

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
 Database ID 139



Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
12/7/2024	69	50	16	61	50	19
12/6/2024	69	50	16	61	50	19
12/5/2024	69	50	16	61	50	19
12/4/2024	69	50	16	61	50	19
12/3/2024	69	50	16	61	50	19
12/2/2024	69	50	16	61	50	19
12/1/2024	69	50	16	60	50	20

Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
12/7/2024	77	50	12	74	50	13
12/6/2024	77	50	12	73	50	13
12/5/2024	77	50	12	74	50	13
12/4/2024	77	50	12	74	50	13
12/3/2024	77	50	12	74	50	13
12/2/2024	77	50	12	74	50	13
12/1/2024	77	50	12	74	50	13

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSAPP03

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
12/7/2024	77	50	12	73	50	14
12/6/2024	77	50	12	73	50	14
12/5/2024	77	50	12	73	50	14
12/4/2024	77	50	12	73	50	14
12/3/2024	77	50	12	73	50	14
12/2/2024	77	50	12	73	50	13
12/1/2024	77	50	12	73	50	13

Harddisk Usage KLH\_PRD\_SRSAPP04

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
12/7/2024	77	50	12	75	50	13
12/6/2024	77	50	12	75	50	13
12/5/2024	77	50	12	74	50	13
12/4/2024	77	50	12	68	50	16
12/3/2024	77	50	12	68	50	16
12/2/2024	77	50	12	68	50	16
12/1/2024	77	50	12	74	50	13

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
12/7/2024	38	50	31	18	1,500	1,225	36	50	32
12/6/2024	38	50	31	18	1,500	1,224	36	50	32
12/5/2024	38	50	31	19	1,500	1,212	35	50	32
12/4/2024	38	50	31	20	1,500	1,195	35	50	32
12/3/2024	38	50	31	21	1,500	1,180	35	50	32
12/2/2024	38	50	31	22	1,500	1,173	35	50	32
12/1/2024	38	50	31	23	1,500	1,161	36	50	32

## Harddisk Usage KLH\_PRD\_SRSBI02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
12/7/2024	50	50	25	18	1,500	1,225	58	100	42
12/6/2024	50	50	25	18	1,500	1,224	58	100	42
12/5/2024	50	50	25	19	1,500	1,212	58	100	42
12/4/2024	50	50	25	20	1,500	1,195	58	100	42
12/3/2024	50	50	25	21	1,500	1,180	58	100	42
12/2/2024	50	50	25	22	1,500	1,173	58	100	42
12/1/2024	42	50	29	23	1,500	1,161	58	100	42

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
12/7/2024	75	100	25	18	1,500	1,225	9	400	363
12/6/2024	75	100	25	18	1,500	1,224	9	400	363
12/5/2024	75	100	25	19	1,500	1,212	9	400	363
12/4/2024	75	100	25	20	1,500	1,195	9	400	363
12/3/2024	75	100	25	21	1,500	1,180	9	400	364
12/2/2024	75	100	25	22	1,500	1,173	8	400	368
12/1/2024	75	100	25	23	1,500	1,161	8	400	369

## Harddisk Usage KLH\_PRD\_SRSBIDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
12/7/2024	50	50	25	18	1,500	1,225	24	500	380
12/6/2024	50	50	25	18	1,500	1,224	28	500	362
12/5/2024	50	50	25	19	1,500	1,212	36	500	322
12/4/2024	50	50	25	20	1,500	1,195	29	500	357
12/3/2024	50	50	25	21	1,500	1,180	39	500	303
12/2/2024	50	50	25	22	1,500	1,173	45	500	275
12/1/2024	50	50	25	23	1,500	1,161	47	500	263

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## Harddisk Usage KLH\_PRD\_SRSD01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
12/7/2024	75	100	25	18	1,500	1,225	10	1,000	896
12/6/2024	75	100	25	18	1,500	1,225	10	1,000	896
12/5/2024	75	100	25	19	1,500	1,212	10	1,000	904
12/4/2024	75	100	25	20	1,500	1,195	10	1,000	898
12/3/2024	75	100	25	21	1,500	1,180	10	1,000	903
12/2/2024	75	100	25	22	1,500	1,173	9	1,000	905
12/1/2024	75	100	25	23	1,500	1,161	10	1,000	899

## Harddisk Usage KLH\_PRD\_SRSD02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
12/7/2024	73	100	27	18	1,500	1,225	31	1,000	693
12/6/2024	73	100	27	18	1,500	1,224	31	1,000	691
12/5/2024	73	100	27	19	1,500	1,212	30	1,000	698
12/4/2024	73	100	27	20	1,500	1,195	30	1,000	697
12/3/2024	73	100	27	21	1,500	1,180	30	1,000	701
12/2/2024	73	100	27	22	1,500	1,173	31	1,000	693
12/1/2024	73	100	27	23	1,500	1,161	30	1,000	697

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
12/7/2024	62	30	11	39	100	61	18	1,500	1,225
12/6/2024	62	30	11	37	100	63	18	1,500	1,224
12/5/2024	62	30	11	37	100	63	19	1,500	1,212
12/4/2024	62	30	11	37	100	63	20	1,500	1,195
12/3/2024	62	30	11	39	100	61	21	1,500	1,180
12/2/2024	62	30	11	40	100	60	22	1,500	1,173
12/1/2024	62	30	11	40	100	60	23	1,500	1,161

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

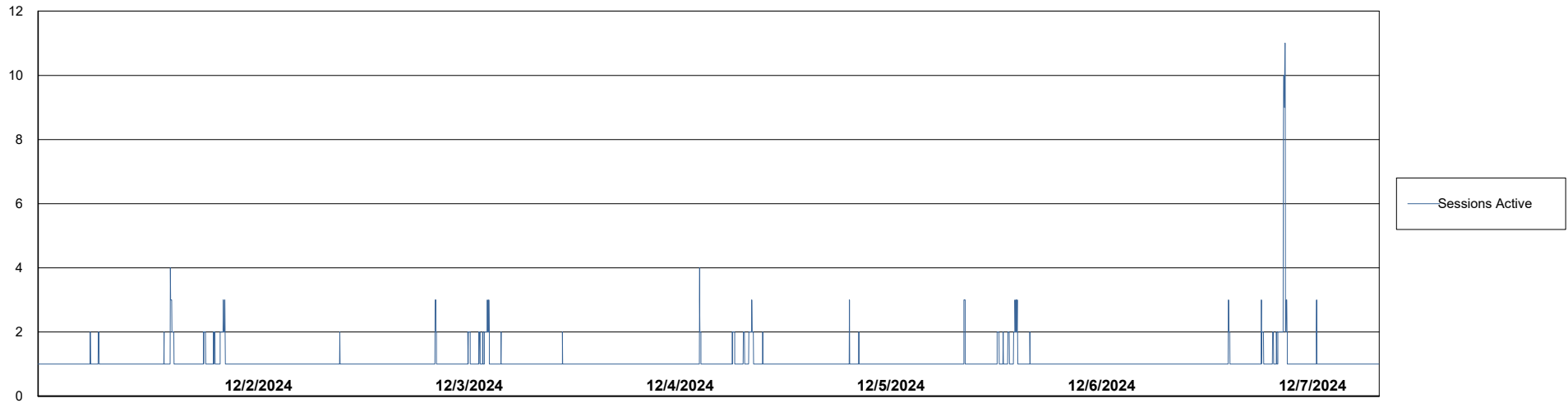
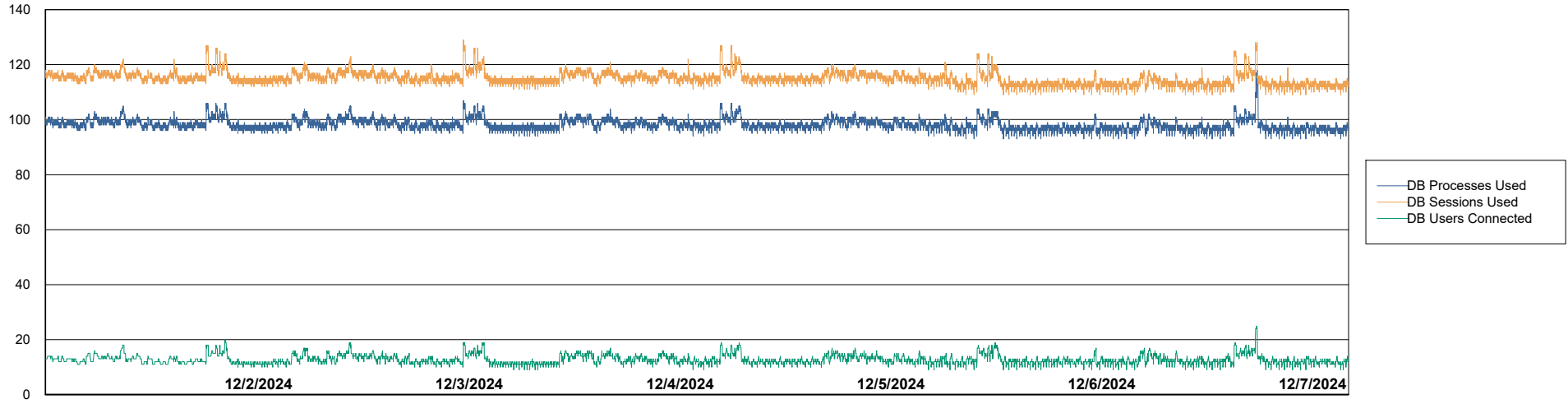
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	44	100	56
12/6/2024	44	100	56
12/5/2024	45	100	55
12/4/2024	46	100	54
12/3/2024	47	100	53
12/2/2024	48	100	52
12/1/2024	48	100	52

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSBIDB01\_ABS1

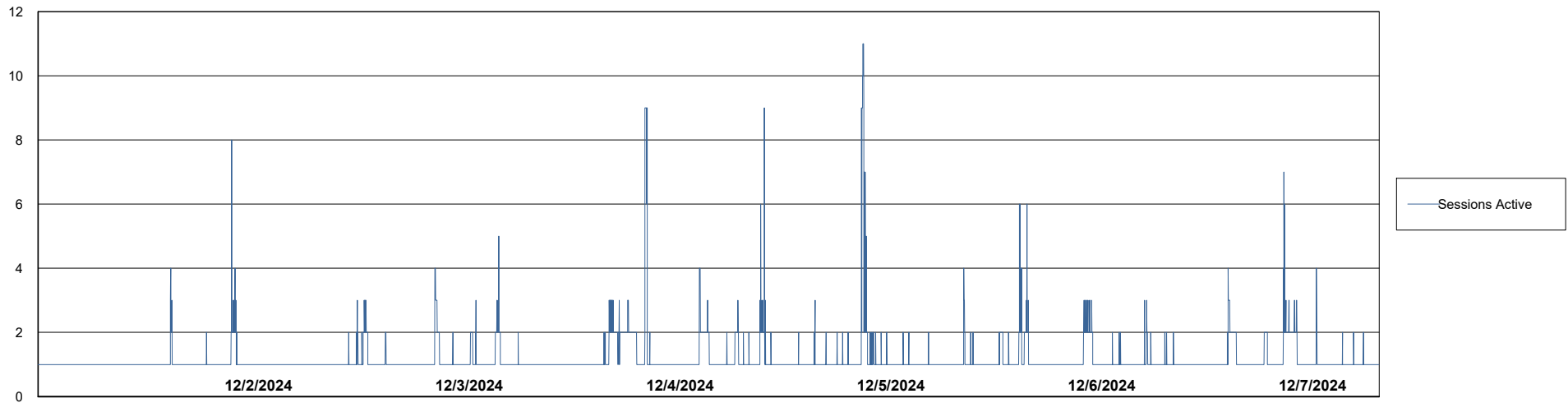
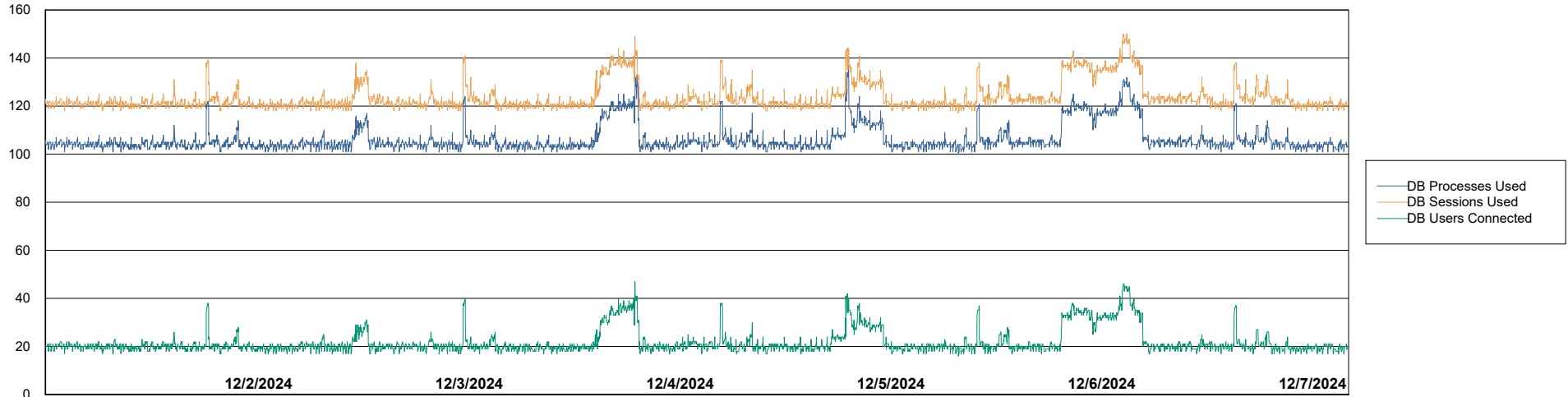


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSBIDB02\_ABS1

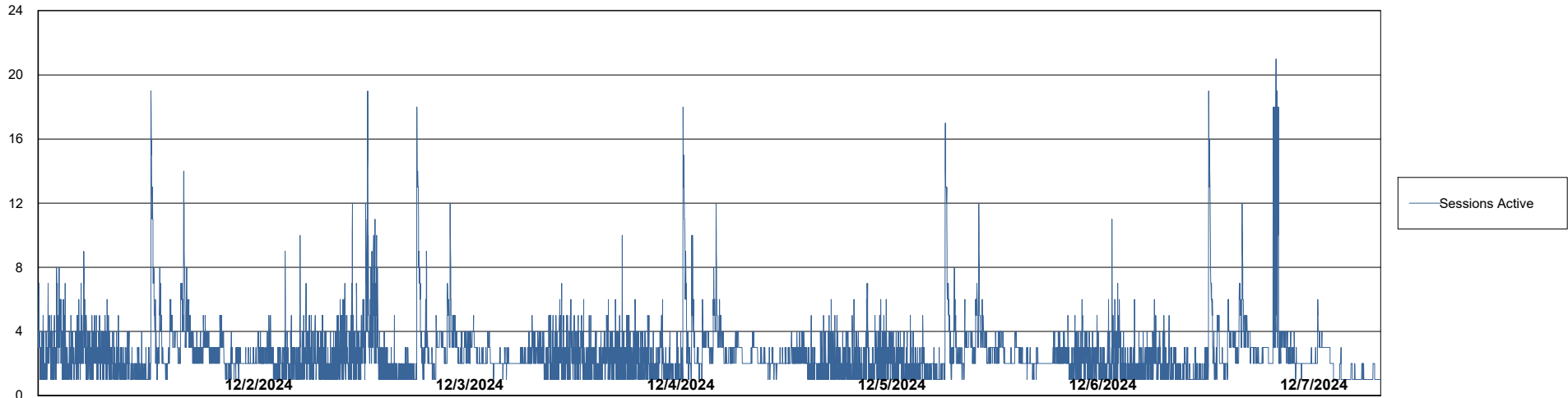
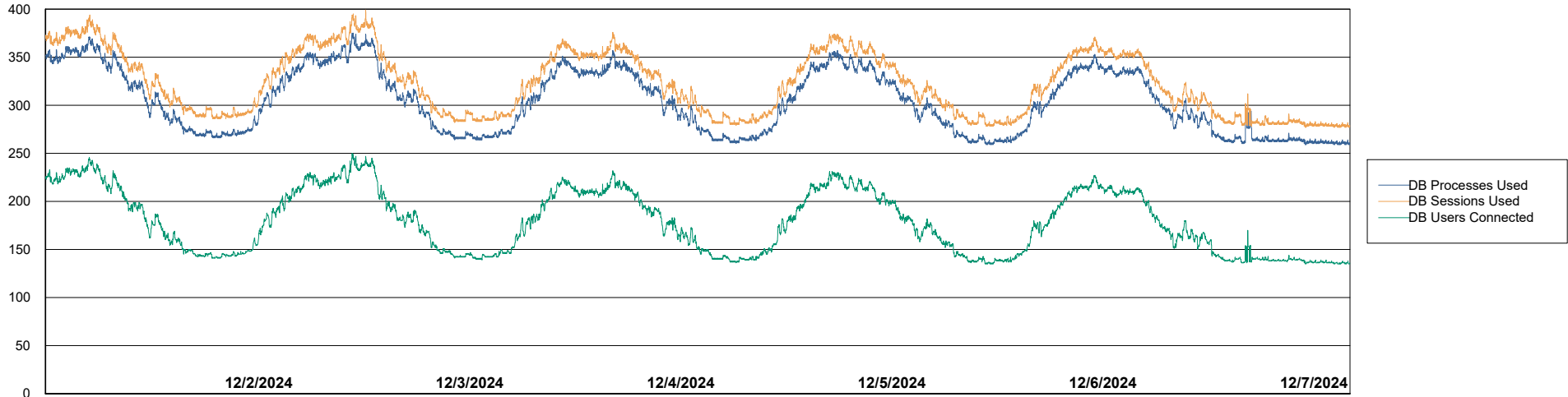


# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Database Performance KLH\_PRD\_SRSDDB01\_ABS1



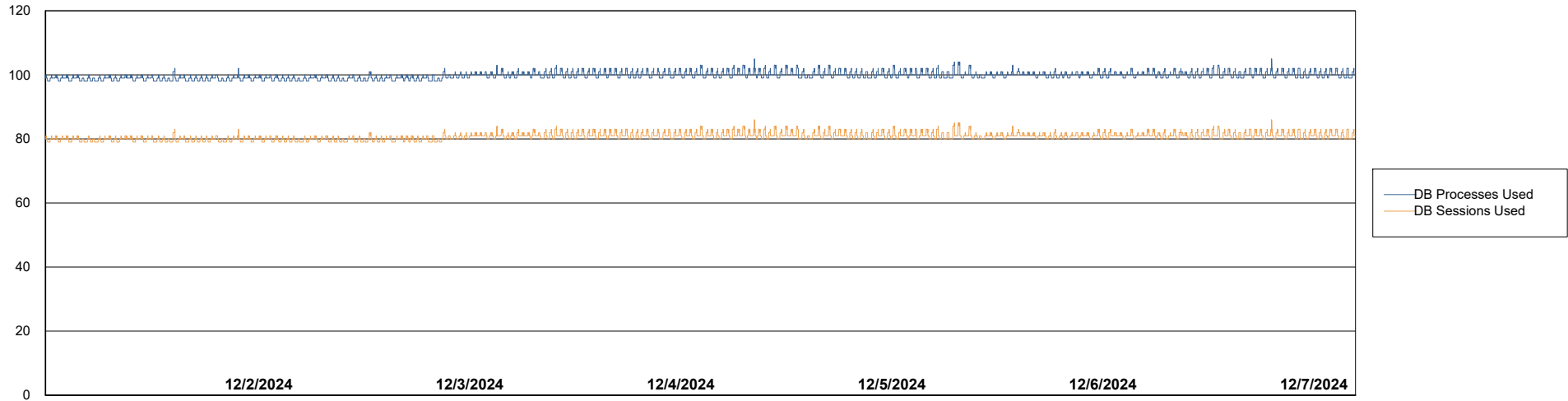
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



Database Performance KLH\_PRD\_SRSD02\_HSBABS1

DB Processes Max 0  
DB Processes Max 4  
DB Processes Max 1,000



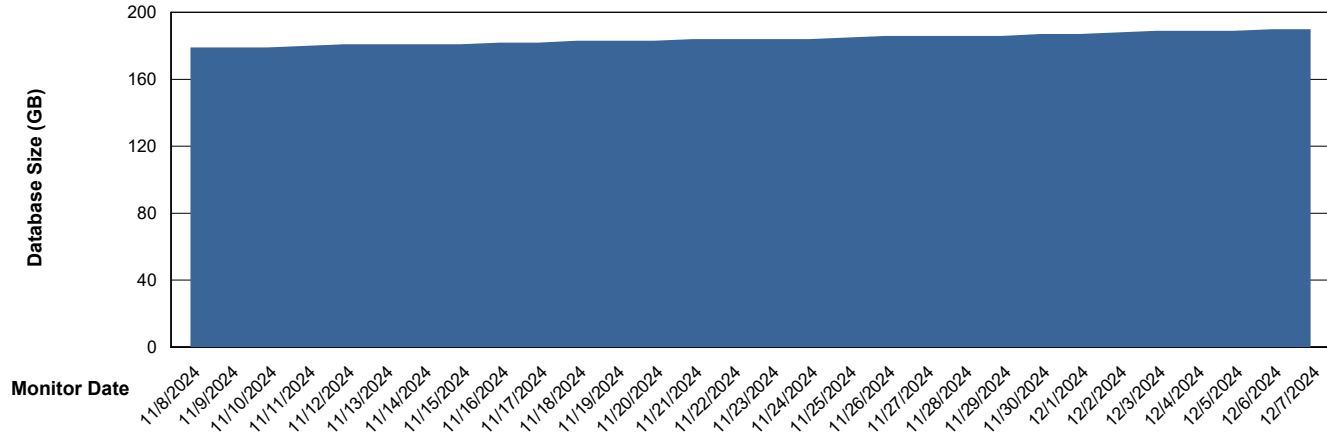
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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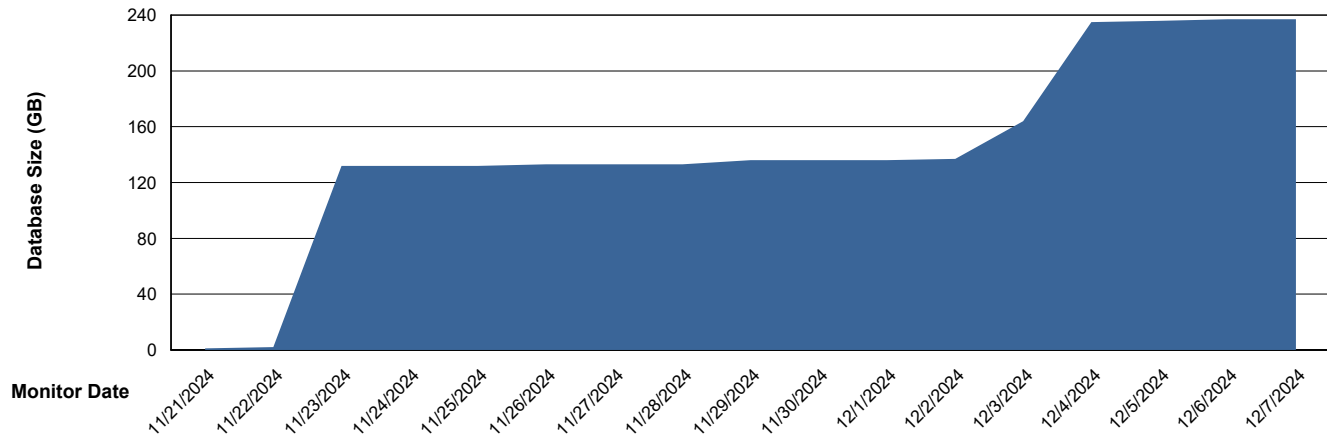
DATABASE SIZE KLH\_PRD\_SRSBIDB01\_ABS1

### Database growth over last month



DATABASE SIZE KLH\_PRD\_SRSBIDB02\_ABS1

### Database growth over last month



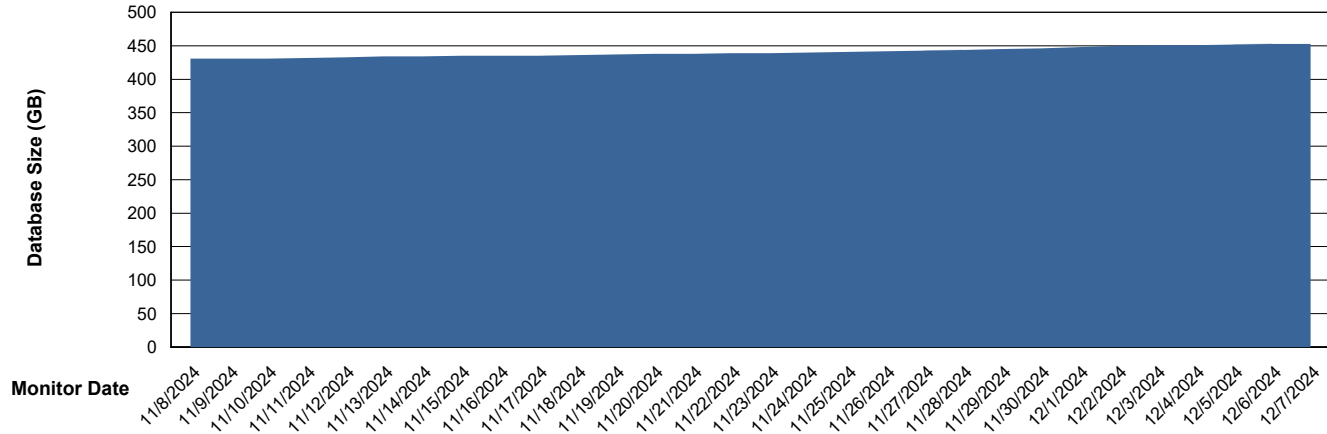
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



DATABASE SIZE KLH\_PRD\_SRSDB01\_ABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production (24/7)  
 Database ID    139



Database Tablespace      KLH\_PRD\_SRSBIDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/7/2024	ABSDATA	88	65	27
	INDX	136	110	19
12/6/2024	ABSDATA	88	64	27
	INDX	136	110	19
12/5/2024	ABSDATA	88	64	27
	INDX	136	109	20
12/4/2024	ABSDATA	88	64	27
	INDX	136	109	20
12/3/2024	ABSDATA	88	64	27
	INDX	136	109	20
12/2/2024	ABSDATA	88	64	27
	INDX	136	109	20
12/1/2024	ABSDATA	88	63	28
	INDX	136	108	21

# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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Database Tablespace KLH\_PRD\_SRSBIDB02\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/7/2024	ABSDATA	138	108	22
	INDX	158	127	20
12/6/2024	ABSDATA	138	108	22
	INDX	158	126	20
12/5/2024	ABSDATA	138	108	22
	INDX	158	126	20
12/4/2024	ABSDATA	128	108	16
	INDX	128	125	2
12/3/2024	ABSDATA	128	88	31
	INDX	88	74	16
12/2/2024	ABSDATA	88	62	29
	INDX	88	72	18
12/1/2024	ABSDATA	88	62	29
	INDX	88	72	19

# Weekly SLA Customer Report

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Database Tablespace KLH\_PRD\_SRSDDB01\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/7/2024	ABSDATA	495	425	14
	INDX	12	10	17
12/6/2024	ABSDATA	495	425	14
	INDX	12	10	17
12/5/2024	ABSDATA	495	424	14
	INDX	12	10	17
12/4/2024	ABSDATA	495	424	14
	INDX	12	10	17
12/3/2024	ABSDATA	495	423	15
	INDX	12	10	17
12/2/2024	ABSDATA	495	422	15
	INDX	12	10	18
12/1/2024	ABSDATA	495	420	15
	INDX	12	10	18

BI Status and last ETL error for KLH\_PRD\_SRSBIDB01\_ABS1

	Mon 2/12/2024	Tue 3/12/2024	Wed 4/12/2024	Thu 5/12/2024	Fri 6/12/2024	Sat 7/12/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

BI Status and last ETL error for KLH\_PRD\_SRSBIDB02\_ABS1

	Mon 2/12/2024	Tue 3/12/2024	Wed 4/12/2024	Thu 5/12/2024	Fri 6/12/2024	Sat 7/12/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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BI last ETL error for	KLH_PRD_SRSBIDB01_ABS1
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Sun, 1-12-2024	None
Thu, 5-12-2024	None
Thu, 5-12-2024	None
Tue, 3-12-2024	None
Mon, 2-12-2024	None
Fri, 6-12-2024	None
Tue, 3-12-2024	None
Sat, 7-12-2024	None
Sun, 1-12-2024	None
Fri, 6-12-2024	None
Sat, 7-12-2024	None
Mon, 2-12-2024	None
Wed, 4-12-2024	None
Wed, 4-12-2024	None

BI last ETL error for	KLH_PRD_SRSBIDB02_ABS1
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Thu, 5-12-2024	None
Fri, 6-12-2024	None
Mon, 2-12-2024	None
Mon, 2-12-2024	None
Thu, 5-12-2024	None
Sat, 7-12-2024	None
Sun, 1-12-2024	None
Tue, 3-12-2024	None

# Weekly SLA Customer Report

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Customer      KLH\_Production (24/7)  
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Sun, 1-12-2024	None
Wed, 4-12-2024	None
Fri, 6-12-2024	None
Tue, 3-12-2024	None
Wed, 4-12-2024	None
Sat, 7-12-2024	None

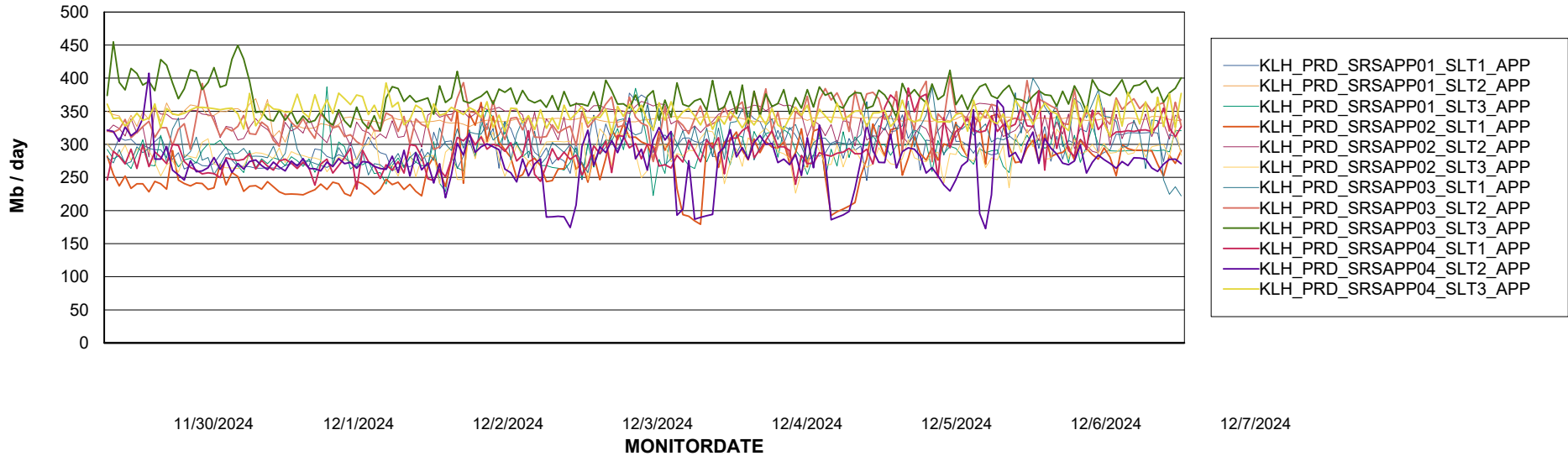
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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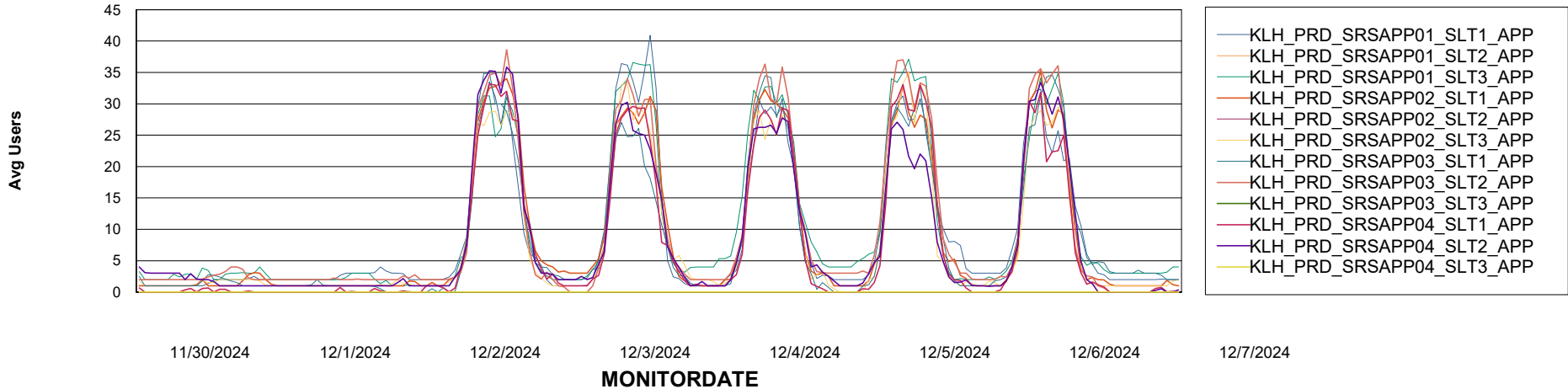


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



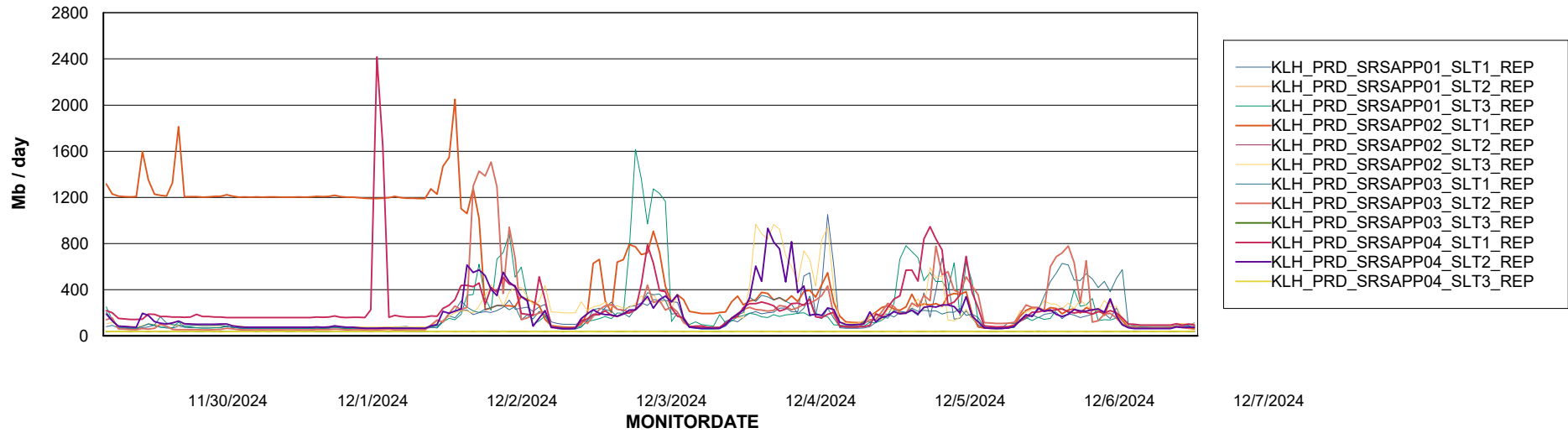
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



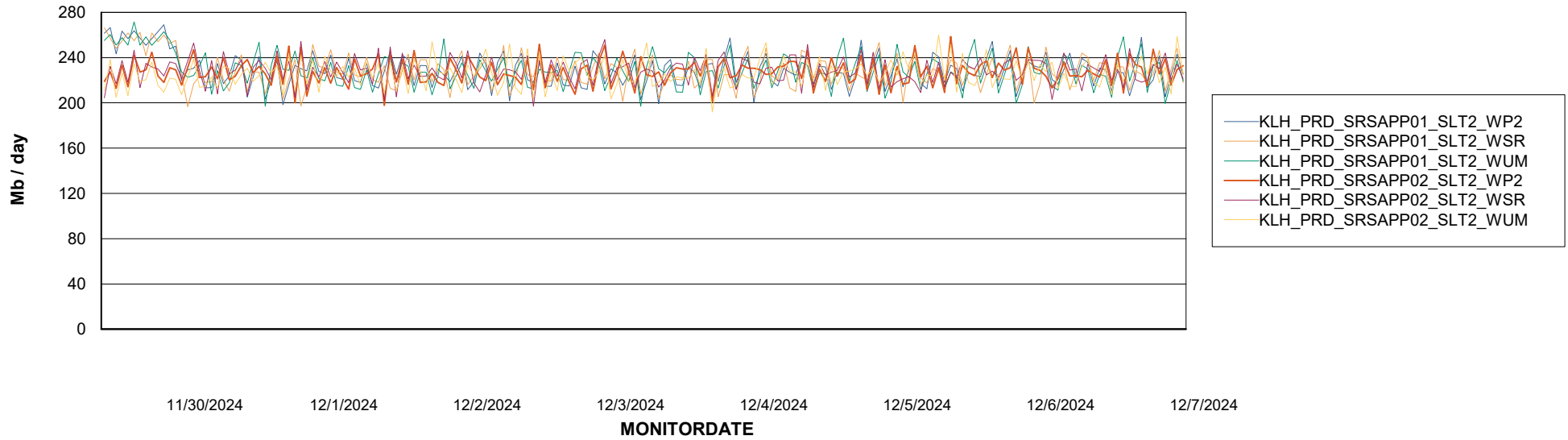
# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production (24/7)  
Database ID 139



## Disaster per ABS component

