

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/7/2024	36	149	95	19	900	731
12/6/2024	36	149	96	21	900	712
12/5/2024	36	149	96	21	900	712
12/4/2024	36	149	96	21	900	712
12/3/2024	36	149	96	21	900	712
12/2/2024	36	149	95	21	900	712
12/1/2024	36	149	95	21	900	712

Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	48	89	46
12/6/2024	48	89	46
12/5/2024	48	89	47
12/4/2024	48	89	46
12/3/2024	48	89	46
12/2/2024	48	89	46
12/1/2024	48	89	46

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	59	79	32
12/6/2024	59	79	32
12/5/2024	59	79	32
12/4/2024	59	79	32
12/3/2024	59	79	32
12/2/2024	59	79	32
12/1/2024	59	79	32

Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	42	79	46
12/6/2024	42	79	46
12/5/2024	42	79	46
12/4/2024	42	79	46
12/3/2024	42	79	46
12/2/2024	42	79	46
12/1/2024	42	79	46

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	41	149	88
12/6/2024	40	149	89
12/5/2024	40	149	89
12/4/2024	41	149	89
12/3/2024	41	149	89
12/2/2024	41	149	89
12/1/2024	41	149	89

Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
12/7/2024	36	149	96	20	1,843	1,477
12/6/2024	36	149	96	20	1,843	1,479
12/5/2024	36	149	96	20	1,843	1,478
12/4/2024	36	149	96	20	1,843	1,479
12/3/2024	36	149	96	20	1,843	1,482
12/2/2024	36	149	96	20	1,843	1,479
12/1/2024	36	149	96	20	1,843	1,467

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
12/7/2024	59	199	81	22	1,843	1,436	64	500	182
12/6/2024	59	199	81	22	1,843	1,437	68	500	158
12/5/2024	59	199	81	22	1,843	1,436	68	500	159
12/4/2024	59	199	81	22	1,843	1,436	68	500	161
12/3/2024	59	199	81	22	1,843	1,437	69	500	157
12/2/2024	59	199	81	22	1,843	1,437	69	500	156
12/1/2024	59	199	81	22	1,843	1,431	69	500	157

Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	56	79	35
12/6/2024	56	79	35
12/5/2024	56	79	35
12/4/2024	56	79	35
12/3/2024	56	79	35
12/2/2024	56	79	35
12/1/2024	56	79	35

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	57	79	34
12/6/2024	57	79	34
12/5/2024	57	79	34
12/4/2024	57	79	34
12/3/2024	56	79	35
12/2/2024	56	79	35
12/1/2024	56	79	35

## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	36	149	95
12/6/2024	36	149	95
12/5/2024	37	149	95
12/4/2024	37	149	95
12/3/2024	37	149	95
12/2/2024	37	149	95
12/1/2024	37	149	95

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Harddisk Usage JSG\_PRD\_WORF

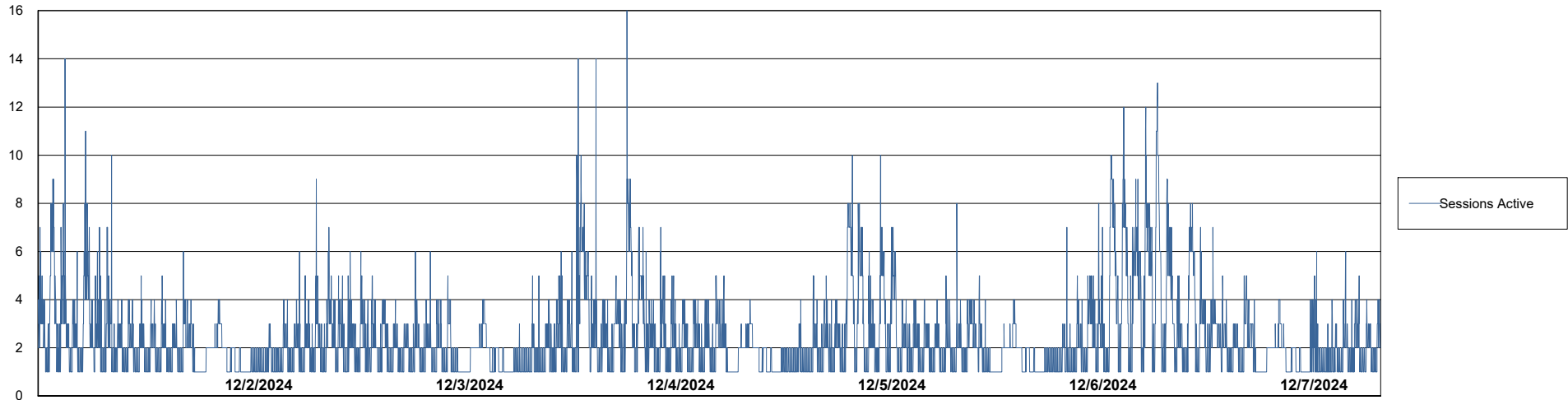
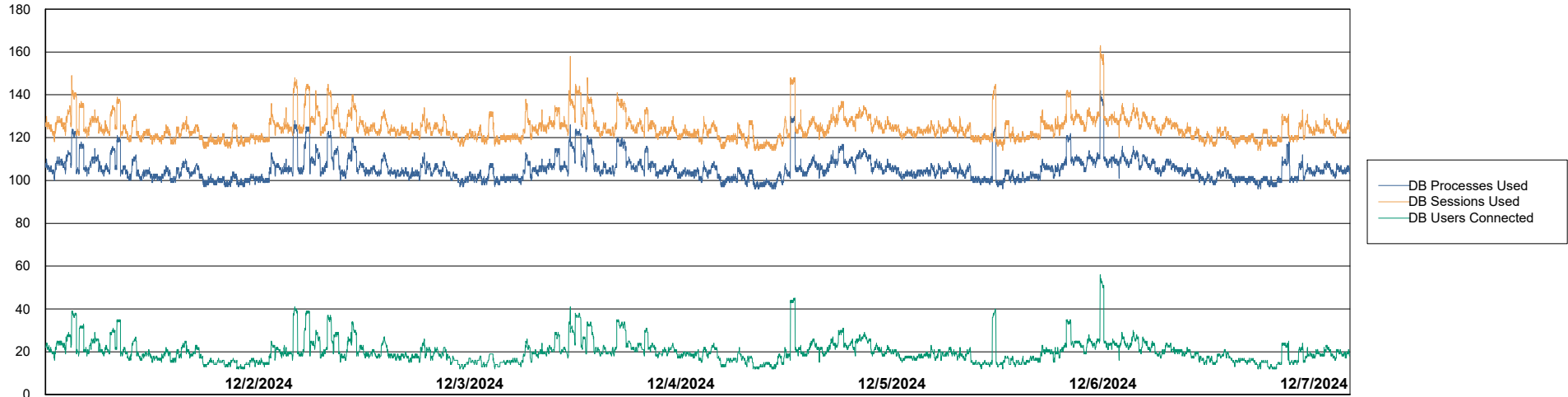
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
12/7/2024	53	149	71
12/6/2024	53	149	71
12/5/2024	53	149	71
12/4/2024	53	149	71
12/3/2024	53	149	70
12/2/2024	53	149	70
12/1/2024	53	149	70

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB\_ABS1



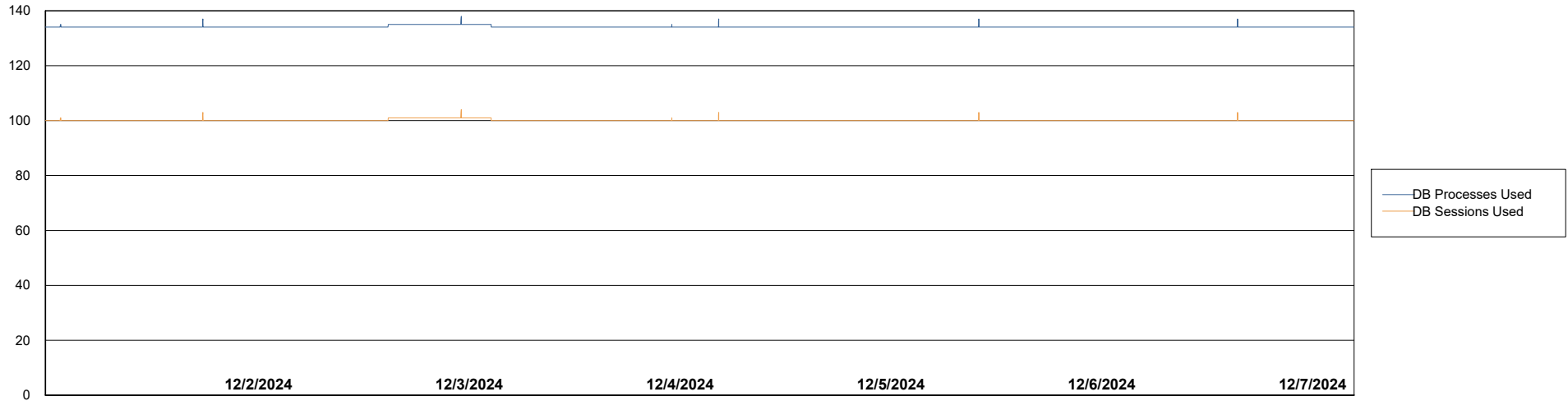
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Database Performance JSG\_PRD\_PICARD\_DB\_ABS1

DB Processes Max 1,000  
DB Processes Max 4  
DB Processes Max 0

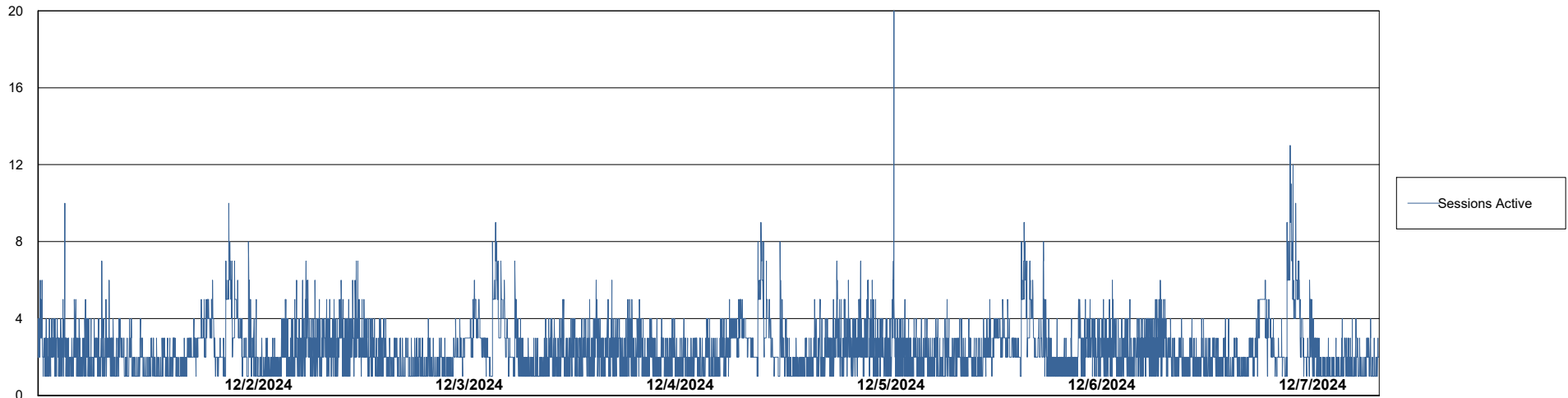
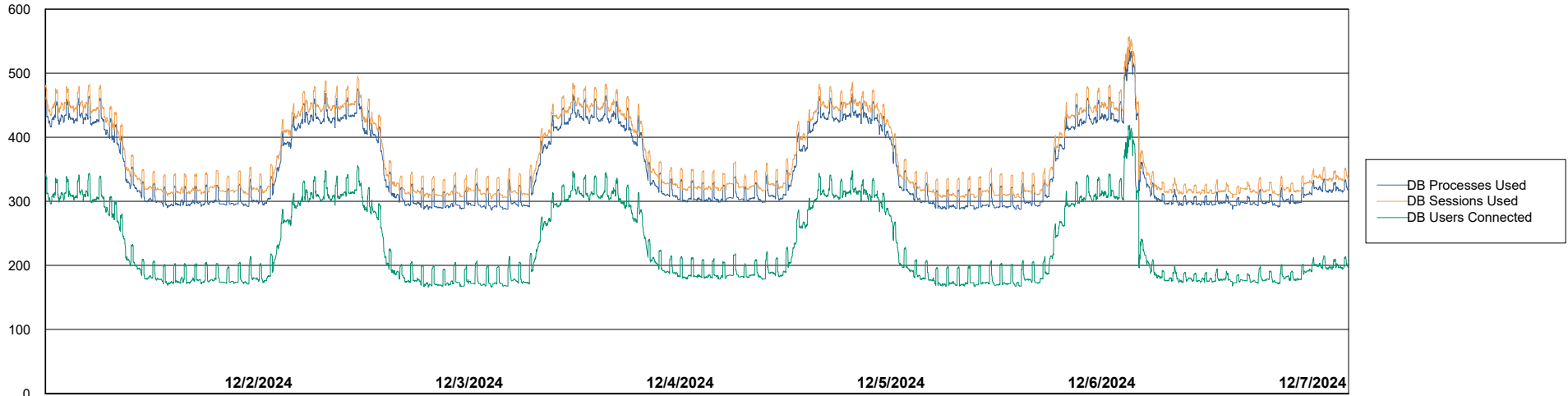


# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB\_HSBABS1



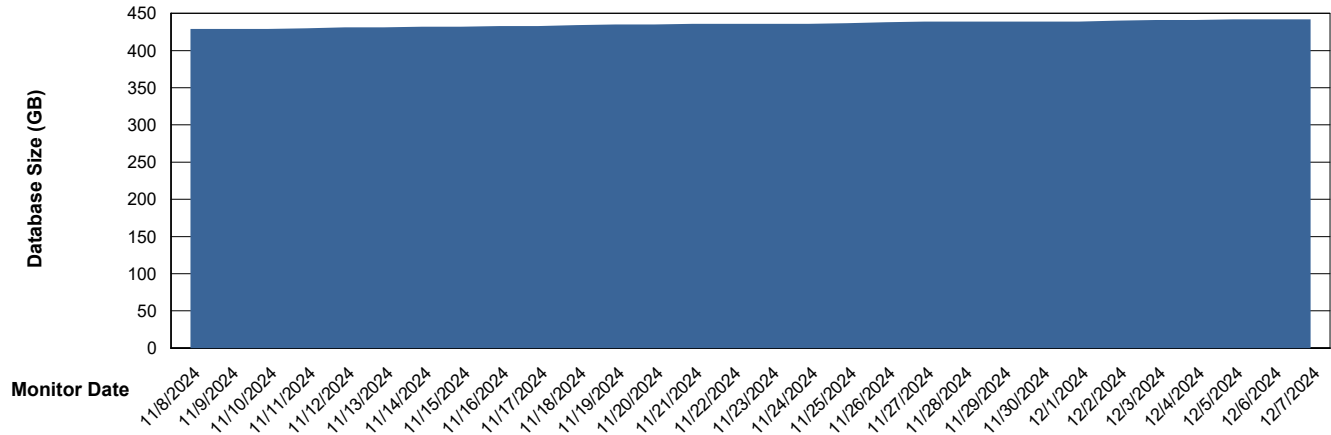
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



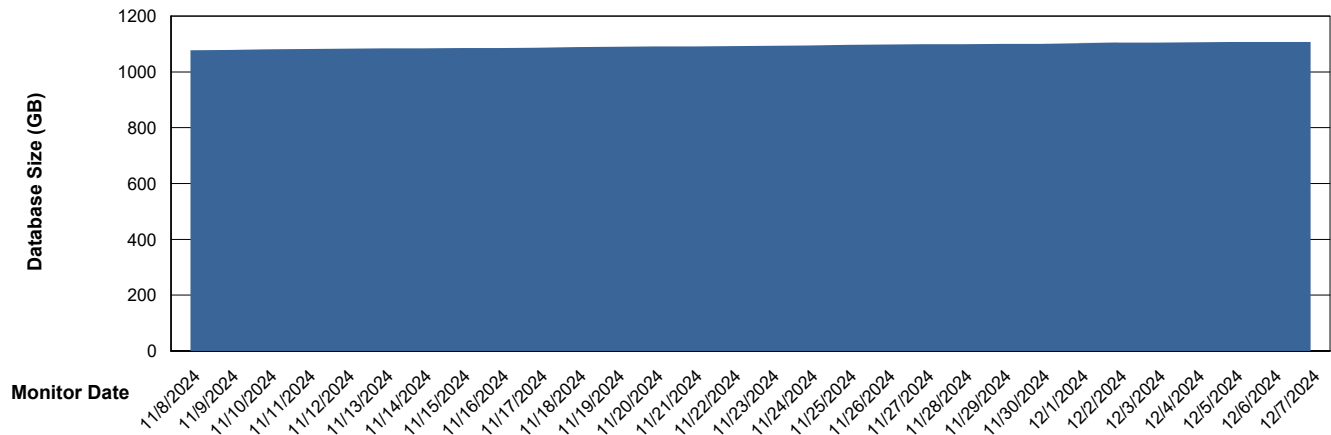
DATABASE SIZE JSG\_PRD\_BASHIR\_DB\_ABS1

### Database growth over last month



DATABASE SIZE JSG\_PRD\_RIKER\_DB\_HSBABS1

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_BASHIR\_DB\_ABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/7/2024	ABSDATA	224	189	16
	INDX	298	249	17
12/6/2024	ABSDATA	224	189	16
	INDX	298	248	17
12/5/2024	ABSDATA	224	189	16
	INDX	298	248	17
12/4/2024	ABSDATA	224	189	16
	INDX	298	248	17
12/3/2024	ABSDATA	224	189	16
	INDX	298	248	17
12/2/2024	ABSDATA	224	188	16
	INDX	298	248	17
12/1/2024	ABSDATA	224	188	16
	INDX	298	247	17

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
 Database ID 102



Database Tablespace JSG\_PRD\_RIKER\_DB\_HSBABS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12/7/2024	ABSDATA	1,248	1,037	17
	INDX	63	51	18
12/6/2024	ABSDATA	1,248	1,036	17
	INDX	63	51	18
12/5/2024	ABSDATA	1,248	1,035	17
	INDX	63	51	18
12/4/2024	ABSDATA	1,248	1,035	17
	INDX	63	51	19
12/3/2024	ABSDATA	1,248	1,034	17
	INDX	63	51	19
12/2/2024	ABSDATA	1,248	1,033	17
	INDX	63	51	19
12/1/2024	ABSDATA	1,248	1,031	17
	INDX	63	51	19

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB\_ABS1

	Mon 2/12/2024	Tue 3/12/2024	Wed 4/12/2024	Thu 5/12/2024	Fri 6/12/2024	Sat 7/12/2024
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB_ABS1
-----------------------	------------------------

Mon, 2-12-2024	None
Sun, 1-12-2024	None
Sat, 7-12-2024	None
Fri, 6-12-2024	None
Thu, 5-12-2024	None
Tue, 3-12-2024	None
Tue, 3-12-2024	None
Sat, 7-12-2024	None
Fri, 6-12-2024	None
Thu, 5-12-2024	None
Mon, 2-12-2024	None
Wed, 4-12-2024	None
Sun, 1-12-2024	None
Wed, 4-12-2024	None

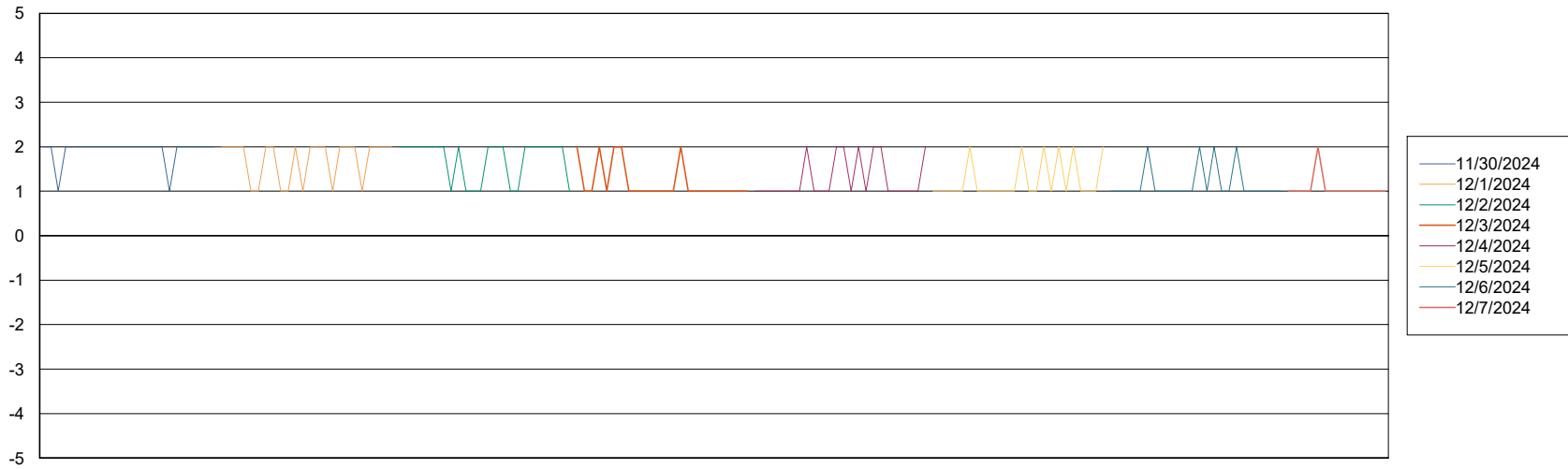
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



Standby Database Health JSG\_Production (24/7)

## Recovery lag for last 7 days



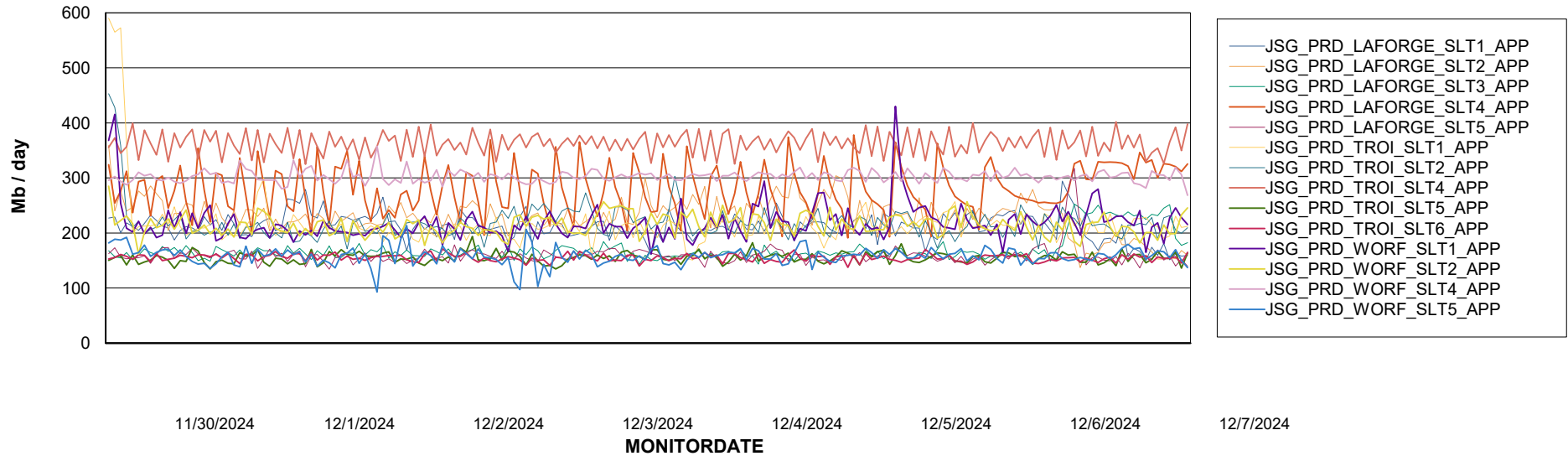
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102

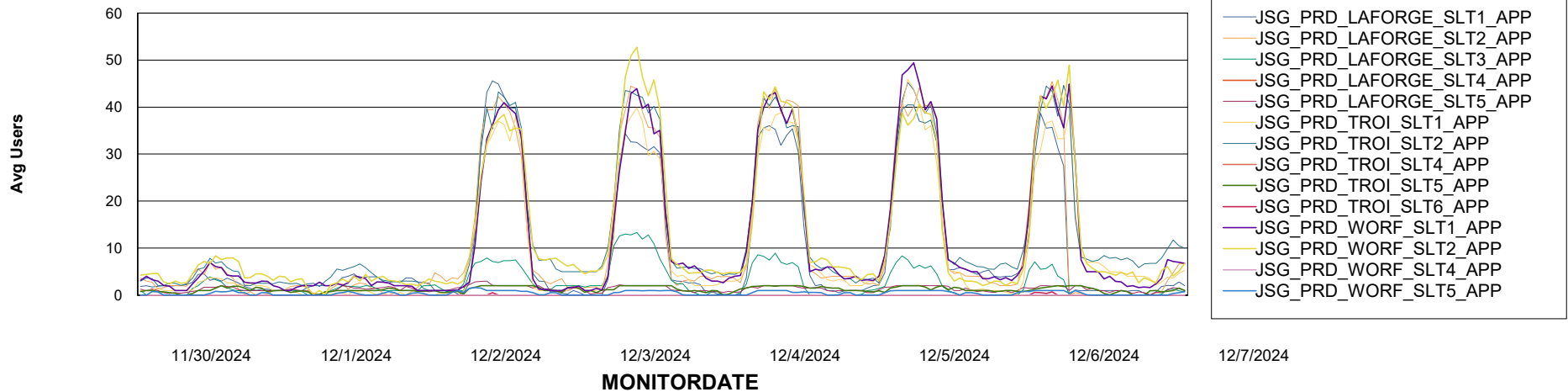


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



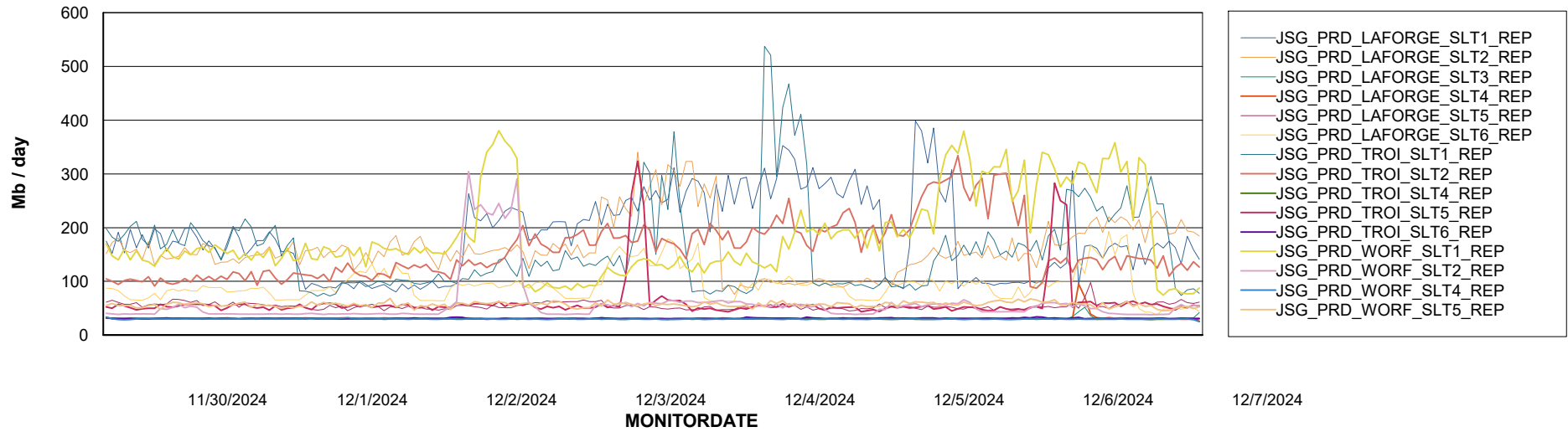
# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSolute Application ReportServer Services

### Avg memory used per ReportServer Service



# Weekly SLA Customer Report

Customer JSG\_Production (24/7)  
Database ID 102



## ABSSolute Web Component Services

### Avg memory used per ABS Web component

