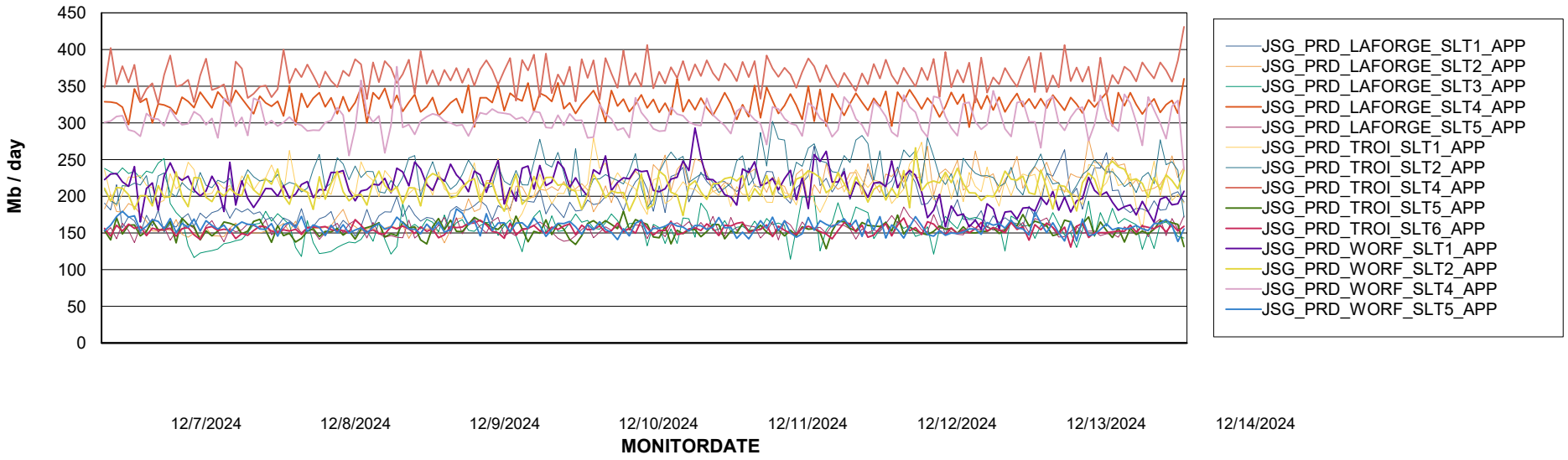
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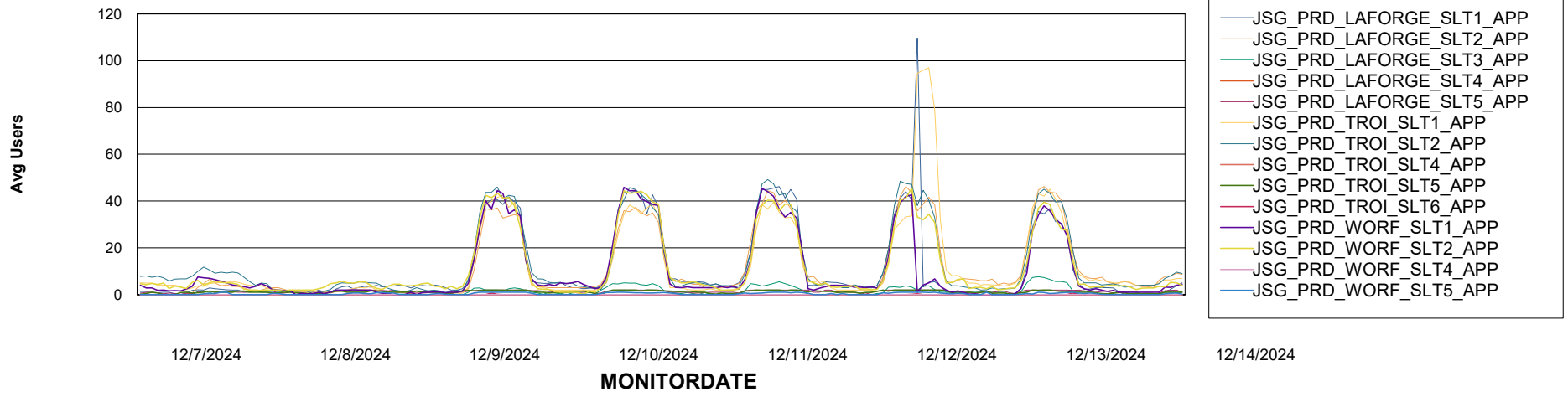


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



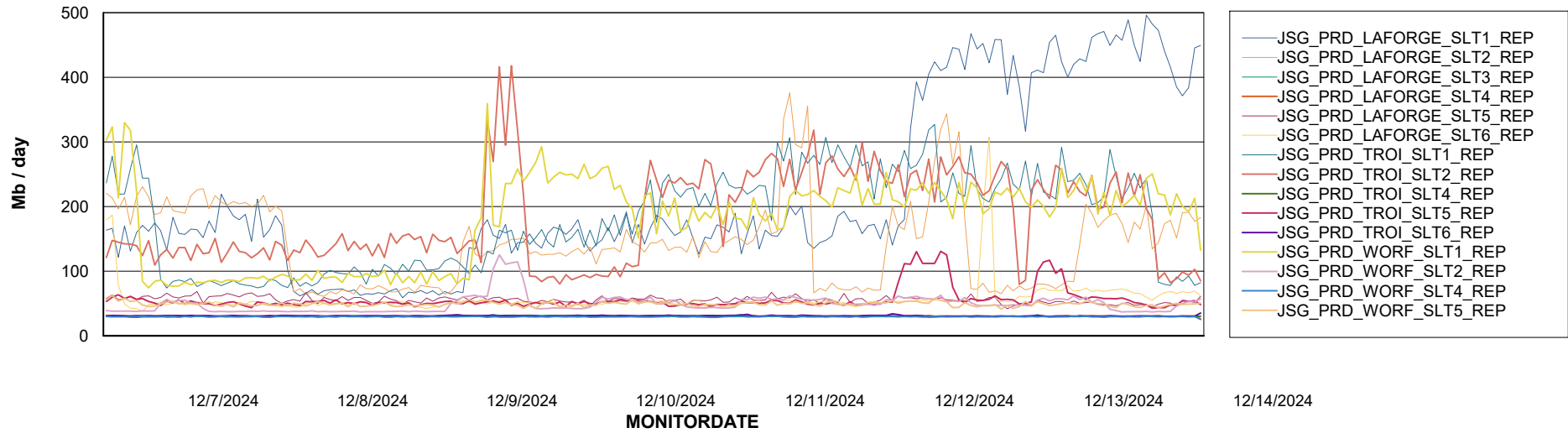
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



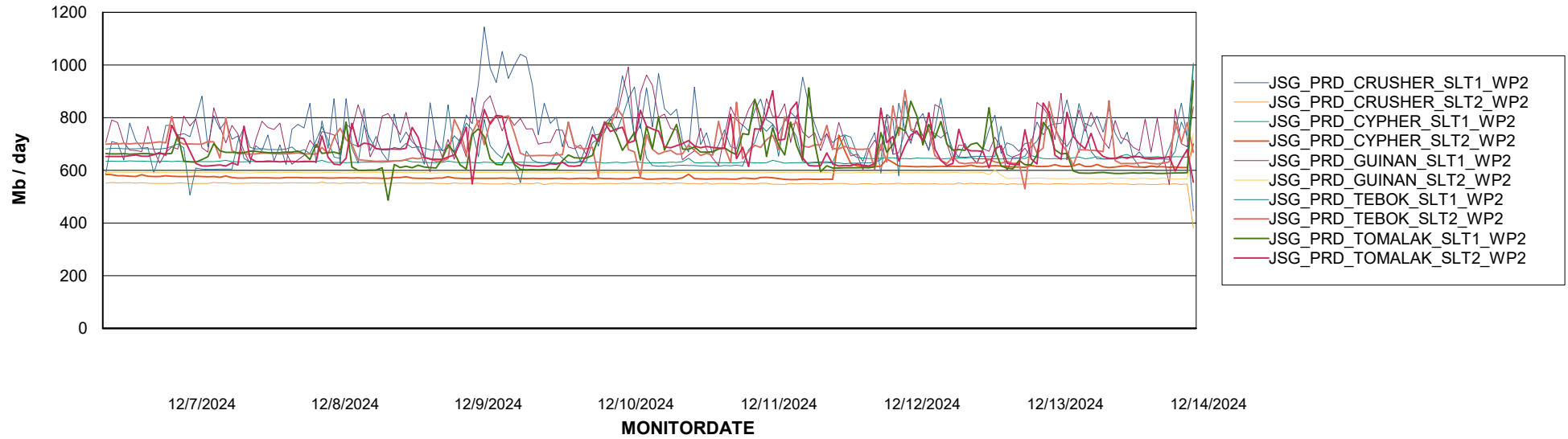
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ABSSolute Web Component Services

Avg memory used per ABS Web component

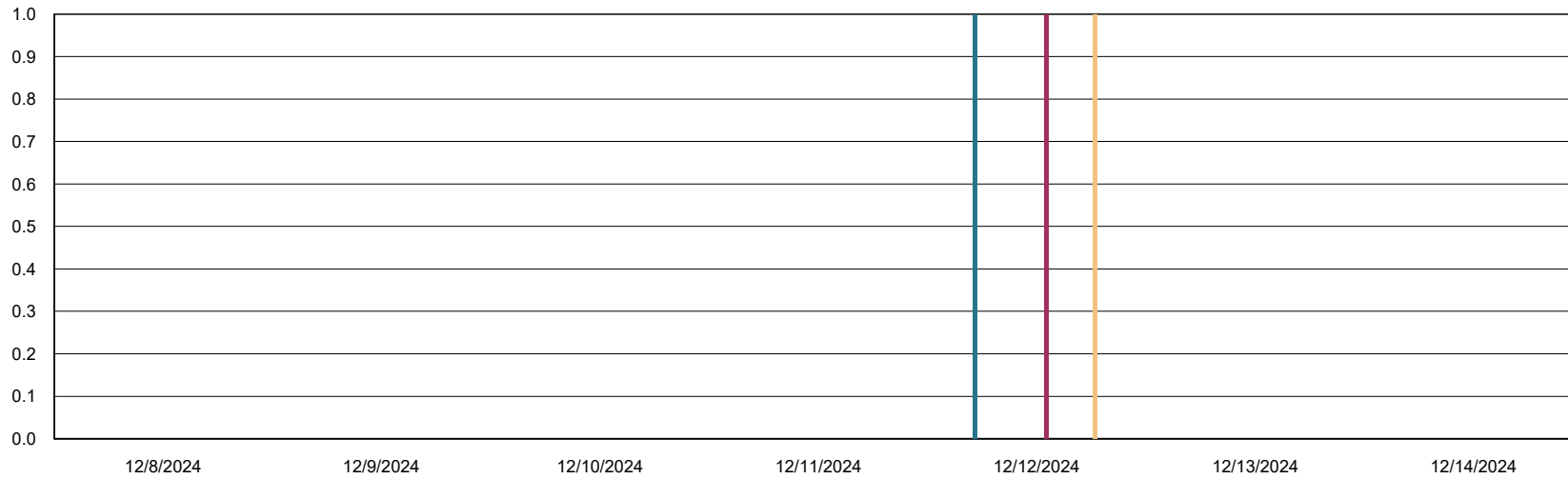


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Disaster per ABS component



- JSG_PRD_CRUSHER_SLT1_WP2
- JSG_PRD_CRUSHER_SLT2_WP2
- JSG_PRD_CYPHER_SLT1_WP2
- JSG_PRD_CYPHER_SLT2_WP2
- JSG_PRD_GUNAN_SLT1_WP2
- JSG_PRD_GUNAN_SLT2_WP2
- JSG_PRD_LAFORGE_SLT1_APP
- JSG_PRD_LAFORGE_SLT1_REP
- JSG_PRD_LAFORGE_SLT2_APP
- JSG_PRD_LAFORGE_SLT2_REP
- JSG_PRD_LAFORGE_SLT3_APP
- JSG_PRD_LAFORGE_SLT3_REP
- JSG_PRD_LAFORGE_SLT4_APP
- JSG_PRD_LAFORGE_SLT4_REP
- JSG_PRD_LAFORGE_SLT5_APP
- JSG_PRD_LAFORGE_SLT5_REP
- JSG_PRD_LAFORGE_SLT6_APP
- JSG_PRD_LAFORGE_SLT6_REP
- JSG_PRD_TEBOK_SLT1_WP2
- JSG_PRD_TEBOK_SLT2_WP2
- JSG_PRD_TOMALAK_SLT1_WP2
- JSG_PRD_TOMALAK_SLT2_WP2
- JSG_PRD_TROI_SLT1_APP
- JSG_PRD_TROI_SLT1_REP
- JSG_PRD_TROI_SLT2_APP
- JSG_PRD_TROI_SLT2_REP
- JSG_PRD_TROI_SLT4_APP
- JSG_PRD_TROI_SLT4_REP
- JSG_PRD_TROI_SLT5_APP
- JSG_PRD_TROI_SLT5_REP
- JSG_PRD_TROI_SLT6_APP
- JSG_PRD_TROI_SLT6_REP
- JSG_PRD_WORF_SLT1_APP
- JSG_PRD_WORF_SLT1_REP
- JSG_PRD_WORF_SLT2_APP
- JSG_PRD_WORF_SLT2_REP
- JSG_PRD_WORF_SLT4_APP
- JSG_PRD_WORF_SLT4_REP
- JSG_PRD_WORF_SLT5_APP
- JSG_PRD_WORF_SLT5_REP