

Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Harddisk Usage SHL-APP1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/7/2024	12	39	34	83	100	17	20	1	1	99
12/6/2024	12	39	34	83	100	17	20	1	1	99
12/5/2024	12	39	34	83	100	17	20	1	1	99
12/4/2024	12	39	34	83	100	17	20	1	1	99
12/3/2024	12	39	34	83	100	17	20	1	1	99
12/2/2024	12	39	34	83	100	17	20	1	1	99
12/1/2024	12	39	34	83	100	17	20	1	1	99

Harddisk Usage SHL-APP2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled
12/7/2024	12	39	34	87	100	13	20	1	1	99
12/6/2024	12	39	34	92	100	8	20	1	1	99
12/5/2024	12	39	34	93	100	7	20	1	1	99
12/4/2024	13	39	34	93	100	7	20	1	1	99
12/3/2024	13	39	34	93	100	7	20	1	1	99
12/2/2024	13	39	34	93	100	7	20	1	1	99
12/1/2024	13	39	34	93	100	7	20	1	1	99

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Harddisk Usage SHL-BI-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/7/2024	10	39	35	21	1	1	35	100	65	45
12/6/2024	10	39	35	21	1	1	35	100	65	45
12/5/2024	10	39	35	21	1	1	35	100	65	45
12/4/2024	10	39	35	21	1	1	35	100	65	45
12/3/2024	10	39	35	21	1	1	35	100	65	47
12/2/2024	10	39	35	21	1	1	35	100	65	48
12/1/2024	10	39	35	21	1	1	35	100	65	48

Harddisk Usage SHL-DBS1-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/7/2024	13	39	34	20	1	1	68	100	32	29
12/6/2024	13	39	34	20	1	1	68	100	31	29
12/5/2024	13	39	34	20	1	1	68	100	31	30
12/4/2024	13	39	34	20	1	1	68	100	31	21
12/3/2024	13	39	34	20	1	1	69	100	31	16
12/2/2024	13	39	34	20	1	1	69	100	31	17
12/1/2024	13	39	34	20	1	1	69	100	31	17

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Harddisk Usage SHL-DBS2-ASH

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)	Free disk space on /u02 (%)
12/7/2024	14	39	34	20	1	1	74	100	26	46
12/6/2024	14	39	34	20	1	1	74	100	26	46
12/5/2024	14	39	34	20	1	1	74	100	26	41
12/4/2024	14	39	34	20	1	1	74	100	26	32
12/3/2024	14	39	34	20	1	1	74	100	26	33
12/2/2024	14	39	33	20	1	1	74	100	26	34
12/1/2024	14	39	33	20	1	1	74	100	26	34

Harddisk Usage SHL-RPROXY-ASH

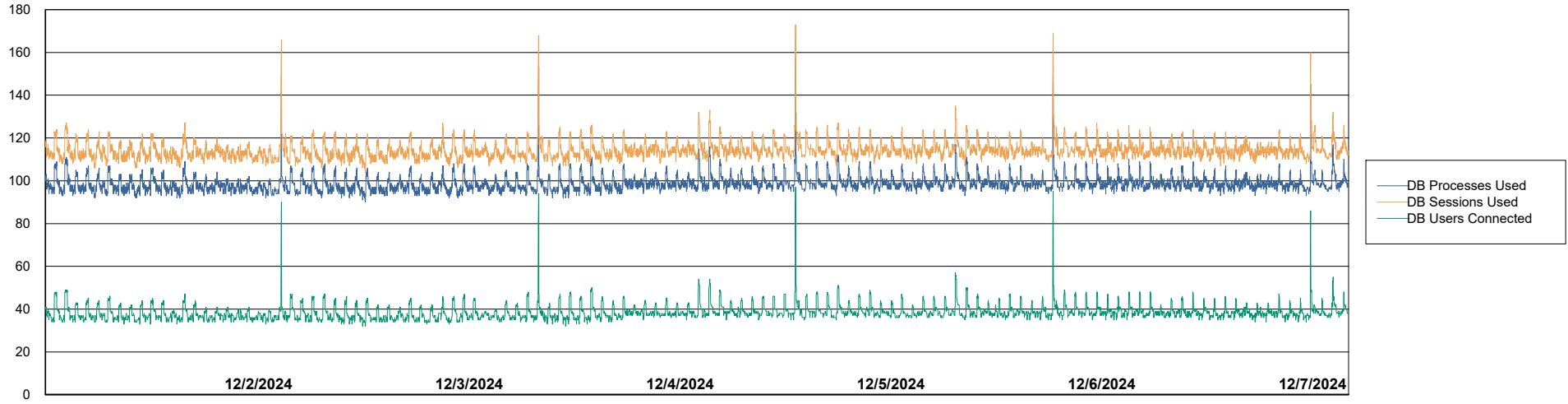
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /boot (%)	Total disk space on /boot (Gb)	Used disk space on /boot (Gb)	Free disk space on /var/oled	Total disk space on /var/oled	Used disk space on /var/oled
12/7/2024	47	39	21	20	1	1	99	10	0
12/6/2024	47	39	21	20	1	1	99	10	0
12/5/2024	47	39	20	20	1	1	99	10	0
12/4/2024	47	39	20	20	1	1	99	10	0
12/3/2024	47	39	20	20	1	1	99	10	0
12/2/2024	47	39	20	20	1	1	99	10	0
12/1/2024	47	39	20	20	1	1	99	10	0

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Database Performance SHL-BI-ASH_PROD_ABS1

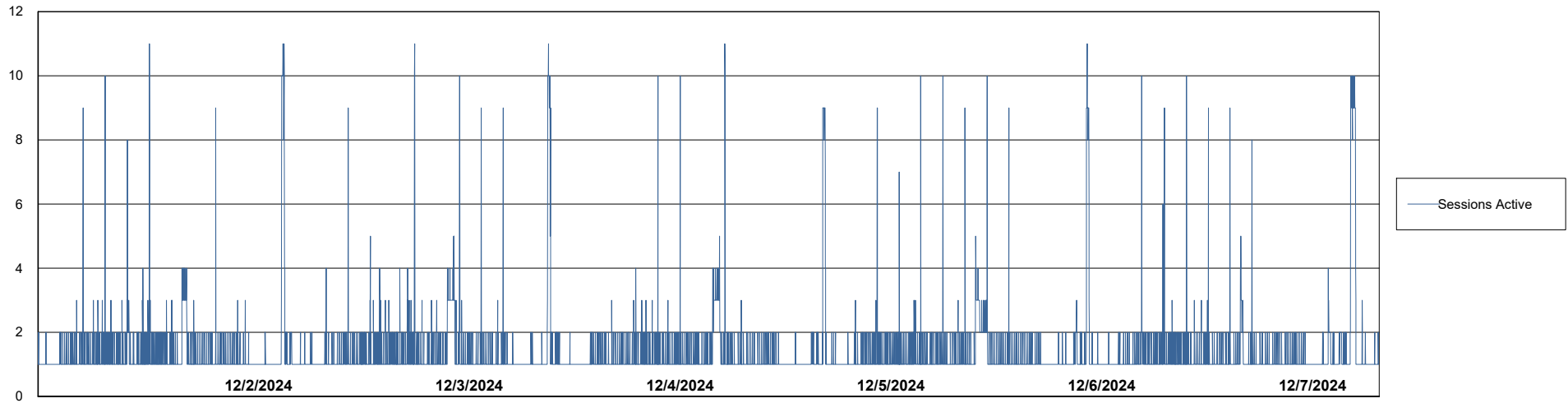
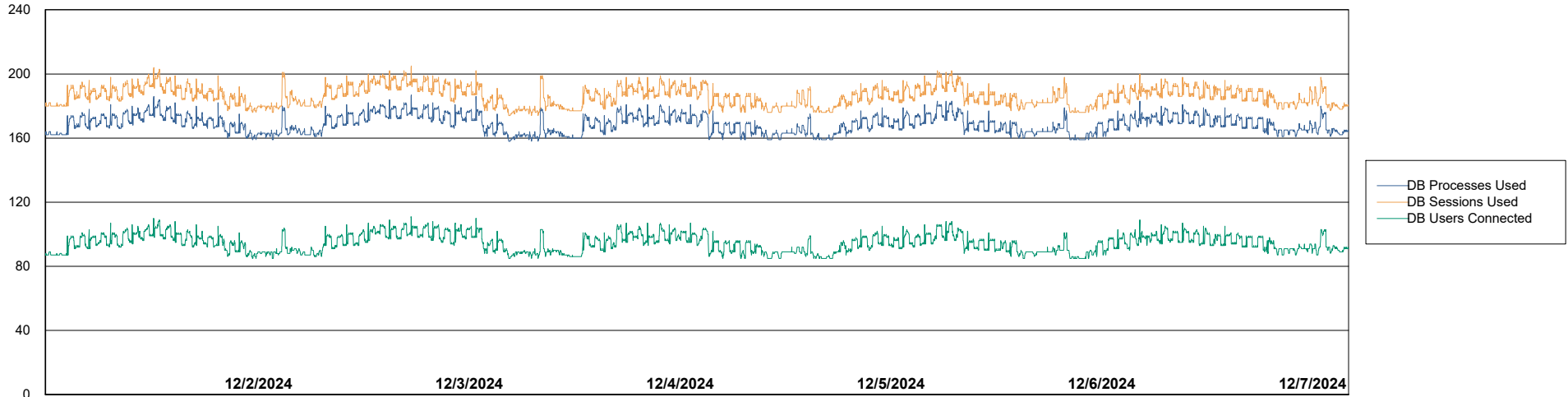


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Database Performance SHL-DBS1-ASH_PROD_ABS1



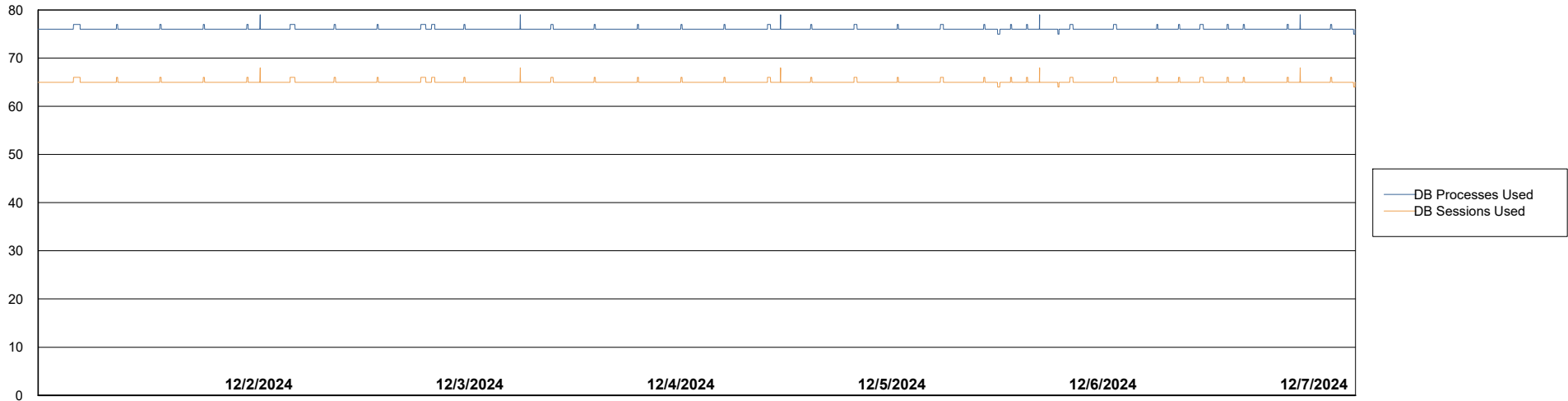
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Database Performance SHL-DBS2-ASH_PROD_HSBABS1

DB Processes Max 1,000
DB Processes Max 4
DB Processes Max 0



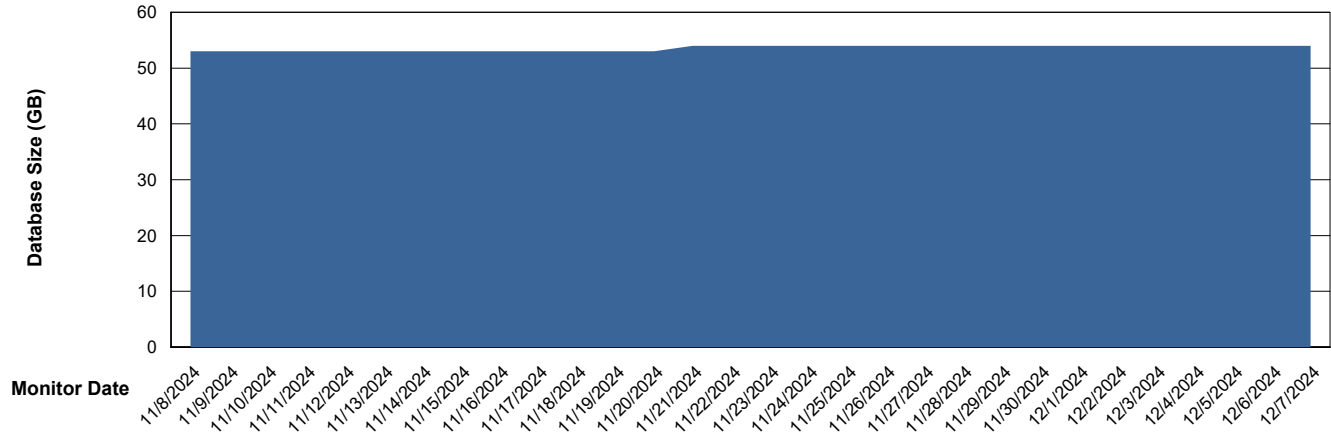
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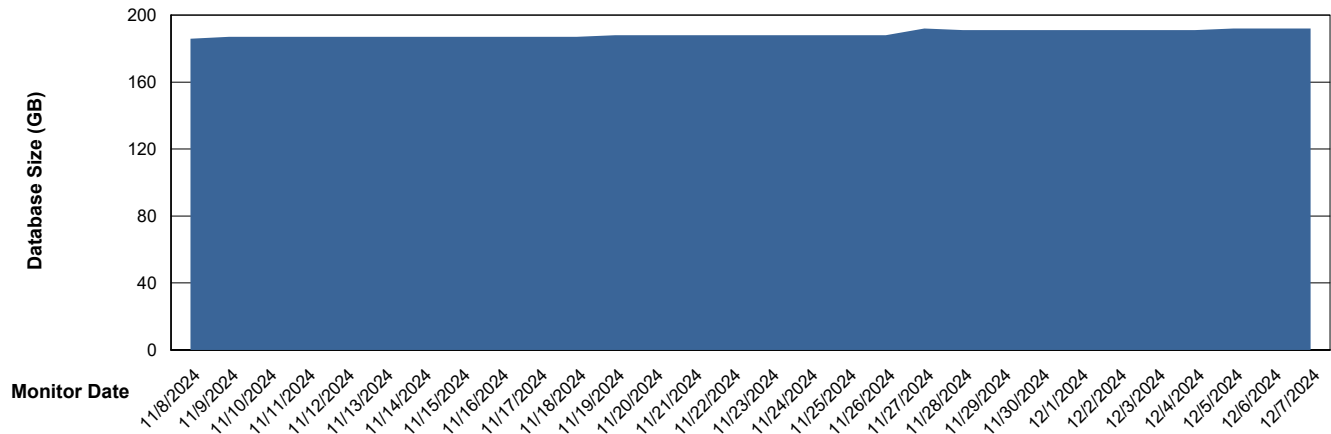
DATABASE SIZE SHL-BI-ASH_PROD_ABS1

Database growth over last month



DATABASE SIZE SHL-DBS1-ASH_PROD_ABS1

Database growth over last month



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Database Tablespace SHL-BI-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/7/2024	ABSDATA	30	25	17
	INDX	35	26	27
12/6/2024	ABSDATA	30	25	17
	INDX	35	26	27
12/5/2024	ABSDATA	30	25	17
	INDX	35	26	27
12/4/2024	ABSDATA	30	25	17
	INDX	35	26	27
12/3/2024	ABSDATA	30	25	17
	INDX	35	26	27
12/2/2024	ABSDATA	30	25	17
	INDX	30	26	16
12/1/2024	ABSDATA	30	25	17
	INDX	30	26	16

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Database Tablespace SHL-DBS1-ASH_PROD_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/7/2024	ABSDATA	106	86	19
	INDX	112	87	23
12/6/2024	ABSDATA	106	86	19
	INDX	112	87	23
12/5/2024	ABSDATA	106	86	19
	INDX	112	87	23
12/4/2024	ABSDATA	106	86	19
	INDX	112	87	23
12/3/2024	ABSDATA	106	86	19
	INDX	112	86	23
12/2/2024	ABSDATA	100	85	15
	INDX	106	86	18
12/1/2024	ABSDATA	100	85	15
	INDX	106	86	19

BI last ETL error for SHL-BI-ASH_PROD_ABS1

Sun, 1-12-2024	None
Sat, 7-12-2024	None
Fri, 6-12-2024	None
Tue, 3-12-2024	None
Mon, 2-12-2024	None
Wed, 4-12-2024	None
Thu, 5-12-2024	None

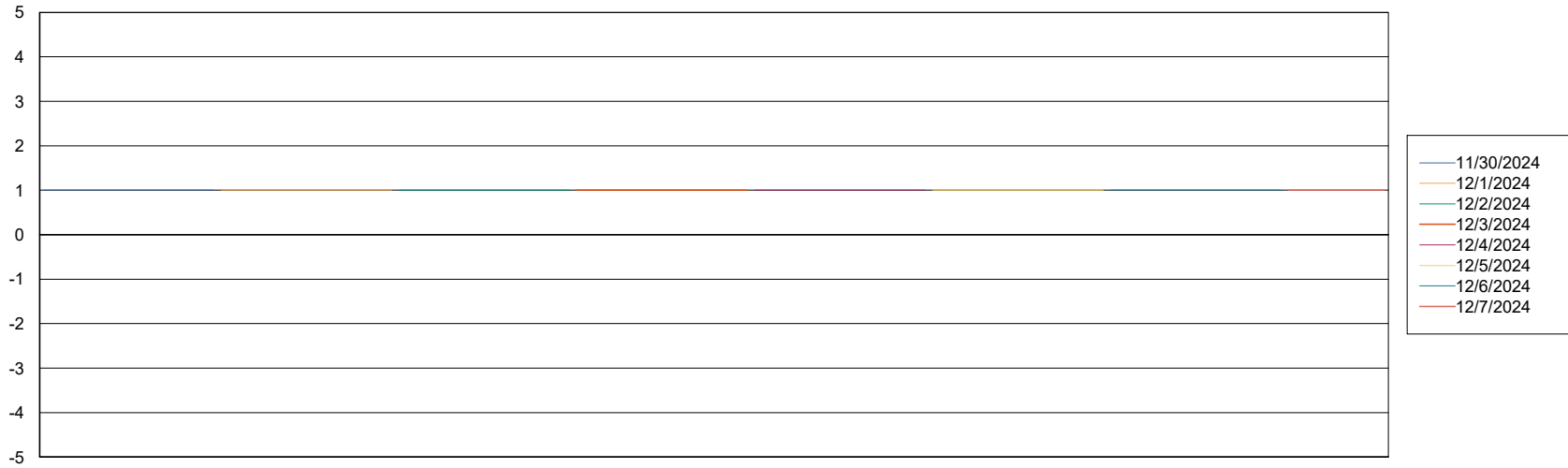
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Standby Database Health SHL OCI ASH Production

Recovery lag for last 7 days



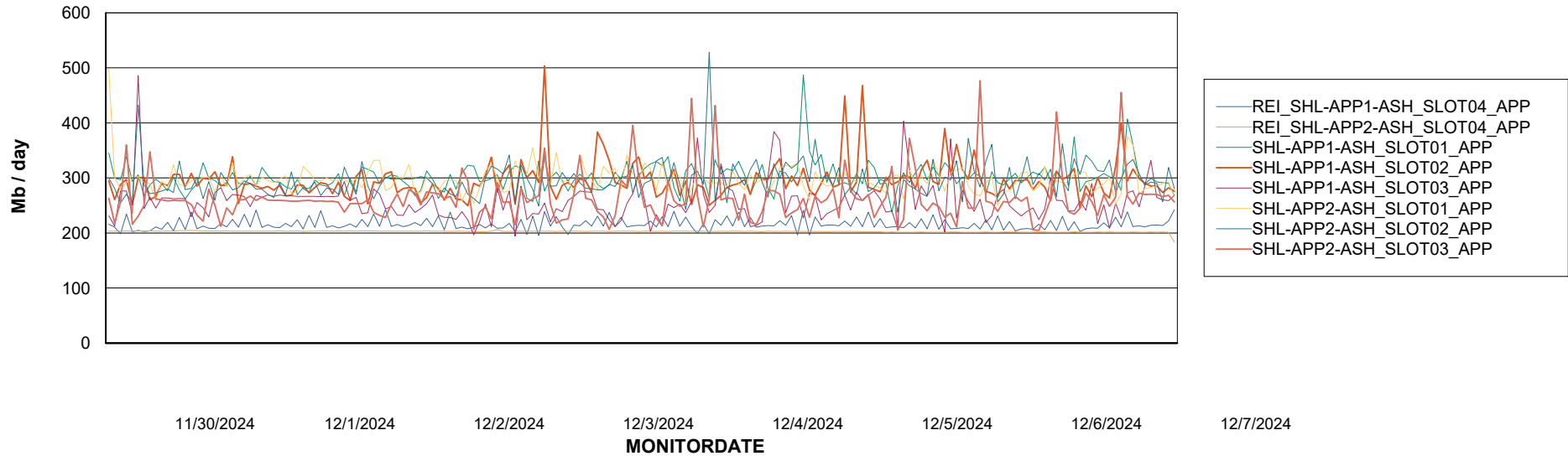
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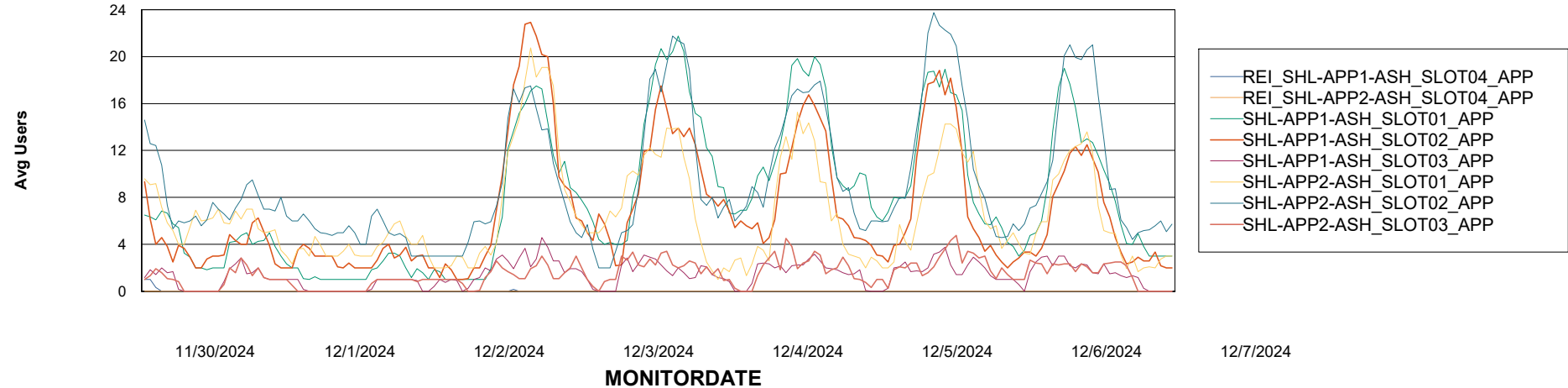


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



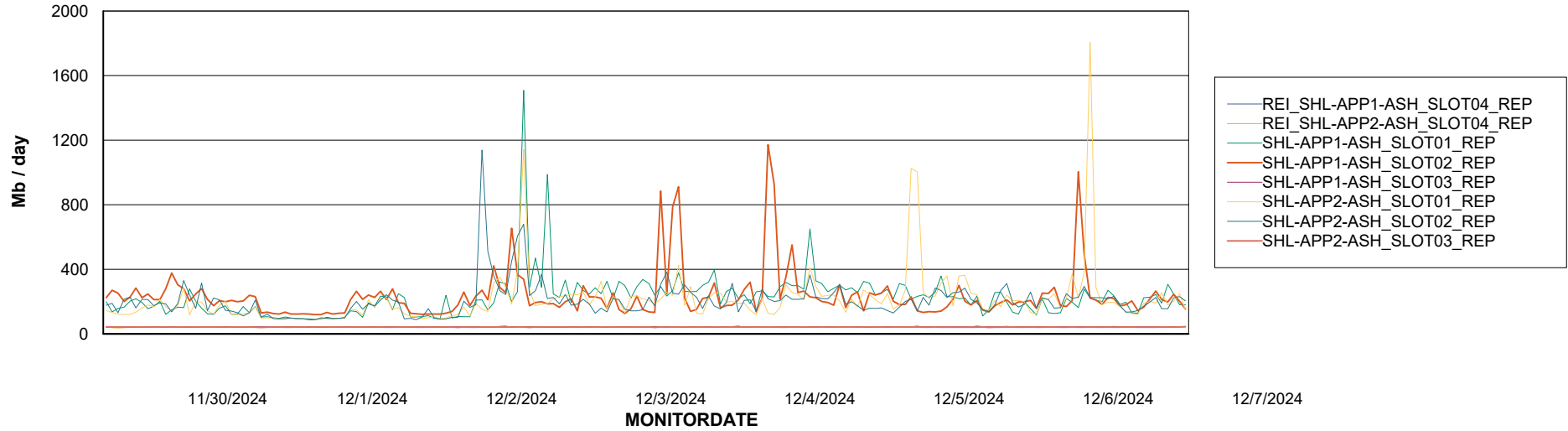
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



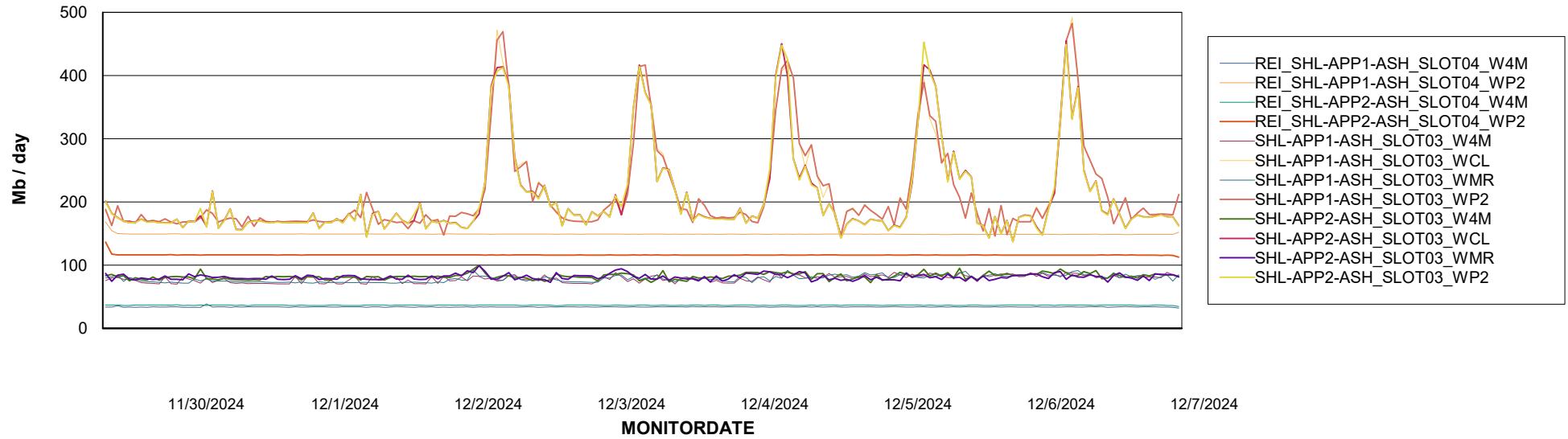
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SHL OCI ASH Production
Database ID 182



Disaster per ABS component

